

Tools

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Steven Clar Rocket Software

Friday, August 8, 2014 @ 8:30am Session Number 15766













- DFSMShsm Best Practices is not a one time process.
 - Usually requires constant monitoring and updating.
 - What was acceptable before may not be acceptable today.
 - Is an extension to current DFSMShsm best practices.
 - Data allocation, retention and management.
 - Original Best Practice procedures may be years old and no longer suitable for current environment.
- With the Tivoli Advanced Tools you can:
 - Insure current DFSMShsm best practices are correct and up-todate.
 - Reinvent better DFSMShsm best practices.
 - Insure the data managed by DFSMShsm is correctly managed.





- What makes Reinventing How You Maintain DFSMShsm successful?
 - You are insuring the data managed by DFSMShsm is being managed as expected.
 - Knowing and insuring resources used by DFSMShsm are the needed resources.
- Products Used
 - Tivoli Advanced Reporting and Management for DFSMShsm (ARH).
 - Tivoli Advanced Auditing for DFSMShsm (AKD)

You are insuring DFSMShsm best practices and procedures in place are correct and accurate for today's business needs and requirements.



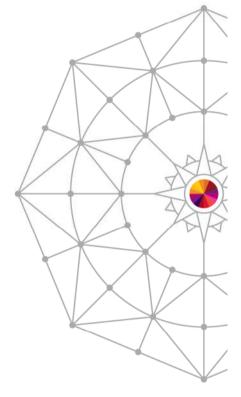


- Where could Reinventing How you Maintain DFSMShsm help and be used?
 - Purchase of a new company/business
 - In most cases, the purchased company/business standards and procedures are copied over.
 - Business growth
 - In many situations, current practices were defined years ago and may no longer apply or be correct.
- With the Tivoli Advanced Tools you can:
 - Insure current DFSMShsm best practices are correct and upto-date.
 - Reinvent better DFSMShsm best practices.
 - Insure the data managed by DFSMShsm is correctly managed.





Some Actual Findings Where Reinventing Can And Did Help.

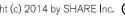




















- Request 1– Customer stated that the system was continually running at 100% and HSM was the heaviest CPU user
 - The purpose of the analysis is to outline following information:
 - Where current procedures may be causing excessive DFSMShsm usage.
 - Where current procedures may be inadequate.
 - The health of the DFSMShsm environment.
 - Where new hardware/software purchases might be offset
 - Where performance tuning could help





- What was discovered
 - Constant High CPU Usage by DFSMShsm Task
 - Findings/Reinventing
 - Recall data 'to and from' DFSMShsm daily to perform full volumes backup for disaster recovery
 - » The table below details this process using generic numbers as an example, in reality customer was performing this same scenario daily.

Operation	Est. #Tracks	Est. #KB2	Est. # I/Os	Est .Instructions	CPU Sec (dly)	CPU Sec (anul)
Migrate	250,000	750,000	250,000	12,500,000,000	12.50	4,562.5
Recall	250,000	750,000	250,000	12,500,000,000	12.50	4,562.5
Migrate	250,000	750,000	250,000	12,500,000,000	12.50	4,562.5
Total	750,000	2,250,000	750,000	37,500,000,000	37.50	13,687.5

- » Customer causing DFSMShsm task to perform 3times the daily work.
- » Increased risk and exposure to current DR practices and procedures.
- SMS management classes allowing data stay on primary DASD for 9999 days.
 - » Unreferenced data wasting valuable disk and storage space.
 - » Constant growth and purchase of hardware.





- Request 2 Constant High CPU Usage by DFSMShsm Task
 - -Generation data sets assigned a common management class, which only allows the most two current generations to stay on DASD.
 - » In some instances programs are written requiring all generations of data to be read for processing.
 - Change management class to alleviate migration/recall
 - Determine if all prior generation are needed as input and change program.
 - -In-house utilities run daily to migrate files that reside in the wrong storage group.
 - » Review and update DFSMS selection criteria to insure correct SMS attributes are defined and selected.
 - In-house exit implemented to prevent small files from being migrated.
 - » Setup SMS class for data that fits criteria rather than custom exit that must be maintained by user.





