



# **Session 12655: Introduction to Managing Mobile Devices Using Linux for System z**

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Monday, February 4, 2013 11:00am-12:00am

Grand Ballroom B, Grand Ballroom Level (San Francisco Hilton)



# Session Objectives

- **A little test at the end:**
  - **Name two capabilities of IBM Worklight 5.0 and one of the pre-req runtime environments**
  - **Name the three products that make up IBM Mobile Foundation 5.0 and their high level functions**
  - **Explain: BYOD, B2C, B2E, Native, Hybrid, Push Notifications**

# Mobile computing now dominates and shifts to the enterprise.

## Focus areas for mobile computing

34%

Enterprise apps (cross-industry)

33%

Industry-specific apps

31%

Extending mobile to core applications

27%

Commerce

24%

Social

16%

Global positioning-enabled capabilities

13%

Entertainment

10%

Gaming

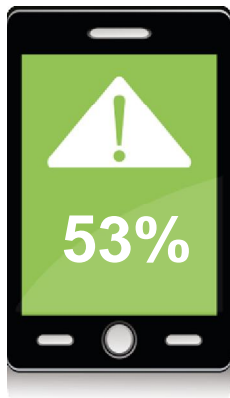
Mobile computing has a high level of penetration, with three in four survey respondents currently working in mobile computing, growing to 85 percent within the next two years.

Respondents see **enterprise and industry-specific applications as top areas for adoption** within 24 months, with extending mobile capabilities to existing core applications close behind.<sup>1</sup>

1. Source: 2011 IBM Tech Trends Report

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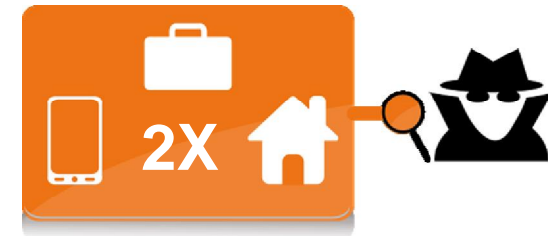
# Businesses are starting to see the need to *carefully secure* corporate data on both company- and employee-owned mobile devices.



Percentage of IT executives who rank mobile security and privacy as a **top** concern<sup>1</sup>



By 2016, the number of people who will use their smartphones for **work**<sup>2</sup>



With both personal and business data now on mobile devices, they are **twice** as appealing to hackers<sup>3</sup>

Find out more: IBM's mobile device defense – "A Do-or-Die Dilemma," an infographic

<sup>1</sup> Source: 2011 IBM Tech Trends Report

<sup>2</sup> Forrester Research, "Mobile is the New Face of Engagement," February 2012

<sup>3</sup> Kathleen Bela and Danielle Hamel, Risky Business: Survey Shows Smartphone Security Concerns Running High, [http://www.juniper.net/us/en/company/press-center/press-releases/2010/pr\\_2010\\_10\\_26-10\\_02.html](http://www.juniper.net/us/en/company/press-center/press-releases/2010/pr_2010_10_26-10_02.html)



# Mobile presents an enormous set of opportunities...



## Business to Enterprise (B2E)



- Increase worker productivity
- Improved claims processing
- Increase revenue through sales engagements
- Extend existing applications to mobile workers and customers
- Reducing fuel, gas, or fleet maintenance costs that are relevant in particular industries
- Increase employee responsiveness and decision making speed
- Resolve internal IT issues faster
- Reduce personnel cost (utilizing personal owned instead of corporate issued devices)

## Business to Consumer (B2C)



- Improve customer satisfaction
- Deeper customer engagement and loyalty
- Drive increased sales through Personalized offers
- Customer service
- Competitive differentiator
- Improve brand perception
- Deeper insight into customer buying behavior for up sell and cross sell
- Improve in store experience with mobile concierge services

# But mobile also brings business and IT challenges

- **Bring Your Own Device to Work (“BYOD”)**
  - 200 Million employees do so today
- **Cross-platform Development Considerations**
  - Ability to create the user interface that you need
  - Avoiding the lowest-common-denominator pitfall
  - Learning curve of latest phone features
  - Avoiding vendor lock-in / technology that won't keep up
- **Using What the Device Has to Offer**
- **R&D Processes and Developer Teams**
- **Back-end Data Integration**
- **Security and Authentication**
- **Post-deployment control of apps**



## Top Mobile Adoption Concerns:

1. Security/privacy (53%)
2. Cost of developing for multiple mobile platforms (52%)
3. Integrating cloud services to mobile devices (51%)

Source: 2011 IBM Tech Trends Report

# Mobile Devices: Unique Management & Security Challenges

## Mobile devices are shared more often

- Personal phones and tablets shared with family
- Enterprise tablet shared with co-workers
- Social norms of mobile apps vs. file systems



## Mobile devices have multiple personas

- Work tool
- Entertainment device
- Personal organization
- Security profile per persona?



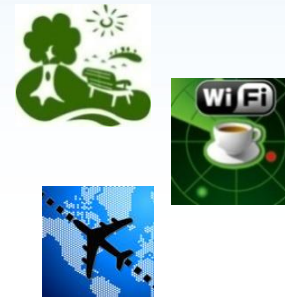
## Mobile devices are diverse

- OS immaturity for enterprise mgmt
- BYOD dictates multiple OSs
- Vendor / carrier control dictates multiple OS versions



## Mobile devices are used in more locations

- A single location could offer public, private, and cell connections
- Anywhere, anytime
- Increasing reliance on enterprise WiFi



## Mobile devices prioritize the user

- Conflicts with user experience not tolerated
- OS architecture puts the user in control
- Difficult to enforce policy, app lists



# IBM mobile strategy divided in the following:

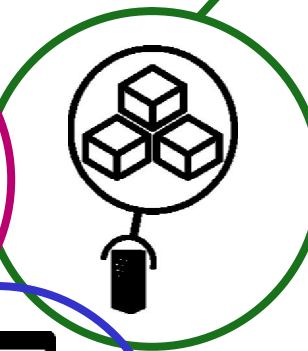
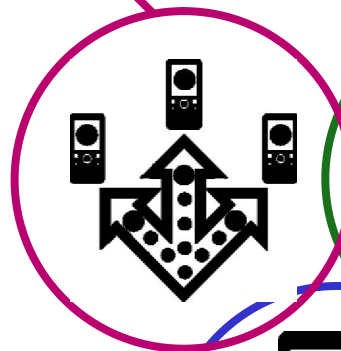
## Extend & Transform

**Extend** existing business capabilities to mobile devices

**Transform** the business by creating new opportunities

### Key Capabilities

- Strategy, planning and implementation
- Mobile-enabled solutions including analytics, commerce, and social business
- Mobile as a service



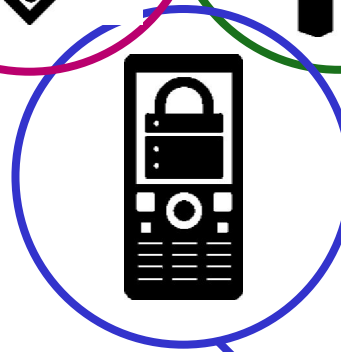
## Build & Connect

**Build** mobile applications

**Connect** to, and **run** backend systems in support of mobile

### Key Capabilities

- Multiplatform mobile web, hybrid and native app development
- Enterprise data, service, and application integration
- Life cycle management



## Manage & Secure

**Manage** mobile devices, services and applications

**Secure** my mobile business

### Key Capabilities

- Mobile Governance
- Device analytics and control
- Secure network communications & management



# IBM Mobile Foundation

*Build, connect, manage and secure your mobile enterprise*



IBM Mobile  
Foundation



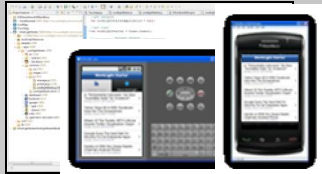
## Includes

### Includes:

- **IBM Worklight V5.0**
- **IBM WebSphere Cast Iron**
- **IBM Endpoint Manager for Mobile Devices**

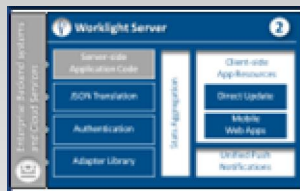
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# Worklight mobile platform overview



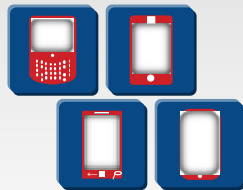
## Worklight Studio

A complete, extensible environment with maximum code reuse and per-device optimization



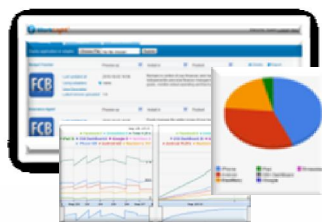
## Worklight Server

Unified notifications, runtime skinning, version management, security features, integration and delivery



## Worklight Runtime Components (i.e., device middleware)

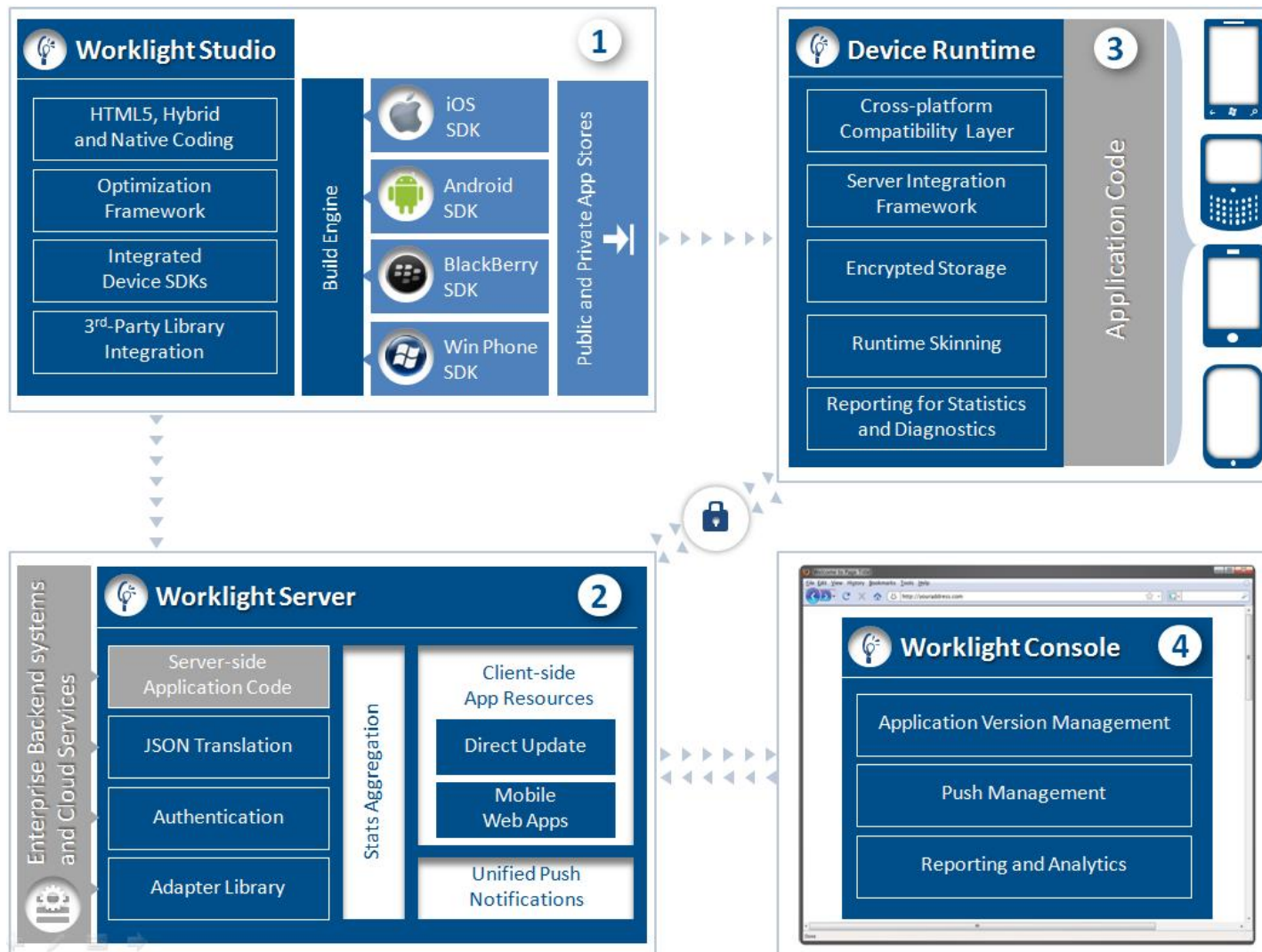
Extensive libraries and client APIs that expose and interface with native device functionality and the Worklight server



## Worklight Console

A web-based console for real-time analytics and control of your mobile apps and infrastructure

# Worklight Architecture Overview



Complete your sessions evaluation online at [SHARE.org/SFEval](http://SHARE.org/SFEval)



# Delivering for multiple mobile platforms

## *IBM Worklight*



**IBM Worklight Server V5.0 is supported on multiple environments, z highlights:**

### Middleware:

- WebSphere Application Server Network Deployment V7.0 or higher and future releases, modification levels and fix packs
- Apache Tomcat 7.0 and future fix packs

### System z operating systems:

- Red Hat Enterprise Linux (RHEL) 5 Update 6 Advanced Platform System z
- Red Hat Enterprise Linux (RHEL) Server 6 System z
- SUSE Linux Enterprise Server (SLES) 11 System z
- SUSE Linux Enterprise Server (SLES) 10 System z



### Key Capabilities

#### Mobile optimized middleware

- Open approach to 3rd-party integration
- Strong authentication framework
- Encrypted offline availability
- Enterprise back-end connectivity
- Unified push notifications
- Data collection for analytics
- Direct updates and remote disablement
- Packaged runtime skins

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# IBM Worklight application types

## Browser Access

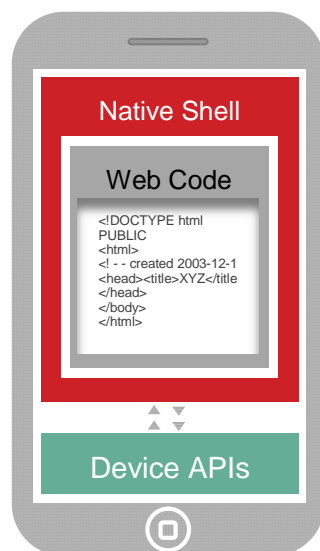
Written in HTML5 JavaScript and CSS3. Quick and cheap to develop, but less powerful than native.



Browser Access

## Hybrid Apps - Web

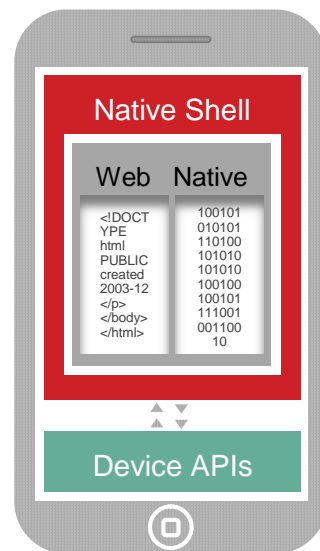
HTML5 code and IBM Worklight runtime libraries packaged within the app and executed in a native shell.



Downloadable

## Hybrid Apps - Mixed

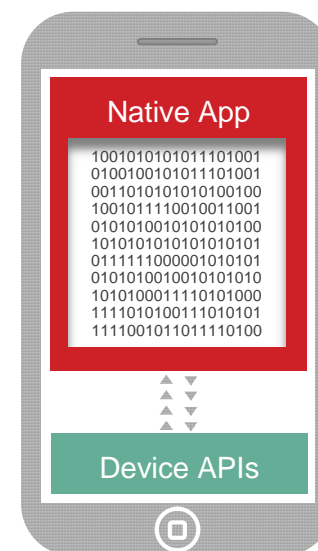
User augments web code with native language for unique needs and maximized user experience.



Downloadable

## Native Apps

Platform-specific. Requires unique expertise, pricy and long to develop. Can deliver higher user experience.

