

Capacity Management Analytics on System z

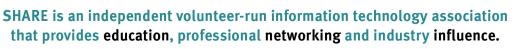
Jaime F. Anaya IBM – janaya@us.ibm.com

March 06, 2015 10:00 AM - 11:00 AM













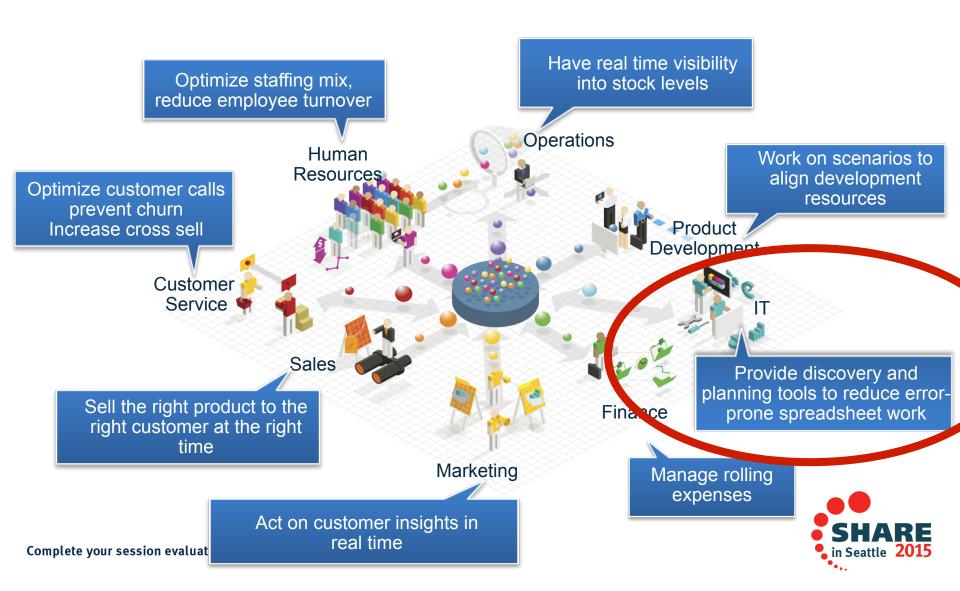
Agenda

- The value of capacity management
- IBM Capacity Management Analytics Solution
 - Overview
 - Architecture and Components
 - What's new in CMA 1.2
 - Demo





The Business of 'IT' is NO Different!



Why capacity management is important





Helps consolidate and reduce costs

- Reduces HW, SW and labor costs
- Reduces number of physical servers required to run workloads
- Reduces number of required SW licenses
- Reduces penalties due to missed business SLAs



Helps ensure application availability and performance

- Avoids capacity shortages that negatively impact consumer satisfaction and discourage consumers from doing future business with your company
- Ensures adequate capacity to satisfy current business requirements, future planned business requirements and

Complete your session evaluations online at www.SHARLIGENSealupleanned business requirements.



Helps optimize resource utilization

- Provides insight into the key business indicators that drive capacity requirements
- Maximizes resource utilization while ensuring adequate performance
- Avoids resource bottlenecks by balancing workload demands across resources



Questions capacity management can answer



System and workload characteristics, performance and trending

- How is my environment performing?
- What's driving the demand on my capacity?
- Is my IBM Workload Manager environment properly tuned?
- Am I achieving my performance goals?
- Are capacity constraints causing bottlenecks and what is being impacted?
- What anomalies occurred that impacted resource usage, performance or both?

System and workload optimization, prediction and forecasting



- Do I have windows of available capacity to which I can move workloads and applications in order to alleviate bottlenecks during peak processing?
- Can I better balance my resource usage across servers, logical partitions (LPARs) and virtual machines (VMs) and defer a capacity upgrade?
- Do I have enough available capacity to add new workloads and applications to my current environment?
- When will I need to upgrade capacity in the future to support the planned addition of new workloads and applications?



IBM Capacity Management Analytics



The Analytics Platform for Cost effective, optimal use of IT Infrastructure capacity: Today, tomorrow, beyond

A single, integrated costeffective solution for zEnterprise & Distributed Infrastructures



- System management
- Problem identification and resolution
- Capacity forecasting and monitoring
- Software Cost Analysis

Manage the complete time horizons



- Historical reporting of past performance
- Forecasting future requirements
- Near Real-time anomaly detection

Jump-start your time to value and ease implementation



- Built on IBM's ease-of-use analytics
- Includes prepackaged, interactive reports
- Optional services and education

Complete your session evaluations online at www.SHARE.org/Seattle-Eval

IBM Capacity Management Analytics, Solution



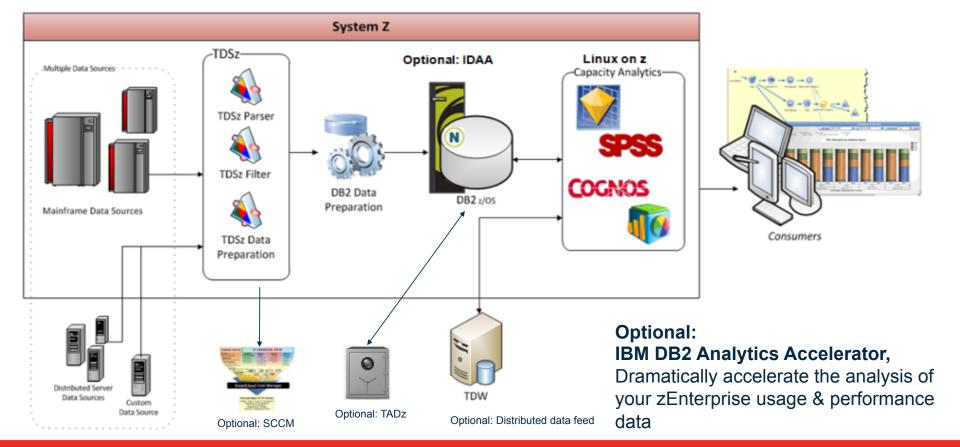
Tivoli Decision Support for z/OS enables the data collection for the solution and builds the capacity warehouse in DB2 for z/OS

Components

Cognos Business Intelligence provides the range of analysis capabilities necessary for optimizing zEnterprise

SPSS Modeler with Scoring Adapter can help you use predictive analytics to forecast future requirements for zEnterprise

SPSS Scoring Adapter for DB2 for z/OS provides real-time anomaly detection



Data Collected



SMF RMF	Table	TABLESP	Vol	Description	Reports	
70	MVSPM_LPAR_H MVSPM_SYSTEM_H MVSPM_LPAR_MSU_T	DRLSMP4 DRLSMP6 DRLSMP4A	low	RMF Processor Activity	CEC/LPAR Utilization, zServer, SCA	
71	MVSPM_PAGING_H	DRLSMP22		Paging Activity	zServer Monitoring Dashboard	
72	MVSPM_GOAL_ACT_H MVSPM_WORKLOAD2_H	DRLSMP3 DRLSMP35	high	RMF Workload Activity & Storage	WLM reports	
73	MVSPM_CHANNEL_H	DRLSMP07	high	RMF Channel Path Activity	zServer Monitoring Dashboard	
74	MVSPM_DEVICE_H	DRLSMP11	high			
78	MVSPM_VS_CSASQA_H	DRLSMP29		RMF Virtual Storage and I/O	Storage reports	
39	MVSPM_PROD_T MVSPM_PROT_INT_T	DRLSMPB DRLSMP4C	low	Product MSU utilization	SCA	
104	\$P_OPERATING_SYS_\$I \$P = A,W,X,Z, \$I = H,T	DRL	low	Distributed systems – CIM agents	Distributed systems	
110	CICS_T_TRAN_T	DRLSCU01	high	CICS statistics	CICS Anomaly Detection	
119	TCP_TCPSERV_PORT_H	DRLSTCP0	high		Network Reportlet	



