



# Hadoop and data integration with System z

Dr. Cameron Seay, Ph.D — North Carolina Agricultural and Technical State University

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August 10, 2015, Session 17487







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## <sup>3</sup> The Big Picture for Big Data

## The Big Picture for Big Data



#### "The Lack of Information" Problem

Business leaders frequently make decisions based on information they don't trust, or don't have

Business leaders say they don't have access to the information they require to do their jobs

83%

1 in 3

1 in 2

Of CIOs cited "Business Intelligence and Analytics" as part of their visionary plans to enhance competitiveness

60%

Of CIOs need to do a better job capturing and understanding information rapidly in order to make swift business decisions

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#### "The Surplus of Data" Problem

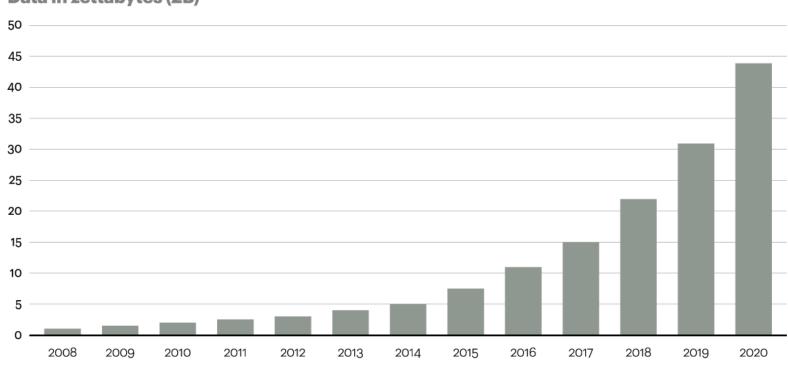
- "The 3 V's" of Big Data
  - Volume: More devices, higher resolution, more frequent collection, store everything.
  - Variety: Incompatible data formats
  - Velocity: Analytics fast Enough to be Interactive and Useful. Fast enough for mobile.



#### **Big Data: Volume**



#### Data is growing at a 40 percent compound annual rate, reaching nearly 45 ZB by 2020



Data in zettabytes (ZB)

Source: Oracle, 2012

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## **Big Data: Variety**



#### 20% is "Structured"

- Tabular Databases like credit card transactions and Excel spreadsheets
- Web forms

#### 80% is "Unstructured"

- Pictures: Photos, X-rays, ultrasound scans, Instagram
- Sound: Music (genre, BPM, etc.), speech
- Videos: computer vision, cell growing cultures, storm movement
- Text: Emails, doctor's notes, tweets, Facebook posts
- Microsoft Office: Word, PowerPoint, PDF



## **Big Data: Velocity**



- To be relevant, data analytics must timely
- Results can lead to new questions; solutions should be interactive
- Information should be searchable

- Marketing
  - Targeted marketing, online advertising, cross-selling
- CRM
  - Reduce churn, maximize customer value
- Finance
  - Credit scoring, trading
- Operations
  - Fraud detection, workforce management, supply chain management





## IT leads Big Data usage.. but departments are catching up...

"What groups or departments are currently using Big Data/planning to use Big Data?"

Operations	Marketing	IT Analytics	Product Dev.
<b>54%</b>	<b>47%</b>	<b>47%</b>	<b>22%</b>
(e.g. supply-demand)	(e.g. campaigns)	(e.g. network secure)	(e.g. social feedback)
Finance	Sales	Research	Logistic & Distr.
<b>46%</b>	<b>37%</b>	<b>30%</b>	<b>18%</b>
(e.g. risk exposure)	(e.g. cross/upsell)	(e.g. simulation)	(e.g. route opt.)
Customer Service	Manufacturing	GRC	Human Resources
26%	<b>18%</b>	<b>15%</b>	<b>11%</b>
(e.g. segmentation)	(e.g. process opt)	(e.g. auditing)	(e.g. head hunting)
Procurement <b>15%</b> (e.g. best buy)	Supply Chain <b>15%</b> (e.g. sourcing)	Other <b>7%</b>	Don't know <b>3%</b>
Source vernights Allaig	ANTE State Contando-Eval	Base: 176 big data	a users and planners in Orlando 201

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#### **Big Data Industry Value**





US health care

- \$300 billion value per year
- ~0.7 percent annual productivity growth



#### Europe public sector administration

- €250 billion value per year
- ~0.5 percent annual productivity growth



#### Global personal location data

- \$100 billion+ revenue for service providers
- Up to \$700 billion value to end users

One standard deviation higher utilization of big data technologies is associated with 1–3% higher productivity.



