

How to Relocate a Massive Sysplex with Minimal Service Disruption

A New Datacenter Move Success Story

Carles Arís itnow/CaixaBank caris@silk.es

SHARE Session: 12121

August 2012



Introduction
 The Move Concept
 GDPS was Key for the Move
 Input/Output, Connectivity & Other zOS Issues
 Disk Replication
 FICON Directors Fabrics
 Network & Coms Server
 Questions & Comments



Introduction





CaixaBank Background





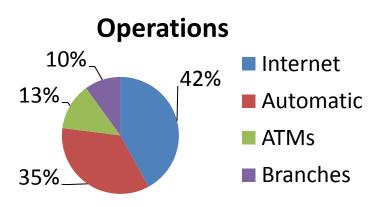
- Established in 1990 as a merger of the first and third largest savings and loan banks in Spain, originally founded in 1844 and 1904. It became a commercial bank in 2011.
- Biggest bank in Spain and one of the largest in Europe. Headquarters located in Barcelona.
- Universal banking model where deposits and mortgage lending are still the core business.
- Main share holder is la Caixa. Non profit social-financial institution, privately managed by laws approved by the regional government of Catalonia.
- An important part of the total net income is given to "la Caixa" foundation, which devotes its budget to social, educational, scientific and cultural projects.



Some Business Figures

Big numbers

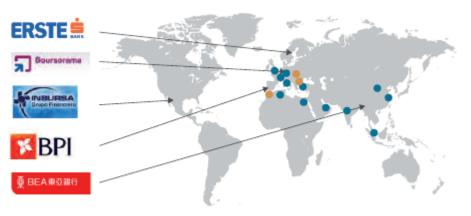
- 28,000 employees
- 10.5 million customers
- More than 5,200 branch offices
- Close to 8,000 ATMs
- 6 million online banking customers
- 4 billion operations per year



Branches in 2011



International



Representation and Branch Offices, respectively



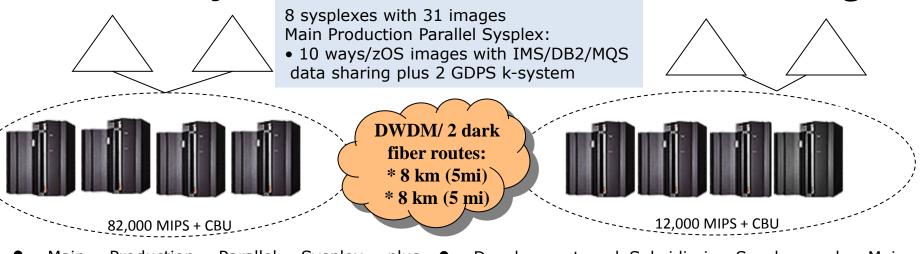
Business Channel	April 2012	
Branch Offices	791 Tran / sec.	
ATMs	111 Tran / sec.	
Home banking transactions	608 Tran / sec.	
POS transactions	20 Tran / sec.	
Total arrival transactions	1,632 Tran / sec.	
Total processed transactions	2,114 Tran / sec.	



Mainframe Infrastructure

DC1: Cerdanyola (new DC!)

DC2: Sant Cugat



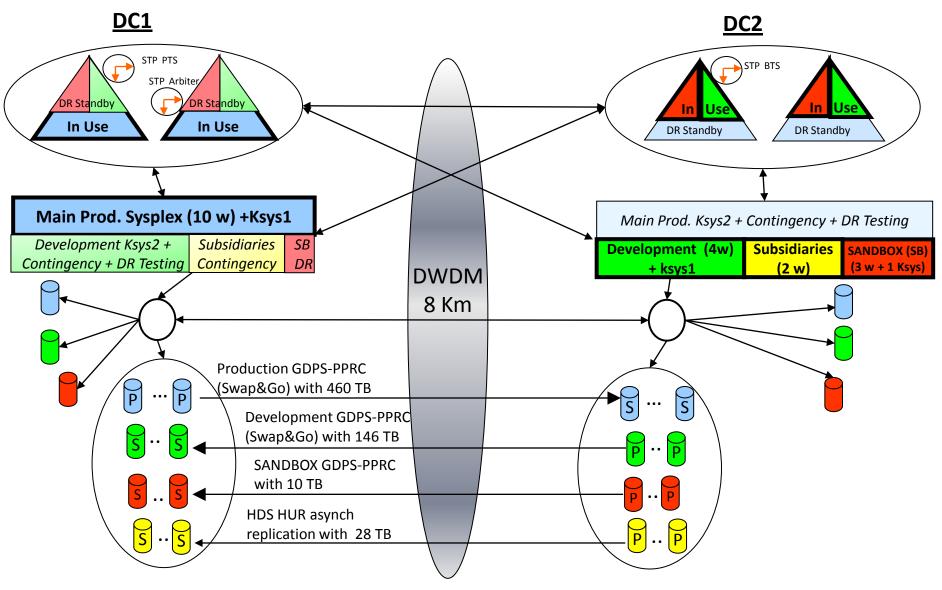
- Main Production Parallel Sysplex plus Subsidiaries and Development Disaster Recovery
 - 4 x z196 zOS CECs
 - 2 x z196 Stand Alone Coupling Facilities
- WAS environment on zOS.
 - Old Terminal Branches application
 - 1 x z9 zOS CEC

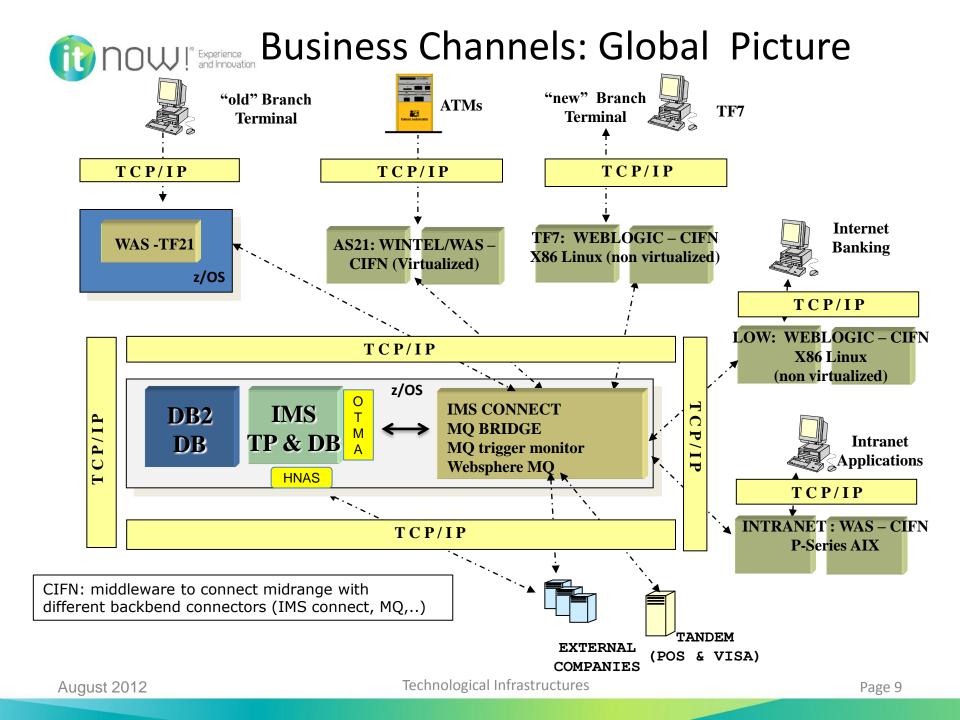
- Development and Subsidiaries Sysplexes plus Main Production Disaster Recovery (GDPS)
 - 3 x z10 & 1 x 196 zOS CECs
 - 2 x z196 Stand Alone Coupling Facilities
- WAS environment on zOS.
 - Old Terminal Branches application.
 - 1 x z9 zOS CEC

DASD Mainframe in HDS with 1.4 PB
 TAPES Mainframe in IBM robotics & VTS 7740 (18 grids)
 FICON DIRECTORS: CISCO and Brocade



Mainframe Main Picture







The Move





General Context

Requirements

- No service disruption
- Minimize time without contingency (weekend)
- Use proven technology (GDPS, Hyperswap, Multisite Sysplex,...)