Built on IBM's ease-of-use analytics solution





A workspace with greater power, intuitive navigation & cleaner look





Communicate your analysis

Complete your sellsing Microsoft Office HARE.org/Seattle-Eval



Pixel perfect reporting



Seamlessly shift to more advanced analysis interaction

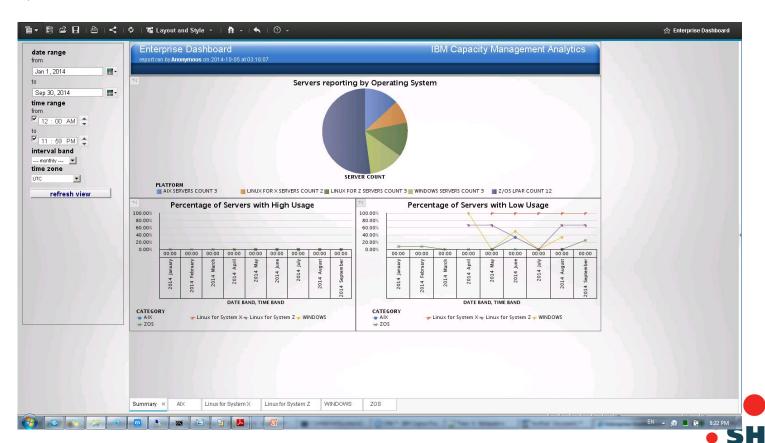


Analytics on the go with Mobile devices and disconnected interaction

IBM Capacity Management Analytics: Systems Management



IBM Capacity Management Analytics' dashboard and report capabilities provide executives, managers, and capacity and performance specialists with custom views to analyze, visualize and make informed decisions.



IBM Capacity Management Analytics: Problem ID and Resolution



in Seattle 201



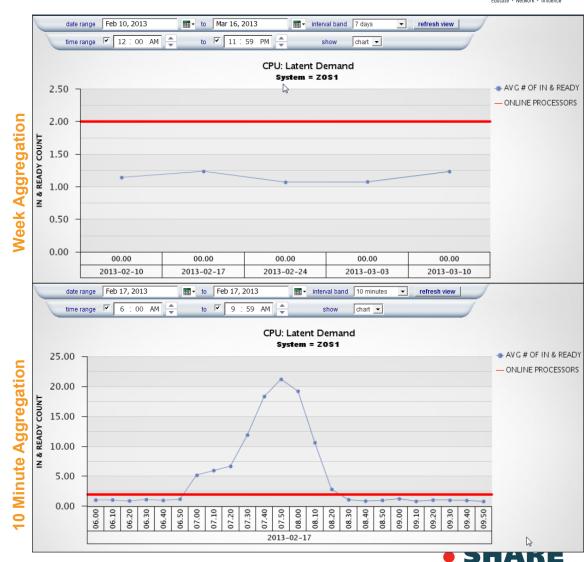
Take a top-down view of System z capacity management



Start with the "big picture" view and then drill down to greater detail as a means of identifying and resolving capacity management issues



Perform simple ad hoc analysis to predict potential issues before they impact the business

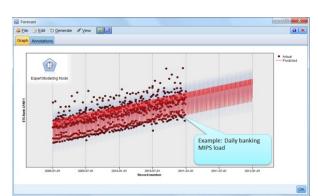


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Predictive Analytics, Capacity Forecasting and Real-time scoring



Predictive analytics can help organizations use their data to make better decisions by allowing them to draw reliable, data-driven conclusions about current conditions and future events.



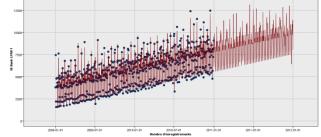


Future capacity requirements can be forecasted to help ensure that sufficient capacity is available when the business needs it.





Real-time scoring of transactions can be performed, enabling you to compare them with forecasts.





Capacity Management Analytics V1.1 - Reports



MIPS Used - zServer / LPAR Level

Analyze CPU usage by processor type (CP, IFL, zIIP, etc) at the mainframe/CEC level and identify the LPARs driving the usage.

MIPS Used - System Level (Captured vs Uncaptured)

Analyze a system's capture ratio to determine if CPU time consumed by system related processes (uncaptured CPU time) is too high.

MIPS Used - Service Class Period Level

Analyze the workloads (service classes) driving CPU usage on a system and the workloads possible to move to zIIP / zAAP from CP.

zIIP & zAAP What-ifs **Workspace**

Analyze zIIP / zAAP eligible/ usage in MIPS & engines, and provide two what-if seenarios to show how much z/IP / zAAP MIPS and engines will increase by moving the zIIP/zAAP eligible workloads from CPs to zllPsT zAAPs.

MIPS Used - zServer /

LPAR Level w/Forecast Ańalyze future CPU usage based on the results of the SPSS predictive analytics CPU forecast model.

Latent Demand

Determine if latent demand (hidden capacity demand) exists on a system due to the number of tasks wanting to be dispatched exceeds the number of processors/engines online to a system. Both z/OS 1.12 below or above are supported.

zServer Monitoring **Dashboard Workspace**

Provides a quick visual status of a zServer and its LPARs. What is the LPAR configurations, general MIPS usage, top N DASD I/O and Channel bad performance points in the whole machine? What are status of CPU. memory, I/O and network of a LPAR?

CPU

IBM Capacity

Management

Analytics

Solution Kit

(Prebuilt

Interactive Reports

& Models)

Workload Manager

Memory

Delays by Importance Level

Analyze the types of delays impacting each WLM importance level (highest importance to lowest importance). Is your most important work being negatively impacted by delays?

Delays by Service Class Period

Analyze the types of delays impacting each WLM service class period. Which service class periods assigned to an importance level are being negatively impacted by delays?

Dashboard

Model

CSA/ECSA/SQA/ESQA Utilization

Analyze peak/max utilization for the common virtual storage areas: CSA, ECSA, SQA & ESQA. Unplanned system outages can occur when available CSA or ECSA storage is exhausted.

Performance Indexes

Analyze how well Workload Manager is doing with goal achievement. How often are WLM goals being met (PI <= 1) or missed (PI > 1)?

Complete your session eval

SPSS predictive analytics model that

LPAR CPU Forecast

forecasts LPAR CPU usage at the hour, day and month levels.