#### **US retail**

- 60+% increase in net margin possible
- 0.5–1.0 percent annual productivity growth



#### Manufacturing

- Up to 50 percent decrease in product development, assembly costs
- Up to 7 percent reduction in working capital

#### Finance and Insurance

- ~1.5 to 2.5 percent annual productivity growth
- \$828 billion industry

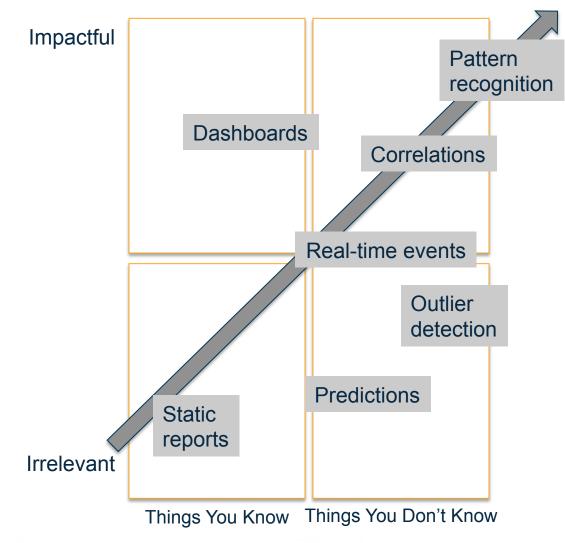
SOURCE: McKinsey Global Institute analysis





#### **Data IQ**





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Where is your organization? What is your plan? What's your next milestone?



## **Nine Data Mining Tasks**



- Classification & Scoring
  - Who will respond to this ad?
  - How likely are they to repay their loan?
- Regression
  - How many videos will they stream on a weekday?
- Similarity matching
  - People like you...
- Clustering
  - Do our customers form natural groups?
- Market-basket analysis
  - What items are commonly purchased together?

Data Science for Business, Tom Fawcett, Foster Provost

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- Profiling
  - What is the typical mobile data usage of this segment?
- Link prediction
  - You and Karen have 10 friends in common, would you like to friend Karen?
- Data reduction
  - Trades data detail for better insight; movie list → favorite genres
- Causal modeling
  - Understand influences. A/B tests.



#### What is Hadoop and Why is it a Game Changer?



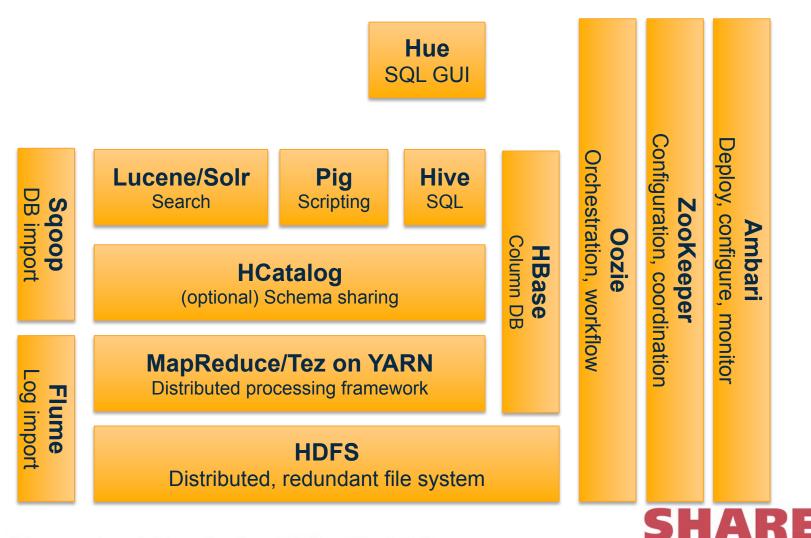
- Hadoop solves the problem of moving big data
  - Eliminates interface traffic jams
  - Eliminates network traffic jams
  - New way to move Data
- Hadoop automatically divides the work
  - Hadoop software divides the job across many computers, making them more productive