- How it was found?
 - Recall/Migration Numbers Thrashing
 - The AKD and ARH products both reported high number of thrashing data sets. Using the ARH product reports were run detailing data sets migrated and recalled in 24 hours.
 - Noticed duplicate data being migrated.
 - Noticed same data being recalled.
 - Further investigation found customer was recalling all data just migrated and backing up same data for DR purpose.
 - Other recommendations included
 - Programs requiring prior GDG's as input keep data on primary DASD longer.
 - Use SMS to manage expiration of small data sets rather than in-house exits.



- How it was found?
 - Recall/Migration Numbers Thrashing continued
 - AKD provides 2 specialized backup reports
 - Migrated data without a valid DFSMShsm backup
 - VSAM data modified and not backed up in 2+ days
 - Report can be used for verifying data requiring a backup does have a valid backup.
 - How it was corrected
 - This was a procedure change, customer was educated on using the ARH/AKD product.





- Request 3 Site trying to be proactive and reduce overall total time needed for processing batch workload.
 - They developed a procedure to help reduce the overall time batch jobs used by not needing batch jobs to wait for data to be recalled from HSM.
 - Job stream was built years ago and automation initiated the process.





- What was discovered
 - Constant Failures in DFSMShsm
 - Site trying be proactive recalls a list of data that will be used in daily batch every evening whether it was migrated or not.
 - At 7pm each night 100,000 HSM data set recalls commands are entered to the HSM queue resulting in 95,000 failed recalls daily.
 - » Most all failures were RC02 Data Set not migrated.
 - Same data failing recall on random selected prior days reporting.
 - » Unnecessary waste of HSM and system resources.
 - » Occurrences of HSM task abending
 - Too many MWEs being generated





- How it was found?
 - When doing a HSM Assessment one of the first areas reviewed is the work requested and performed by HSM. Here we look at what work was successfully completed by HSM what work was not successfully completed and why.
 - Questioned why there is such a high number of recall requests every day.
 - Questioned why the same data set names are constantly being reported.
 - Customer reply was they were being proactive issuing HSM Recalls for all data needed for daily batch processing.





- How Reinventing helped?
 - Best practices and procedures created years ago may no longer be correct in today business and work.
 - Review current procedures created years ago, confirm they are still good for todays business needs.
 - Review current DFSMS routines and definitions.
 - Review all DFSMShsm work attempted and performed.
 - How it was corrected
 - Defined New MGMTCLAS where needed.
 - Reviewed all data and updated to New or Correct MGMTCLAS.
- Review and understand the requests and work performed by HSM.



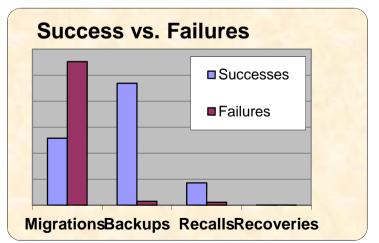


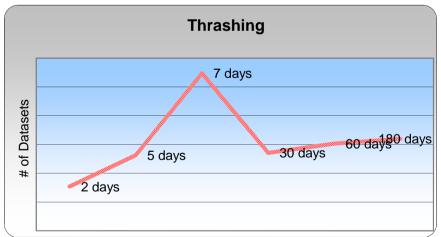
- Request 4 Identify areas of concern and potential problem areas such as:
 - DFSMShsm resource consumption.
 - Areas in need of tuning or change.
 - Opportunity for new insight into DFSMShsm practices.
 - Opportunity to refine certain practices and take corrective actions.
 - Failures and Frrors
 - Implementation of new DFSMShsm Best Practices.





- What was discovered
 - As in every shop there will always be some data failing DFSMShsm management, this is acceptable as long as it is not a large number and the reason is known and acceptable
 - Many sites use DFSMShsm backups for in-house use, many times this procedure was setup years ago and never reviewed.
 - Noted data set thrashing was present in environment.









