zEnterprise eXposed! Experiences with zEnterprise Unified Resource Manager

Session 11603

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First Half Agenda



zEnterprise Ensemble Overview

Platform Performance Management

- ◆ Role
- Guest Platform Management Provider
- Application Response Measurement

z/OS and Unified Resource Manager Workload Policies

- ♦ z/OS Workload Manager Policy
- Unified Resource Manager Workload

Classification of zEnterprise Work in z/OS Workload Manager

- Service classes for zEnterprise work
- Example

IBM zEnterprise Ensemble

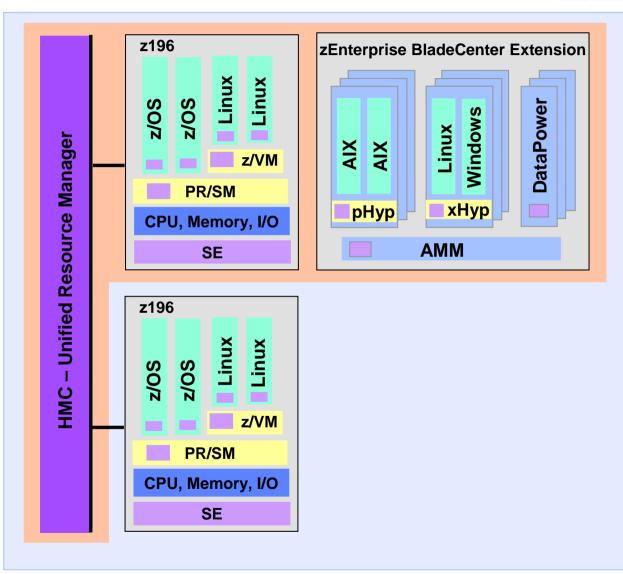


Ensemble

Up to eight nodes

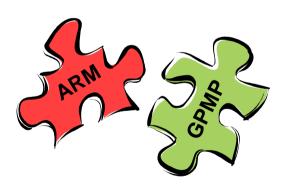
Each z196 or z114 CPC is a node

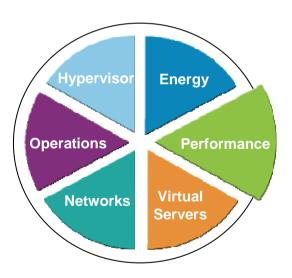
Node may optionally have attached zBX





Unified Resource Manager (zManager) Platform Performance Management

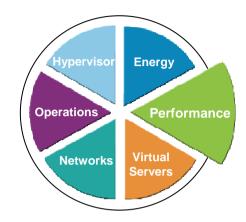




Platform Performance Management



zManager component responsible for monitoring, reporting, and management of resources used by virtual servers



- Scope is the ensemble
- User interface is the ensemble HMC
- Workload goals specified in workload performance policy
- Based on goals in workload policy, PPM may adjust processor resources across virtual servers running under the same hypervisor - AIX and z/VM virtual servers
- Reports available showing virtual server resource usage
- Optional Guest Platform Management Provider

Guest Platform Management Provider



GPMP – Link between operating system and zManager

- Lightweight component of PPM
- Collects performance data for work running on a virtual server and passes it to zManager
- User installed on operating systems
- GPMP provides additional monitoring data
- Option of mapping zManager workload service classes to z/OS WLM service classes
- With Application Response Measurment (ARM) instrumented middleware support, GPMP provides
 - ◆ End-to-end transaction response times
 - Detailed transaction topology

ARM enabled middleware

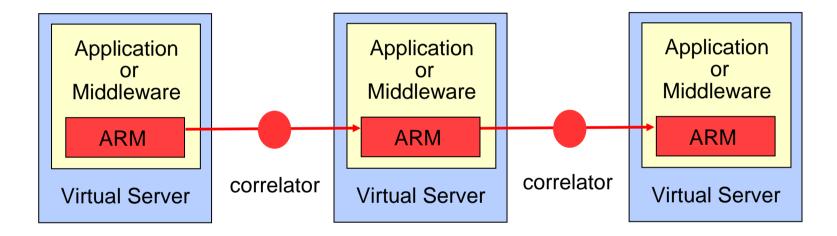
- Web Server support provided by WebSphere plugin IHS/Apache, IIS, Domino, iPlanet
- WebSphere Application Server V6, V7, V8
- ◆ DB2 Universal Database including z/OS DB2

Application Response Measurement



Standards based application instrumentation

Method to monitor the performance and availability across
multiple servers in a distributed workload



Information in the correlator used by zManager to report

Name of the applications, middleware, and servers processing transaction

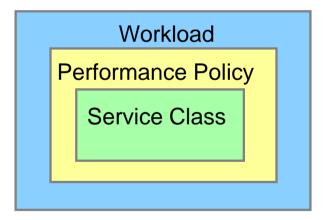
End-to-end transaction response time

Time spent in each "HOP"

All applications and servers processing work request must be ARM enabled



zManager PPM Workload



WLM and PPM Terminology



z/OS WLM and zManager PPM terms may have different meanings

- z/OS Workload Manager
 - WLM has a service definition
 - Service definition has an active policy
 Policy contains all workloads and service classes

Definition may have multiple policies, only one can be active

- Incoming work is classified into a service class
- zManager PPM
 - Workload

Default Workload is provided Custom Workloads may be defined

- Virtual servers are assigned to a Workload
- Workload has an active performance policy

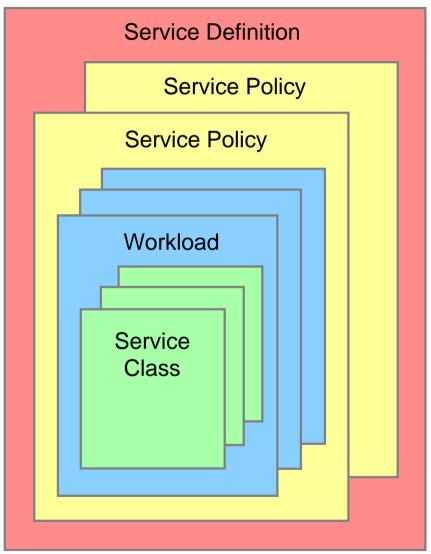
Policy contains service classes Workload may have multiple policies, only one can be active

