#SHAREorg

SHARE
Technology · Connections · Results

Where and How to Find IMS Information

Nancy Stein
IBM IMS Advanced Technical Skills

Thursday, August 9th, 2012
Session Number 11236

SHARE in Anaheim 2012

Disclaimer

© Copyright IBM Corporation 2012. All rights reserved.
U.S. Government Users Restricted Rights - Use, duplication or disclosure restricted by GSA ADP Schedule Contract with IBM Corp.

THE INFORMATION CONTAINED IN THIS PRESENTATION IS PROVIDED FOR INFORMATIONAL PURPOSES ONLY. WHILE EFFORTS WERE MADE TO VERIFY THE COMPLETENESS AND ACCURACY OF THE INFORMATION CONTAINED IN THIS PRESENTATION, IT IS PROVIDED "AS IS" WITHOUT WARRANTY OF ANY KIND, EXPRESS OR IMPLIED. IN ADDITION, THIS INFORMATION IS BASED ON IBM'S CURRENT PRODUCT PLANS AND STRATEGY, WHICH ARE SUBJECT TO CHANGE BY IBM WITHOUT NOTICE. IBM SHALL NOT BE RESPONSIBLE FOR ANY DAMAGES ARISING OUT OF THE USE OF, OR OTHERWISE RELATED TO, THIS PRESENTATION OR ANY OTHER DOCUMENTATION. NOTHING CONTAINED IN THIS PRESENTATION IS INTENDED TO, NOR SHALL HAVE THE EFFECT OF, CREATING ANY WARRANTIES OR REPRESENTATIONS FROM IBM (OR ITS SUPPLIERS OR LICENSORS), OR ALTERING THE TERMS AND CONDITIONS OF ANY AGREEMENT OR LICENSE GOVERNING THE USE OF IBM PRODUCTS AND/OR SOFTWARE.

IBM, the IBM logo, ibm.com, z/OS, IMS, DB2, WebSphere, WMQ, Rational, RAD, RADz, and zLINUX are trademarks or registered trademarks of International Business Machines Corporation in the United States, other countries, or both. If these and other IBM trademarked terms are marked on their first occurrence in this information with a trademark symbol (® or ™), these symbols indicate U.S. registered or common law trademarks owned by IBM at the time this information was published. Such trademarks may also be registered or common law trademarks in other countries. A current list of IBM trademarks is available on the Web at "Copyright and trademark information" at www.ibm.com/legal/copytrade.shtml

Other company, product, or service names may be trademarks or service marks of others.

Agenda

- IMS Information Resources
  - IMS Home Page
  - IMS Tech Docs
  - IMS Redbooks
  - IMS Newsletter
  - IMS User Groups
  - IMS Searches on Google
  - IMS-L LISTSERV
  - IMS on Facebook
  - IMS on LinkedIn
  - IMS on Twitter
  - IMS on YouTube
  - IMS App in Apple Store
  - SHARE Organization
  - Guide SHARE Europe
  - IOD Conference
  - IMS Technical Symposium
  - IM Info Center

Complete your sessions evaluation online at SHARE.org/AnaheimEval
© 2012 IBM Corporation

IMS Home Page

http://www.ibm.com/ims

Complete your sessions evaluation online at SHARE.org/AnaheimEval

© 2012 IBM Corporation

IMS Home Page

- **Current Highlights**
  - Regional User Groups - upcoming meetings
  - August 7th Teleconference – “Sysgen Free” IMS System
- **Why IMS**
  - IBM® Information Management System (IMS™) is the premier transaction and hierarchical database management system. The latest capabilities enable SOA exploitation, secure your investment and enable new application development.
- **What We Offer**
  - **Software**
    - IMS 12
    - IMS 11
    - IMS 10

    IMS Enterprise Suite
    IMS Tools
    IMS Solution Packs
  - **Components**
    - IMS SOA Integration Suite
    - IMS Connect Function

    IMS Control Center
    IMS Web 2.0 Solutions

Complete your sessions evaluation online at SHARE.org/AnaheimEval

© 2012 IBM Corporation

IMS Home Page

- **Featured Webcasts**

(links to various webcasts/teleconferences)

- **IMS Family** **(lefthand column)**
  - Library
  - Success Stories
  - News
  - How to buy
  - Events
  - Training and Certification
  - Services
  - Support
- **Related Links & Software**
  - Business Partners
    - IBM PartnerWorld
  - Developers
    - developerWorks for IMS
  - System z
    - IBM Software for System z
  - Software Support Lifecycle
  - . . .

- **IMS Resources**

(links to various reports/news/doc/books)

- **Contact IBM** **(righthand column)**
- **Latest Enhancements**
  - IMS Tools Autonomics & Modernization
  - IMS Tools Base Admin Console for z/OS
  - Backup & Recovery Resources
- **Communities**
  - ReThinkIMS
  - Facebook
  - LinkedIn
  - Twitter
  - IMS User Groups
  - IMS Today Blog
- **IOD Registration**
- **Download Now**
  - IMS V12 Technical Overview