#### Without Hadoop



## Hadoop Projects & Ecosystem

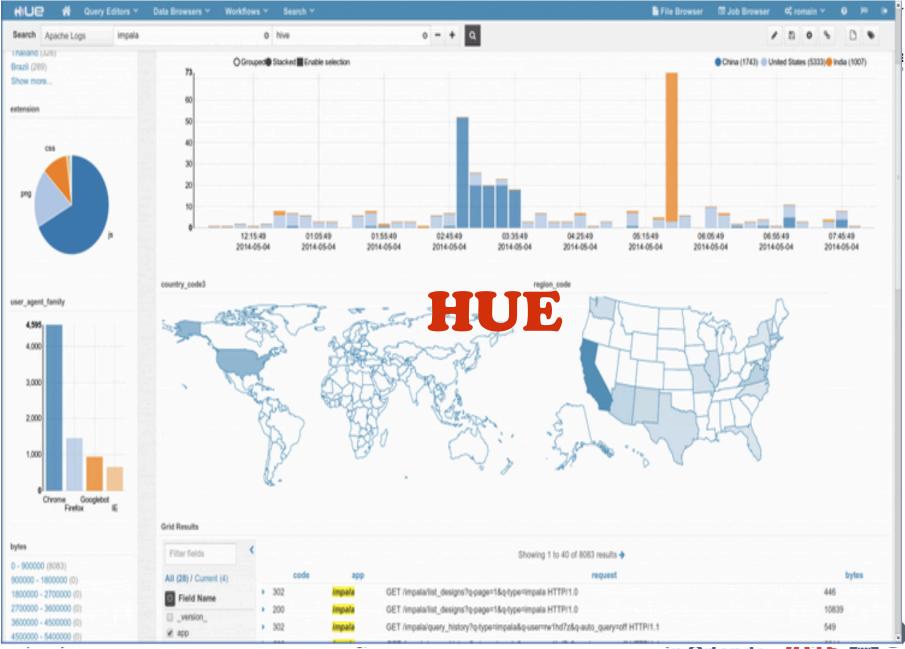




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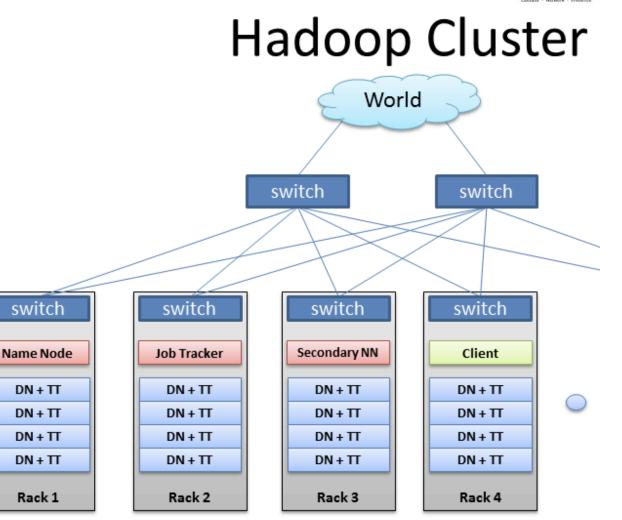


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## **Typical Hadoop Cluster**

• NameNode

- Files, metadata in RAM, logs changes
- Secondary NameNode
  - Merges changes.
     Not a backup!
- JobTracker
  - Assigns nodes to jobs, handles failures
- Per DataNode
  - DataNode— Files and backup; slave to NameNode
  - TaskTracker— Manages tasks on slave; slave to JobTracker



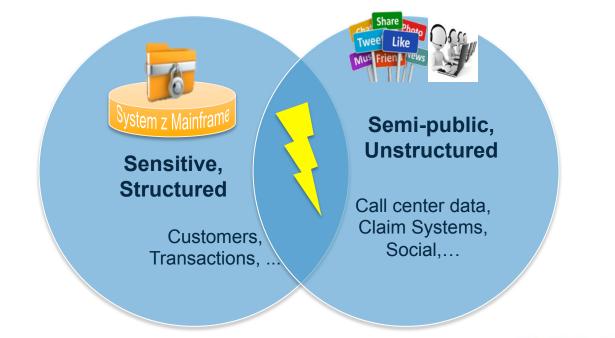
BRAD HEDLUND .com



## The ROI Behind the Hype



## The most relevant insights come from enriching **your** primary enterprise data.



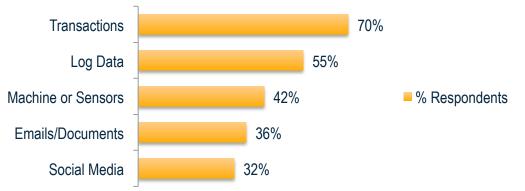
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## **Integration Problem For Data Scientists**



#### Top 5 Data Sources for Big Data Projects Today



"Survey Analysis - Big Data Adoption in 2013 Shows Substance Behind the Hype", Gartner, 2013, <u>Link</u>

"By most **80%** of the dev effort in a big data project goes into data integration

...and only **20%** goes towards data analysis."

