



Oracle on Linux on System z Solutions and Support Update

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Wednesday, August 14, 2013 Session Number 13524











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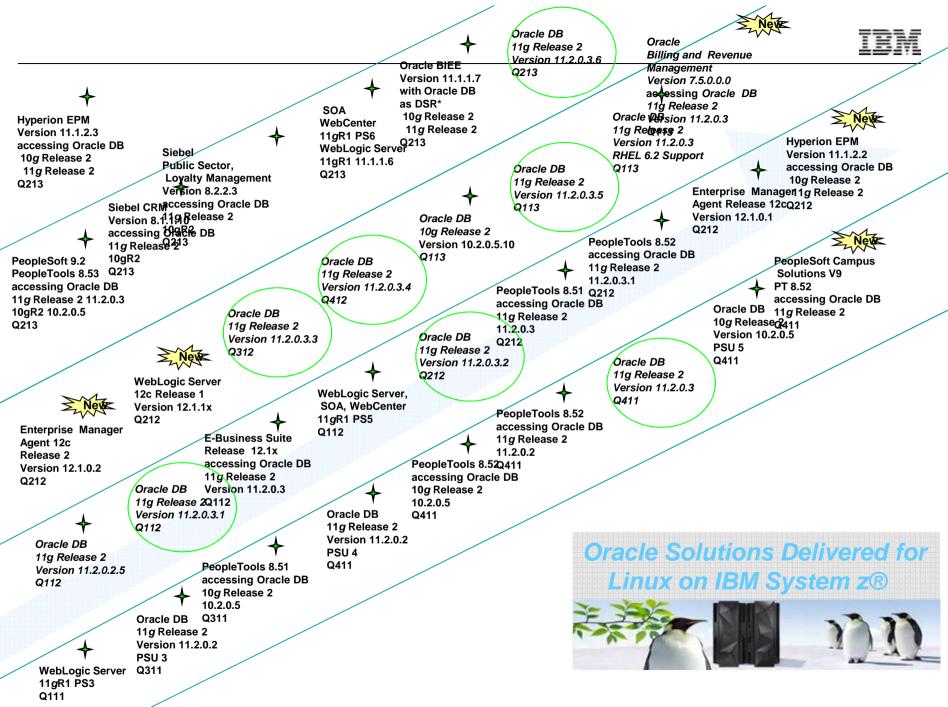
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^{*} Data Source or Repository



IBM and Oracle's Commitment to Oracle on Linux for System z

To meet the rapid growth of Linux, server virtualization and IT Optimization, IBM and Oracle have increased development and support investments to deliver complete, open and integrated solutions to our customers. Specifically, IBM and Oracle have:

- IBM and Oracle have expanded porting resources to make Oracle technology infrastructure current and complete for Linux on System z ("LoZ")
- IBM is investing in >40 development and tech staff to bring LoZ solutions to market
- IBM is investing in hardware resources for Oracle development on LoZ
- IBM dedicated resources to engage customers in design, proof-of-concept and benchmark activities
- Aligned our technical support organizations to simplify problem resolution
 - Dedicated Oracle System z team in Oracle Support
- Published IBM and Oracle customer collateral covering various topics regarding Oracle on Linux on System z