Complete your sessions evaluation online at SHARE.org/AnaheimEval

© 2012 IBM Corporation

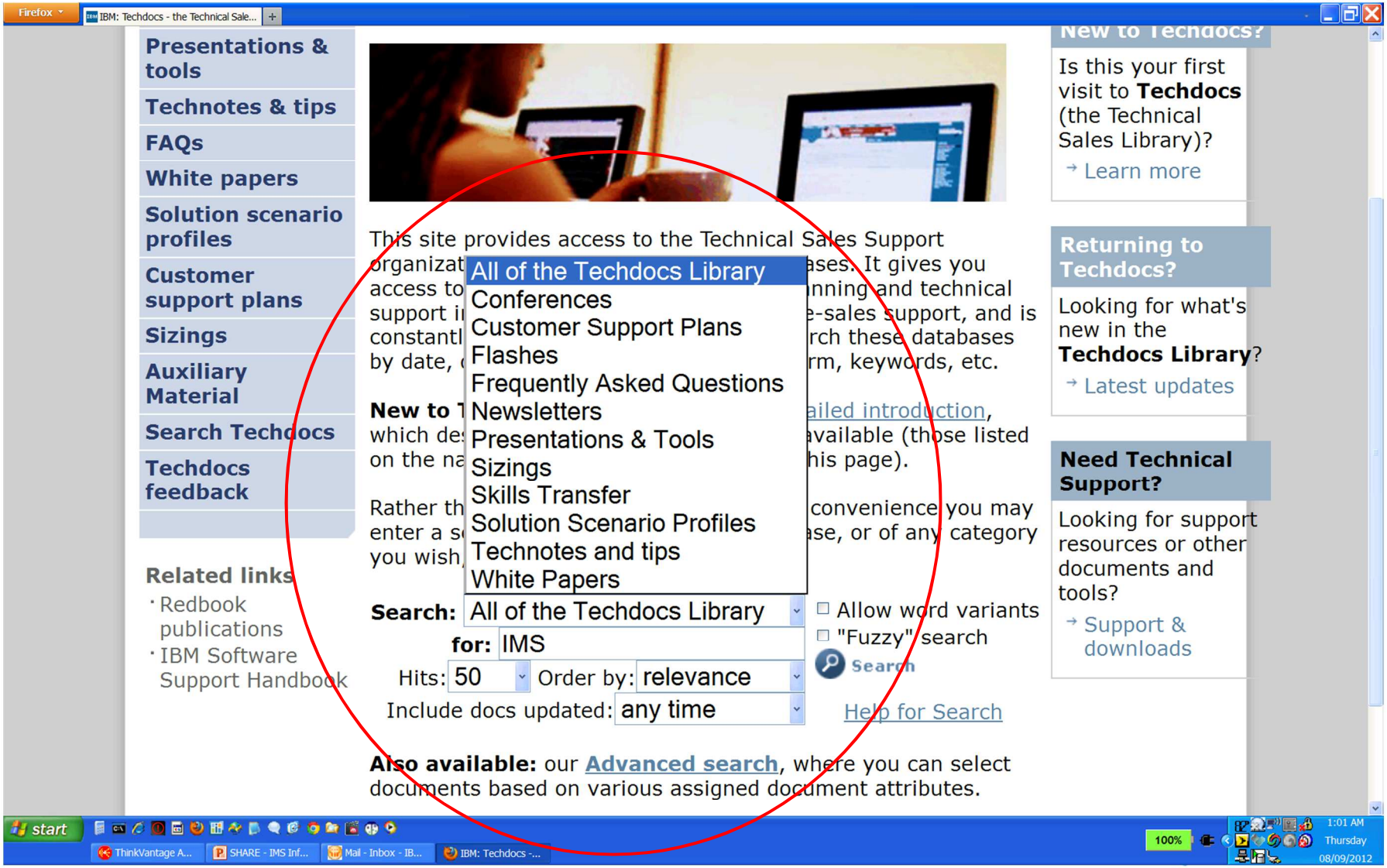
IMS Techdocs

http://www.ibm.com/support/Techdocs

Complete your sessions evaluation online at SHARE.org/AnaheimEval

© 2012 IBM Corporation

IMS Techdocs

