



End to End Analysis on System z IBM Transaction Analysis Workbench for z/OS

James Martin IBM Tools Product SME August 10, 2015







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Agenda



- Mainframe Transaction Facts
- What is Transaction Analysis Workbench? (TAW)
- The Transaction Index
- Workbench and Big Data
- Workbench for Application Teams
- Summary



Facts about mainframe transactions



- More than half of enterprise applications call upon the mainframe to complete transactions
 - Workloads are increasing and getting more varied
 - MIPS consumption has increased by over a quarter since interaction with mobile application workloads began
- Complexity is creating new risks in relation to application performance
- High customer expectations are increasing the pressure on the mainframe to perform



Pain points – what CIOs are saying

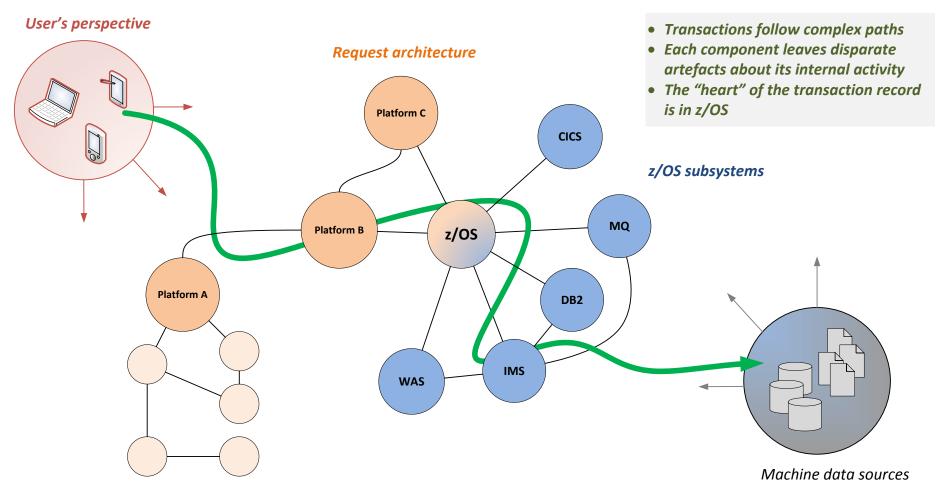


- Key findings:
 - 74% think that the added complexity of applications is making problem resolution take longer
 - 75% are being pressured to reduce Mean-Time-To-Resolution
 - 79% have no visibility of the actual end-user experience are often unaware of performance problems until calls start coming in to the help desk
 - 79% say there is a 'war room' situation in their organisation on a monthly basis
- Compuware published a 350-strong CIO survey
 - <u>http://www.bobsguide.com/guide/news/2013/Dec/5/global-cio-</u> <u>survey-finds-fears-over-negative-impact-of-distributed-apps-on-the-</u> <u>mainframe.html</u>