Capacity Management Analytics V1.1 – Fixpack 1



Feature

- > zIIP & zAAP Usage reporting and recommendations
- > zIIP & zAAP Usage in WLM Service Class Reports
- Latent Demand reports support z/OS 1.12
- > zServer Monitoring Dashboard exploiting Cognos workspace

Usability

- Change the Framework Manager Model to use Dynamic Query
- Enhance the documentation for the pre-installation steps
- > Descriptions of specific CMA objects in Report Authoring & their filters and parameters
 - (e.g. DATE-BAND, TIME_BAND)
- > Forecast Stream
 - LOGPATH parameter added
 - > Prompts enabled in hourly forecast stream
- > New parameter to specify the input data location
- > Models folder now created in the Forecast folder
- > Additional installation improvements

Performance

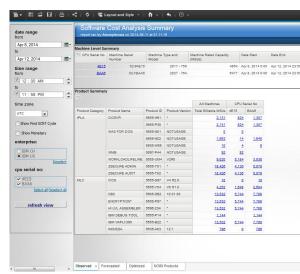
- Optimized query data item expression for User Name
- Optimized some queries for 3 WLM reports
- > Added render variables to reports to reduce unnecessary main query execution
- > SPSS Streams to pre-calculate and aggregate Channel and Device information



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What's NEW with Capacity Management Analytics v1.2 NEW: Sept 9th, 2014

- Software Cost Analysis: Assists in managing z/OS software costs and enabling users to identify where and when workloads need to be adjusted and when additional capacity is required
- Real-time anomaly detection: Ability to improve systems management response time with a tool that can detect CICS transaction anomalies in real time
- Distributed Capacity Management:
 Ability to provide a set of reports to
 manage capacity for distributed
 systems. A workspace is also provided
 that integrates both zEnterprise
 machines and distributed systems.







Capacity Management Analytics V1.2 - Reports



SCA: LPAR MSU Utilization

Analyze MSU utilization per LPAR, and identify the products driving the usage in observed scenario, forecasted scenario, and optimized scenario.

SCA: Product MSU and Price

Analyze billable MSU composition of a registered IBM product from each LPAR on a CPC, and estimate the monetary value in the 3 scenarios, observed, forecasted and optimized.

SCA: NO89 Products Matrix Analyze the unregistered IBM products' allocation on each LPAR and CPC.

SCA: Summary Workspace

Analyze MSU utilization and monetary value and identify the drivers for MSUs and cost for all registered IBM products for CPCs within an enterprise for each scenario.

SCA: NO89 Product MSU and Price

Analyze billable MSU composition of a unregistered IBM product from each LPAR on a CPC, and estimate the monetary value in the 3 scenarios, observed, forecasted and optimized.

Software Cost Analysis

CPU

Enterprise Dashboard Workspace

Provides an overall status of all supported servers across the enterprise, including the number of servers, % of servers with high/low usage, and top/bottom 10 of the high/low usage servers by operating systems. Dashboard

IBM Capacity Management **Analytics** Solution Kit (Prebuilt Interactive

Reports & Models)

Linux for System Z/X - CPU Usage

Analyze CPU usage from both virtual & physical perspective

Windows- CPU Usage

Analyze CPU usage from both virtual & physical perspective

AIX - CPU Usage Analyze CPU usage from both virtual & physical perspective



Linux for System Z/X - Memory Usage Analyze memory usage form both physical & virtual perspective

Windows- Memory Usage

Analyze memory usage form both physical & virtual perspective



AIX - Memory Usage Analyze memory usage form both physical & virtual perspective

Model

SCA: Optimization

SPSS analytics model that recommend the optimal LPAR & product placement combination to reduce overall billable MSU based on forecast.

CICS Anomaly Detection

SPSS analytics model that detects anomalous CICS transactions from response time and CPU time perspective.

SCA: Forecast

SPSS predictive analytics model That forecasts MSU utilization of each product & LPAR at hour and month level.

t wwv

Capacity Management Analytics – V1.2



Feature

- Sofware Cost Analysis
 - zEnterprise MLC & IPLA sub-capacity MSU/cost analysis
 - Product cost/MSU forecasting
 - Product cost optimization recommendation
 - · Enterprise Summary Dashboard
- > Predictive Analytics
 - CICS Transaction Anomaly Detection Models & Batch Scoring

- > Distributed Systems Management
 - · Linux for System z utilization
 - Linux on x86 utilization
 - AIX utilization
 - Windows on x86 utilization
- Enterprise/Data Center Monitoring Dashboard

□ Platform

- Modeler Gold
 - Text Analytics, C&DS, Decision Management, Rules & Simulation
- Usability
 - Congos Workspace exploitation
- Performance
 - Cognos DMR exploitation
 - Cognos Workspace Exploitation
 - Calculation pushdown into DB2 via views
 - Pre-calculation SCA information via SPSS Streams



Capacity Management Analytics: Solution Kit – Software Cost Analysis



Provides the ability to better manage z/OS software costs and identify where and when workloads need to be adjusted and when additional capacity is required

Answers cost questions such as:

- How much MSU is consumed in LPAR(s) and where is the billable peak? Which products contribute to the peak and by how much MSU?
- How much should be billed on the whole z machine (CEC) for SCRT cycles? or other date ranges?
- What is the total billable MSU and cost for all z machines in an enterprise?



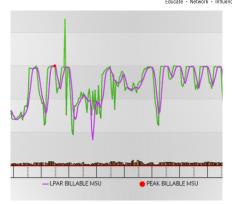


Software Cost Analysis – Three Scenarios



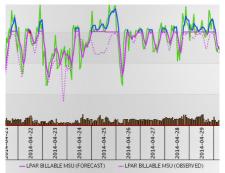


Observed: Track product MSU usage and costs at LPAR and Server level, identifying peak intervals and tracking 4 hour rolling average (4HRA).





Forecasted: Predict future MSU and cost usage based on forward utilization model.





Optimized: Suggest alternative LPAR / product configurations to take advantage of white space and reduce billable MSU where possible.

SUGGESTED ACTIONS I	N OPTIMIZED	SCENARIO								
CPU SERIAL NO = 4E15,	LPAR_SYSTE	II ID = J80_J80, T	IME ZONE = UTC							
FROM CPU SERIAL NO	FROM LPAR	FROM SYSTEM	TO CPU SERIAL NO	TO LPAR	TO SYSTEM	PRODUCT NAME	PRODUCT ID	PRICING STRUCTURE	MOVE ALL	MOVING MSU
4E15	J80	Jao	7744	STLAB71	SY71	CICS TS for z/OS V4	5655-S97	MLC-IWP Adjusted	YES	N/A
						CICS TS for z/OS V5	5855-Y04	MLC-IWP Adjusted	YES	N/A
						CICS VSAM Recovery V3	5855-H91	Reference-based	YES	N/A
				STLAB73	SY73	IBM Multi-site Workload Lifeline V2	5655-UM4	Execution-based	YES	N/A
						Not Defined	5610-A01	Execution-based	YES	N/A
						WebSphere Application Server for z/OS V7	5855-N02	Execution-based GSSP	YES	N/A
						WebSphere Message Broker for z/OS V8	5897-P44	Execution-based GSSP	YES	N/A
			99FF	JL0	JL0	DB2 10 for z/OS	5805-DB2	MLC	YES	N/A
						IMS V12	5835-A03	MLC-IWP Adjusted	YES	N/A
						IMS V13	5835-A04	MLC-IWP Adjusted	YES	N/A
						WebSphere MQ for z/OS V7	5855-R38	MLC	YES	N/A



Health Warning





- Moving Workloads is not so simple...
 - There are often application dependencies hidden from products like CMA
 - e.g. CICS transaction affinities
- CMA allows users to specify which products must be kept on same LPAR
- Traditional methods for reducing MIPS are still important
 - e.g. application tuning, SQL optimization