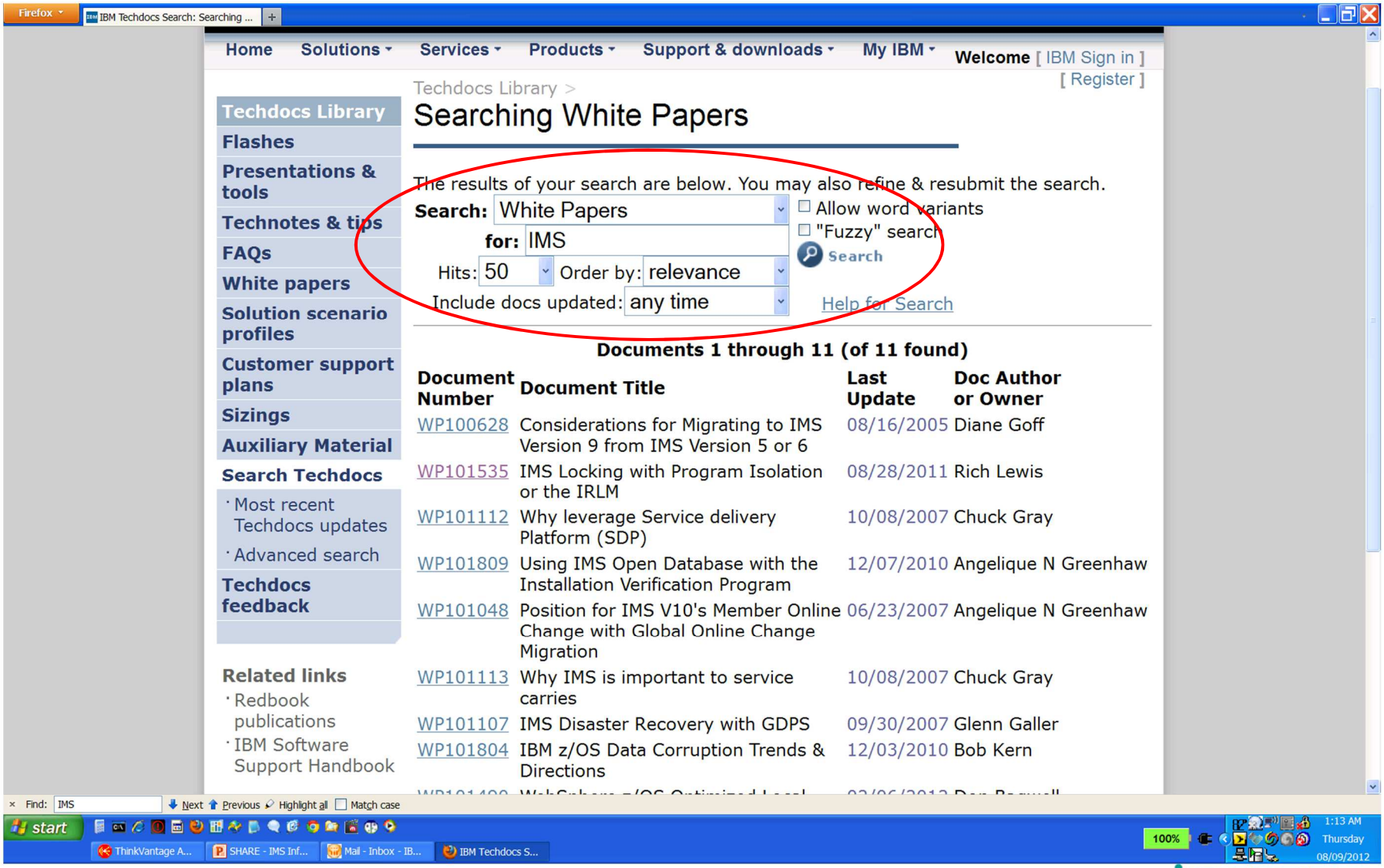


Complete your sessions evaluation online at SHARE.org/AnaheimEval

SHARE in Anaheim 2012

© 2012 IBM Corporation

IMS Techdocs



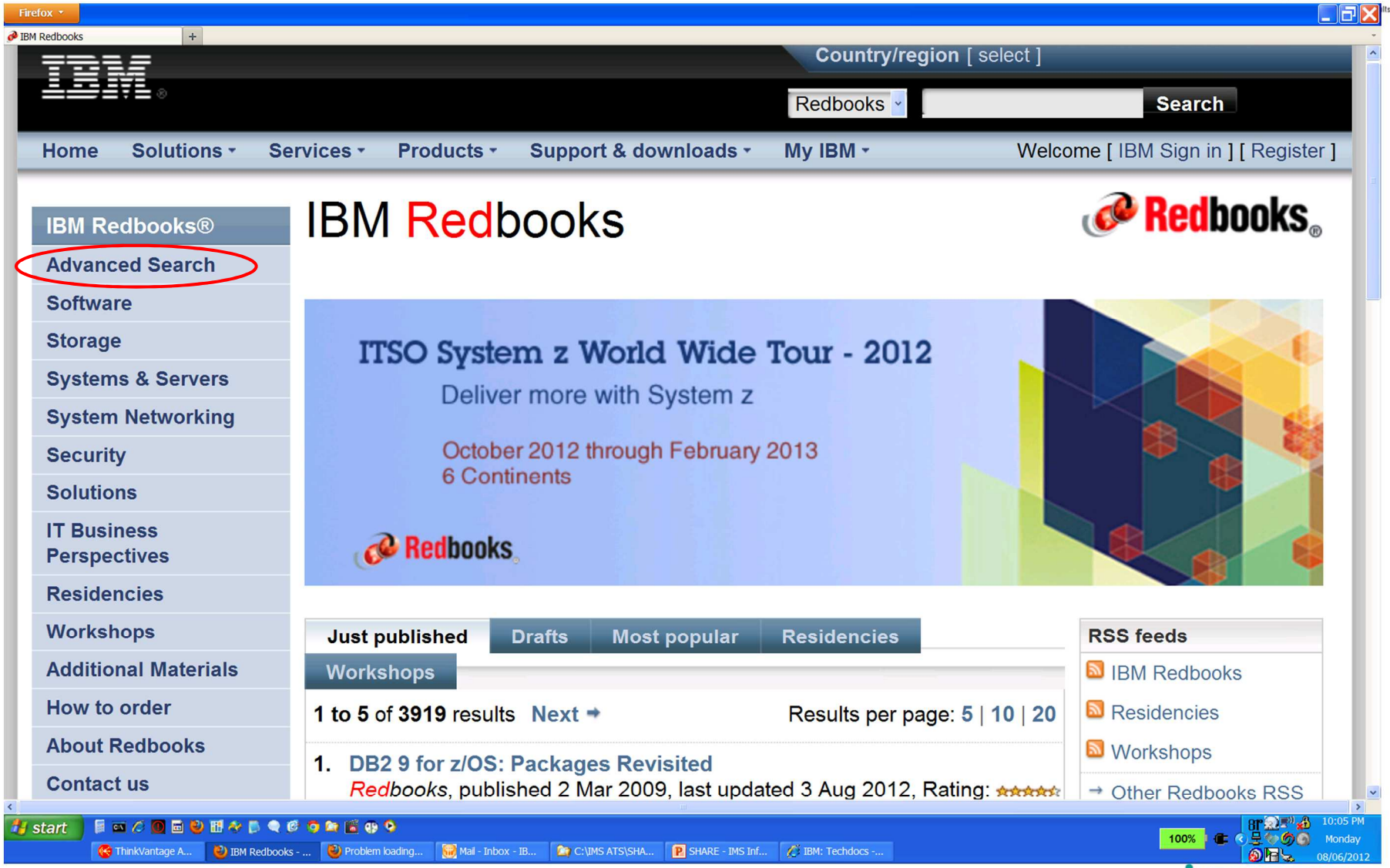
Complete your sessions evaluation online at SHARE.org/AnaheimEval

