

IBM Software Group

Understanding The Impact Of The Network On z/OS Performance

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Session #16737

Wednesday, March 4th: 11:15 AM - 12:15 PM



Agenda

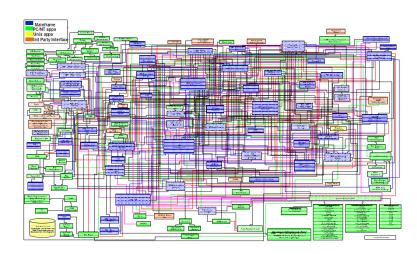
- Introduction
- Looking at the application time line
- Why monitor mainframe networks
 - What are the typical concerns
- Examples of mainframe/network interaction
 - Examples for various subsystems
- Defining a consistent monitoring strategy





The Challenges Of Performance And Availability Management Of Complex Systems

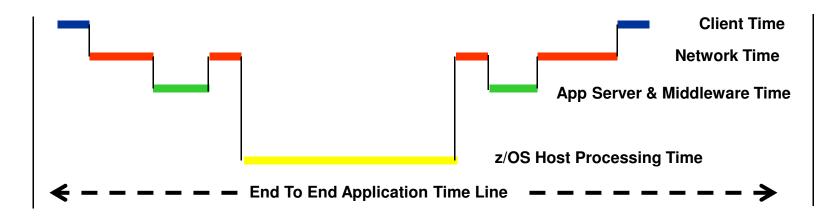
- Most new applications are composite by design
 - Applications cross multiple subsystems and platforms
 - Integration and utilization of multiple core technologies
 - Pose challenges from a management and monitoring perspective
- Common Technical Challenges
 - Multiple platforms
 - Potentially multiple DB systems
 - Middleware considerations
 - One or multiple network hops



Is the problem the network, the host, the DB, the client, or somewhere in between?



The Network And The Application Time Line



- Portions of response time may reside in any of the following
 - ▶ End user client processing, the application server or middleware level, the database, or other aspects of host z/OS application processing
 - Potential for bottlenecks at multiple points
- The network will impact the overall application time line
 - Time is required to send messages across the network
 - Overhead processing, including communication subsystem session management
 - Network hardware, traffic, connections, connection pools

The Impact Of The Network On Critical z/OS Components

- The network has impact on z/OS workload in many ways
- Speed of the network network congestion and bottlenecks
- Each z/OS application or component subsystem has unique network considerations
 - IMS, DB2, CICS, MQSeries, WebSphere, FTP
- Keep in mind that z/OS application/subsystem configuration and logic may also impact the network
 - Subsystem configuration options and settings impact network interaction
 - Application logic potentially impacts network usage and performance

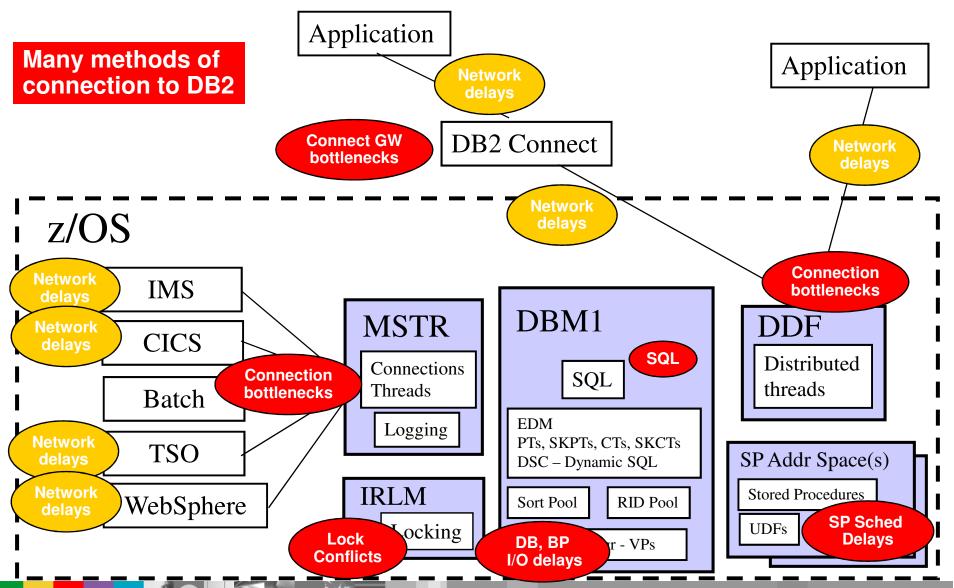


Categories Of z/OS Network Concerns Why Monitor z/OS Network Activity?

- It's important to monitor and see the full picture
 - Monitor the z/OS host and it's subsystems
 - Monitor network activity from the z/OS perspective
 - Don't rely on another group to monitor network activity
- Categories of issues
 - Application logic and design issues
 - How (and how efficiently) does the application interact?
 - Subsystem and configuration issues
 - Are optimal subsystem options being used?
 - Network congestion issues
 - Is the issue inside the network itself?