Software Cost Analysis – Additional Notes



- Does NOT replace SCRT
- Uses the same data & same rules
- Needs the SCRT NO89 listings
- Pricing Structures Supported
 - MLC
 - IPLA: Execution Based, Reference Based, zOS Based
 - IWP
 - GSSP
- License Charges Supported
 - AWLC, AEWLC, MWLC, VWLC, EWLC, zNALC,
 - VUE001, VUE007, VUE020,
- Monetary Value
- Forecasting MSUs at the LPAR & Product level
- Looking into Optimizations & Recommendations



Capacity Management Analytics: Solution Kit – Distributed Components



TRM



Windows

Linux for System z

- **CPU Usage report**
- Memory Usage report

Linux for System X

- CPU Usage report
- Memory Usage report

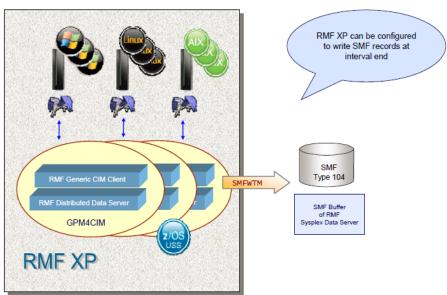
AIX

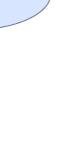
- CPU Usage report
- Memory Usage report

Windows

- CPU Usage report
- Memory Usage report
- Enterprise Dashboard workspace
 - Shows high level information for all the supported servers across the enterprise.

RMF XP & SMF Records











Provides anomaly detection analysis on CICS transaction data. Helps customer find out which CICS transaction is anomaly. And customer can use our result to tuning or fix problem of their production environment.

Based on transaction CPU utilization and elapsed time



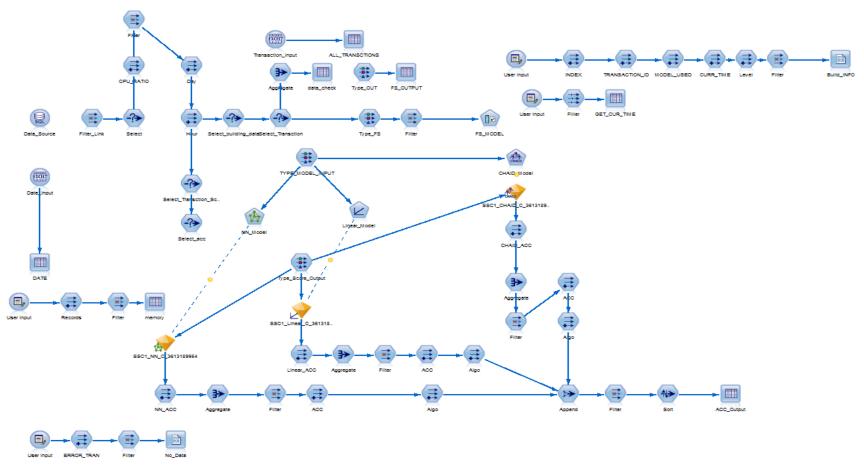






Anomaly Detection Snapshots – CPU anomaly detect building stream

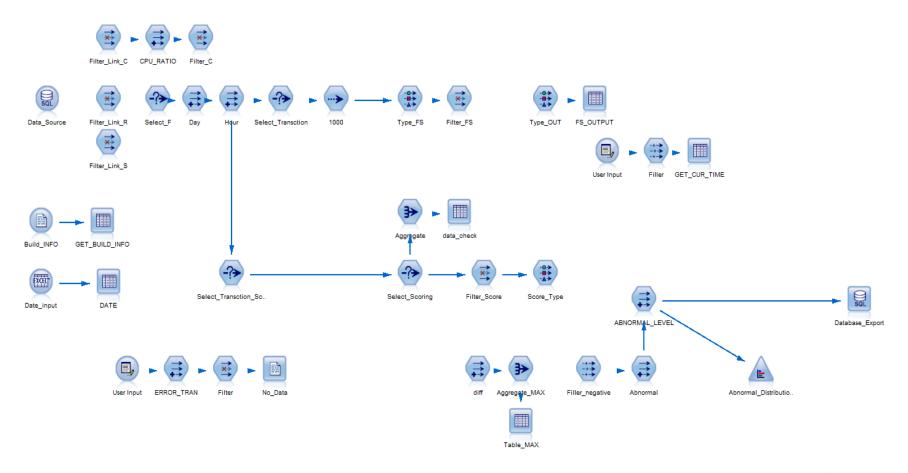






Anomaly Detection Snapshots – Anomaly detect scoring stream

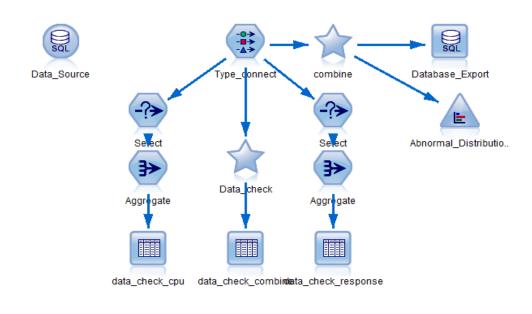


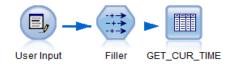




Anomaly Detection Snapshots – Anomaly classification stream











IBM Capacity Management Analytics @Work A Danish bank increases efficiency in its IT environment with advanced analytical monitoring and management

Real-time analytics

of IT workloads, even while millions of records are being processes

Trends and patterns can easily be identified,

can easily be identified, revealing the root causes of performance issues

Millions of dollars

of potential savings through more efficient implementation and faster corrective action

Solution Components

- IBM® SPSS® Modeler
- IBM SPSS Collaboration & Deployment Services
- IBM zEnterprise®

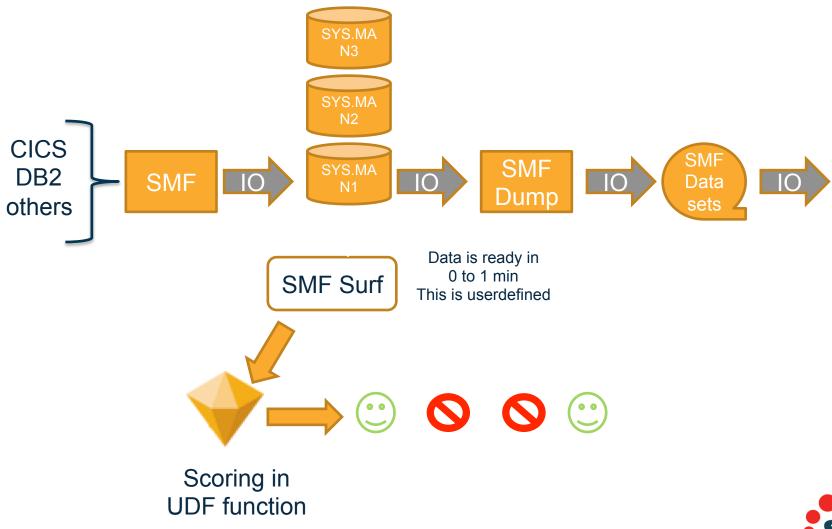


Business Challenge: Seeking to save costs across many areas of IT, this Danish bank sought deeper insight into the inner workings of jobs executing on its mainframe. To enable smarter processing, it needed to understand why certain workloads consumed more CPU resources than they should.