SHARE in Anaheim 2012

© 2012 IBM Corporation

IBM Redbooks

http://www.redbooks.ibm.com/

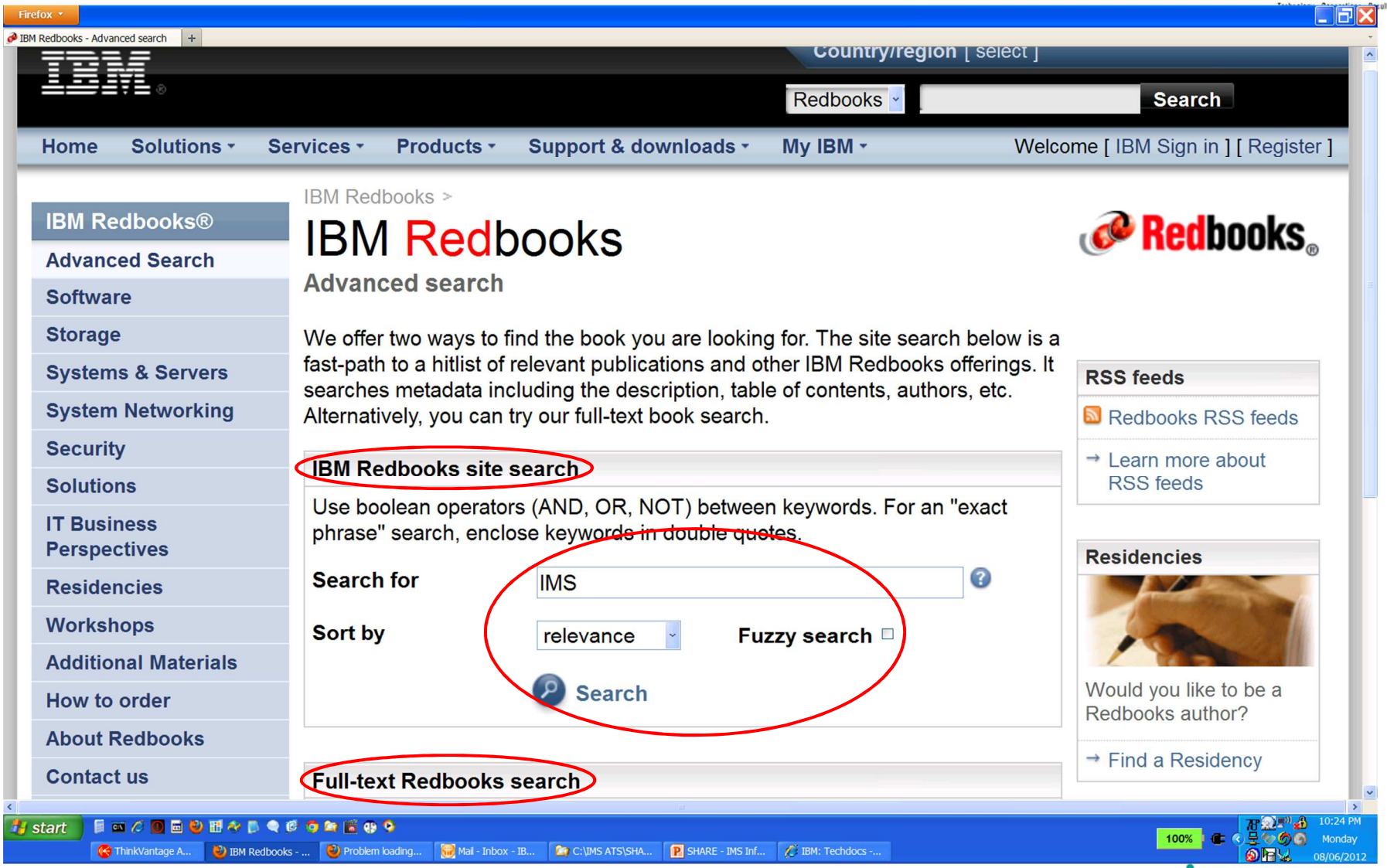


Complete your sessions evaluation online at SHARE.org/AnaheimEval

© 2012 IBM Corporation

IMS Redbooks

- Search for IMS Redbooks



Complete your sessions evaluation online at SHARE.org/AnaheimEval

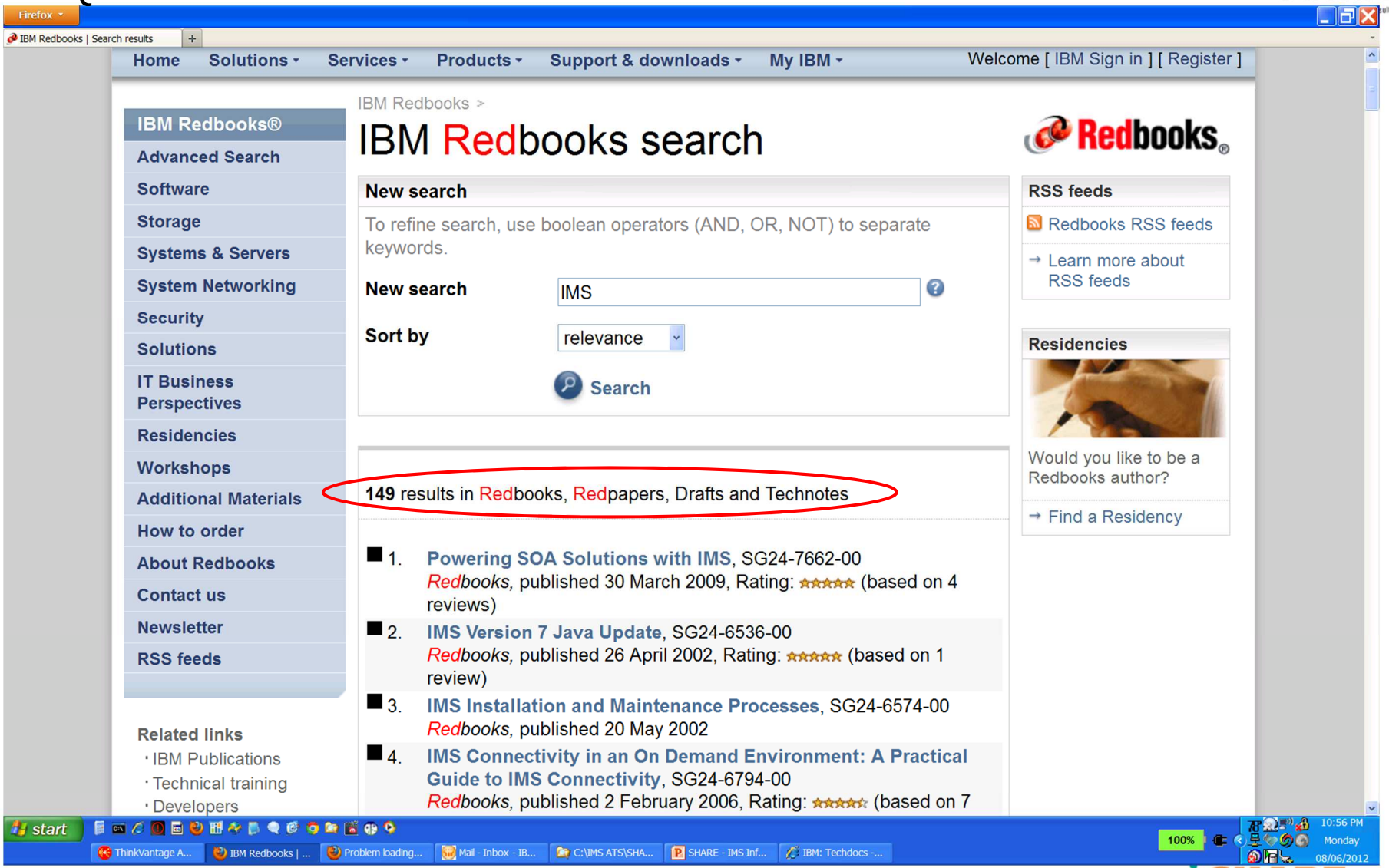
SHARE in Anaheim 2012

© 2012 IBM Corporation

