

Product Integration news: Tivoli Workload Scheduler (TWSz) and IBM Tivoli Output Manager (ITOM)

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TWSz v9.2 and ITOM v3.1 Integration

- With TWSz v9.2 and ITOM v3.1, customers have direct access to any job log for any input arrival.
- Jobs no longer need to be on the current plan in order to view them.
- This session focuses on the implementation and benefits of this new capability.





The Elevator Pitch

- In response to customer requests, TWSz version 9.2 provides direct integration with Tivoli's solution for job log archival and report management system: IBM Tivoli Output Manager for z/OS (ITOM).
- ITOM provides workload automation personnel with immediate access to job logs regardless of when or where the job ran and provides the ability to analyze historical information about job execution times and exceptions.
- Additionally, ITOM provides decision makers with direct access to production business reports via web browser, email, and hardcopy.
- ITOM is often selected to replace existing third party report management systems by companies who need to reduce software cost and the number of vendors that they have to deal with.
- Integration between TWSz and ITOM illustrates our commitment to improve the productivity of your IT organization.





Three Key Messages

- Save money
 - Every shop has a report management product
 - Replace ISV products with solutions from IBM
- Improve productivity
 - Provide direct access to production job logs
 - View job logs and reports through your web browser
- Increase automation reach
 - Automatic scanning for site-defined exceptions
 - Issue WTO messages; highlight text; update
 Archive Name or Condition Code







Three Key Questions

- How do you manage and access job logs today?
- What percent of your TWS jobs are zCentric?
- As it relates to job logs and job execution metrics, what other data would make your life easier and more productive?







Value Statements

- Retain job logs for any length of time
- Access more than just JES data sets
- Record output from distributed jobs
- Online viewing via web browser of TSO/ISPF
- Compare and contrast historical run times and previous exceptions





Get the Complete Picture

- TWS knows what will run
- TOM knows what did run
- TWS users go directly into TOM to view job logs
- TOM collects job logs and retains them as long as you like





Opportunities for a Smaller Footprint

- Operates with or without the data store
 - Simplifies configuration
 - Reduces house-keeping
- No need for multiple copies of job log DDs
- Output stored in SMS-managed data sets
 - Production data managed like all other production data
 - DFSMS* management, storage, and data classes
 - Lifecycle management provided by DFSMShsm*
 - Data access managed by RACF*





* or plug-compatible offering



Code Levels

- This solution is based on the following product versions
 - Tivoli Workload Scheduler v9.2
 - Tivoli Output Manager v3.1
- Everything comes "out of the box" no additional software to acquire, install, and maintain





Tivoli Output Manager



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Visibility.

Answer business questions when, where, and how you need to.

- Mobile device online viewing
- View, download, and print through your web browser
- Email access report content as soon as it is available
- PDF, CSV, AFP, text

10

Control.

Leverage your existing z/OS investment.

- Reliable, scalable, and secure
- DB2 metadata repository
- SMS-managed report content
- HSM^{*}-managed data lifecycle
- RACF*-based access control

Automation.

Automatically distribute reports to decision makers.

- Process report content from local
- or remote systems
- Notification and delivery via email
- Highlight content-specific

exceptions

Integration with corporate portal via RESTful web service





ITOM Architecture

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JES spool local or remote systems (MAS, NJE)





Terms Used

- Archive name
 - A string of thirty-two characters used to assign a friendly name to sysout stored in ITOM
- Instance
 - A unique combination of TWS Application ID, Operation Number and Input Arrival
- Job logs

- The JES data sets (JESDS) and MSGCLASS output produced by a job
- Business Reports
 - Capture, archive, index, and distribute production reports.
 Online viewing through web browser or TSO/ISPF



TWSz v9.2 "LJ" line command









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"LJ" for a specific instance

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51 - rs23 - rs23mod5 - BlueZone Mainframe Display	
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	SHA in Pittsburg