The Solution: The bank will implement a predictive analytics platform that will enable users to identify jobs that are likely to "misbehave" or create difficulties. Jobs will be analyzed, monitored and managed more actively, even while thousands of records per second are being processed in real time. This insight will lead to more efficient development and implementation and the ability to take corrective action, thus potentially saving millions of dollars.

A Look Under the Covers







Data

Extracto

Data is ready in 10 to 30 min



IBM Capacity Management Analytics @Work An Italian insurer leverages analytics to reduce costs, consumption and storage



Integrated solution

spans from historical data analysis to forecasting future requirements

Improved performance

and capacity data analysis provide a rich context of structured big data

Up to 70% savings

on CPU consumption for existing queries along with reduced storage usage

Solution Components

- IBM® Capacity Management Analytics
 - Tivoli Decision Support for z/OS
 - Cognos BI
 - SPSS Modeler
- IBM DB2 Analytics Accelerator



Business challenge: This Italian insurer lacked a unique tool to collect, analyze and access data. Storage constraints also restricted analysis of historical data. It sought a solution to espouse its cost-reduction initiative with reduced MIPS consumption and storage while supporting short-and long-term business needs.

The Solution: With IBM's Capacity Management Analytics solution, the insurer can collect SMF detailed data in a structured way, calculate on-the-fly performance and make capacity forecasts based on historical data. The IBM DB2 Analytics Accelerator was leveraged to reduce response time and space usage and improve the performance of the company's capacity analytics.

IBM Capacity Management Analytics @Work A national health administration predictively manages: IT capacity with advanced analytics

Integrated solution

helps manage mainframe capacity cost-effectively

Real-time analytics

of current activity compared with expected usage, and accurate forecasting of future requirements

Rapid time-to-value

with prepackaged, interactive and dynamic reports that jumpstart capacity management capabilities

Solution Components

• IBM® Capacity Management Analytics for zEnterprise®



Business Challenge: With major legislative changes, this government agency was expecting considerable growth in workload for its mainframe systems. Managing mainframe capacity manually, using spreadsheets, was labor-intensive and error-prone. Moreover, without timely reporting, forecasting and predicting resource requirements was difficult.

The Solution: With IBM Capacity Management Analytics, they got a single, integrated solution that can help them manage their System z investment efficiently and cost-effectively for optimal results. The agency selected an IBM Capacity Management Analytics because of the "out-of-the-box" reports and models as well as ease of use and customization available to them..



CMA_ V.next Early Access and Beta Program

The IBM Capacity Management Analytics V.next Early Access and Beta Program will be coming in early 2015, we will build on the strong foundation established; via reporting and modeling and more integration.

We are looking for customers and business partners worldwide who would like to test the new capabilities and help shape the content of the release under development.

To see the full program announcement, and to learn how to sign up, please email us **bklutz@us.ibm.com**



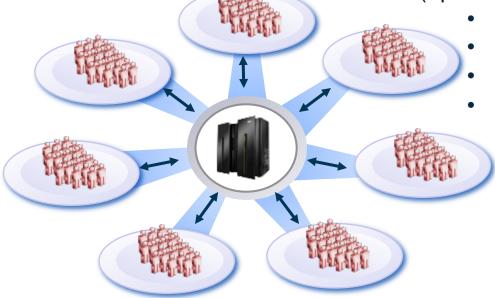
Laying the Groundwork with IBM Capacity Management Analytics



1. Solve IT's pains with IBM Capacity Management Analytics

2. Leverage that success and bring analytics to the data, target customer facing (operations) departments

- Customer Service
- Sales Marketing
- Marketing
- Order Entry



3. Leverage that success and present enterprise analytics standardization and consolidation on zEnterprise



zEnterprise solutions take a data-centric approach towards business analytics that works from



a single view of the truth











IBM zEnterprise[®] Analytics System 9700 / 9710 with IBM DB2® Analytics Accelerator



Analytics software. These are the tools that deliver actionable insights from data.

Predictive View (Analyze)



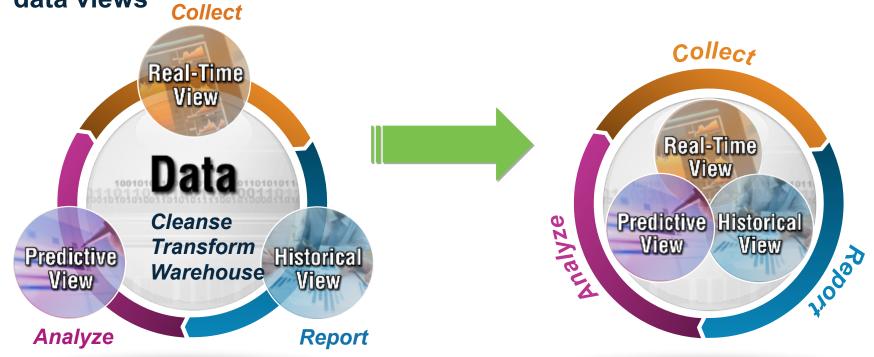
Data warehouses, marts, etc. These sources support reporting and predictive model creation. **Historical View (Report)**



The operational systems that house the book of record. These sources are critical to day-to-day business processes. **Real-Time View (Collect)**

Our System z analytics solutions shift the focus from optimizing IT outcomes to optimizing business outcomes by collapsing data views





Problems:

- Significant effort spent copying and moving data resulting in veracity/security issues
- Business does not have access to the most current view
- Complicated, bifurcated infrastructure requiring multiple skill types
- No single point of management
- Business continuity concerns

Advantages:

- Less movement of data, resulting in higher quality and less risk of loss
- Integration with core systems delivers most accurate view to the business
- Integrated architecture leveraging existing environment
- · Single view simplifies management
- Business continuity inherited from core



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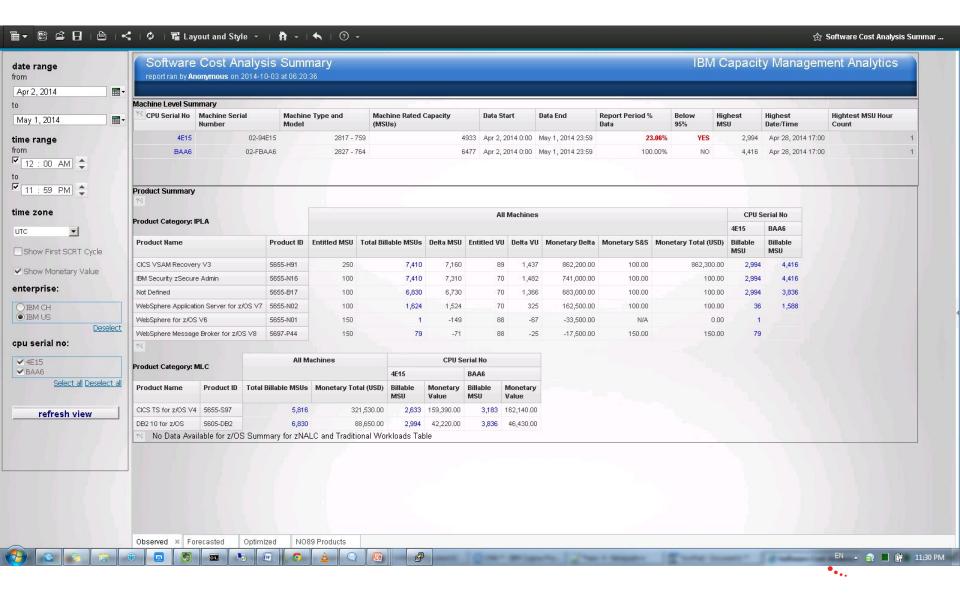
Capacity Management Analytics

