

16733: Mainframe Skills – the Myth and the Reality

David Rhoderick, IBM













There's a perception of a mainframe skills shortage...

- ... which might discourage companies from deploying new workload on the platform
- ... or lead others to consider moving off the mainframe altogether





...Let's looks at the facts and try to understand the real picture



Three things to keep in mind

- Numerous indicators show mainframe usage continuing to grow for the foreseeable future
- 1BM has made considerable investment in intuitive, GUI-based tools for mainframe administration and development
- IBM continues to invest heavily in development of mainframe skills for the next generation



Mainframe usage is growing and is projected to continue

Finally, despite regular declarations that "the mainframe is dead," the research shows this has never been further from the truth. In reality, the mainframe is working harder than ever. Almost two-thirds of respondents (62 percent) are now using mainframe applications, which were initially designed to perform back-end functions, to now support external-facing services, such as e-commerce (chart 9). This is putting added pressure on the mainframe and, in turn, increasing MIPS. This is evidenced by the fact that 68 percent of respondents believe that the increase in mobile applications is driving higher MIPS usage (chart 10).

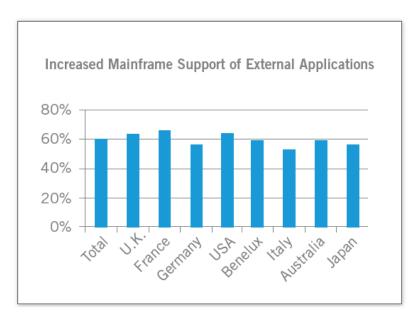


Chart 9: 62 percent of companies are using their mainframes to support external applications, such as online banking.

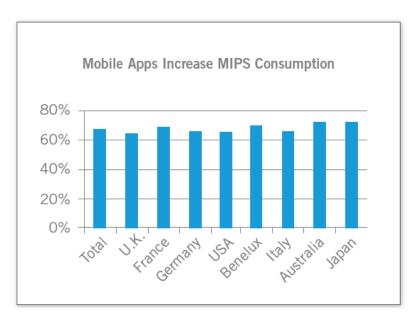


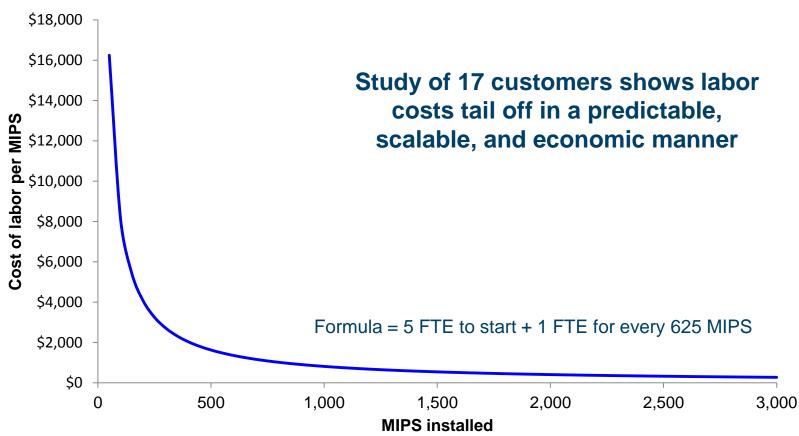
Chart 10: 68 percent of respondents believe that the increase in mobile applications is driving higher MIPS usage.

Compuware commissioned Vanson Bourne to study the impact of new IT trends and models. In September 2012, the independent research firm interviewed 520 CIOs from large enterprises across a range of industries in the U.S., Europe & Asia.



Eagle studies validate that adding workload to mainframes reduces labor cost per unit of work



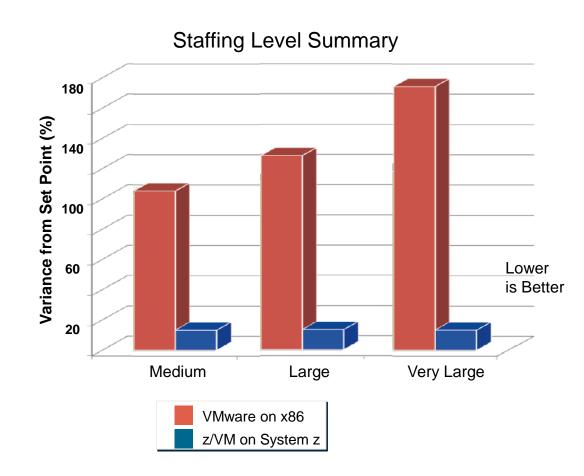




Independent analysis shows that mainframe administration requirements are typically less than for distributed platforms

Staffing levels required to maintain a "gold standard":

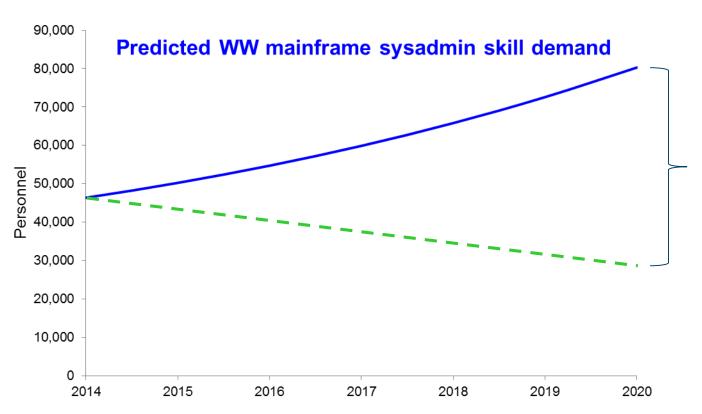
- Normalized to VMWare in Medium sized environment
- Staffing levels for z/VM was as much as 13x smaller