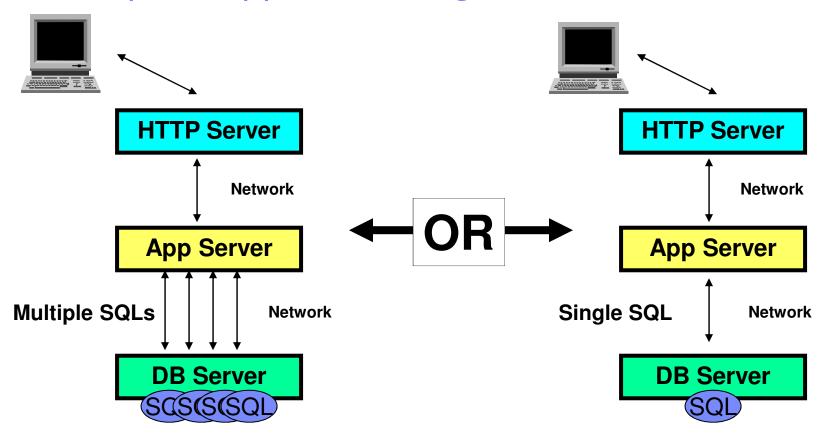


Example Scenarios - DB2 Has Several Potential Bottlenecks





Example – Application Logic And Network Concerns

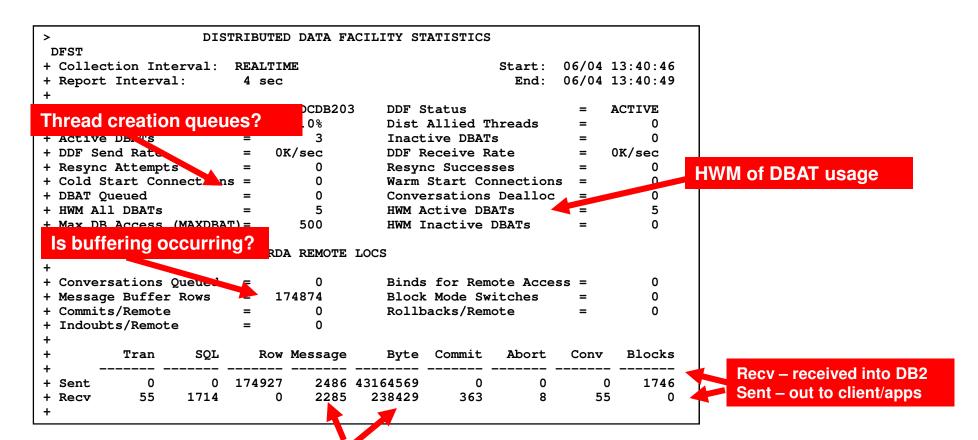


- The trade-off the cost of network interaction versus quantity of data
 - Do more with SQL to eliminate redundant back/forth activity
 - Crossing more layers will mean more overhead
 - However larger results will mean more network time





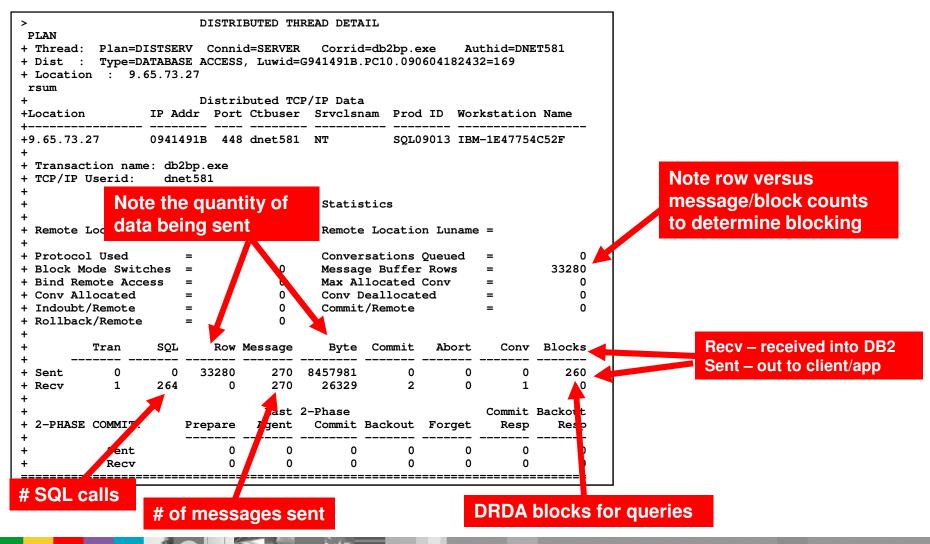
An Application Logic Example DB2 Statistics Trace Data For The DB2 Subsystem How Much Data is Sent And Received?



Bytes and messages sent and received



Looking At The DB2 Application Thread Level DB2 Accounting Information Analysis





DB2 Subsystem Configuration Example How Subsystem (zparm) Options May Impact The Workload **New Connection** Yes **CONDBAT?** Reject No Resumed Connection MAXDBAT No Yes Pooled DBAT Reached? Avail? Queue Note – DB2 has changed the No Yes settings with newer releases Increases in MAXDBAT, **Create DBAT** IDFORE, IDBACK, and CTHREAD. Reply "ready" **Reuse DBAT** zparm for queue wait time to client **Process SQL Pool DBAT** / **End** Inactv. Conn. processing



Monitoring For Subsystem Configuration Issues Are There Connections In Backlog Or Rejected?