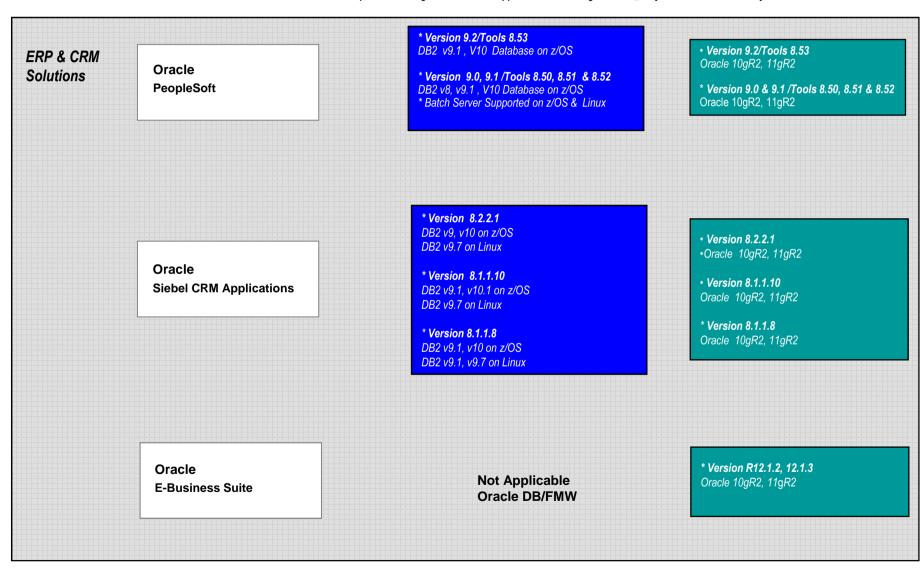
Oracle Applications for System z Servers



IBM Data Server on DB2 z/OS and or Linux*

Oracle DB Server on Linux

* Note: Multi-Platform "Split Tier" Configuration - Oracle applications accessing Database,, only the Database runs on System z Servers unless otherwise noted



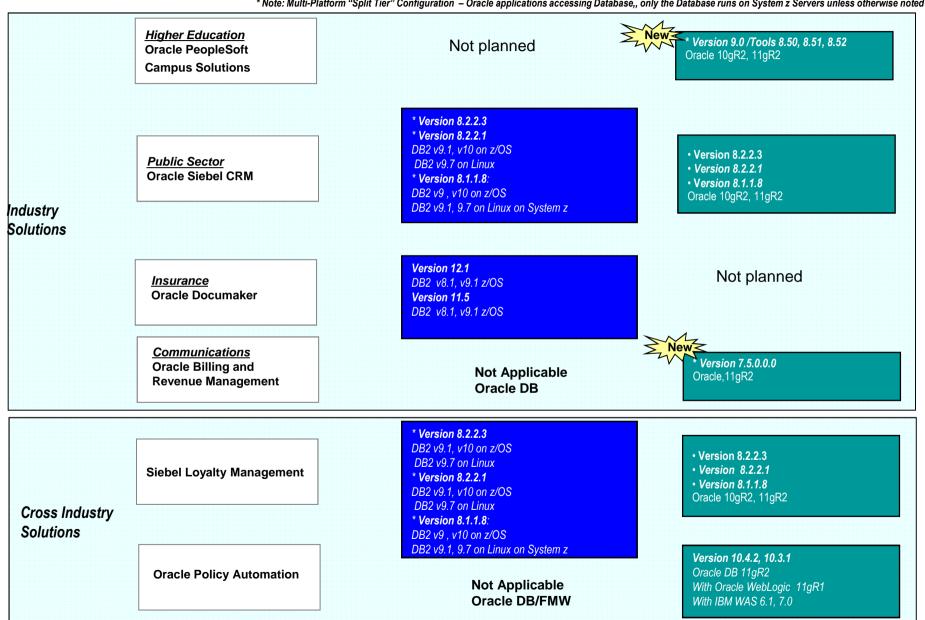
Oracle Industry Applications for System z Servers



IBM Data Server on DB2 z/OS and or Linux*

Oracle DB Server on Linux

* Note: Multi-Platform "Split Tier" Configuration – Oracle applications accessing Database., only the Database runs on System z Servers unless otherwise noted



Oracle Applications for System z Servers



IBM Data Server on DB2 z/OS and or Linux*

Oracle DB Server on Linux

* Note: Multi-Platform "Split Tier" Configuration - Only the Database runs on System z Servers unless otherwise noted

Hyperion Enterprise Performance Management Oracle Enterprise Performance Management * Version 11.1.2.3 * Version 11.1.2.2 DB2 v10 z/OS as Data Source * Version 11.1.2.3 * Version 11.1.2.2 Oracle 10g, Oracle 11gR2 as Data Source & Repository Not planned Not planned