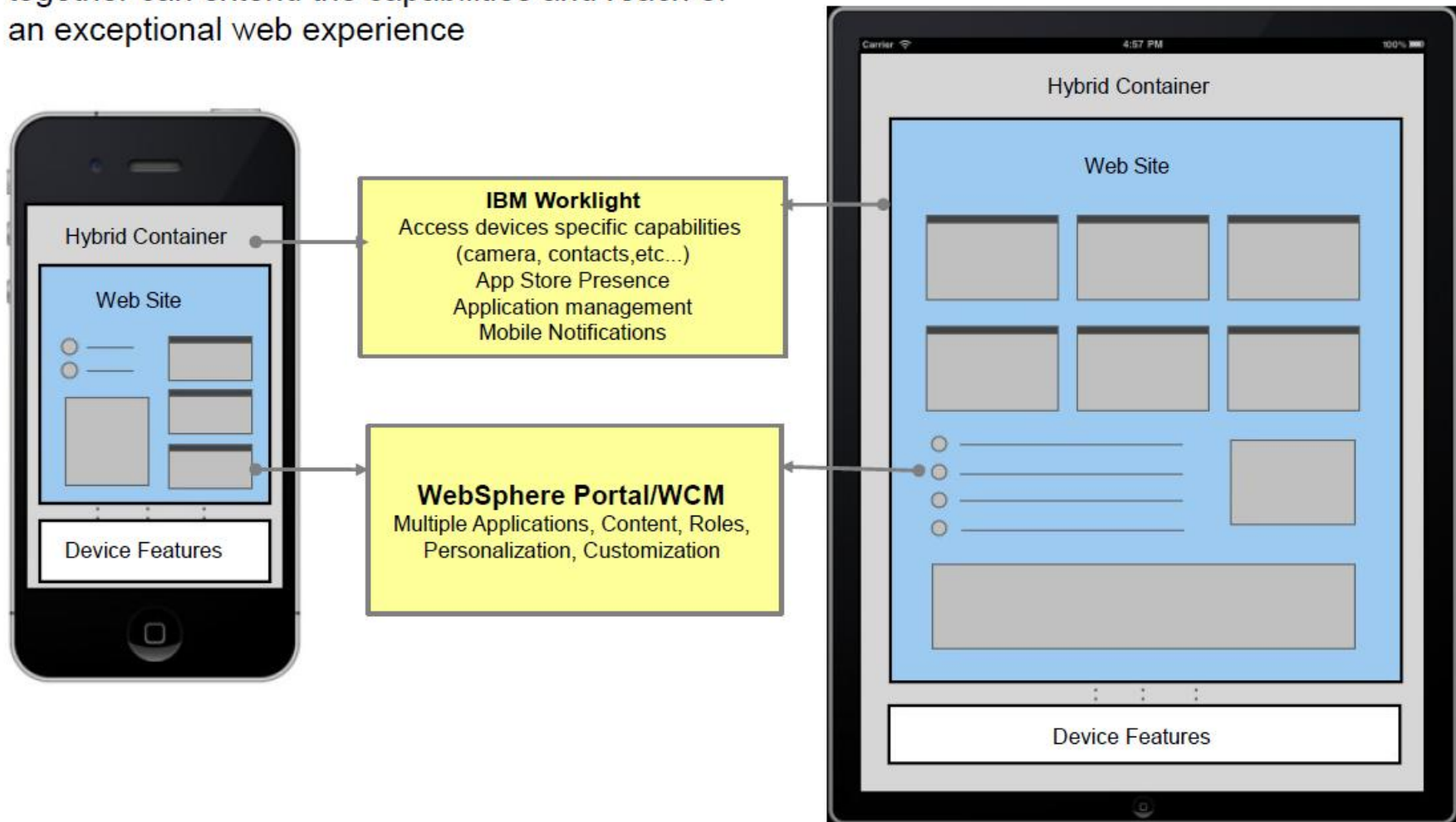


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# Hybrid – Worklight and WebSphere Portal



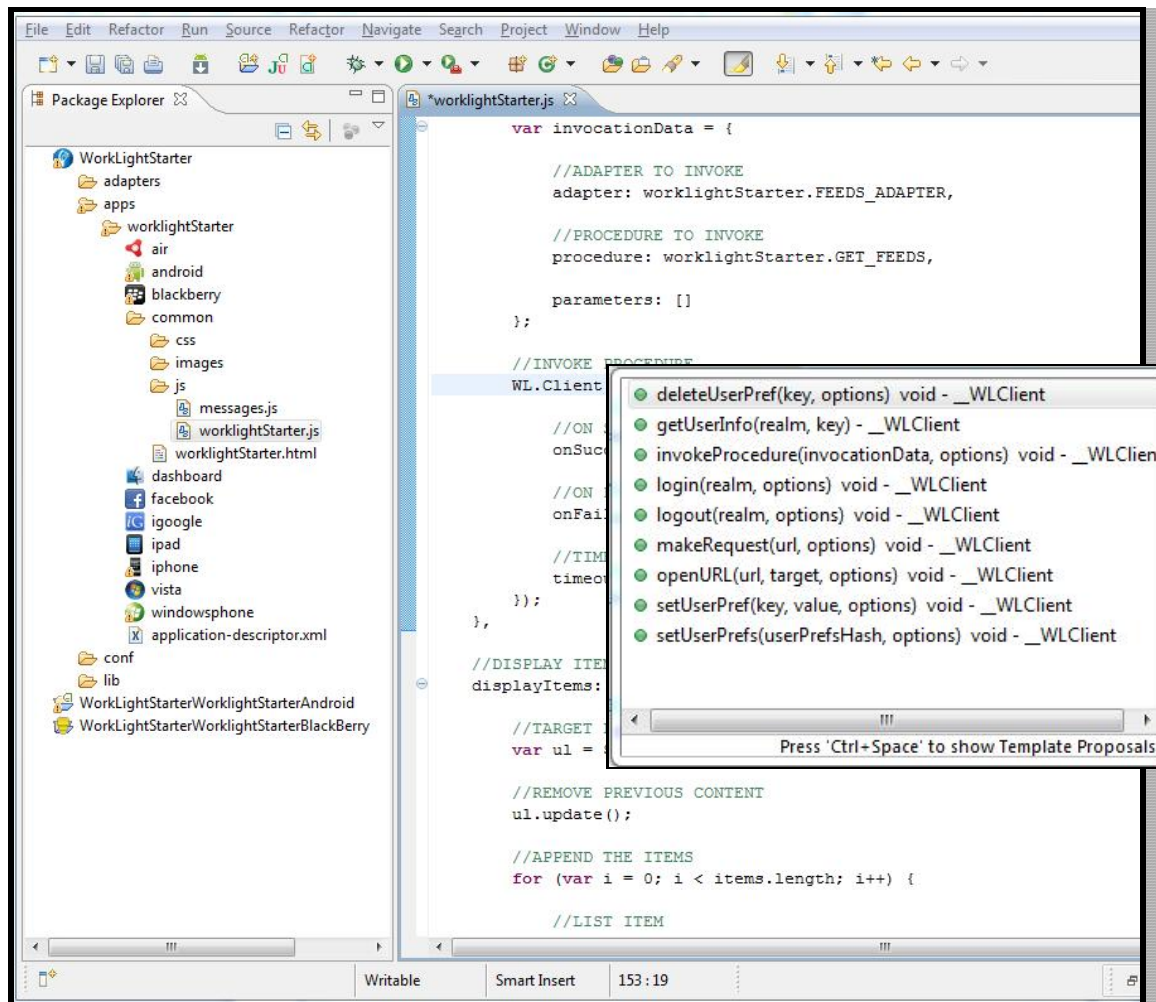
WebSphere Portal/WCM and IBM Worklight used together can extend the capabilities and reach of an exceptional web experience



WCM = Web Content Manager

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# IBM Worklight Studio



**Integrated Development Environment (Eclipse Plug-in)**

**Application development using native and/or familiar web technologies:**

- HTML5
- CSS3
- JavaScript

**Integrated device SDKs allow direct access from within the IDE to emulators and code debugging utilities**



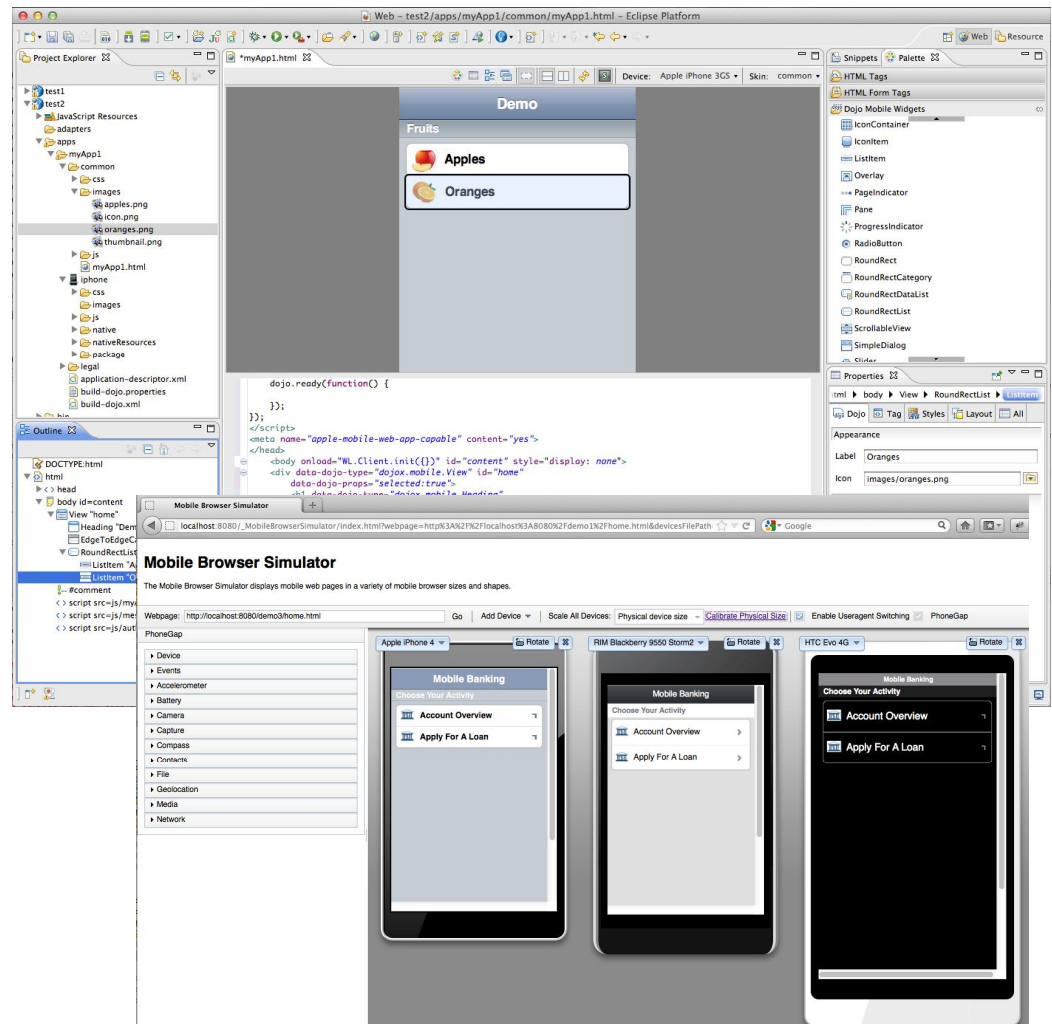
# Worklight Studio V5.0

## Rich page editor

- Worklight studio optimized for development of hybrid mobile applications, including a rich-page, drag-and-drop editor, palette of components, properties view, beautified outline, and raw editable source code for immediate UI customization.

## Enhanced desktop preview

A new browser simulator allows the definition of the form factor of the target mobile device, concurrently displaying multiple devices on the screen, and simulating Cordova APIs.



Apache Cordova is a platform for building native mobile applications using HTML, CSS (Cascading Style Sheets), and JavaScript

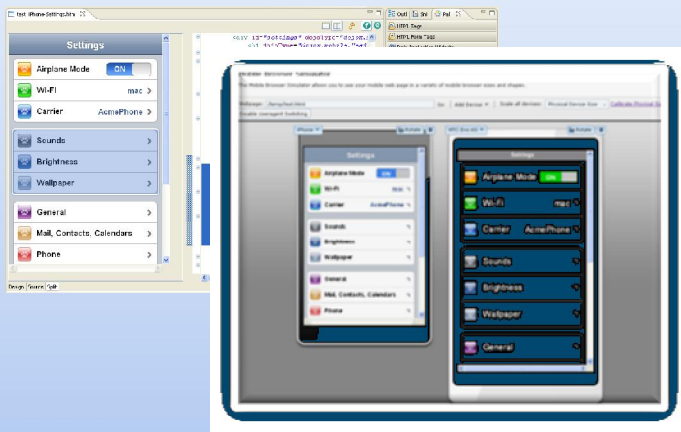
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# Rational IDEs with IBM Worklight



Design, code, build, test, and deploy mobile apps that run on a wide variety of mobile platforms; extend existing back-end services and data to mobile apps

## Integrated multi-platform development environments



Construct, debug, and test mobile UIs



Refactor existing logic on enterprise platforms (System z, Power) as mobile-consumable services

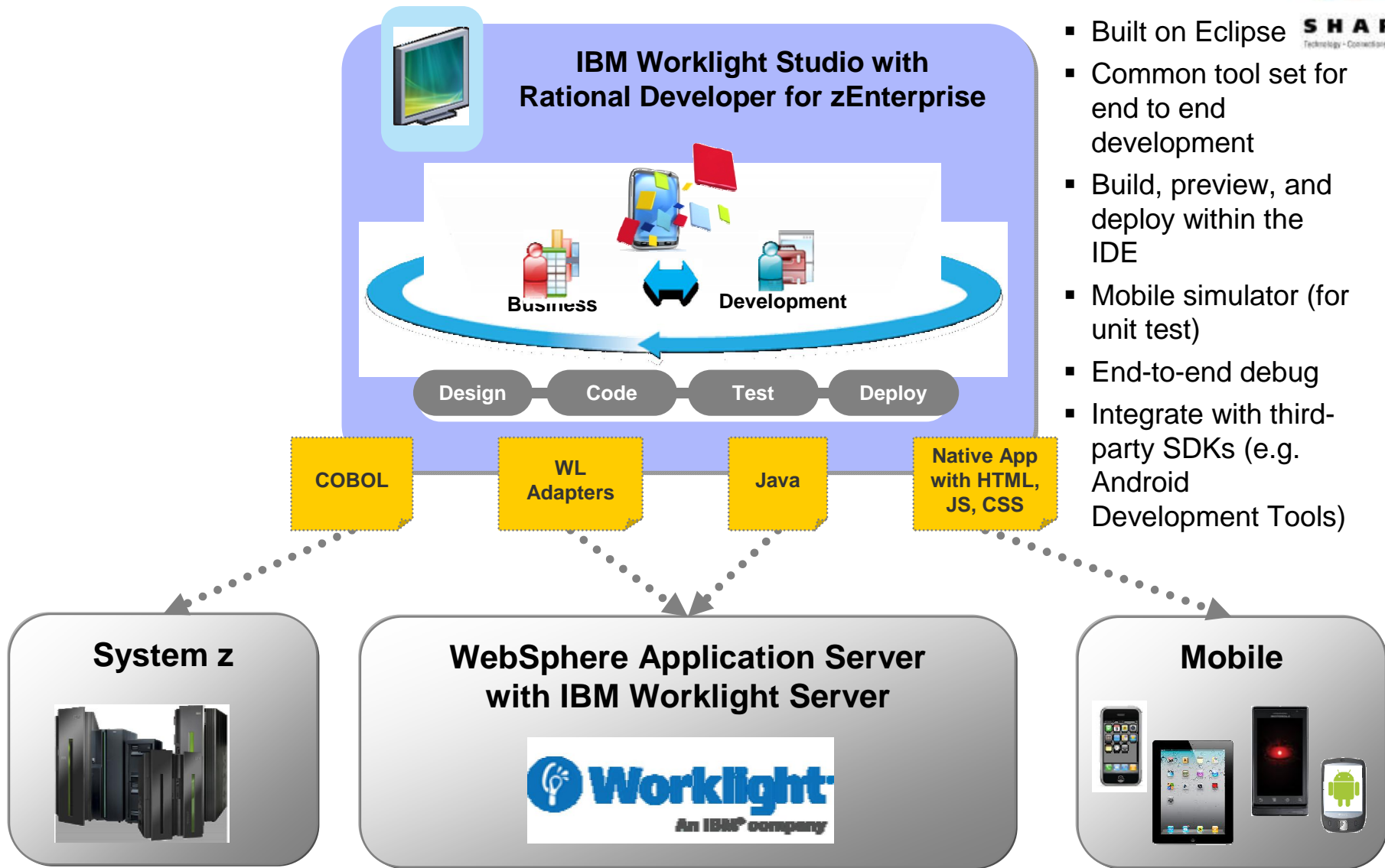
**IBM Worklight 5.0 is now included in the following IDEs (for development purposes only):**