z/OS: the heart of the transaction record







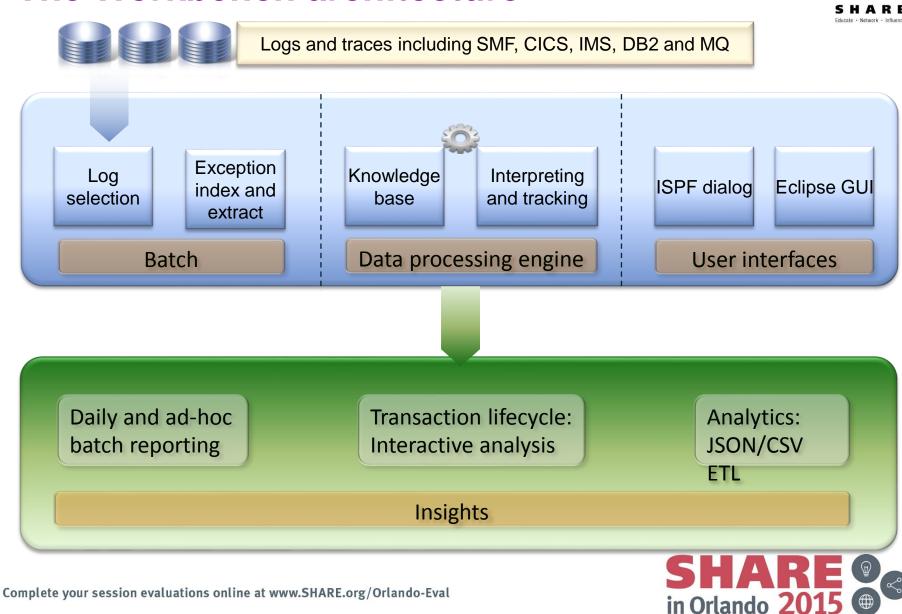
Workbench solution



- A single platform for z/OS transactional problem management
 - Comprehensive performance analysis with a pedigree in *benchmark* CICS and IMS performance tools adding IBM MQ, z/OS Connect, WAS, and DB2
 - Tracing and profiling of transactions, even across subsystems
- Minimal overhead
 - Uses the logs and traces generated by z/OS and the various subsystems during normal transaction processing
- Simplifies collection and analysis
 - Automatically selects the required log data from each subsystem
 - Instantly combine and slice information sources in real time
 - Automate problem determination steps and disseminate knowledge through workflows
- Exposes logs and other z/OS traces to off-host analysis
 - ETL for Hadoop or using Logstash
 - Input for mobile workload pricing calculation



The Workbench architecture



Extensive and growing coverage



IMS	CICS	DB2	MQ, WAS, and z/OS Connect	z/OS
IMS log and trace	CMF performance class (SMF 110)	DB2 log	MQ log extract	SMF
IMS monitor	CICS trace (Auxiliary or GTF)	DB2 accounting	MQ statistics (SMF 115-1, -2)	OPERLOG
CQS log stream	VSAM Journals	DB2 performance trace (IFCIDs)	MQ accounting (SMF 116)	Formatting
IMS Connect event data		Near Term History (collected by	WAS request activity	Interpreting
(collected by IMS Connect Extensions)		OMEGAMON XE for DB2)	performance statistics (SMF 120-9,11)	Relating
OMEGAMON ATF	Bre	adth and depth of coverage	ne	Selecting
IRLM long lock detection				Reducing
(SMF 79-15)				ETL

The Transaction Index record



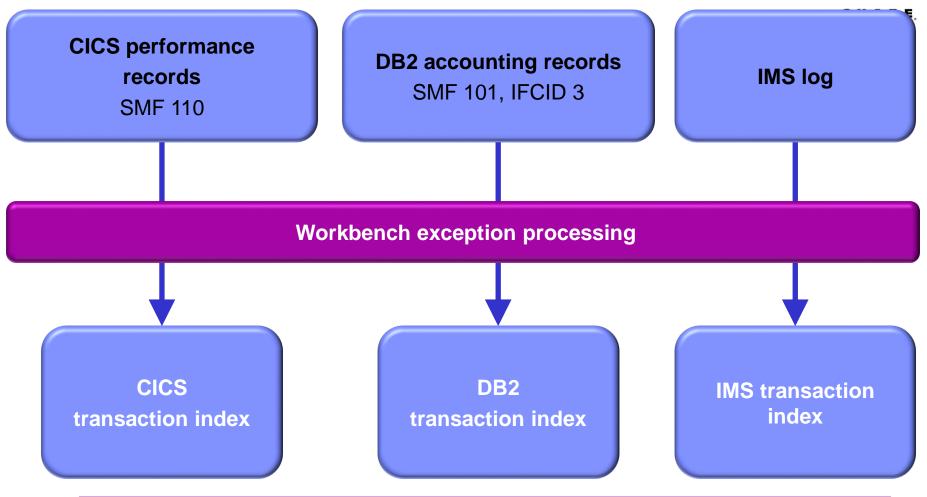
- Transaction indexes are a specialized type of extract that contain a single record type, where each record contains information about a single transaction (or thread), sorted in time sequence
 - Each record in a transaction index contains summarized information about the performance of a transaction and the resources that it consumed
 - You can use criteria that refer to field values in transaction index records to quickly identify problem transactions



8/21/2015

Exception processing for CICS, DB2, and IMS





- 1. Transaction indexes are created by the workbench (a session workflow will create them)
- 2. They are used to identify all the transaction and UOR workloads in IMS, DB2 and CICS
- 3. The transaction index is a special extract one record per transaction in time sequence
- 4. Contain summarized performance and resource usage information
- Complete y 5. Can be filtered to include exception transactions only
 - 6. Can be used for reporting and to identify problem transactions