Estimation of the potential mainframe skills demand over the next six years

- IBM CPO projects 37,200 additional mainframe positions needed WW by 2020
 - Projection based on mainframe MIPS growth from 2005-13
- Some number of today's personnel will retire by 2020, increasing that demand



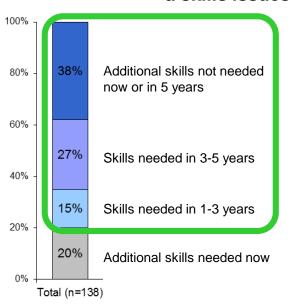
IBM programs
such as the
Academic
Initiative are
targeted to meet
this demand

(Academic Initiative trains on average 6,400 annually)

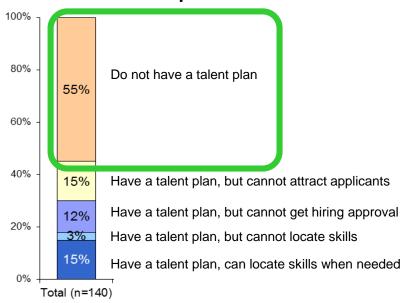


Most companies say they are OK now, but many need a talent replenishment plan

80% of System z customers don't have a skills issues now



55% of System z sites don't have a talent plan for mainframe skills

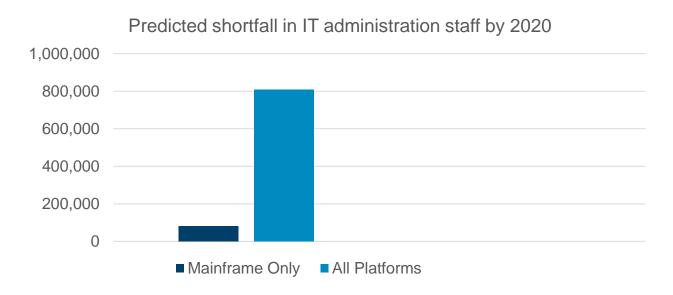


Source: IBM's 2013 System z Tracker

^{**}http://www.computerworld.com/s/article/9225099/Cobol_brain_drain_Survey_results?taxonomyId=154&pageNumber=1



The shortage of mainframe skills projected is only about 10% of a greater problem...



 US government predicts that approximately 810,000 new and replacement administrative personnel will be needed across all platforms by 2020

...the requirements for development of a talent plan should cover all platforms within the data center, and not just the mainframe



Three things to keep in mind

- Numerous indicators show mainframe usage continuing to grow for the foreseeable future
- IBM has made considerable investment in intuitive, GUI-based tools for mainframe administration, development and security
- IBM continues to invest heavily in development of mainframe skills for the next generation



Today, mainframe system administrators use the latest workstation-based tools

IBM z/OS Management Facility (z/OSMF) - a modern, browser-based console for management of day-to-day operations and administration

- Maximizes productivity of a diversified workforce
 - Simplification of tasks
 - Enhanced collaboration
 - Reduced learning curve
- Role-based, scenario-based
- Integrates with other tools



Browser



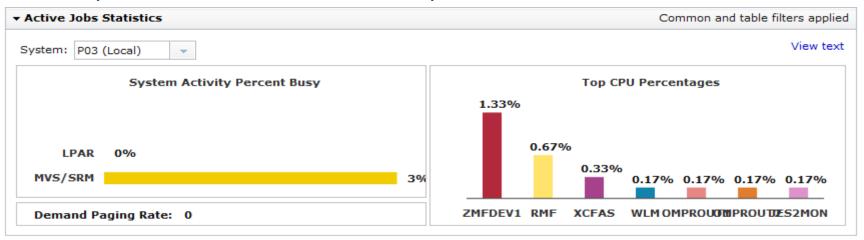


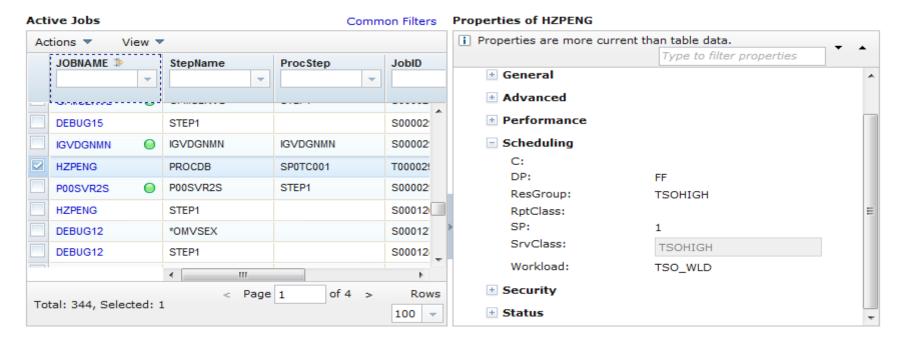


z/OSMF



Z/OSMF (Jobs and Resources → SDSF section)