- Rational Developer for **zEnterprise** v8.5
- Rational Developer for **Power Systems** v8.5
- Rational Application Developer v8.5
- Rational Software Architect v8.5

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# Mobile development with Rational Developer for z



- Built on Eclipse
- Common tool set for end to end development
- Build, preview, and deploy within the IDE
- Mobile simulator (for unit test)
- End-to-end debug
- Integrate with third-party SDKs (e.g. Android Development Tools)

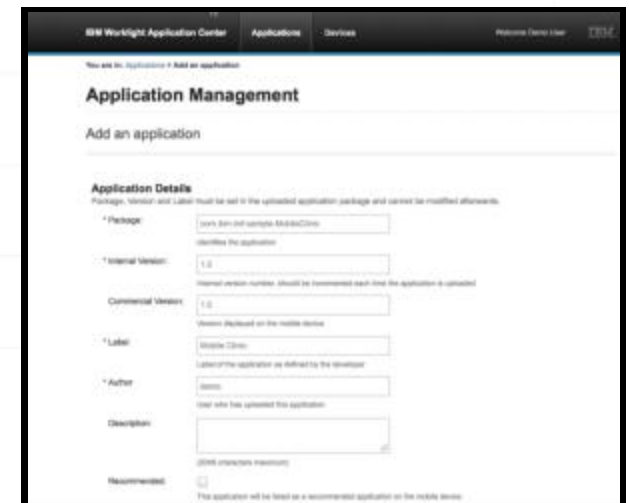
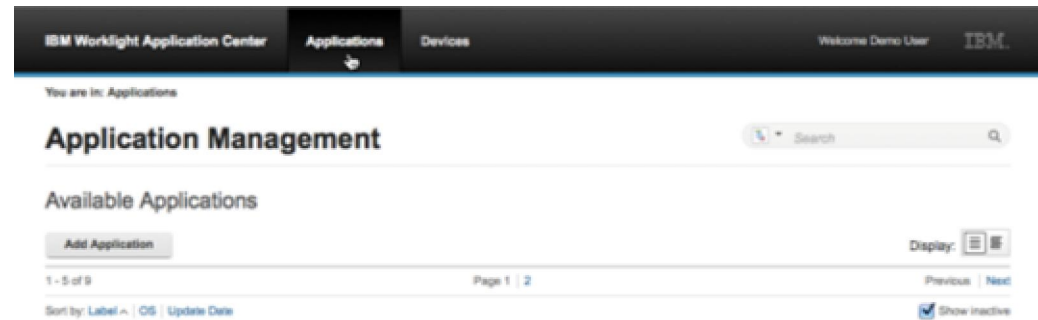
# Application center



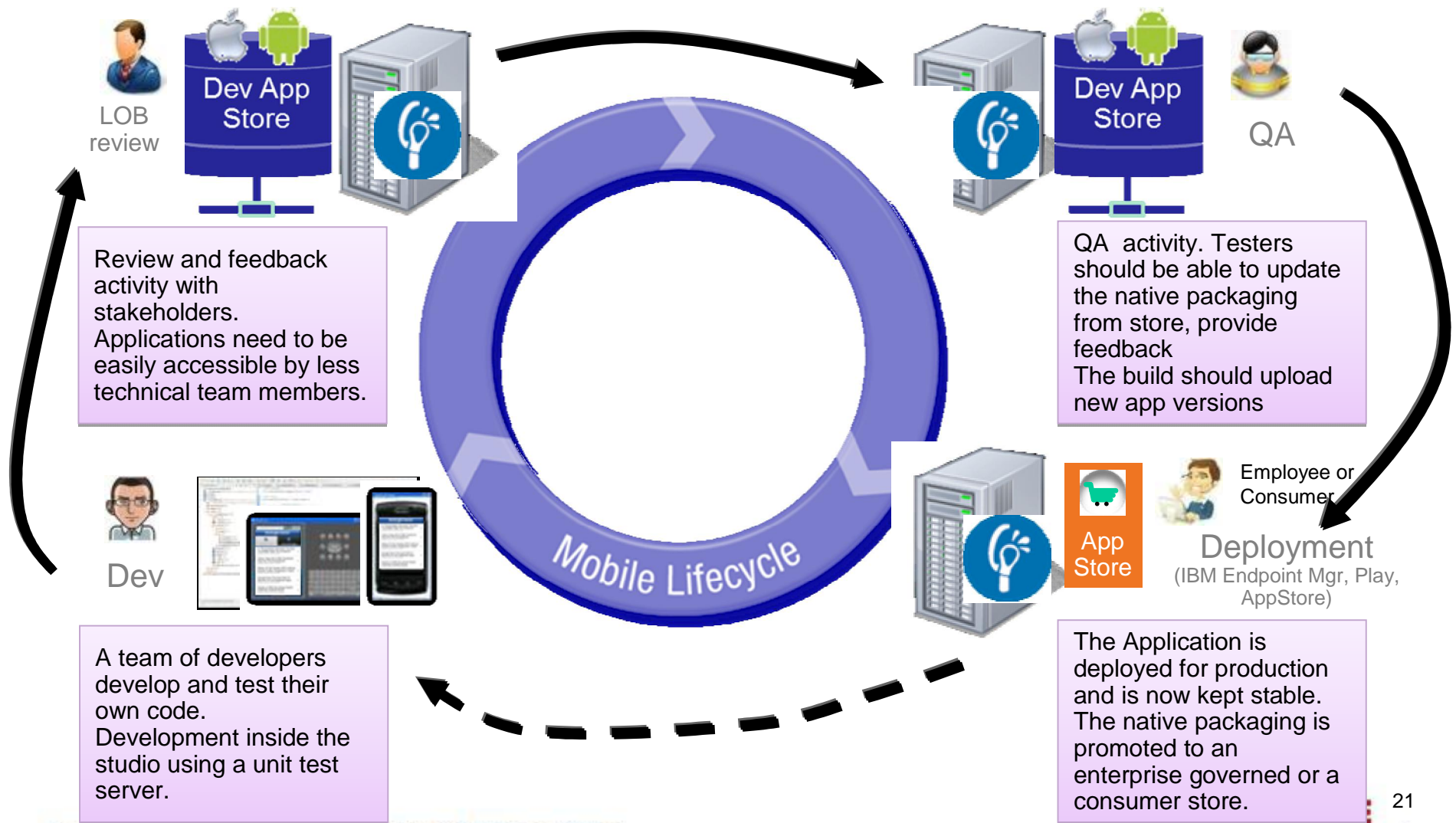
A cross platform private mobile application store similar to public app stores *but focused on the needs of an organization or a team*

- The IBM Worklight Application Center ***was created to streamline testing processes of apps*** by enabling dev teams to share apps with testers, designers, sample users, product managers, and any other stakeholders.

- Testers can download the apps to their devices using a special mobile client application and provide feedback on directly from their devices. Developers can then gather this feedback and consider it in future dev cycles.



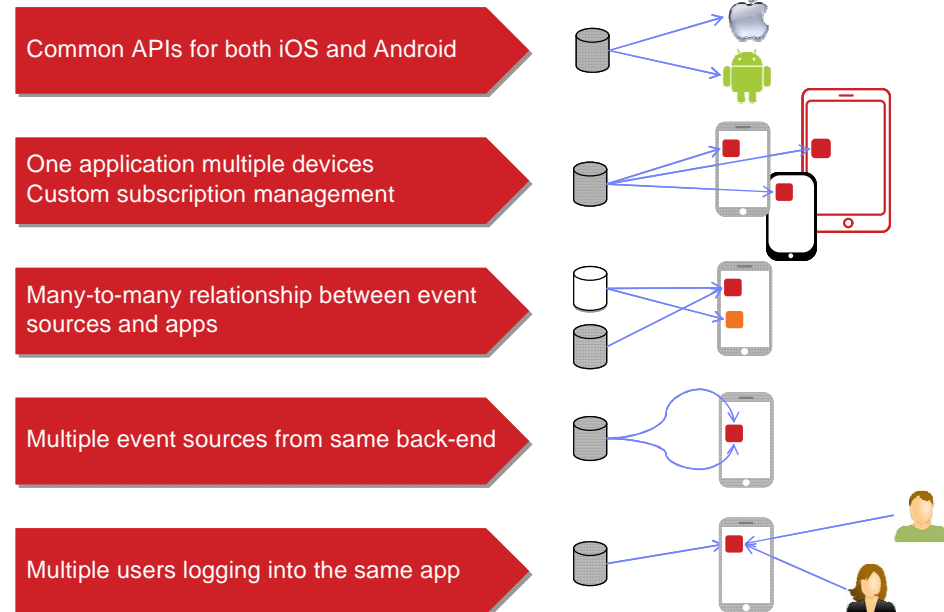
# Potential App Store Usage in a (Simplified) Development Lifecycle



# Flexible Push Notification Framework

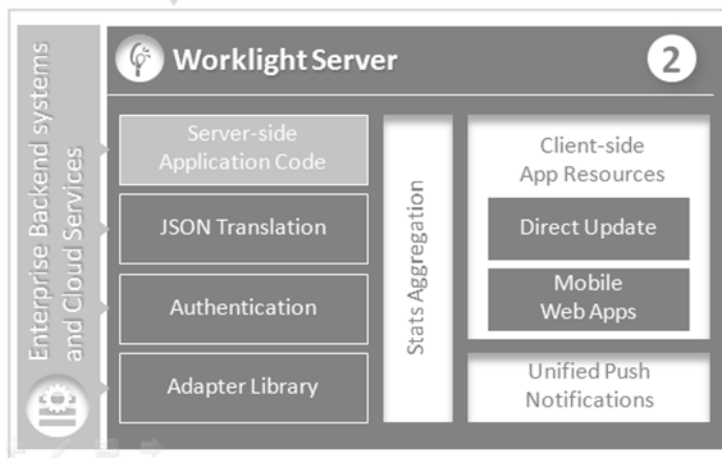
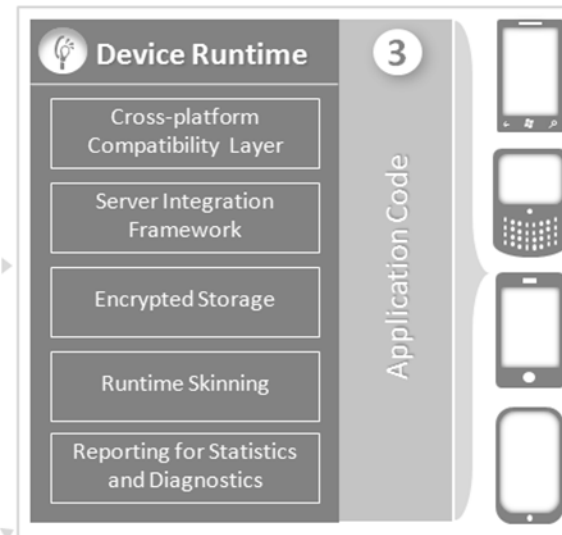
## Multiple Push Options

- Pushing notifications (for end user to do something or be informed) and managing the unique device considerations
- Pushing data or messages to a device
- Pushing applications



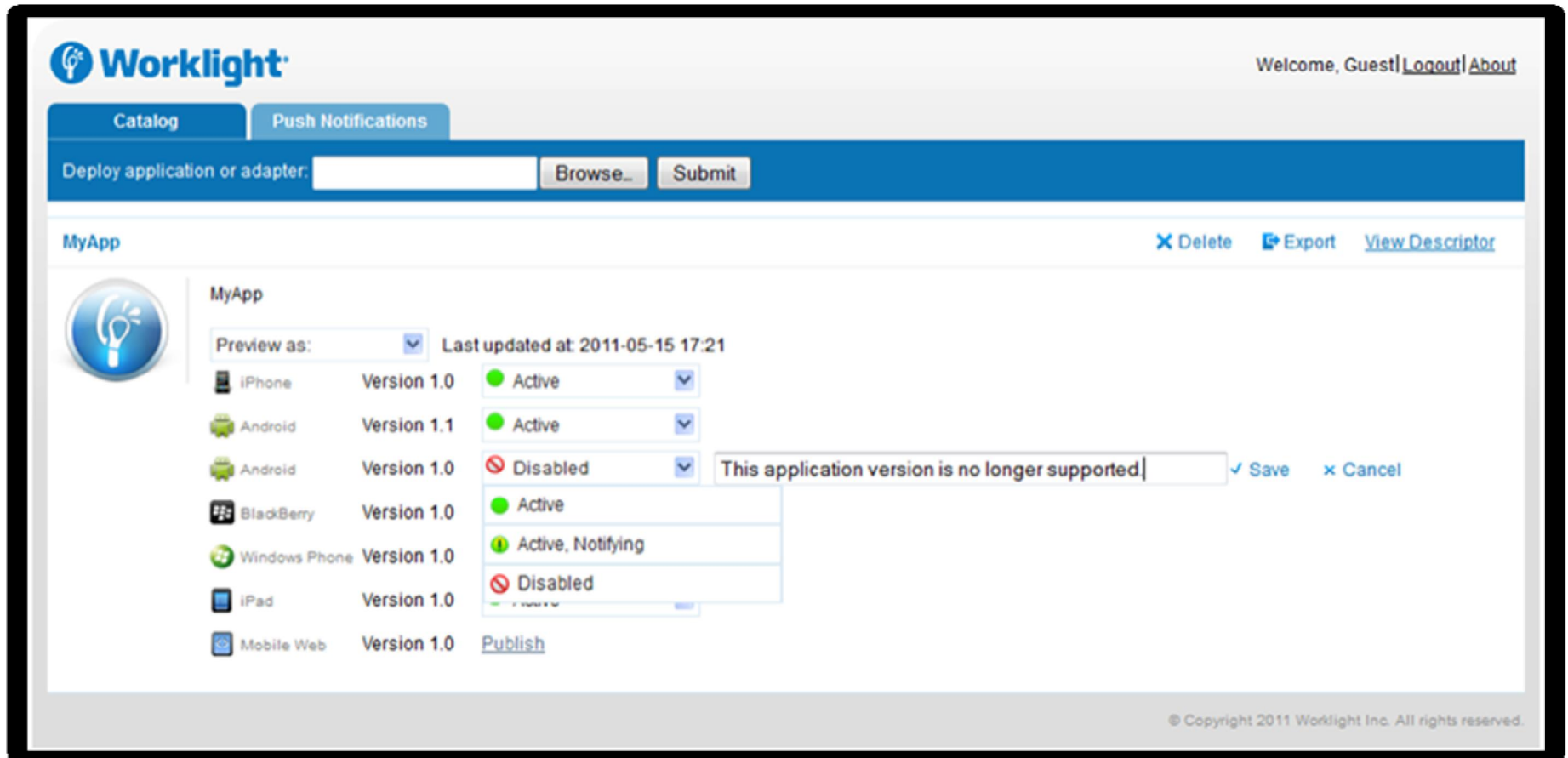
# Worklight Console

- Application Version Management
- **Push management**
- Usage reports and analytics
- Reports of custom application events
- Configurable audit log
- Administrative dashboards for:
  - Deployed applications
  - Installed adapters
  - **Push notifications**
- Data export to BI enterprise systems





# Dynamic Control of Deployed Apps



**Worklight** Welcome, Guest | [Logout](#) | [About](#)

[Catalog](#) [Push Notifications](#)

Deploy application or adapter:  [Browse...](#) [Submit](#)

**MyApp** [Delete](#) [Export](#) [View Descriptor](#)

**MyApp**

Preview as:  Last updated at: 2011-05-15 17:21

Device	Version	Status
iPhone	Version 1.0	Active
Android	Version 1.1	Active
Android	Version 1.0	Disabled
BlackBerry	Version 1.0	Active
Windows Phone	Version 1.0	Active, Notifying
iPad	Version 1.0	Disabled
Mobile Web	Version 1.0	<a href="#">Publish</a>

This application version is no longer supported | [Save](#) [Cancel](#)

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- Centralized control of all installed applications and adapters
- Remotely disable apps by device and version
- Customize user messages

# App Management


**Worklight** Welcome, Guest | [Logout](#) | [About](#) | [License](#)















**Catalog** | **Push Notifications** | **Reports** | **Active Users**

Deploy application or adapter: [Choose File](#) No file chosen [Submit](#)

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**WorkLight Starter** [X Delete](#)

 Retrieves RSS feed from engadget.com  
Preview as: [v](#) Last updated at: 2012-01-30 10:13