Making z/OS performance data available

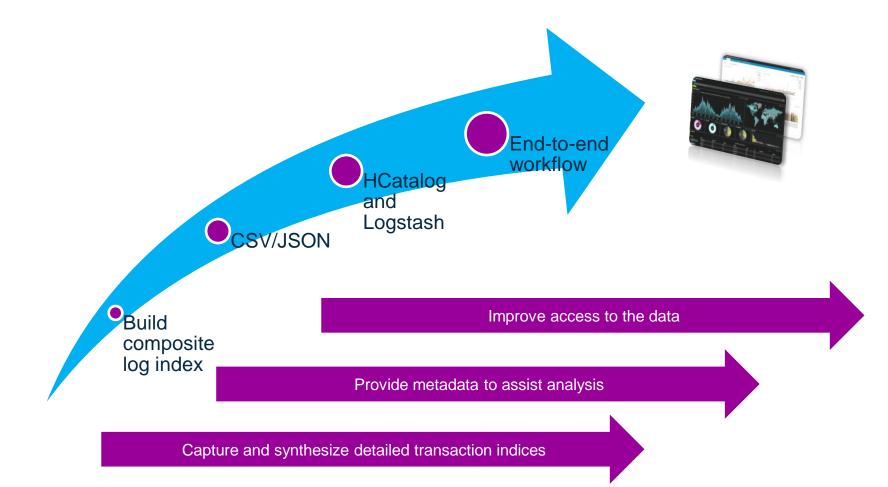


- Big data tooling provides an opportunity to take analysis to the next level
 - Perform analyses that were previously not feasible
 - Valuable new insights into system performance and security
- Standardized and unified approach to all operational analysis
- Combining z/OS operational data with data from other platforms
- Reduced cost of analysis and storage making long term historical trend analysis cost effective



Open and scalable performance analysis

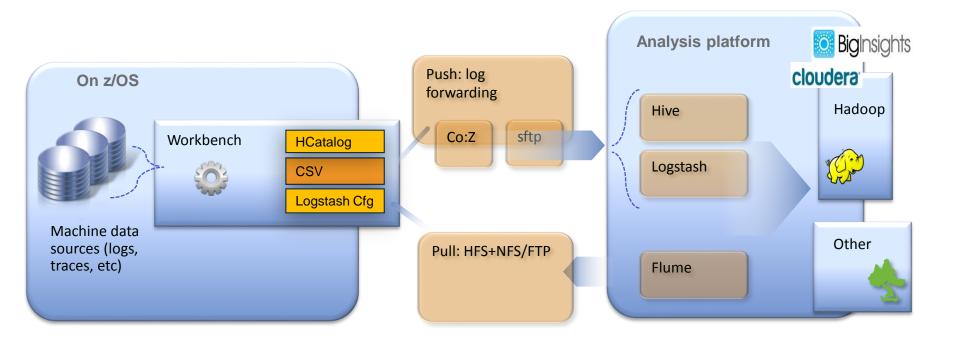


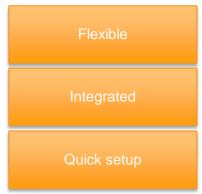


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Workbench enables z/OS performance data Analytics







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Workbench Big Data Panel



<u>F</u> ile <u>H</u> elp	Generate JCL to import log data to analysis pla	tform
Command ===>Big Data menu		
Enter SUB to create and edit JCL. Meta data for <u>1</u> 1. Hadoop 2. Logstash	 Determines the intended target: Hadoop: Generates HCatalog Logstash: Generates logstash config 	Help interpret the data: timestamps, float, string, etc
Record types: / CICS CMF performance class / DB2 accounting / DB2 system statistics IFCID 001 / Address space accounting class 1 / WebSphere MQ accounting class 1	(SMF 110) (SMF 101) Set what information you can export (SMF 100) (SMF 30) (SMF 116)	Identify relevant fields in the data
<pre>/ WebSphere Application Server inbound requests / IMS Transaction Index Input files:</pre>	(SMF 120.9) (IMS log) Covers CICS, IMS, DB2, MQ, WAS	These are just the mos common. Use any supported dat
SMF SMF.DATA.SET IMS log IMS.DATA.SET		source/field
Dutput sequential data sets or z/OS UNIX files: Home directory CSV <u>%RTYP-data.csv</u>	Parameterization of key variables makes reuse simple	
HCatalog Table Location		sily adapted into
Log forwarding <u>3</u> 1. None 2. SFTP 3. Co:Z Target Batch script Remote directory .		
_ Delete files after successful transfer		