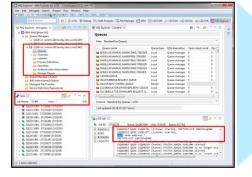


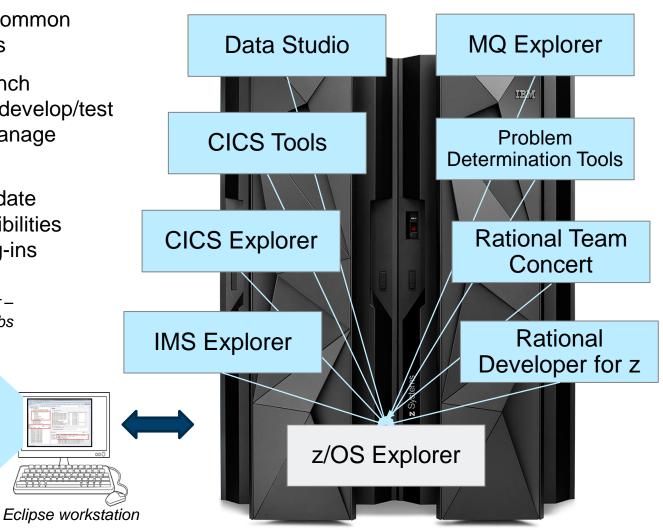


z/OS administrators can work on an Eclipse-based integration platform

- Runs on a workstation; common base for many z/OS tools
- Foundation for a workbench of plug-ins with which to develop/test z/OS applications and manage related sub-systems
- Extendable to accommodate user's roles and responsibilities using Eclipse-based plug-ins

MQ Explorer plug-in in z/OS Explorer – showing Queues and Jobs



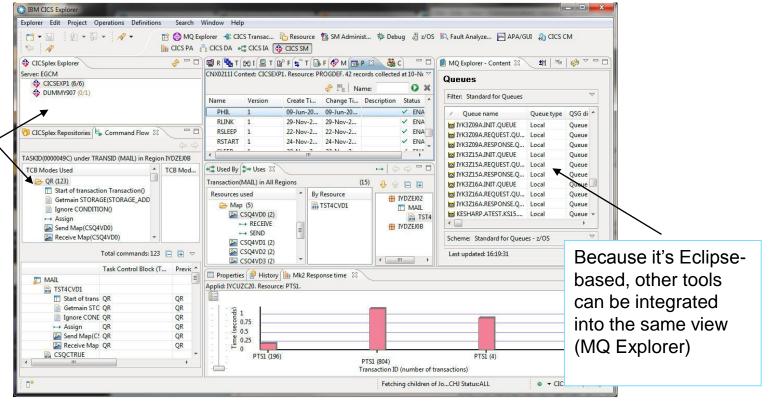




For example, CICS Explorer eases CICS management

- View and control the CICS runtime and its resource definitions
- Easily create and manage CICS regions, tasks, files, transactions, events, etc.

CICS Explorer is especially useful when managing across a CICSplex (CICS Parallel Sysplex)





Business Connexion, Ltd. (South Africa) – Services company simplifies its IT to better meet customer requirements

A committed CICS service provider looking to continue delivering strong value proposition

Business challenge:

- Customers consistently requesting "more for less"
- Required easier-to-use interfaces into its CICS systems

Solution:

- Reinvented their IT with the CICS Explorer, CICSPlex System Manager (CPSM), Events Processing and ATOM feeds features
- Enhanced CICS resources to populate a business operations dashboard – highlights all the CICS events in the system

Benefits:

- Made system administration more intuitive and user friendly
- Provides greater control and monitoring, helping customers better react to situations

"The CICS Explorer is a nonchargeable Eclipse based tool that provides our clients views of their resource state and information across multiple CICS Systems - it's simple to deploy and simple to use and should make it easier for our new staff to become competent on our CICS systems more quickly"

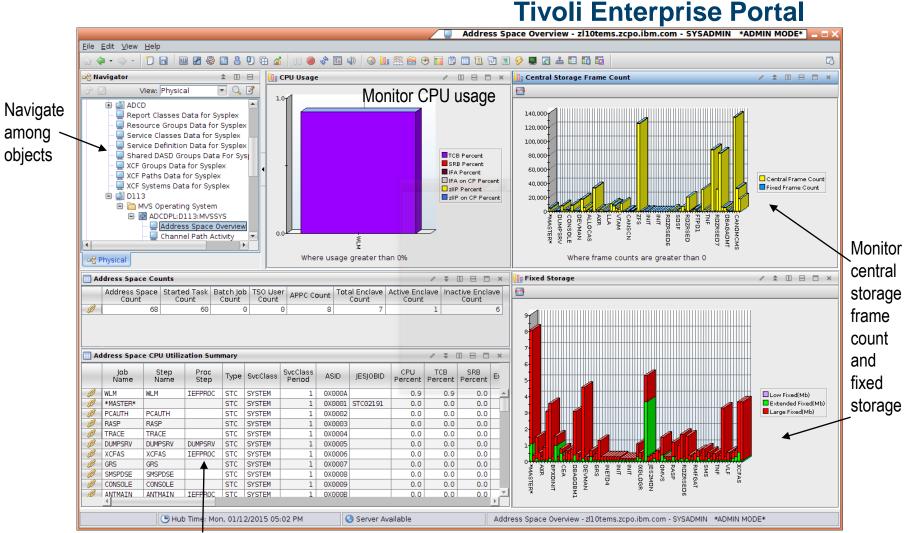
> Rob Loyd, data center services manager