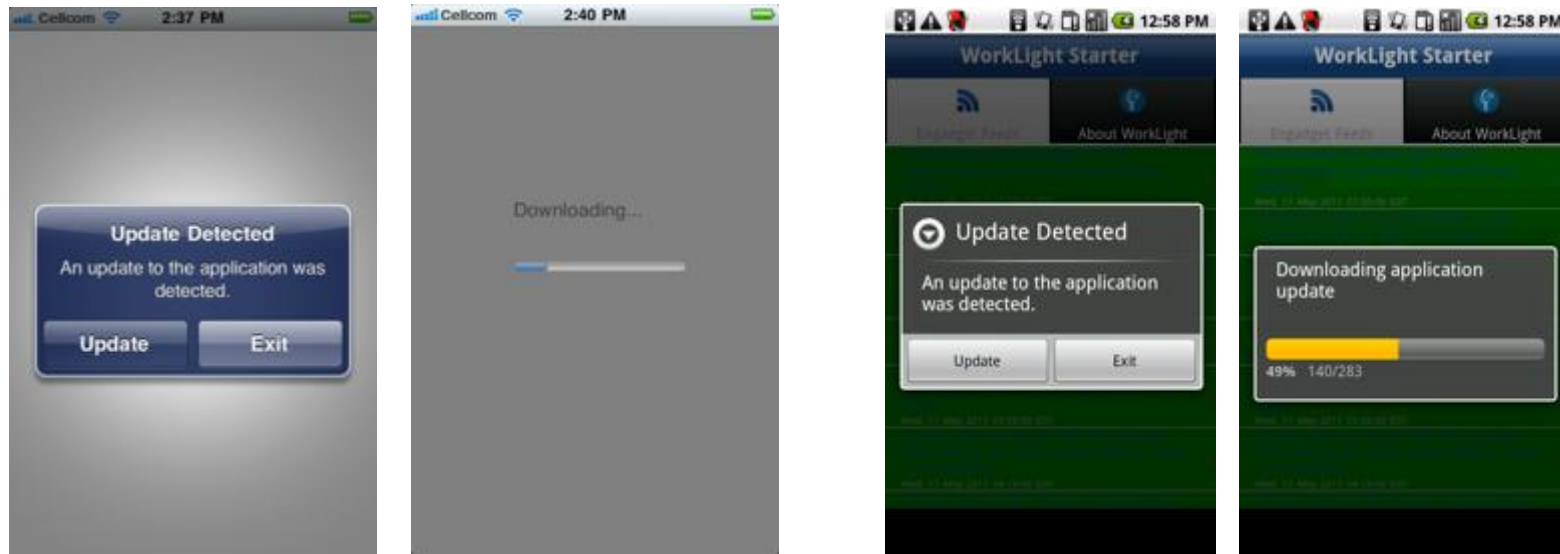
<a href="#">X</a>  iPhone	Version 1.1  Disabled <a href="#">v</a>	Authenticity Testing:  Disabled <a href="#">v</a>
<div>Notification text (will appear on the device): <input type="text" value="Please upgrade to the latest version"/></div> <div>URL to app store or market: <input type="text" value="http://itunes.com/myapp"/></div> <div><a href="#">✓ Save</a> <a href="#">x Cancel</a></div>		
<input type="checkbox"/> Lock this version <a href="#">?</a>		
<a href="#">X</a>  Android	Version 1.0  Active <a href="#">v</a>	Authenticity Testing:  Enabled, blocking <a href="#">v</a>
<input type="checkbox"/> Lock this version <a href="#">?</a>		
<a href="#">X</a>  BlackBerry	Version 1.0  Active <a href="#">v</a>	
<a href="#">X</a>  Windows Phone	Version 1.0  Active <a href="#">v</a>	
<a href="#">X</a>  iPad	Version 1.0  Active <a href="#">v</a>	Authenticity Testing:  Disabled <a href="#">v</a>
<input type="checkbox"/> Lock this version <a href="#">?</a>		
<a href="#">X</a>  Facebook	Version 1.0 <a href="#">Get App URL</a>	

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## Direct Update – user experience

1. Update detection upon application re launch
2. Dialog box for easy user selection
3. Download progress bar for status tracking



4. Automatic application restart upon completion

# IBM mobile strategy divided in the following:

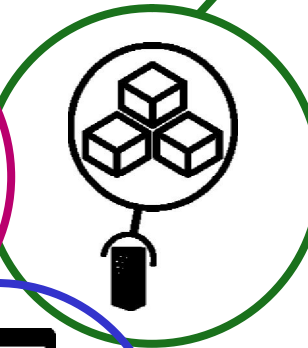
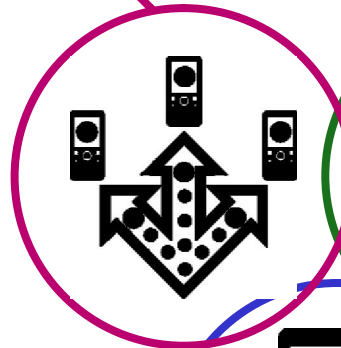
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## Build & Connect

**Build** mobile applications

**Connect** to, and **run** backend systems in support of mobile

### Key Capabilities

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## Manage & Secure

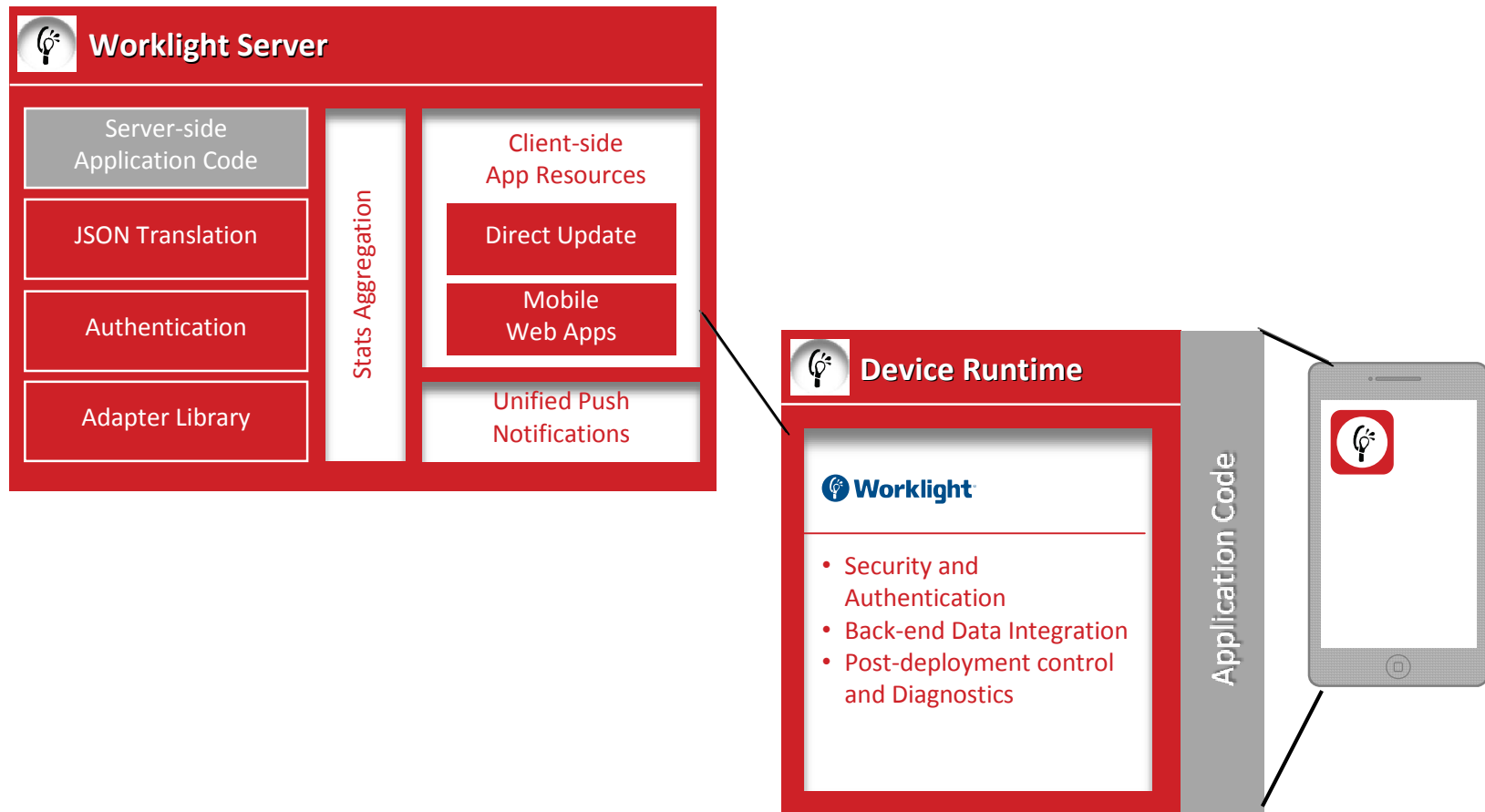
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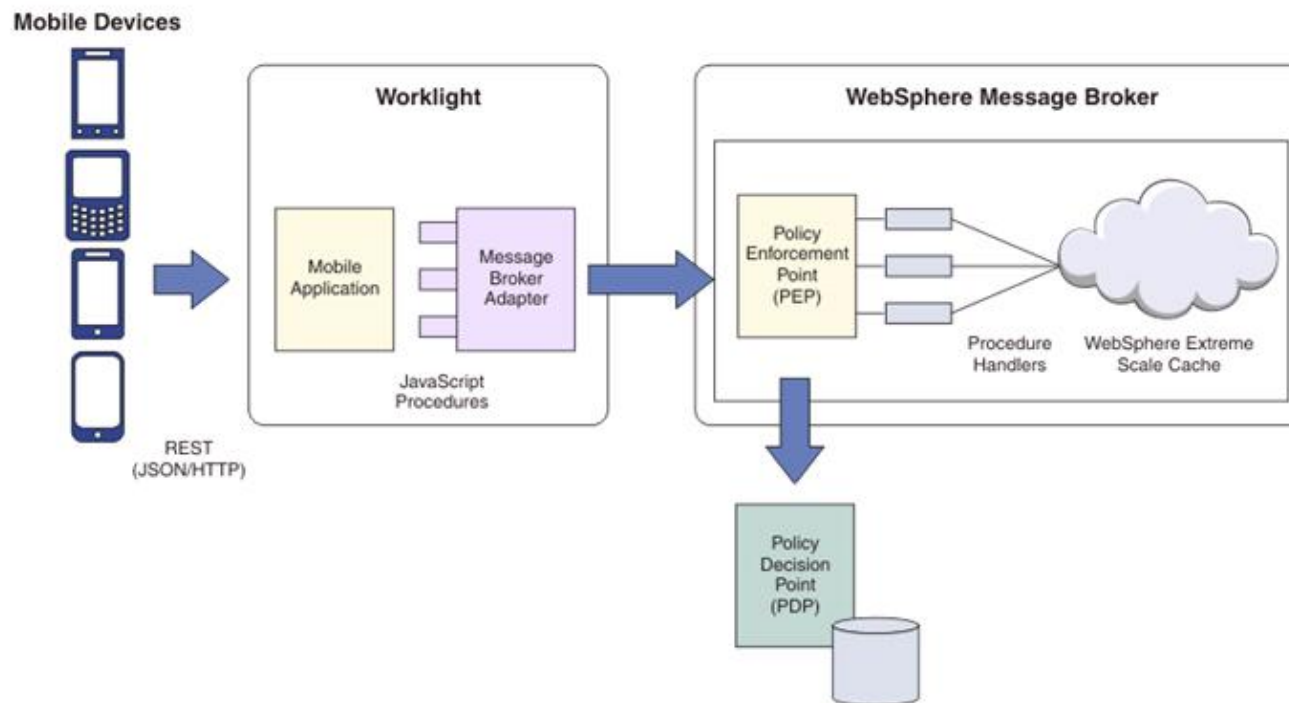
# Worklight Runtime Architecture



PhoneGap is an open source framework for building cross-platform mobile applications with HTML, CSS, and JavaScript. This is an ideal solution for web developers interested in mobile development as it allows them to leverage existing skills rather than start from scratch with a device-specific compiled language.

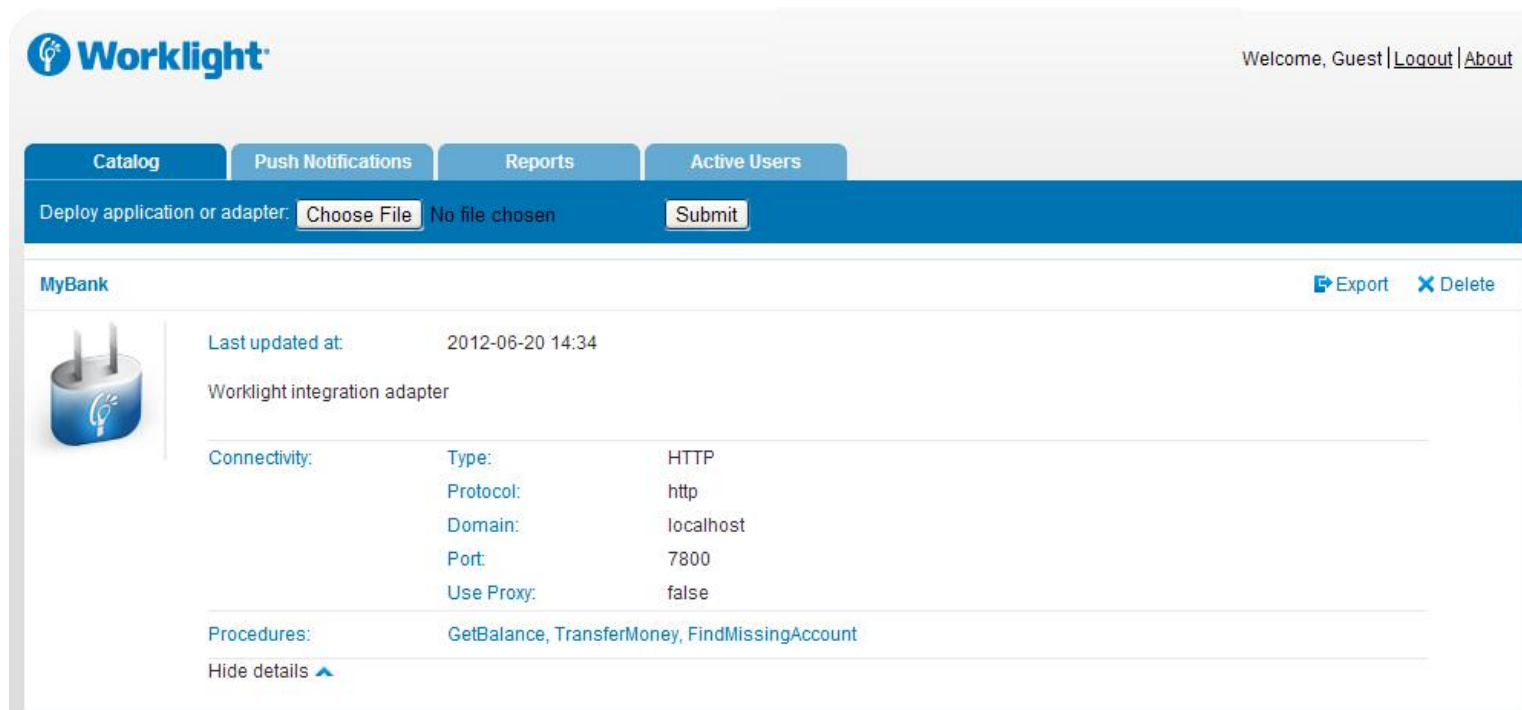
# Worklight Adapters

- **Adapters provide the glue between Worklight and back-end applications**
  - Provides the extensibility mechanism for Worklight to call out to back-end systems
- **Worklight has two built-in interfaces that adapters can use (HTTP and SQL)**
  - Worklight has client-side JavaScript APIs so that applications can invoke services
  - Likewise, server-side JavaScript APIs are available to implement procedures (adapters)



