



# **CA Chorus Software Manager: User Experience and Update**

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CSC – Global Outsourcing Services

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## **Agenda**

- Environment overview
- CSM installation history and issues
- CSM users
- CSM features used
- Migrating CSIs into CSM
- Acquiring and maintaining software
- Installing software with CSM
- Deploying software with CSM
- CSM Hints and Tips





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#### **Client Environment**

- Two companies supported. Consolidated into a single datacenter in LA in 2003. Moved to Chicago in 2011.
- 5 CPCs: 4 z196 + 1 zEC12 (one z196 is a SA CF)
- About 54,000 MIPs installed (including zAAPs and zIIPs)
- 3 prod parallel sysplexes with 3/6/9 LPARs, 1 basic prod sysplex with 2 LPARs, 1 devl parallel sysplex with 2 LPARs, 2 sandbox parallel sysplexes with 2 LPARs, 3 monoplex prod LPARs. 1 monoplex sandbox LPAR.
- About 180 TB of DASD, 125TB replicated to DR site
- About 800TB of virtual tape (after compression, ~ 3.2PB uncompressed), 100% replicated to DR site (tapeless environment).



#### **Client Environment**

- GRS used for integrity for most of the shop
- All sharing is sysplex in scope except in one case where MIM is used in place of GRS to facilitate sharing a subset of catalogs and DASD and tape between a prod / devl sysplex.
- Shared DASD string for common install libraries between the companies and sysplexes.
- ISV products installed on secondary / tertiary sysres volume and indirectly cataloged with symbollics, i.e. "&ISV01".





#### **Client Environment**

- Over 75 ISV program products supported by the OS team.
   Closer to 100 if IBM products are included.
- About 30 CA products currently in use. May be more in the near future as a cost cutting measure for the account.





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- First installed MSM R2 in December 2009
  - I became interested after seeing MSM at SHARE in Denver
  - CA wanted to come on-site to do the install with me, but I installed it on my own
  - Install was on a z/OS 1.10 RACF system
    - Initially had a problem with unix program control attributes after unwinding pre-validation pax file. Fixed via "extattr +p" unix cmd
    - Installation was completed in a couple of days
  - After initial startup of R2 and catalog tree update, I only saw a few products. The problem was related to my account settings on the CA Support web site. Product display options must be set to "Branded Products" & "my products" empty.





- Security...
  - Implemented with internal security at first.
  - Enabled external security about one month later after RACF CDT changes were made + IPL (CDT still in asm/lnk lmod format)
  - RACF team implemented definitions per samples in the MSM manual. "MVS" team ADMINS, others are USERS or no access.
  - Easy to switch back and forth if needed via environment variable in hlq.SAMPLIB(MSMLIB)
- Installed in sandbox first, then re-installed in production
  - Sandbox was removed and subsequent upgrades have only been done in production.
  - We run a single CSM instance and install to shared DASD to support the entire shop.





- LPAR chosen to run CSM in production was based on:
  - Capacity largest sysplex in the environment, most DASD.
  - FTP JESINTERFACELEVEL=2 already implemented (install requirement)
  - "Less critical" production online regions + "TSO LPAR". Same LPAR where we typically logon to TSO and install software in that sysplex.
  - Access to zAAP(s) due to heavy WAS workload on another LPAR on the CPC. Added a single zAAP LP to the LPAR for CSM's use.
- I check for new CSM maintenance levels regularly, so many different maintenance upgrades to R2 were installed (I still do this with the currently installed release, but not as often).





- Shop Uses Sysplex Sharing of Unix File Systems
  - Found I had some performance issues because some of the zFS files CSM used as R/W were not owned by the CSM LPAR.
     Corrected by adding some SETOMVS FILESYS commands to the MSMTC started task:

 Had a long list of issues / suggestions I discussed with development after using the product for a while





- Upgraded from R2 to R3 in June 2010
  - Had to download / install Java V6 as a pre-req. CSM still has its own Java V6 zFS today even though it could share.
  - Painless install / migration done in one day
  - Saw a number of my issues / suggestions implemented in R3
  - Tested deployment function. Not compatible with indirect cataloging (more later on this).
  - Implemented new consent banner with USS MSG10 text

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I have read and consent to the terms





- Upgraded from R3 to R4.1 in January 2012
  - Caused a problem with CA-11 due to refreshing MSM's Datacom SVC for a new level of Datacom (R12 vs. R11)
    - Datacom's XCF communications always uses the lowest number SVC at the proper level, so CA-11's Datacom was using MSM's SVC on the MSM LPAR for this function without me knowing it.
    - Upgrade checklist said the same SVC number could be chosen
    - Lesson learned: Always use a new SVC number if the Datacom level changes with an CSM upgrade.
    - I used an SVC number for CSM's Datacom higher than the "product solutions" Datacom for the next install so the other Datacom won't ever use CSM's SVC for XCF when running the same Datacom levels.





- Initially installed MSM 4.1 using CCS R11 SP08 + CETN300
- Ambiguous information from release notes and various installation documentation if CETN400 was really required.
- Appeared that CETN400 was only required for Software Configuration Service (SCS) – which was not my main interest in installing R4.1. (deployment with "cat=no" was)
- Tested deployment function again without cataloging output
  - Still didn't work as advertised
  - PTFs suggested from MSM support, but still didn't work
  - Eventually needed to upgrade Common Services CETN300 to CETN400, and then it functioned as advertised.
  - Currently running CCS R12 + CETN500





 Per recommendation from the best practices guide, I decided to reorg MSM's Datacom database after my 4.1 upgrade:

```
The best practices manual states the following:
After you apply maintenance to your product using CA MSM, we
recommend that you reorganize your database. Reorganizing your database improves overall access to data the next time you use CA MSM. Use the database reorganization backup and load process
to reclaim space and reposition data.
Follow these steps:

    Stop the CA MSM application server (RCF STOP MSMTC)

2. Stop the CA Datacom/MSM server (RCF STOP MSMDBSRV)
3. Verify that your CA MSM multi-user facility (MSMMUF) is active.

    Submit the JOB B4KBKUP - copied from msmhlq.JCL(B4KBKUP)

      The job B4KBKUP creates a current backup of the CA Datacom/MSM database 4000 to a sequential file on the disk.
Submit JOB B4KLOAD - copied from msmhlq.JCL(B4KLOAD)
      Important! You must execute the job B4KLOAD immediately
      following the job B4KBKUP.
6. Start the CA Datacom/MSM server (RCF START MSMDBSRV)
7. Start the CA MSM application server (RCF START MSMTC)
```





- After I restarted MSM, many functions were broken.
- Luckily I had my own DFDSS logical backup that I took prior to the reorg. I run this job prior to any MSM maintenance even though CA provides a job to back out a "deploy" (deploy is the method of taking the MSM SMP/E maintained code and copying it to the MSM run-time environment).
- After opening an issue with MSM support, who worked with Datacom support, it was found there were missing "CONFIRM" statements in the Datacom reorg reload job. The required changes were related to 4.1 (and perhaps 4.0 also, I'm not sure) and the sample job was never changed nor tested by CA. A PTF was released to update the samples after I verified the fix worked in my environment.



- Upgraded from R4.1 to R5.0 in October 2012
  - No problems with the upgrade. CCS R12 and CETN500 were already installed. Java V6 @ SR10 was already installed (SR9 required). Painless upgrade.
- Upgraded from MSM R5.0 to CSM R5.1 in April 2013
  - Needed some additional RACF profiles for 5.1. They were actually added to MSM in 5.0, but I didn't run into a problem until 5.1 (TM.\* access).

```
RDEFINE CAMSM SYSREG.* UACC(NONE)
RDEFINE CAMSM METHOD.* UACC(NONE)
RDEFINE CAMSM DEPLOY.* UACC(NONE)
RDEFINE CAMSM CONFIG.* UACC(NONE)
RDEFINE CAMSM TM.* UACC(NONE)
RDEFINE CAMSM TM.TASK.@SELF.DELETE UACC(NONE)
```





• I Figured out an annoying problem I had with the prevalidation utility once at an earlier release level and also had when I started my 5.1 upgrade. I was not getting the license prompt from the OMVS shell nor the prompts to edit JCL / submit install jobs. I worked with CA support on this in the past and never figured out the problem nor could they figure it out with 5.1. The cause / resolution:

Both OEDIT and OBROWSE live in hlq.SBPXEXEC.

I found the problem was that hlq.SBPXEXEC was either not allocated when I invoked "TSO OMVS" or only in the ISPF environment via ALTLIB from an ISHELL invocation (if ISHELL was used prior to invoking "TSO OMVS"). If hlq.SBPXEXEC was allocated to SYSEXEC (as opposed to being allocated via ALTLIB), it worked as expected.





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#### **CSM Users**

- Used by the OS team only ("MVS" and "VTAM")
  - Positioned for use by other teams, but today virtually all CA products are maintained by the MVS team. Comm Server team currently maintains only 2 CA products (CA Spool and CA Netmaster).
  - Myself and one other local person I trained were the only users at first, but I gave several training sessions over the web to the rest of the OS staff supporting the client.
  - Time savings benefit realized immediately via migration of existing SMP/E CSIs into CSM for a number of CA products that we used and were also supported via CSM at the time.





#### **CSM Users**

- Adoption / acceptance immediately from most of the OS staff, especially from a co-worker of mine that is the primary support for installation and maintenance for a majority of the CA products used.
- Some resistance from one team member until they actually tried it when pressed to get an install done quickly.
- Gave additional training sessions about a year ago to new off shore staff supporting the client. That staff has an average of about 6 years z/OS systems programming experience. The "newbies" seem to like CSM as much as I do.





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#### **CSM Features Used at Client Site**

- CSM is only used for software acquisition, installation and maintenance of products. Deployment is not used and I haven't set up nor tested the configuration service.
  - Tried using deployment in R3, but it didn't work due to local requirement of creating uncataloged output data sets on a secondary maintenance sysres that gets cloned with the IBM OS sysres. While testing I found that "live" cataloged data sets could or would be inadvertently updated (ouch!).
  - MSM 4.0 (never installed) + CETN400 resolved this issue.
  - MSM 4.1 was installed in January 2012 and had deployment working for uncataloged data sets, but I haven't trained people on deployment yet.





#### **CSM Features Used at Client Site**

- I'm not sure that I will train / encourage people to use deployment at this site:
  - Since we deploy to shared DASD, sysprogs already have batch FDRCOPY/DFDSS jobs to deploy that are quicker and probably easier than CSM, so this may be a hard sell.
  - With batch jobs, we often deploy a subset of target libraries, not all. For example, samplibs and macro libs may not be deployed as runtime on our ISV sysres since they may only be used for installation and take up unnecessary space on the volume. Data sets can be added with CSM deployment but not omitted.
  - Indirectly cataloging has to be done regardless although it is a "one time thing" unless new data sets are added with an upgrade or names are changed by CA (there has been a lot of that lately).





#### **Products Maintained via CSM at Client**

- Initially migrated existing CSIs into CSM as maintenance needed to be applied for existing software versions.
- Subsequent CA software installs / upgrades all done via CSM after CSM implementation and training.
- Currently over 20 CA products in CSM (some with multiple versions)
- At this point most CA software "owned" by the OS team is maintained via CSM.
- Most CA software is no longer installed locally, but CSM is still used for maintaining software via CSI migration and software acquisition.



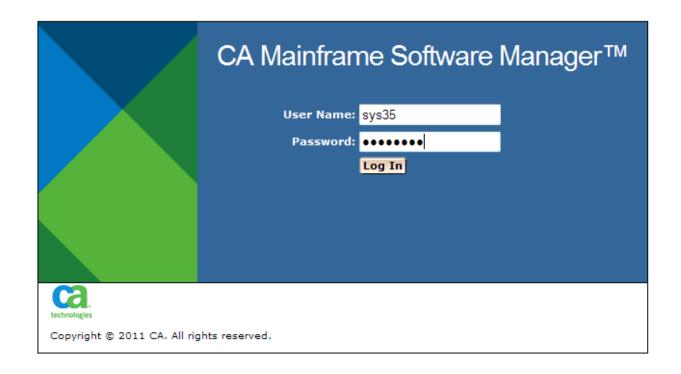


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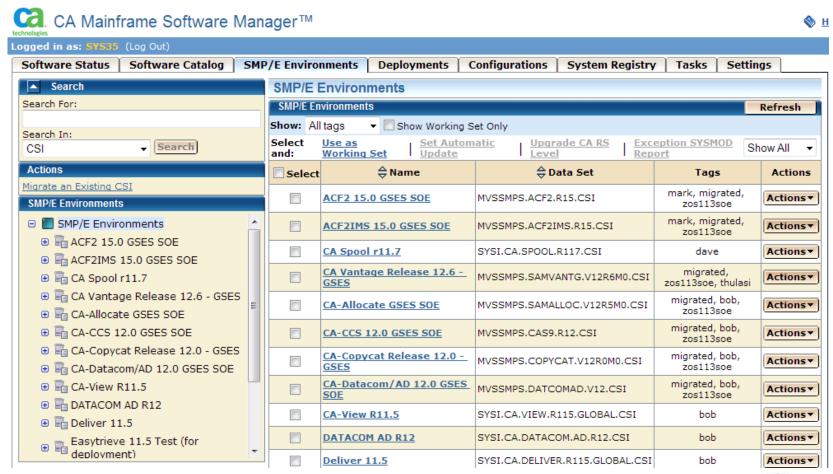