Version 11gR1 v11.1.1.7 * Version 11gR1 v11.1.1.7 **OBIEE Solutions:** DB2 9.1 z/OS as Data Source Oracle 10g (10.2.0.5) DB2 V10 Linux on z as Data Source 11g Release 2 (11.2.0.2, 11.2.0.3) as Data Source & Repository DB2 V9.1.9.5, 9.7 Linux on z as Data Source & Repository * Version 11gR1 v11.1.1.6 * Version 11gR1 v11.1.1.6 Oracle 10g (10.2.0.5) DB2 V9.1, 9.5 Linux on z as Data Source 11g Release 2 (11.2.0.2, 11.2.0.3) DB2 V9.7 Linux on z as Data Source & Repository as Data Source & Repository Oracle **Business Intelligence Enterprise Edition** * Version 10.1.3.4.2 * Version 10.1.3.4.2 Oracle 10g (10.2.0.5) DB2 v8. 9.1 z/OS as Data Source 11g Release 2 (11.2.0.2, 11.2.0.3) DB2 v9.1, 9.5, DB2 9.7 Linux on z as Data Source as Data Source & Repository

Oracle Technology Solutions for System z Servers



Oracle DB Server on z/OS

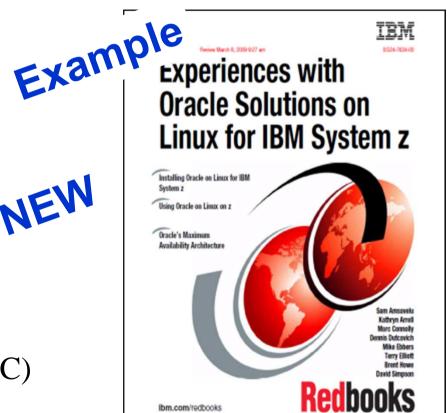
Oracle DB Server on Linux

	Oracle Database 10 <i>g</i> R2	Oracle DB 10g Release 2 (10.2.0.5) Terminal Release	Oracle DB 10g Release 2 (10.2.0.5)
Database			
	Oracle Database 11 <i>g</i> R2	No	<i>Oracle DB 11g Release 2</i> (11.2.0.2, 11.2.0.3)
	Oracle F	usion Middleware on z/OS	Oracle Fusion Middleware on Linux
Fusion Middleware 10 <i>g</i>	Oracle FMW 10 <i>g</i> R2/10 <i>g</i> R3 Application Server	Not Applicable Oracle DB/FMW	10g Release 2 (10.1.2.3) 10g Release 3 (10.1.3.5)
Fusion Middleware	Oracle FMW 11gR1	Not Applicable Oracle DB/FMW	WebLogic Server 11g Release 1 (11.1.1.6+) SOA 11g Release 1 (11.1.1.6+) WebCenter 11g Release 1 (11.1.1.6+) Tuxedo 11g Release 1 (11.1.1.2+) WebLogic Portal 11g Release 1 (10.3.2)
	Oracle FMW 12cR1	Not Applicable Oracle DB/FMW	New WebLogic Server 12c Release 1 (12.1.1x)
Enterprise Manager	Oracle Enterprise Cloud	Not Applicable Oracle DB/FMW	New 12c Release 2 (12.1.0.2) Oracle DB 11gR2 (11.2.0.2,11.2.0.3)
	Control Agent	11g Release 1	12c Release 1 (12.1.0.1) Oracle DB 11gR2 (11.2.0.2,11.2.0.3)
Golden Gate	Oracle GoldenGate	(11.2.1.0.5+) DB2 v10, 9.1 for z/OS (11.1.1.1.1) DB2 v10, 9.1, 8.1 for z/OS	11g Release 2 (11.2.1.0.2 +) 11g Release 1 (11.1.1.1.1, 11.1.1.2) Oracle DB 10g R2 (10.2.0.5)

Redbooks providing Implementation Guidance for Oracle/IBM System z www.redbooks.ibm.com

SG24-7191 SG24-6482 SG24-7573 SG24-7634 SG24-8104 NEW

Redpieces
REDP4788
(11gR2 RAC)
REDP9131
(Silent Install)