IBM InfoSphere BigInsights: <u>BigSheets</u></u>

SHARE,

• CICS-DB2 transactions with performance metrics from both subsystems

IBM InfoSphere BigInsights Quick Start Edition (for Non-Production Environment) Welcome biadmin Log out About Help										
Welcome Dashboard Cluster Statu	s Files Applications Applic	ation Status Big Sheets								
Workbooks > View Results								XK		
FUNBOX-1/child 🥒 🖦										
Celete 🐺 Add chart 🔻	FUNBOX-1/CM > FUNBOX-1/child : Bu	ild new workbook								
Ready			2 Refresh	Fit column(s)	Create Table 🔻	🛃 Export data 🔻	Run Stop 10	0% 🖕		
Time	Tran	CICS_Time	DB2_Time		Total_Time		CICS_over_DB2			
1 2013-05-30 11:03:01.674	FB66	0.0116	3.6814	3.6931		0.0031				
2 2013-05-30 11:03:21.625	FB66	0.0072	1.8377	1.8449		0.0039				
3 2013-05-30 11:03:34.109	FB66	0.0070	1.8447	1.8518		0.0038				
4 2013-05-30 11:03:41.587	FB66	0.0164	5.4990	5.5155		0.0029				
5 2013-05-30 11:04:09.401	FB66	0.0070	1.8332	1.8402		0.0038				
6 2013-05-30 11:04:19.849	FB66	0.0068	1.8468	1.8537		0.0037				
7 2013-05-30 11:04:30.041	FB66	0.0070	1.8313	1.8383		0.0038				
8 2013-05-30 11:04:37.404	FB66	0.0071	1.8374	1.8445		0.0038				
9 2013-05-30 11:04:48.120	FB66	0.0070	1.8309	1.8379		0.0038				
10 2013-05-30 11:04:56.615	FB66	0.0068	1.8330	1.8398		0.0037				
11 2013-05-30 11:05:09.111	FB66	0.0109	3.6707	3.6816		0.0029				
12 2013-05-30 11:05:23.455	FB66	0.0071	1.8262	1.8334		0.0039				
13 2013-05-30 11:05:34.250	FB66	0.0070	1.8342	1.8412		0.0038				
14 2013-05-30 11:05:41.495	FB66	0.0070	1.8402	1.8472		0.0038				
15 2013-05-30 11:05:52.184	FB66	0.0069	1.8427	1.8496		0.0037				
16 2013-05-30 11:06:02.395	FB66	0.0069	1.8227	1.8296		0.0038				
17 2013-05-30 11:06:08.873	FB66	0.0068	1.8376	1.8445		0.0037				
18 2013-05-30 11:06:21.721	FB66	0.0069	1.8433	1.8503		0.0037				
19 2013-05-30 11:06:37.943	FB66	0.0067	1.8356	1.8423		0.0036		_		
20 2013-05-30 11:06:54.983	FB66	0.0069	1.8361	1.8430		0.0037				
21 2013-05-30 11:07:05.063	FB66	0.0068	1.8311	1.8380		0.0037				
22 2013-05-30 11:07:18.551	FB66	0.0069	1.8392	1.8461		0.0037				
23 2013-05-30 11:07:32.263	FB66	0.0068	1.8396	1.8465		0.0037				
24 2013-05-30 11:07:43.511	FB66	0.0068	1.8423	1.8491		0.0036				
25 2013-05-30 11:07:58.717	FB66	0.0068	1.8338	1.8407		0.0037				
26 2013-05-30 11:08:09.448	FB66	0.0070	1.8335	1.8406		0.0038				
27 2013-05-30 11:08:21.191	FB66	0.0069	1.8510	1.8579		0.0037				
28 2013-05-30 11:08:36.904	FB66	0.0070	1.8308	1.8378		0.0038				
29 2013-05-30 11:08:48.393	FB66	0.0068	1.8257	1.8326		0.0037				
30 2013-05-30 11:08:58.503	FB66	0.0067	1.8329	1.8397		0.0036				
31 2013-05-30 11:09:07.661	FB66	0.0071	1.8340	1.8411		0.0038				
32 2013-05-30 11:09:22.824	FB66	0.0071	1.8346	1.8417		0.0038				
22 2013-05-30 11:09:32.249	FB66	0.0069	1.8379	1.8449		0.0037		-		
Add chart Result Time -						< >	Showing all 35 rows Prev	Next		