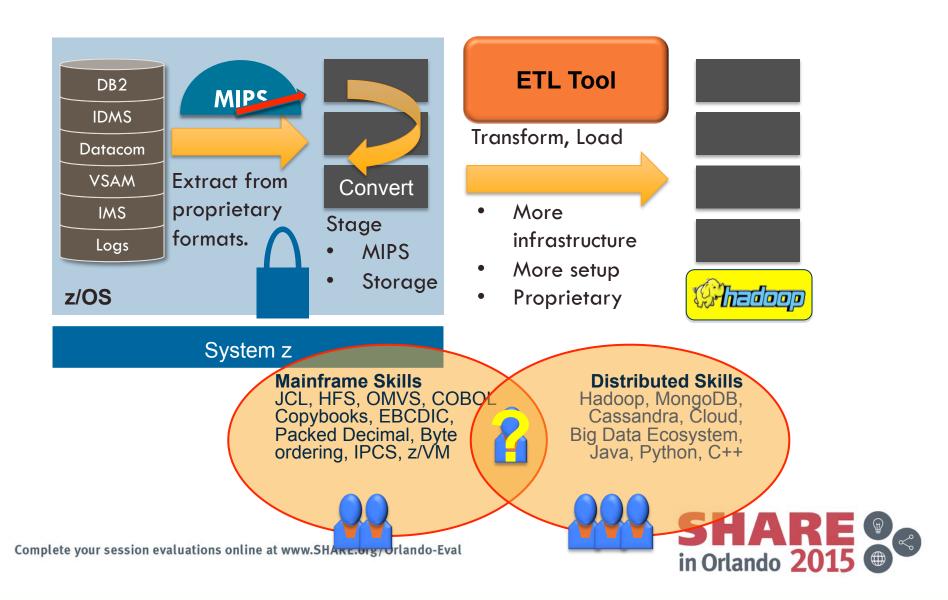
"Extract, Transform, and Load Big Data With Apache Hadoop", Intel, 2013, <u>Link</u> Complete your session evaluations online at www.SHARE.org/Orlando-Eval

- Enterprise data analysts require nearrealtime mainframe data
- Mainframe
   users wish to
   off-load batch
   processes to
   Hadoop for
   cost savings



#### **Data Ingestion Challenges**





#### With Veristorm: EL-T, not ETL



VERISTORM Discovery DB2 Transform **IDMS** Structured and Datacom Extract & Load: Normalized unstructured Search transactions & VSAM Data Scale-out ٠ logs Analytics apps or IMS . data and specialized apps Logs metadata **Dashboards** Point & click or z/OS batch No staging • System z storage or Reports MIPS No conversion • **Social** MIPS Web logs **Trouble Tickets** 

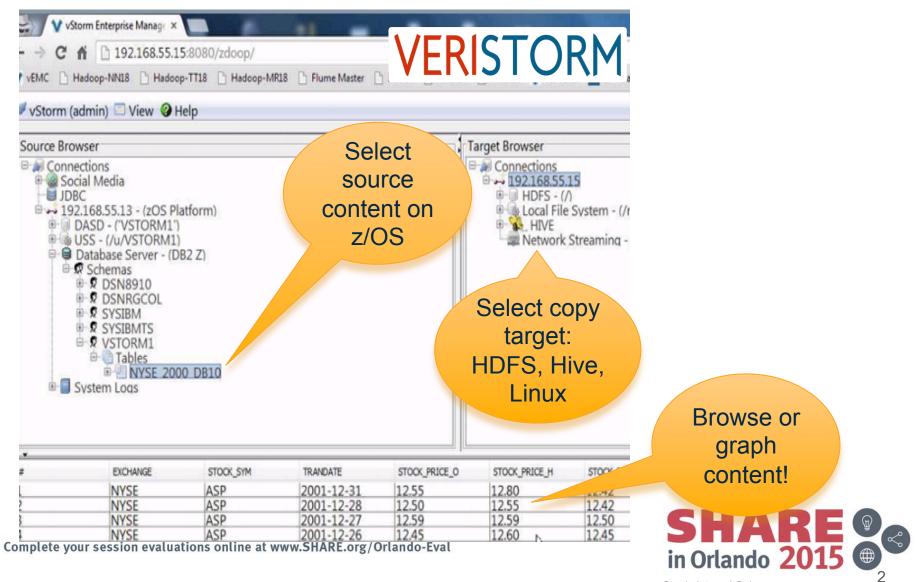
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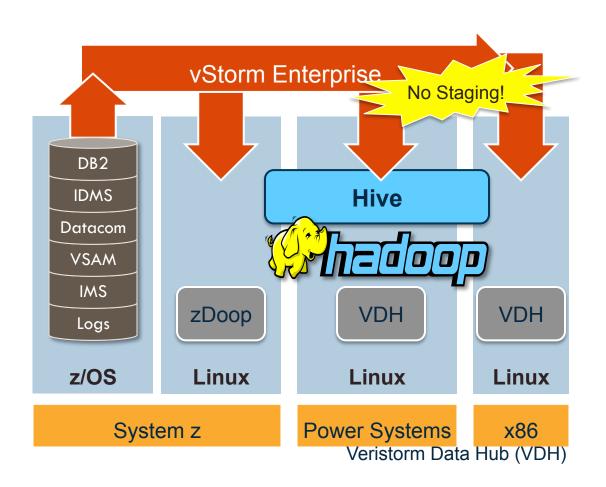
## User-friendly Web UI for managing Mainframe extraction