Workshops – WSC

- LXOR6 (Wildfire Workshops)
- Customizing Linux and the Mainframe for Oracle DB Applications
 - For clients considering a move of Oracle to Linux on System z
 - Topics include hardware technologies, software components, best practices, performance and tuning, performance tools, linux distributions, tools and services for sizing
 - Labs include setup/installation of z/VM, Linux (RHEL or SUSE), and Oracle on IBM System z
- No charge, Client Team Registration
- Offered in Various Cities across North America
- 2.5 days, Attendees responsible for travel expenses
- Combination Lectures and Lab Exercises
- Contact your IBM Rep to enroll



International zSeries Oracle SIG

- Independent User Organization
 - President, Mike Zechman
 - Worldwide user participation
 - No cost to be a member
 - Oracle and IBM Participation
- Annual Conference
 - Next is April 2014, Las Vegas, Collaborate
- Longest running still active Oracle User Group
- Official recognition and involvement by both Oracle and IBM
- Website <u>www.zseriesoraclesig.org</u>
 - Presentations, Links, Bulletin Board

Oracle and IBM System z Coverage

- Z Oracle SIG Webinar, Oracle and IBM (July 30, 2013, replay available)
 - z Oracle Best Practices Update
 - For Replay
 https://oracleaw.webex.com/oracleaw/lsr.php?AT=pb&SP=EC&rID=76841797&rKey=6c9bf
 76ffc78ec26
- Oracle Collaborate/zOracle SIG Conference (next is Las Vegas, April 2014)
 - Oracle on Linux on System z Sessions
 - zSeries Oracle SIG Sessions
 - User, Oracle, and IBM Presenters
 - All z Oracle presentations posted at www.zseriesoraclesig.org
- SHARE (San Francisco, February 2013, and Boston, August 2013)
 - IBM Oracle Sessions Installation Experiences and Recommendations
 - Oracle Support for IBM System z
 - User Experiences
- Oracle OpenWorld (San Francisco, CA, October 2013)
 - Executive Briefing Center, including z and Storage
 - Oracle on Linux on IBM System z
 - PeopleSoft on System z
 - Siebel on IBM System z
 - IBM Booth (Server/System z Ped)
- Social Media
 - Oracle Community (Database, zSeries)
 - Twitter (IBMandOracle)

Information Sources

- http://www.oracle.com/ibm
 - Oracle IBM Partner Relationship
- http://otn.oracle.com
 - Oracle Select "Downloads"
- http://www.vm.ibm.com/perf/tips
 - General z/VM Performance & Tuning Tips, Capacity planning
- https://support.oracle.com
 - Oracle Support Webpage (My Oracle Support)
- http://www-124.ibm.com/developerworks/oss/linux390/index.shtml
 - Lot's of information on Linux for zSeries, IBM DeveloperWorks
- http://www-128.ibm.com/developerworks/linux/linux390/perf/index.html
 - Hints and Tips for tuning Linux on System z
- http://www.zseriesoraclesig.org
 - Special Interest Group of Oracle users on the mainframe (z/OS and Linux)
- http://www.mail-archive.com/linux-390%40vm.marist.edu/
 - Marist List Server
- http://www.ibm.com/redbooks
 - SG24-6482-00 Experiences with Oracle Database 10g on Linux for zSeries
 - SG24-7191-00 Experiences with Oracle 10gR2 Solutions on Linux for System z
 - SG24-7573-00 Using Oracle Solutions on Linux on System z
 - SG24-7634-00 Experiences with Oracle Solutions on Linux for IBM System z
 - REDP-4788-00 Installing Oracle 11gR2 RAC on Linux on System z

Additional z Oracle Sessions at SHARE Boston

- Wednesday 9:30 am Room 308 RAC Networking and Updates
 - Kathryn Arrell and Dave Simpson
- Wednesday 1:30 pm Room 310 How to Make DBs on Loz Highly Available
 - Michael Friesenegger, SUSE
- Wednesday 4:30 pm Room 309 Use Experiences O Loz Boston University
 - Gerard Shockley, Boston University
- Thursday 1:30 pm Room 310 TIPS Learned Implementing O Loz (1 of 2)
 - Dave Simpson and Christian Ehrhardt
- Thursday 3:00 pm Room 310 TIPS Learned Implementing O Loz (2 of 2)
 - Dave Simpson and Christian Ehrhardt