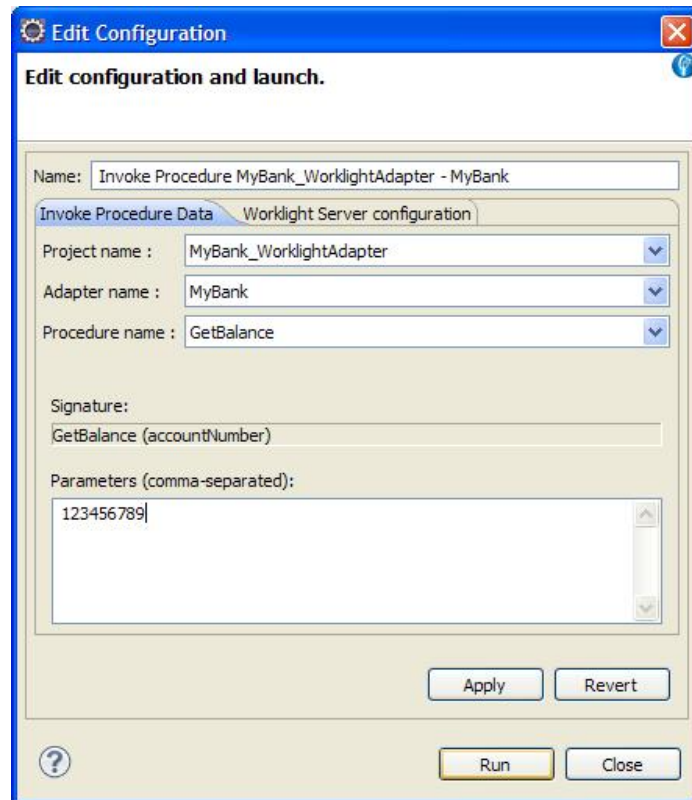
# Worklight Adapters

- An adapter contains two files for configuration and implementation
  - The first file is XML and contains the overall metadata (procedure names, protocol etc)
  - Second file is JavaScript and contains one function (procedure) for each entry point
- Adapters are uploaded to Worklight Server ready for mobile applications
  - Once deployed, adapters are managed through the Worklight Console



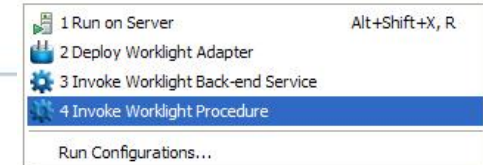
# Invoking Worklight adapters

- Adapters are invoked from mobile applications using HTTP/JSON
  - This convention makes Worklight adapters easy to test using web browsers
  - Client side applications use the XMLHttpRequest object for asynchronous calls
  - Mobile toolkits (jQuery, Dojo and Sencha) wrap this in a device independent layer



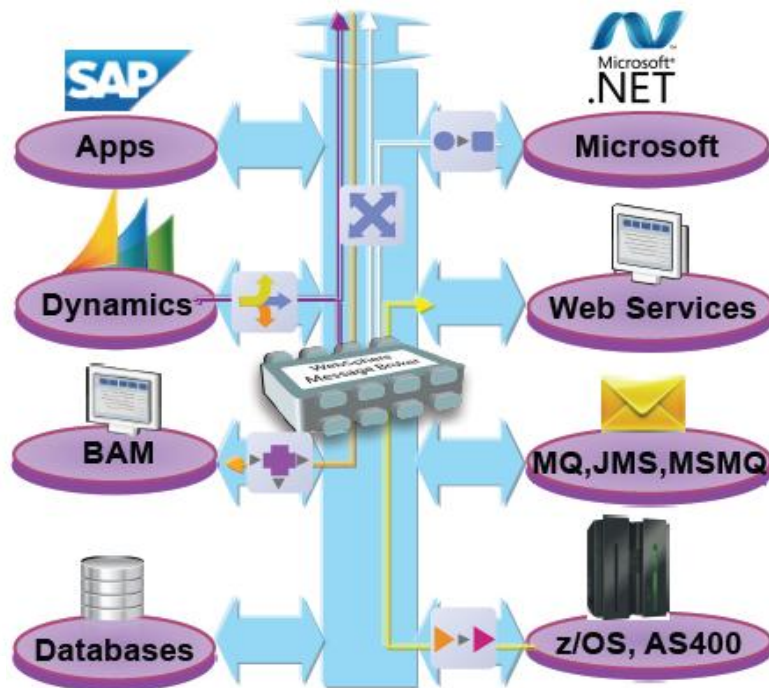
Invocation Result of procedure: 'GetBalance' from the Worklight Server:

```
{
  "errors": [],
  "info": [],
  "isSuccessful": true,
  "result": {
    "NS1": "urn://bankingapplication/retailbank_V1",
    "lastUpdated": "20/06/2012 15:08:19",
    "returnValue": "1000.00"
  },
  "statusCode": 200,
  "statusReason": "OK",
  "warnings": []
}
```





# Integrating Worklight and Message Broker to mobile enable your Enterprise



**Simply Connect** *FROM* anywhere *TO* anywhere

**Simple & Easy** –to Install, Learn, Develop, Deploy and Manage

**Visually Map** and Transform between any two message or file formats



► **Connect Everything to Everything**



► **MATCHES & ROUTES** communications between services



► **TRANSFORMS** between different data formats



► **CONVERTS** between different transport protocols



► **IDENTIFIES & DISTRIBUTES** business events

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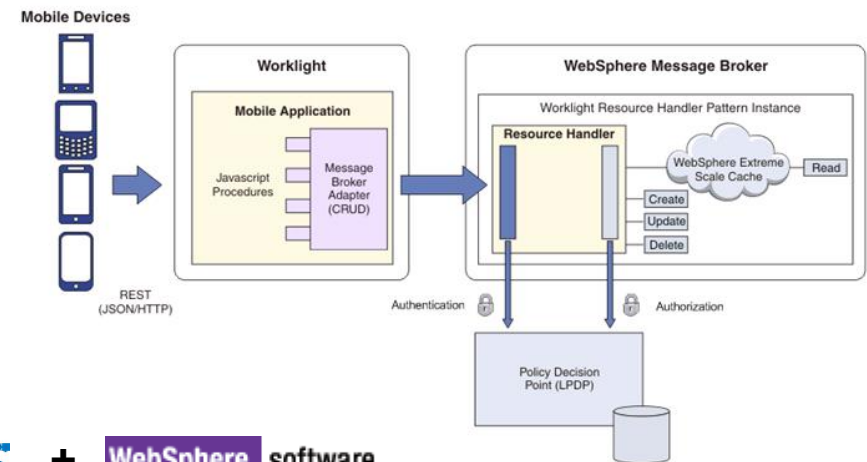
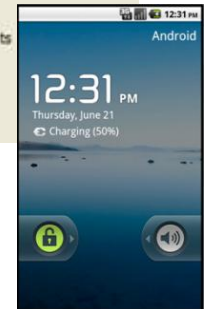
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# WebSphere Message Broker v8.0.0.1: Worklight mobile services patterns

- ✓ Mobile enable any enterprise service in 2 clicks !
- ✓ Build robust solutions with integrated caching and security
- ✓ Push data to mobile users from enterprise applications
- ✓ Create end-to-end mobile solutions for Microsoft .NET

- Four new WMB development patterns
  - Fully integrated in WMB toolkit
  - Generate Worklight adapter, test application and supporting WMB flows
- 1. Simple Service to mobile – WSDL based
  1. Resource access from mobile - Controlled access to enterprise data as a resource: methods for read create, update and delete
  2. Microsoft .Net service pattern
  3. Queue based Push Notification
- Patterns exploits value add WMB capability including policy decision point for access authorisation and WebSphere eXtreme Scale for performance



# Mobile is Different from Desktop

## Desktop

Sit back and read

Document-oriented

Large complex apps

Context-neutral

Task-driven

Mains powered

Predictable network  
response



## Mobile

Read while moving

Message-oriented

Purpose-built mini-apps

Context-aware

Notification-driven

Battery-powered

Unpredictable network  
response

# Mobile Has Different Enterprise Messaging Needs

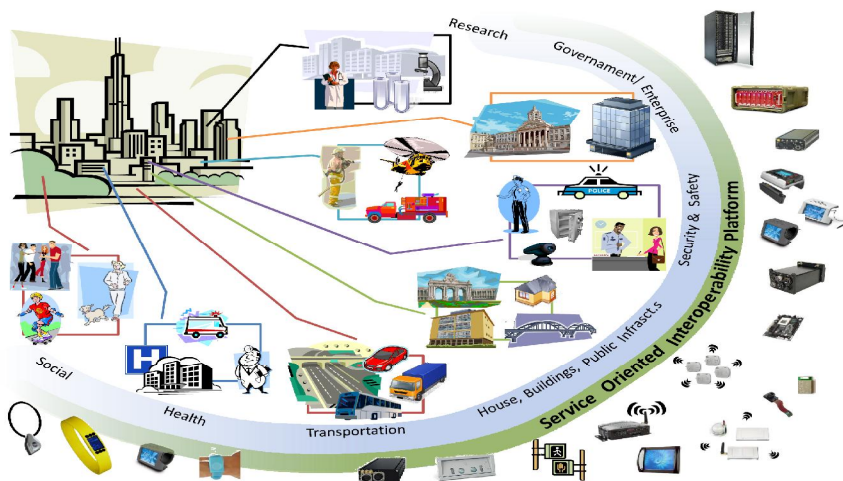
- **The HTTP standard revolutionized how we consume data**
  - A single simple model: Send a request, read the response
  - Available via any tablet, laptop, phone, PC etc.
- **Mobile and the Internet of Things applications have additional challenges**
  - HTTP remains ideal for requesting data from a known source
    - Mobile user *requesting* info
  - **But we also need an event-oriented paradigm:**
    - Emitting information *one to many*
    - Listening for events *whenever they happen*
    - Distributing minimal packets of data in *huge volumes*
    - *Pushing* information over *unreliable networks*
    - Reliably completing *mobile business transactions*



# MQTT is the transport for the Internet of Things



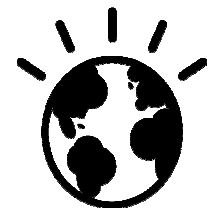
- **WebSphere MQ Telemetry (MQTT)**
  - Messaging optimized for mobile, smart sensors and telemetry devices
  - Enables intelligent decision-making based on remote real-world events
  - Remote resource management of static or moving assets, people, locations
- **An open standard with Industry leadership & mindshare**
  - MQTT Protocol and client code contributed to open source effort
  - see [MQTT.org](http://MQTT.org) and [Eclipse Paho](http://Eclipse Paho)
  - allows development communities to provide further client code & device support



Internet of Things



Smarter Planet



Social business



Complete your sessions evaluation online at [SHARE.org/SFEval](http://SHARE.org/SFEval)

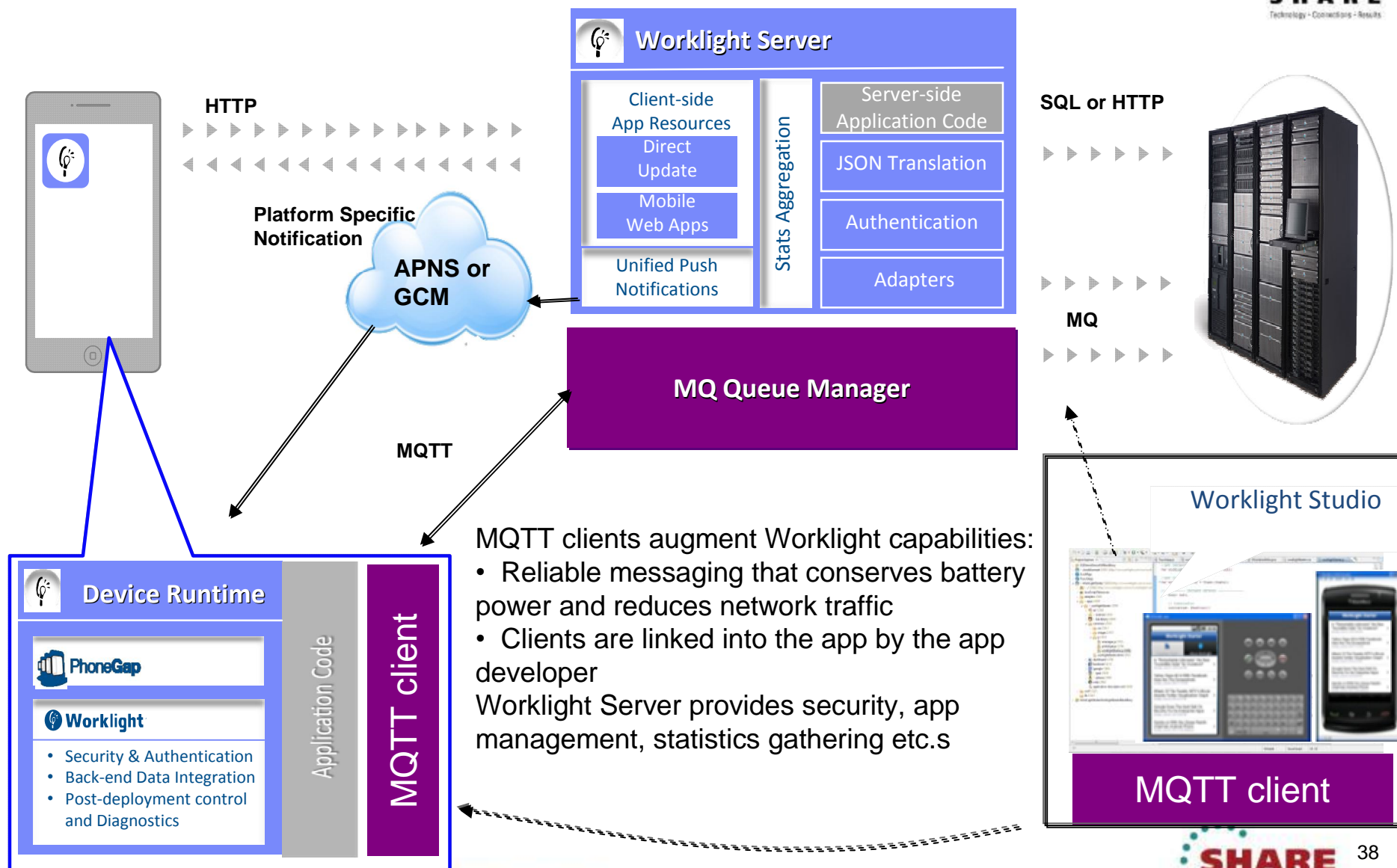
# What role does MQTT fulfill in Mobile Messaging?



- **Provides a reliable transport**
  - to convey messages from mobile apps to and from your enterprise applications, services and data
- **Provides a Push notification mechanism**
  - No polling required
- **Publish/subscribe paradigm support**
  - A single message can go to multiple devices
  - Great for push notifications and a big advantage over use of HTTP
- **Helps conserve battery & bandwidth**
  - Very light footprint from a client code perspective
  - Less chatty protocol than HTTP solutions so conserves valuable network bandwidth
- **Eases application development costs & speeds time to value**
  - great integration to products such as WebSphere Message Broker to easily enable access to enterprise services



# Lightweight MQ for Key Enterprise Messaging



# Build, connect, manage and secure your mobile enterprise

*IBM Mobile Foundation*



**IBM Mobile  
Foundation**



## Includes

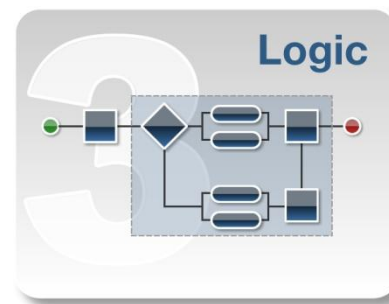
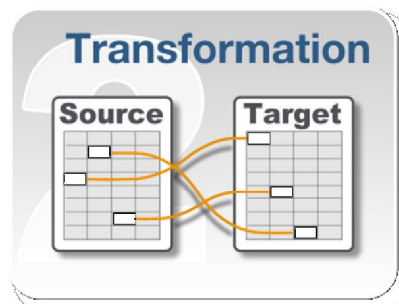
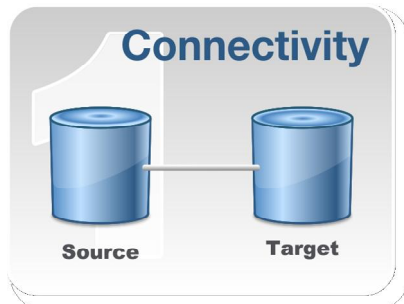
- IBM Worklight
- IBM WebSphere Cast Iron
- IBM Endpoint Manager for Mobile Devices

Complete your sessions evaluation online at [SHARE.org/SFEval](http://SHARE.org/SFEval)

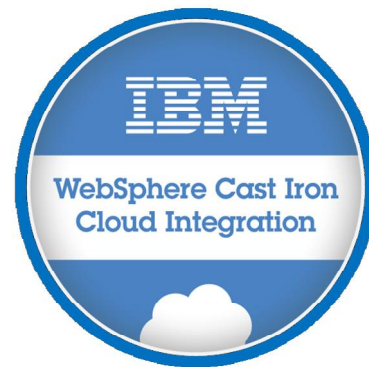
# IBM Cast Iron: Simple Configuration to Packaged Apps and Cloud Services