Creating value together



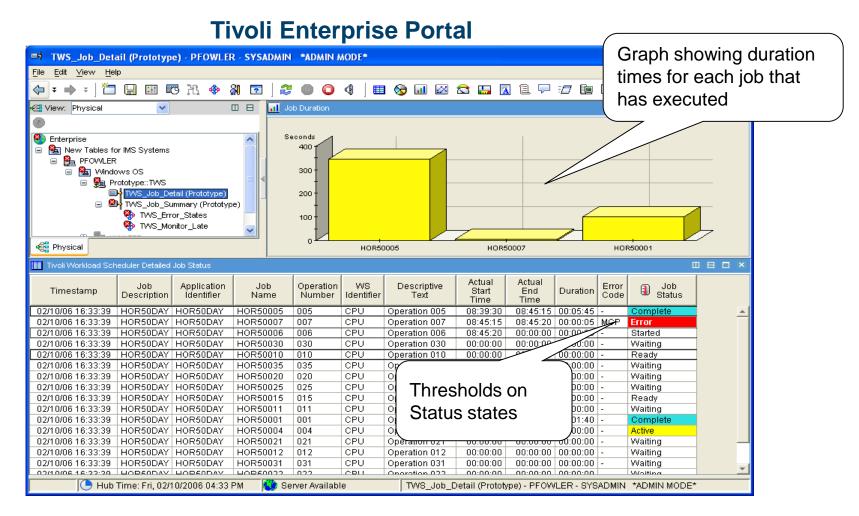
Additional GUI-based tools enable efficient management of the entire enterprise



View address space CPU utilization



Errors can be handled quickly and intelligently



(Tivoli Enterprise Portal was used in the demos in modules 1 and 4)



COBOL continues to be alive and well!



See "Leaving the Myth business to the ancient Greeks and Romans: COBOL is dead ... seriously?" (http://get.syr.edu/news_alt.aspx)





YOUR IT CAREER.

FOLLOW

College students learning COBOL make more money

ITworld | September 15, 2014

Yes, you read the title of this column correctly. College students who take COBOL as an elective course as part of their college studies were hired at a higher starting salary than their peers.

I had the great pleasure of speaking with Professor Leon Kappelman, Ph.D. He is the Director Emeritus, Information and Decision Sciences Department (ITDS) at the College of Business, University of North Texas (UNT).

Just by chance, Prof. Kappelman saw my ITworld blog titled COBOL will Outlive Us All and contacted me to tell me about a joint venture that UNT has with IBM and how his graduates get high-paying jobs with major US corporations that have COBOL based applications running within their data centers.

As funny as it sounds, if you are looking for a job in IT that will most likely exist for a very long time, learn to program in COBOL. The companies with these COBOL-based systems are very smart, well run IT shops. They know that this issue exists or will exist soon. As a result, some are outsourcing the maintenance of these systems to other companies in other countries. Some companies, at great expense, are once again trying to replace or rewrite them using newer technologies. Finally, other companies will make the decision to recruit and, if needed, train a new generation of programmers.

In the early 1980s, I was told that COBOL was going away and that I

should quickly move toward other programming languages. Well,

thirty years later, COBOL is alive and well and living in large

FEATURED RESOURCE Systems Research Center in the Information Technology

companies everywhere.

Presented by PC Connection | EMC

10 Reasons: VSPEX End User Computing with XtremIO



Languages should be selected using "fit-for-purpose"

COBOL's use

- ☑ building mission critical applications in the business logic and data management layers
- calculated
- in delivering high service levels
 - sub-second response time is needed
- ✓ where you need to get programmers to learn a language quickly and that the resulting code needs to be readable by non-programmers
- In not for the presentation layer where chasing a mouse around a screen is required

Compared to more modern programming languages such as Visual Basic, C#, C++ and Java, how does Cobol rate for these characteristics:

Function	Much better/ Somewhat better	About the same	Worse/ Much worse
Batch processing	82%	12%	4%
Transaction processing	65%	24%	9%
Handling business-oriented features	55%	21%	19%
Run-time efficiency	54%	33%	8%
Security	39%	38%	15%
Reporting	45%	37%	17%
Development cost	39%	32%	17%
Maintenance cost	43%	29%	18%
Ability to hire programmers	13%	25%	55%
Agility	15%	33%	45%
Base: 131 IT professionals			

"Right now, it's pretty easy to hire programmers, and if they understand Java I can bring them back to procedural languages like Cobol"

