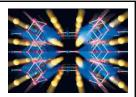
SHARE, Summer 2013



### Disruptive Technology: Let's *Upset* Your Quiet Mainframe Life



Glenn Anderson IBM Lab Services and Training

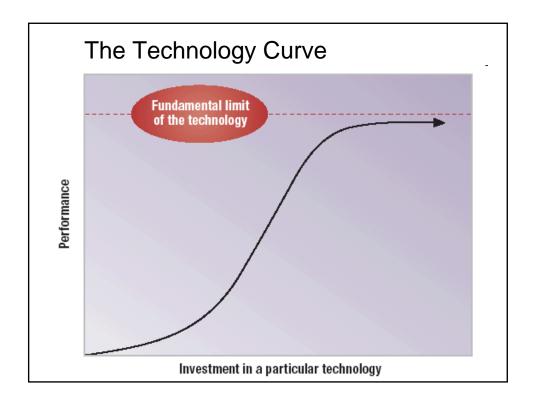
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#### SHARE Member Survey

- Employers want well-rounded, business-savvy employees
- "People need to understand the 'big picture' of how computers work, from the deep level programming to how it affects – and interconnects with – applications, servers, and other things in the data center"



### The Technology Curve Implications

- The extent and nature of payoff from technologies depends on their position on the curve
- Payoff and performance of new technologies can actually be lower than the payoff and performance of the technologies they are meant to replace

From The IT Payoff, by Sarv Devaraj and Raiiv Kohli

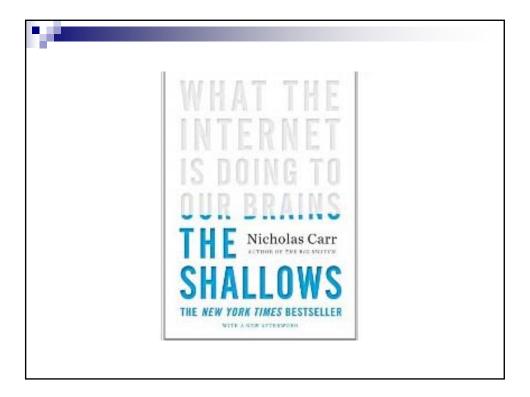


#### Disruptive Technology

- New way of doing things that disrupts or overturns traditional business methods and practices
- Attributes initially not valued by customers
- May look financially unattractive to established companies







## We find ourselves between two technological worlds.....

- After 550 years, the printing press and its products are being pushed from the center
- First wave of electronic media radio, cinema, phonograph, television
  - $\hfill\Box$  They could displace but not replace the book
- Today's electronic revolution desktop, laptop, handheld – become constant companion and the Internet becomes medium of choice for information

From The Shallows, by Nicholas Carr



#### The effects of the net.....

- The time we spend reading print publications is decreasing
- The multimedia Net fragments content and disrupts our concentration

From The Shallows, by Nicholas Carr





#### The effects of the net.....

- The time we spend reading print publications is decreasing
- The multimedia Net fragments content and disrupts our concentration
- Media companies adapt to the audience's new expectations
- Publication becomes an ongoing process rather than a discrete event
- The Net seizes our attention only to scatter it