Oracle Internal Only



## vStorm Enterprise – Mainframe data to Mainstream



- IBM BigInsights
- Cloudera
- Hortonworks
- MapR



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## **Financial Services Use Case**



Problem	Solution	Benefits
<ul> <li>High cost of searchable archive on mainframe <ul> <li>\$350K+ storage costs (for 40TB)</li> <li>MIPS charges for operation</li> </ul> </li> <li>\$1.6M+ development costs due to many file types, including VSAM</li> <li>2000+ man-days effort and project delay</li> </ul>	<ul> <li>Move data to Hadoop for analytics and archive</li> <li>Shift from z/OS to IBM Linux (processors) on z to reduce MIPS</li> <li>Use IBM SSD storage</li> <li>Use IBM private cloud softlayer</li> <li>Tap talent pool of Hadoop ecosystem</li> </ul>	<ul> <li>Reduction in storage costs</li> <li>Dev costs almost eliminated</li> <li>Quick benefits and ROI</li> <li>New analytics options for unstructure I data</li> <li>Retains data of System y for security a reliability</li> </ul>
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### **Health Care Use Case**



Problem	Solution	Benefits
<ul> <li>Relapses in cardiac patients</li> <li>"One size fits all" treatment</li> <li>\$1M+ Medicare readmission penalties</li> <li>Sensitive patient data on Mainframe</li> <li>No efficient way to offload and integrate</li> </ul>	<ul> <li>Identify risk factors by analyzing patient data*</li> <li>Create algorithms to predict outcomes</li> </ul>	<ul> <li>31% reduction in readmissions</li> <li>\$1.2M savings in penalties</li> <li>No manual intervention</li> <li>No increase in staffing</li> <li>1100% ROI on \$100K</li> </ul>
* Mainframe database require	es special skills to access w	ithout Veristorm
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#### **Retail Use Case**



Problem	Solution	Benefits
<ul> <li>Streams of user data not correlated</li> <li>e.g. store purchases, website usage patterns, credit card usage, historical customer data</li> <li>Historical customer data Mainframe based – no efficient, secure integration</li> </ul>	<ul> <li>Secure integration of historical customer data, card usage, store purchases, website logs</li> <li>Customer scores based on the various data streams</li> <li>High scoring customers offered coupons, special deals on website</li> </ul>	<ul> <li>19% increase in online sales during slowdown</li> <li>Over 50% conversion rate of website browsing customers</li> <li>Elimination of data silos – analytics cover all data with no reliance on multiple reports / formats</li> </ul>

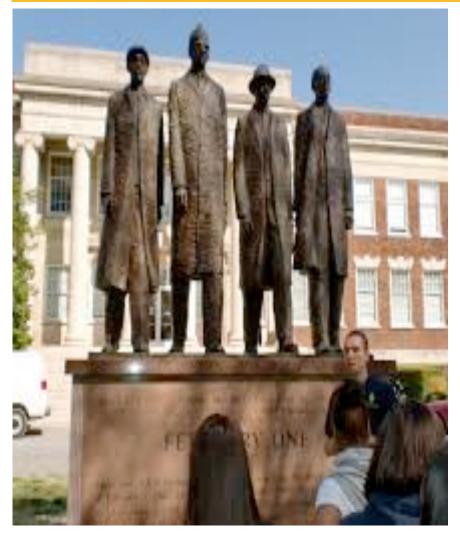
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## <sup>25</sup> Big Data at NCAT