IMS Redbooks

http://www.redbooks.ibm.com/cgi-bin/searchsite.cgi?query=IMS

- Quick Link to IBM's IMS Redbooks



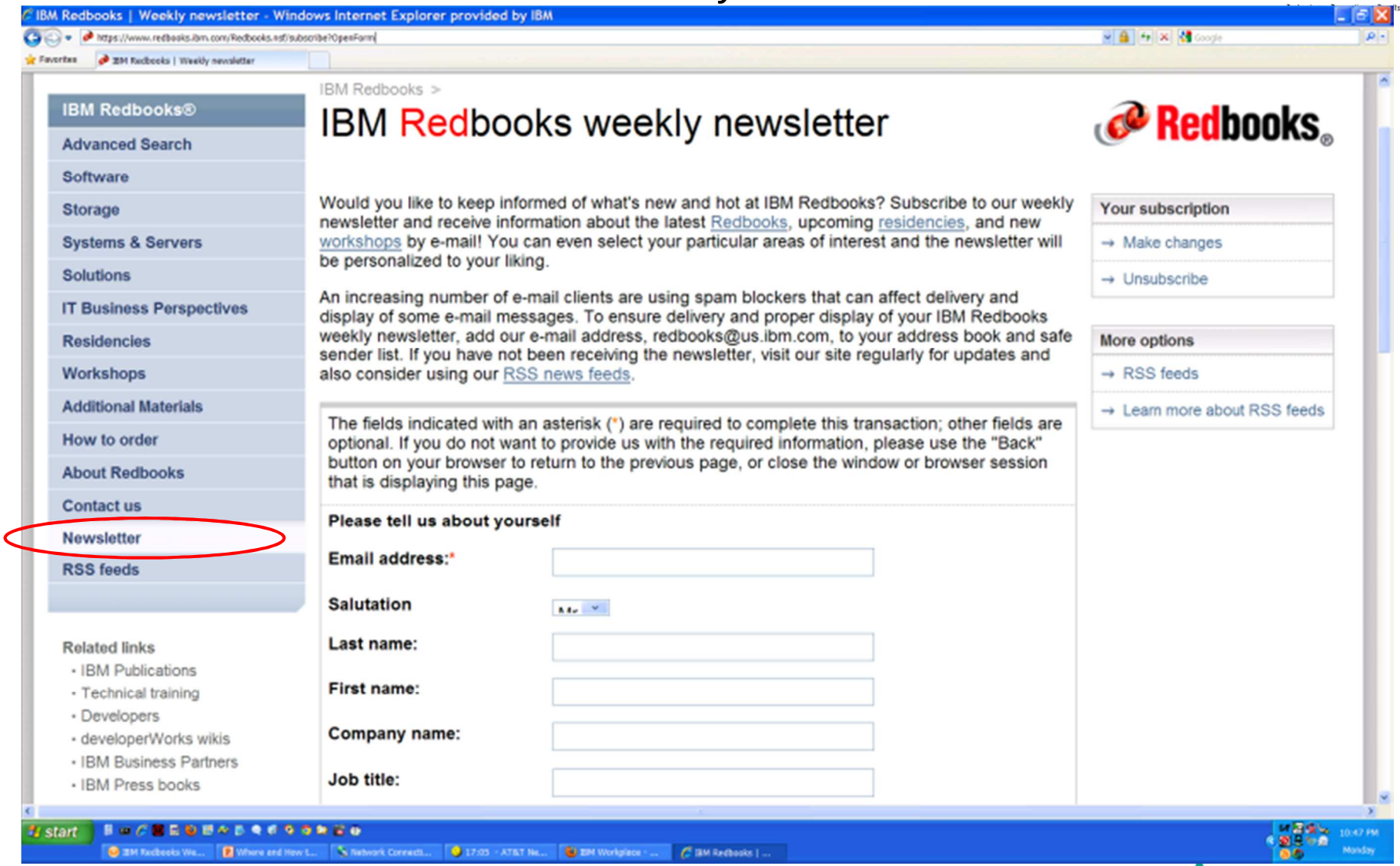
Complete your sessions evaluation online at SHARE.org/AnaheimEval

© 2012 IBM Corporation

IBM Redbooks

https://www.redbooks.ibm.com/Redbooks.nsf/subscribe?OpenForm

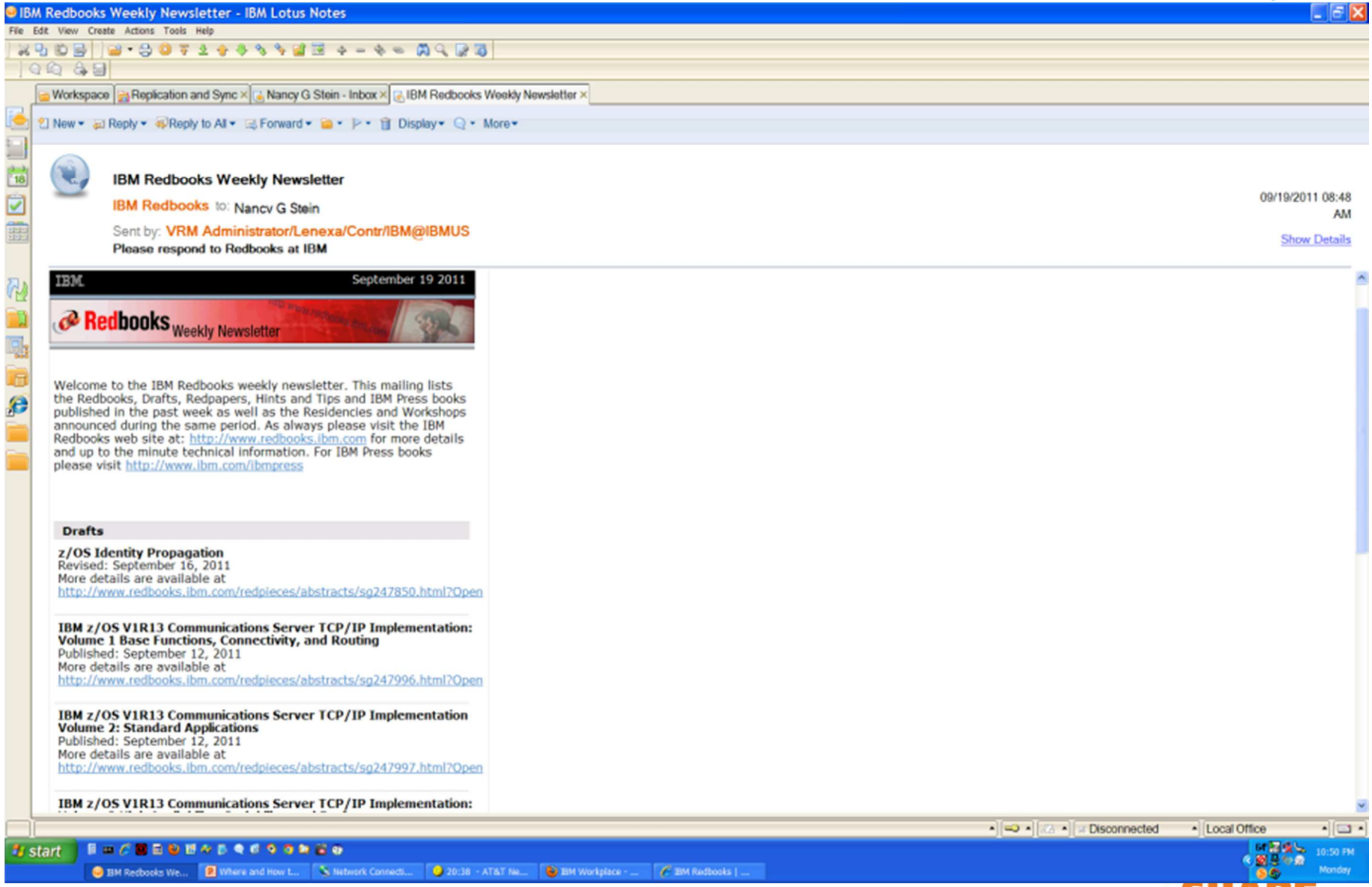
- Subscribe to IBM's Redbooks weekly newsletter