To take into account

- Minimize costs
- Avoid changes and new technology throughout the move (as much as possible)

HW Strategy

- HW cloning for zOS CECs, CFs, DASD and Ficon Directors (FD)
 - 3rd DASD copy
- Move (reuse) TAPES (VTS) with their FDs
- Try to use the same IODF!



IOW! Experience Global Move Concept

Basic rules

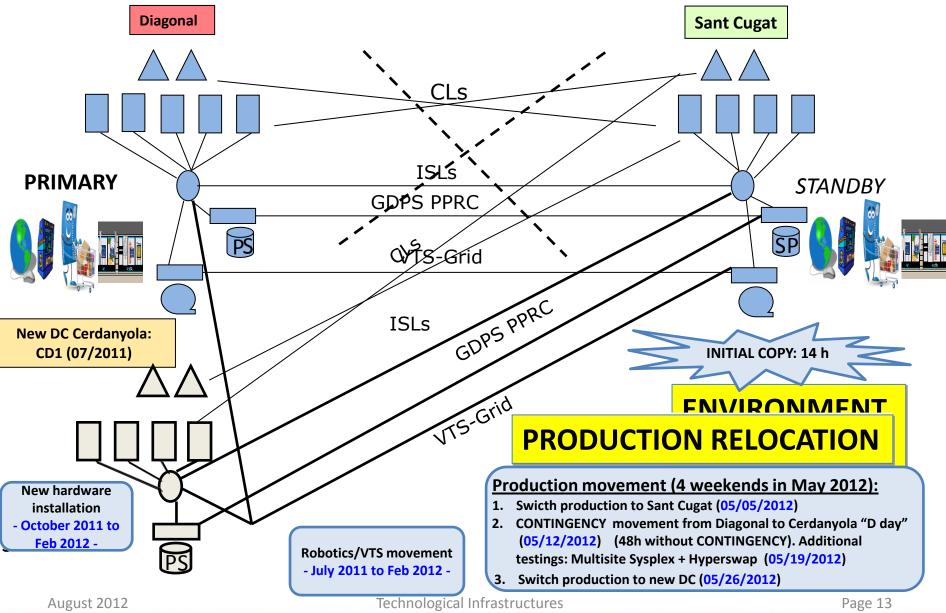
- Move one sysplex at a time, from less to more critical
- Always move the contingency part
 - Whenever necessary perform a site switch before the move
- GDPS/PPRC procedures were used
 - 3rd disk copy in new DC became PPRC secondary (Initial Copy)

Move Strategy

- Populate new DC with necessary HW
- Try it in an isolated way
- Leave old DC to be moved with only contingency (standby) functions
 - Perform as many sysplex site switches as necessary
- On weekends, D days, move contingency to new DC and verify it
 - It's necessary to perform a PPRC initial copy
- Some time later, once new DC fully verified, perform site switches to it

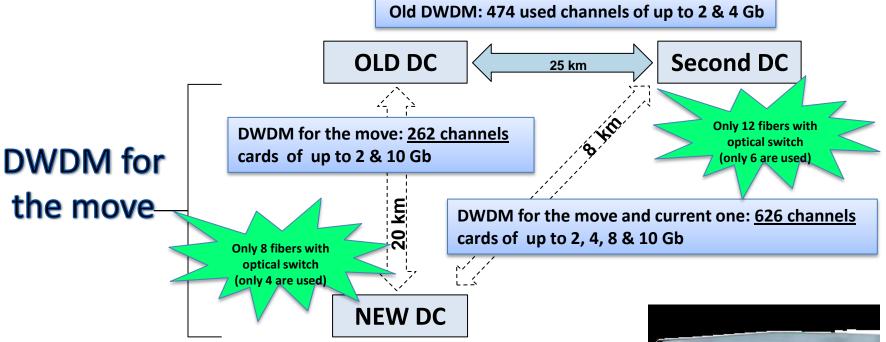


Move: Visual Approach





DWDM Infrastructure



- Up to 96 user channels in a single dark fiber (C and L bands)
- Optical switches to have dark fiber high availability
- DWDM cards can operate at different speeds and protocols
 - 1 GbE and 10 GbE
 - 2, 4 and 8 Gb FC







GDPS Was Key for the Move

GDPS PPRC Coupling Facility & Timer links Metro Mirror Primary Disk Subsystems

IDNOW! Superience GDPS Technology Used for the Move

- **GDPS** is a powerful DR solution and it can also help for a new DC move
- > In May, over four weekends, we moved the main production Sysplex using GDPS procedures

May 5th & 6th: First site switch

• Site switch from old DC to be moved to second DC. **Done with GDPS**

May 12th & 13th: Contingency relocation to new DC

- Contingency is relocated from old DC to new DC
- GDPS is used for:
 - Multisite IPLs to new DC to try it
 - Planned Hyperswap to try new DC disks

May 19th & 20th: Carefully testing new DC

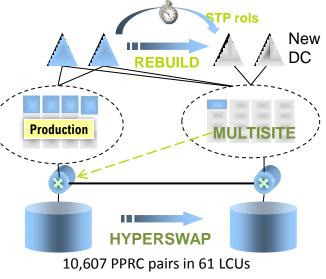
- We tried new DC infrastructure. GDPS is used for:
 - IPL critical Systems in new DC to try them (Multisite)
 - Unplanned Hyperswap (to settle SWAP&GO policy)

May 26th: Final site switch to new DC

Final site switch from second DC to new DC. Done with GDPS

GDPS sessions: 11661-GDPS 3.9 Update and 11663-GDPS Active/Active Sites Update





August 2012



Input/Output, Connectivity & Other zOS Issues







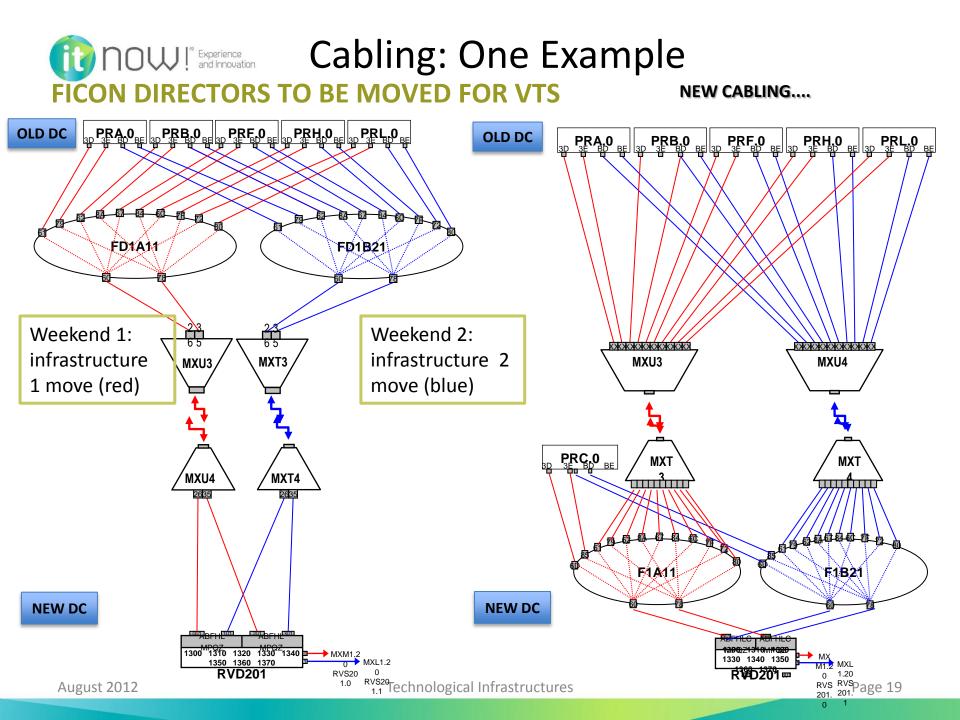


Deploying a new DC is really hard in terms of data cabling preparation. We had to settle all this connectivity:

Kind of Connection	New Connections
Channels to new DC CECs	616
Channels with old DCs (DWDM)	824
Robotics and VTS move	624
Switch and FD to CUs	586
Network (OSAs, VTS grid,)	150
TOTAL	2,800

Our experience...