#### North Carolina Agricultural and Technical State University





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- NC A&T State University
- Located in Greensboro, NC, enrollment approx. 10,500.
- One of the 100+ Historically Black Colleges and Universities
- Established in 1891 as a Land Grant College
- Still produces more African American engineers than any school in the world
- I am in the Computer Systems Technology Dept. in the School of Technology



# Enterprise Systems Program, School of Technology at NC A&T:



- Mission: To support education, research, and business development in the System z space
- NCAT System z Environment:
  - Since 2010
  - Z9, 18 GPs, no IFLs, 128GB storage, 4 TB DASD (online)
  - 44 TB DS8300 (offline)
  - 2 LPARs (using 1)
  - z/VM is the base OS, all other OSes are guests of z/VM
  - Plan in the works with our business partners to acquire a BC12
  - Using GPs as IFLs (special no-MIPS deal with IBM)
  - Allocate GPs to the LPAR
  - VM 5.4
  - SUSE 11, Debian, RHEL
  - DB2, LAMP, SPSS for System z, Cognos, zDoop and more



## System z as a Private Cloud



- Students & faculty need to rapidly deploy, clone, and turn down servers
  - Helps manage the student (user) learning process
- First university to adopt CSL Wave
- Adding rapid deployment of Hadoop clusters
- Early adopter of vStorm Enterprise
- On-demand scaling by simply adding IFLs
- No additional power or space
- Use existing skills, processes, security (RACF/LDAP), management tools



## **Research Support**



- Several researchers at A&T have a focus on analytics
- Areas of Focus
  - Sentiment Analysis (opinion analysis)
  - Health Informatics (fraud detection, Medicare/Medicaid)
  - Predictive Analytics (student outcomes, product viability, etc.)
- Faculty have expressed interest in Hadoop
  - Need to manage larger data sets
  - Collecting unstructured/non-relational data
  - Want to pool data without pre-determined query in mind
  - Interactive/discovery and query



#### **Education**



- 4 undergraduate courses: intro, intermediate, advanced mainframe operations and z/VM
- 2 graduate courses (mainframe operations, z/VM)
- Proposed graduate certificate of enterprise systems (under review)
- High school outreach programs in enterprise systems
- 1 semester zVM class (CPCMS, Install Linux as a guest, getting Linux running, using VM as a deployment tool for Linux)
- VM will be increasingly important; key to preparing students for careers in Big Data



## **Student Example**



- Over 70 students placed in enterprise systems positions
- Heavy focus on IBM's Master the Mainframe contest
- Two students participants in IBM's 50th Anniversary of the Mainframe
  - Dontrell Harris, a keynote speaker, capacity planning specialist at Met Life
  - Jenna Shae Banks, a judge for the first Master the Mainframe world championship
  - Placements at IBM, Met Life, USAA, BB&T, Fidelity, Wells Fargo, Bank of America, First Citizen's Bank, John Deere, State Farm and others



## **Big Data Initiative**



- Challenge & opportunity
  - Saw the potential for zVM application for Hadoop; most people focused on x86
  - Hot topic for research; important to students
  - Provide easy & controlled access to mainframe data
  - Enable the developer community to take advantage of the enterprise primary data in a model they understand
  - Familiar environment: Linux, Java, SQL & the hot technology: Hadoop
- Getting buy-in for z
  - Most don't know z at all
  - Dean, Chair, Chancellor, Provost: Needed to be sold; not IT people
  - Simplify!

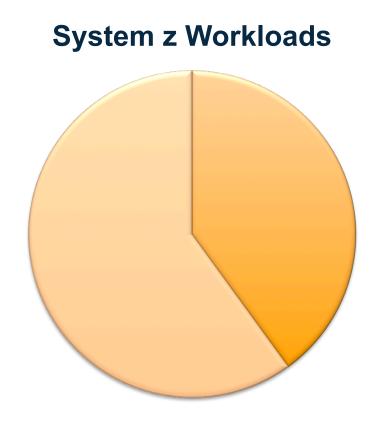


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## **Unlock New Insight and Reduce Cost**



- Do More
  - Analyze large amount of information in minutes
  - Offload batch processes to IFLs to meet batch window requirement
- Reduce Cost
  - Take advantage of IFLs price point to derive more insight
- Application extensibility achieved through newly available skillset