- How was it found?
 - When looking at what current DFSMShsm practices are in place the Tivoli Advanced Reporting and Management products collects and uses different DFSMShsm data available (log, smf, fsr, mwe, etc.).
 - In this situation the customer had double the failed numbers than successful.
 - It was determined the times specified for daily HSM processing were defined years ago when batch processing did not run as long and never retuned, over time batch ran longer and HSM was never retuned.
 - Presence of thrashing
 - User custom Recall clists were found in automation and being executed every Monday.
 - Customer also showed a high number of backups daily for site.
 - DFSMShsm was spending a lot of time and resources backing up data, it was found 80+ percent of this data was user/test data being backed up every day.



- How would Reinventing help?
 - Seeing constant daily migration failures would have alerted customer additional research is needed as to cause.
 - Seeing such a large number of HSM backups being done daily would have alerted customer.
 - Research
 - What data is failing, why is it failing, age of the data failing.
 - What data is being backed up, type of data and age.
 - Look at -
 - Is too much of the wrong data being backed up daily (test, user).
 - Are the backup policies in place to aggressive or out of date?
 - Are the current policies and times in place too aggressive or out of date?



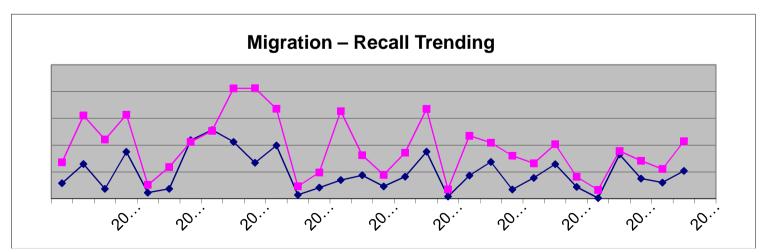


- Request 5
 - Customer requested a DFSMShsm Assessment to know and understand -
 - What they are doing right?
 - What they may be doing wrong?
 - Are there any risks or vulnerabilities to their data?
 - Is their DFSMShsm running at optimum performance?





- What was discovered
 - During the analysis of collected DFSMShsm data it was noticed there were constantly a high number of migrations and recalls being performed.
 - Further investigation into the migration/recalls showed it pointed to a current application and MGMTCLAS criteria.
 - It was noticed the same data was constantly being migrated and recalled everyday.







- How was it found?
 - Migrations and Recalls are a normal occurrence in every shop-
 - It was noticed migration numbers were slightly higher than recalls every day in the ARH product.
 - Detailed migration/recall information provided the following.
 - » Data in question were all from same applications.
 - » All data had the same MGMTCLAS.
 - It was determined data was allocated to a CICS region. The data was never opened so when the regions were shut down daily HSM would migrate the data as it met the MGMTCLAS criteria. When the region was restarted next day all the migrated data was recalled. This went on for 10 years!



- How Reinventing helped?
 - Periodic analysis and review of data managed by DFSMShsm with the Tivoli Advanced tools would have reported this abnormality days, weeks, months, years ago.
 - Reported in Advanced Audit Thrashing report
 - Reported in Advanced Reporting and Management Summary Detail reports.
 - Modification to their DFSMS MGMTCLAS definitions the customer no longer migrated the application or data reducing some of the daily DFSMShsm resource usage.





- Request 6 Corrupted Data and Lost Backup Versions.
 - Customer had a situation where user was testing new application using production data as input/output.
 - User corrupted the production data.
 - DFSMShsm backed up corrupted data every night releasing and cycling all remaining backups of the data
 - User did not notify anyone of problem until it was found out weeks later
 - Any and all backups of good production data was released by DESMShsm





- Discovery What would be the scope of the project.
 - 630 production data sets corrupted
 - 1600 DFSMShsm backup tapes
 - Identify backup versions older than when data was originally corrupted.
 - Use HSM FIXCDS commands to change the BCDS information that will enable them to do HRFCOVFR of desired back level copy.
 - » The application group said rebuilding each data set would take 8 hours each totaling 4800 hours.
 - Tivoli Advanced Audit can
 - Quickly scan the HSM tapes listing data sets found.
 - Provide the necessary FIXCDS command and steps to rebuild and reconnect valid backup back to HSM.