Additional search criteria



51 - rs23 - rs23mod5 - BlueZone Mainframe Display	
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You can search based on a variety of attributes. Specify "Yes" if you are only interested in seeing ABENDs, JCL errors, bad COND CODE.	
	SHA in Pittsburgi

All history for "DEVELOPMENT 127"



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Complete your session evaluations online at www.SHARE.org/Pittsburgh-Eval

JESDS plus other sysouts



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Limiting search to exceptions



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Select for viewing



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DEVELOPMENT 122 1402261314	0012	TWSDV022 J0987880 2014 02/26 13:18:21 JES2							
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DEVELOPMENT 122 1402261314	JCLERR	TWSDV022 J0987867 2014 02/26 13:14:35 JES2							
DEVELOPMENT 122 1402251117	JCLERR	TWSDV022 J0965231 2014 02/25 11:20:27 JES2							
DEVELOPMENT 122 140225111/	JCLERR	TWSDV022 J0965217 2014 02/25 11:17:21 JES2							
DEVELOPMENT 120 1402251108	0012	TWSDV020 J0965190 2014 02/25 11:12:34 JES2							
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DEVELOPMENT 120 1402231223	0012	TWSDV020 J0920290 2014 02/23 12:30:34 JES2							
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WTOs and Highlighting!

🕼 S1 - rs23 - rs23mod5 - BlueZone Mainframe Display	
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482 C: 00000000 D: /F68/150	
482 E: 84806000 F: 00000004	
482 END OF SYMPTOM DUMP	
11.59.49 J0218319 IEF4501 IWSDV020 NOGO - ABEND=S806 00000 REASON=00000004 483	
483 IIME=11.59.49	
11.59.49 JUZ18319 KKISWUII	
11.59.49 JUZI8319 RKTSWUII JUBNAME STEPNAME PROCSTEP STEP RC CPU (TOLAT)	
11.59.49 JOZE ITOM can automatically highlight strings, substrings, or ent	ire
11.59.49 3021 10000 10	
11.59.49 Jozh rows when found in the sysout. This example says "If you fi	nd
11.59.49 JO21 IEF4501 then highlight that entire record in reverse video re	nd "
	· G .
11 50 40 1021	
11.59.49 J021 Additionally ITOM can nost W/TOs based on text. Perhans	an
11.59.49 1021 application program ends with COND CODE 0 but writes "C	JOPS"
11.59.49 1021 to SVSPRINT when there is an error. In this case you can be	
11.59.49 1021	lave
11.59.49 1021 ITOM post a WTO for automation.	
11.59.49 J0218319 - IWSDVUZU STEPUZU IMS FLUSH U .00 .00 .00	
11.59.49 J0218319 RKTSW01I STEP025 IMS 7 FLUSH 00:00:00.00	
11.59.49 J0218319 -TWSDV020 STEP025 IMS FLUSH 0 .00 .00 .00	



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ITOMweb is a base feature



Complete your session evaluations online at www.SHARE.org/Pittsburgh-Eval



Logon with RACF ID and click search

Archive Listing	- IBM Tivoli Output Manager on B.	JTTWS - Mozilla Firefox	
<u>File E</u> dit <u>V</u> iew	History Bookmarks Tools Help		
Archive Listing -	IBM Tivoli Output Manager +		
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Complete your session evaluations online at www.SHARE.org/Pittsburgh-Eval



Note URI – very convenient to bookmark

🕽 Archive	e Listing - IBM Tivoli Output Manager or	BJTTWS - Mozilla Firefox								
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Archive Listing - IBM Tivoli Output Manager +										
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▶ ☆	DEVELOPMENT 123 1403141014	2014-03-14-12.00.49	TWSDV023	Q	J0218330					
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The ">" tool equates to "?" in ISPF

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		₽	JESMSGLG	JES2	D000002	Q	BOSTON	STD	1	36	201
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		₽	SYSTSPRT	STEP025	D0000108	Q	BOSTON	STD	1	1	201
►	\$₽	DEV	ELOPMENT 123	1403141014		2014-03-14-1	2.00.49	TWSDV02	3 (2	J0218330
-	24	DEV	CLODUCUT 400	4400444044		2044 02 44 4	2.00.40	TUCD. (02)		-	10040000