## **Any Questions?**



- Mike Combs mcombs@veristorm.com
- Cameron Seay, Ph.D. cwseay@ncat.edu

https://share.confex.com/share/ 125/webprogrameval/ Session17487.html



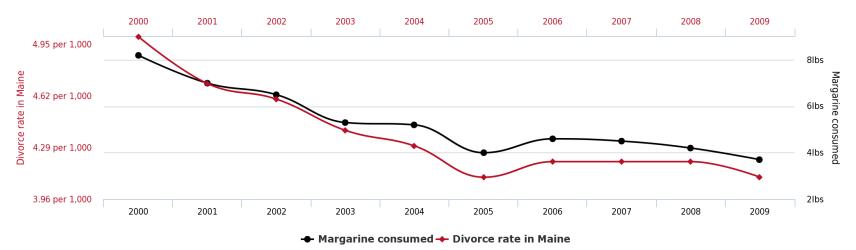






#### Divorce rate in Maine

correlates with Per capita consumption of margarine



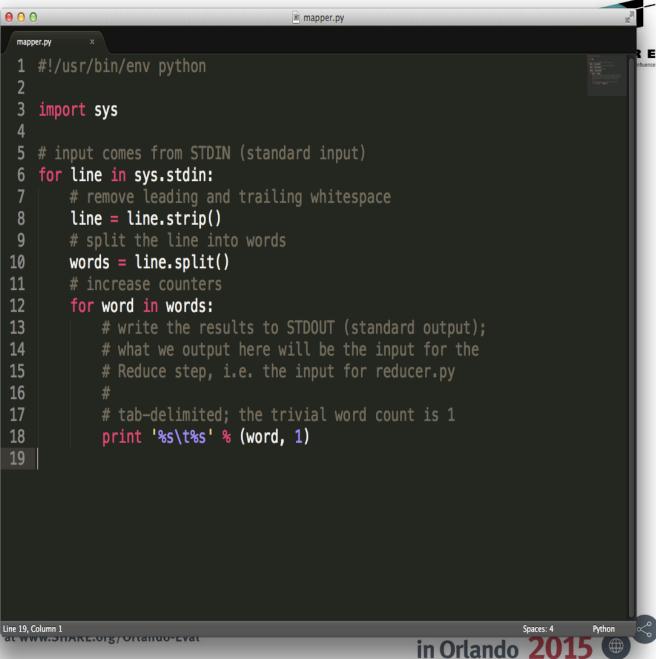
tylervigen.com

- Spurious Correlations
  - <u>http://www.tylervigen.com/spurious-correlations</u>
- New Live Poll Lets Pundits Pander To Viewers In Real Time
  - <u>https://youtu.be/uFpK\_r-jEXg</u>
  - The Onion (satire)
- Hitler Loses His Namenode Metadata
  - <u>https://youtu.be/DQEcxjSwh3o</u>





## Mapper.py



#### **Reducer.py**

000 reducer.py 1 #!/usr/bin/env python 2 3 from operator import itemgetter import sys 5 current\_word = None 6 current\_count = 0 word = None 8 9 # input comes from STDIN 10 for line in sys.stdin: 12 line = line.strip() # remove leading and trailing whitespace word, count = line.split('\t', 1) # parse the input we got from mapper.py 15 16 count = int(count) except ValueError: 19 continue 21 22 # this IF-switch only works because Hadoop sorts map output 23 24 if current\_word == word: 25 current\_count += count 26 else: if current\_word: 28 # write result to STDOUT print '%s\t%s' % (current\_word, current\_count) 29 30 current\_count = count current word = word 32 if current\_word == word: print '%s\t%s' % (current\_word, current\_count) 35 Line 20, Column 1 Spaces: 4 Python in Orlando **2015** (#

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### White Papers and Articles



- "The Elephant on z", IBM & Veristorm, 2014
  - veristorm.com/go/elephantonz
- "Bringing Hadoop to the Mainframe", Paul Miller, Gigaom, 2014
  - veristorm.com/go/gigaom-2014
- "Inside zDoop, a New Hadoop Distro for IBM's Mainframe",
   Alox Woodia, Detenami, 2014
  - Alex Woodie, Datanami, 2014
  - veristorm.com/go/datanami-2014-04
- "vStorm Enterprise Allows Unstructured Data to be Analyzed on the Mainframe", Paul DiMarzio, 2014
  - veristorm.com/go/ibmsystems-2014-06
- "Veristorm looks to bring mainframe transactional data in from the cold", Krishna Roy, 451 Research, 2014
  - veristorm.com/go/451research-2014
- "vStorm Enterprise vs. Legacy ETL Solutions for Big Data Integration", Anil Varkhedi, Veristorm, 2014
  - veristorm.com/go/vsetl