- What was discovered
 - Tivoli Advanced Auditing has the functionality to rebuild lost or deleted DFSMShsm data.
 - Tape header must still be a valid header for DFSMShsm.

```
---- Tivoli Advanced Audit for DFSMShsm------
Command ===>
You may Browse (B) Edit (E) Fix (F) Help (H) Modify (M) History (T)
S Number
                Count
                           Message
   8000I
                      0
                                 LIST OF DATA SETS RECORDED IN MCDS/BCDS
  8001C
                      0
                                 NO HSM REFERENCE FOUND FOR REQUESTED TAPE
   8C02C
                                 NO MCT ENTRY WAS FOUND FOR REQUESTED TAPE
                                 NO MCV ENTRY WAS FOUND FOR REQUESTED TAPE
   8D02C
                                 NO TTOC EXTENSION 0000 WAS FOUND FOR VOLSER
   8003C
  8004W
                                 VOLUME IS IN FAILED CREATE STATUS
   8005W
                                 VOLUME IS IN FAILED RECYCLE STATUS
  8006C
                                 TTOC EXTENSION RECORDS ARE OUT OF SEQUENCE
   8007C
                                 TTOC EXTENSION RECORD IS CONTAMINATED
   8008C
                                 TTOC EXTENSION RECORDS DO NOT MATCH EXPECTED COUNT
   8009W
                                 16K BLOCK COUNT DOES NOT MATCH COUNTED BLOCKS
                                 MCC EXISTS, NOT ON TAPE
  8C10C
   8D10C
                                 MCD EXISTS, NOT ON TAPE
  8C12C
                                 MCC MISMATCH FILE BLOCK IDENTIFIER
  8D12C
                                 MCD MISMATCH FILE BLOCK IDENTIFIER
F 8020I
                                 LIST OF DATA SETS ON TAPE
```



- How it was fixed?
 - AKD provides the ability to rebuild and reconnect expired HSM data.
 - All fixes are provided in the product.
 - Customer just selects what data they want to rebuild/reconnect.

```
----- Tivoli Advanced Auditing for DFSMShsm------
Command ===>
You may Browse (B) or Edit (E) the fix, Fix (F) the error, view Help (H),
and View (V) or Delete (D) results
Command Member
              Action
                               Title
         F8020IA
                              HSM FIXCDS CREATE NEW MCD RECORD
         F8020IB
                              HSM FIXCDS CREATE ADD MCD DSORG PRIMARY VOLUME
         F8020IC
                              HSM FIXCDS CREATE ADD ALIAS NAME AND FBID
         F8020ID
         F8020IE
                                        COMMAND IF NEW (D) RECORD ADD DEVICE TYPE
         F8020IF
                              HSM FIXCDS TO MAKE MIGRATE TAPE A MULTIFILE FORMAT
         F8020TG
                              HSM FIXCDS TO MAKE BACKUP TAPE A MULTIFILE FORMAT
```



Sample of fixes –

```
******* Top of Data *****
HSM FIXCDS CREATE NEW MCD RECORD
FORMAT FOLLOWS F8020IA
GENERATE FIXCDS COMMAND CREATE MISSING MCD RECORD
HSEND WAIT FIXCDS D /TDSN +
CREATE(X'00' /VOLSER) +
 ODS('/PFX.FIXAUDIT.F8020IA') LOGONLY
HSEND FIXCDS D /TDSN +
 PATCH(6 X'8400') +
 ODS('/PFX.FIXAUDIT.F8020IA') LOGONLY
****** Bottom of Data ****
****** Top of Data ***
HSM FIXCDS CREATE ADD MCD DSORG PRIMARY VOLUME
FORMAT FOLLOWS F8020IB
ADD DSORG AND ORIGINAL VOLSER
HSEND FIXCDS D /TDSN +
PATCH(40 X'/DSORG') +
 ODS('/PFX.FIXAUDIT.F8020IB') LOGONLY
HSEND FIXCDS D /TDSN +
PATCH(64 /OVOLSER) +
 ODS('/PFX.FIXAUDIT.F8020IB') LOGONLY
****** Bottom of Data *
```