Applications Summary Table											
	Application Name	Connection Count	Active Connections		.ccepted nnections	Connection Rate	Connections in Backlog	Active Connection High Water Mark	Backlog Connections Rejected	Total Backlog Connections Rejected	Backlog Connections Rejected Time Stamp
B	CXEGDSST	48	25		0	0	0	26	0	0	
B	CXEGD5	20	3		0	0	0	3	0	0	
B	CXEGGW	23	4		0	0	0	4	0	0	
B	CXEGI2	27	21		0	0	0	21	0	0	
B	CXEGI5	22	4		0	0	0	4	0	0	
B	CXEGMC	16	3		0	0	0	3	0	0	
B	CXEGM2	13	2		0	0	0	2	0	0	
B	CXEGN3	19	3		0	0	0	3	0	0	
B	CXEGON	1	0		0	0	0	C	0	0	
B	CXEGO2	6	0		0	0	0	C	0	0	
B	DB1IDIST	4	0		0	0	0	C	0	0	
B	DB1RDIST	3	0		0	0	0	C	0	0	
Ø.	DSNADIST	3	1		0	0	0	7	0	0	
Ø.	DSNBDIST	2	0		0	0	0	4	0	0	
Ø.	DSNCDIST	2	0		0	0	0	C	0	0	
B	DSNTDIST	3	0		0	0	0	4	0	0	

- Connection activity, connection counts, connection backlogs
 - Look for applications with connection failures and backlogs



What About Potential Network Issues?

	Application Name	Transmit Byte Rate	Receive Byte Rate	Byte Rate	Transmit Datagram Rate	Receive Datagram Rate	Datagram Rate	Transmit Segment Rate	Receive Segment Rate	Segment Rate	Total Bytes Sent (in GB)	Total Bytes Sent	Total Bytes Received (in GP)	Total Bytes Received
B	DSNADIST	0	0	0	0	0	0	12	0	12	0	2987473	0	7213606
B	DSNBDIST	0	0	0	0	0	0	0	0	0	0	50204	0	33852
B	DSNCDI	0	0	0	0	0	0	0	0	0	0	0	0	0
B	DSNTDIST	0	0	0	0	0	0	0	0	0	0	2919973	0	1688383
				Total	Segments	Segment	Segmen				ent Out S	egments	Total Segments	Percent

Total Segments	Segments Sent	Segments Received	Segments Sent or Received	Order	Total Out of Order Segments	of Order	Segments Retransmitted	Total Segments Retransmitted	Percent Segments Retransmitted	Retransmission Rate
177020	12	0	12	0	0	0	0	6	0	0
5291	0	0	0	0	0	0	0	8	0	0
0	0	0	0	0	0	0	0	0	0	0
21075	0	0	0	0	0	0	0	33	0	0

Total Datagrams Sent	Total Datagrams Received	Total Datagrams	Datagrams Sent	Datagrams Received	Datagrams Sent or Received	Datagrams Queued	Datagrams Discarded	Percent Datagrams Discarded	Queued Datagram Bytes
0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0		0	0
0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0

- Look for indicators, such as Retransmission, Discard, and Fragmentation counts
 - ▶ Note Example from OMEGAMON for Mainframe Networks



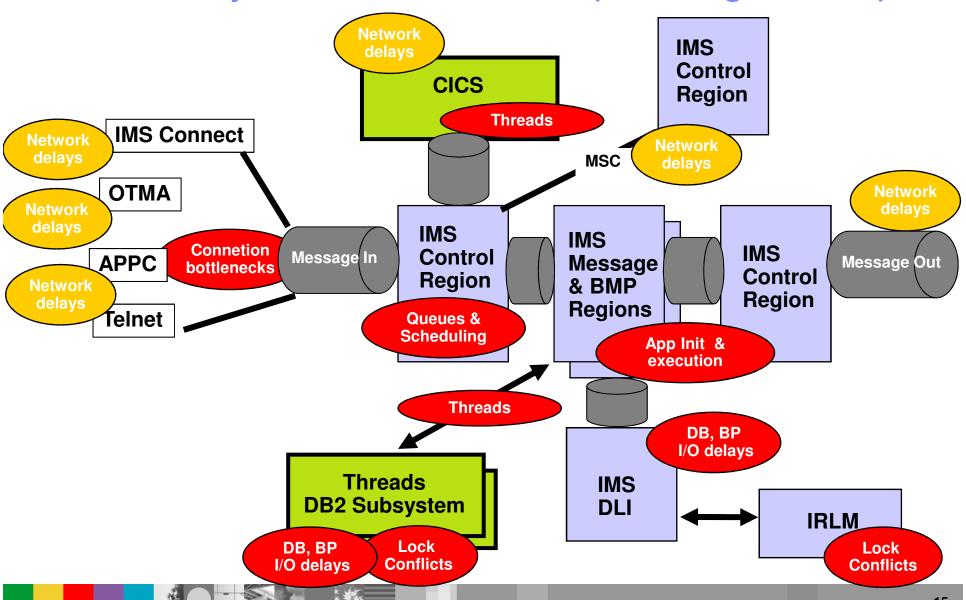
NETSTAT Connection Detail

netstat all (port 448)