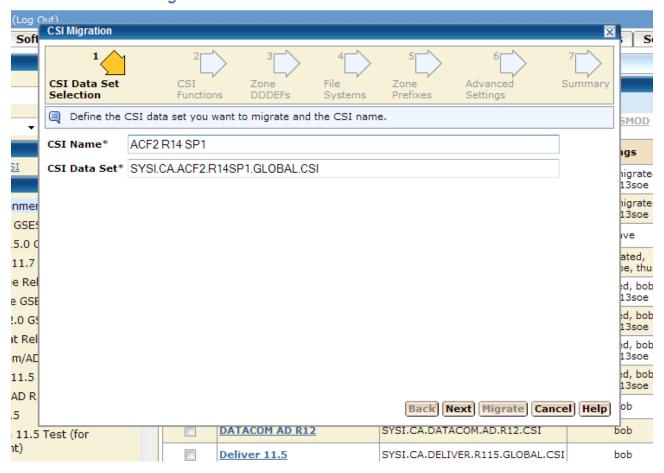






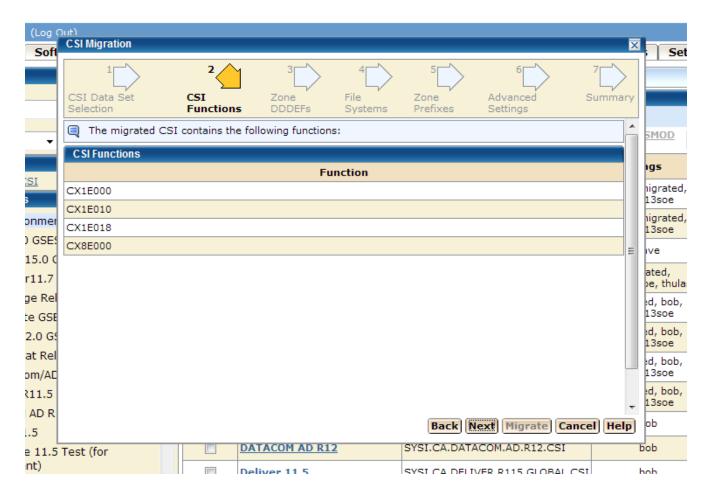


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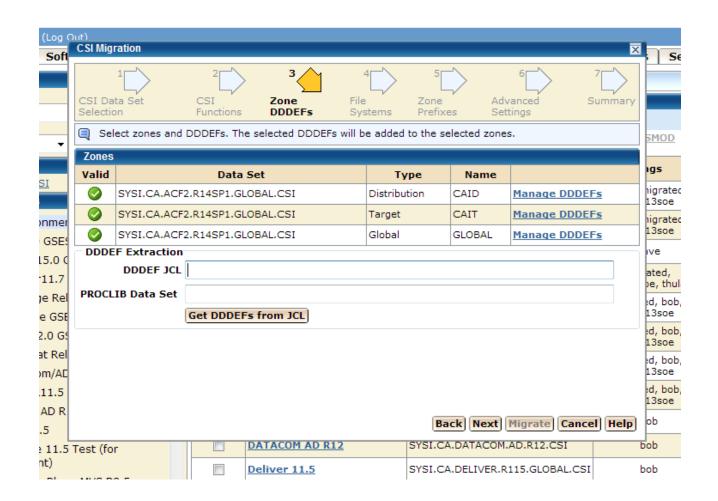






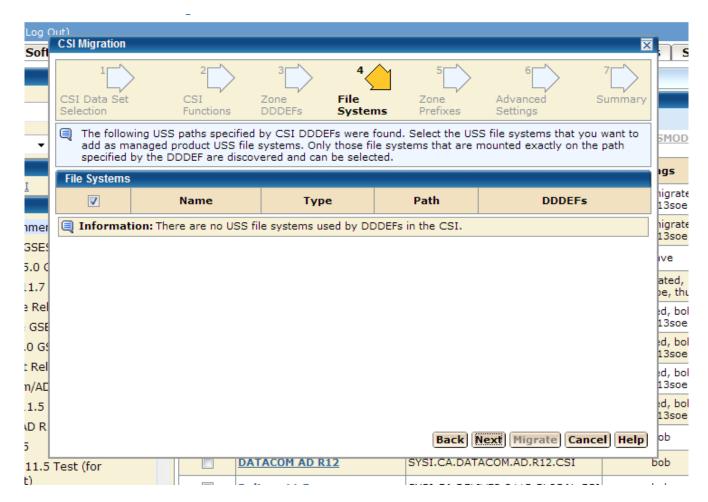






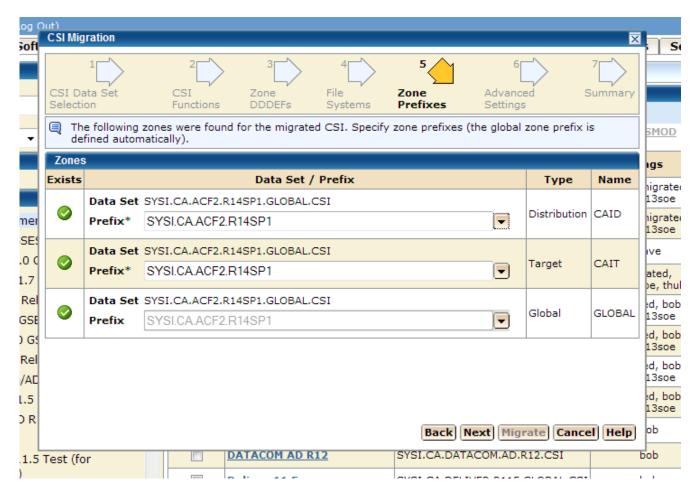






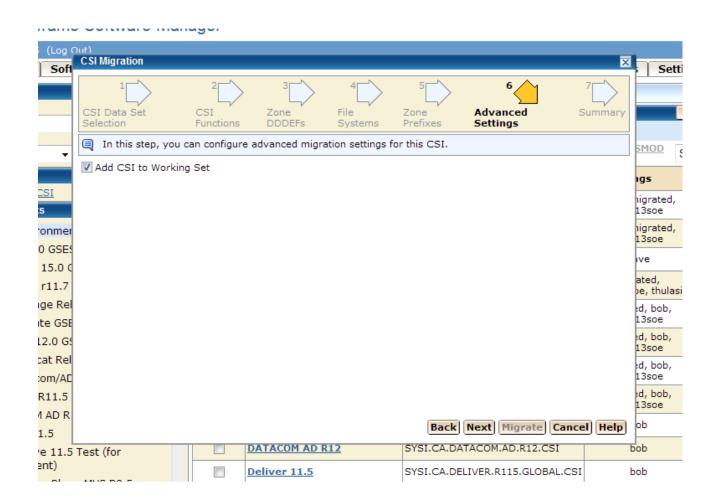






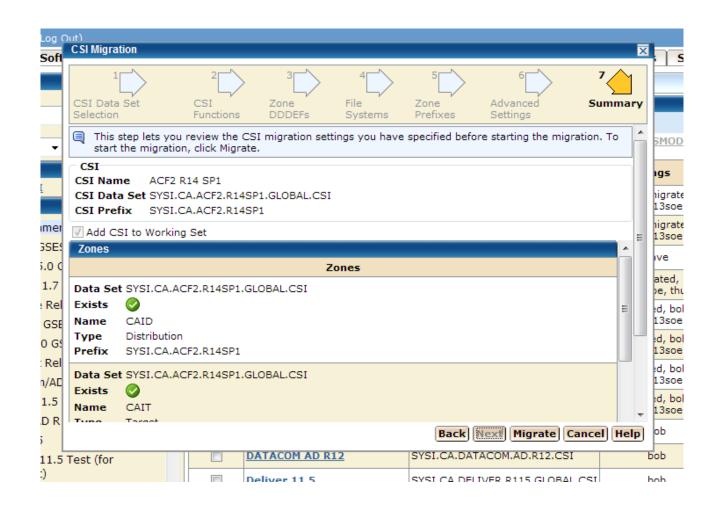






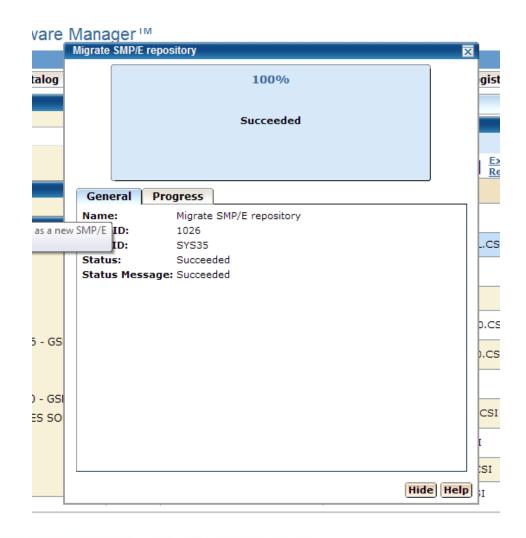








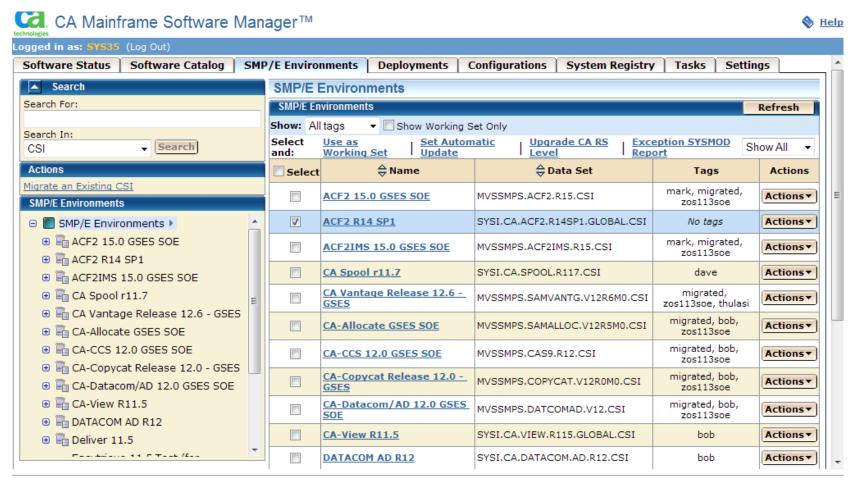








## **CSM Usage – Migrating Existing CSIs**





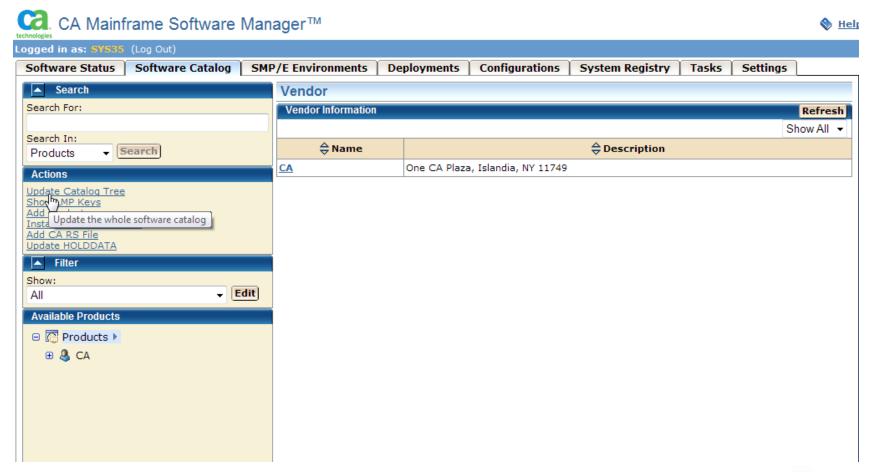


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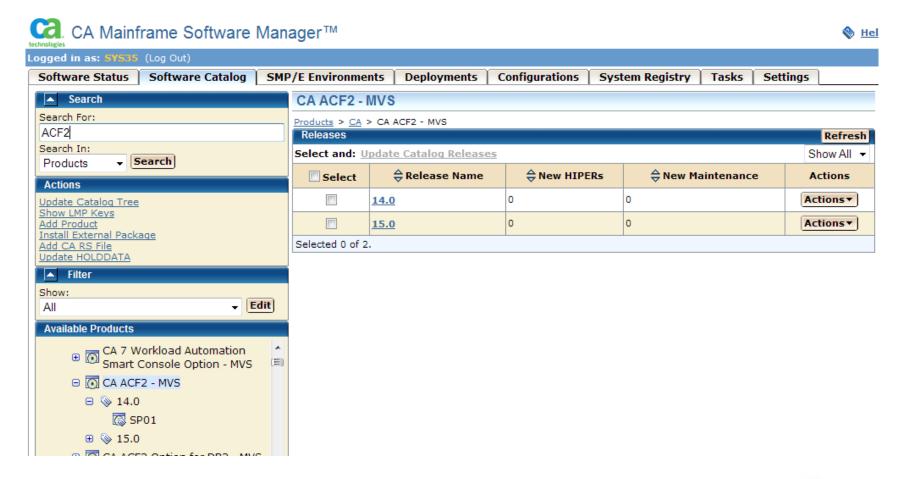