Sample of fixes –

```
****** Top of Data ****
HSM FIXCDS CREATE ADD ALIAS NAME AND FBID
FORMAT FOLLOWS F8020IC
ADD ALIAS NAME AND FBID
HSEND FIXCDS D /TDSN +
 PATCH(156 /ADSN) +
 ODS('/PFX.FIXAUDIT.F8020IC') LOGONLY
HSEND FIXCDS D /TDSN +
 PATCH(208 X'/FBID') +
 ODS('/PFX.FIXAUDIT.F8020IC') LOGONLY
****** Bottom of Data **
****** Top of Data ****
HSM FIXCDS CREATE ADD TTOC EXTENTION AND 16K BLKS
FORMAT FOLLOWS F8020ID
ADD BLOCKS WRITTEN AND TTOC EXTENTION
HSEND FIXCDS D /TDSN +
 PATCH(216 X'/BLKSW') +
 ODS('/PFX.FIXAUDIT.F8020ID') LOGONLY
HSEND FIXCDS D /TDSN +
 PATCH(220 /TTCXTN) +
 ODS('/PFX.FIXAUDIT.F8020ID') LOGONLY
****** Bottom of Data ***
```





- How Reinventing helped?
 - What the customer said
 - 'Yesterday's visit here by you was very productive. I do think that our group will be "heroes" and be able to restore almost all of our user's data off of the "deleted backups" and "deleted migration files."
 - 'It was very nice to meet you in person and we very much appreciate their time and support! Lots of happy faces around here. :-)'
- Overall Time Effort
 - Just over 2 weeks with jobs running during normal work hours.





- Request 7 How Healthy are our Control Data Sets?
 - Customer reported many occurrences where the DFSMShsm started task would become un-responsive.
 - Customer reported the DFSMShsm started task was constantly running slow.
 - Customer reported they would need to cancel the DFSMShsm started task sometimes as many as 10 times a day.
 - Customer reported many unexplained failures when trying to recall or recover HSM managed data.





- What was discovered
 - Audits were NEVER run.
 - HSM started task seldom bought down normally, usually cancelled.
 - 40% of the total data managed by DFSMShsm was corrupted.

ENTER F FOR FIX LIS	T, B TO BROWSE ERRORS, E TO EDIT, M TO MODIFY AND FIX
S NUMBER COUNT	MESSAGE
2101W 1897	MCB IS CONTAMINATED
2102W 0	MCB HAS DUPLICATE MCC ENTRY
2103C 217	MCB ENTRY IS MISSING THE MCC ENTRY
2104C 0	MCC BKUP TO LEVEL 1 HAS NO VTOC ENTRY
2105W 0	DUPLICATE BACK-UP VOLUMES FOUND
2106C 1692	MCC IS ON VOLUME WHICH HAS NO MCT ENTRY
2106V 29	SUMMARY OF VOLUMES MISSING MCT ENTRY
2107W 2000	MCC TAPE VOLUME HAS NO TTOC ENTRY
2107V 159	SUMMARY OF VOLUMES MISSING TTOC ENTRY
2109W 4961380	MCC ALIAS IS NOT ON TTOC
2109V 3819	SUMMARY OF VOLUMES MCC ALIAS MISSING TTOC ENTRY
2111W 526	MCC ENTRY IS MISSING MCB ENTRY
21131 0	BACK-UP TTOC VOLUME IS EMPTY
2114W 0	BACKUP NAME EXISTS ON VTOC, MCC IS MISSING
2115W 0	VTOC BACKUP NAME HAS VTOC ERROR
2116W 0	MCB TRUENAME IS MISMATCHED WITH MCC ENTRY
2117W 0	MCC ENTRY IS OWNED BY DIFFERENT MCB
1124W 0	VALID BLOCK COUNT IN TTOC DOES NOT AGREE
1125W 0	TTOC ENTRY MARKED INVALID, MCD/MCC EXISTS
1126I 0	SUMMARY OF TTOC VOLUMES WITH INVALID DSNS