- Cabling people measure attenuation levels → this doesn't prevent you from getting IOerrors
- In total we had 133 incidents with new connectivity (bad cables, lasers, connectors. and even channel cards). Some of them took weeks to be fixed
- We had to use a starter system to try new connections as much as possible.
 We also became familiar with HMC toggle off/on to reset channels → time consuming task!
 - We had to schedule 90 windows of 4-6 hours each to try new connectivity





OW METAPORTION Avoiding Q4 Contention

As we did the move, we had to bring many channels offline. Usually, they weren't the last ones going to a control unit/device. However, the system gets Q4 exclusively. This can be really problematic when there is heavy activity on the system (Batch and Tapes/VTS allocation).

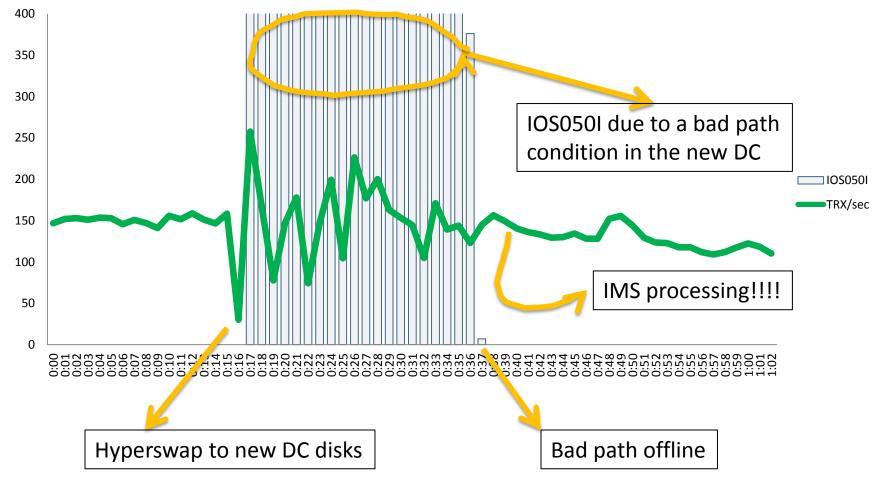
Procedure to avoid Q4 in exclusive when configuring channels offline

- 1 <u>V PATH(dddd, cc), offline</u> for every device on the CHPID to be brought offline
 - On z/OS 1.12 you could issue VARY CU(dddd), PP(cc), OFFLINE for every CU on the CHPID
 - No Q4 obtained with OA15006 on vary path offline.
- 2. Then Issue <u>CF CHP(cc),OFFLINE,FORCE</u>
 - Since the path is already offline, no risk in terminating an active I/O request (could be a problem for XES and JES2 channel programs recovery)
 - With FORCE option Q4 isn't obtained either
 - There is a confirmation WTO that you will need to automate the answer to "YES"



OLTP systems are extremely sensitive to I/O recovery

IMS Processed Transactions/sec versus IOS050I message count





OW!^{*} Experience</sup> How to Mitigate I/O Recovery Impact

- Limited recovery time
 - Look into OA22573
 - Speed up I/O recovery
 - Ability to reduce I/O recovery timeout from 15 to 2 seconds for Disk
 - RECOVERY,LIMITED RECTIME=2,DEV=DASD
 - It's possible that fewer retries are done
 - Doesn't work for IOS050I and I/O recovery continues being at device level (really slow!)
- Path recovery improvements in 1.13 ٠
 - Look into HOT TOPICS issue 25 pg. 44 article (The path to recovery: *Realizing improved channel path recovery)*
 - If in a given interval (PATH_INTERVAL) you get a certain number of IOerrors (PATH THRESHOLD) in a bad path, you can bring it offline for all CUs using it (PATH SCOPE=CU)
 - It covers also IOS050I



.

OW! Experience ROUTE *ALL (1)

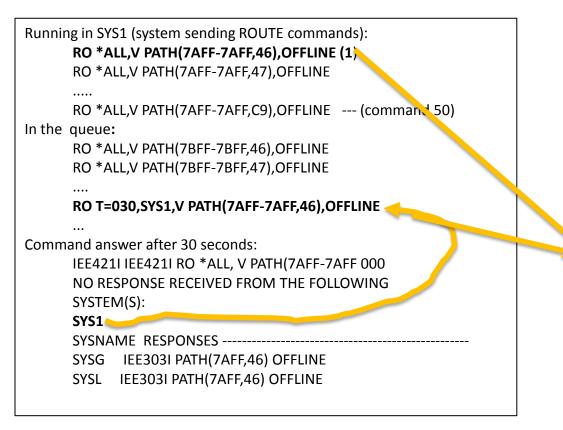
Don't use ROUTE *ALL commands to send hundreds of V PATH OFFLINE/ONLINE and/or V ONLINE/OFFLINE to all the systems in the sysplex To move to new DC disks we had to execute 528 V PATH OFFLINE commands in 11 systems and we tried ROUTE *ALL V PATH OFFLINE...

From SYS1 - ROUTE *ALL,V PATH(E200-E2D8,E3),OFFLINE RO T=030,SYS1,V PATH(E200-E2D8,E3),OFFLINE RO T=030,SYST,V PATH(E200-E2D8,E3),OFFLINE RO T=030,SYSN,V PATH(E200-E2D8,E3),OFFLINE RO T=030,SYSX,V PATH(E200-E2D8,E3),OFFLINE

- By default only 50 commands can be executed simultaneously, and then are queued up (class C3)
- In reality, it seems that only one command is executed at a time due to • SYSZMCS serialization used by ROUTE command
- Look into "OA11161: WHEN MULTIPLE ROUTE *ALL ARE ISSUED THE • **RESPONSES ARE DELAYED**" for additional information



TOW!^{*} Experience</sup> **ROUTE** *ALL (2)



We had suppressed V PATH answer through MPF list \rightarrow big mistake. SYS1 didn't get the answers back. When we changed MPF to receive V PATH answers....

After 30 seconds, command (1) finished with no response received from the same system where ROUTE *ALL had been used... because its own command was on the queue!

