

Delivering Data Protection Services in a Business-Savvy Way

Presented by Jon Toigo CEO, Toigo Partners International Chairman, Data Management Institute







Welcome and Thanks

- In the next 20 minutes or so...
 - Synopsis of data protection strategy
 - Snapshot of data protection services and the tools for delivering "defense in depth"
 - (Re-)introduction to the Virtual Tape Library (VTL) as a service provisioning engine
- Leaving just enough time for
 - A brief presentation by Tributary Systems
 - Opportunity for aggressive Q&A



Data Protection in a Nutshell

- A set of services intended to
 - 1. Protect data from loss, corruption or unauthorized access or disclosure
 - 2. Enable restoral of data to a usable form by applications and decision-makers within an acceptable period of time
- A strategy of redundancy: data assets can't be replaced, so they must be made redundant...





Simple

- Make a copy. Mission accomplished...
- Not really.



Haven't We Seen This Before?



Needed: Business-Savvy



"Defense in Depth"

REGION

LOCALIZ

DISASTE

Regional Interruptions caused by natural and man-made disasters

> Data corruption or deletion due to viruses or malware, application and user errors

Localized Interruptions involving equipment and facilities

Hardwired or Policy-Driven?



Data protection services embedded on value-add array controllers or specialty appliances...

The Way It Was (Sort of)

Systems Managed Storage (SMS) & Hierarchical Storage Management (HSM)



Needed: A "Director"



How Would a Director Help?



TECHNOLOGY VALUE

BUSINESS VALUE

Think About It

Enabling the setting of recovery service objectives...

Quickly relate business processes to supporting resources...

Impact Analysis Business Process Interruption Costs Data and Infrastructure Assets

...and the impact of an interruption event in tangible and intangible terms.



And the establishment of time-to-data standards that help to set recovery priorities...



Setting the stage for the development of business-savvy recovery strategies that meet objectives, and fit sensible budget and testing *parameters...and policies for applying data protection services selectively!*



Policies

So, Where Is This "Storage Director"

- Functionality set, not a device...so, flexible
- Why not use the VTL?



Not a Tape Replacement





"Added Value"



Oversell...



High Availability is Costly

- VTL-to-VTL replication across a WAN, like WAN-based disk replication is expensive and subject to WAN delay (propagation and jitter)
- Use wisely for data that merits such data protection service
- But it is not a "one size fits all" solution

100 TB Backup Solution WAN Service **Permanent BU Facility** Between \$15/Mbps/Mo or Hot Site Facility (Broadband) to \$600/ Between \$ 50K - \$\$\$ Mbps/Mo (MPLS) monthly Virtual Tape Library (VTL) w/ WAN replication (x 2) Price Range: \$ 500K \$750K (+ disks ~\$500K + warranty Backup Server & Administrator (x2) HW/SW: \$2K Salary: \$75K - \$125K CAPEX: \$2 M - \$2.5 M/OPEX: \$200 - \$307+ K

Truth be Told

- Data protection services
 - Are best applied on a workload- or data-centric basis
 - May create complexity in need of automation and management



Needed: A "Single Pane of Glass"

Bifurcated products available today...so-called geo-clustering wares...

Works with select softwarebased data replication and backup processes.

Doesn't monitor hardware or every software-based replication or backup process.

Provides monitoring and failover.

Software Process

Hardware Process Focused

Works with select array vendor APIs to monitor data replication.

Doesn't work with all hardware or with software-based replication or backup.

Provides passive monitoring and alerts.

We need integrated tools for allocation, monitoring, and "ad hoc" testing...

Storage Director: A Bright Future





Storage Director a Solution Capable of "Any-to-Any" Connectivity

A Business Value Case Is Appearing

- Cost-containment: optimize investments in data protection technology and assign services cost-effectively to workload
- Risk reduction: Improve data protection and recovery capability without vendor hardware lock-ins
- Improved productivity: Reduce downtime by leveraging ad hoc testing and failover



Let's hear more from Ed Ahl at Tributary Systems!