## Cast Iron Capabilities



# Flexible: Maps to Your Cloud Strategy



## Total Connectivity



## Deployment Flexibility



Cloud Service



Physical Appliances



Virtual Appliances

## Repeatable Success



TIP Exchange



TIP Development Kit

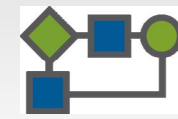


TIP Community

## For All Types of Projects



UI Mashups



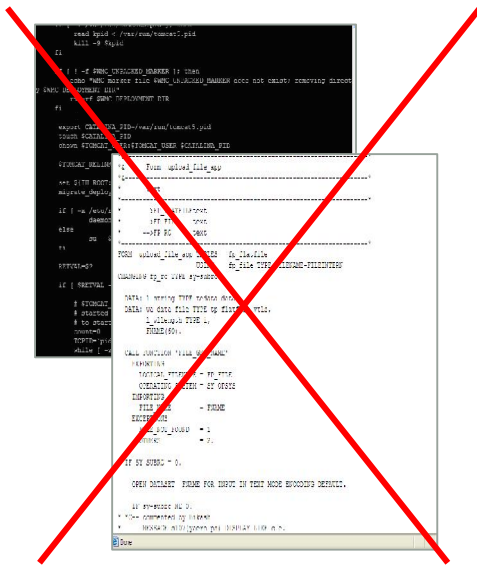
Process Integration



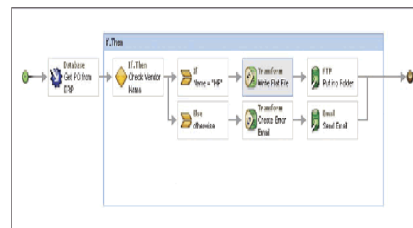
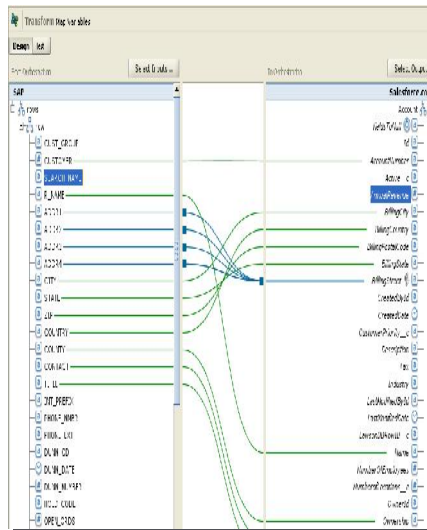
Data Migration

# Simple: “Configuration, Not Coding” Approach

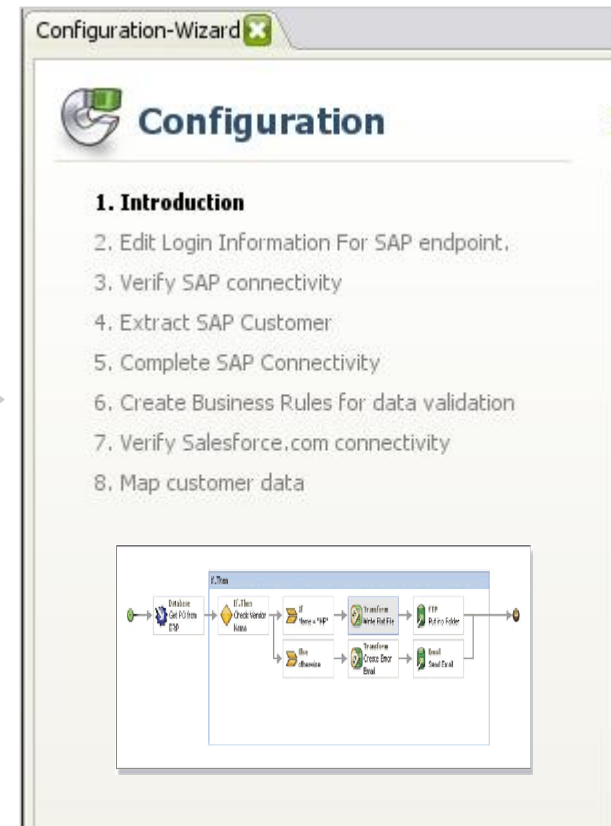
## No Coding



## Beyond Configuration



## Preconfigured Templates (TIPs)

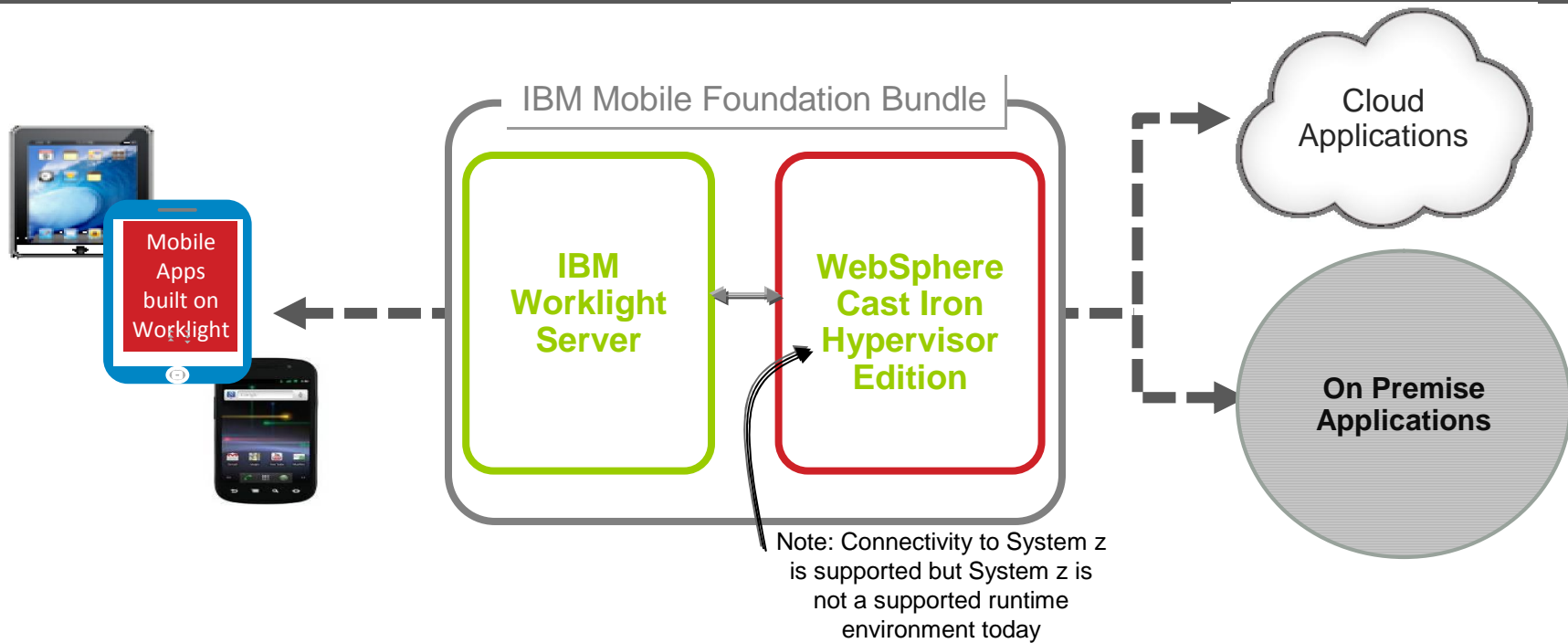




# IBM Mobile Foundation – Worklight & Cast Iron Bundle



Connects Worklight Apps with Cloud & On Premise Applications in Days



	IBM Mobile Foundation – Enterprise Edition	IBM Mobile Foundation – Consumer Edition
<b>Scenario</b>	B2E (e.g. Enterprise building apps for their employees)	B2C (e.g. Enterprise building apps for their customers)
<b>Bundle</b>	Per Client Device: Worklight + End-point Mgr Per Install: Worklight Server + CI Hypervisor EE	Per App: Worklight + CI Hypervisor Edition EE

# IBM mobile strategy divided in the following:

## Extend & Transform

**Extend** existing business capabilities to mobile devices

**Transform** the business by creating new opportunities

### Key Capabilities

- Strategy, planning and implementation
- Mobile-enabled solutions including analytics, commerce, and social business
- Mobile as a service

## Build & Connect

**Build** mobile applications

**Connect** to, and **run** backend systems in support of mobile

### Key Capabilities

- Multiplatform mobile web, hybrid and native app development
- Enterprise data, service, and application integration
- Life cycle management

## Manage & Secure

**Manage** mobile devices, services and applications

**Secure** my mobile business

### Key Capabilities

- Mobile Governance
- Device analytics and control
- Secure network communications & management

# Build, connect, manage and secure your mobile enterprise

*IBM Mobile Foundation*



**IBM Mobile  
Foundation**



## Includes

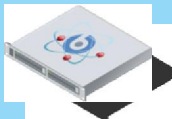
- IBM Worklight
- IBM WebSphere Cast Iron
- **IBM Endpoint Manager for Mobile Devices**

Complete your sessions evaluation online at [SHARE.org/SFEval](http://SHARE.org/SFEval)

# PCs and mobile devices have many of the same management needs

## Traditional Endpoint Management

- OS provisioning
- Patching
- Power Mgmt



## Mobile Device Management

- Device Wipe
- Location info
- Jailbreak/Root detection
- Enterprise App store
- Self-service portal



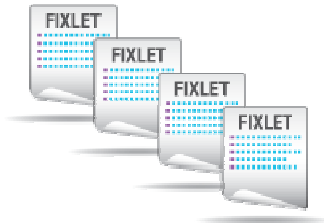
- Device inventory
- Security policy mgmt
- Application mgmt
- Device config (VPN/Email/Wifi)
- Encryption mgmt
- Roaming device support
- Integration with internal systems
- Scalable/Secure solution
- Easy-to-deploy
- Multiple OS support
- Consolidated infrastructure

# IBM Endpoint Manager elements



## Single intelligent agent

- On workstations, servers and mobile devices
- *Continuous* self-assessment
- *Continuous* policy enforcement
- Minimal system impact (<2% CPU, <10MB RAM)



## Flexible policy language (Fixlets)

- Thousands of out-of-the-box policies
- Best practices for operations and security
- Simple custom policy authoring
- Highly extensible/applicable across all platforms



## Single server and console

- Highly secure, highly available
- Aggregates data, analyses and reports
- Manages up to 250K endpoints per server

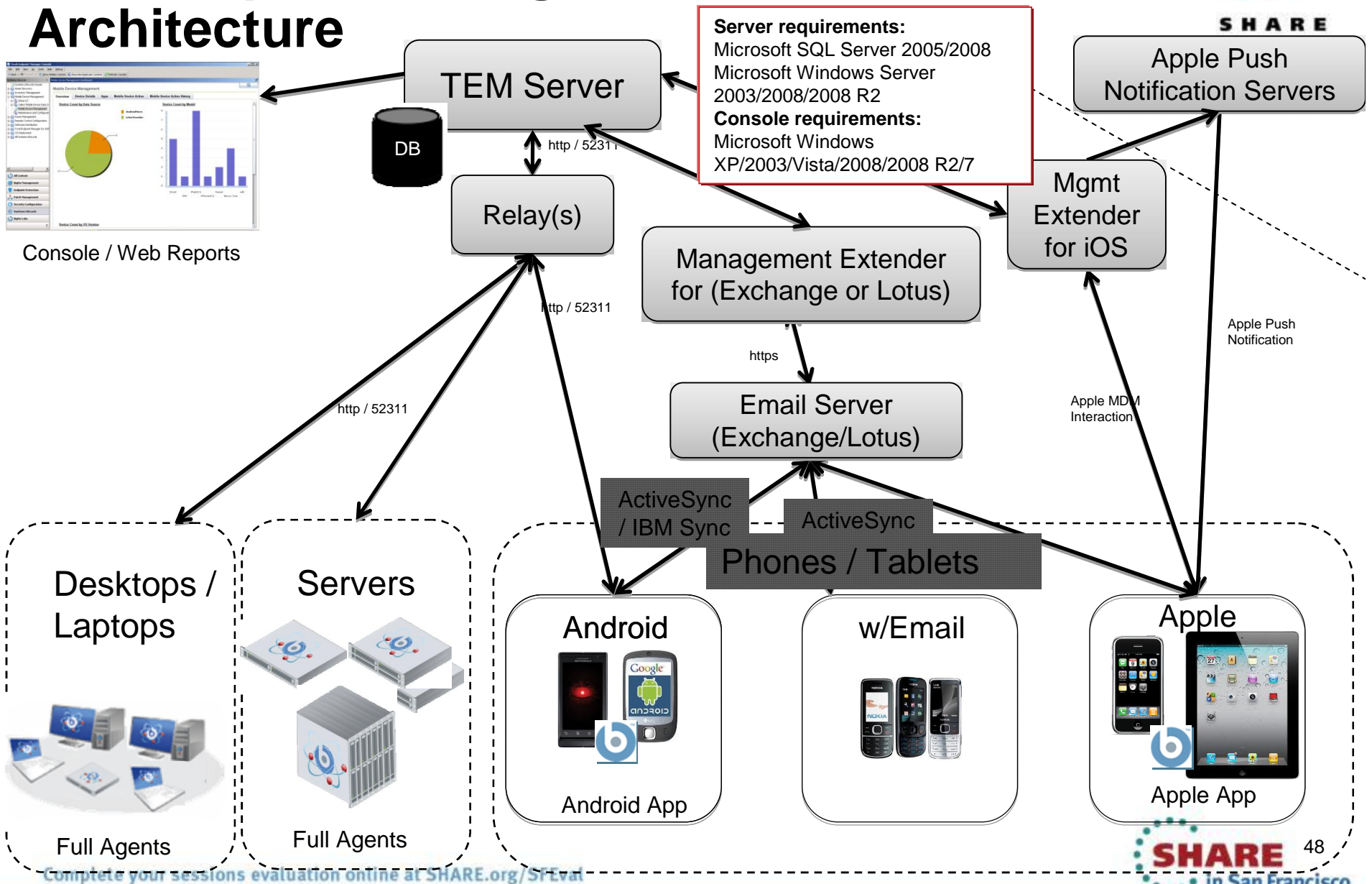


## Virtual infrastructure

- Designate Endpoint Manager agents as a relay or discovery point in minutes
- Provides built-in redundancy
- Leverages existing systems/shared infrastructure



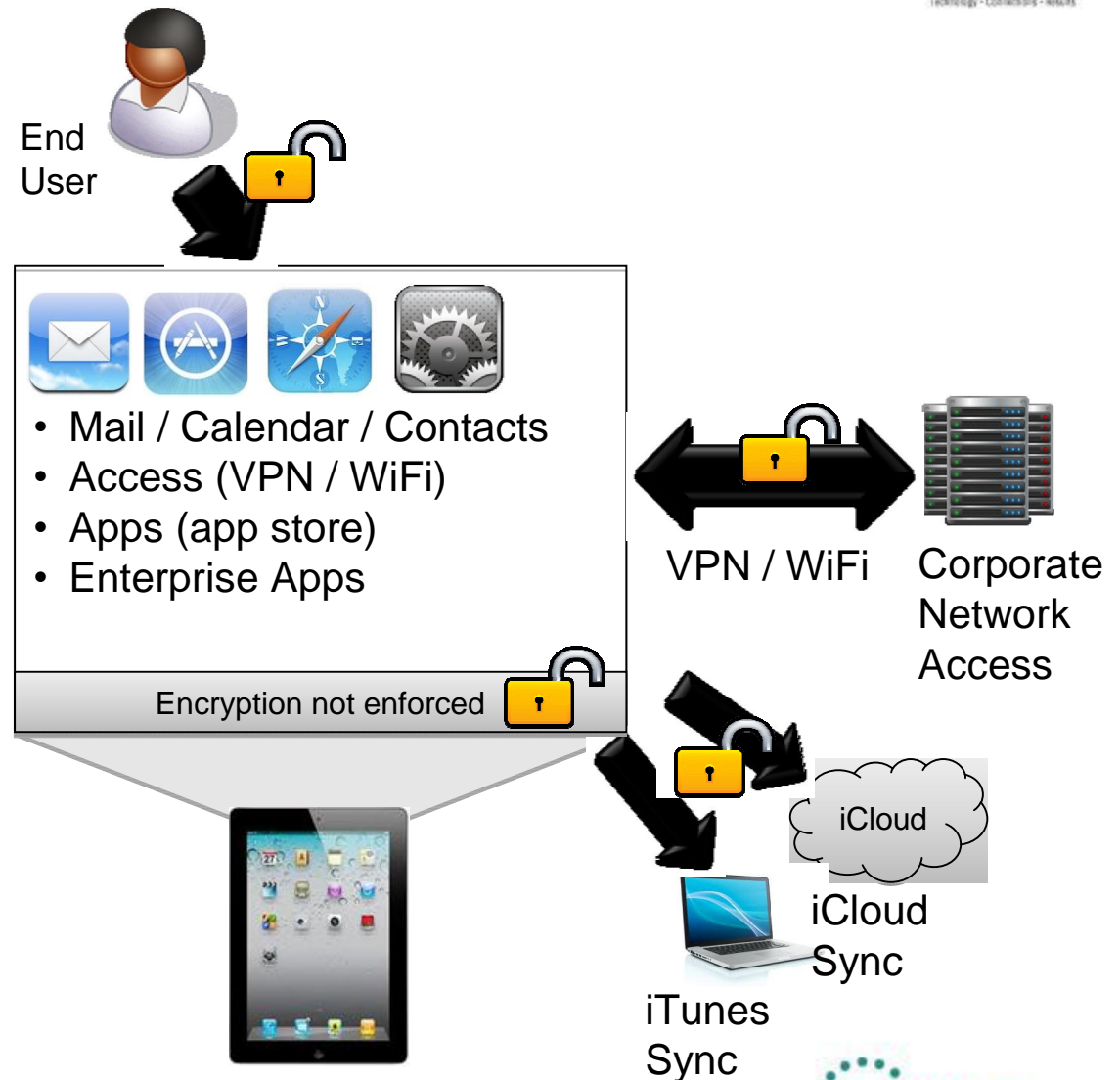
# IBM Endpoint Manager for Mobile Devices Architecture