Complete your sessions evaluation online at SHARE.org/AnaheimEval

© 2012 IBM Corporation

IBM Redbooks Newsletter email



Complete your sessions evaluation online at SHARE.org/AnaheimEval

SHARE in Anaheim 2012

© 2012 IBM Corporation

IBM Redbooks Residencies

- IBM Redbooks are developed through a unique residency program that teams IBM technical professionals with Business Partners, clients, and IBM product development staff. Depending on the market needs of a product or solution, a team of residents is chosen through a competitive nomination process and works at one of the ITSO centers for two to eight weeks, devoted to developing IBM Redbooks. **Would you like to join a team writing an IBM Redbooks publication?** Find an upcoming residency in the list below and submit an online nomination!

- Note: The ITSO pays authorized travel and living expenses for all residents, but does not compensate for the time or services of its residents. For IBMers, ITSO residency travel is pre-approved. See How Residencies Work for more details.

http://www.redbooks.ibm.com/residents.nsf/ResIndex/

Complete your sessions evaluation online at SHARE.org/AnaheimEval

© 2012 IBM Corporation

IMS Newsletter

http://www. IMS-Newsletter

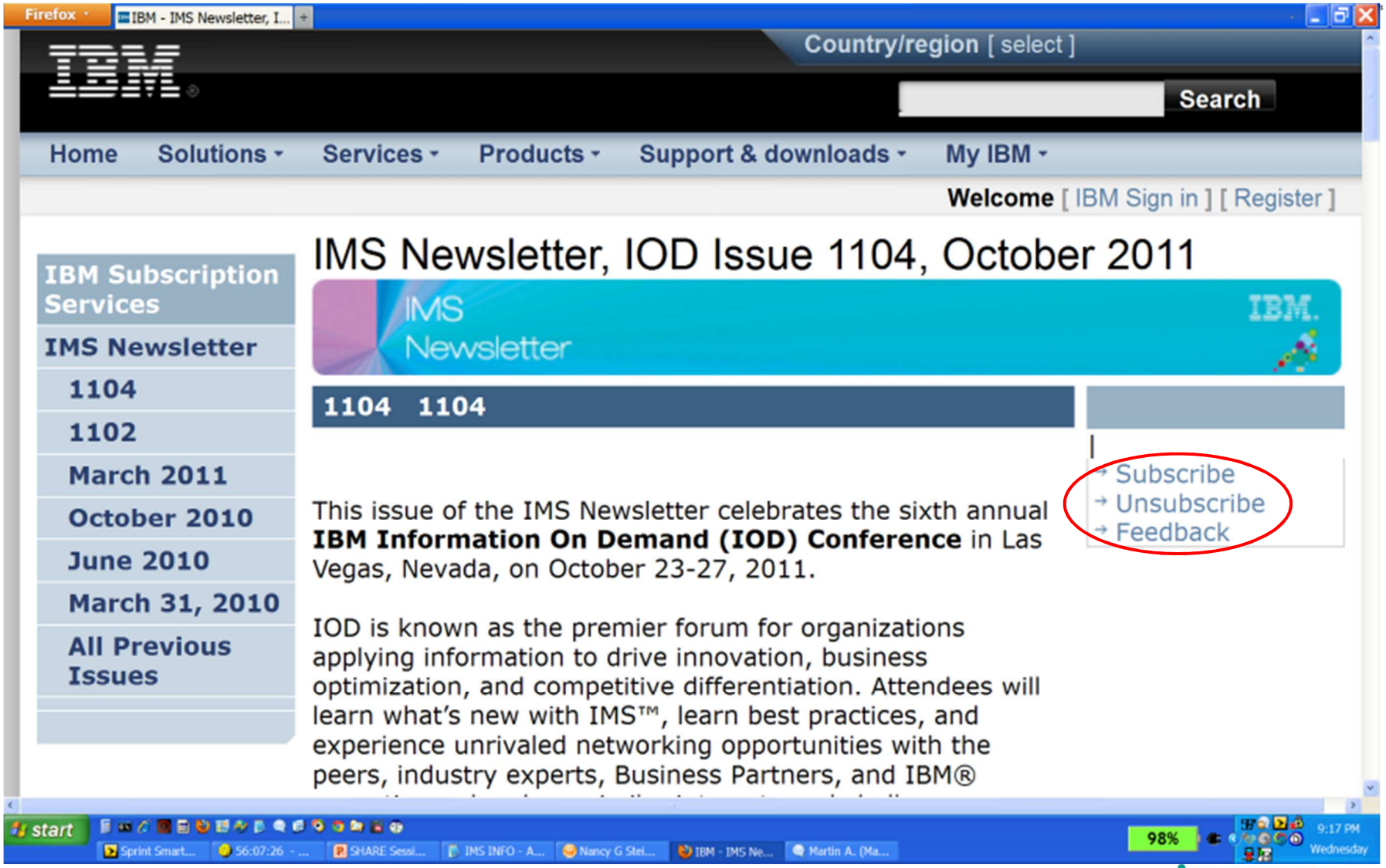
Complete your sessions evaluation online at SHARE.org/AnaheimEval