THE DEMO



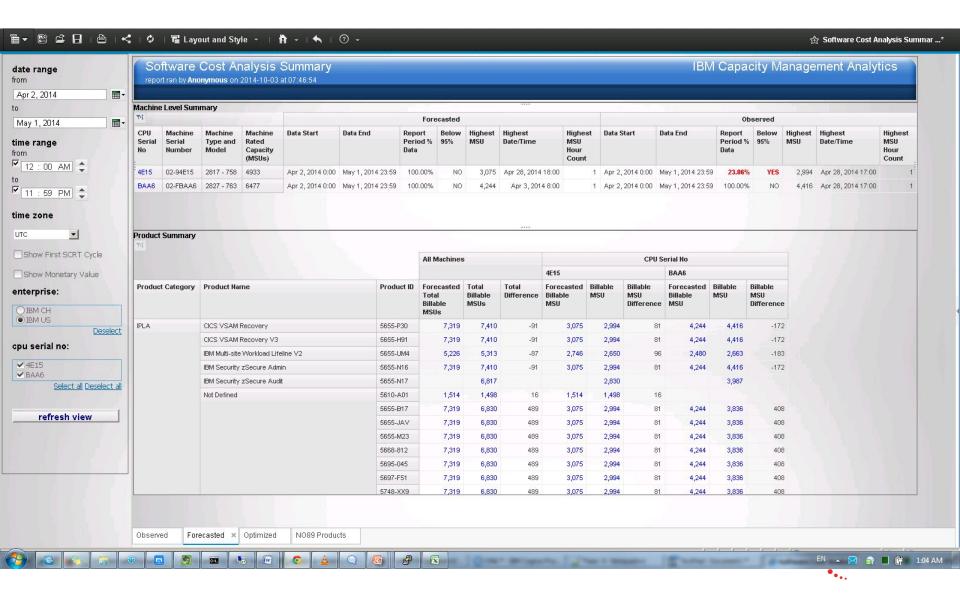
Software Cost Analysis – Summary Observed





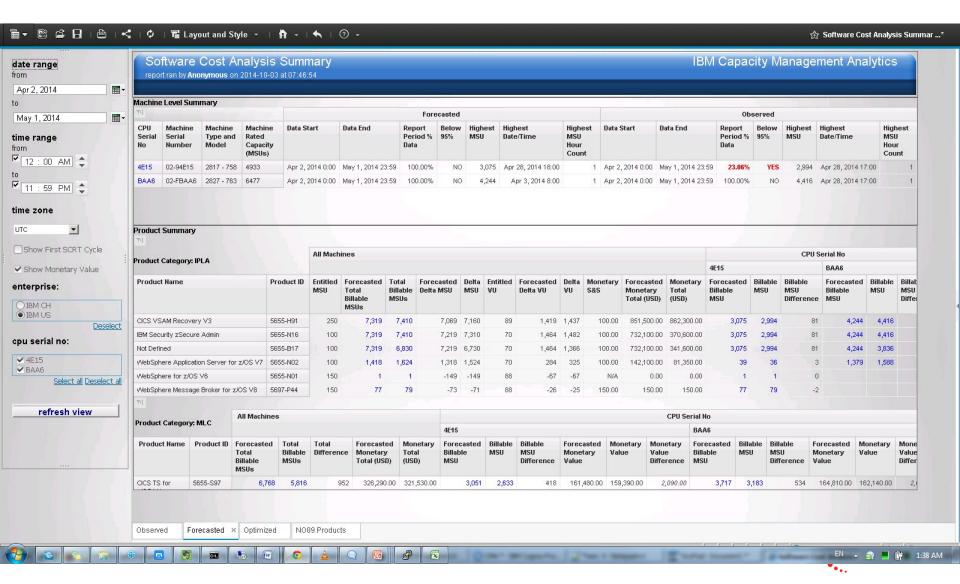
Software Cost Analysis – Summary Forecast