Virtual servers are assigned to a service class

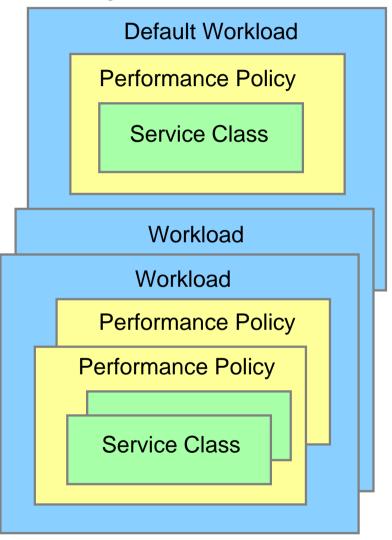
WLM and PPM Policy



z/OS WLM



zManager PPM



zManager Workload



A workload is a customer defined collection of virtual servers

- Provides a way to group virtual servers to manage and monitor performance for a business application
- Has one or more performance policies
- Specify workload importance and goals in performance policy

Virtual servers in a workload

- Must be in the same ensemble
- Can be on different blades or nodes
- May reside in more than one workload
- Virtual servers not assigned to a custom workload are in default workload

Workload Performance Policy



Performance policy defines performance goals for virtual servers in the workload

Each performance policy has

- Name
- Business importance:
 Highest, High, Medium, Low, or Lowest
- One or more service classes

Multiple policies may be defined; Only one policy can be active

Active policy may be changed dynamically

- Through zManager on HMC
- With a time-based schedule

Service Classes



Each service class has

- Name
- Performance goal type
 Discretionary
 Velocity Fastest, Fast, Moderate, Slow, Slowest
- Business importance for velocity goal Highest, High, Medium, Low, or Lowest
- Classification rules to assign incoming work to service class

zManager will assign a PI for every service class

- ◆ PI = 1.0 Service Class Achieving Goal
- ◆ PI > 1.0 Service Class Missing Goal
- ◆ PI < 1.0 Service Class Overachieving Goal

Service Class Grid



Imp/Velocity	Fastest - 1	Fast - 2	Moderate - 3	Slow - 4	Slowest - 5
Highest - 1	Group11	Group12	Group13	Group14	Group15
High - 2	Group21	Group22	Group23	Group24	Group25
Medium - 3	Group31	Group32	Group33	Group34	Group35
Low - 4	Group41	Group42	Group43	Group44	Group45
Lowest - 5	Group51	Group52	Group53	Group54	Group55

PPM Workload Planning



Steps for planning PPM Workloads

- 1. Determine workloads for applications
- 2. Assign virtual servers to each workload
- 3. Define a performance policy and assign importance
- Determine number of service classes
 Velocity goal and importance for each service class
- 5. Assign virtual servers to each service class
- 6. Create the classification rules to assign virtual servers to the service classes

An Example: New Enterprise Application



A new banking application to be run in the zEnterprise ensemble The sizing work is finished and the application will be running on the following virtual servers

Ensemble Node	BladeCenter & Blade Number	Virtual Server	Hypervisor	Function
Node1	B.1.01	WSCAIX11	PowerVM	AppServer
	B.1.01	WSCAIXT2	PowerVM	AppServer
	B.1.02	WSCAIX12	PowerVM	AppServer
	B.1.02	WSCAIXT2	PowerVM	AppServer
	B.2.01	WSCLNX21	Х Нур	HTTP Server
	B.2.01	WSCLNXT1	Х Нур	HTTP Server
	B.2.02	WSCLNX22	Х Нур	HTTP Server
	B.2.02	WSCLNXT2	Х Нур	HTTP Server
		LPAR5	PR/SM	DB2

Example: Define Workload



- Step 1: Define the workload for the new banking application
 The workload name will be Banking
- Step 2: Assign the virtual servers to the workload

 Virtual servers are

 WSCAIX11, WSCAIX12, WSCAIXT1, WSCAIXT2

 WSCLNX21, WSCLNX22, WSCLNXT1, WSCLNXT2

 LPAR5
- Step 3: Define a performance policy and assign importance

 One performance policy workload priority same all shifts

 Business importance of workload is High

 Performance policy name is Standard
- Step 4: Determine number of service classes, names, velocity goals, and business importance

 Servers running on the same blade compete for resources Importance and velocity goals are ONLY relevant within the boundaries of one blade. This allows for limited

PPM Workload Service Class Names



Performance policy service class names

- Must start with alphabetic character
- Mixed case (case sensitive)
- ◆ Up to 64 characters in length
- If name is used by z/OS WLM to classify work, maximum length is 32 characters

Assigning Common Service Class Names



A method for assigning service class names is to incorporate the workload performance policy business importance and the service class business importance into the service class name

The service class name includes the numbers representing the policy and service class importance levels

Imp/Velocity	Fastest - 1	Fast - 2	Moderate - 3	Slow - 4	Slowest - 5
Highest - 1	Group11	Group12	Group13	Group14	Group15
High - 2	Group21	Group22	Group23	Group24	Group25
Medium - 3	Group31	Group32	Group33	Group34	Group35
Low - 4	Group41	Group42	Group43	Group44	Group45
Lowest - 5	Group51	Group52	Group53	Group54	Group55

Example: Service Classes & Virtual Servers



Step 4: Determine number of service classes, names, velocity goals, and business importance

Step 5: Define service classes and assign virtual servers

Service Class	Velocity	Importance	Virtual Servers
GROUP11Banking	Fastest	Highest	WSCAIX11, WSCAIX12 WSCLNX21, WSCLNX22
GROUP44Banking	Slow	Low	WSCAIXT1, WSCAIXT2 WSCLNXT1, WSCLNXT2

Example: Classification Rules



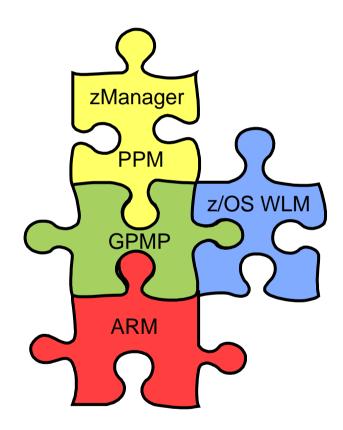
Step 6: Create the classification rules to assign virtual servers to the service classes

Service Class	Classification Rule	Virtual Servers
GROUP11Banking	Virtual Server Name Equals	WSCAIX11 or WSCAIX12 WSCLNX21 or WSCLNX22
GROUP44Banking	Virtual Server Name Equals	WSCAIXT* or WSCLNXT*
???	ESC / DDF	LPAR5

PPM does not classify work in z/OS WLM Service class for z/OS work is assigned by WLM



z/OS WLM and zManager Workloads



z/OS WLM Classification



PPM performance policy manages the velocity of the virtual servers, it does not manage the work running on z/OS

Work coming into z/OS from the zEnterprise can be classified using EWLM rules

- ◆ Requires GPMP and ARM to be active
- Uses name of PPM service class for classification

If ARM is not enabled, applications are not ARM enabled, or no EWLM classification rules apply

◆ Standard WLM classification rules will apply (DDF, JES, etc.)

