IMS Request for Enhancements (RFE) for Customer Requirements

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Requirements Management

- **Historically**... internal IBM FITS tool
  - Used to manage/track customer requirements, customers do not have direct access to their requirements

- **Going forward via** [Request for Enhancements (RFE)](#) online portal
  - Customers can directly manage/track their requirements – greater accessibility
  - Plus access and ability to vote/comment/watch other public requirements

RFE already used by [Rational], [Tivoli], [WebSphere], [DB2 for z/OS], [DB2 Tools] and [IMS Tools]

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**RFE Community**

- Submit and Edit
- Search and View
- Attachments
- Voting
- Commenting
- Watching
- Notifications (email and RSS)
- Groups
- Metrics portal
- Administrative portal
- Escalation process
- And more...

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**Customers**

**Brand Development**
IMS RFE

- Rollout plan
  - RFE target for general use beginning 2Q2013
  - FITS target for closing 1Q2013
  - Key requirements can be recreated in RFE in order to track and allow others to view/vote/comment/watch

- RFE is easy to use – logon with your developerWorks IBM ID
  - Submit from the IM RFE site – many fields auto-filled, straight-forward form
  - Search for RFEs – easily find an RFE via search filters: View, Comment, Vote, Watch
  - Track my RFEs – view all the RFEs that you’re interested in, plus automated notifications

Submit RFEs

Welcome Information Management users! Here you have an opportunity to collaborate directly with the Information Management product development teams and other product users.

- Search for RFEs (view, comment, vote, and watch)
- Submit RFEs
- Track your RFEs (My RFEs)

Customize this page for your favorite product:
Application Development Facility

Information Management RFE activities
- Search RFEs
  Before you submit a request, search the existing database to minimize the number of duplicate entries. You can add your own comments to existing requests and share information across the community.
- Submit RFEs
  Submit your own idea for a new RFE. Our development team will review your request and provide status updates throughout its lifecycle.

Spotlight
- Announcements
- Give us your feedback

Brands
- All brands
- Information Management
- PureSystems
- Rational
- Tivoli
- WebSphere

Latest RFE submitted
Product:

Complete your sessions evaluation online at SHARE.org/SFEval
Submit a request for enhancement sample

Submit a request for enhancement (RFE)

Use this form to submit an idea for a new product feature, also called a request for enhancement (RFE). The product development team will review your input and provide status updates as decisions are made regarding the RFE.

Before you submit a new RFE, please view RFEs that have already been submitted. If your idea has already been submitted, you can add comments to the existing RFE, thereby indicating your agreement with the idea. We may use this information to help prioritize development of new features.

**Note:** The company and business justification will not be visible on the Jazz.net site for RFES submitted for Jazz products.

The fields indicated with an asterisk (*) are required to complete the transaction. If you do not want to provide us with the required information, please use the Back button on your browser to return to the previous page.

A key icon indicates that the field is displayed only to the original submitter. The key icon next to an RFE indicates that the RFE is a private RFE.

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Submitter:</strong></td>
<td>djr</td>
</tr>
<tr>
<td><strong>Company:</strong></td>
<td>The Company field is visible to you and IBM only, as shown by the key icon (40 characters or less):</td>
</tr>
<tr>
<td></td>
<td>ibm</td>
</tr>
<tr>
<td><strong>Headline:</strong></td>
<td>Please enter a summary of your request (125 characters or less). Only the first 25 characters are visible if the RFE is private.</td>
</tr>
<tr>
<td></td>
<td>MT</td>
</tr>
<tr>
<td><strong>Submitter's ranking of priority:</strong></td>
<td>What impact does this request have on your ability to use the product?</td>
</tr>
<tr>
<td></td>
<td>Urgent</td>
</tr>
</tbody>
</table>

Complete your sessions evaluation online at SHARE.org/SFEval
Submit a request for enhancement ...