David Brown, managing director of BNY Mellon's IT transformation group**

From: http://get.syr.edu/news_alt.aspx?recid=269

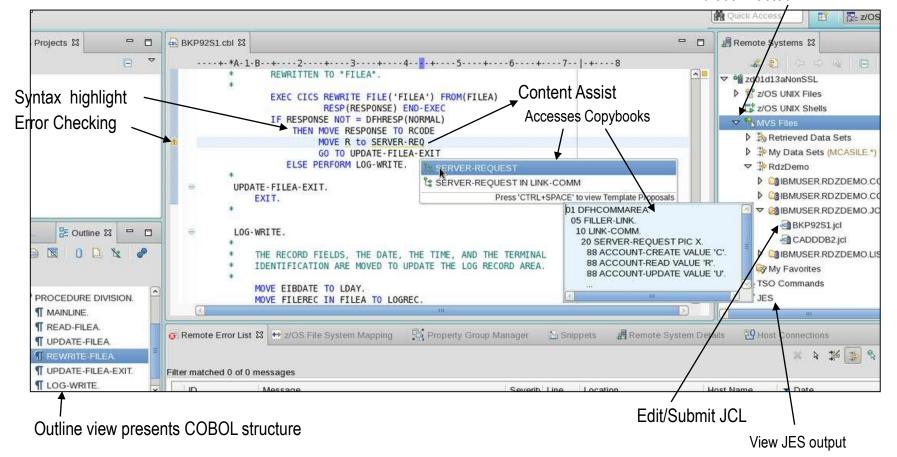
http://www.computerworld.com/s/article/9225099/Cobol_brain_drain_Survey_results?taxonomyId=154&pageNumber=2



Today, COBOL application development is simplified using Eclipse-based graphical editing tools

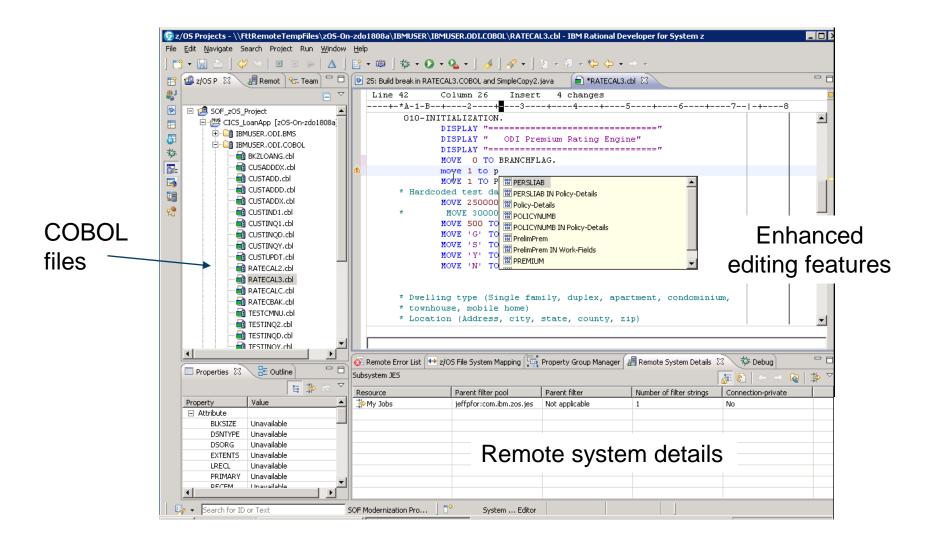
- Supports all major languages (COBOL, PL/I, ASM, C/C++, Java)
- Supports all major runtimes (IMS, CICS, Batch, USS, DB2, WAS, Linux, Cloud)
- Web Services/JSON functionality, plugins for code analysis, debugging, and more

Edit host files and members, filtered file sets, or work disconnected





COBOL development using state-of-the-art Eclipse-based tools

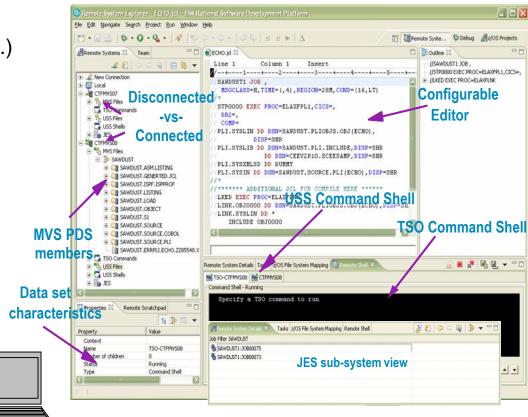




Use a single, rich, integrated interface for all zEnterprise development

Rational Developer for System z

- Supports all mainframe languages (COBOL, PL/I, C/C++, ASM, Java, etc.) and runtimes (CICS, IMS, Batch, USS, DB2, WAS, etc.)
- Fully supports development and reuse of all mainframe assets
- Connected and disconnected modes
 - Connect to z/OS for debug, job generation, etc.
 - Disconnect and reduce mainframe MIPS usage and costs
- Includes Web Services and JSON wrappers

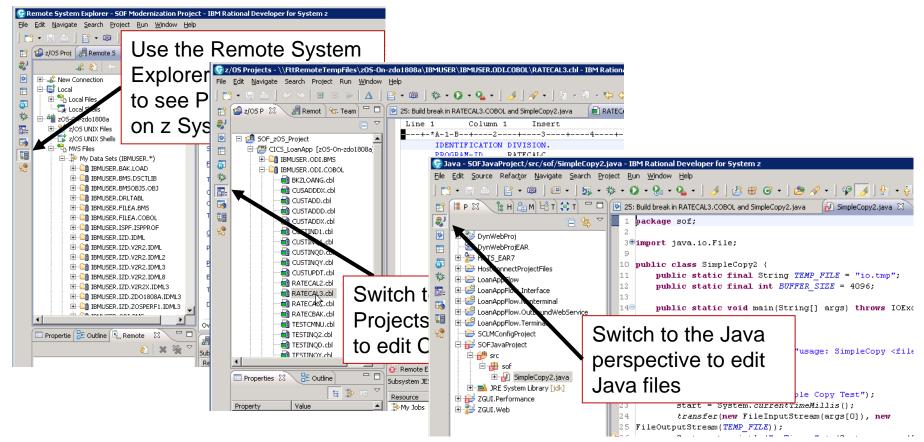


RDz Eclipse interface



Grow and enhance the skills set of development teams through use of multi-faceted, integrated tools