List all *EQQMLOG sysouts

<u>E</u> dit <u>V</u> ie	w Hi <u>s</u> tory <u>B</u> ookmarks <u>T</u> ool	s <u>H</u> elp
Archive Listing - IBM Tivoli Output Manager +		
🔿 🕜 rs23:1	2341/OM/archives?arcname=DE\	*&sortcolumn=7&sortmode=down
TDN		
	Search Parame	ters
ÂL		
A Home	Archive name	Job name
	*EQQMLOG	
ARCI	IAI Sysout class	User ID
	IAI Sysout class	User ID
ARCI	IAI Sysout class	User ID
ARCM	IAI Sysout class	User ID
ARCI	IAI Sysout class	User ID





Click on the controller (TCBT)

Archive Listing - IBM Tivoli Output Manager on BJTTWS - Mozilla Firefox					
<u>File E</u> dit	<u>File Edit View History Bookmarks Tools H</u> elp				
Archive Li	isting - IBM Tivoli Output M	anager 🕂			
	73 : 12341/0M/archives2arc	mame = *E00ML0C&cortcolumn = 78	sortmode-down		
CON	23.12341/04//archives/arc	diame= EqqmEodasor(column=7a	sol anode - down		
TE	Tivoli	Output Managor L	00		
			/05		
				and the second second	
n n		20 rows match search criteria.			
				CLASS ^A	
	ARCNAME	ARCHIVE TIME	JOBNAME	CLASS	JOBID
► <u>₽</u>	TDBTEQQMLOG	2014-03-01-13.36.42	TDBT	Q	S0918679
▶ 卒	TCBTEQQMLOG	2014-03-01-13.36.16	TCBT	Q	S0918674
▶□祭	TSBTEQQMLOG	2014-03-01-13.36.16	TSBT	Q	S0918678
▶ 🕸	TDBTEQQMLOG	2014-02-22-12.32.32	TDBT	Q	S0821926
▶ 🕸	TSBTEQQMLOG	2014-02-22-12.32.23	TSBT	Q	S0821911
▶ 🕸	TCBTEQQMLOG	2014-02-22-12.32.20	TCBT	Q	S0821907
▶☆	TDBTEQQMLOG	2014-02-15-16.02.25	TDBT	Q	S0739271
▶ 🕸	TCBTEQQMLOG	2014-02-15-16.02.13	тсвт	Q	S0739266
▶ 🕸	TSBTEQQMLOG	2014-02-15-16.02.13	TSBT	Q	S0739270
▶ 🕸	TDBTEQQMLOG	2014-02-08-12.36.46	TDBT	Q	S0641547
▶ 🕸	TCBTEQQMLOG	2014-02-08-12.36.32	тсвт	Q	S0699828
P 340	TUBTEQUMEUG	2014-02-08-12.30.32	ICBI	u	20033959



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Another example of Highlighting