End-to-end goal-based performance management

EWLM Subsystem Type



EWLM subsystem type allows WLM service or report classes to be assigned to EWLM work arriving from zEnterprise

ESC (EWLM service class) is the only Qualifier type

Qualifier name is the performance policy service class name

- Sub-rules used when service class name is longer than 8 characters
- ♦ WLM allows up to 4 sub-rules
- ♦ z/OS WLM will use the first 32 characters

A default service class can be specified

EWLM service classes must be single period with response time goal

EWLM Classification



Command	===>	Subsystem Type Selection List for Ru	les Ro	w 1 to 12
	_			
Action	Codes:	<pre>1=Create, 2=Copy, 3=Modify, 4=Browse, /=Menu Bar</pre>	5=Print,	6=Delete,
			Cla	.ss
Action	Type	Description	Service	Report
	ASCH	APPC scheduled trans programs		
	CB	Component Broker requests		
	CICS	CICS transaction level rules		
	DB2	DB2 Parallel Query transactions		
	DDF	Distributed DDF work	DDFDEF	
	EWLM	EWLM Rules for PPM	PPMDEFLT	<u> </u>
	IMS	IMS transaction level rules		
	IWEB	Scalable WebServer Transactions		
	JES	JES classification rules	BAT_MED	RBAT_MED
	LSFM	Lan Server for MVS rules		
	MQ	MQ Series Workflow requests		
	OMVS	Unix System Services requests	UNIX	

EWLM Rules



		Modify	y Rules for th	he	Subsy	stem	Type		Row	1 to 9
Command	==	==>								
-			. : EWLM EWLM Rules			_	ualifier na	ames?	N (?	Y or N)
Action o	cod	des:	A=After (C=C	эру		M=Move	I=Ins	sert :	rule
			B=Before I	D=D	elete	row	R=Repeat	IS=Ir	nsert	Sub-rule
									Mo	ore ===>
			Qualifier						Class	
Action		Type	Name	S.	tart			Service	€	Report
							DEFAULTS:	PPMDEFI	ĽΤ	
=	1	ESC	GROUP11E	3 1						
:	2	ESC	anking	3	9			PPMHGHS	ST _	
=	1	ESC	GROUP441	3 1						
:	2	ESC	anking	3	9			PPMTEST	r_	
:	1	ESC	Default	1				PPMDF2		
	1	ESC	GROUP21	1				BANK2		
	1	ESC	GROUP44	1				GRP44TS	ST	

Putting the Pieces Together



PPM Performance Policy is only managing the velocity of the virtual servers

GPMP reports operating system performance information to zManager

ARM provides information only for overall transaction response times

WLM manages work on z/OS – ARM token used to clasify work only

If transactions are running too long and CPU on a blade is the constraint

Velocity goals of individual servers may need to be adjusted

Number of virtual processors increased

Summary



- Platform Performance Manager function of zManager provides tools to manage and monitor workloads running in ensemble
- ARM provides a method for gathering transaction information and reporting application performance
- z/OS Workload Manager classifies and manages the work running on z/OS
- Combination of PPM, ARM, and z/OS WLM allow for excellent reporting of response time and performance of applications running on zEnterprise

Second Half Agenda



Defining a Workload Enabling GPMP Reports

- Workloads report
- Virtual servers report
- Hops report
- Topology report



Defining a Workload in an Ensemble



New Workload



Define using the New Workload Wizard on the ensemble HMC



New Workload - ATSENS1



→ Welcome

Workload Name
Select Virtual Servers
Create Performance Policy
Create Service Class
Service Class Goal
Classification Rule
Manage Service Classes
Manage Performance Policies
Activate Policy
Summary

Welcome

Welcome to the New Workload wizard.

Use this wizard to create a workload. A workload provides you with a resource through which you can manage and monitor the end-to-end work being done by your virtual servers.

This wizard guides you through the following tasks:

- Naming and categorizing the workload
- Defining the virtual servers which perform work
- Creating performance policies to specify performance goals
- Creating service classes to prioritize and classify work within a policy
- Activating a performance policy

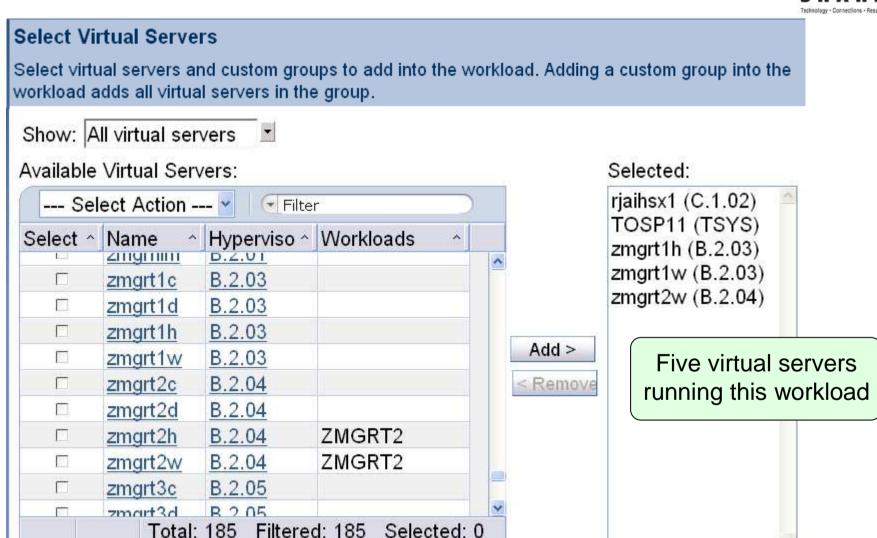
Workload Name





Workload Virtual Servers





Workload Performance Policy



Create Performance	Policy
You may create a performant	mance policy for the workload now or use the default performance policy ce policy later.
*Create Option ○ Default ○ New ○ New based on:	▼
Policy Details	-
Workload:	Trade_wkld
Name:	* Trade_policy
Description:	Performance policy for Trade application
Business importance	High High High Specify importance of this workload to the business Low Lowest