Software Cost Analysis – Summary Forecast \$_____





Software Cost Analysis – LPAR MSU





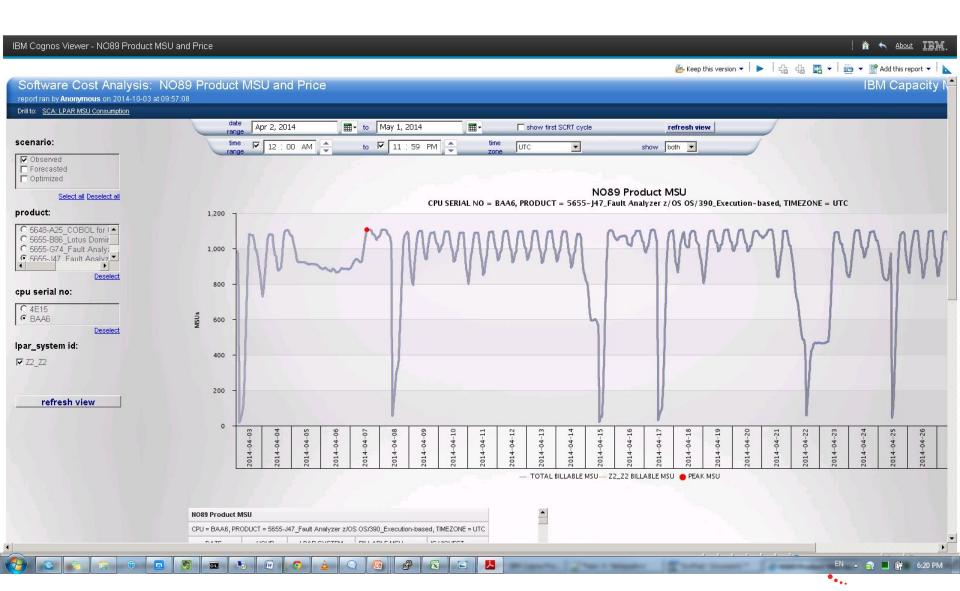
Software Cost Analysis – Product MSU





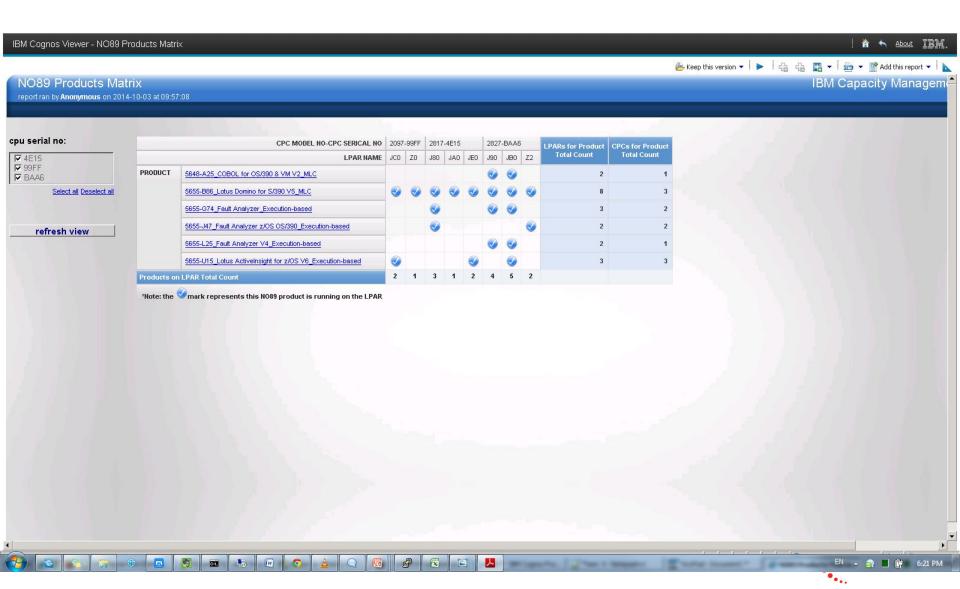
Software Cost Analysis – NO89 MSU





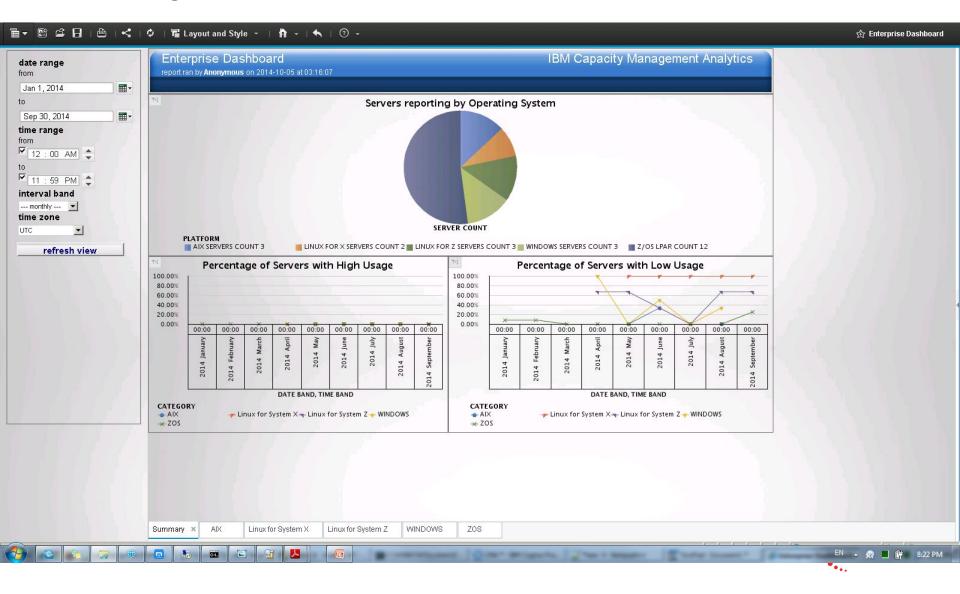
Software Cost Analysis – NO89 Matrix





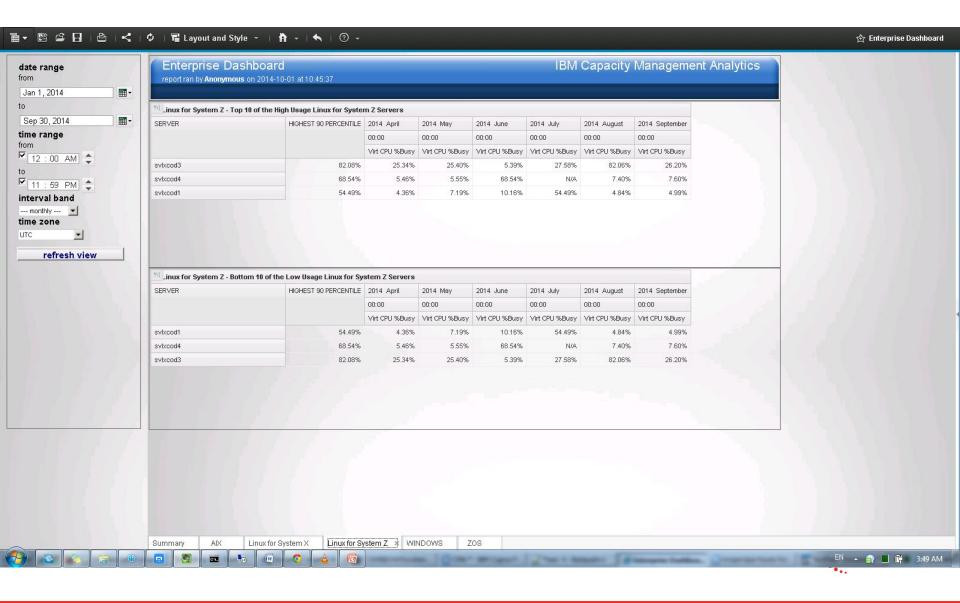
Enterprise Dashboard in workspace – Summay





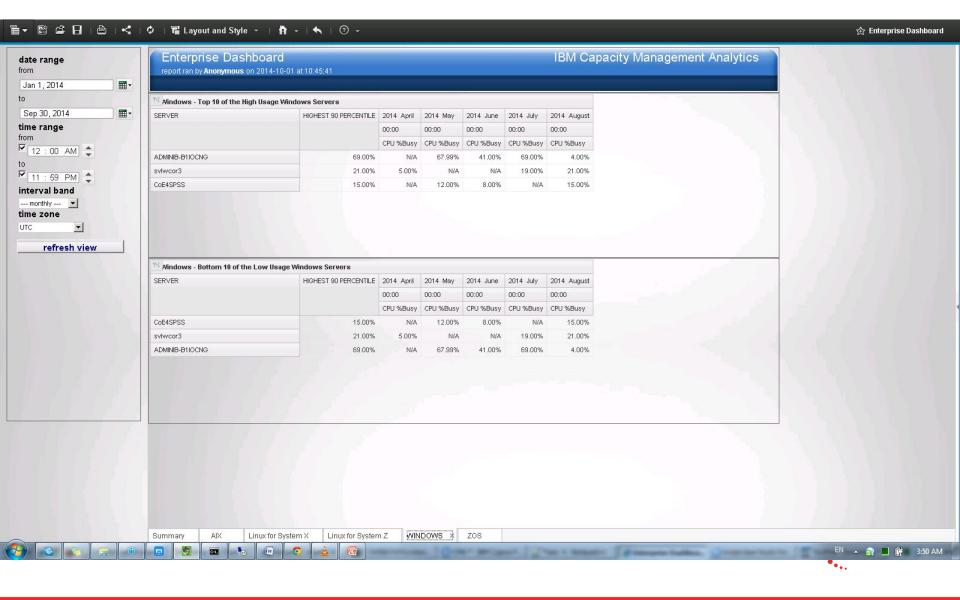
Enterprise Dashboard in workspace – Linux for System z