# Managing Mobile Devices – The Problem

## Security & Management Challenges

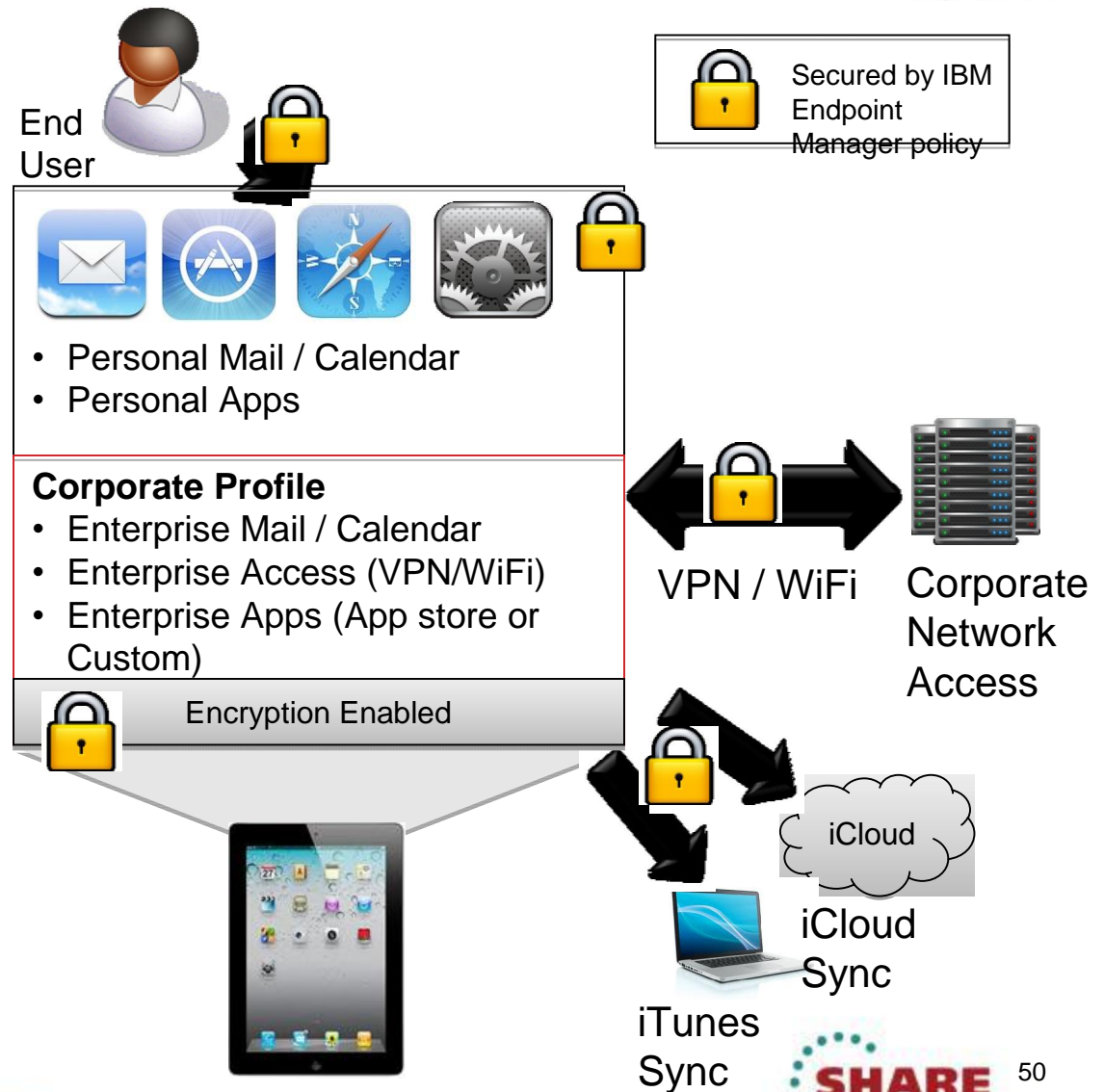
- Potential unauthorized access (lost, stolen)
- Disabled encryption
- Insecure devices connecting to network
- Corporate data leakage



# Managing Mobile Devices – The Solution

## Endpoint Manager for Mobile Devices

- Enable password policies
- Enable device encryption
- Force encrypted backup
- Disable iCloud sync
- Access to corporate email, apps, VPN, WiFi contingent on policy compliance!
- Selectively wipe corporate data if employee leaves company
- Fully wipe if lost or stolen
- Self service portal



# Solution Sets



## IBM Endpoint Manager



Complete your sessions evaluation online at [SHARE.org/SFEval](http://SHARE.org/SFEval)

# How does Endpoint Manager manage mobile devices?



- **Agent-based Management**

- Android via native IEM agent
- iOS via Apple's MDM APIs



- **Email-based management through Exchange and Lotus Traveler**

- Supported platforms: iOS, Android, Windows Phone, Windows Mobile, Symbian



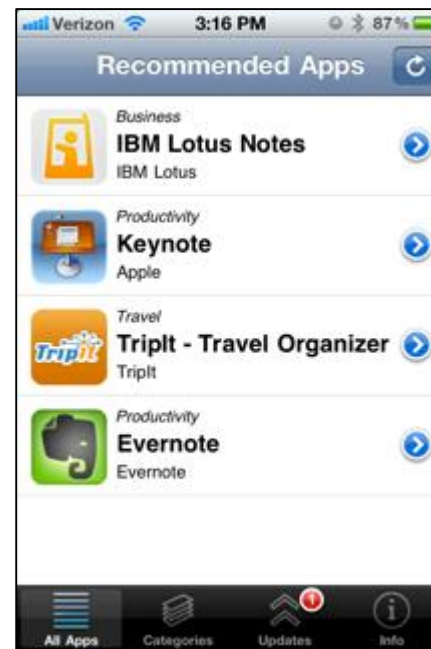
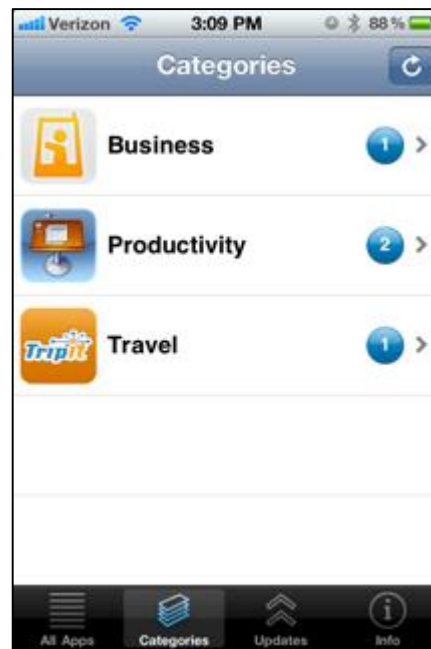
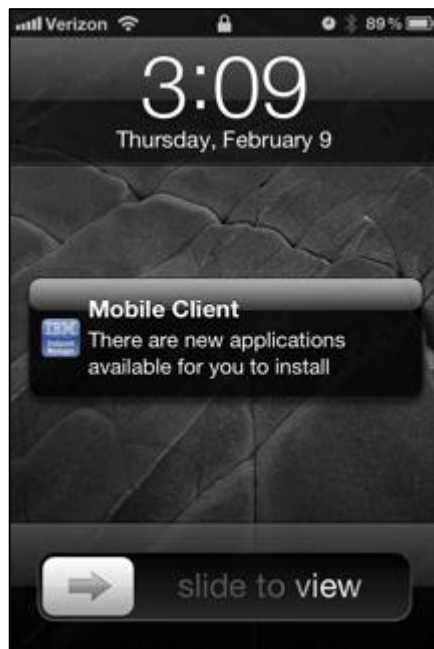
Exchange Server



Category	Endpoint Manager Capabilities
Platform Support	Apple iOS, Google Android, Nokia Symbian, Windows Phone, Windows Mobile
Management Actions	Selective wipe, full wipe, deny email access, remote lock, user notification, clear passcode
End-User Services	Self-service portal, enterprise app store, authenticated enrollment (AD/LDAP)
Application Management	Application inventory, enterprise app store, whitelisting, blacklisting, Apple VPP
Policy & Security Management	Password policies, device encryption, jailbreak & root detection
Location Services	Track devices and locate on map
Enterprise Access Management	Configure email, VPN, and Wi-Fi; certificate management
Expense Management	Enable/disable voice and data roaming



# Distribute apps using the Enterprise App Store



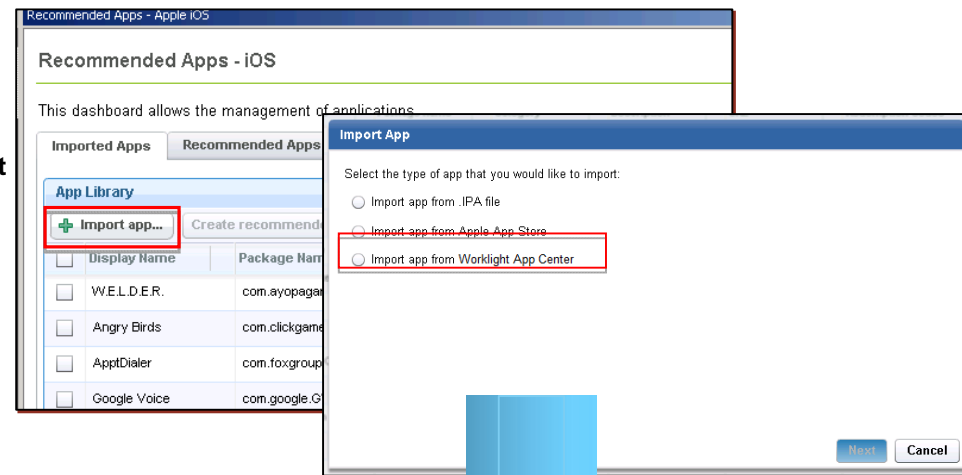
# IBM Mobile Foundation Integration Scenario Streamlined App Deployment Workflow



## 1 Build app in Worklight



## 2 Import into Endpoint Manager App Store



## 3 Distribute App to Employees



Endpoint Manager customers can **directly import and distribute Worklight-built apps** via Enterprise App Store, thereby improving workflow between Development and Operations

Complete your sessions evaluation online at [SHARE.org/SFEval](http://SHARE.org/SFEval)

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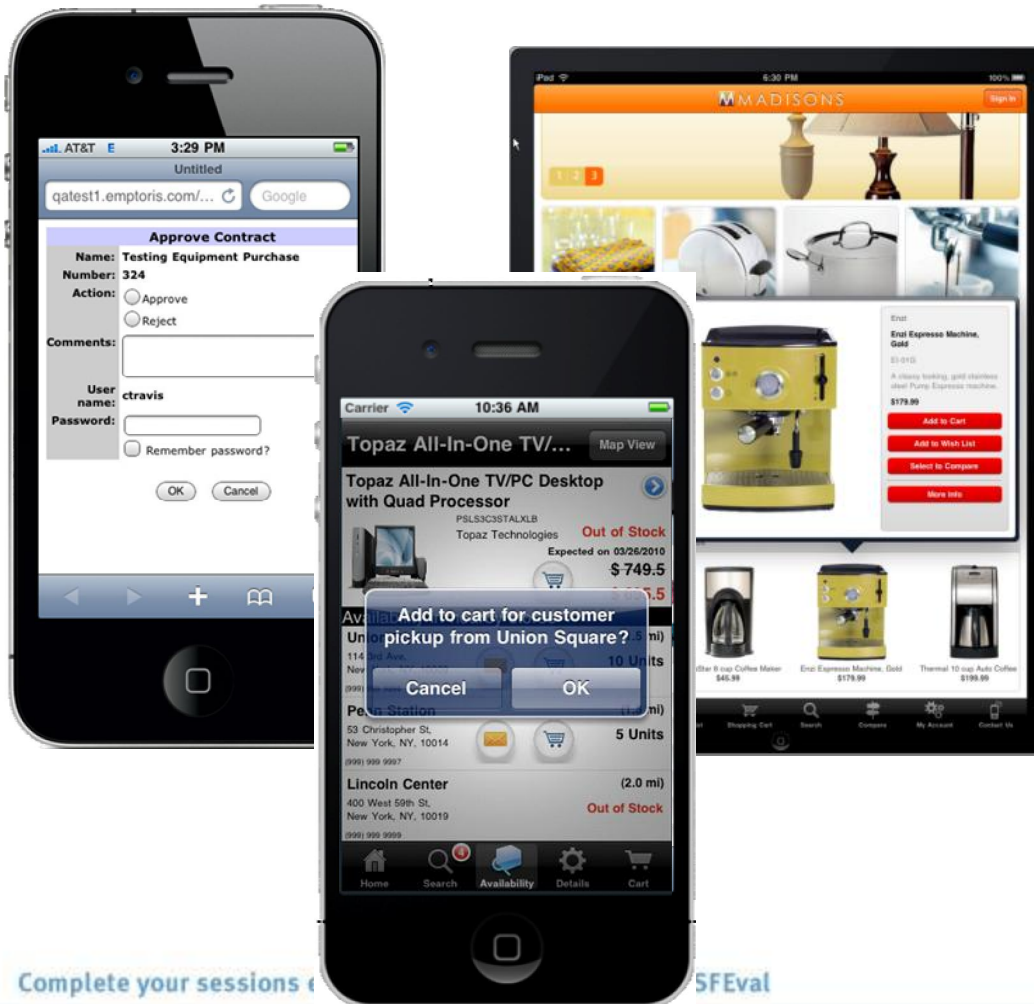
- Mobile Governance
- Device analytics and control
- Secure network communications & management

# Embrace mobile across buy, market, sell, and service

## *IBM Smarter Commerce*



Applying mobile to enhance business performance across the commerce value chain



### Client Challenge

Improve engagement with customers, employees, and partners

### Key Capabilities

- Empower employees and partners with extend mobile access to critical commerce processes
- Reinvent customer interactions with mobile sales and service
- Extend marketing reach with mobile campaigns and location-based services
- Refine the mobile customer experience with analysis of mobile usage