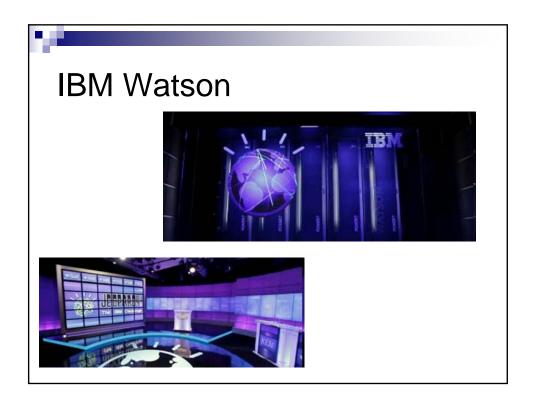
From The Shallows, by Nicholas Carr

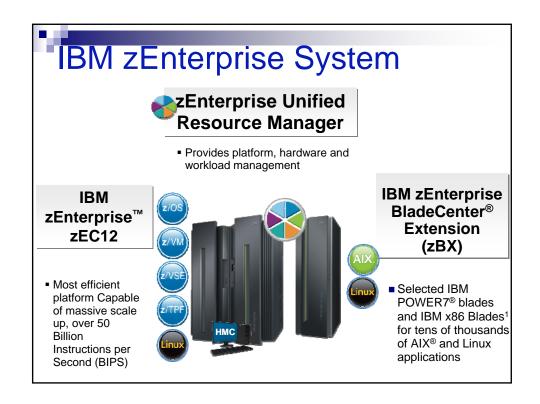


"The world of the screen is a very different place from the world of the page. A new intellectual ethic is taking hold. The pathways in our brains are once again being rerouted."

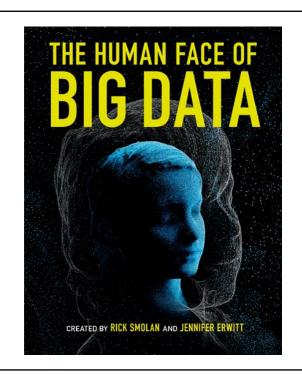
From The Shallows, by Nicholas Carr













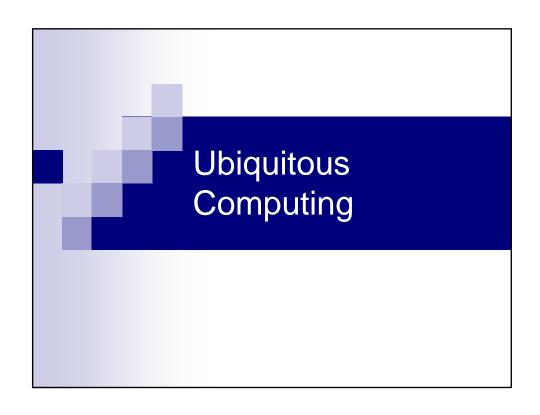


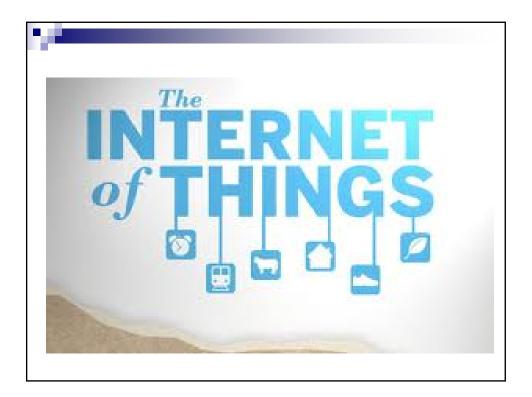












### LIKEONOMICS

The new global currency isn't made of paper. It's made of relationships & affinity.



#### т.

### Most Trusted Forms of Advertising

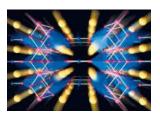
- Recommendations from people known 90%
- Consumer opinions posted online 70%
- Search engine result ads 41%
- Online banner ads 33%
- Text ads on mobile phones 24%

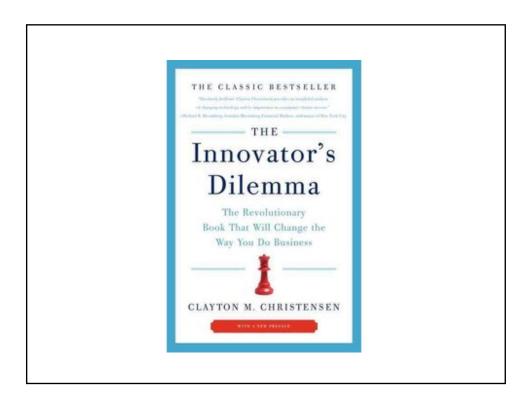


# Five Corporation-Crushing Disruptive Technologies That Will Empower the Masses

- Decentralized Currencies (Bitcoin)
- Crowd Funding
- Graphene
- Psychedelics
- 3-D Printing and Digital Fabrication