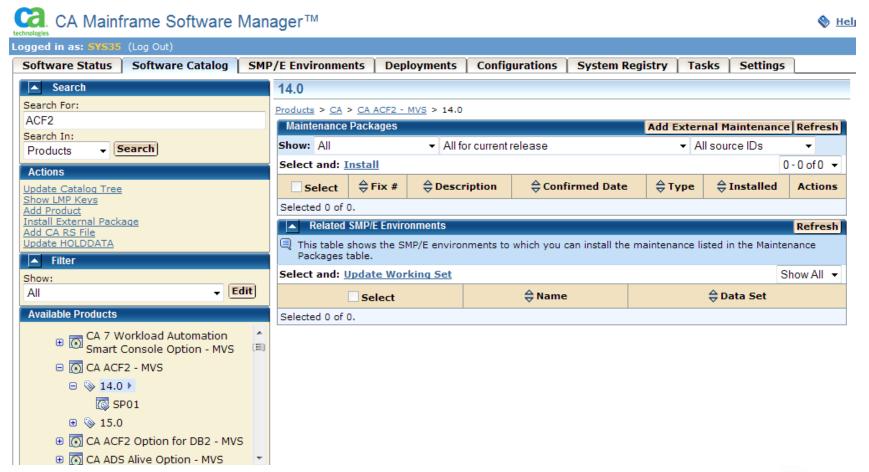






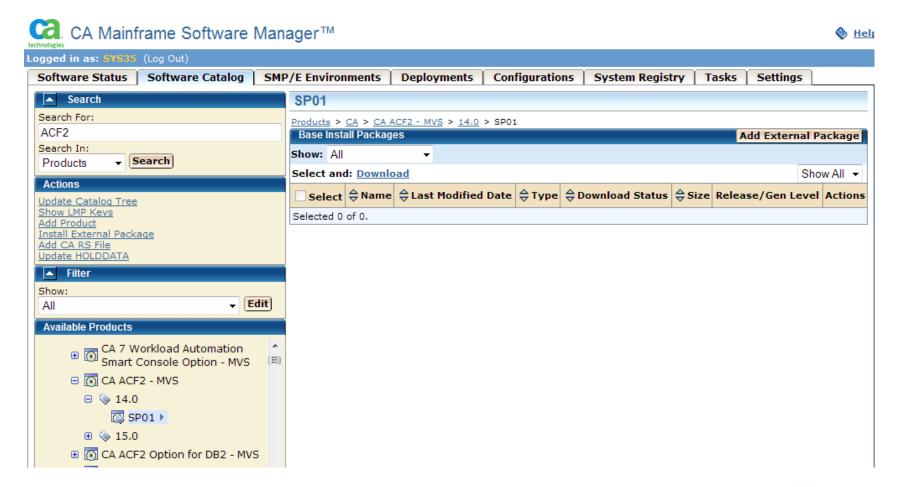






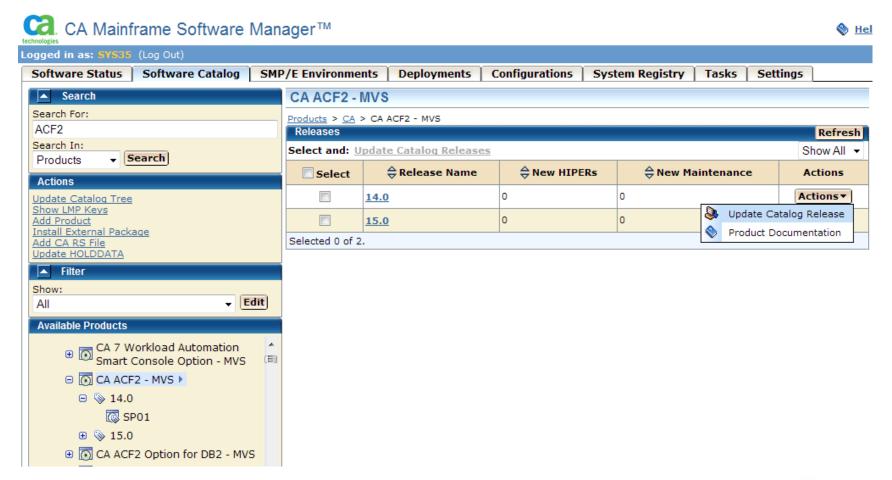






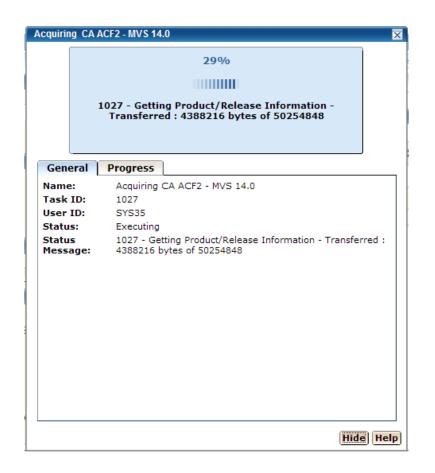


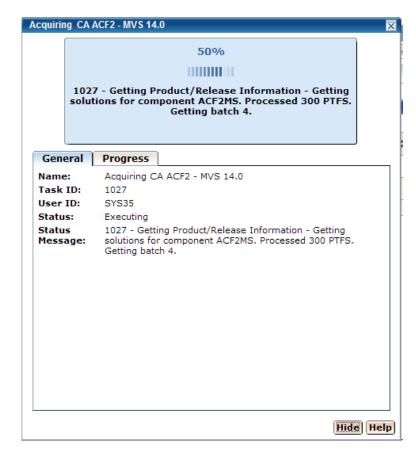






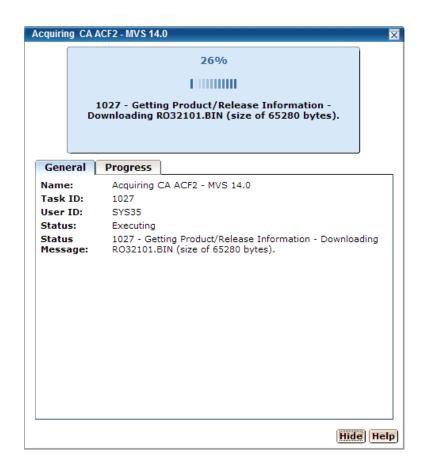


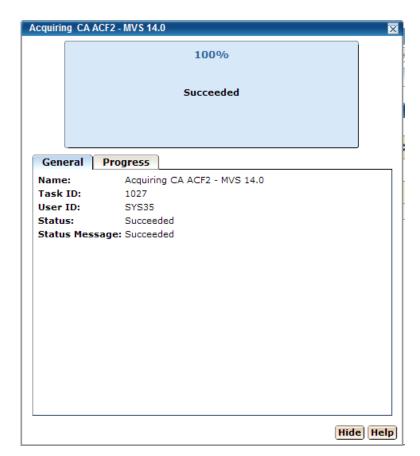








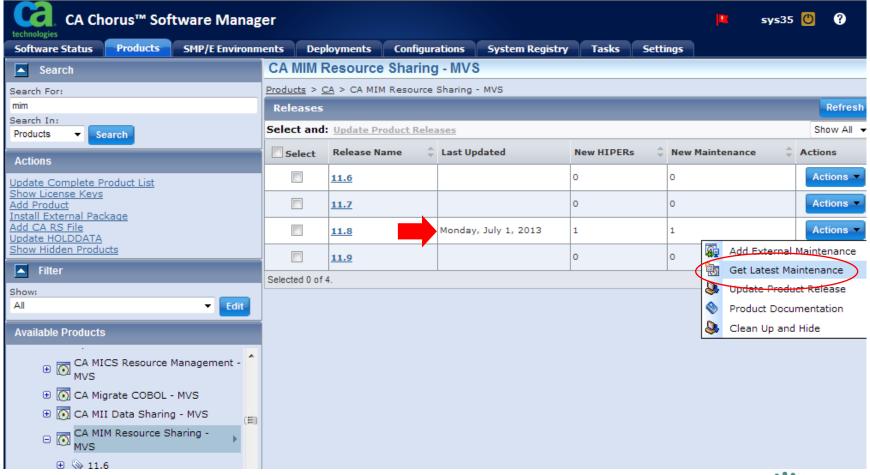








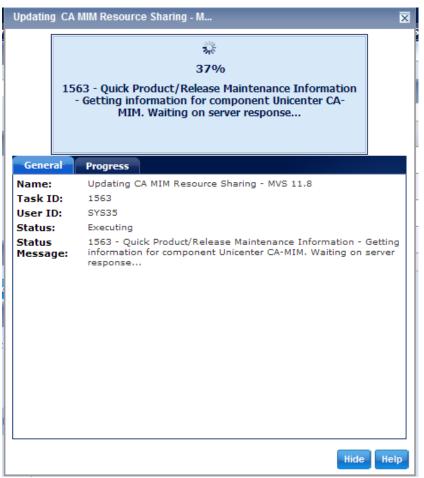
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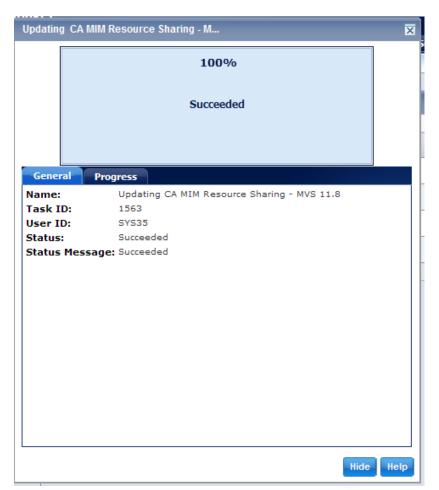






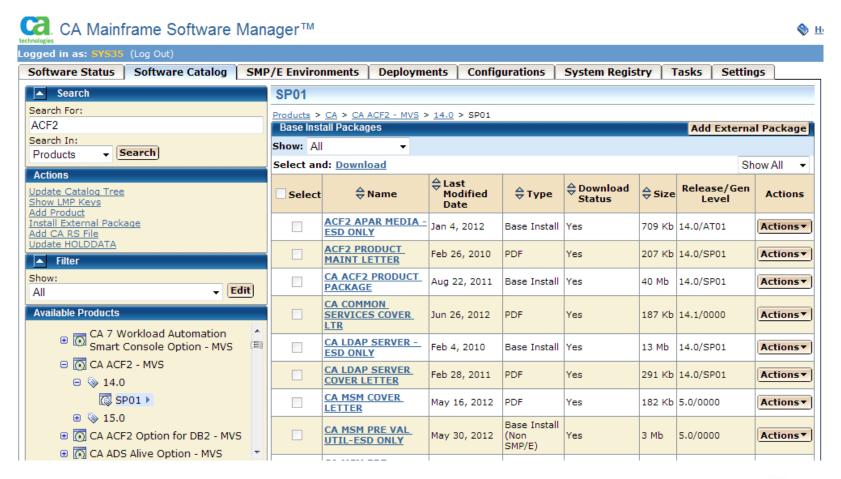
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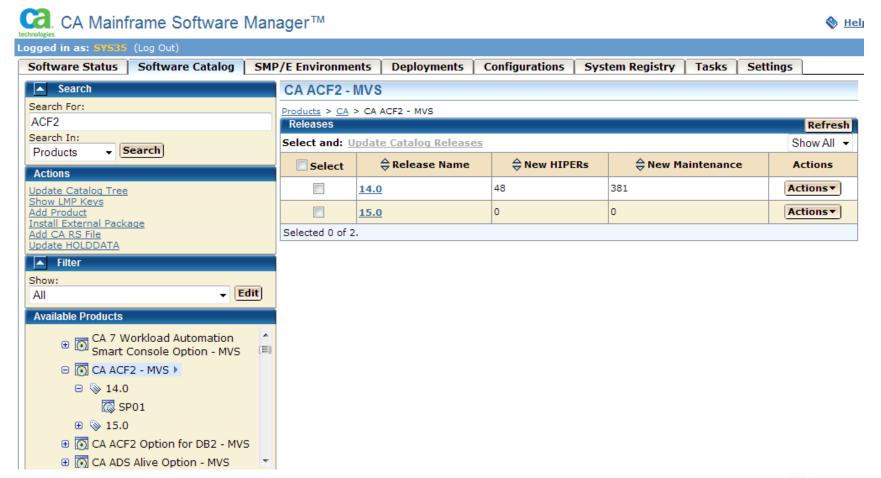






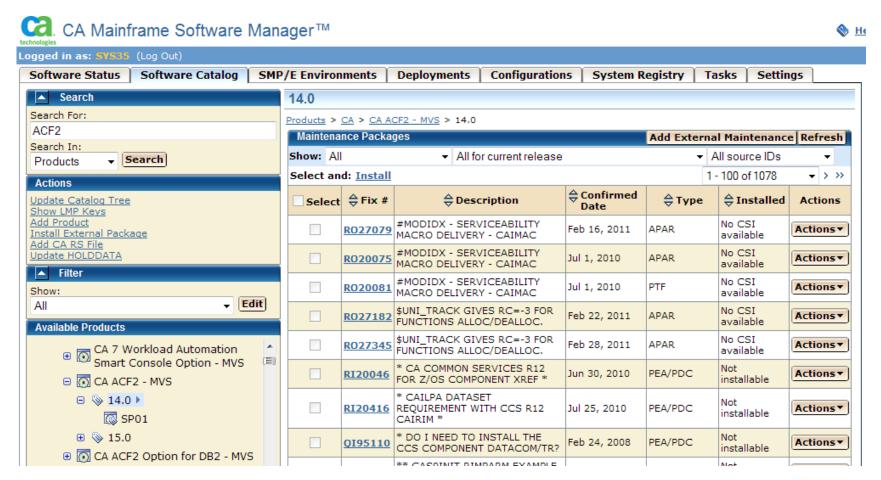








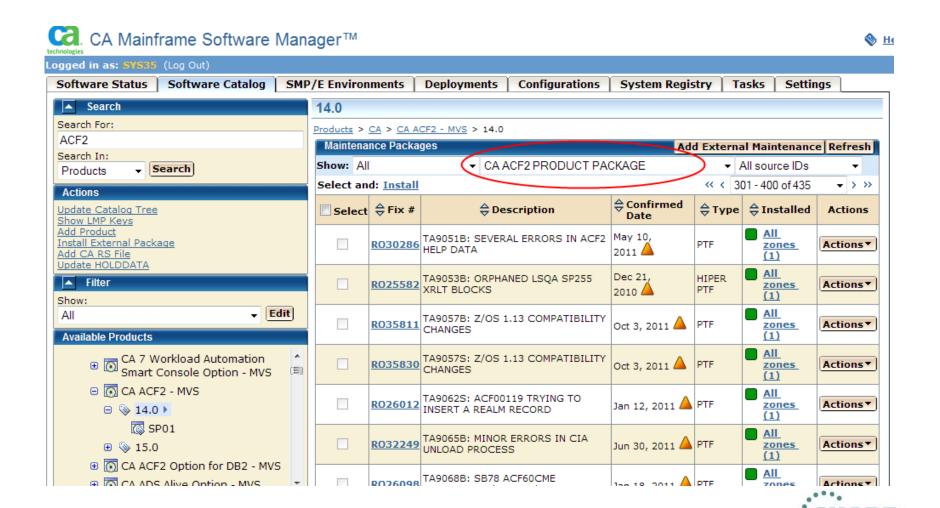




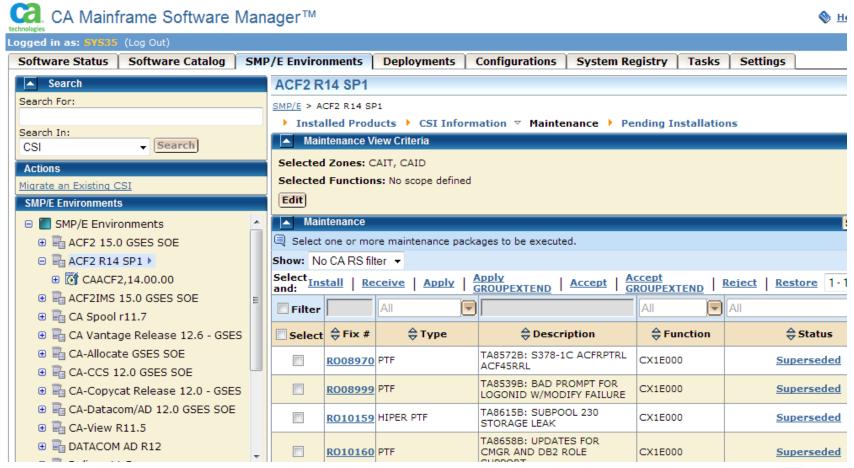




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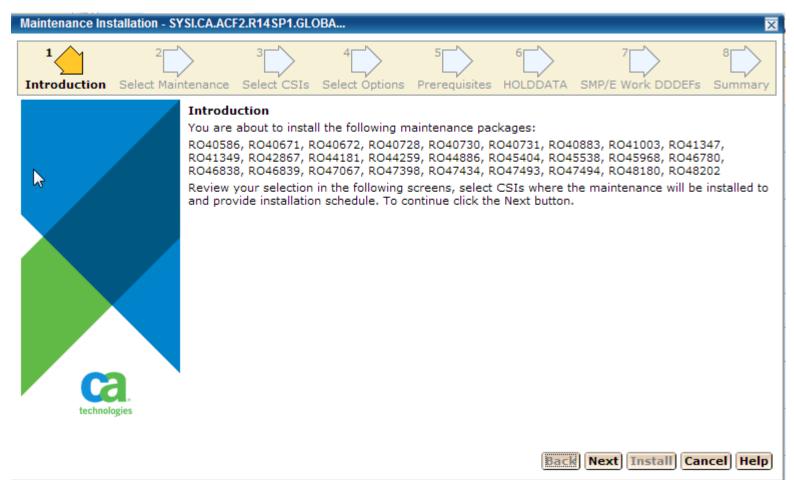