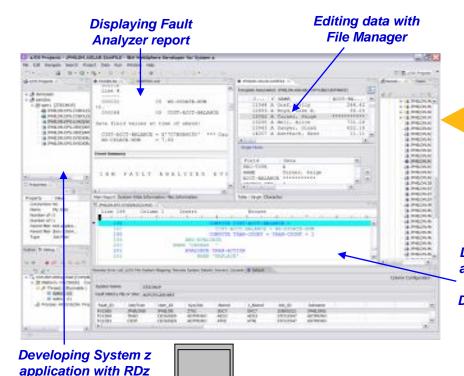
- Features in RDz enable cross-pollination of development skills
- RDz makes it easy for Java developers to also contribute to COBOL applications
- Build for z/OS, for Linux on z, for a cloud of Linux on z servers





Mainframe Problem Determination Tools (PDT) are integrated into the workstation development environment

Easily debug and step through multi-tier applications



Applications under Debug Java COBOL **IBM IBM IBM** Debug File Fault Tool **Analyzer** Manager z/OS

VSAM

Debugging application with **Debug Tool**

End-to-end debug

- **Edit VSAM data**
- Analyze ABEND logs!

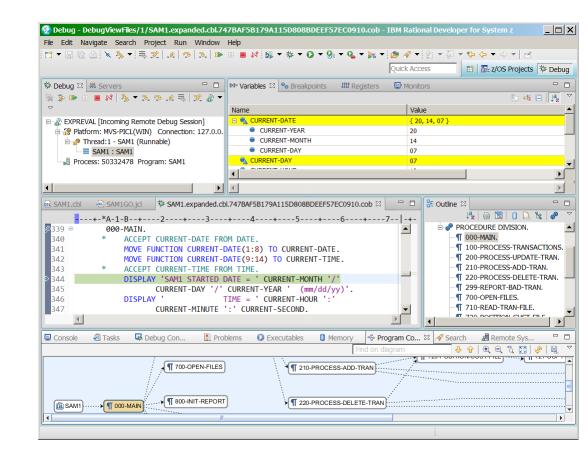
ABEND

Logs



RDz v9.1 new Integrated Debugger

- Leverages the workstation CPU with smaller mainframe footprint
- Has tighter integration with other views
- Multi-language support
- New breakpoints types can be saved across debugging sessions
- View memory in different formats
- Watch complex variables and see all occurrences of a variable in the code
- New Code Coverage analysis to see what's executed and what's not



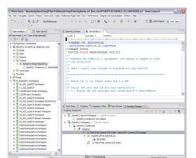


Agile compilation and unit test can be done off-platform to reduce costs and simplify operations

Rational Development

and Test (RD&T)

RDz



Compile and **Unit Test**



Intel x86 running Linux

IMS CICS WAS DB₂ MQ ...

z/OS

Edit and Debug



Deploy and Run



No interruptions to mainframe operations

- Compile and Unit Test on an Intel x86 server running Linux
- RD&T server runs z/OS and all mainframe software
- Continuously updated to emulate the latest releases of zEnterprise hardware and software
- Enables developers to rapidly prototype new applications
- Eliminates costly delays by reducing dependencies on operations staff
- Free up mainframe development MIPS for production workload

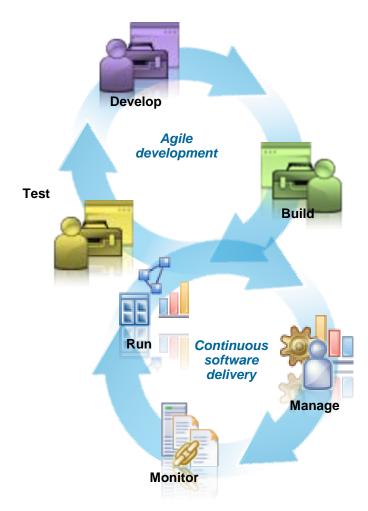


Tools enable a DevOps approach for continuous development, operations and integration across the enterprise

Today, customers expect better product quality and shorter release cycles. Businesses must meet this challenge, while keeping costs low

DevOps:

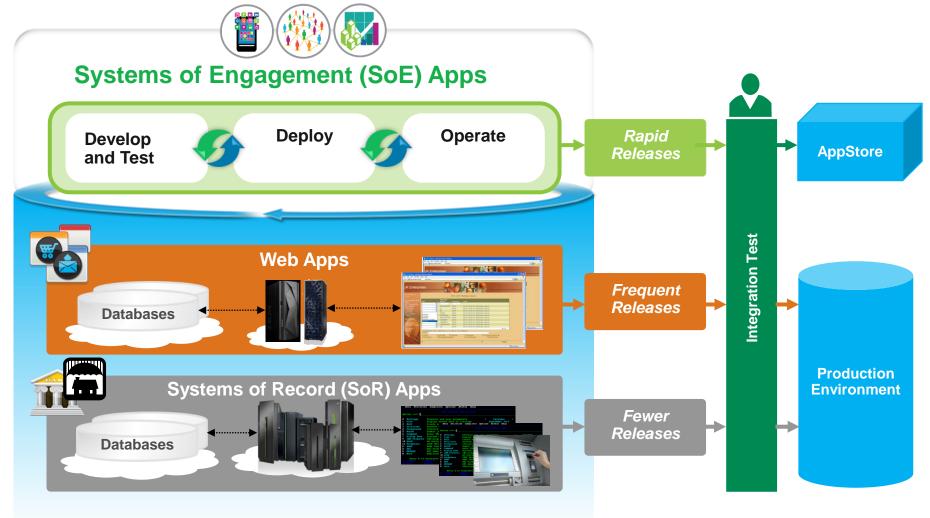
- A process that addresses this challenge
- Unites Development and Operations around a continuous and agile delivery model
- Enables Testers to have production-like environments
- Ensures an integrated view to govern and manage end-to-end delivery pipeline





Integrate systems of engagement with systems of record

By bringing together the culture, processes, and tools across the entire software delivery lifecycle – spanning mobile to mainframe platforms





DevOps capabilities for mobile applications with enterprise systems

Rational Test Workbench
IBM MobileFirst Platform
IBM UrbanCode Deploy
Rational Developer for the Enterprise





Nationwide embraces DevOps to drive continuous delivery across platforms and improve speed to market

50% increase in software quality over the last three years

90% on-time delivery vs. 60% previously

70% decrease in user downtime

58% of developers moved to industry top quartile in productivity measures



"We're more agile as a business and more responsive to our customers. Collaboration has become an expected part of our culture"

Steve Farley, Vice President,
 Application Development Center, Nationwide





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- IBM continues to invest heavily in development of mainframe skills for the next generation



Through the Academic Initiative, IBM is working to train new developers and administrators

- Since its inception in 2003, the program has grown significantly benefiting schools, students, and clients
- Market place demand for enterprise systems resources over the last decade has remained strong
- Our clients have expressed continued interest in expanding the program to ensure a healthy ecosystem

Growth 68K+Students **Over 1K Schools** http://www.ibm.com/university/systemz

Corporate **Engagement** 360+ companies

actively recruiting



Professional Connections 9 Communities



Over 4,200





Job Candidates



Program Investment \$10M+ over in 10 years



37



IBM Academic Initiative

Major Academic Institutions and Key Recruiters











Recruiters

Cigna
Compuware
EMC
Fidelity
JP Morgan Chase

Recruiters

Baldor BB&T Dillards JB Hunt Walmart

Recruiters

Daimler Dt. Bank SAP

Recruiters

CROC Lusoft Rosoboronexport









Recruiters

HSBC Tivit

Recruiters

China Construction
Bank

Recruiters

Citi

Recruiters

Bull Groupama



The Solution

- Develop cohesive recruiting strategy
- Develop compelling and consistent messaging
- Partner with universities
- Think fun
- Select tools that students recognize
- Leverage their strengths





Reach Millennials Where they Live

- Adopt the new tools
- Sell the value of your organization
- Sell the value of the mainframe
- Join the IBM Academic Initiative
- Develop strong and lasting relationships with universities
- Most of all think "fun"



Teaching Mainframe since 2007 and learned students ...

- Hate Java
- Love COBOL
- Love the mainframe

Let's capitalize on the momentum



The Academic Initiative is also partnering to offer mainframefocused Massive Open Online Courses (MOOCs)



"An Introduction to Enterprise Computing"

https://mooc.marist.edu/web/ecc



"Enterprise Computing Strategies"

http://ischool.syr.edu/contact/forms/ecsmooc.aspx

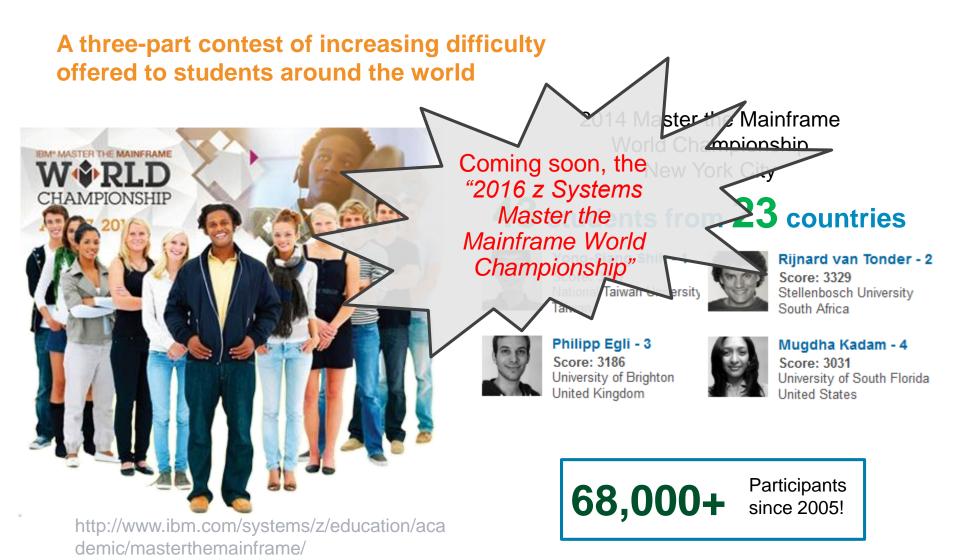


"Introduction to Linux"