	MVS TCP/IP NETSTAT CS		_	Name: TCPIP	19:16:24	Byte counts
EZZ2550I	Client Name: DSNCDIST		С	lient Id: 0000C90E		
EZZ2551I	Local Socket: 9.39.68	.147448	F	oreign Socket: 0.05.	73.274255	
EZZ2552I	Last Touched:	19:14:58		state:	Establsh 📂	
EZZ2577I	BytesIn:	0000006973		BytesOut:	0008457981	And the second second
EZZ2574I	SegmentsIn:	0000003423		SegmentsOut:	0000006614	Network segment
EZZ2553I	RcvNxt:	3808791478		SndNxt:	2538223807	counts
EZZ2554I		3808791478		ClientSndNxt:	2538223807	Counts
EZZ2555I		3808784504		InitSndSeqNum:	2529765825	
EZZ2556I	CongestionWindow:	0000017349		SlowStartThreshold:	0000002620	
EZZ2557I		3808824236		OutgoingWindowNum:	2538289289	
EZZ2558I	SndWl1:	3808791478		SndWl2:	2538223807	
EZZ2559I	SndWnd:	0000065482		MaxSndWnd:	0000131070	
EZZ2560I	SndUna:	2538223807		rtt_seq:	2538223753	Materialisman
EZZ2561I				DSField:	00	Network response
EZZ2563I						time info
EZZ2564I	Smooth trip time:	184.000		SmoothTripVariance:	84.000	
EZZ25651	ReXmt:	0000000002		ReXmtCount:	000000000	
EZZ2572I	DupACKs:	0000000284		RcvWnd:	0000032758	
EZZ2566I	SockOpt:	8D		TcpTimer:	00	
EZZ2567I	TcpSig:	04		TcpSel:	40	
EZZ2568I		EC		TcpPol:	00	
EZZ2537I	£1.	No				
EZZ2542I		No				
EZZ2570I	ReceiveBufferSize:	0000016384		Se dBufferSize:	0000065536	
EZZ2538I		000000000				
EZZ2539I	SendDataQueued:	000000000		Retransmission		
				count		

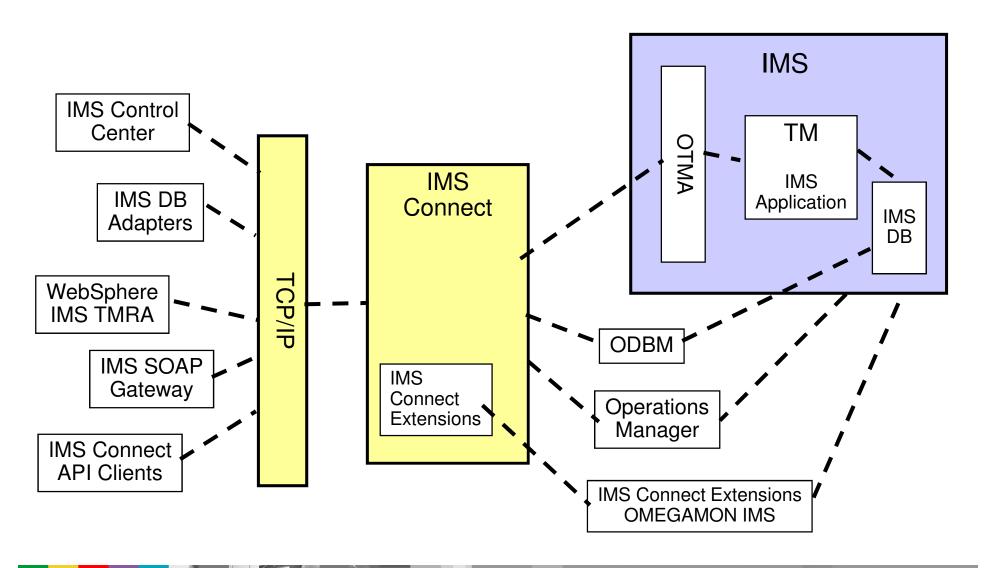


IMS Has Many Potential Bottlenecks (Including Network)





IMS Connect And The Interaction With TCP/IP





IMS Connect Types Of Connections & Message Considerations

- IMS Connect types of connections
 - Non-Persistent socket
 - Closes after each send to the ICON client
 - Transaction socket
 - Close after each transaction or conversation The default
 - Has connect/disconnect overhead for each message
 - Persistent socket
 - Read/writes for multiple transactions
 - Typically more efficient
 - Will keep the socket open make sure you have enough sockets
- Message considerations
 - ▶ General ROT use one send for the entire message
 - ▶ If doing multiple writes then specify NODELAYACK on PORT statement in z/OS
 - If not specified then may wait up to 300ms for each transmission