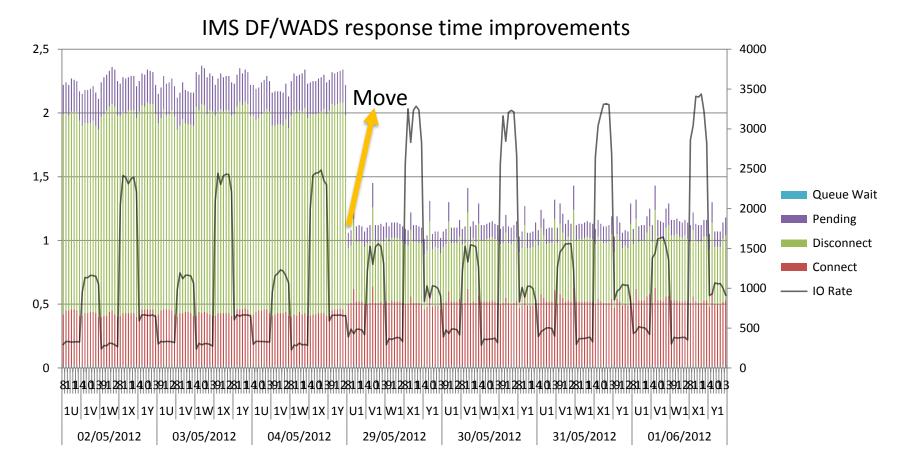
\rightarrow Finally \leftarrow

- All commands on the queue were removed CMDS REMOVE, CLASS=C3
- We waited patiently for the 50 ones running to finish and sent V PATH commands directly to every system on the sysplex



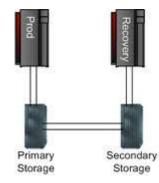
Disk Response Time Improvements

- Distance between two DCs is shorter than before (8Km vs 26km) \rightarrow less impact on disk replication
- New Disk Technology in New DC





Disk Replication





Initial Copy

For every sysplex to be moved, we did two initial copies against the new DC disks:

- 1) to test them
- 2) to do the move

We hit several issues:

- Initial Copy procedure efficiency
- Performance impact when starting initial copy
- Initial Copy elongation due to
 - PPRC flapping links
 - Fabric for replication congestion



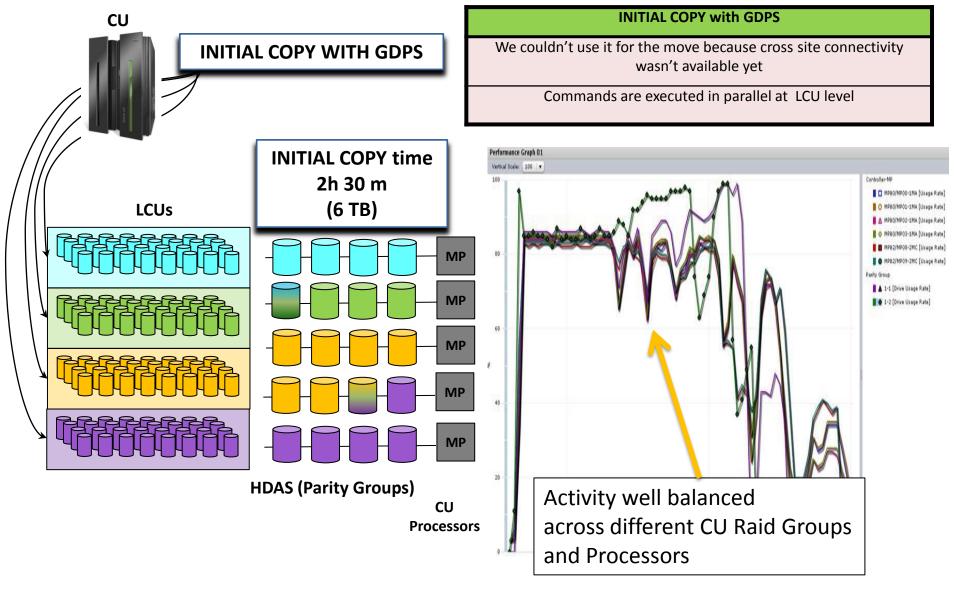
Initial Copy Efficiency (1)

Disk units that we use can run concurrently, depending on internal settings, up to 64 initial copy processes (64 volumes being copied at the same time).

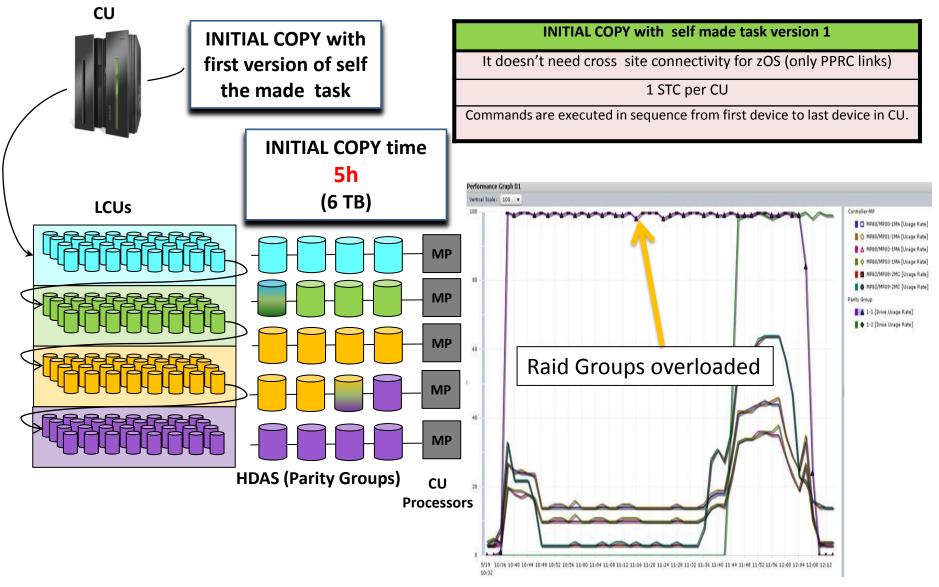
- GDPS performs the initial copy in all the LCUs at the same time. The 64 concurrent initial copies are spread reasonably well along the physical configuration of the CU (Raid Groups). So, initial copy performance is maximized. However, we couldn't use GDPS to start initial copy because we were performing the move and the necessary cross site connectivity wasn't available yet
- We planned to use our self made procedure to start initial copy. We tried one task per CU. However, the 64 initial copy processes belonged to a few Raid Groups which collapsed, and the overall initial copy process was elongated
- To avoid this issue we improved our self made procedure to execute all the initial copy commands, CESTPAIR, on each CU taking into account how the volumes were spread in the different Raid Groups
 - □ With this improvement we could reduce Initial Copy time to be even lower than the one that we get with GDPS



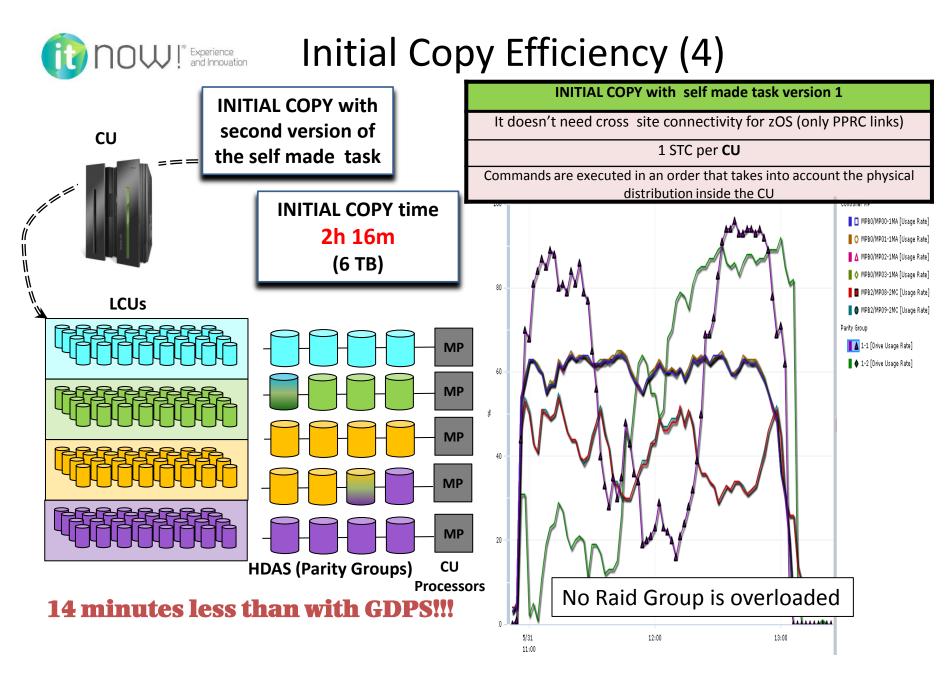
Initial Copy Efficiency (2)