https://www.edx.org/course/introduction-linux-linuxfoundationx-lfs101x-2

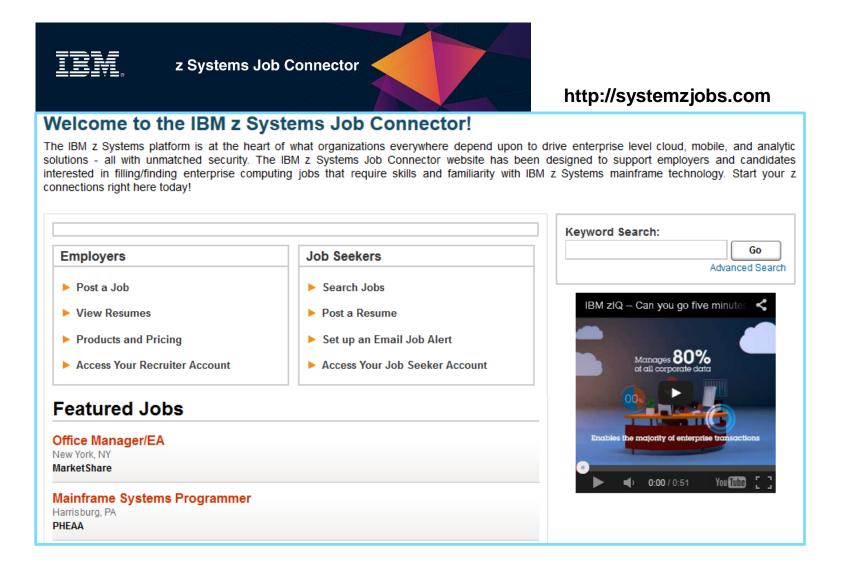


Master the Mainframe competition is helping a new generation find opportunity in the mainframe





Use the IBM z Systems Job Connector to find needed skills





See "Mainframe Modernization and Skills: The Myth and the Reality message... please distribute!

http://www.redbooks.ibm.com/abstracts/redp5115.html?Open

Mainframe Modernization and Skills: The Myth and the Reality

An IBM Redbooks Point-of-View publication

By Emily Farmer, Senior Software Engineer, and **Michael Casile**, Senior Software Engineer

Highlights

- Defying predictions, the IBM mainframe is not only alive today, running much of the world's business, but its usage continues to grow. So to prepare for future resource needs, mainframe customers must adopt plans to onboard the new developers and administrators that will be needed in the future.
- Attracting qualified talent to work on mainframes is not the challenge some might think. IBM has developed a wealth of modern, GUI-based mainframe tools, making the platform more interesting to a new generation and, just as important, more comfortable for those now working in distributed environments who are thinking of making a switch.
- IBM is investing heavily in training a new supply of mainframe resources. More than 360 companies are participating in these initiatives, with some 68,000 people, and counting, trained to date.



Is the mainframe a *modern* platform?

In April 2014, IBM® celebrated the 50th anniversary of the first mainframe computer, the System/360 (see Figure 1). Growth over that time has been such that today, much of the world's business runs on IBM mainframes, including 97 of the world's top 100 banks¹. Yet perhaps because it has been around as long as it has, the mainframe is seen by some as not modern enough for today's demands.

Many in business still assume that the only interface to mainframes is through the traditional *green screen*, that administration is cumbersome and difficult, and that the only people with the skills to administer and develop applications on mainframes are those who grew up with the platform, that is, post-World War II baby boomers. As these boomers approach retirement, some business leaders fear an impending skills shortage, and distributed server vendors have been known to use this fear to promote migrating off the mainframe to more "modern" platforms. A 2011 ComputerWorld study² even found that some younger IT professionals were reluctant to focus on the mainframe, seeing it as a stagnant environment.





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There are many myths and realities regarding mainframe skills

Myth

- Only the mainframe has a skills issue
- New hires are 100% productive immediately
- Schools should know our skills requirements
- It's best just to backfill as required
- Newhires should use old tools
- Newhires should learn on-the-job
- Mainframe tools are archaic and arcane
- "Mainframes are going away!"
- Lack of skills disqualifies adoption of superior technology
- "Skills development are not our problem"
- GUI-based tools are always better
- The most important skill is mastery of a computer language
- No one is interested in learning the mainframe
- "Not my problem!"

<u>Reality</u>

- Skills is a universal issue in STEM
- May take years (~10,000 hours?)
- Teaming with universities is more effective
- Planned hiring in "cohorts" is more successful
- Newer tools help faster time-to-market, retention
- Planned programs are more effective
- IBM + ISVs have modern easy-to-use tooling
- Still critical, continuing technology for many
- Innovative technologies often require in-house investment in skills
- Forward-thinking companies do talent plans, training
- ISPF is very productive in the right hands
- Critical thinking, analysis and learning methodologies are more important
- A properly functioning market economy \$hould fix
- The best approach involves teaming of customers, schools and IBM