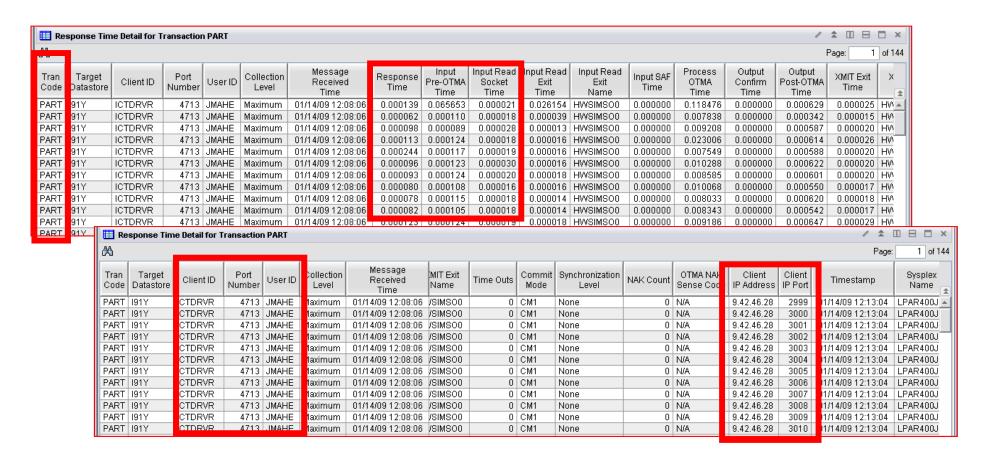


IMS Network Examples Of Relevant Options And Parameters

- PROFILE.TCPIP parameters
 - PORT
 - Reserve ports for IMS Connect
 - Include the NODELAYACK parameter for multi-message applications
 - Example benchmark
 - http://www-01.ibm.com/support/docview.wss?uid=swg21079911
 - SOMAXCONN
 - Controls the queue depth for listening sockets at the LPAR level
 - Works in conjunction with TCPIPQ parm
- IMS Connect parameter MAXSOC
 - Total number of sockets IMS Connect supports across all ports at the same time
 - ▶ IMS Connect issues warning message HWSS0772W when the number of sockets reaches the default warning threshold of 80 percent of MAXSOC
 - When the number of sockets reaches the MAXSOC limit, IMS Connect refuses any new connections and issues message HWSS0771W
- TCPIPQ configure the depth of the queue for connection requests



IMS Connect Monitoring An Example

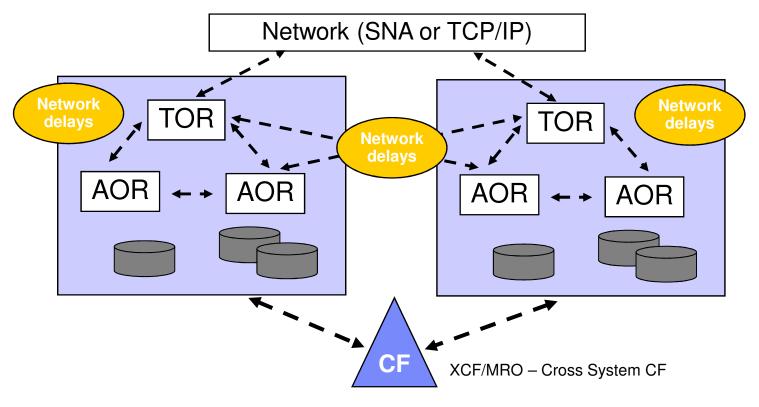


Note – This display requires IMS Connect Extensions And OMEGAMON IMS





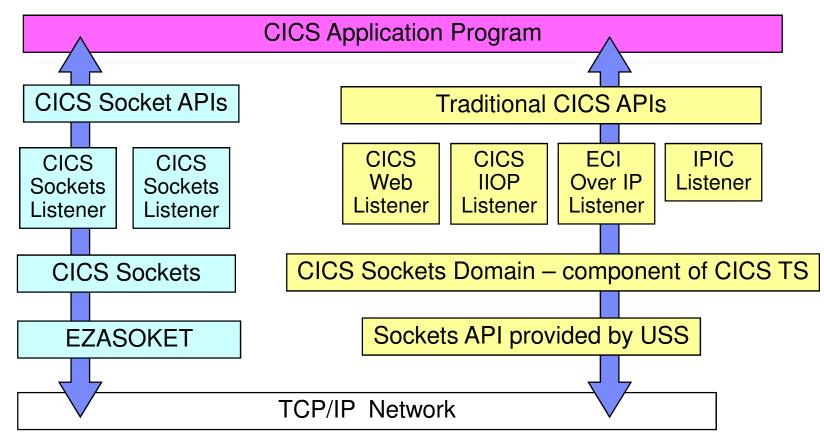
The Network Impacts CICS Processing



- Network potentially impacts CICS in a variety of ways
 - Connections to CICS connections via a variety of means
 - Communication within CICS ISC and MRO
 - InterSystems Communication system to system, Multi-Region Operation region to region, and IPIC – IP InterCommunications



CICS Sockets Versus CICS Sockets Domain



- CICS Sockets a component of Communications Server for z/OS
 - General purpose socket API for use by CICS programmers
- CICS Sockets Domain a component of CICS TS
 - Does not have direct access to the socket
 - Communicates with CICS Socket Domain Services