NOW!" Experience and Innovation





Initial Copy Efficiency (5)

CESTPAIR COMMANDS sorted by raid group

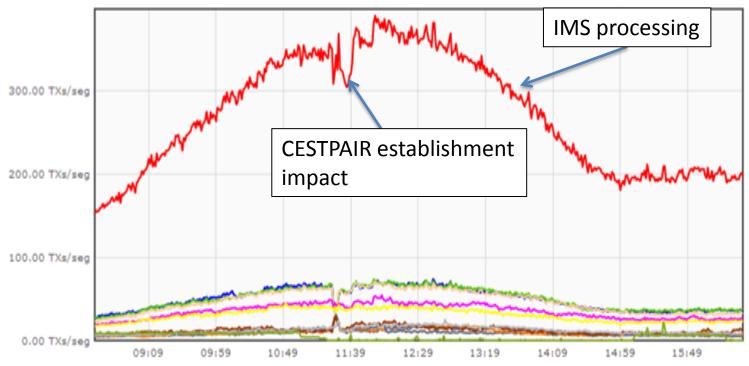
CESTPAIR DEVN(X'2201') PRIM(X'12B0' 62111 X'01' X'00') SEC(X'92B0' 22359 X'01' X'00') MODE(COPY) CRIT(NO) PACE(1) CESTPAIR DEVN(X'2210') PRIM(X'12B0' 62111 X'10' X'00') SEC(X'92B0' 22359 X'10' X'00') MODE(COPY) CRIT(NO) PACE(1) CESTPAIR DEVN(X'2224') PRIM(X'12B0' 62111 X'21' X'00') SEC(X'92B0' 22359 X'22' X'00') MODE(COPY) CRIT(NO) PACE(1) CESTPAIR DEVN(X'2246') PRIM(X'12B0' 62111 X'46' X'00') SEC(X'92B0' 22359 X'46' X'00') MODE(COPY) CRIT(NO) PACE(1) CESTPAIR DEVN(X'2208') PRIM(X'12B0' 62111 X'10' X'00') SEC(X'92B0' 22359 X'46' X'00') MODE(COPY) CRIT(NO) PACE(1) CESTPAIR DEVN(X'2208') PRIM(X'12B0' 62111 X'10' X'00') SEC(X'92B0' 22359 X'19' X'00') MODE(COPY) CRIT(NO) PACE(1) CESTPAIR DEVN(X'2219') PRIM(X'12B0' 62111 X'19' X'00') SEC(X'92B0' 22359 X'19' X'00') MODE(COPY) CRIT(NO) PACE(1) CESTPAIR DEVN(X'222B') PRIM(X'12B0' 62111 X'20' X'00') SEC(X'92B0' 22359 X'20' X'00') MODE(COPY) CRIT(NO) PACE(1) CESTPAIR DEVN(X'223D') PRIM(X'12B0' 62111 X'30' X'00') SEC(X'92B0' 22359 X'30' X'00') MODE(COPY) CRIT(NO) PACE(1) CESTPAIR DEVN(X'223D') PRIM(X'12B0' 62111 X'30' X'00') SEC(X'92B0' 22359 X'30' X'00') MODE(COPY) CRIT(NO) PACE(1) CESTPAIR DEVN(X'2300') PRIM(X'12B1' 62111 X'10' X'01') SEC(X'92B1' 22359 X'10' X'01') MODE(COPY) CRIT(NO) PACE(1) CESTPAIR DEVN(X'2310') PRIM(X'12B1' 62111 X'10' X'01') SEC(X'92B1' 22359 X'10' X'01') MODE(COPY) CRIT(NO) PACE(1) CESTPAIR DEVN(X'2322') PRIM(X'12B1' 62111 X'20' X'01') SEC(X'92B1' 22359 X'10' X'01') MODE(COPY) CRIT(NO) PACE(1) CESTPAIR DEVN(X'2334') PRIM(X'12B1' 62111 X'20' X'01') SEC(X'92B1' 22359 X'22' X'01') MODE(COPY) CRIT(NO) PACE(1) CESTPAIR DEVN(X'2344') PRIM(X'12B1' 62111 X'34' X'01') SEC(X'92B1' 22359 X'34' X'01') MODE(COPY) CRIT(NO) PACE(1) CESTPAIR DEVN(X'2346') PRIM(X'12B1' 62111 X'34' X'01') SEC(X'92B1' 22359 X'34' X'01') MODE(COPY) CRIT(NO) PACE(1) CESTPAIR DEVN(X'2308') PRIM(X'12B1' 62111 X'46' X'01') SEC(X'92B1' 22359 X'46' X'01') MODE(COPY) CRIT(NO) PACE(1) CESTPAIR DEVN(X'2308') PRIM(X'12B1' 62111 X'46' X'01') SEC(X'92B1' 22359 X'46' X'01') MODE(COPY) CRIT(NO) PA

10,607 CESTPAIR commands in 9 Disk Subsystems with 61 LCUs for production

IDNOW! Experience CESTPAIR Performance Impact (1)

When you send a bunch of CESTPAIR commands (10,000 of them spread across 9 Disk Subsystems for our Production Sysplex), they are accepted in a few minutes (5) and the Initial Copy takes place (with a maximum parallelism of 64 volumes being copied per Disk Subsystem)

• As the 10,000 commands are processed, Disk Subsystems must perform certain validations and, meanwhile (5 minutes), disk response time can be severely impacted.





W[™] Experience</sup> CESTPAIR Performance Impact (2)

We did two things to mitigate this impact

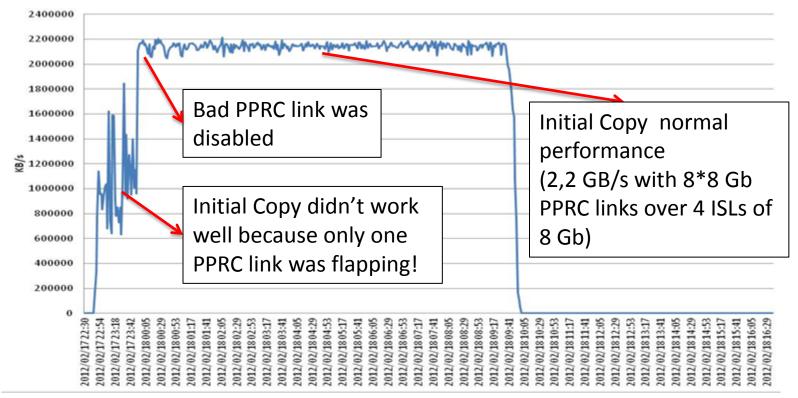
- Start initial copy at a very low activity period
- Send CESTPAIR commands for one Disk Subsystem, wait for completion (5 minutes) and continue with the next one. Don't process all CESTPAIR commands at the same time
 - There could be an elongation of 45 minutes in the total Initial Copy process duration but was worth it. We reduced these 45 minutes by starting Initial Copy in the biggest disk subsystem first



Initial Copy Flapping Links

When a PPRC link has IOerrors, Initial copy performance drops dramatically! Even if you have many other available links. Many improvements could be done in this area...