- "Is Sqoop appropriate for all mainframe data?",
  - Anil Varkhedi, Veristorm, 2014
    - veristorm.com/go/vssqoop
- "Mainframe Makeover", Doug Henschen, InformationWeek, 2015
  - <u>http://tinyurl.com/oxart8v</u>
- IBM Infosphere BigInsights System z Connector for Hadoop
  - ibm.com/software/os/systemz/biginsightsz
  - (Includes data sheet, demo video, Red Guide)
- "Strategic Thinking Profile: Veristorm", Jeff Kaplan, ThinkStrategies, 2015
  - <u>http://tinyurl.com/pwcspu9</u>
- Solution Guide: "Simplifying Mainframe Data Access", 2015
  - redbooks.ibm.com/Redbooks.nsf/RedbookAbstracts/ tips1235.html
- CA Technologies vStorm Connect Data Streaming for Big Data
  - <u>ca.com/us/opscenter/vstorm-connect-data-</u> <u>streaming-for-big-data.aspx</u>
  - (includes data sheet, FAQ, analyst paper, infographic)
- "Disrupting Data Integration", Anil Varkhedi, Veristorm, 2015
  - <u>http://www.veristorm.com/content/disrupting-data-integration</u>



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#### Videos



#### Animated Intro



#### 11-minute Introduction

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#### 2-minute Demo



#### CA Streaming for Big Data



veristorm.com/go/ca-vstorm

#### Veristorm on POWER8



#### **Big Data & Analytics**



#### IBM intro z



## VERISTORM

#### Forrester Webinar



Completiestorm session/deamavidasonline at www.SHARE are horden and binar-2014q3

#### Abstract

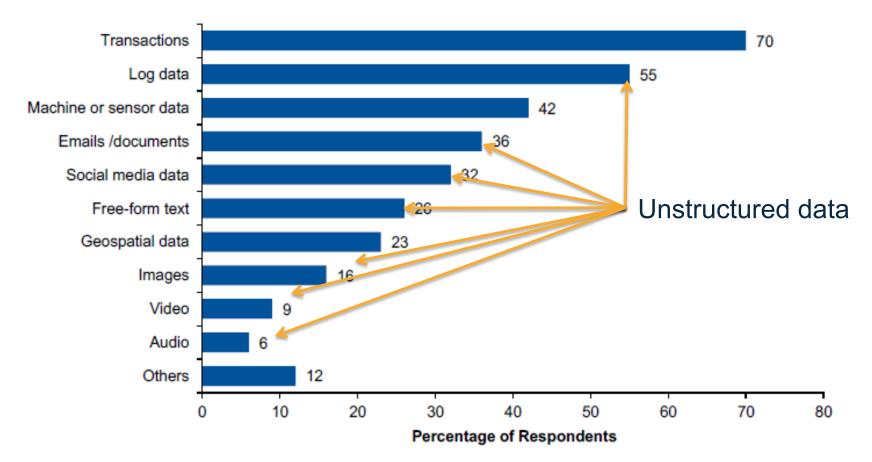


- Hadoop and data integration with System z
- Big Data technologies like Hadoop are transforming analytics and processing, but what is the role of System z? We'll examine System z advantages as a platform for Hadoop and as a rich source of enterprise data for processing in Hadoop both on and off the platform. How can System z and Hadoop respond quickly to the organizational needs to make data-driven decisions in near real-time, when the questions aren't well-known in advance?
- Dr. Cameron Seay, Ph.D., Assistant Professor, Computer Systems Technology, of North Carolina Agricultural and Technical State University will share his experience with Hadoop on z applied to analytics and research projects.
- Mike Combs, VP of Marketing, Veristorm, will discuss how rapid, no-transformation access to mainframe data from Hadoop can enable new solutions, including lightweight performance management and capacity planning.



## Today's Big Data Initiatives: Transactions, Logs, Machine Data





N =465 (multiple responses allowed)



## **Transaction Data = Mainframe Computers**



- Mainframes run the global core operations of
  - 92 of top 100 banks
  - 21 of top 25 insurance
  - 23 of top 25 retailers
- Process 60% of all transactions
- Mainframe computers are the place for essential enterprise data
  - Highly reliable
  - Highly secure

- IBM's Academic Initiative
  - 1000 higher education institutions
  - In 67 nations
  - Impacting 59,000 students
- However, mainframe data uses proprietary databases which must be translated to talk to formats familiar in "Big Data"