Kibana (ELK) Kibana Discover Visualize Dashboa

Last 90 days 🥑

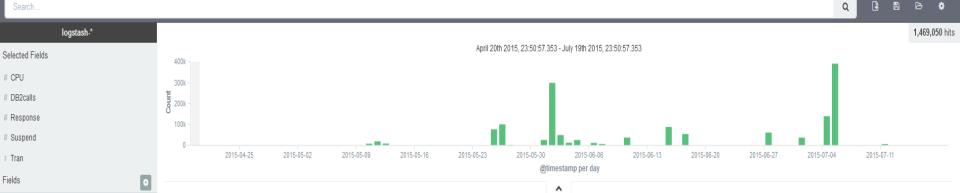
Discover Visualize Dashboard

Settings

Search ..

Popular fields _source _type @timestamp @version APPLID # DB2elapsed # Dispatch # FCTotal # L8CPU t LPAR Program # QRCPU # RMIelapsed # RMIsuspend TIME # Task t Userid t_id t_index

t host

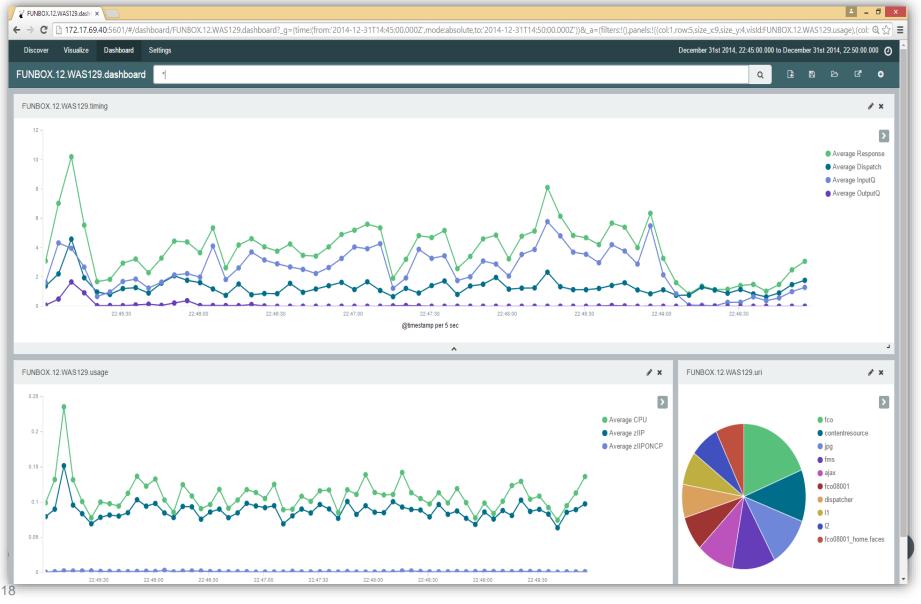


Time 🗸	Tran	DB2calls	Response	Suspend	CPU
• July 12th 2015, 04:03:54.2	298 CESD	0	0.036	0	0
• July 12th 2015, 04:03:52.2	201 CESD	0	0.001	0	0
July 12th 2015, 04:03:50.1	LO4 CESD	0	0.001	0	0
• July 12th 2015, 04:03:48.0	010 CESD	0	0.001	0	0
• July 12th 2015, 04:03:47.1	L36 CISD	0	0.829	0.623	0
• July 12th 2015, 04:03:45.9	010 CESD	0	0.001	0	0
• July 12th 2015, 04:03:45.7	718 CISD	0	0.959	0.882	0
• July 12th 2015, 04:03:45.6	595 CESD	0	2.271	2.199	0.001
July 12th 2015, 04:03:44.1	L91 CESD	0	2.409	2.275	0.001
July 12th 2015, 04:03:43.8	312 CESD	0	0.001	0	0
• July 12th 2015, 04:03:41.7	715 CESD	0	0.001	0	0
• July 12th 2015, 04:03:39.6	518 CESD	0	0.001	0	0
• July 12th 2015, 04:03:38.3	338 CISD	0	0.02	0.018	0
July 12th 2015, 04:03:38.2	249 CESD	0	0.106	0.104	0.001
July 12th 2015, 04:03:38.1	L45 CISD	0	0	0	0
• July 12th 2015, 04:03:38.0	059 CESD	0	0.085	0.084	0.001

Kibana (ELK)

- Here we use Logstash to feed data into Elasticsearch and view in Kibana (all open source)
- Kibana offers interactive charts and helps build and identify useful JSON queries





Advantages of the solution



- **Minimal barrier to entry** for proof-of-concept implementations. All that is needed:
 - Existing logging on z/OS (no agents to configure)
 - A Hadoop implementation on the network Or:
 - Supported Logstash output (e.g. Elasticsearch/Kibana)
 - Dialog-configured JCL accelerates implementation
- **Comprehensive**: covers most transactional information sources
- **Flexible**: Direct offload with Co:Z or sftp or any preferred file transfer mechanism
- Scalable: rely on the inherent capabilities of big data platforms to grow your historical database and identify trends and exceptions