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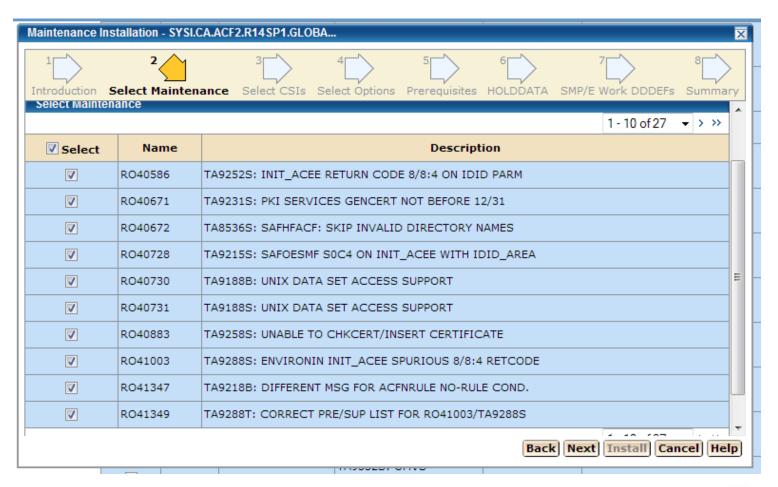






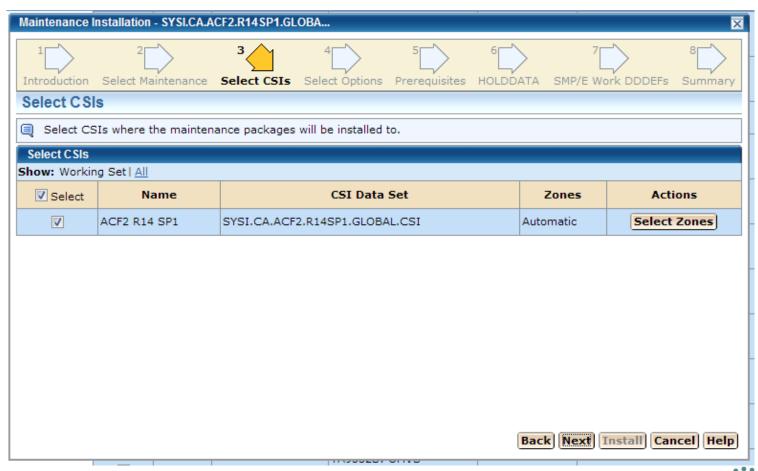






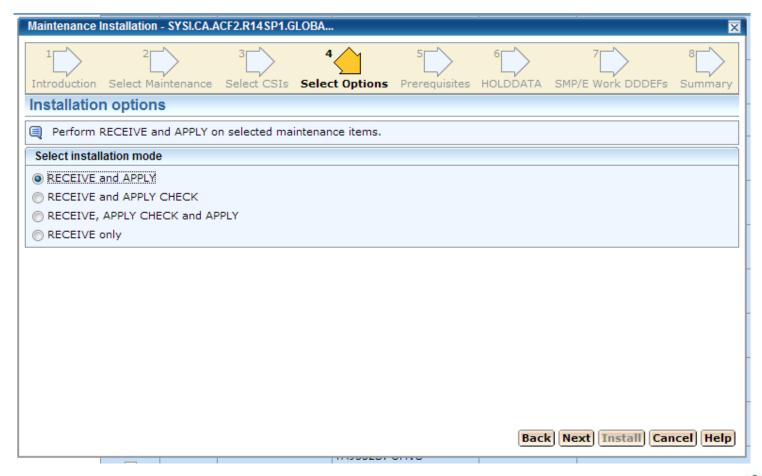






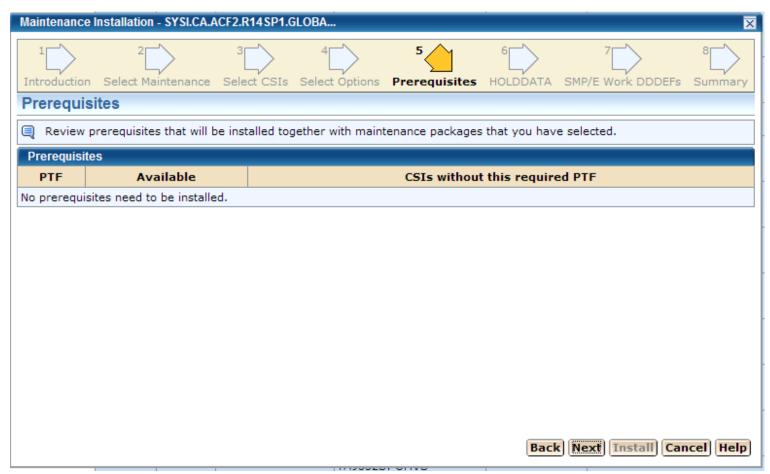






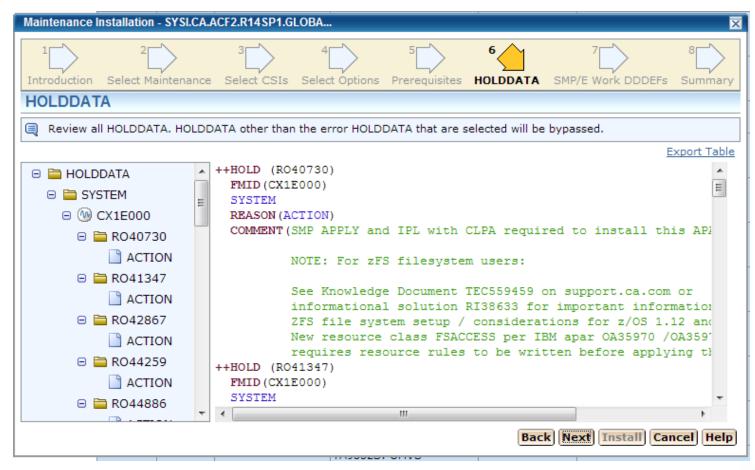






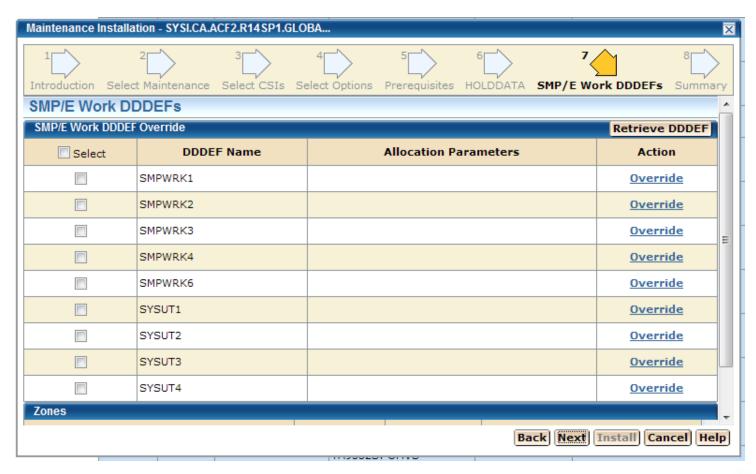






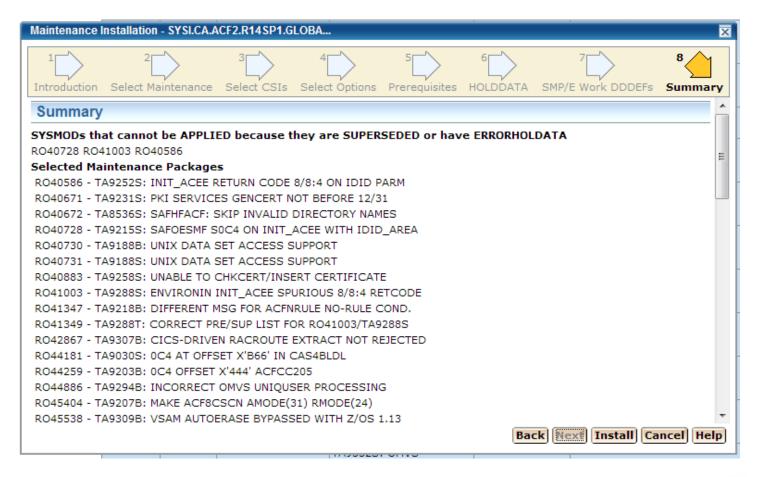






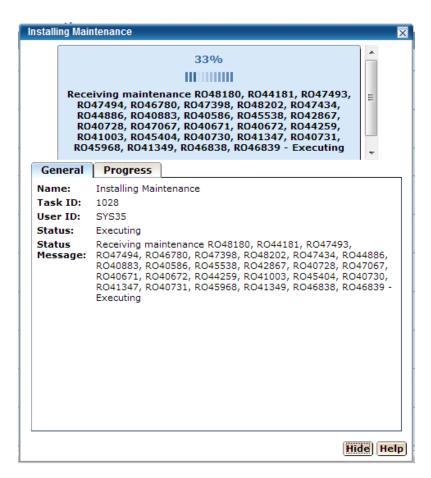


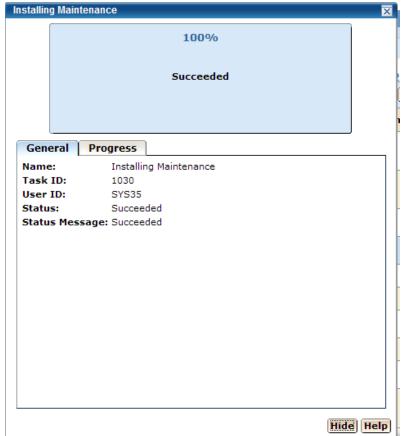














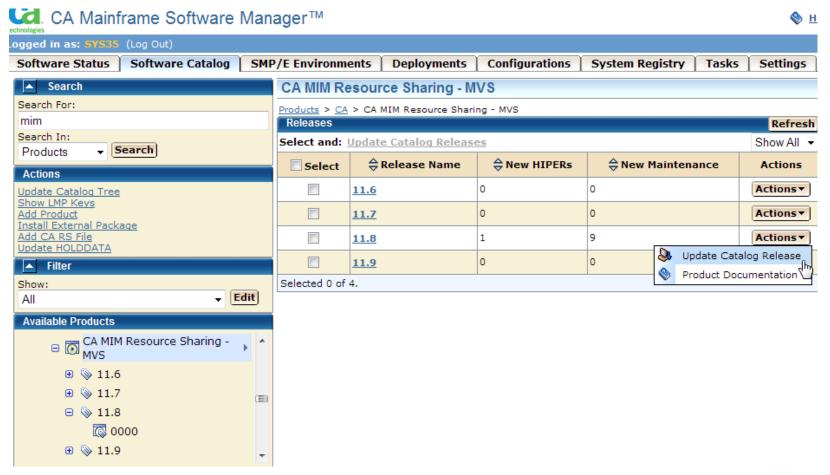


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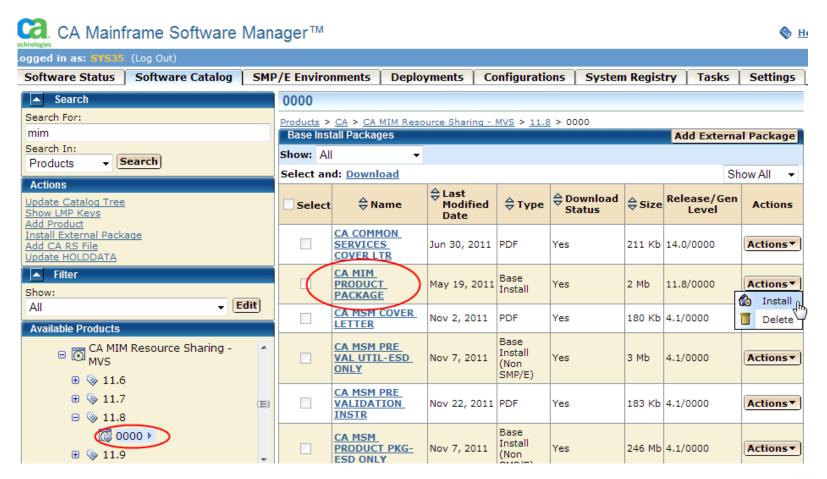






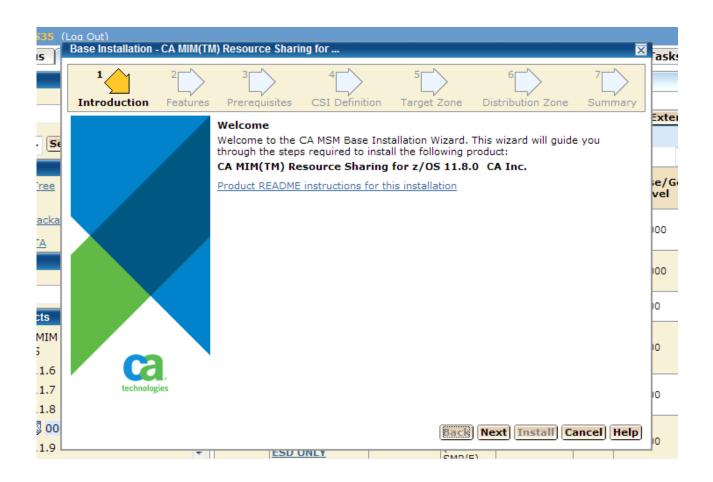






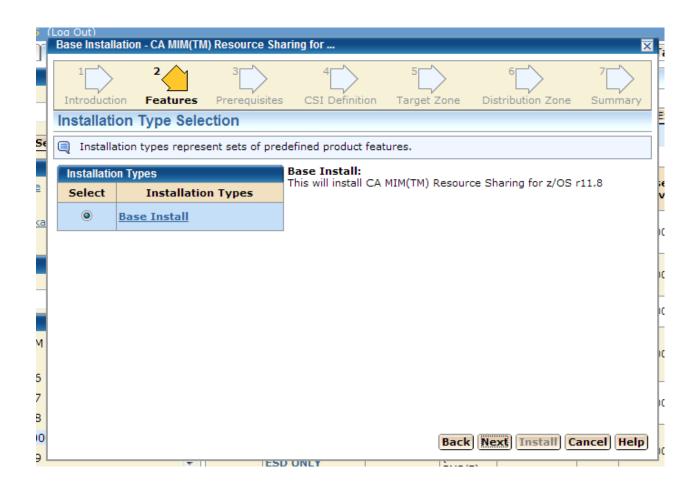






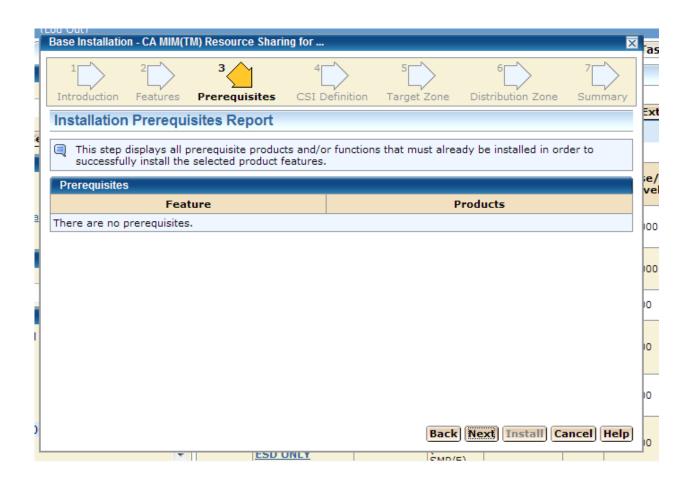






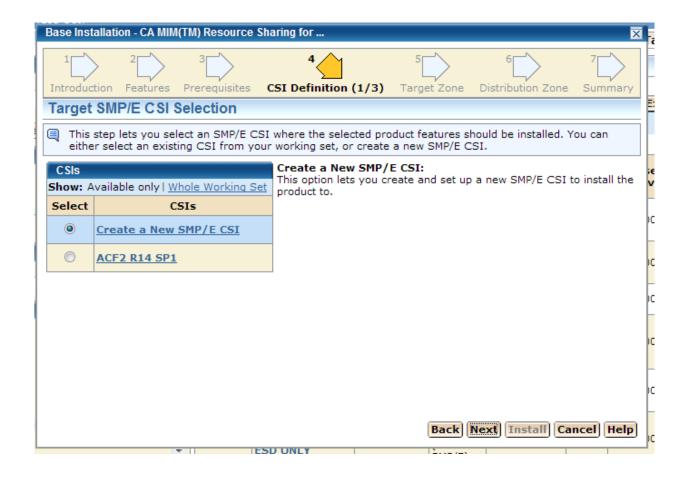
















Base Installation - CA M	IIM(TM) Resource	Sharing for			X	a
1 2 Introduction Feature	3 S Prerequisites	4 CSI Definition (2/3)	5 Target Zone	6 Distribution Zone	7 Summary	
Name*:	MIM 11.8 SP0				^	E
Data Set Name Prefix*:	SYSI.CA.MIM.R1	18SP0		.CSI		
Catalog:						e
Cross-Region:	2 🔻					V
Cross-System:	3 🔻					ю
SMP/E Data Sets Alloc	ation Parameters					
High-Level Qualifie	r*: SYSI.CA.MIN	1.R118SP0				10
DSN Type:	PDS ▼				=	10
SMS Parameters		Data Set Parameters				
Storage Class:		VOLSER: SYSMT1				0
Management Class		Unit*: 3390				
Data Class:		Catalog: YES ▼				0
			Back	Next Install Car	ncel Help	10
	▼	ESD UNLY	2/=>			