# Take your business with you wherever you go

## *Business Process Management*



IBM makes it possible to integrate BPM into your mobile strategy



### Client Challenge

Every day you are challenged to do more, better, and faster

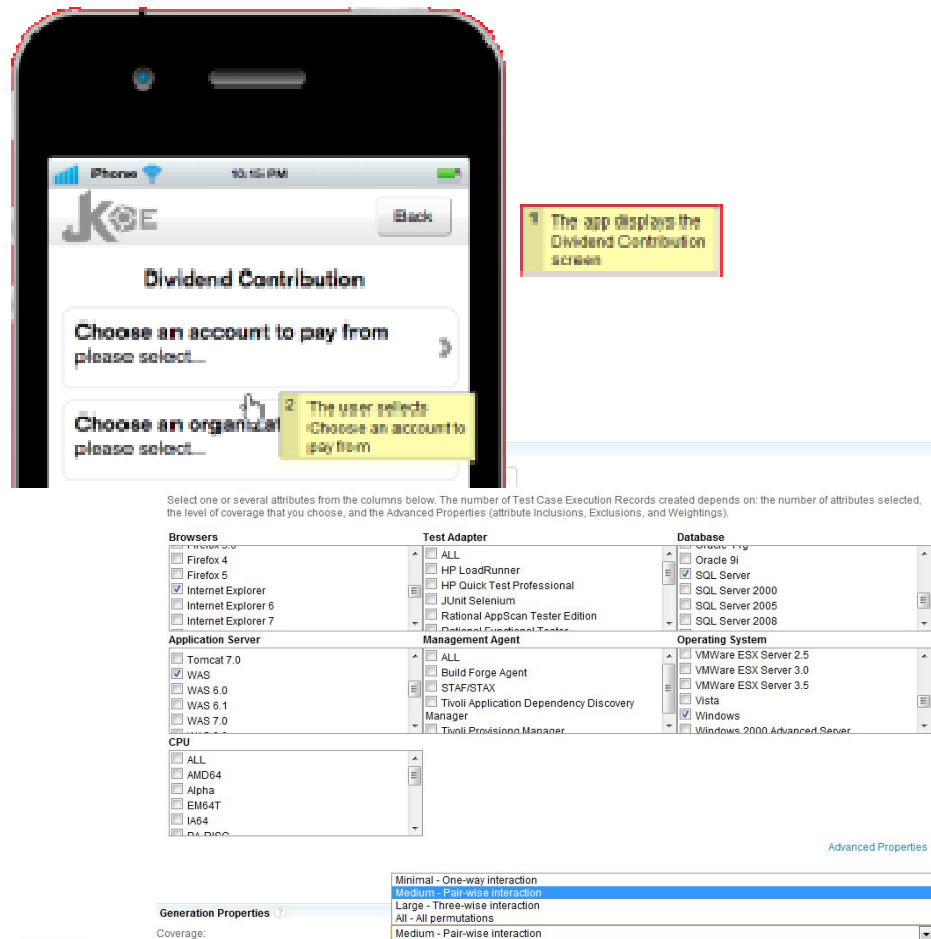
### Key Capabilities

- Gives peace of mind that comes from knowing that important and time sensitive tasks will find employees wherever they might happen to be.
- Finding expertise is instant, and innovation doesn't have to wait for that mythical "down time".
- Provides a single view that consolidates tasks from multiple IBM process sources



# Integrated requirements, planning, and quality management

*IBM Rational Requirements Composer*  
*IBM Rational Quality Manager*



## Client Challenge

Delivering apps that align with business goals and are perceived as high quality – both from a user experience and functional point of view.

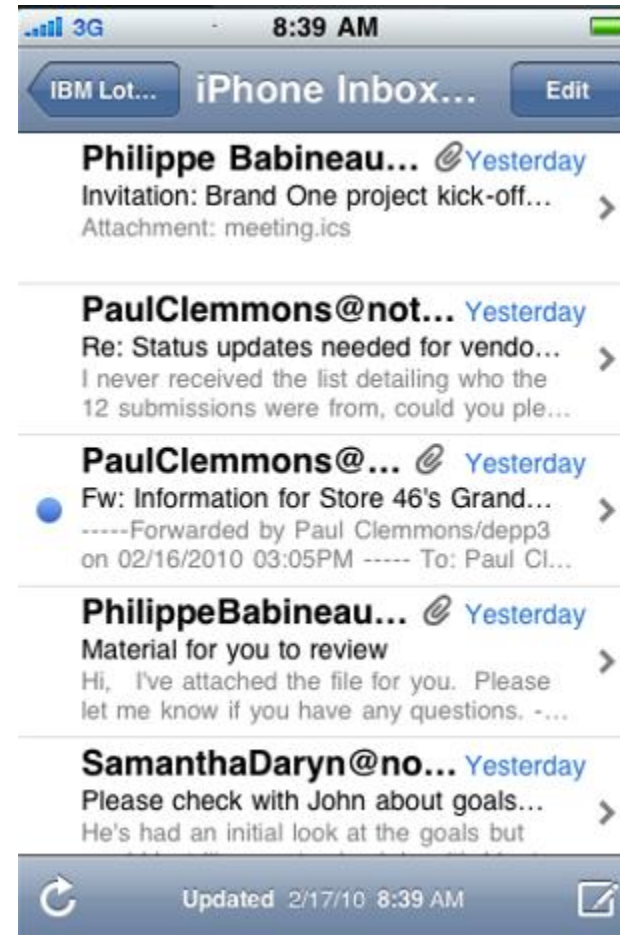
## Key Capabilities

- UI sketching and storyboarding
- Lightweight requirements management
- Design reviews and approvals
- Test plan optimization to cut down on number of tests that must be executed
- Integration with mobile “Device-cloud” testing services

Complete your sessions evaluation online at [SHARE.org/SFEval](http://SHARE.org/SFEval)

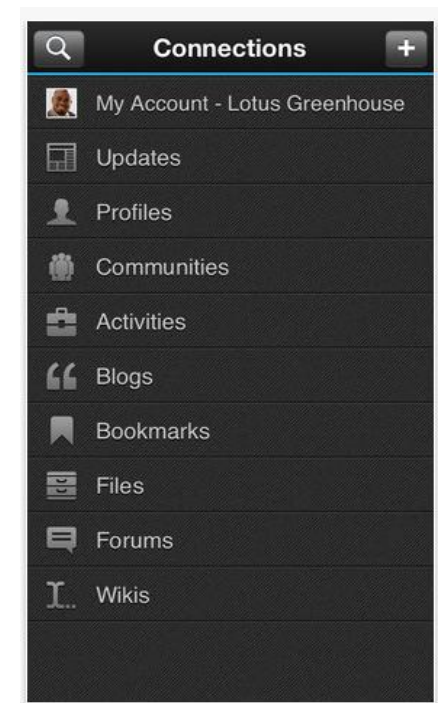
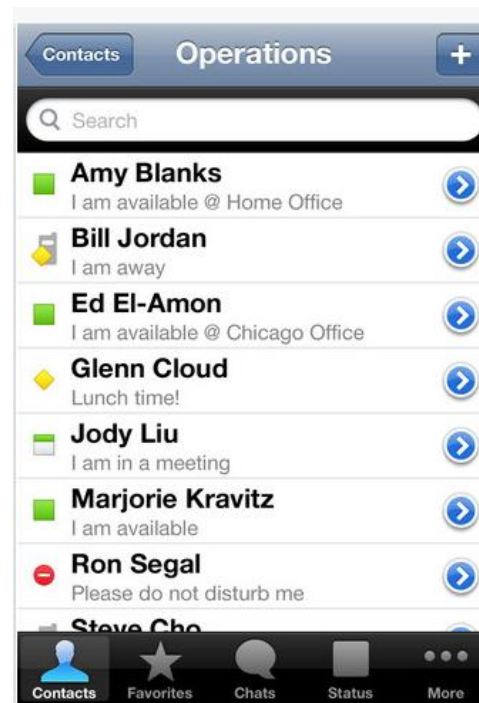
# IBM Lotus Notes Traveler

- Two way-synchronization of email, contacts and calendar
  - Support for Apple iOS, Google Android, Windows Mobile and Symbian.
- Windows support coming



# IBM Sametime and IBM Connections

- Instant messaging
- Social business
- Moving beyond e-mail



# IBM is a mobile business



- **435,000** employees worldwide
- **50%** of employees work remotely

*IBM's BYOD program "really is about supporting employees in the way they want to work. They will find the most appropriate tool to get their job done. I want to make sure I can enable them to do that, but in a way that safeguards the integrity of our business."*



*- IBM CIO Jeanette Horan*

## *How did IBM address the challenge?*

1. Deploy a secure technology framework
2. Develop a strong usage policy
3. Educate employees
4. Support personally owned devices through social software

## *Business outcomes*

- Increased employee productivity
- Increased employee satisfaction
- Reduced security risk and loss of corporate data for personally owned devices
- Over 120,000 employees using mobile devices for business with over 80,000 BYOD

# Session Objectives



- Name two capabilities of IBM Worklight 5.0 and one of the pre-req runtime environments
  - Standards based development of mobile applications
  - Client authentication
  - Worklight Server support on WebSphere V7 and above, Apache Tomcat V7.0 and above on Linux for System z
- Name the three products that make up IBM Mobile Foundation 5.0 and their high level functions
  - IBM Worklight
  - IBM WebSphere Cast Iron
  - IBM Endpoint Manager for Mobile Devices
- Explain: BYOD, B2C, B2E, Native, Hybrid, Push Notification
  - Bring Your Own Device
  - Business to Consumer/Customer
  - Business to Enterprise/Employee
  - Native apps can exploit device features
  - Hybrid apps make the best of device and web
  - Push Notification – sending of an event notification to a device



# Shameless Ad for Another Session

## **Session 12635 Build and Connect Apps, Devices and Data: Take Your Enterprise Mobile**

Monday, February 4, 2013: 4:30 PM-5:30 PM PACIFIC TIME

Grand Ballroom B, Grand Ballroom Level (San Francisco Hilton)

This will be a deeper drill down into the mobile application development capability – including a demo – showing connection to z/OS backend transactions.

Thank  
You

## Additional Info

- To learn more about IBM's mobile enterprise, go to: <http://www-01.ibm.com/software/solutions/mobile-enterprise/>
- To learn more about IBM Mobile Foundation go to: [www.ibm.com/software/mobile-solutions](http://www.ibm.com/software/mobile-solutions)
- WebSphere User Group webcast: <http://www.websphereusergroup.org/gwcgroupsowner/go/gallery/item/1499885?type=video>
- To try IBM Worklight mobile platform, register for the trial download at: [www.ibm.com/worklight-trial](http://www.ibm.com/worklight-trial)
- Watch this informative webinar: [Harnessing the Power of Mobile in the Enterprise](#)



# Links & Resources

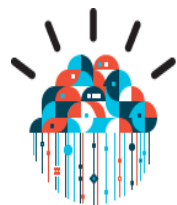
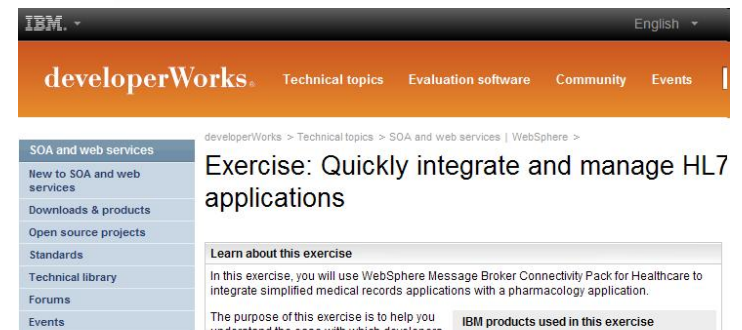
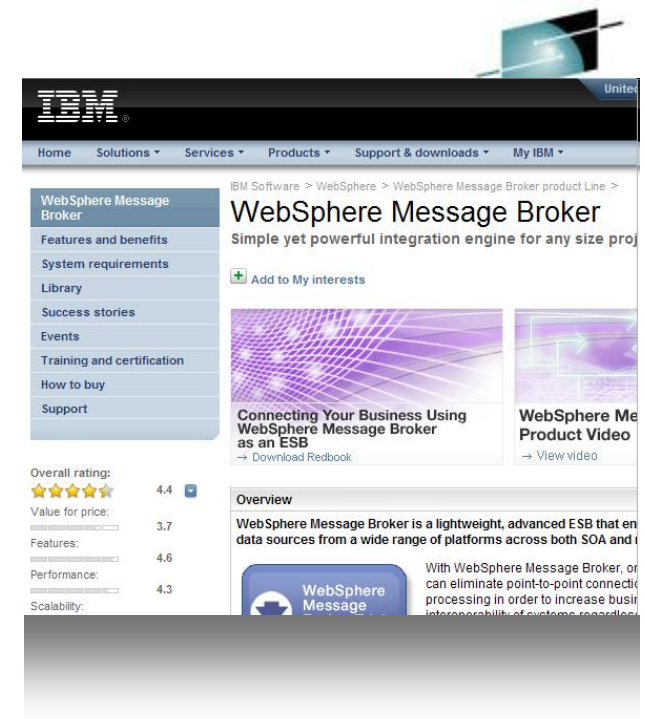
## More information for you



- Mobile Messaging Client Pack – <http://ibm.co/145uanz>
- Join our Messaging community – <http://ibm.co/XI5JvM>
- MQTT Specification <http://ibm.co/a6jyCx>
- MQTT Open Source Community <http://mqtt.org/>
- WebSphere MQ & Telemetry – <http://ibm.co/dj15IW>
- WebSphere MQ Advanced Podcast – <http://ibm.co/T2CRX5>
- WebSphere MQ Podcast Series – <http://ibm.co/ix7Wlv>
- WebSphere MQ Technical Whitepaper – <http://ibm.co/OYr9Ly>
- MQ Trial download – <http://ibm.co/NSmKJe>
- MQ Sandbox – <http://ibm.co/gvDEfY>
- Robust Mission Critical Messaging -- <http://ibm.co/n0nOyG>
- Friend us on Facebook – <http://on.fb.me/SuFGRX>
- Follow us on Twitter -- @IBMMessaging
- Watch us on youtube – <http://bit.ly/cCt6dH>
- What's New In MQ Overview WebCast 10/25 -- <http://bit.ly/Qt1GyD>
- MQ Advanced Announcement – <http://ibm.co/UDTPAN>

# A range of WMB adoption options

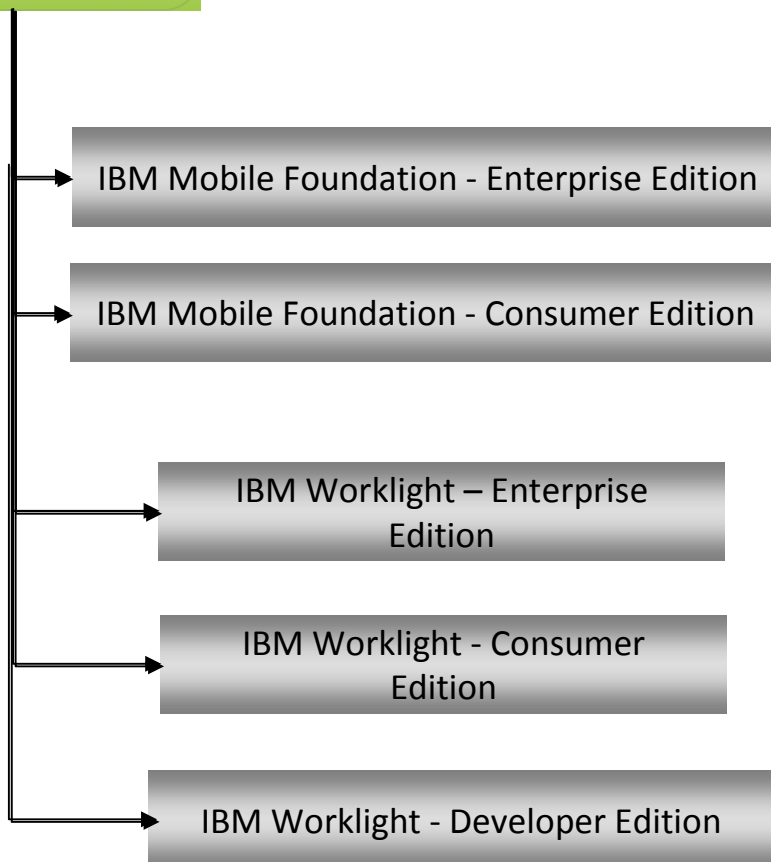
- 90 day free trial available from the product page
  - <http://www-01.ibm.com/software/integration/wbimessagebroker/>
- WMB is available for many price point including Express edition for dept level projects
- See the toolkit in action - SOA sandbox provides guided exercises and access to a virtual image of WMB + Healthcare Connectivity pack
  - <http://www.ibm.com/developerworks/downloads/soasandbox/brokerhcv.html>
- WMB available on IBM Smart Cloud Enterprise
  - BYOL pricing



Complete your sessions evaluation online at [SHARE.org/SFEval](http://SHARE.org/SFEval)



## IBM Mobile Foundation



### Licensing Includes

**Client Device - Worklight, EndPoint Manager, Cast Iron**

**Per Application - Worklight, Cast Iron**

**Client Device - Worklight**

**Per Application - Worklight**

**No charge (IBM DeveloperWorks), includes tools only, no standard support (forum only)**

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