Workbench for Application Development teams

Complete your session evaluations online at www.SHARE.org/Orlando-Eval



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Do your Application Teams measure performance?



- Usually run 'production like' tests using some form of automation such as workload simulator
 - Tables and/or databases may not be production size
 - Transaction rates may not reach production levels
- How do you evaluate the results of the run?
 - How many transaction abends did you have?
 - How much CPU did the transactions use?
 - How many transactions exceeded the expected response time?



The typical Application Development process



- Focus is on function not performance
 - But may incorporate known performance orientated practices
- Tools used enable function and often include:
 - Setting of breakpoints
 - Instruction tracing
 - Storage modification
 - File management
- Data sizes
 - Databases and tables sizes may be a small subset of production
 - Minor programming mistake may go unnoticed
 - Full table and/or database scan due to incorrect call



Instrumentation data limitations for developers



- Do not know about it or how it can provide benefit
- May not be granted physical access
- Do not understand how to obtain the various instrumentation data
- Do not understand how to use the information
- Do not know that instrumentation data can extend your unit testing
- Data security issues sensitive data
- Production test generates thousands if not millions of transactions. Where and how do I start?
- Do not understand the various traces and/or how to relate them to a transaction
- Do not know how to relate all the instrumentation into a single lifecycle view



Eclipse GUI



- Run reports and follow workflows
- Tabulate list reports and search for outliers
- Export result sets to CSV
- Suitable as a quick "turn-key" implementation for off-z/OS analysis
- For more advanced use cases use the big data offerring...