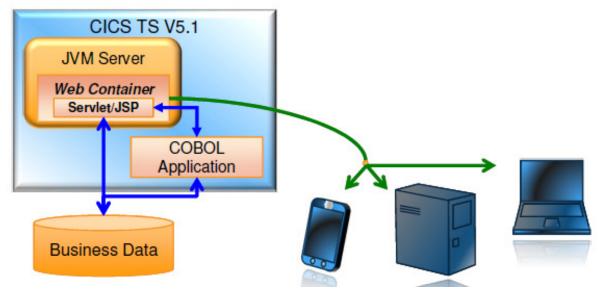


CICS Network Examples Of Relevant Parameters

- TCPIPSERVICE (TCPDEF) parameter defines services
 - ▶ ECI over TCP/IP (for CICS Clients), IIOP, CICS Web support (HTTP), IPIC (ISC)
 - For use only with the CICS-provided TCP/IP services, and have nothing to do with the z/OS Communications Server IP CICS Sockets interface
- SOCKETCLOSE parameter
 - Set to NO (the default) or a time interval to avoid socket creation overhead
- BACKLOG parameter
 - Specifies the maximum number of inbound TCP/IP connection requests that can be queued in TCP/IP for CICS processing
 - ▶ When the maximum number is reached, TCP/IP rejects additional connection requests
- MAXSOCKETS CICS SIT parameter
 - Maximum number of IP sockets that can be managed by the CICS sockets domain
 - If the CICS region userid does not have superuser authority, the maximum possible value is the value of the MAXFILEPROC parameter in SYS1.PARMLIB member BPXPRMxx.
 - MAXSOCKETS and maximum tasks (MXT)
 - Recommendation MAXSOCKETS should not be a subset of MXT
 - http://www-01.ibm.com/support/docview.wss?uid=swg21596250&myns=swgother&mynp=OCSSGMGV&mync=R



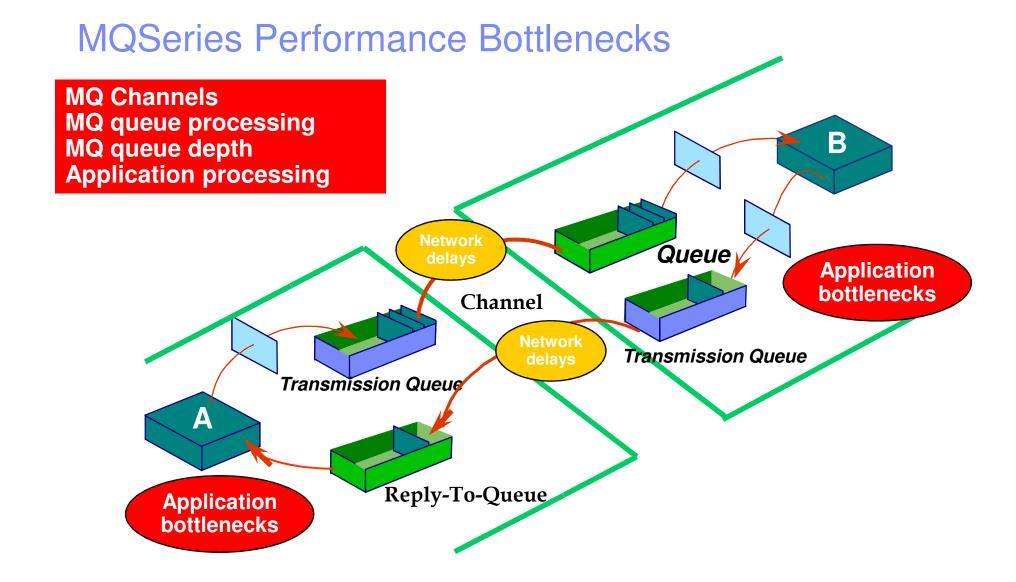
CICS Transaction Server 5.2 And Liberty



- Liberty
 - Initially introduced in CICS 51
 - Light weight web container
 - Provides Servlets and JSPs support for CICS
 - Runs in a JVMServer
 - Access to remote DB2 resources with T4 driver (JDBC 1.0)

CICS may access DB2 remote databases - Network implications?





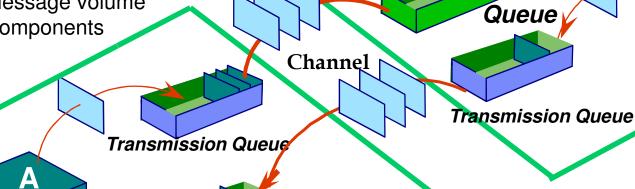


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MQSeries Performance Bottlenecks

WebSphere MQ is very dependent on the network

 Network speed, network traffic and message volume are all key components



Reply-To-Queue

Optimization options

Increase network speed

Compress messages - decreases network transmission by reducing the size of the message. Channel parameters

Batch size defines the maximum number of messages sent within a batch.

Reduces the amount of channel processing required.