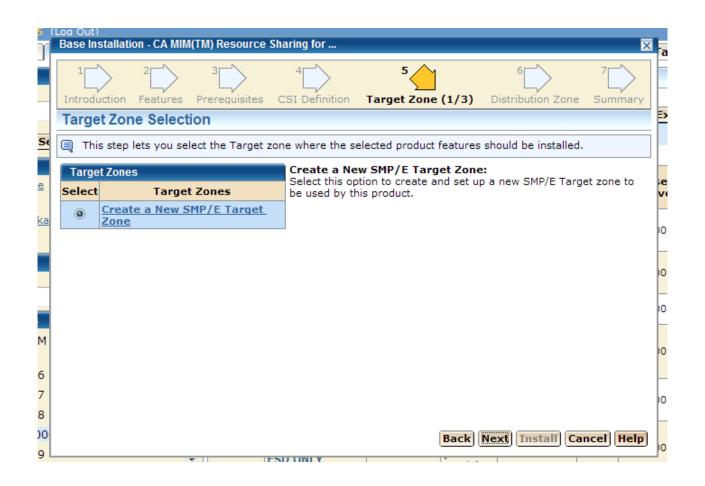




1 2	3	4	5	6	7
Introduction Featu	ires Prerequisites	CSI Definition (3)	/3) Target Zone	Distribution Zo	ne Summary
Target SMP/E C	SI Parameters				
	ou enter additional pa ocation parameters o	arameters necessary of SMP/E data sets.	to set up the targe	t SMP/E CSI and	optionally
Work DDDEF Param	ieters				
Use SMS		Use Unit @			
Storage Class*:		Unit*: S	YSALLDA		
Management Clas					
_	S:				
Data Class:					
Data Sets					
Data Sets Name		Data Set Na	me		Action
	SYSI.CA.MIM.R118		me		Action Override
Name	SYSI.CA.MIM.R118	SSP0.SMPLOG	me		
Name SMPLOG		BSP0.SMPLOG BSP0.SMPLOGA	me		<u>Override</u>
Name SMPLOG SMPLOGA	SYSI.CA.MIM.R118	BSP0.SMPLOG BSP0.SMPLOGA	me		Override Override
Name SMPLOG SMPLOGA	SYSI.CA.MIM.R118	BSP0.SMPLOG BSP0.SMPLOGA	me		Override Override







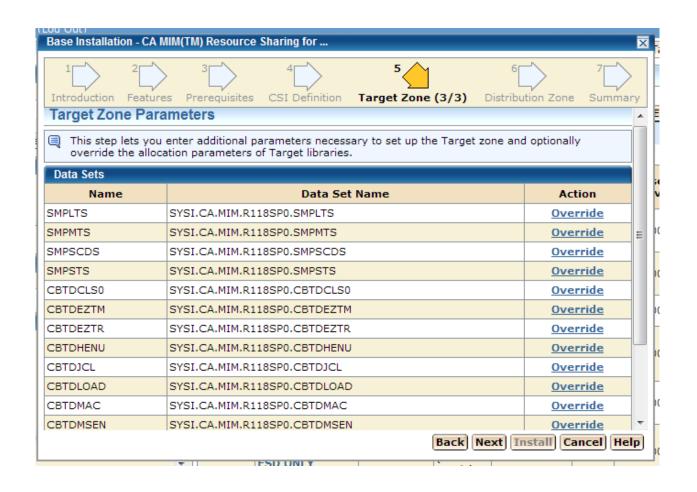




Base Installation - CA MIM(	TM) Resource S	Sharing for					X	ł
1 2 Introduction Features	3 Prerequisites	4CSI Definition	5 on Target Zo	one (2/3)	6 Distribution Zon	7 Summar	ry	
Name*:	CAIT0						^	E
	Create Nev	w CSI Data S	et					
Data Set Name Prefix:	SYSI.CA.MIM	I.R118SP0				CSI		
Catalog:								v
Cross-Region:	2 🔻							0
Cross-System:	3 ▼							Ĺ
Target Libraries Allocatio	n Parameters							ю
High-Level Qualifier*:	SYSI.CA.MIM	.R118SP0					Ξ	
DSN Type:	PDS ▼							10
SMS Parameters		Data Set	Parameters					0
Storage Class:		VOLSER: S	YSMT1					
Management Class:		Unit*: 33	390					10
Data Class:		Catalog: Y	FS ▼				÷	H
				Back	Install	Cancel	lp]	10

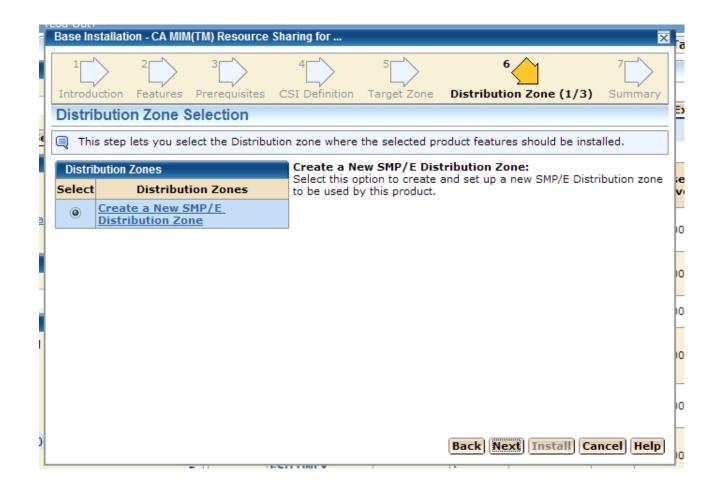












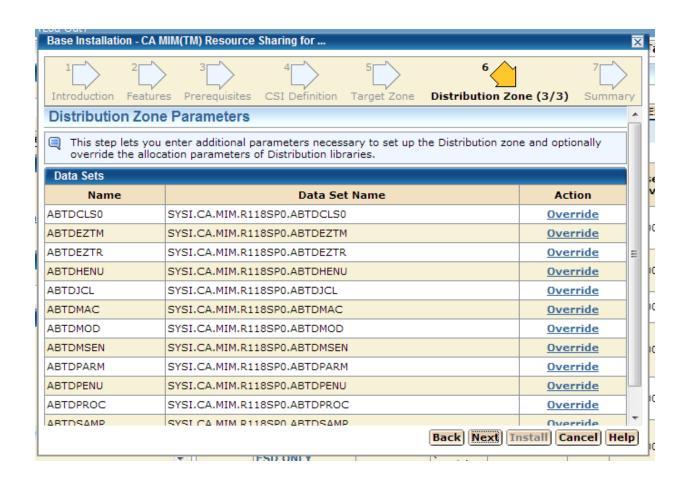




Base Installation - CA MIM(	TM) Resource	Sharing for				X
1 2 Introduction Features	3 Prerequisites	4CSI Defin	> nition T	5 arget Zone	6 Distribution Zone (2	7 \( \) /3) Summary
Name*:	CAID0					^
	Create Ne	w CSI Data	a Set			
Data Set Name Prefix:	SYSI.CA.MIN	1.R118SP0	)			.CSI
Catalog:						
Cross-Region:	2 🔻					
Cross-System:	3 ▼					
Distribution Libraries Allo	cation Parame	ters				
High-Level Qualifier*:	SYSI.CA.MIN	1.R118SP0				E
DSN Type:	PDS ▼					
SMS Parameters		Data S	et Parar	meters		
Storage Class:		VOLSER:	SYSM	T1		
Management Class:		Unit*:	3390			
Data Class:		Catalog:	YES ·	-		-
					Back Next Install	Cancel Help

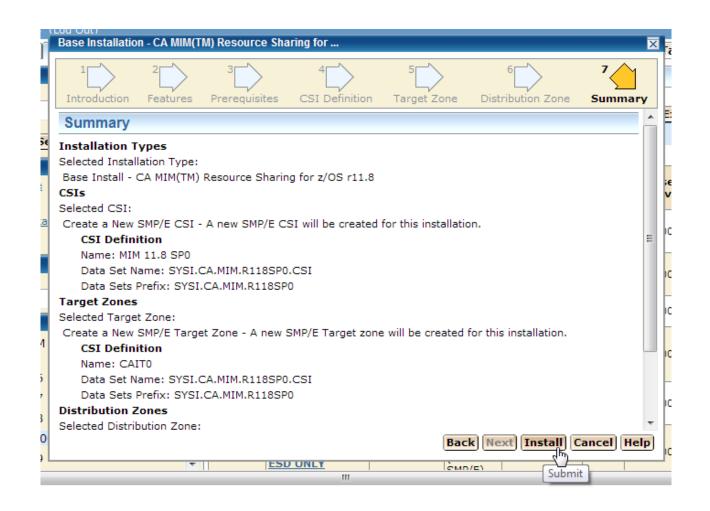






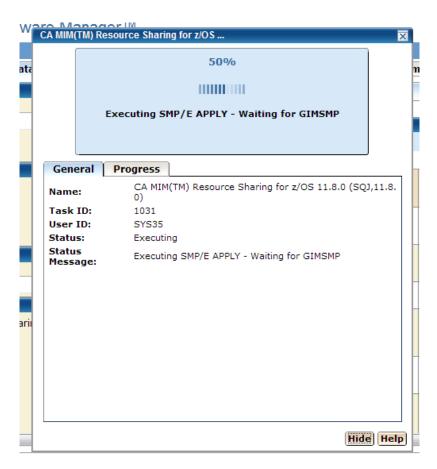


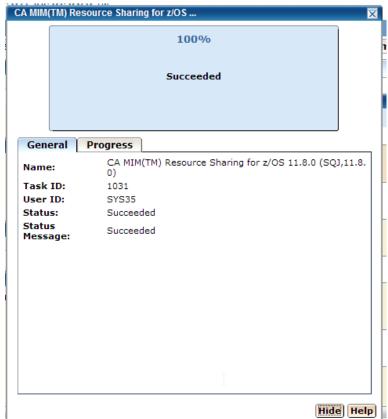






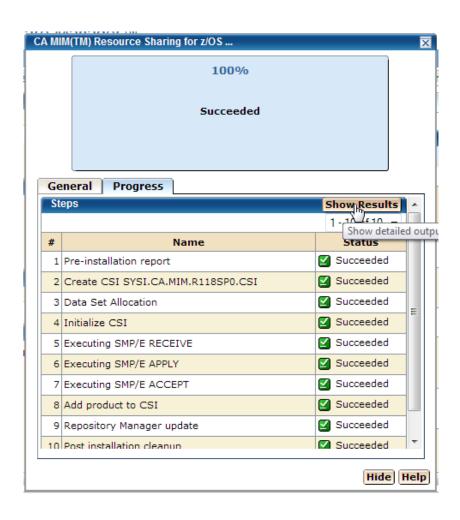






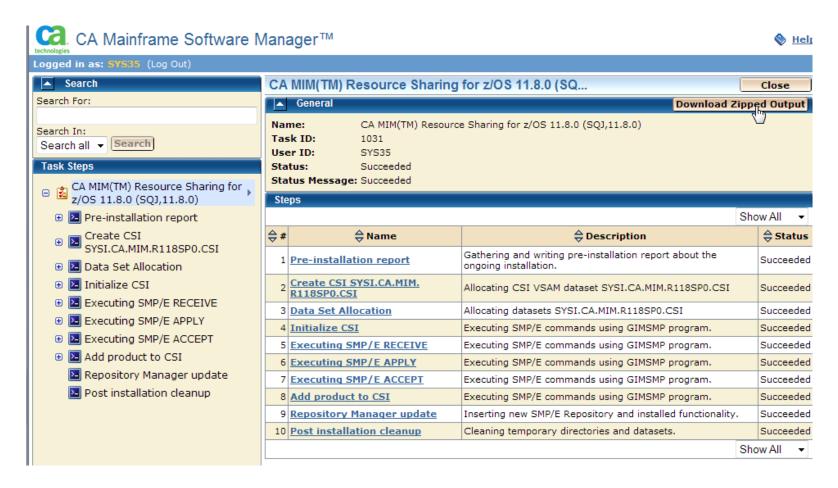














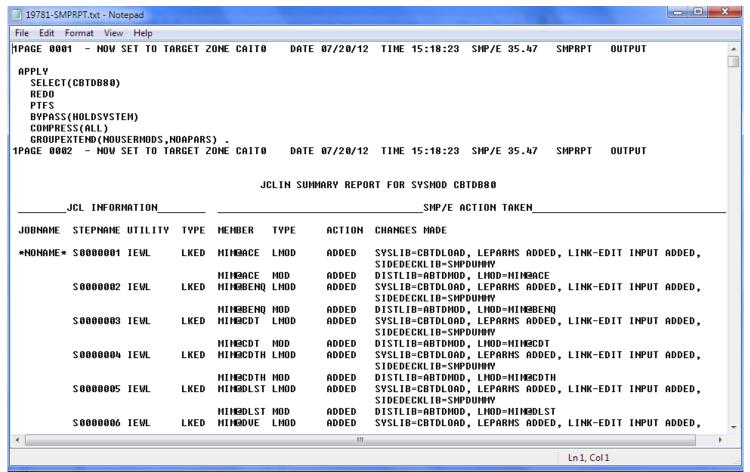


Name	Туре	Compressed size
0001-Pre-installation_report	File folder	
0002-Create_CSI_SYSI.CA.MIM.R1	File folder	
0003-Data_Set_Allocation	File folder	
0004-Initialize_CSI	File folder	
0005-Executing_SMP_E_RECEIVE	File folder	
№ 0006-Executing_SMP_E_APPLY	File folder	
0007-Executing_SMP_E_ACCEPT	File folder	
0008-Add_product_to_CSI	File folder	
╟ 0009-Repository_Manager_update	File folder	
\mu 0010-Post_installation_cleanup	File folder	
Task_Status.txt	Text Document	