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										\$} ▼ 🎸 ▼ 🚀 ▼ 🛂	X (
	Dispatched	Completed	 Respon 	InputQ	Dispatch	OutputQ	CPU	ZIIPONCP	zIIP	URI	SM12
	2015-01-05 14:46:29.5	2015-01-05 14:47:48:3	83.847356	5.048162	78.797	0.001585	2.754725	0.009310	0.807947	/lax/lax03001/LAX03001_Confirm.tails	
	2015-01-05 15:11:40.4	2015-01-05 15:12:57.3	83.780492	6.814376	76.934	0.031861	2.180556	0.003506	0.390786	/lax/lax03001/LAX03001_Confirm.tails	
9	2015-01-05 14:58:52.6	2015-01-05 15:00:10.4	83.595666	5.754199	77.802	0.039193	2.566071	0.020386	0.548412	/lax/lax03003/LAX03003_Confirm.tails	
2	2015-01-05 15:13:57.7	2015-01-05 15:13:57.7	83.426607	83.422	0.001022	0.002770	0.002614	0	0.002134	/index.jsp	
9	2015-01-05 15:11:33.3	2015-01-05 15:12:51.9	83.043045	4.473264	78.522	0.047303	2.474778	0.016761	0.430123	/lax/lax03003/LAX03003_Confirm.tails	
7	2015-01-05 15:13:57.7	2015-01-05 15:13:57.7	82.967541	82.964	0.001522	0.001397	0.000875	0	0	/index.jsp	
0	2015-01-05 15:13:57.7	2015-01-05 15:13:57.7	82.673806	82.635	0.001218	0.036983	0.001826	0	0.001066	/Alive	
5	2015-01-05 15:11:40.9	2015-01-05 15:12:57.9	82.503637	5.461042	77.005	0.037253	2.184766	0.000496	0.393732	/lax/lax03001/LAX03001_Confirm.tails	
6	2015-01-05 15:13:57.7	2015-01-05 15:13:57.7	82.118423	82.113	0.003371	0.001405	0.002961	0	0.002133	/index.jsp	
8	2015-01-05 14:46:27.7	2015-01-05 14:46:27.8	82.057234	82.007	0.048480	0.001095	0.051001	0	0.046941	/common/Logout.tails	
D	2015-01-05 15:11:52.4	2015-01-05 15:13:06.4	81.405873	7.352757	74.035	0.017535	2.360201	0.004366	0.580218	/lax/lax03003/LAX03003_Confirm.tails	
3	2015-01-05 15:08:20.5	2015-01-05 15:08:20.5	81.369887	81.366	0.000751	0.002497	0	0	0	/index.jsp	
3	2015-01-05 15:08:20.5	2015-01-05 15:08:20.5	81.350803	81.347	0.001029	0.002043	0.000923	0	0	/Alive	
1	2015-01-05 15:11:11.103	2015-01-05 15:12:25.4	81.341916	6.974630	74.365	0.001537	2.217437	0.001073	0.249407	/lax/lax03003/LAX03003_Confirm.tails	
4	2015-01-05 15:08:20.5	2015-01-05 15:08:20.5	81.280860	81.277	0.001453	0.001774	0.002395	0	0.002212	/index.jsp	
4	2015-01-05 15:08:20.5	2015-01-05 15:08:20.5	81.185387	81.182	0.001482	0.001850	0.001099	0	0.000025	/index.jsp	
1	2015-01-05 14:49:35.3	2015-01-05 14:50:54.2	81.153615	2.252174	78.899	0.001462	2.619620	0.001676	0.576946	/lax/lax03001/LAX03001_Confirm.tails	
3	2015-01-05 14:49:58.3	2015-01-05 14:51:18.3	81.098464	1.079854	79.964	0.054074	2.378368	0.003549	0.400188	/lax/lax03003/LAX03003_Confirm.tails	
8	2015-01-05 15:01:28.9	2015-01-05 15:02:42.9	81.090263	7.122086	73.966	0.001448	2.633510	0.003547	0.607563	/lax/lax03001/LAX03001_Confirm.tails	
6	2015-01-05 15:13:57.7	2015-01-05 15:13:57.7	81.083140	81.080	0.000665	0.001681	0.002768	0	0.002768	/index.jsp	
6	2015-01-05 15:13:57.7	2015-01-05 15:13:57.7	81.069851	81.068	0.000218	0.000955	0	0	0	/Alive	
4	2046-04-0546464567-7	0040 04 00 40 40 40 TT	04,0004.00	00.074	0.0504.04	0.000070	0.400070 	-	0.404000	A A	
1											43 of 17

Eclipse interface for Application Developers



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8

FUNBOX [Analysis Sessions]

JM3REP [Analysis Sessions]

🔲 00000009 [Analysis Session] 🛛 🔲 00000006 [Ana

🔲 0000006 [Analysis Session] 🔀

	Task Description	Task Status	Updated	
]	DB2 log file selection for DBA6	DONE	Oct 10, 2013 11:31:04 AM	
]	SMF file selection for DBA6	DONE	Oct 10, 2013 11:34:41 AM	
]	IMS log file selection for IDDG	DONE	Oct 10, 2013 11:32:05 AM	
]	Create the IMS transaction index	DONE	Oct 10, 2013 11:33:31 AM	
]	IMS transaction and system analysis report	CC 0000	Oct 9, 2013 3:00:13 PM	
]	DB2 Exception List Report	CC 0000	May 4, 2015 12:37:23 AM	
1	Create and Export CSV for Performance Analysis	DONE	May 4, 2015 4:02:02 AM	