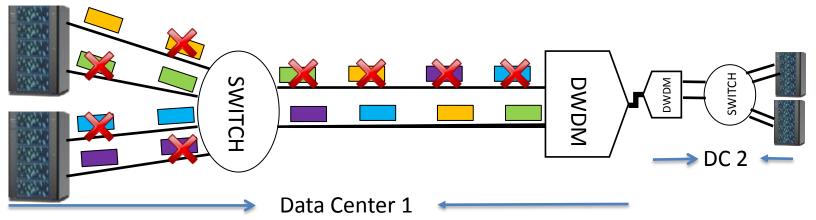
Initial Copy Performance for one Disk Subsystem



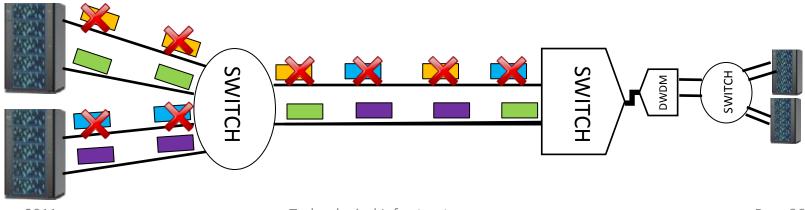


NOW! Fabric for Replication Congestion (1)

Be careful with the Fabrics for replication. We used dynamic load balancing at frame level, but problems in one ISL were propagated to many adapters/CUs sharing the Fabric

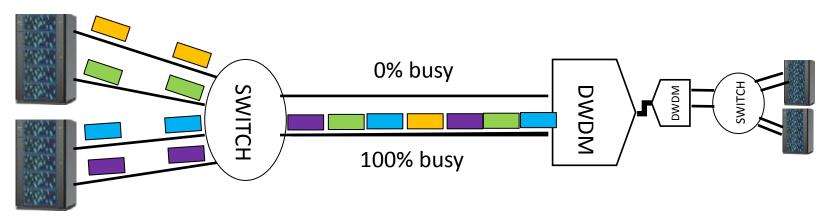


To minimize the impact of ISLs/DWDM cards failures we changed to static load balancing (round robin at connection level). Errors are propagated to fewer adapters/CUs



IDNOW! Fabric for Replication Congestion (2)

However, depending on initialization events, with static load balancing (per connection), you could run into a situation where one ISL does nothing and the other is overloaded



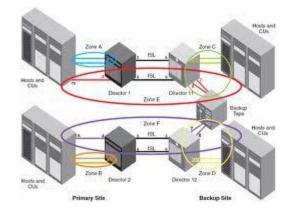
This happened to us in our development Sysplex and Initial Copy for 29 TB lasted 11 h instead of 5 h.

Commands to see which connections (fcid source and target) are using a given ISL (CISCO switches 9134 – CISCO 9148)

- *sh loadbalancing module 1 vsan # (source id FCid) (Destination id FCid)* Commands to clean fcids to load balance in an even way
- purge fcdomian fcid vsan #

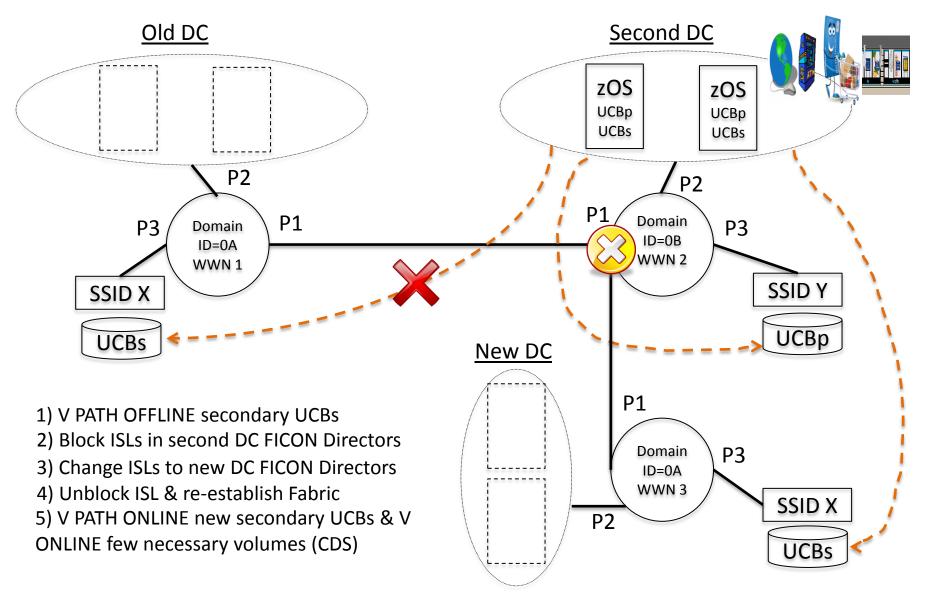


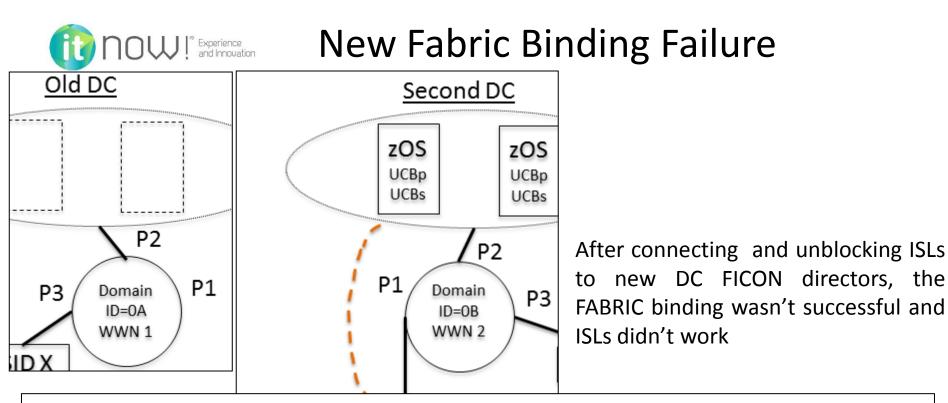
Ficon Directors and Fabrics





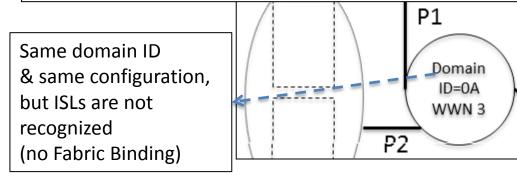
Changing Fabric to New DC





2012 May 12 02:17:41 FD2112 %PORT-SECURITY-3-BINDING_VIOLATION: %\$VSAN 2: 2012 Fri May 11 23:33:42.69998%\$ <Fabric Binding:: sWWN: 20:02:54:7f:ee:02:5d:81> 2012 May 12 02:17:46 FD2112 %PORT-SECURITY-3-BINDING_VIOLATION: %\$VSAN 2: 2012 Fri May 11 23:33:47.70008%\$ <Fabric Binding:: sWWN: 20:02:54:7f:ee:02:5d:81> 2012 May 12 02:17:56 FD2112 %PORT-SECURITY-3-BINDING_VIOLATION: %\$VSAN 2: 2012 Fri May 11 23:33:57.70016%\$ <Fabric Binding:: sWWN: 20:02:54:7f:ee:02:5d:81>

P3



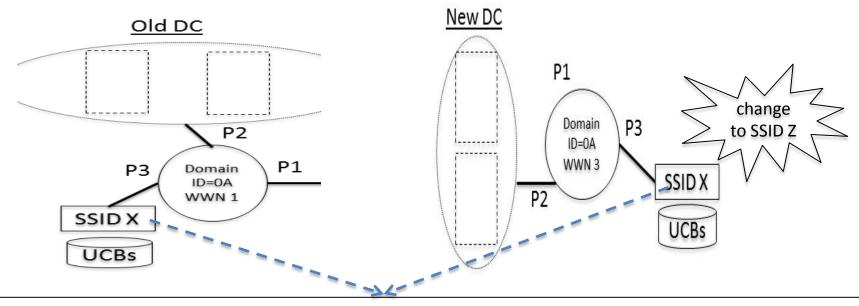
To go ahead with the move, in the middle of the night.., we had to **upgrade NX-OS from 4.2.1. to 4.2.7b** There was a bug in the code and the new WWN wasn't considered a CISCO one... (SAN INTEGRITY issue)

Technological Infrastructures



Subsystem IDs (SSIDs)

Don't duplicate Disk Subsystem IDs in new DC!