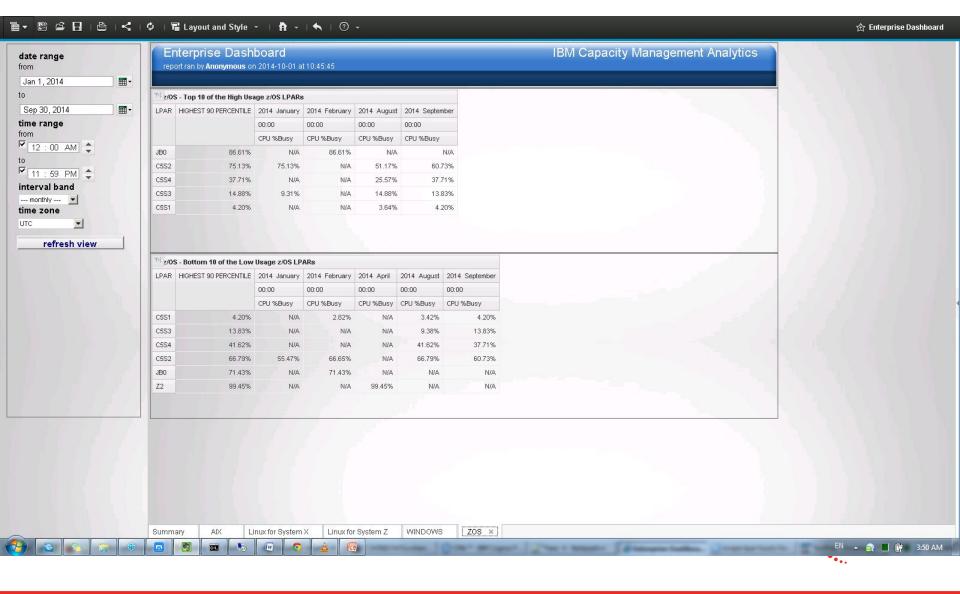
Enterprise Dashboard in workspace – Windows





Enterprise Dashboard in workspace – z/OS

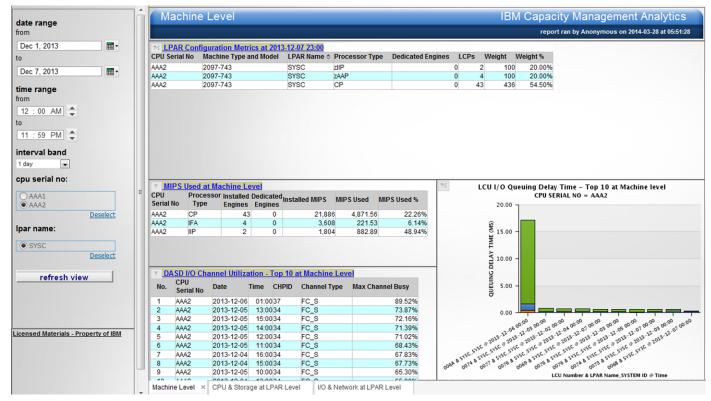




zEnterprise Monitoring Dashboard – Machine Level



- zServer monitoring dashboard based on Cognos workspace
- Partition configuration details
- Channel and logical control unit activity & queuing

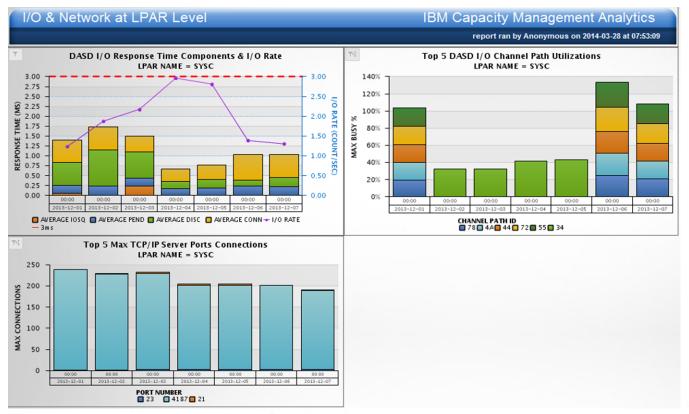








- Also based on Cognos workspace
- DASD statistics
- TCP/IP connections by port number







zIIP/zAAP What if Workspace

- System z Integrated Information Processor (zIIP) & System z Application Assist Processor (zAAP)
- Specialty processors have lower hardware acquisition costs and zIIP's & zAAP's don't impact software pricing based on capacity

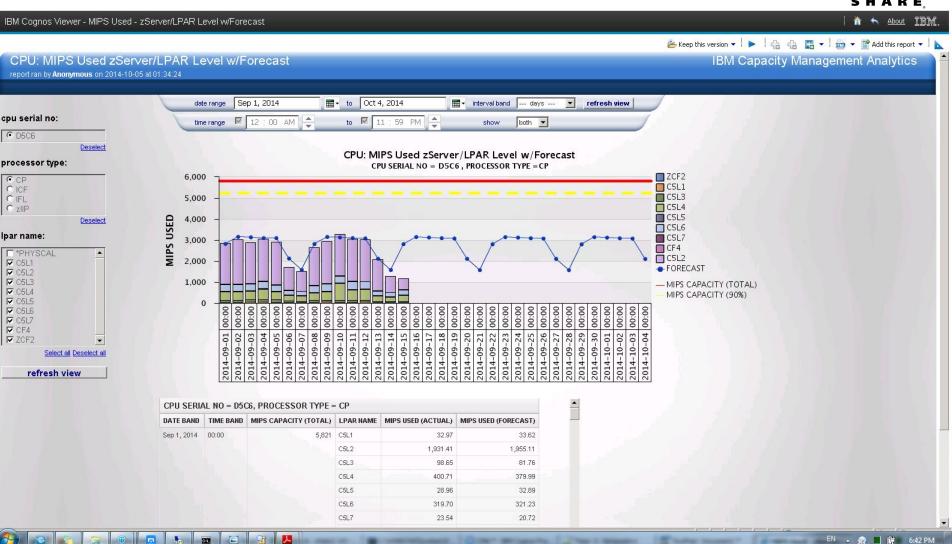
Question: Are these resources being properly leveraged?





zServer LPAR Level MIPS Used with Forecast

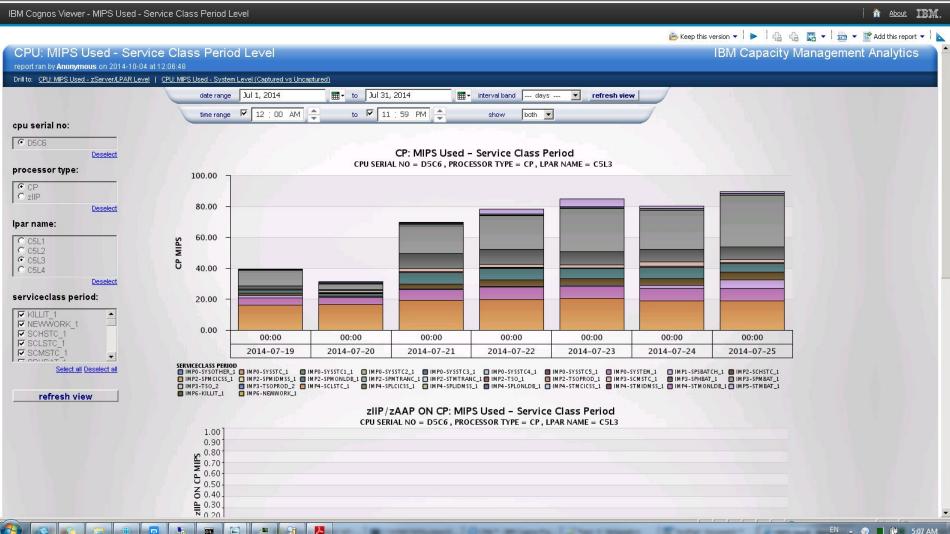






MIPS Used by Service Class Period Level









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