Name	Туре
19780-SMPOUT.txt	Text Document
19781-SMPRPT.txt	Text Document
19784-SYSPRINT.txt	Text Document
🗎 19787-messageLog.txt	Text Document
Command_Status.txt	Text Document











Θ	SMP/E Environments >
	⊕ 🔓 ACF2 15.0 GSES SOE
	⊕ 🛅 ACF2 R14 SP1
	⊕ 🛅 ACF2IMS 15.0 GSES SOE
	⊕ 🖥 CA Spool r11.7
	🕀 🖥 CA Vantage Release 12.6 - GSES
	CA-Allocate GSES SOE
	⊕ 🖥 CA-CCS 12.0 GSES SOE
	⊕ 📳 CA-Copycat Release 12.0 - GSES
	⊕ 📳 CA-Datacom/AD 12.0 GSES SOE
	⊕ 📳 CA-View R11.5
	⊕ ☐ DATACOM AD R12
	Deliver 11.5
	⊕ Easytrieve 11.5 Test (for deployment)
	🕀 급 File Master Plus - MVS R8.5
	⊕ 📲 Jobtrac 11.0
	⊕ 📲 MIM 11.8 SP0
	⊕ 📲 MIM 11.8 SP0 - GSES SOE
	⊕ 🗐 MSM Release 4.1
	⊕ 🛅 SYSVIEW 13.0 - GSES SOE

	ACF2 R14 SP1	SYSI.CA.ACF2.R14SP1.GLOBAL.C	SI	mark, migrated	Actions▼	
	ACF2IMS 15.0 GSES SOE	MVSSMPS.ACF2IMS.R15.CSI	mark, migrated, zos113soe	Actions▼		
	CA Spool r11.7	SYSI.CA.SPOOL.R117.CSI	dave	Actions▼		
	CA Vantage Release 12.6 - GSES	MVSSMPS.SAMVANTG.V12R6M0.C	SI	migrated, zos113soe, thulasi	Actions▼	
	CA-Allocate GSES SOE	MVSSMPS.SAMALLOC.V12R5M0.C	SI	migrated, bob, zos113soe	Actions▼	
	CA-CCS 12.0 GSES SOE	MVSSMPS.CAS9.R12.CSI		migrated, bob, zos113soe	Actions▼	
	CA-Copycat Release 12.0 - GSES	MVSSMPS.COPYCAT.V12R0M0.CS	I	migrated, bob, zos113soe	Actions▼	
	CA-Datacom/AD 12.0 GSES SOE	MVSSMPS.DATCOMAD.V12.CSI	0	Add to Working Set		
	CA-View R11.5	SYSI.CA.VIEW.R115.GLOBAL.CS		Change Name		
	DATACOM AD R12	3131.CA.DATACOM.AD.K12.C31	<b></b>	Edit Tags		
	Deliver 11.5	SYSI.CA.DELIVER.R115.GLOBAL.	₩ <b>43</b> 0	Set Automatic Update Upgrade CA RS Level  Delete CSI Data Sets Exception SYSMOD Report		
	Easytrieve 11.5 Test ( for deployment)					
	File Master Plus - MVS R8.5	STSI.CA.FILEMSTR.ROS.GLODAL.				
	Jobtrac 11.0	CVC1 C4 10 DTD 4 C D44 CC1		Remove CSI from Create Deploymen		
<b>V</b>	MIM 11.8 SP0	SYSI.CA.MIM.R118SP0.CSI	992	No tags	Actions▼	





		CA-CCS 12.0 GSES SOE	MVSSMPS.CAS9.R12.CSI	migrated, bob, zos113soe	Acti
	Automa	tic CA RS Maintenance Down	load Settings	X	Acti
╟	User II	):	SYS35 ▼		0 -4:
	CSO Cr	edentials:	mzelden@csc.com ▼		Actio
	Recurre	ence:	Daily <b>▼</b>		Acti
	Update	Software Catalog Every	Days		Acti
	System	Time:	00:00:00 Pacific Stan	dard Time	Acti
	Local T	ime:	02:00:00		Acti
			OK	Cancel Help	Actio
		Jobtrac 11.0	SYSI.CA.JOBTRAC.R11.CSI	bob	Acti
	<b>V</b>	MIM 11.8 SP0	SYSI.CA.MIM.R118SPO.CSI	No tags	Actio





```
Options
                 View
                      Utilities
                                 Compilers
DSLIST - Data Sets Matching SYSI.CA.MIM.R118*
Command ===> _
Command - Enter "/" to select action
                                                      Message
                                                                        Volume
         SYSI.CA.MIM.R118SPO.ABTDCLSO
                                                                        SYSMT1
         SYSI.CA.MIM.R118SP0.ABTDEZTM
                                                                        SYSMT1
         SYSI.CA.MIM.R118SP0.ABTDEZTR
         SYSI.CA.MIM.R118SP0.ABTDHENU
         SYSI.CA.MIM.R118SPO.ABTDJCL
         SYSI.CA.MIM.R118SP0.ABTDMAC
         SYSI.CA.MIM.R118SP0.ABTDMOD
                                                                        SYSMT1
         SYSI.CA.MIM.R118SP0.ABTDMSEN
         SYSI.CA.MIM.R118SP0.ABTDPARM
         SYSI.CA.MIM.R118SP0.ABTDPENU
         SYSI.CA.MIM.R118SP0.ABTDPROC
          'SI.CA.MIM.R118SP0.ABTDSAMP
         SYSI.CA.MIM.R118SP0.ABTDXML
                                                                        SYSMT1
         SYSI.CA.MIM.R118SP0.CBTDCLS0
                                                                        SYSMT1
         SYSI.CA.MIM.R118SP0.CBTDEZTM
         SYSI.CA.MIM.R118SP0.CBTDEZTR
         SYSI.CA.MIM.R118SP0.CBTDHENU
           SI.CA.MIM.R118SP0.CBTDJCL
          SI.CA.MIM.R118SP0.CBTDLOAD
         SYSI.CA.MIM.R118SP0.CBTDMAC
           SI.CA.MIM.R118SP0.CBTDMSEN
         SYSI.CA.MIM.R118SP0.CBTDPARM
         SYSI.CA.MIM.R118SP0.CBTDPENU
           SI.CA.MIM.R118SP0.CBTDPROC
          SI.CA.MIM.R118SPO.CBTDSAMP
                                                                        SYSMT1
         SYSI.CA.MIM.R118SP0.CBTDXML
                                                                        SYSMT1
         SYSI.CA.MIM.R118SPO.CSI
                                                                        *VSAM*
         SYSI.CA.MIM.R118SPO.CSI.DATA
         SYSI.CA.MIM.R118SP0.CSI.INDEX
           SI.CA.MIM.R118SP0.SMPLOG
           SI.CA.MIM.R118SP0.SMPLOGA
           SI.CA.MIM.R118SP0.SMPLTS
           SI.CA.MIM.R118SP0.SMPMTS
                                                                        SYSMT1
         SYSI.CA.MIM.R118SP0.SMPPTS
         SYSI.CA.MIM.R118SP0.SMPSCDS
         SYSI.CA.MIM.R118SP0.SMPSTS
                                                                        SYSMT1
```





## **Agenda**

- Environment overview
- CSM installation history and issues
- CSM users
- CSM features used
- Migrating CSIs into CSM
- Acquiring and maintaining software
- Installing software with CSM
- Deploying software with CSM
- CSM Hints and Tips



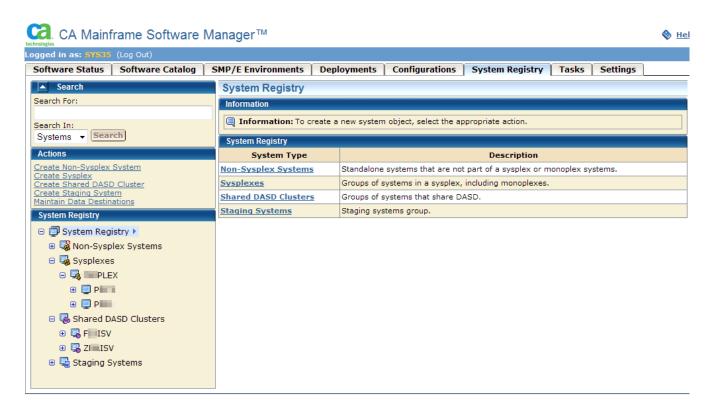


- If you haven't done so already, you need to install Common Services component CETN300 or CETN400.
   This contains the code for the Software Deployment Service (SDS). CETN400 is included with CCS R14 but needs to be downloaded if you are running R11 or R12.
- Two started task called "CCISPNSV" & "CCIDSCSV" need to be set up on the target LPAR(s) you will deploy to.
- CETN400 needs to be installed to support the creation of output datasets without cataloging
- CETN400 is also required for the Software Configuration Service (SCS).





 To start, first set up the system registry and then configure the data destinations.





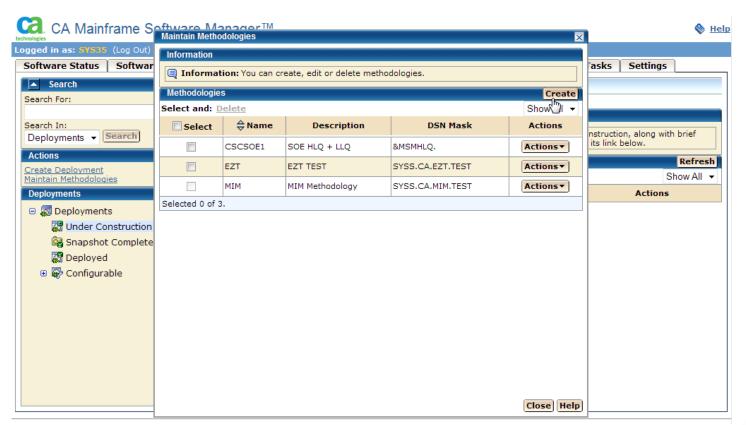


Edit Data Destination		X			
Information					
Information: Name this data destination then choose transmission method and remote allocation data.					
General					
Name*:	SYSMZ1				
Description:	ISV Maintenance sysres	^			
		+			
Transmission Method:	Shared DASD    FTP				
Mount Point*:	/products/prod/msm/ms				
Storage Class:					
VOLSER:	SYSMZ1				
Remote Allocation Data					
GIMUNZIP Volume*:	SYSMZ1				
Catalog Data Sets:	NO 🔻				
Unit:	SYSALLDA				
zFS Candidate Volume	ss: SYSMZ1				
	Save Cancel H	lelp			





Maintain / Create a methodology



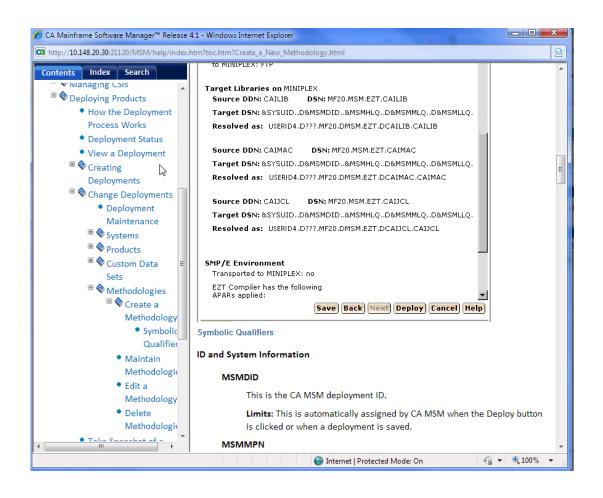




Edit Methodolo	y E				
Information					
Information: Name the methodology, provide data set name mask, and select the style of deployment.					
Methodology I	nformation				
Name*:	MIM				
Description:	MIM Methodology				
B					
Data Set Nam	e Mask				
* SYSS.CA	A.MIM.TEST				
Style of Deplo	yment				
Create Only	©				
Create or Up	date 🔘				
Replace	<ul><li>•</li></ul>				
	Save Cancel Help				











For those of you familiar with FDR, a nice methodology enhancement would be to enable the use of a PLUS (+), MINUS (-) or PERIOD (.) in the mask to add, subtract or skip levels when creating the mask for the new name. For example, a common naming convention is to change the HLQ for runtime libraries (compared to install) and drop the version number. Here is how FDR does it:

SELECT CATDSN=SYSI.CA.MIM.R118SP0.CBT\*\*, NEWI=SYSS...-.

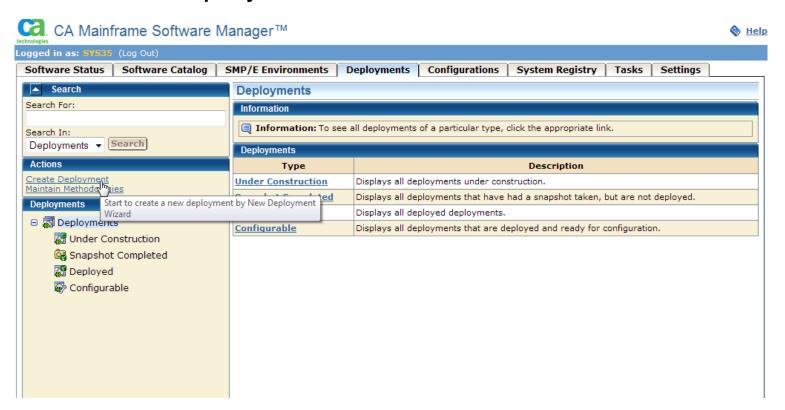
Output DSNs are created as SYSS.CA.MIM.CBT\*\*

The equivalent CSM mask would be: SYSS...-.