- How it was fixed?
 - AKD provides the ability to execute automatic, custom or manual fixes.
 - Created a user custom fix -
 - if DSN eq TST.** and STORCLAS eq STORTST then apply delete fix.

```
PLAN PLAN02 COND EO 0 PLAN01
* SAMPLE PLAN TO TEST A COPY OF ARGUMENTS
 SELECT *
                                           Input detailed product errors reported
FROM (&PFX..AKD.MASTCAT.ERRORS)
USING &PPFX..CNTL(MASTERR)
                                           File Map
                                           Detailed product ERRORS input file
USE &PFX..AKD.MASTCAT.SELECT.ERRORS
FROMKEY ERRNUM = '2109W'
                                           Error Condition to be Automatically Fixed
TOKEY
       ERRNUM = '2109W'
WHERE
         ERRNUM = '2109W'
AND TDSN AE 'TST. **'
                                           HLO and SC Selection for Automatic Correction
AND STORCLAS EO 'STORTST'
* ANY COPY MEMBER STATEMENTS FOR ENHANCED PLANS WOULD GO HERE
* COPY TESTLIST
END PLAN02
```



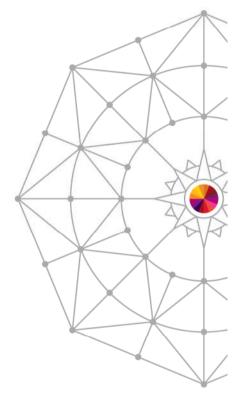


- How did Reinventing Help?
 - Provided customer with total control of what errors and data to fix in what order and fix
 - Allowed customer to first correct the errors with user test data by deleting it.
 - Resource time 15 minutes to create and define custom fix.
 - Resubmit Audit Job
 - Resource Time 10 seconds
 - After audit completed only production data was listed with error 2109W
 - Customer reviewed each audit run modifying automation plan.
 - Resource time 15 minutes s to a couple of hours depending on the data in error.
 - Total time customer spent correcting 4,961,380 errors
 - 40 man hours





How Easy is It To Reinvent Maintaining DFSMShsm With The **Tivoli Advanced Products?**





















- How easy is it to Reinvent how you manage DFSMShsm?
 - The Tivoli DFSMShsm Advanced Products provide functionality in the products other products do not have or charge extra for.
 - Reorg While Open
 - DFSMS MGMTCLAS Auditing
 - DFSMShsm data rebuilding
 - DFSMShsm Conversion Assist
 - Corruption Cost Reporting
 - DFSMShsm Cost Reporting
 - The Tivoli DFSMShsm Advanced Products provide information that assist with Tuning and Administering DFSMShsm easily.