Note – batching for small applications may result in delays and spikes



MQ Series Configuration/Application Options And Network Impact

- Consider MQCONN and MQPUT patterns
 - MQCONN connects the application program to the MQ queue manager
 - Note Cost of MQCONN high
 - MQPUT puts a message on a queue that was opened using MQOPEN
 - Similar to DB2 SQL call scenario
 - Consider cost of back and forth activity versus application logic
- Channel parameters
 - ▶ Batchsz defines the maximum number of messages sent within a batch
 - Reduces the amount of channel processing required
 - Channel message compression
 - Some compression can be CPU heavy how compressible is the data?
- Persistent versus non-persistent messages
 - Persistent messages are written to logs and queue data files
 - May be recovered by the queue manager after restart from failure
 - Persistent messages may have I/O and logging bottlenecks
 - Non-persistent messages are discarded after a failure
- Fast non-persistent messages
 - ▶ NPMSPEED specifies speed at which non-persistent messages are sent

Defining A Monitoring Strategy Many Factors May Impact z/OS Application Processing

- Host processing bottlenecks
 - Transaction bottlenecks, application failures/stopped resources, high I/O and poor BP ratios, transaction/message queues, concurrency/lock conflicts
- Network performance
 - Network congestion, data fragmentation, data retransmission
- Network hardware issues
 - Adapter hardware errors, hardware configuration errors, hardware congestion issues
- Application subsystem connection issues
 - Application errors, subsystem configuration errors
- Application issues
 - Application design and logic problems

Defining A Monitoring Strategy Monitoring At Multiple Levels

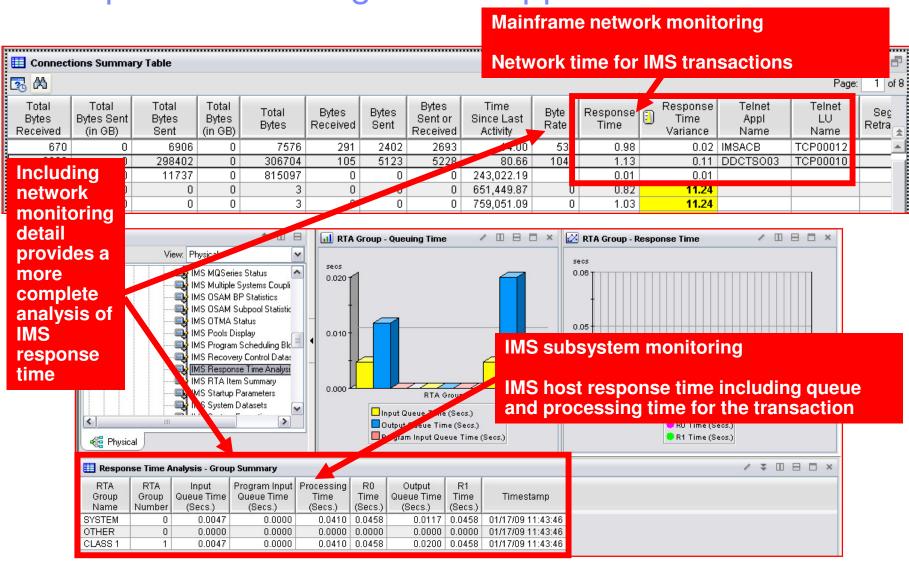
- Monitor at the host application subsystem level
 - ► IMS, CICS, DB2, WebSphere, WebSphere MQ
 - Response time, transaction rates, message rates, queues
- Monitor host application network connection activity
 - Connection activity, connection counts, connection backlogs
- Monitor at the interface level
 - OSA adapters, error counts, fragmentation counts, retransmission counts
- Monitor at the network connection level
 - Response time, traffic counts, error counts, fragmentation counts, retransmission counts
- Integrate host and network monitoring — - Dashboard level monitoring
- Monitor from an end-to-end perspective — Composite level monitoring