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Oracle Support Update for Oracle running on Linux on System z

Rhoda Sarmiento-Pereira / Damian Gallagher Principal Technical Support Engineer Oracle on Linux on Z Specialist Support Team

Safe Harbor Statement

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Agenda

- Oracle RDBMS on z/Linux
 - Version Availability
 - Product Updates including PSU and SPU
 - Useful Diagnostics when opening an SR
 - Log file Sync Wait (Excessive Commit Scenario)

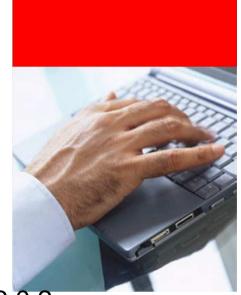




Product Availability

- 11.2.0.3
 - Premier Support Ends Jan 2015
 - Extended Support Ends Jan 2018
 - Patch 10404530 complete replacement for 11.2.0.2
 - 12c Agent is already available for Oracle Enterprise Manager Cloud Control

http://www.oracle.com/technetwork/oem/enterprisemanager/downloads/index.html



PSU and SPU (fka CPU Patch) Availability

- Patch 16742216: GRID INFRASTRUCTURE PATCH SET UPDATE 11.2.0.3.7 (INCLUDES DB PSU 11.2.0.3.7)
- Patch 16742095: DATABASE SECURITY PATCH UPDATE 11.2.0.3.0 (CPUJUL2013)
- Patch 16619892: DATABASE PATCH SET UPDATE 11.2.0.3.7 (INCLUDES CPUJUL2013)

To understand the difference between PSU and SPU: Patch Set Updates for Oracle Products (Doc ID 854428.1)

Top Issues

- Extended Support for 10gR2:
 - Only applies to 10.2.0.5.0 (the terminal patchset)
 - We've had a couple of customers who have been caught out with a new bug at an earlier patchset —while we'll do our best, we cannot open bugs for anything other than 10.2.0.5 — and ideally the latest available PSU
 - So get up to latest level if this is where you need to be
 - Ideally get on up to 11gR2 ☺

Top Issues

- Address Space Layout Randomisation ASLR
 - Lovely concept for security moves address space components around, and handles the links and offsets so that it's transparent to application programs.
 - Er, NOT, at least as far as Oracle is concerned our memory management code has been refined over decades, and does things that ASLR doesn't expect
 - Setting ON/TRUE causes random, intermittent memory related issues, from a single process ORA-600 to complete database crash – it is entirely SGA size and workload dependent what may happen
 - Set OFF, please

Essential Reading

- Experiences with Oracle 11gR2 on Linux on System Z http://www.redbooks.ibm.com/abstracts/sg248104.ht ml?Open
- Everything you need to install, operate, tune, migrate... All in one place, written by a joint IBM and Oracle team from real world experiences
- Free !!

Essential Reading

- Note 1306465.1 Getting Started 11gR2 Grid Infrastructure, ASM and DB (IBM: Linux on System z)
- Note 1290644.1 Requirements for Installing Oracle 11gR2 on SLES11 on IBM: Linux on System z (s390x)
- Note 1476511.1 OHASD fails to start on SuSE 11 SP2 on IBM: Linux on System z [ID]
- Note 1470834.1 Requirements for Installing Oracle 11gR2 on RHEL 6 on IBM: Linux on System z (s390x)
- Note 1086769.1 Ensure you have prerequisite rpms to install Oracle Database and AS10g(midtier) on IBM: Linux on System z (s390x)

Essential Reading

- Note 1377392.1 How to Manually Configure Disk Storage devices for use with Oracle ASM 11.2 on IBM: Linux on System z Red Hat 6
- Note 1351746.1 How to Manually Configure Disk Storage devices for use with Oracle ASM 11.2 on IBM: Linux on System z under Red Hat 5
- Note 1350008.1 How to Manually Configure Disk Storage devices for use with Oracle ASM 11.2 on IBM: Linux on System z under SLES
- Note 1459030.1 11.2.0.3 Grid Installer Hangs at 75% When Using DASD Softlink Device
- Note 1514012.1 runcluvfy stage -pre crsinst generates reference data is not available for verifying prerequisites for RHEL 6

Oracle Advisor Webcast Program

Current schedule Archived recordings Doc ID 740966.1

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Mouse over the title to view a short abstract, and use the register button to see the full abstract with options to register.