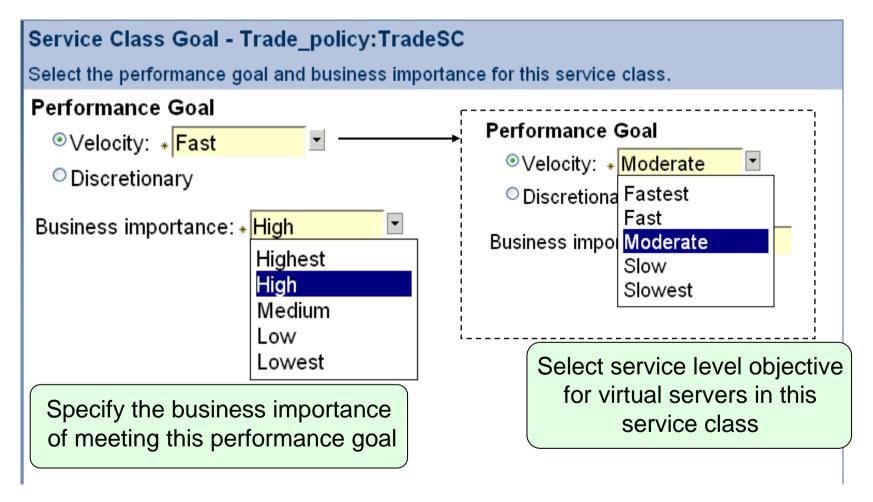
Workload Service Class



Create Service Clas	ss - Trade_policy	
You may create a service class		oolicy now or use the default service and
*Create Option ○ Default ● New		
ONew based on:	▼	Create new service class
Service Class Deta	ils	with name of TradeSC
Workload:	Trade_wkld	in Trade_policy
Performance polic	y: Trade_policy	
Name:	* TradeSC	
Description:	Service Class for Trade a	application

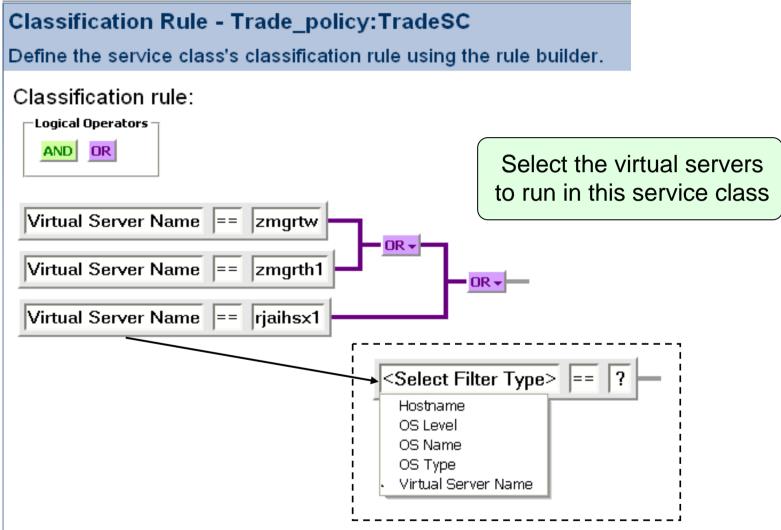
Workload SC Performance Goal





Workload Classification Rule





Workload Summary





New Workload - ATSENS1

- ✓ Welcome
- ✓ Workload Name
- ✓ Select Virtual Servers
- ✓ Create Performance Policy
- ✓ Create Service Class
- ✓ Service Class Goal
- Classification Rule
- ✓ Manage Service Classes
- ✓ Manage Performance Policies
- ✓ Activate Policy
- → Summary

Summary

Click Finish to create the workload, its performance policies and their service classes and activate the selected policy.

Workload

Name: Trade_wkld
Active performance policy: Trade policy

Description: Mary's Trade Workload

Category:

Virtual servers: TSYS.B.2.B.2.03.zmgrt1h

TSYS.B.2.B.2.03.zmgrt1w TSYS.B.2.B.2.04.zmgrt2w TSYS.C.1.C.1.02.rjaihsx1

TSYS.TOSP11

Custom groups:

Performance Policies

Opportunity to review workload definitions

Workload Summary - Default Policy





New Workload - ATSENS1

- ✓ Welcome
- ✓ Workload Name
- ✓ Select Virtual Servers
- ✓ Create Performance Policy
- ✓ Create Service Class
- ✓ Service Class Goal
- ✓ Classification Rule
- ✓ Manage Service Classes
- ✓ Manage Performance Policies
- ✓ Activate Policy
- → Summary

Summary

Click Finish to create the workload, its performance policies and their service classes and activate the selected policy.

Performance Policies

Default

Description: The default workload performance policy

Business importance: Medium

Service Classes

Default

Description: The default workload performance policy service class.

Performance goal: Velocity - Moderate

Business importance: Medium
Classification rule: .* == ".*"

Workload Summary - Trade_Policy





New Workload - ATSENS1

- ✓ Welcome
- ✓ Workload Name
- ✓ Select Virtual Servers
- ✓ Create Performance Policy
- ✓ Create Service Class
- ✓ Service Class Goal
- Classification Rule
- ✓ Manage Service Classes
- ✓ Manage Performance Policies
- ✓ Activate Policy
- → Summary

Summary

Click Finish to create the workload, its performance policies and their service classes and activate the selected policy.

Trade_policy

Description: Performance policy for Trade application

Business importance: High

Service Classes

TradeSC

Description: Service class for Trade application

Performance goal: Velocity - Fast

Business importance: High

Classification rule: ((Virtual Server Name == "zmgrtw"

OR Virtual Server Name == "zmgrth1")
OR Virtual Server Name == "rjaihsx1")

Default

Description: The default workload performance policy service class.

Performance goal: Velocity - Moderate

Business importance: Medium Classification rule: .* == ".*"

< Back

Next >

Finish

Cancel

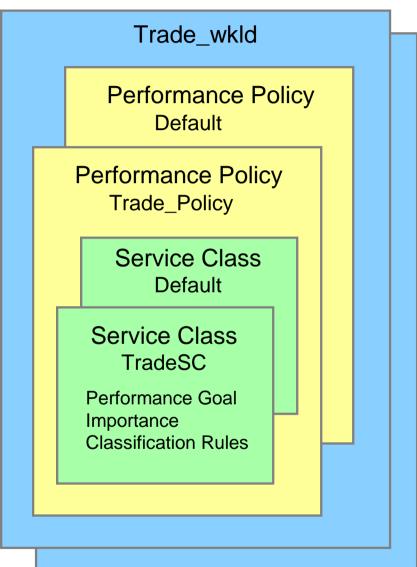
Help

Trade Workload Performance Policy



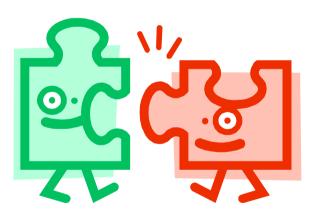
Workload contains:

- Virtual servers
- ◆ Performance policies
- Each performance policy has service classes and classification rules





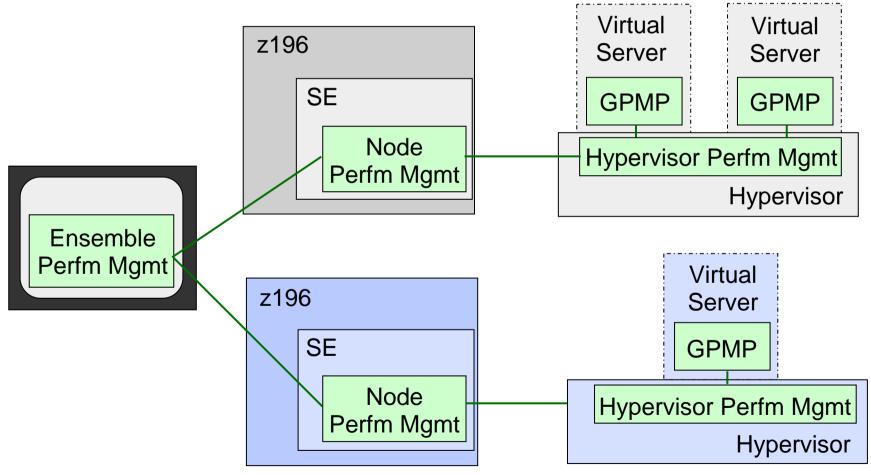
Enabling GPMP



GPMP - Big Picture



GPMP – Operating system monitor information Hypervisor - Monitoring, Resource optimization Node – Data collection and aggregation Ensemble HMC - Reporting, workload management



Enable GPMP on z/OS



Sample job in SYS1.SAMPLIB(HVEENV)

◆ Define the RACF security environment

Create user and group ids - group HVEMCA, user HVEMCA1
Authorize access to INMN
RDEFINE SERVAUTH EZB.OSM.sysname.tcpname

- ◆ Specifying parameters for run-time environment Provide location of Java 2 1.5 or 1.6 runtime environment Create UNIX file system directories Specify parameters for GPMP
- ◆ Verifying HVEMCA procedure is in SYS1.PROCLIB
- ◆ Starting the GPMP address space
 z/OS R12, R13 WLM set to automatically start GPMP
 z/OS R10, R11 GPMP must be started manually

WLM Start of GPMP



WLM option to automatically start the GPMP address space

Definition name WLM Description WSC SA	_
Select one of the	
following options 1	. Policies
2	. Workloads
3	. Resource Groups
4	. Service Classes
5	Classification Groups
6	Classification Rules
7	. Report Classes
8	. Service Coefficients/Options
9	. Application Environments
_1	0. Scheduling Environments
1	1. Guest Platform Management Provider

WLM Start of GPMP - Systems



Automatic activate of GPMP, ability to exclude systems in sysplex

Guest Platform Management Provider (GPMP) Settings Command ===>		
Activate guest platform management provider:	2 1. NO 2. YES	
Names of systems to be excluded:		
SYSC SYSD		

GPMP Operator Commands



Verify ARM is enabled - D WLM,AM if not - F WLM,AM=ENABLE Start GPMP - F WLM,GPMP,START Display GPMP Status - D WLM,AM,ALL

```
IWM075I 17.49.20 WLM DISPLAY 433

ARM SERVICES ARE ENABLED

GUEST PLATFORM MANAGEMENT PROVIDER JOBNAME=HVEMCA ASID=0018

GPMP POLICY IS ACTIVE

NUMBER OF REGISTERED PROCESSES=1, APPLICATIONS=1

ADDRESS SPACES CURRENTLY REGISTERED WITH ARM:

JOBNAME=DSNADIST ASID=004D

APPLICATION=DDF

IDENTITY PROPERTIES=0 CONTEXT NAMES=0

STARTED APPLICATION INSTANCES:

DSN9

TRAN=0 GROUP=DSN9WSC

REGISTERED TRANSACTIONS:

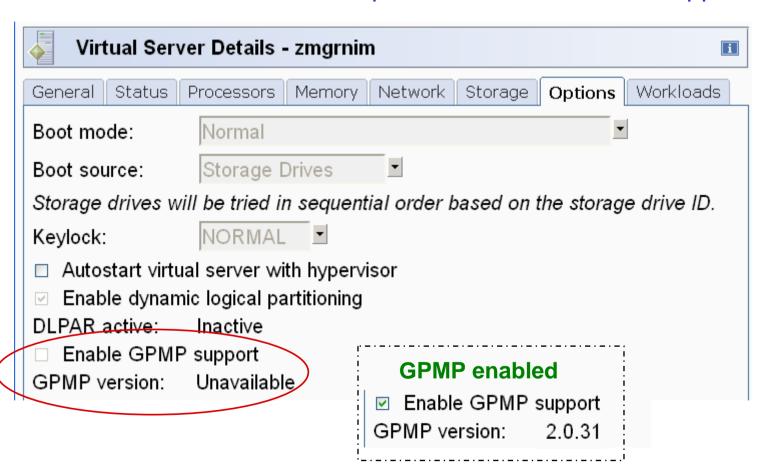
SYS_DefaultZWLMTransactionName
```

Enable GPMP on Virtual Server



Enable GPMP for virtual server

Virtual Server Details -> Options -> Enable GPMP support



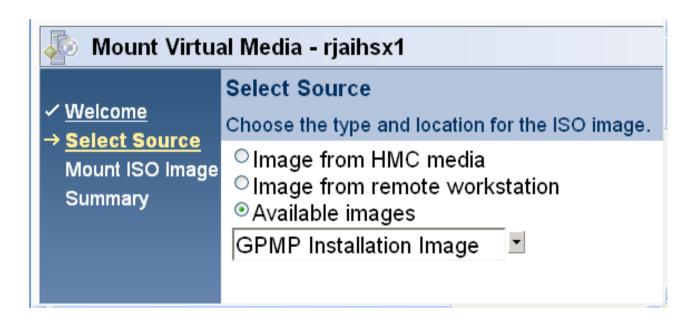
GPMP Installation Image



GPMP is delivered in a software package

For AIX, Linux on system x, and Windows upload the image with the HMC Mount Virtual Media task mount GPMP Installation Image on virtual server's CDROM drive