TCBTEQQMLOG in TCBT IBM Tivoli Output Manager on BJTTWS - Mozilla Firefox			
<u>File Edit View History Bookmarks Tools H</u> elp			
C Archive Listing - IBM Tivoli Output Manag × C TCBTEQQMLOG in TCBT IBM Tivoli Outpu × +			
Image: Control of the second state			
02/22 12.44.37 EQQZ016I RETURN CODE FOR THIS STATEMENT IS: 0000			
02/22 12.44.37 EQQZ014I MAXIMUM RETURN CODE FOR PARAMETER MEMBER CONP IS: 0000			
02/22 12.44.37 EQQSUO1I THE SUBMIT TASK HAS STARTED			
02/22 12.44.37 EQQZ162W UNABLE TO FIND MEMBER EQQEVLST IN EQQJCLIB			
02/22 12.44.37 EQQZ162W UNABLE TO FIND MEMBER EQQDSLST IN EQQJCLIB			
02/22 12.44.37 EQQZ035E MAXIMUM QUEUE SIZE (00000016) WAS REACHED ON THE WTRQ QUEUE.			
02/22 12.44.37 EQQZ035I 05060 EVENTS HAVE BEEN LOST			
02/22 12.44.37 EQQZ106W 100 % OF QUEUE WTRQ IN USE			
02/22 12.44.37 EQQN102W AN USER EXIT LOAD MODULE, EQQUX001, COULD NOT BE LOADED			
02/22 12.44.37 EQUNIO2W AN USER EXIT LOAD MODULE, EQUIXO13, COULD NOT BE LOADED			
02/22 12.44.37 EQUNIO2W AN USEK EXIT LOAD MODULE, EQUOXSAZ, COULD NOT BE LOADED			
02/22 12.44.37 EQUNUDDI EVENT WRITER STARTED			
02/22 12.44.37 EQUNID2W AN USER EXIT LOAD MODULE, EQUIND14, COULD NOT BE LOADED			
02/22 12.44.57 EQUNIANT			
02/22 12 44 37 EQQN1401 CKPT ETLE JUST INITIALIZED: N			
02/22 12 44 37 EQQNIAOT BACKUP IN PROGRESS . N			

(W)arning messages in reverse video yellow (E)rror messages in reverse video red



An example of Reports



· · · · · ·	
🕲 S1 - rs23 - rs23mod5 - BlueZone Mainframe Display	
File Edit Session Options Transfer View Script Help	
<u>File options search Help</u>	
	TBM Tivoli Output Manager - Captured Reports
Command ===>	IBM Troot output Manager Captured Reports
Cmd Report name	Capture time Job name Job ID Type
<u>S</u> SD Indexed by Title	2014 03/13 10:22 SDBICE11 J0201960 Indexed
SD Indexed by Year released	2014 03/13 10:22 SDBICE11 J0201960 Indexed
SD Episodes	2014 03/12 13:21 SDBICE11 J0181246 Basic
SD Indexed by Title	2014 03/12 13:21 SDBICE11 J0181246 Basic
SD Indexed by Year released	2014 03/12 13:21 SDBICE11 J0181246 Basic
$\frac{\text{SD In}}{\text{CD In}}$ Give me a list of all	of the Scoopy Doo episode titles
SD Episodes SD Indexed by Title	$2014 \ 03/12 \ 13.20 \ \text{SDBICEII} \ J0101232 \ \text{BdSIC}$
SD Indexed by Year released	2014 03/12 13:20 SDBICEII J0101232 Basic
SD Indexed by Title	2014 03/12 13:20 SDBICE11 30101232 Baste
SD Indexed by Year released	2014 03/12 13:20 SDBTCF11 J0181232 Indexed
SD Episodes	2014 03/12 13:01 SDBICE11 J0181132 Basic
*****	**************************************
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Indexed of values in the TITLE field



in Pittsburg

© S1 - rs23 - rs23mod5 - BlueZone Mainframe Display <u>File Edit Session Options Transfer View Script Help</u> <u>File View Search H</u> elp	
Command ===>	IBM Tivoli Output Manage
Report name: SD Indexed by Tit	le la
Cmd Capture Time 2014 03/13 10:22:01 2014 03/13 10:22:01 5 2014 03/13 10:22:01 2014 03/13 10:22:01 10:22:01 2014 03/13 10:22:01 10:22:01 2014 03/13 10:22:01 10:22:01 2014 03/13 10:22:01 10:22:01	TITLE A Bicycle Built For Boo! A Clue for Scooby-Doo A Gaggle of Galloping Ghosts A Haunting in Crystal Cove A Menace in Venice 2 A Night of Fright is No Delight A Scary Night with a Snow Bea >
2014 03/1 2014 03/1 Show me what	t the "Gaggle of Galloping Ghosts" was about.
2014 03/13 10:22:01 2014 03/13 10:22:01 2014 03/13 10:22:01 2014 03/13 10:22:01 2014 03/13 10:22:01 2014 03/13 10:22:01 2014 03/13 10:22:01 2014 03/13 10:22:01 2014 03/13 10:22:01 2014 03/13 10:22:01 2014 03/13 10:22:01 2014 03/13 10:22:01 2014 03/13 10:22:01	A Scooby-Doo! Christmas A Terrifying Round A Tiki Scare is No Fair Aliens Among Us All Fear the Freak Almost Ghosts Almost Purr-fect Art of Darkness! Attack of the Headless Horror Battle of the Humungonauts