SHARE in Anaheim

© 2012 IBM Corporation

2012

IMS Newsletter



Complete your sessions evaluation online at SHARE.org/AnaheimEval

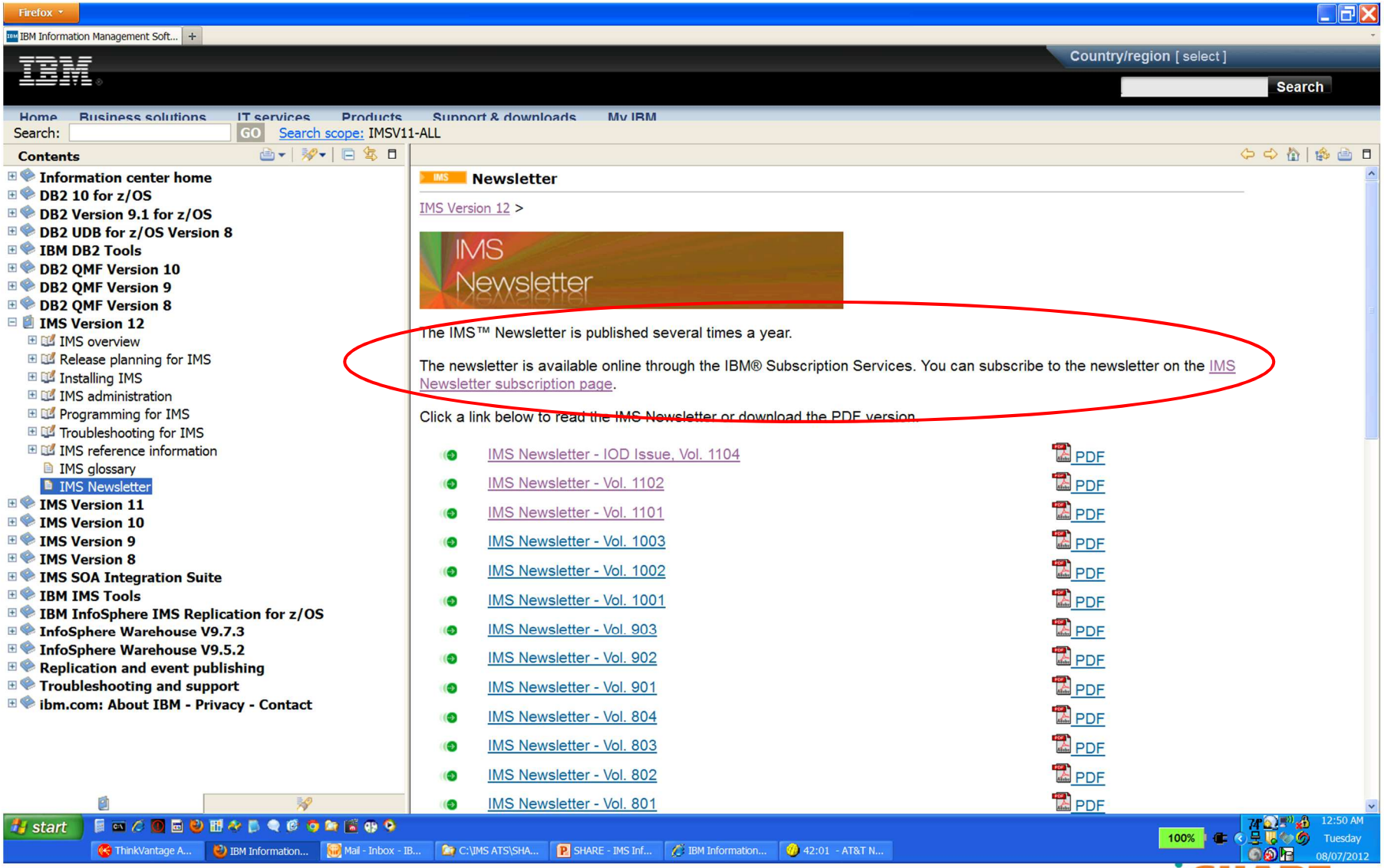
SHARE in Anaheim

© 2012 IBM Corporation

2012

IMS Newsletter

http://publib.boulder.ibm.com/infocenter/dzichelp/v2r2/topic/com.ibm.imsnews.doc/newsletter.htm



Complete your sessions evaluation online at SHARE.org/AnaheimEval

SHARE in Anaheim 2012

© 2012 IBM Corporation

IMS Newsletter Subscription

Complete your sessions evaluation online at SHARE.org/AnaheimEval

SHARE in Anaheim 2012

© 2012 IBM Corporation

IMS Regional User Groups

http://www.ims-ug.org/

Complete your sessions evaluation online at SHARE.org/AnaheimEval

© 2012 IBM Corporation

IMS User Group Events

http://www-01.ibm.com/software/data/ims/usergroups.htm

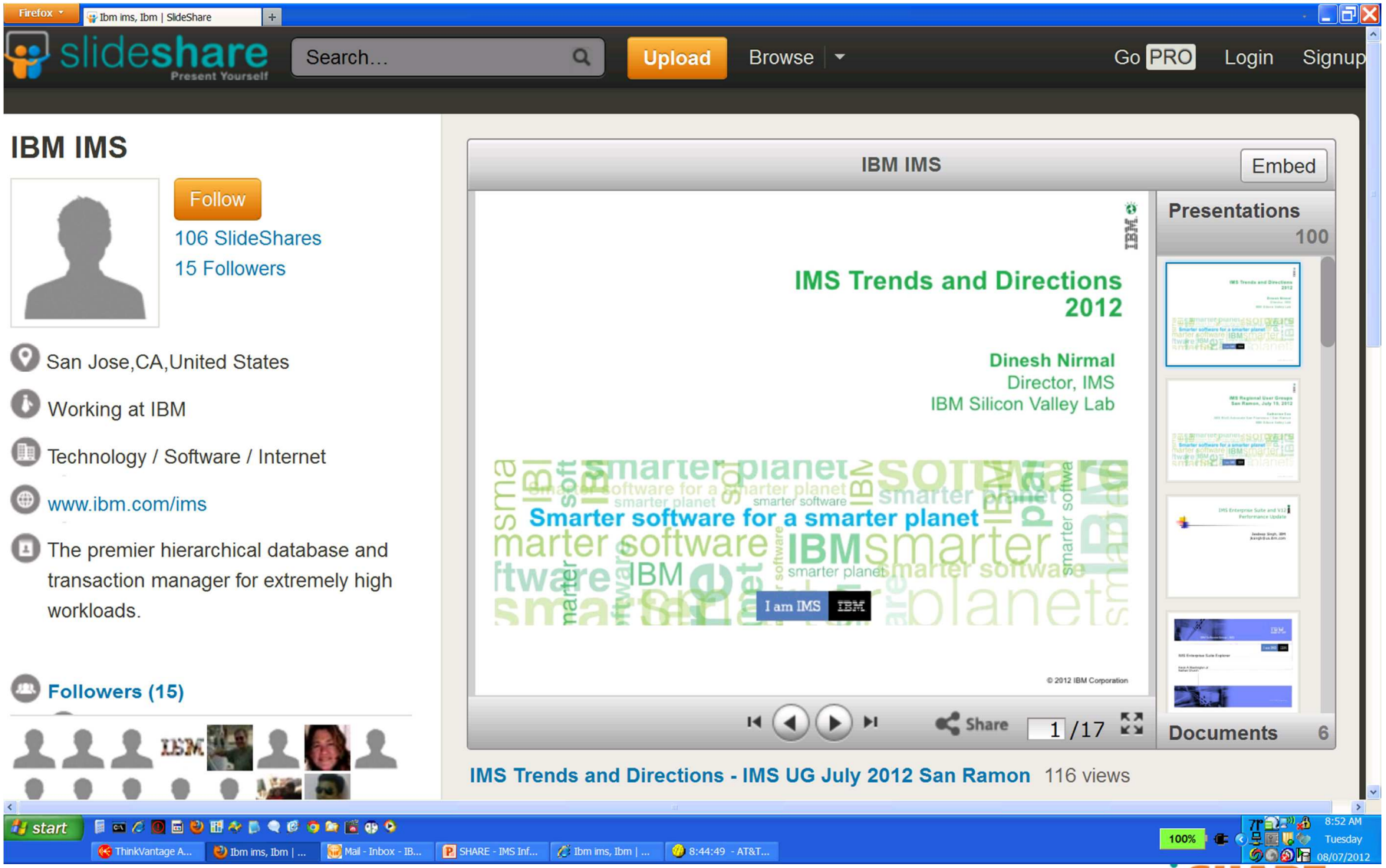
Complete your sessions evaluation online at SHARE.org/AnaheimEval