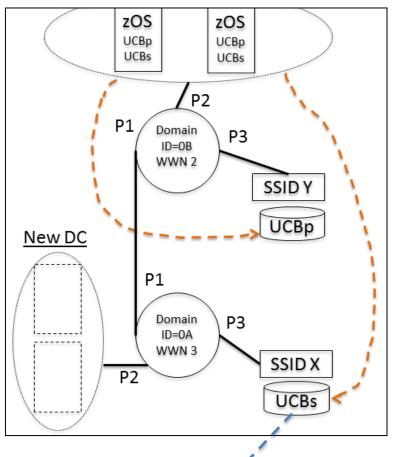


Configuration in new DC can't be an exact clone of the one in old DC SSIDs for disk subsystems must be different. If not, when you try to bring a new UCBs online: **IEC334I DUPLICATE SUBSYSTEM X'***ssid***' CCA X'***cca***', DEVICE** *addr* **NOT BROUGHT ONLINE**

> IEE421I V 950C,ONLINE 215 IEE103I UNIT 950C NOT BROUGHT ONLINE IEE763I NAME= IECDINIT CODE= 000000001000884 **IEC334I DUPLICATE SUBSYSTEM X'2155', CCA X'0C', SERIAL=XX55-10943** IEE764I END OF IEE103I RELATED MESSAGES



HPAV



HPAV binding issues after changing to new secondary When bringing new DC disks online (CDS volumes, for instance), we got

IOS291I IOS1291I CONFIGURATION DATA COULD NOT BE READ ON PATH (devn, xx) RC=rc textline1 [textline2]

18:07:15.50 V 9481,ONLINE

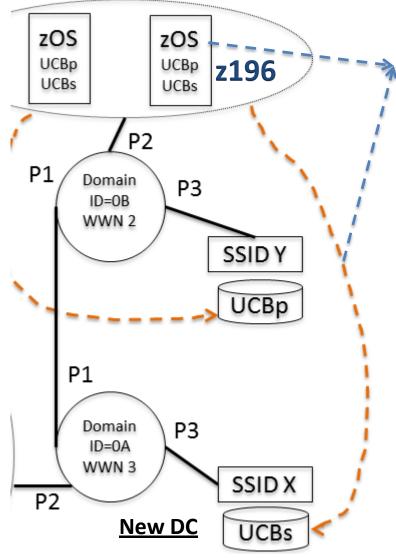
IOS291I CONFIGURATION DATA COULD NOT BE READ ON PATH(9488,F5) RC=21 TOKEN NED MISMATCH HAS BEEN DETECTED IOS291I CONFIGURATION DATA COULD NOT BE READ ON PATH(9489,F5) RC=21 TOKEN NED MISMATCH HAS BEEN DETECTED <all HPAV addresses>

for HPAV devices and they didn't work (didn't bind to any base device) New APAR **OA38759**: IOS291I ISSUED FOR ALIAS DEVICES AFTER MAKING HARDWARE CONFIGURATION CHANGES

If a configuration change is made that does not require a Dynamic ACTIVATE (for example, a Push/Pull of a control unit who's device configuration remains the same), residual Self Description data may be left in IOS's Configuration Data Table for alias devices causing Self Description processing to fail for the alias device with an IOS291I message when the devices are initialized via a VARY device online for its base device or Hyperswap Configuration Load processing.



New Fabric Recognition by z196



For z10 it's enough to V PATH offline from old UCBs, change Fabric to new UCBs and V PATH / V DEVICE online new DC UCBs

Something has changed with z196 and you need to CONFIGURE CHANNEL OFFLINE /ONLINE to bring new UCBs online. Otherwise **path** is **PHYSICALLY UNAVAILABLE**

V PATH(2	2200-2201,4A),ONLINE
IEE386I	PATH(2200,4A) NOT BROUGHT ONLINE 022
IEE763I	NAME= IECVIOPM CODE= 0000000400000000
1085521	PATH NOT PHYSICALLY AVAILABLE
IEE764I	END OF IEE386I RELATED MESSAGES
IEE386I	PATH(2201,4A) NOT BROUGHT ONLINE 023
IEE763I	NAME= IECVIOPM CODE= 0000000400000000
1085521	PATH NOT PHYSICALLY AVAILABLE
IEE764I	END OF IEE386I RELATED MESSAGES



NETWORK & COMS SERVER





New Network Infrastructure

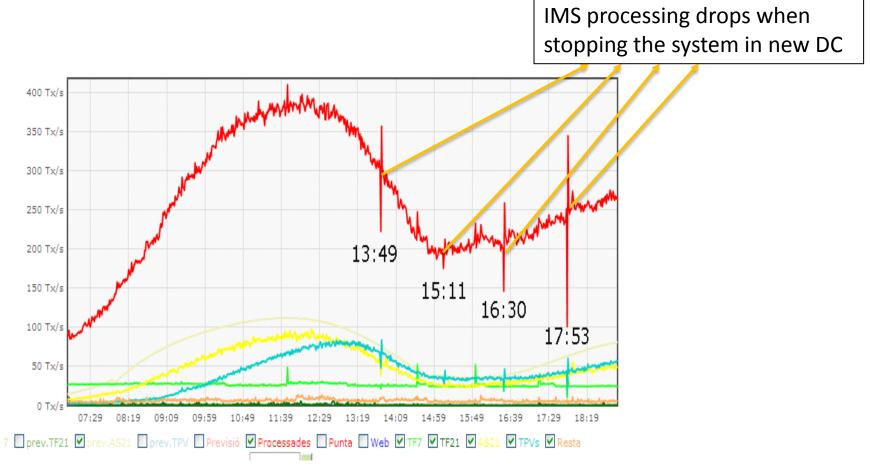
In the new DC we have important differences regarding the network infrastructure

- Nexus for the backbone instead of Catalyst
- 10 Gb in the backbone (in old DCs is 1 Gb)
- Fewer building blocks (more simple)
- \rightarrow What we took for granted in the old DCs, changed in the new one
- ightarrow We got some issues and some of them are being analyzed by IBM & CISCO
- → All the problems are related to XCF being used as network adapter in addition to the regular network. Basically, these problems arise when we have a multisite sysplex configuration



NOW!^{*} Experience</sup> All Through One (1)

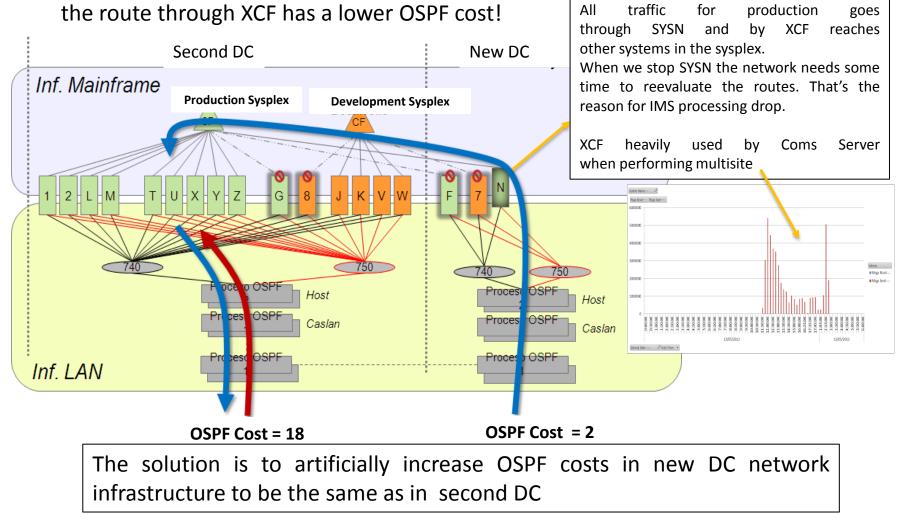
As we try new DC infrastructure by moving there one system (from ten) for a while (multisite testing), every time we stop it, there is a drop in IMS processing.