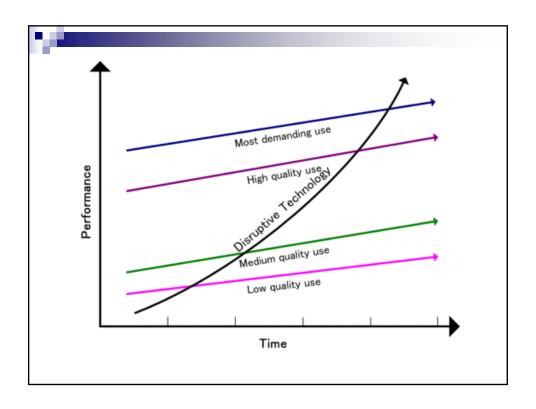


### Disruptive Innovation

- Helps create a new market and value network
- Disrupts an existing market and value network, displacing an earlier technology
- Improves a product or a service in ways market did not expect
- Designing for a different set of consumers in the new market, later lowering prices in existing market



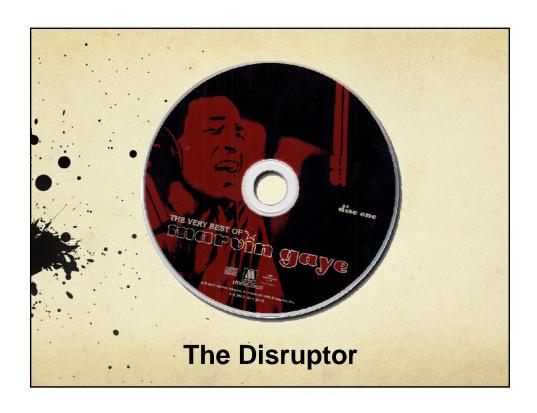


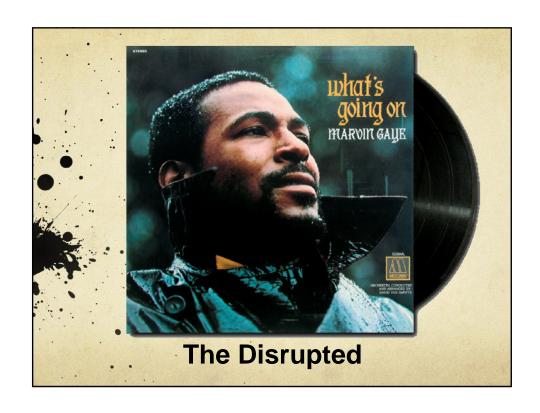


### **Examples of Disruptive Innovations**

- Online retailing
- Distance education
- Outpatient clinics
- USB flash drives
- Digital Photography
- LCD
- Plastic

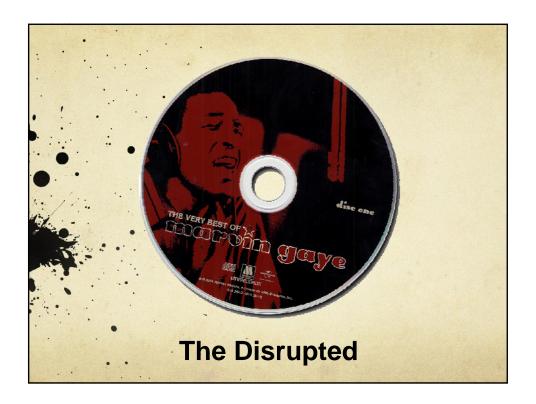








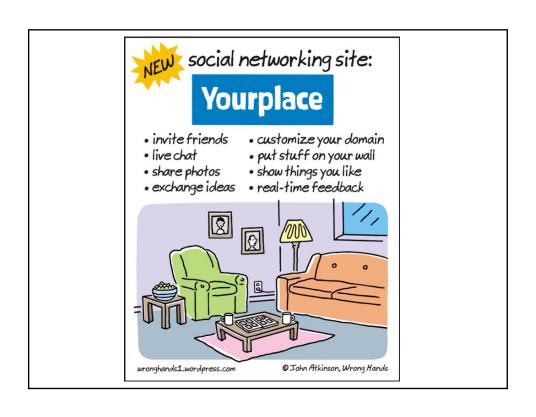




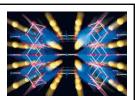
### Principles of Disruptive Technology

- Companies depend on customers and investors for resources
- Small markets don't solve the growth needs of large companies
- Markets that don't exist can't be analyzed
- Technology supply may not equal market demand





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