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Report contents

© 51 - rs23 - rs2	23mod5 - BlueZone Mainframe Display		
<u>File Op</u>	tions <u>H</u> elp		
BROWSE	Page 1		
*******	****	*********************** Top of Data **	************
Episode SD-11	Title A Gaggle of Galloping Ghosts	Villain The monsters	Identity Big Bob Oakley
	On the road, the gang pulls u stone-by-stone from Transylva find that it is apparently ha and a Frankenstein's monster.	p to an ancient Franken Castle nia. Upon entering the castle, unted by three monsters: a vam	e, transported however, they pire, a werewolf,
	The immortal catchphrase "I'd those blasted kids and that d	have gotten away with it, too log!" was first uttered in this	o, if it wasn't for 5 episode.
*****	******	******************* Bottom of Data	*****
"	Those blasted kids and tha	t doa"	





The Bits and Bytes

- Where the rubber meets the road
 - How do I set it up?
 - How does it work?







How do I set it up?

Specify I TOM(YES) in JTOPTS.

Are there any other questions?





How do I set it up?

- Specify I TOM(YES) in JTOPTS.
- Oh, and read chapter 31, "Browsing a job log with IBM Tivoli Output Manager" in the IBM Tivoli Workload Scheduler for z/OS, Version 9 Release 2, Managing the Workload publication.
- Available at: <u>http://publib.boulder.ibm.com/infocenter/tivihelp/v47r1/topi</u> <u>c/com.ibm.tivoli.itws.doc_9.2/eqqr1mst.pdf</u>





How does it work?

- The "LJ" line command stores Application ID, Operation Number, and Input Arrival into ISPF profile variables
- The ITOM exec is invoked
- If the variables exist then ITOM parses them into an Archive Name and takes the user directly to the Search Archives panel
- Upon exit, the user is returned to where they were in TWS panels





What's Next?

- Set z/OS instance names without the exit
- Record instance name and CC for zCentric jobs
- Accomplished via:
 - TWSz JLOGHDRTEMPL(EQQOUCH)
 - ITOM Text Processing Language rules



"LJ" line command for zCentric job



S1 - rs23 - rs23mod5 - BlueZone Mainframe Display	
MODIFYING OPERATIONS IN THE CURRENT PLAN Command ===>	<pre>(left Row 8 to 12 of 133 Scroll ===> CSR</pre>
Enter the GRAPH command above to view list graphicall enter the HIST command to select operation history li enter any of the following row commands:	y, st, or
J - Edit JCL M - Modify DEL - Delete Occurrence MH - Man. HOLD O - Browse operator instructions NP - NOP oper	B - Browse details MR - Man. RELEASE oper UN - UN-NOP oper
EX- EXECUTE operationD- Delete OperL- Browse joblogK- KillL- Browse joblogK- East path JP	RG - Remove from group RI - Recovery Info
RC- Restart and CleanUpFSR- Fast path SRTCJ- Target Critical JobFSC- Fast path SCBND- Reset bind informationFSC- Fast path SC	
Row Application id Operat Jobname Input Arrival cmd ws no. Date Time	Dep Cond Dep S W Suc Pre Suc Pre P
QZCENTRIC WIN7 010 TWSZC010 14/07/28 11.55 LJ QZCENTRIC WIN7 020 TWSZC020 14/07/28 11.55 WIN7 020 TWSZC030 14/07/28 11.55 WIN7 030 TWSZC030 14/07/28 11.55	1 0 0 0 C 1 1 0 0 E 1 1 0 0 W
@ZCENTRIC WIN7 041 TWSZC04A 14/07/28 11.55 WIN7 044 TWSZC04D 14/07/28 11.55	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$
<u> </u>	SHAR