Virtual Server -> Configuration -> Mount Virtual Media



Install GPMP on Operating System



Enable IPV6 for access to INMN

Enable EWLM services on AIX virtual server

- ♦ With smitty ewlm or command ewlmcfg —c
- ◆ Confirm EWLM services enabled with command: ewlmcfg –q

Install GPMP image

- ◆ GPMP image accessible on a directory mount point
- ◆ Install using method appropriate for operating system (AIX, Linux on system x, Windows, or Linux on system z)
- Default group is ibmgpmp
- Default user is ibmgpmp

Start GPMP on Virtual Servers



Start GPMP

- ◆ AIX, Linux on system x, zVM Linux guest su ibmgpmp -c "/opt/ibm/gpmp/gpmp start"
- Windows
 Select Launch the IBM GPMP option on installation panel
 c:\Program Files\IBM\gpmp\gpmp start

Set GPMP to start automatically

- ◆ AIX, Linux on system x, zVM Linux guest su ibmgpmp -c "/opt/ibm/gpmp/gpmp autostart on"
- Windowsc:\Program Files\IBM\gpmp\gpmp autostart on

Display GPMP status

- ◆ AIX, Linux on system x, zVM Linux guest su ibmgpmp -c "/opt/ibm/gpmp/gpmp""
- Windowsc:\Program Files\IBM\gpmp\gpmp

GPMP Status



su ibmgpmp -c "/opt/ibm/gpmp/gpmp"

FEW6030I Persistent storage settings for the guest platform management provider:

FEW6034I Autostart flag is on

FEW6036I Shared memory ID is 4

FEW6037I The guest platform management provider is not running

su ibmgpmp -c "/opt/ibm/gpmp/gpmp start"

FEW6101I The guest platform management provider is starting.

su ibmgpmp -c "/opt/ibm/gpmp/gpmp"

FEW6030I Persistent storage settings for the guest platform management provider:

FEW6034I Autostart flag is on

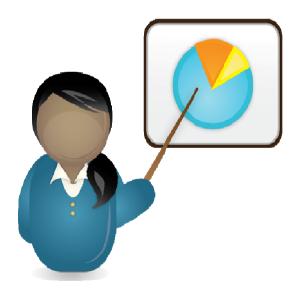
FEW6036I Shared memory ID is 4

FEW6038I Main process ID is 7995420



Performance Monitoring and Reporting





Workload Monitoring and Reporting



Report virtual server resource usage in a Workload User interface for reports is the ensemble HMC Reports current data and fairly recent history

- Interval of data displayed is user selectable
- Granularity of data kept changes over time
 1 minute granularity kept for most recent hour
 15 minute interval data kept after first hour
- History of 36 hours

Report data can be downloaded to local workstation

- Uses CSV format
- Can only download data currently represented on screen

Navigating the Reports



Workloads report lists all workloads

These reports are for a specific workload

- Service Classes Report
- Virtual Servers Report
- Resource Adjustment Report
- Virtual Server Topology Report
- Hops Report



Workloads Report



List of workloads

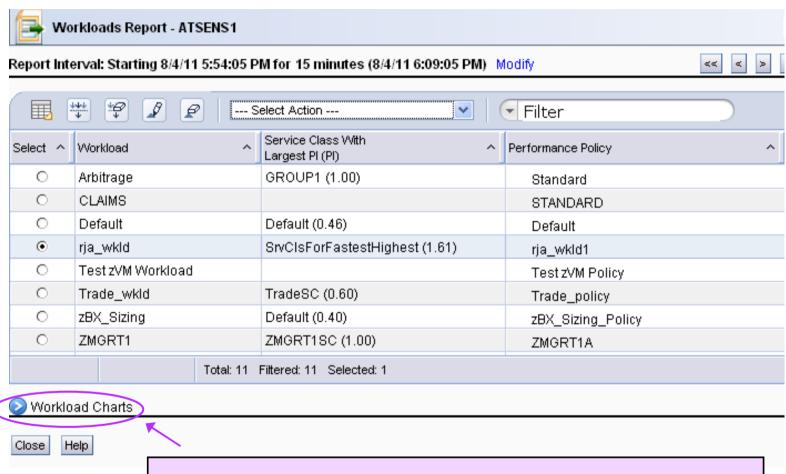
High level view of "performance health" of each workload

- Indication if workload service class is missing goals
- ◆ Locate worst performing service class / performance index (PI)
- Details for a specific workload

Bar graph of virtual server utilization distribution Graph of service class PI

Workloads Report Example

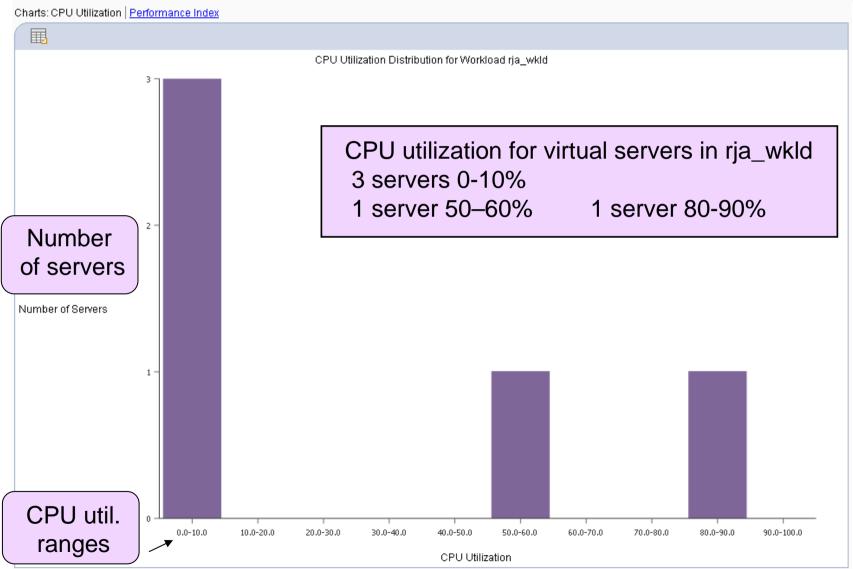




Service class with largest PI is rja_wkld with 1.61 View workload information for rja_wkld

