

IBM z/OS Documentation Survey - Summer 2013

Your Name

Name of your company/
organization

Years of Experience on Z

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Knowledge Center (KC) is IBM's strategic deliverable that contains all IBM product documentation that combines all information centers. Users can filter content by product version and release. You can create personal customized collections of documents. You can also filter by task (Installation, Migration and so on) Users can compose a create a personalized PDF. When you have completed the form, please send this to gksmith@us..ibm.com

Do you have an "island" installation where your z/OS system is in a room where the z/OS system and other no devices in the room have Internet access?

Yes No

Rate the following:

	Must have	Nice to have	Not needed	No Opinion or don't know what it is
1. Knowledge Center support for mobile (smart phone or small tablet)				
2. A Windows version of Knowledge Center that you can install locally on your laptop or a Windows server				
3. A z/OS version of Knowledge Center so you can keep documentation on z/OS				
4. The ability to create standalone DVD of Knowledge Center for use in installations where there is no internet connection.				
5. The ability to perform a search on the DVD without installing any code on your laptop.				
6. Automatic updates to Knowledge Center and the ability to turn it on or off.				
7. The ability to edit a copy of KC content to customize it for your installation.				
8. A way to add ISV content and make it searchable.				
9. Integration with standard social media such as IBM on Facebook				
10. RSS feeds to notify you of new and changed information				
11. Integration with IBM RedBooks				

	Must have	Nice to have	Not needed	No opinion
12. Integration with Developer Works				
13. Integration with the IBM Service Portal				
14. ePub support - the ability to export an arbitrary collection of KC topics so you can read it offline. Also the ability to add and index your own ePubs into KC				
15. A command builder that lets you build commands and launch the command?				
16. Message lookup filtered by collection or across all IBM messages in KC				
17 The ability to select information in KC by the standard IBM platforms . Search on all documentation for System z or System p, System x, System i.				
18. The capability for Knowledge Center to automatically discover the products you have installed, and then display and search only that content.				

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