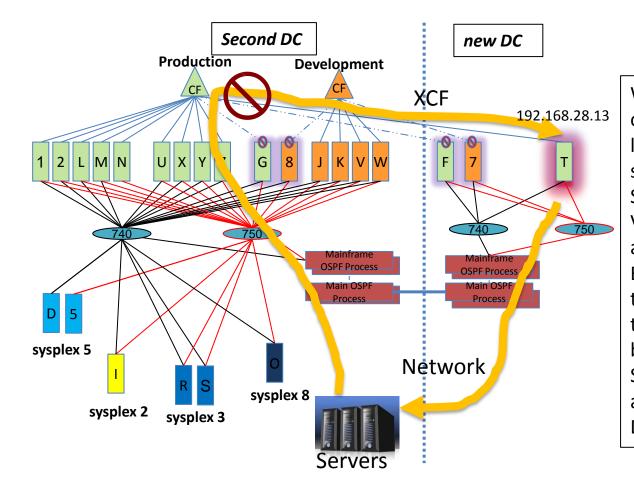
10W! Experience All Through One (2)

The problem is that when we move one Sysplex System to the new DC, the network sends all the incoming traffic to it (for the whole sysplex) because

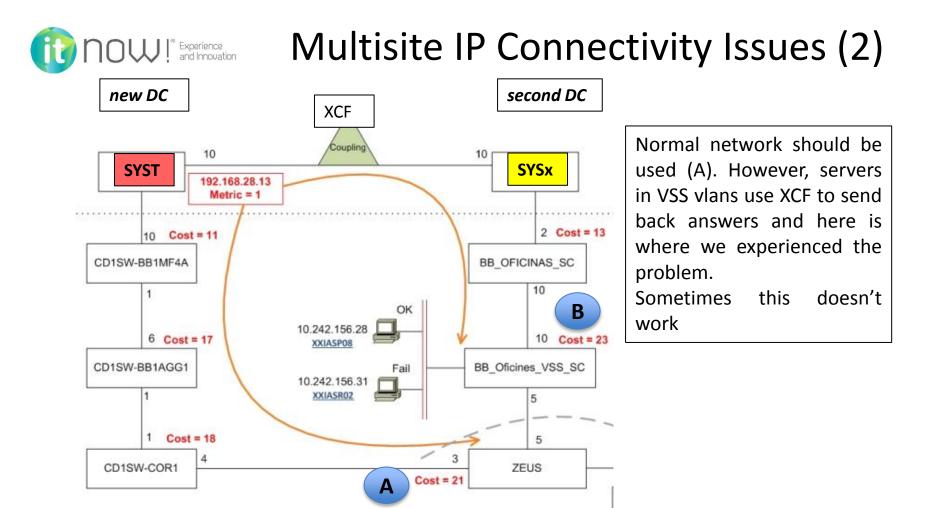




Multisite IP Connectivity Issues (1)



When moving SYST (and only SYST) to new DC it loses IP connectivity to some servers in second DC. Some servers in the same VLAN have visibility to SYST and some others don't. By performing network troubleshooting, it seems that communication is lost between the server and SYST through XCF (using another system in second DC)



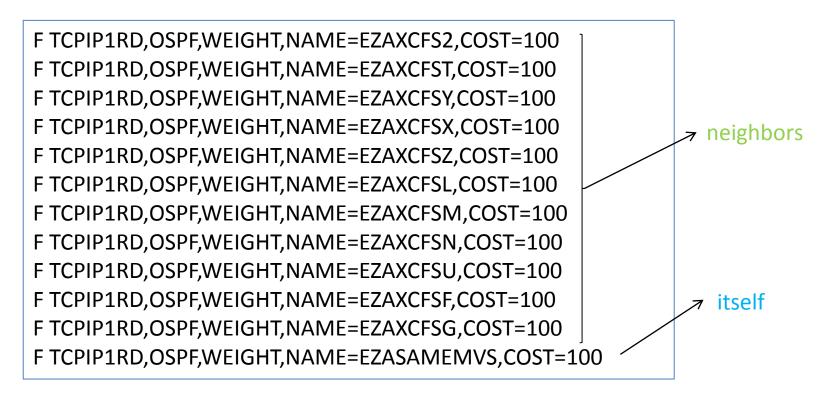
Solution: Increase XCF metric to 100 to avoid it completely !!! (sysplex distributor continues working well)



Multisite IP Connectivity Issues (3)

You can increase XCF costs dynamically

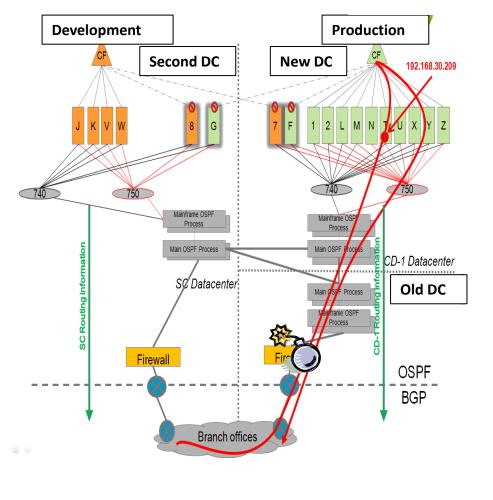
On each system in the sysplex we increased the cost of all OSPF XCF interfaces (for the neighbors and for itself)





10 NOW Prevence Multisite with Firewalls State-full (1)

Sysplex Mainframe Stable Scenario for FTP 192,168,30,209



distributed VIPA works well FTP when there is no multisite sysplex. Each DC announces only its own routes

When a system is in Multisite, even from a different sysplex (they belong OSPF area), routing to same information is sent back to second DC through XCF, which advertises routes from the two DCs and leads into a firewall state-full issue

Second DC shouldn't announce routes from the two DCs. CISCO is looking into it.

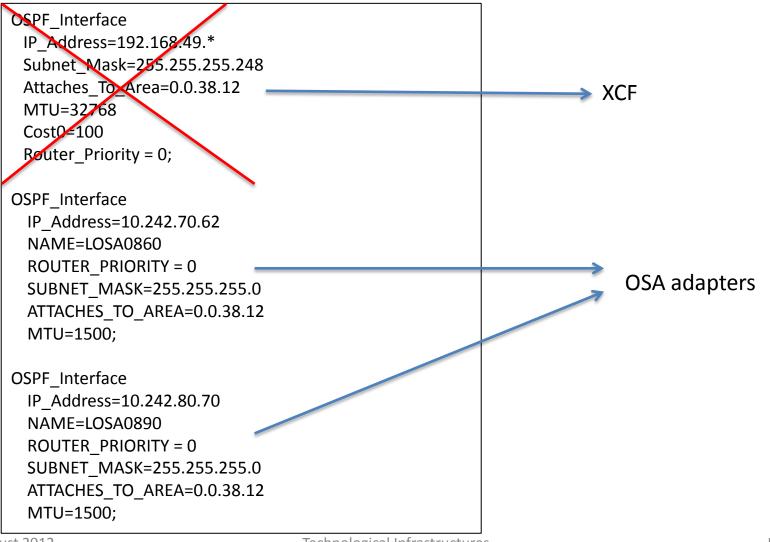
Bypass:

Don't use XCF for sending routing information (Sysplex Distributor continues working well)



10000 Multisite with Firewalls State-full (2)

Every time we IPL a system in the "other DC" (Multisite IPL) we modify OMPROUTE profile to avoid using XCF as OSPF interfaces. That is:







Thanks



Any Questions?