Workloads Report - CPU Utilization

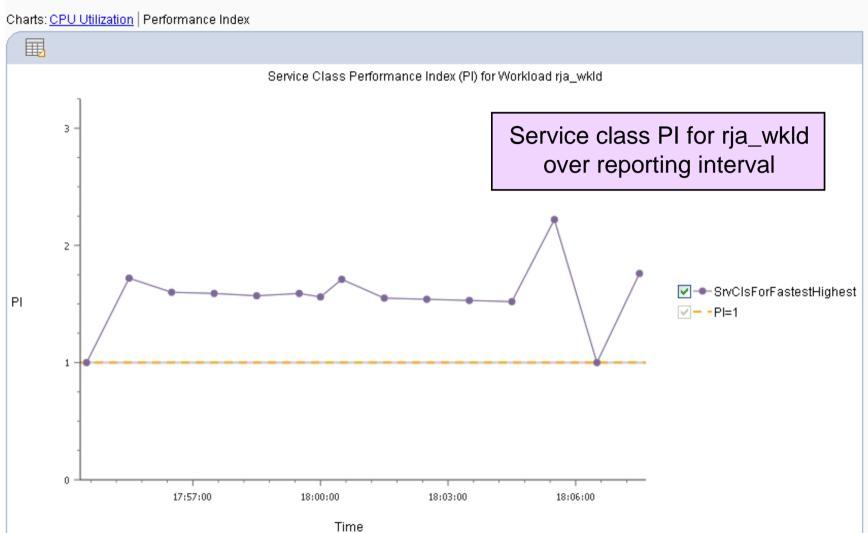




Workloads Report - PI







Virtual Servers



Virtual Servers report

- ◆ List of virtual servers in the workload
- ◆ Resource information for each virtual server

Hypervisor

Virtual processors

Service class and PI

Allocated memory

Physical CPU utilization

OS view of CPU utilization

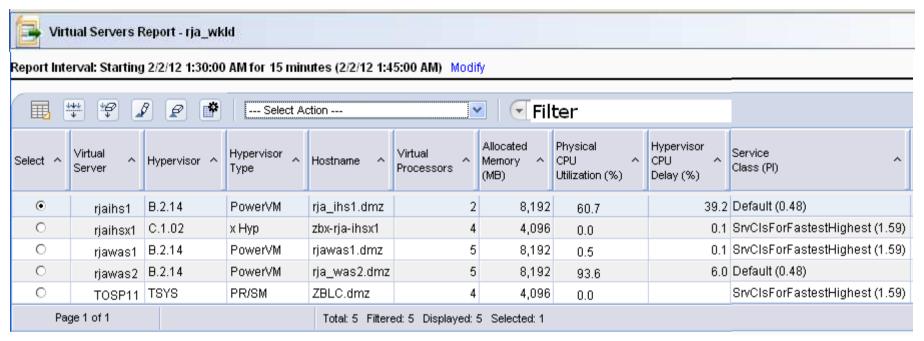
Resource adjustment report

◆ Resource adjustment actions taken over report interval

Donor and receiver virtual servers

Virtual Servers Report





Five virtual servers in rja_wkld

Physical CPU Utilization

Service Class

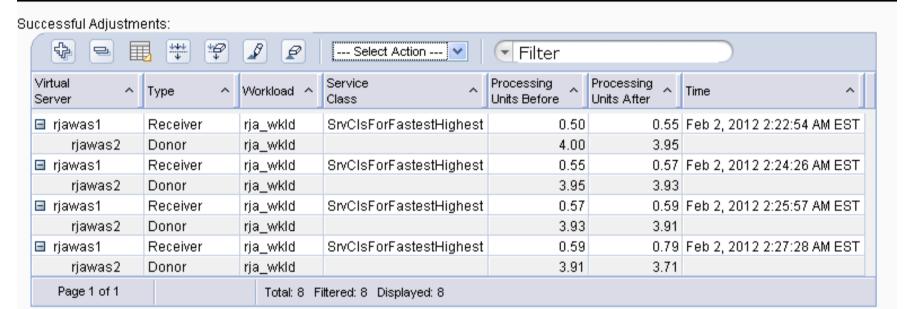
Resource Adjustment Report





Service Class Resource Adjustments Report - SrvClsForFastestHighest

Report Interval: Starting 2/2/12 2:13:08 AM for 15 minutes (2/2/12 2:28:08 AM) Modify



Receiver rjawas1 before 0.50 after 0.55 processing units Donor rjawas2 before 4.00 after 3.95 processing units

Hops and Topology Reports



Information from ARM and GPMP used to create reports

Hops report

- ♦ Shows each hop for application in a specific service class
- ◆ For each hop provides

Name, hop number

Transaction information

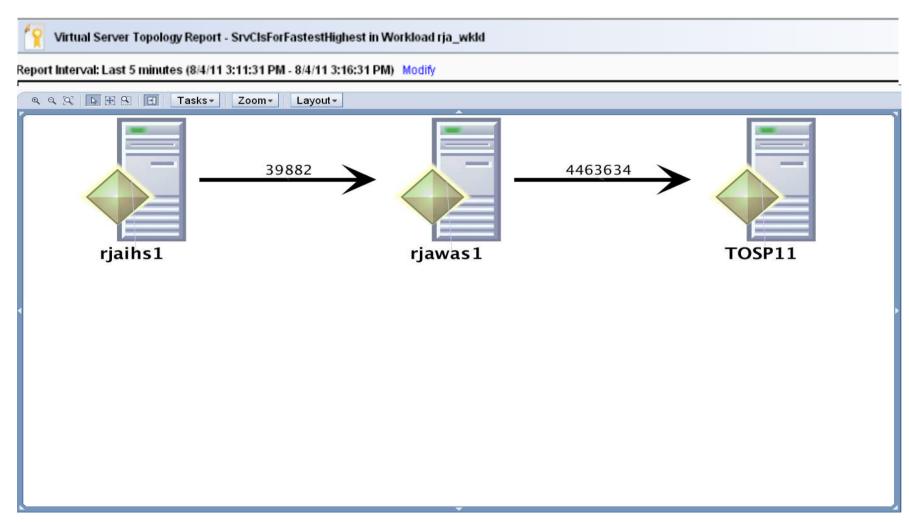
Average response times

Virtual Server Topology Report

- ◆ Relationship of virtual servers running a workload
- Graphical representation of virtual servers