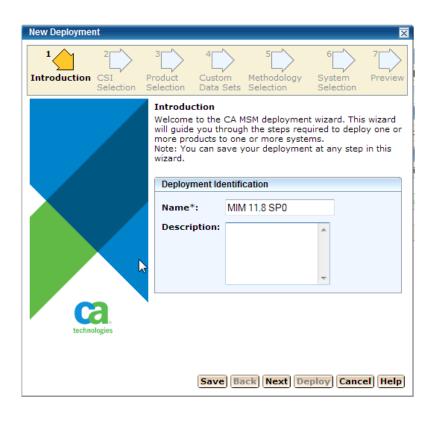


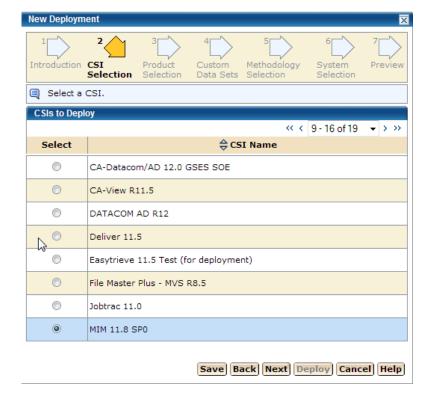
Create a deployment





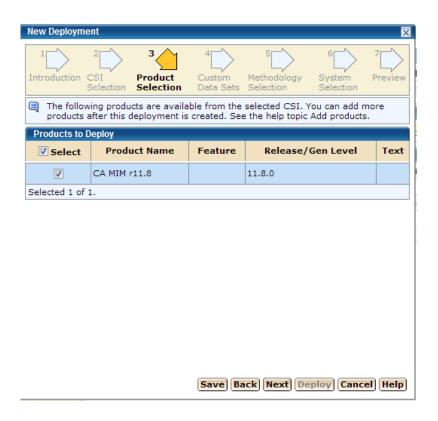








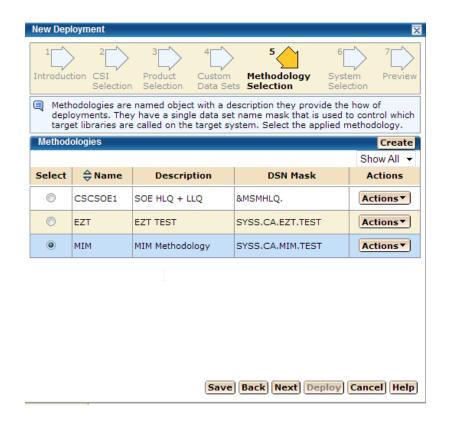


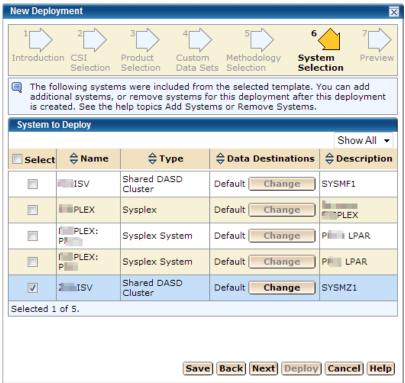






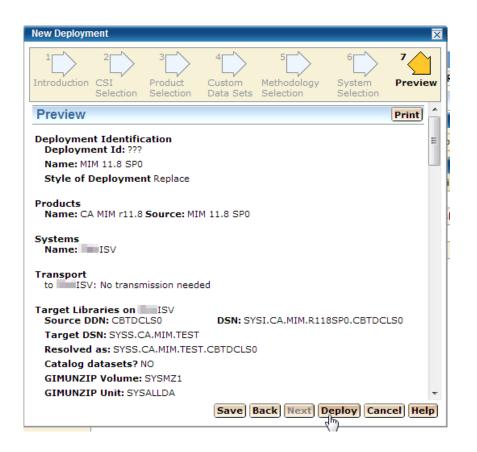


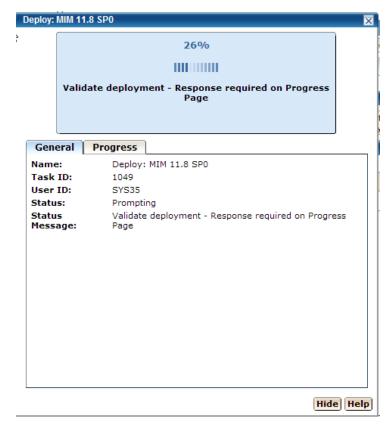






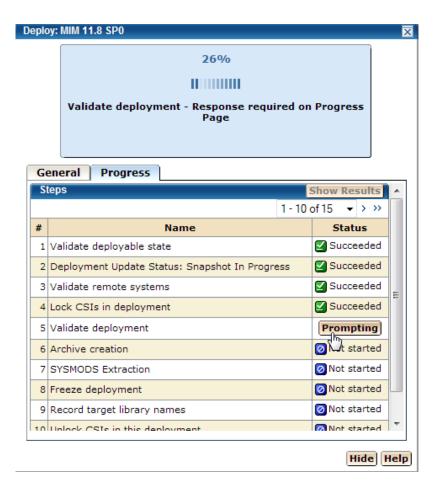


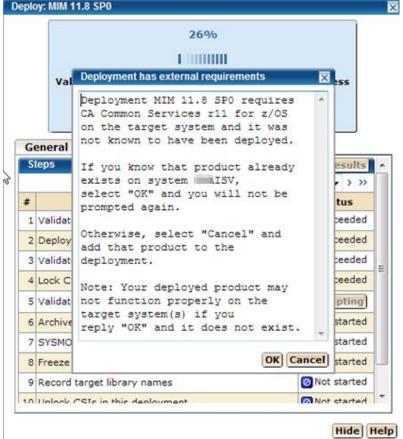






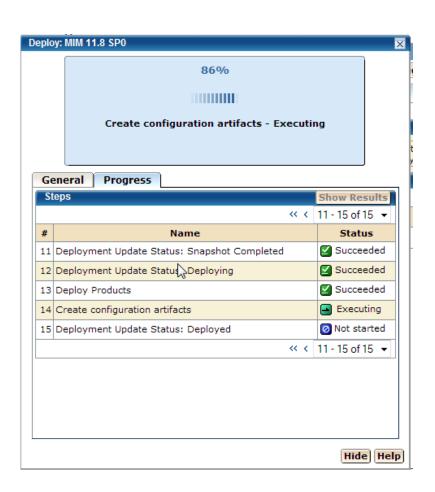


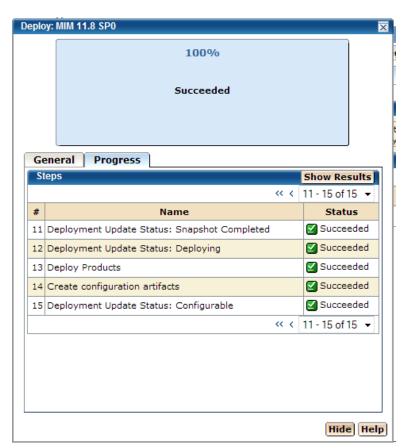
















```
Menu Options View Utilities Compilers Help
DSLIST - Data Sets on volume SYSMZ1
                                                              Row 1 of 13
Command ===> 🕳
                                                         Scroll ===> CSR
Command - Enter "/" to select action
                                                  Message
                                                                  Volume
        SYSS.CA.MIM.TEST.CBTDCLS0
                                                                  SYSMZ1
        SYSS.CA.MIM.TEST.CBTDEZTM
                                                                  SYSMZ1
        SYSS.CA.MIM.TEST.CBTDEZTR
        SYSS.CA.MIM.TEST.CBTDHENU
        SYSS.CA.MIM.TEST.CBTDJCL
        SYSS.CA.MIM.TEST.CBTDLOAD
        SYSS.CA.MIM.TEST.CBTDMA
        SYSS.CA.MIM.TEST.CBTDMSEN
        SYSS.CA.MIM.TEST.CBTDPARM
        SYSS.CA.MIM.TEST.CBTDPENU
        SYSS.CA.MIM.TEST.CBTDPROC
        SYSS.CA.MIM.TEST.CBTDSAMP
        SYSS.CA.MIM.TEST.CBTDXML
```





## **Agenda**

- Environment overview
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- Deploying software with CSM
- CSM Hints and Tips





## **Hints and Tips**

- Have plenty of DASD available.
- Review the Best Practices Guide
- Use 
   \( \bigcup \) Help when needed (upper right hand corner).
- A "fast" PC helps. If the GUI seems slow you may want to set the number of table rows displayed to lower value.
   Controlled via "Settings → User Preferences"
- Select the option to "Ignore Common Products During Discovery" on the "Settings → Software Acquisition" tab





#### **Hints and Tips**

Take regular backups

```
(ACCT),CLASS=A,...
   CATALOG/SOFTWARE REPOSITORY
               PGM=ADRDSSU, REGION=6M
               SYSOUT=*
               DSN=hlq.BACKUP.MSM.R41.DYYYYDDD,
UNIT=TAPE,DISP=(NEW,CATLG,DELETE),RETPD=180
        hlq.CA.MSM.MSMT*.**
INCLUDE(
        hlq.install.CA.MSM.R41.**
        hlq.runtime.CA.MSM.R41.**
        hlg.runtime.OMVS.CA.MSM.**
DUMP DATASET(FILTERDD(FILTERDS)) -
     OPTIMIZE(4) TOLERATE(ENQFAILURE) -
     ALLDATA(*) ALLEXCP
```





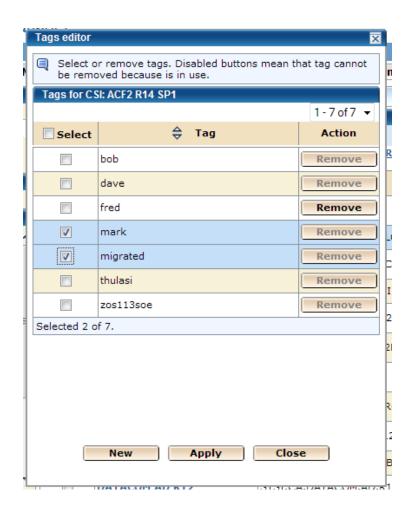
# **Hints and Tips – Using Tags**

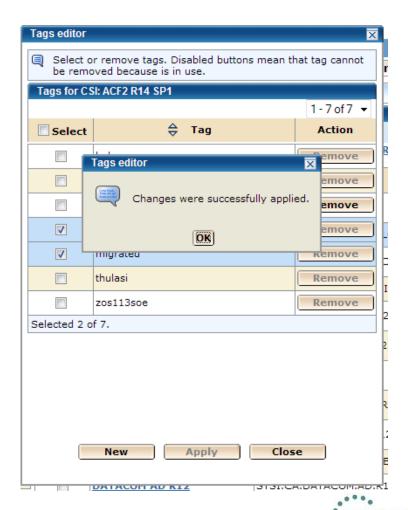
SMP/E	Environments				
SMP/E En	vironments				Refresh
Show: All	tags 🔻 🔲 Show Working S	et Only			
Select and:	Use as Working Set   Set Autom Update	latic   Upgrade CA RS   Exce		on SYSMOD Sh	ow All ▼
Select	<b>⇔</b> Name	⇔ Data Set		Tags	Actions
	ACF2 15.0 GSES SOE	MVSSMPS.ACF2.R15.CSI	m	nark, migrated, zos113soe	Actions▼
<b>V</b>	ACF2 R14 SP1	SYSI.CA.ACF2.R14SP1.GLOBAL.CSI		No tags	Actions▼
	ACF2IMS 15.0 GSES SOE	MVSSMPS.ACF2IMS.R15.CSI		Remove from Working Set Change Name	
	CA Spool r11.7	SYSI.CA.SPOOL.R117.CSI	<b>◎</b>	Edit Tags	
	CA Vantage Release 12.6 - GSES	MVSSMPS.SAMVANTG.V12R6M0.CSI		Set Automatic Update	
	CA-Allocate GSES SOE	MVSSMPS.SAMALLOC.V12R5M0.CSI	-cs>	Upgrade CA RS I Delete CSI Data	
	CA-CCS 12.0 GSES SOE	MVSSMPS.CAS9.R12.CSI	<u>&amp;</u>	Exception SYSMOD Repor	
	CA-Copycat Release 12.0 - GSES	MVSSMPS.COPYCAT.V12R0M0.CSI		Remove CSI from Create Deployme	
	CA-Datacom/AD 12.0 GSES SOE	MVSSMPS.DATCOMAD.V12.CSI	п	nigrated, bob, zos113soe	Actions▼





## **Hints and Tips – Using Tags**







# **Hints and Tips – Using Tags**

SMP/E Environments							
SMP/E Environments							
Show: All tags ▼ ☐ Show Working Set Only							
Select and:	Use as Working Set   Set Autom Update	natic   Upgrade CA RS   Exce	ort SYSMOD	ow All ▼			
Select	<b>⇔</b> Name	⇔ Data Set	Tags	Actions			
	ACF2 15.0 GSES SOE	MVSSMPS.ACF2.R15.CSI	mark, migrated, zos113soe	Actions▼			
<b>V</b>	ACF2 R14 SP1	SYSI.CA.ACF2.R14SP1.GLOBAL.CSI	mark, migrated	Actions▼			
	ACF2IMS 15.0 GSES SOE	MVSSMPS.ACF2IMS.R15.CSI	mark, migrated, zos113soe	Actions▼			
	CA Spool r11.7	SYSI.CA.SPOOL.R117.CSI	dave	Actions▼			
	CA Vantage Release 12.6 - GSES	MVSSMPS.SAMVANTG.V12R6M0.CSI	migrated, zos113soe, thulasi	Actions▼			
	CA-Allocate GSES SOE	MVSSMPS.SAMALLOC.V12R5M0.CSI	migrated, bob, zos113soe	Actions▼			
	CA-CCS 12.0 GSES SOE	MVSSMPS.CAS9.R12.CSI	migrated, bob, zos113soe	Actions▼			
	CA-Copycat Release 12.0 - GSES	MVSSMPS.COPYCAT.V12R0M0.CSI	migrated, bob, zos113soe	Actions▼			





#### Delete Unwanted Product Releases from Product List

You should delete a product release from the CA CSM Software Catalog when the product and maintenance files are no longer needed. When you use CA CSM to delete a product release, it deletes all of the USS files, directories, and file systems associated with the release.

#### Business Value:

When you delete the release from the CA CSM Software Catalog, CA CSM deletes all of the product files and maintenance files that CA CSM has downloaded. This ensures that CA CSM space utilization is kept at a minimum requirement for your environment.

The release will be added back to the Software Catalog on the next execution of the Update Product List task. However, the associated product and maintenance files will only be downloaded again when a CA CSM user initiates an Update Product task for that product or product release.

The SMP/E environment for the product-release is not deleted using this function.

#### More Information:

For more information, see the User Guide.