Submit 🔻 🗌 Review before submitting Deselect All

SUBMIT

Job Name	Job ID	Max RC	Output Data Set	Name					
JM3B	JOB44523	CC 0000	JM3.FUW.P00000	06.D150504.	T003718.OUTPUT				
Reports									
Reports DDname	Proc Step	Step Name	E Line Count	Member	Error Message				
	Proc Step	Step Name JES2	E Line Count	Member D0000001	Error Message				
DDname	Proc Step				Error Message				
DDname JESMSGLG	Proc Step	JES2	32	D0000001	Error Message				
JESMSGLG JESJCL	Proc Step	JES2 JES2	32 20 91	D0000001 D0000002	Error Message				

4 D0000006

Preview

<

1V1R3M0	2013-10-08	Tuesday		DB2 EXC	eption List		\wedge
SSID Correlation	n Connect	Plan	Auth id	Time	Exception		1
DBA6 0002FB0IAP4	41 IDDG	FBOIAP41	FUNTRM10	17:11:21.89528	84 Response	72.604089	-

- Expert creates Workflow Template with pre-determined tasks:
 - Locate and Extract Instrumentation data
 - Create Exception Indexes
 - ➢ Run reports
 - Create CSV output for in depth analysis
- 2. The Application Developer:
 - Runs the task list
 - Reviews Performance and Exception reports
 - Uses CSV output for in depth analysis of performance exceptions

Details Workflow Notes

SYSPRINT

Application Developers – IMS Analysis



🗗 Transaction Analysis Workbench - 00000006 [Analysis Session] @ JM3FB1 [Analysis Sessions] @ JM3 TAW1 [Common Services Library Server] (fts1:39905) - IBM Explorer for z... 🗕 🗖

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Application Developers – CICS Analysis

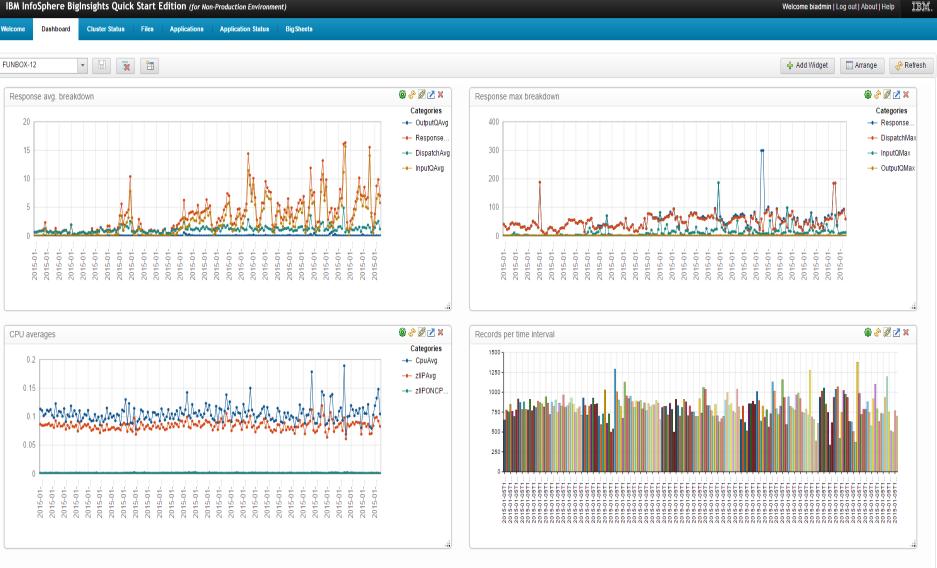


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Example: IBM BigInsights - Dashboard



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Application Developers – DB2 Analysis



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BigData Tooling example: in-depth Analysis

Application teams can then use a variety of available BigData Tooling for in-depth

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More information



- IBM DB2 and IMS Tools website: <u>www.ibm.com/software/data/db2imstools/</u>
- IBM Transaction Analysis Workbench for z/OS: <u>www.ibm.com/software/data/db2imstools/imstools/trans-analysis/</u>
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