<table>
<thead>
<tr>
<th>Brand:*</th>
<th>Information Management</th>
</tr>
</thead>
<tbody>
<tr>
<td>Product family:*</td>
<td>IMS</td>
</tr>
<tr>
<td>Product:*</td>
<td>IMS Transaction Manager</td>
</tr>
<tr>
<td>Component:*</td>
<td>Terminal Management</td>
</tr>
<tr>
<td>Operating system:*</td>
<td>IBM z/OS</td>
</tr>
<tr>
<td>Source:</td>
<td>IBM identified source for RFE creation. IOD conference</td>
</tr>
<tr>
<td>Visibility:</td>
<td>Private</td>
</tr>
<tr>
<td>Country:</td>
<td>United States</td>
</tr>
<tr>
<td>PMR ID:</td>
<td>If applicable, enter the Problem Management Record (PMR) ID. For example, 12345,AY7,ABC (with no spaces or other special characters)</td>
</tr>
</tbody>
</table>

- IMS Database Manager
- IMS Transaction Manager
- IMS Enterprise Suite
- IMS System Services
Submit a request for enhancement ...

**Description:**
Please enter a detailed description of the new feature that you want (5000 characters or less):

- **Description example**

- **a description of the enhancement**

**Use Case:**
Please describe the scenario (use case) this feature would be used in (5000 characters or less):

- **Use case example**

- **use case/user story describing how enhancement would be used**

**Business justification:**
Please explain your business justification for why IBM should add this feature. Include information such as extent of individuals affected, impact on your business or project, and so forth. This information will not be publicly visible, as shown by the key icon. You can use this field to provide information that you only want to share with IBM (5000 characters or less):

- **saving time, money and the world**
Submit a request for enhancement ...

**RFE actions:**
- Add vote
- Add to My watchlist

**Attachments**
No file is attached to this RFE.

File attachments:
- The maximum number of files allowed per user per RFE is 4.
- The maximum number of files allowed per RFE is 20.
- The maximum size of a file attachment is 10MB.

**Note:** All attachments are scanned for viruses.

Attach a new file

An IBM representative may use the information you have provided to contact you regarding an RFE entered into the RFE Community.

By submitting this form I agree that IBM may process my data in the manner indicated above and as described in IBM’s Privacy Statement.

Submit  Cancel
You are being notified that you recently submitted an RFE on the IBM RFE Community.
You will be able to edit your RFE for 24 hours before the RFE is processed and sent to IBM product management.

We encourage you to take the following steps to ensure the best possible outcome of your RFE:

1) Review your RFE
   It is important to review your RFE to ensure the RFE is both accurate and sufficiently detailed for its proper evaluation. You have 24 hours from the time the RFE is submitted to edit it before the RFE is processed.

2) Add supplemental information to your RFE
   Provide as much information on your RFE as possible by attaching additional documents or by posting comments to provide vital supplemental information.

3) Promote your RFE
   The level of activity of your RFE is a consideration in determining its business value. This activity is indicated by the number of users who have contributed to it, who are watching it, and who have voted for it.

4) Get notified of updates to your RFE
   Get email notifications of any changes to your RFE by adding the RFE to your watchlist ("My watchlist") and clicking on the "Subscribe to email notifications" on the My watchlist page.

For your records, we are providing you with a summary of your submitted RFE:

ID: 16322
Headline: [MT - ]
Submitted on: 03 Oct 2012, 05:48 PM Eastern Time (ET)
Brand: Information Management
Product: IMS Transaction Manager

If you have any questions regarding your submitted RFE, please contact us at [http://www.ibm.com/developerworks/rfe/contact/](http://www.ibm.com/developerworks/rfe/contact/).
Resources

- RFE Getting Started Information
  - Create an developerWorks IBM ID, required for RFE
    https://www.ibm.com/developerworks/dwwi/jsp/WSLogin.jsp
  - IBM developerWorks RFE Community containing helpful information
    http://www.ibm.com/developerworks/rfe
  - RFE Community YouTube tutorials
  - RFE Community FAQ -
  - RFE Community statuses -

- Information Management’s RFE Community:

- Product URL list for Branded landing pages with product specific information:
Thank You