Both

Network Monitoring

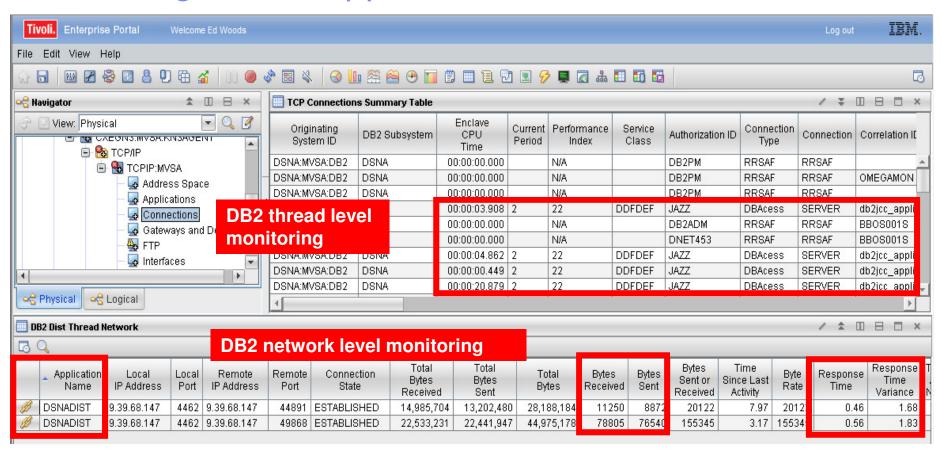


Example - Monitoring At The Application Level



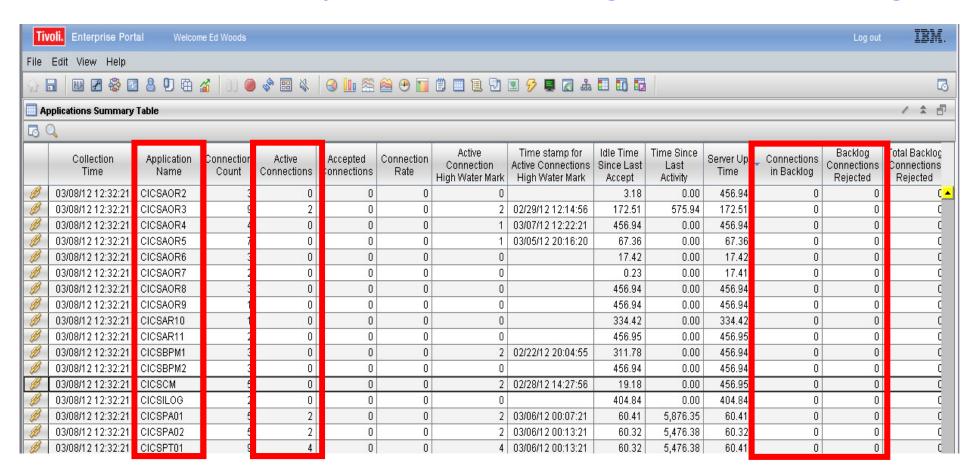


Another Example Monitoring At The Application Level – DB2





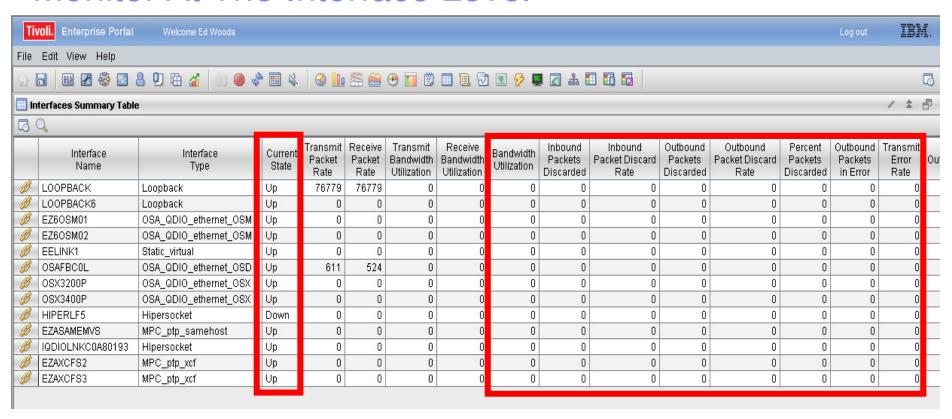
Monitor At The Subsystem Level – Configuration And Backlogs



- Connection activity, connection counts, connection backlogs
 - Look for applications with connection failures and backlogs



Monitor For Network Issues Monitor At The Interface Level



- Monitor for interface status, bandwidth utilization, and errors
- Look for potential problems at the interface level

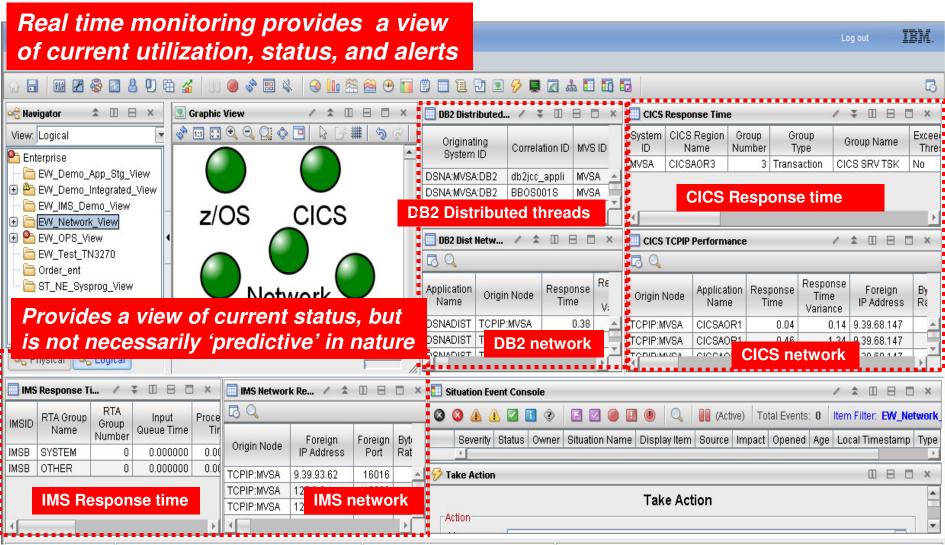


Dashboard Level Monitoring Creating An Integrated Performance Interface

- Creating an integrated performance management display allows for the easy inclusion of network detail into various mainframe monitoring displays
- Integrated monitoring takes several forms
 - Integrated displays pulling together performance detail from multiple sources (host and network monitoring)
 - Integrated cross monitoring tool navigation
 - History integrated with real time performance information
 - ▶ Integrated alerts, alert correlation, and corrective actions



Dashboard Level Monitoring Integrate Host And Network Monitoring



Summary

- Monitor the network from the z/OS perspective
- The network is an essential part of the overall mainframe application time line
 - Each network application/subsystem has interactions with the network
- It's important to understand how the mainframe interacts with the network
 - Application/subsystem configuration and options
- It is useful to have an integrated monitoring strategy that pulls together core mainframe and network monitoring information
 - Integrated dashboard views, integrated analysis, integrated alerts and automated corrections
 - Defining an end to end analysis strategy



Thank You!



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