Search panel automatically populated









Job completed in error

S1 - rs23 - rs23mod5 - BlueZone Mainframe Display	
<u>File Edit S</u> ession <u>Options</u> <u>Transfer View</u> S <u>cript</u> <u>H</u> elp	
<u>F</u> ile <u>O</u> ptions <u>S</u> earch <u>H</u> elp	
Command ===>	IBM Tivoli Output Manager - Archived Sysouts
Cmd Archive name <u>S</u> @ZCENTRIC 020 1407281155	Job name Job ID Archive Time Cond Ste TO23 S0536230 2014 07/28 11:55:27 1228 TO2
* * * * * * * * * * * * * * * * * * * *	**************************************





Job log header template inserts instance name

<pre>© S1 - rs23 - rs23mod5 - BlueZone Mainframe Display Eile Edit Session Options Transfer View Sgript Help Eile Options Help BROWSE @ZCENTRIC 020 1407281155 > T Command ===> **********************************</pre>	TO23 S0536230 TO23 TWSZCO20 D0000217	
= TWS OCCURRENCE> @ZCENTRIC 020 20 = = Occurrence name : @ZCENTRIC = Occurrence IA : 2014/07/28 11:55 = Job name : TWSZC020 = Work station : WIN7 = Operation number: 020 = Start time : 2014/07/28 11:55 = End time : 2014/07/28 11:55 = Process ID : 3796 = Duration : 0.00.00 = Status : ERROR = Return code : 1228 = Hostname : WAL-VM-TWS01 =	<pre>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>></pre>	[IAMM}\${IAD \${IAmm} m} m}





Parse string into Archive Name

🔘 S1 - rs23 - rs23mod5 - BlueZone Mainframe Display	
<u>File E</u> dit <u>S</u> ession <u>O</u> ptions <u>T</u> ransfer <u>V</u> iew S <u>c</u> ript <u>H</u> elp	
<u> </u>	tilities <u>C</u> ompilers <u>T</u> est <u>H</u> elp
EDIT TPLRULE Command ===> ****** ***********************	Columns 00001 00072 Scroll ===> <u>CSR</u> Top of Data *************************
000001 when 000002 before line 100 000003 match " = TWS OCCURRENCE 000004 {10})" 000005 then	> ([A-Z0-9@#\$]{1,16}) (\\d{3}) (\\d{2})(\\d
000006 begin 000007 set arcname = "&1 &2 &4"; 000008 end ****** ******************************	Find match string &1 = Take 1 to 16 national characters &2 = Take 3 digits (operation) &3 = Take first two digits of {IAYYYY}* &4 = Take remaining 10 digits of input arrising Set Archive Name

*Two digit year variable coming {IAYY}





Extract Return Code

S1 - rs23 - rs23mod5 - BlueZone Mainframe D	isplay
File Edit Session Options Transfer View Script	Help
<u> </u>	<u>M</u> enu <u>U</u> tilities <u>C</u> ompiler:
EDIT TPLRULE Command ===>	
000014 when	
000015 before fine 100 000016 match " = Return of	ode · (\\d{1 4})"
000017 then	
000018 begin	Find match string
000019 set cond = "&1";	&1 = Take 1 to 4 digits*
000020 Enu ******* ************************	Set Condition Code

*Could be character string instead; need not be digits



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Summary

- Seamless access to job logs from TWS panels
- Retain job logs for any length of time
- Access more than just JES data sets
- Record output from distributed jobs
- Online viewing via web browser of TSO/ISPF
- Compare and contrast historical run times and previous exceptions





Product Integration news: Tivoli Workload Scheduler (TWSz) and IBM Tivoli Output Manager (ITOM)

Steve Bice Rocket Software

August 2014