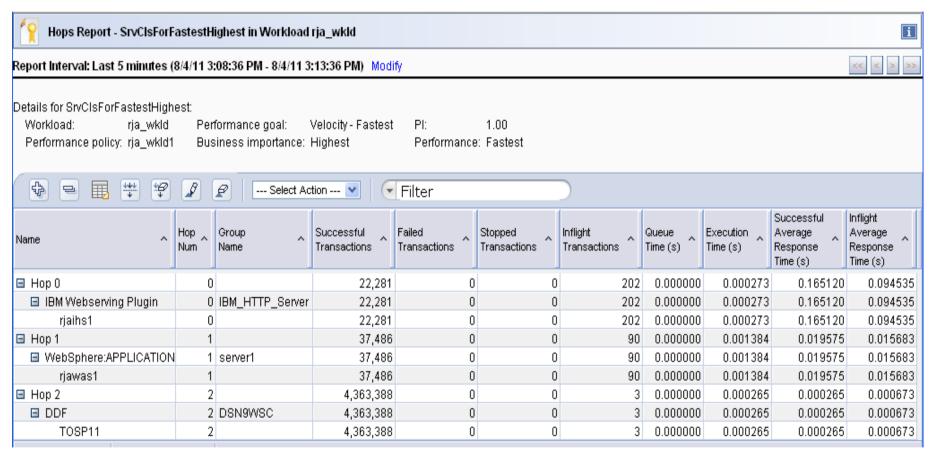
Virtual Server Topology Report





Hops Report





Transaction average

- Execution time
- Response time

GPMP Stopped

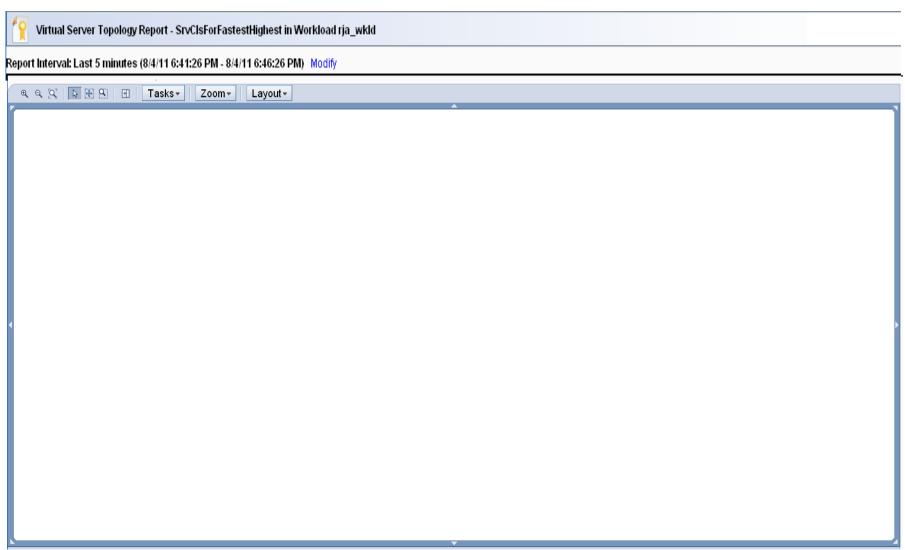


Test with GPMP stopped on AIX virtual servers and z/OS Reports affected

- ♦ Hops report
- ♦ Virtual server topology report
- ◆ Virtual server report

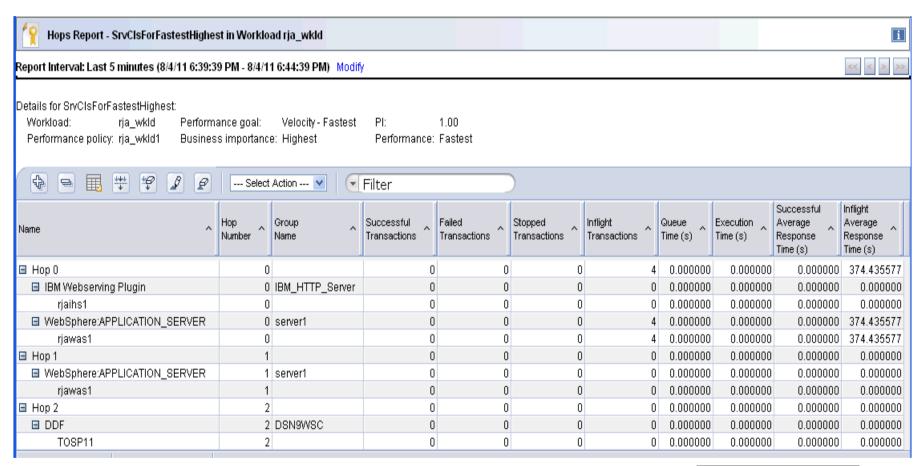
Topology Report - GPMP Stopped





Hops Report - GPMP Stopped

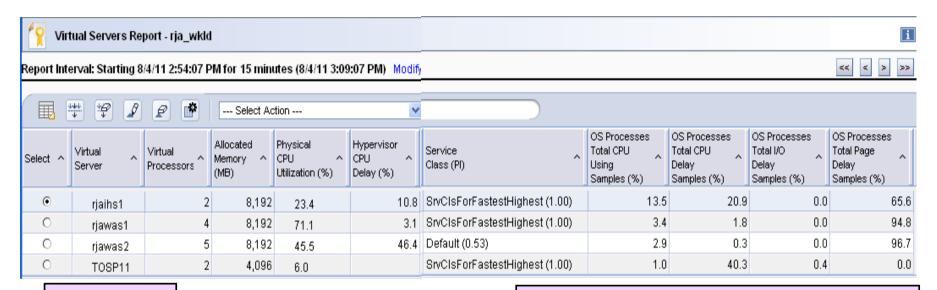




No data from systems

Virtual Server Report - GPMP Started



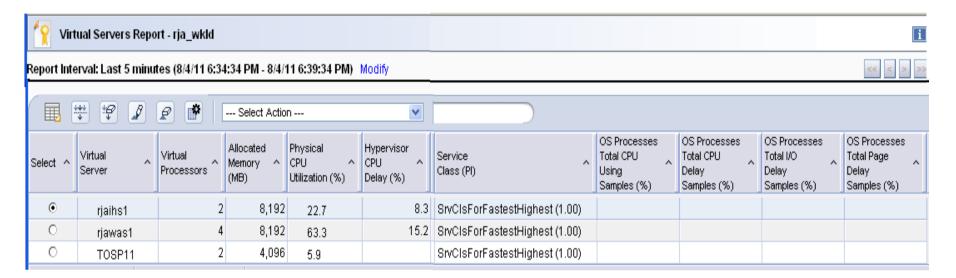


Virtual Servers

OS Processes columns contain data provided by GPMP

Virtual Server Report - GPMP Stopped





OS Processes columns are blank

Summary



Platform Performance Manager function of zManager provides tools to manage workloads running in the ensemble

Resources are directed to virtual servers based on the goals and importance levels of the workload

HMC is user interface to create workloads and view reports

ARM enabled middleware and GPMP allow for end-to-end monitoring of application performance

Manage workloads in multi-tier application environment