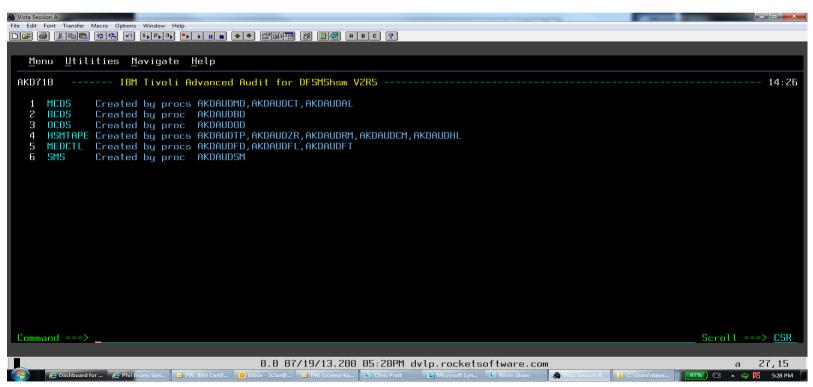
- How easy is it to Reinvent how you manage DFSMShsm?
 - Tivoli Advanced Reporting and Management for DFSMShsm
 - To successfully Reinvent How You Manage DFSMShsm you need to functionality and information from different areas to know the change and affect.

```
MainMenu ------ Adv Reporting and Management for HSM V2R5 --
Command ===>
Main Menu:
   Report Name
 1 HSM Reporting
                                  Reports on DFSMShsm data
 2 HSM Management
                                  DFSMShsm Management Facilities
 3 Storage Reporting
                                  Reports on Storage and DFSMS
 4 Product Information
                                 Reports on Product Processing
 5 Product Administration
                                 Product Administrative Facilities
 6 Classic Reporting
                                 Classic Reports/Processes
 7 My Reports
                                  User-Defined List of Reports
 8 Conversion to HSM
                                 DFSMShsm Conversion Assist
      Rocket**
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Copyright Rocket Software, Inc. 2007, 2012. All Rights Reserved.
*Trademark of International Business Machines
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```





- How easy is it to Reinvent how you manage DFSMShsm?
 - Tivoli Advanced Auditing for DFSMShsm
 - Audit as frequently as possible.
 - IBM is always introducing NEW audits to help customers.







- How easy is it to Reinvent how you manage DFSMShsm?
 - Tivoli Advanced Auditing for DFSMShsm
 - New DFSMS MGMTCLAS Audit Audits defined MGMTCLAS of data on L0 back to active ACS.

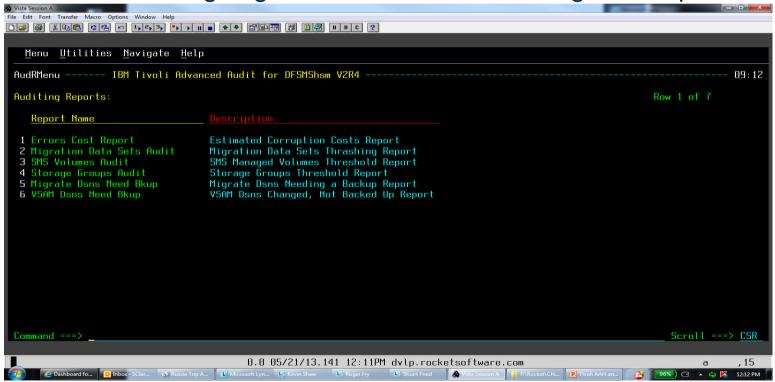
```
----- IBM Tivoli Advanced Audit for DFSMShsm V2R5
AKD72A
 You may Browse (B) Edit (E) Fix (F) Help (H) Modify (M) History (I)
S Number
                 Message
          Count
                 MANAGEMENT CLASS MISMATCH BETWEEN VIOC AND ACS ROUTINE
  9001I
                    ****** Bottom of data *****
```

```
MCSRC
                                                                   MCAGGT
                                                         MCSRC
                                                                   MCAGGT
                                                         MCSRC
                                                                   MCAGGT
                                                                  MCAGGT
                                                                  MCAGGT
                                                         MCSRC
                                                                   MCAGGT
                                                         MCSRC
                                                                   MCAGGT
                                                         MCSRC
                                                                   MCAGGT
                                                         MCSRC
                                                                   MCAGGT
9001I MW01.$ABEND.OUTPUT
                                                         MCCASE
                                                                   MCAGGT
```





- How easy is it to Reinvent How you manage DFSMShsm?
 - Tivoli Advanced Auditing for DFSMShsm
 - New audits provide information continually so you are aware of what is going on and where Reinventing can help.







- Prior Topics Discussed at Share
 - The Life and Times of a Data Set: You Wouldn't Want Your Relatives Hanging Around, Why Your Data?
 - Share Boston 2013 Session 13772
 - Presenter Chris Taylor IBM
 - Implementing DFSMShsm Best Practices with the Tivoli Advanced Products.
 - Share Anaheim 2014 Session 15109
 - Presenter Steven Clar Rocket Software





- Closing Recap
 - Maintaining, Implementing Best Practices or Reinventing how you maintain your DFSMShsm environment is not a one time task.
 - Company's acquire and sell portions of application(s) or businesses.
 - This may require changes current DFSMS and DFSMShsm practices in place.
 - Company's Grow.
 - You will want to verify and know the data is being managed correctly.
 - Personnel come and go.
 - With new users come new tricks, some tricks are not acceptable, you will want to know this before your data is at risk.





- Closing Recap
 - You have just been shown a few actual examples of what was found and reported at customer sites.
 - In some situations the customer was not aware it was happening.
 - In some situations it was poor practices in place on how DFSMShsm was being maintained.
 - In ALL situations the customer did not know what the full negative affect was by having a poorly managed DFSMShsm environment.
 - In ALL situations the customer now knows how the Tivoli Advanced Tools **WILL** help them Reinvent how they Maintain DFSMShsm better.





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Questions?













Tools

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