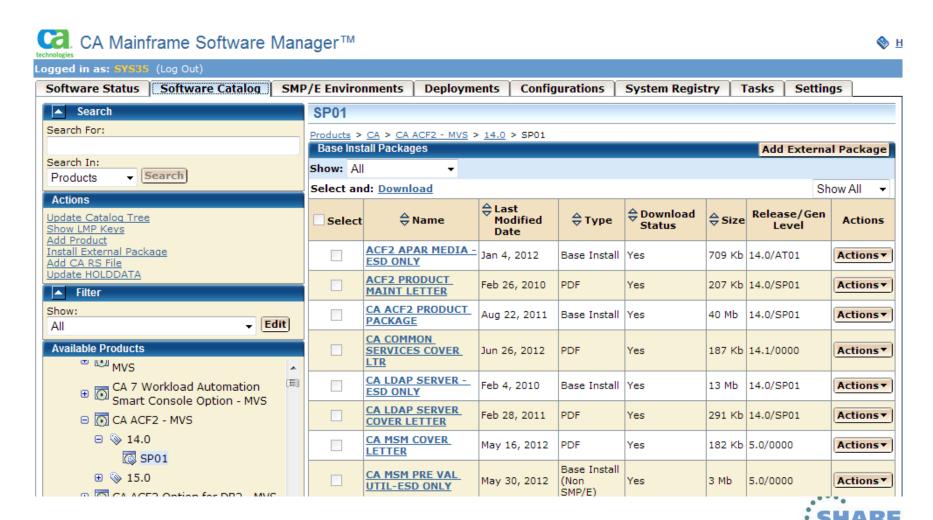


- The data from products acquired is held in z/OS unix file systems (HFS or zFS).
- Even if you remove a CSI from CSM or delete the CSI and data sets, the base product and all the maintenance packages remain in the CSM catalog.
- If someone removes a product / genlevel from CSM control and you aren't sure they removed the product from the catalog, you have to manually start expanding release and genlevels from the catalog tree and see if there is anything left over to remove.





• • • in Boston





Instead of expanding all the products from the catalog tree, it may be helpful to look at the mount point manger directory structure as a starting point.

```
<u>Menu Utilities Yiew Options Help</u>
                                                           z/OS UNIX Directory List
Command ===> 🕳
Pathname . : /products/prod/msmmpm/scroot/DatabaseM/CA
Command Filename
                                                     Type Permission Audit Ext Fmat Owner
         error_hold_data
         CA_Allocate_DASD_Space_an
         CA_ACF2_-_MVS
         CA_Copycat_Utility_-_MVS
         CA_Datacom_AD_-_MVS
         CA_Deliver_-_MVS
         CA_Dispatch_-_MVS
         CA_Easytrieve_Report_Gene
         CA_File_Master_Plus_-_MVS
         CA_Jobtrac_Job_Management
         CA_Mainframe_Software_Man
         CA_MIM_Resource_Sharing_-
         CA_Spool_Package_-_MVS
         CA_SYSVIEWE_JES_Component
         CA_Vantage_Storage_Resour
         CA_View_-_MVS
         CA_Workload_Automation_Re
         CA_7_Workload_Automation.
```





 You can look at what releases / genlevels are below the higher level directory, but it doesn't always mean there is something in the catalog.

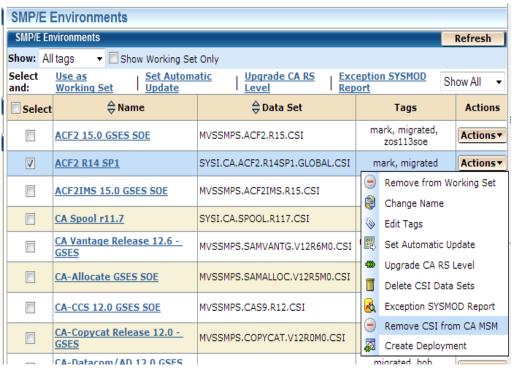
```
<u>Menu U</u>tilities <u>V</u>iew <u>O</u>ptions <u>H</u>elp
                                                                 z/OS UNIX Directory List
Command ===> 🕳
athname . : /products/prod/msmmpm/scroot/DatabaseM/CA/CA_ACF2_-_MVS
Command Filename
                                                          Type Permission Audit Ext Fmat Owner
```

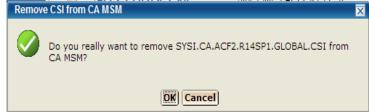
```
<u>U</u>tilities <u>Y</u>iew <u>O</u>ptions <u>H</u>elp
                                                                   z/OS UNIX Directory List
Command ===> 🕳
Pathname . : /products/prod/msmmpm/scroot/DatabaseM/CA/CA_ACF2_-_MVS/14.0
Command Filename
                                        Message
```





Here I am removing the ACF2 R14 CSI that we migrated earlier.











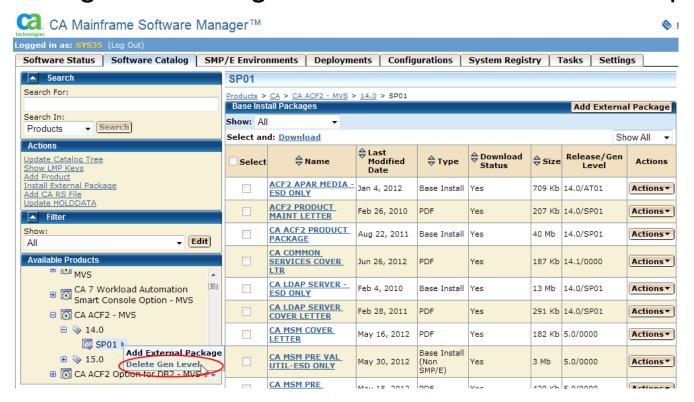
You can see from the SMP/E screen ACF2 R14 is now gone.

SMP/E Environments Refresh								
■ List of CSI has been changed.								
SMP/E Environments								
Show: All tags ▼ Show Working Set Only								
Select and:	Use as Working Set   Set Autom Update	atic   Upgrade CA RS   Exc Level   Rep	ort Sh	ow All ▼				
Select	<b>⇔</b> Name	⇔ Data Set	Tags	Actions				
	ACF2 15.0 GSES SOE	MVSSMPS.ACF2.R15.CSI	mark, migrated, zos113soe	Actions▼				
	ACF2IMS 15.0 GSES SOE	MVSSMPS.ACF2IMS.R15.CSI	mark, migrated, zos113soe	Actions▼				
	CA Spool r11.7	SYSI.CA.SPOOL.R117.CSI	dave	Actions▼				
	CA Vantage Release 12.6 - GSES	MVSSMPS.SAMVANTG.V12R6M0.CSI	migrated, zos113soe, thulasi	Actions▼				
	CA-Allocate GSES SOE	MVSSMPS.SAMALLOC.V12R5M0.CSI	migrated, bob, zos113soe	Actions▼				
	CA-CCS 12.0 GSES SOE	MVSSMPS.CAS9.R12.CSI	migrated, bob, zos113soe	Actions▼				
	CA-Copycat Release 12.0 - GSES	MVSSMPS.COPYCAT.V12R0M0.CSI	migrated, bob, zos113soe	Actions▼				
	CA-Datacom/AD 12.0 GSES SOE	MVSSMPS.DATCOMAD.V12.CSI	migrated, bob, zos113soe	Actions▼				
	CA-View R11.5	SYSI.CA.VIEW.R115.GLOBAL.CSI	bob	Actions▼				





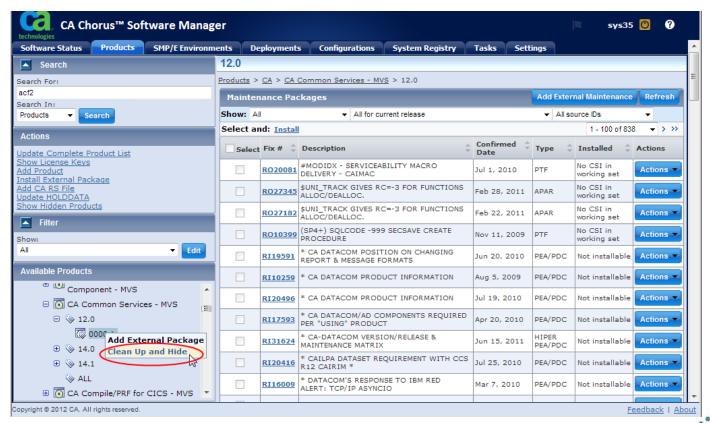
To delete the product genlevel, mouseover the genlevel in the catalog tree and right click to select the delete option.



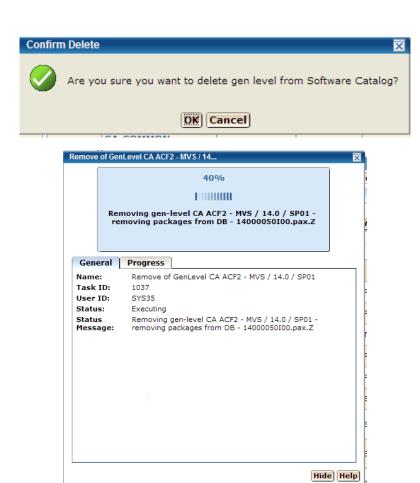


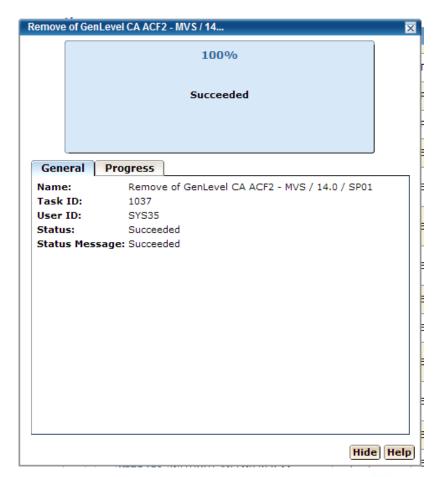


In CSM 5.1 the option is now "Clean Up and Hide".





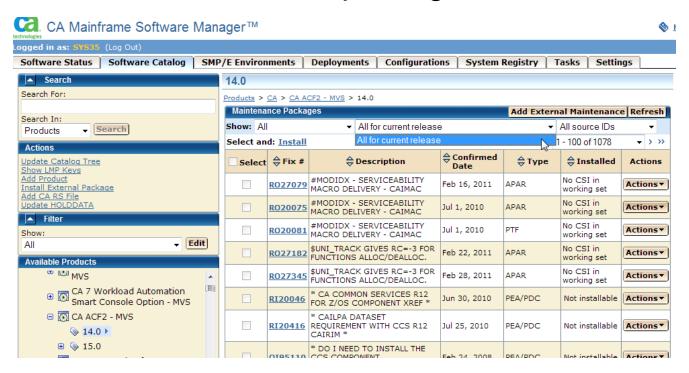








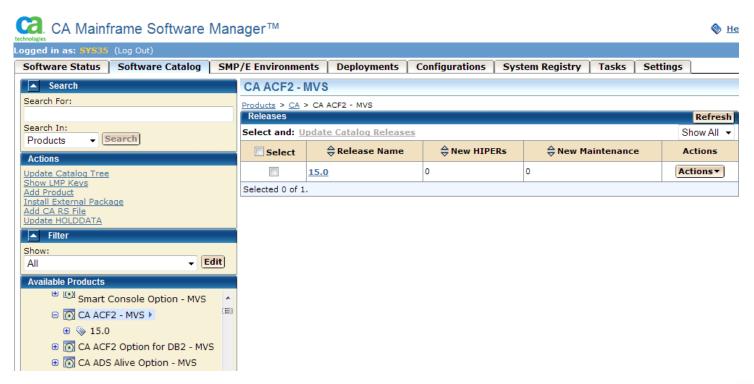
You can see the genlevel is gone, but note that there are still PTFs. These are from common services, which was included with the ACF2 R14 package.







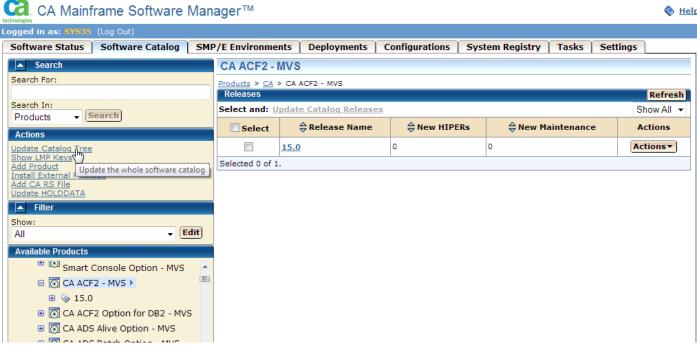
Here is screen shot from after I deleted the entire ACF2 R14 release (not just the genlevel)





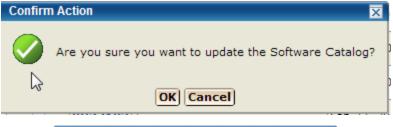


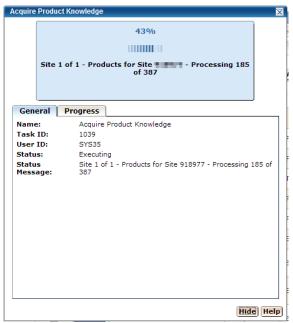
Note that the next time you update the catalog tree, the available releases and genlevels you delete may show up in the tree again.

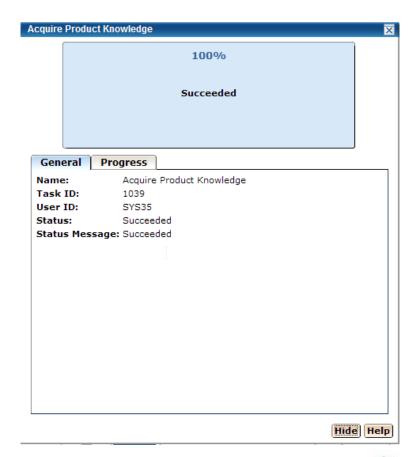








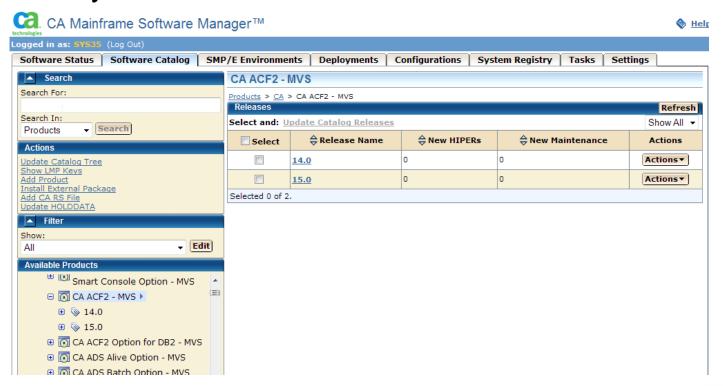








The catalog tree is updated and ACF2 R14 is back! But it is just an entry in the tree.







## **Summary**

- CSM takes time and effort for the initial installation and configuration, but will more than pay for itself in terms of time saved later on.
- Probably not worth it if you only have a couple of CA products.
- Product is more mature now. CSM installation and usability are much improved over the initial GA release at R2 (plus new features like SDS and SCS).
- Your shop can benefit immediately by migrating existing CSIs into CSM.





## **Summary**

- Helpful for inexperienced system programmers or those not well versed with SMP/E, but also valuable to the experienced ones as well. You can teach an old dog new tricks!
- CSM's development has benefited all CA customers, whether you choose to use CSM or not. SMP/E works the way it was designed to work. No more "BYPASS(ID)" when installing CA maintenance.





## **Questions?**