Select a	produ	uct to	aet s	tarted:
			9	

Choose Product Area

Replay available of July 30th - Top Ten Tips for Oracle RAC on Linux on IBM System Z

Working with Support "Diagnostics Required"

- Each problem reported with an SR requires analysis on our part (support). In order to assist you better we want to make sure that diagnostics is provided in timely manner.
- The next few slides are a list of basic diagnostics we ask as when we receive an SR. If possible, upload them immediately after opening an SR.

Working with Support "Diagnostics Required"

- Please provide a complete description of the problem.
 - description like: Our database hangs or the installation of Oracle 11g is not working are not a helpful description. We need clear and complete details. Error message or at least screen shot of the problem will help.
- •RDA (Remote Diagnostic Agent)
 - very important piece of information about the database and OS kernel parameters.
- •If RDA cannot be provided right away, upload the alert log and accompanying trace files especially with ORA-0600, ORA-7445 errors and other ORA-xx errors.
- •If problem is with installation and applying a patch, please upload the installation log and the output of Isinventory –detail

Working with Support "Diagnostics Required"

• OS Watcher and AWR are usually needed when there is a performance issue. Additional diagnostics maybe requested later on but these two will very helpful when uploaded when the SR was opened

For ASM issues:

Collecting The Required Information For Support To Troubleshot ASM/ASMLIB Issues. (Doc ID 869526.1)

For RAC evictions:

RAC Node Eviction Troubleshooting Tool (Doc ID 1549954.1)

Tools

- Oracle Tools
 - -AWR
 - Statspack
 - OSWatcher
 - LTOM
 - SQLT
 - HCVE
 - -RDA

- Other Tools
 - Sysstat / sar
 - -Nmon
 - Velocity
 - PerfKit

AWR

Active Workload Repository – stores data as things are running, takes snapshots, provides reports:

AWR – performance averaged over time

AWRSQL – for a particular sql

AWR Compare - diff two AWR reports - very useful

AWR RAC – across all nodes in a system

ADDM – Diagnostic Monitor – run this first and read it !!

ASH – active session history – what the active sessios were doing in a period

AWR

NOTE WELL – using the AWR repository data requires a licence for the Diagnostic and Tuning pack, and support will not often verify that you have one. If in doubt, use statspack.

Statspack

Snapshot based performance over time, still enhanced for new releases, used by tools such as LTOM as it's guaranteed to be available (if not installed ©)

OSWatcher

Gathers system profile data – vmstat, top, iostat etc

Unnecessary if you have sar

Provides a good summary report – the new OSWatcher Black Box does analysis for you

A good basic collector

Provides top, which shows the process list

Takes a snap every minute, which is not very expensive

LTOM

Lightweight Onboard Monitor

Subset of OS stats together with Oracle wait/contention information.

Very good for cross correlating Oracle and Linux infor for further depth of analysis

Excellent for identifying the 'hockey stick' – the point where everything went wrong.

As with OSW, sample based so temporal analysis possible



SQLTXplain – comprehensive SQL access plan analysis with comprehensive data collection, plan history, object DDL and stat history

If tuning pack installed, will also generate tuning baselines and profiles.

RDA

Remote Diagnostic Agent – provides baseline information on configuration and setup – OS, Oracle, cluster, CRS etc

Important to run with the correct flags set Collects a lot of information, including performance data

RDA HCVE

Health checker

Missing a few prereqs for Linux on z, but worth running as belt and braces, and at least provides data to challenge



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