SHARE in Anaheim 2012

© 2012 IBM Corporation

IMS User Group Doc

http://www.slideshare.net/IBMIMS



Complete your sessions evaluation online at SHARE.org/AnaheimEval

© 2012 IBM Corporation

Virtual IMS User Group

http://www.fundi.com/virtualims/

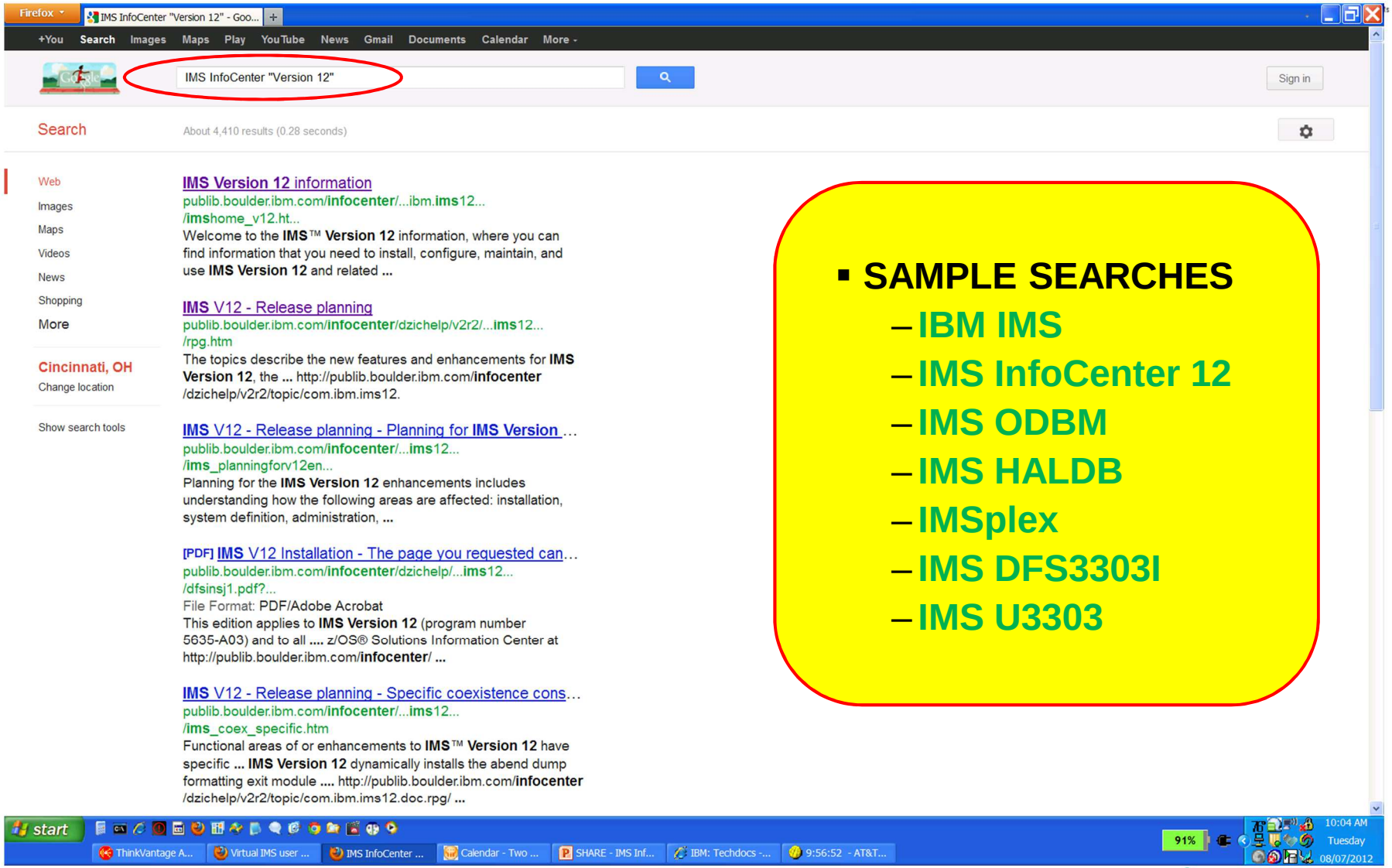
- **Presence:**
  - Facebook
  - Twitter
  - LinkedIn
  - Google+
- **Coordinator:**
  Trevor Eddolls
  trevor@itech-ed.com

Complete your sessions evaluation online at SHARE.org/AnaheimEval

© 2012 IBM Corporation

IMS Searches on Google

www.google.com



- **SAMPLE SEARCHES**
  - **IBM IMS**
  - **IMS InfoCenter 12**
  - **IMS ODBM**
  - **IMS HALDB**
  - **IMSplex**
  - **IMS DFS3303I**
  - **IMS U3303**

Complete your sessions evaluation online at SHARE.org/AnaheimEval

SHARE in Anaheim 2012

© 2012 IBM Corporation

IMS-L LISTSERV

IMSLISTSERV.BMC.COM

Complete your sessions evaluation online at SHARE.org/AnaheimEval

SHARE in Anaheim 2012

© 2012 IBM Corporation

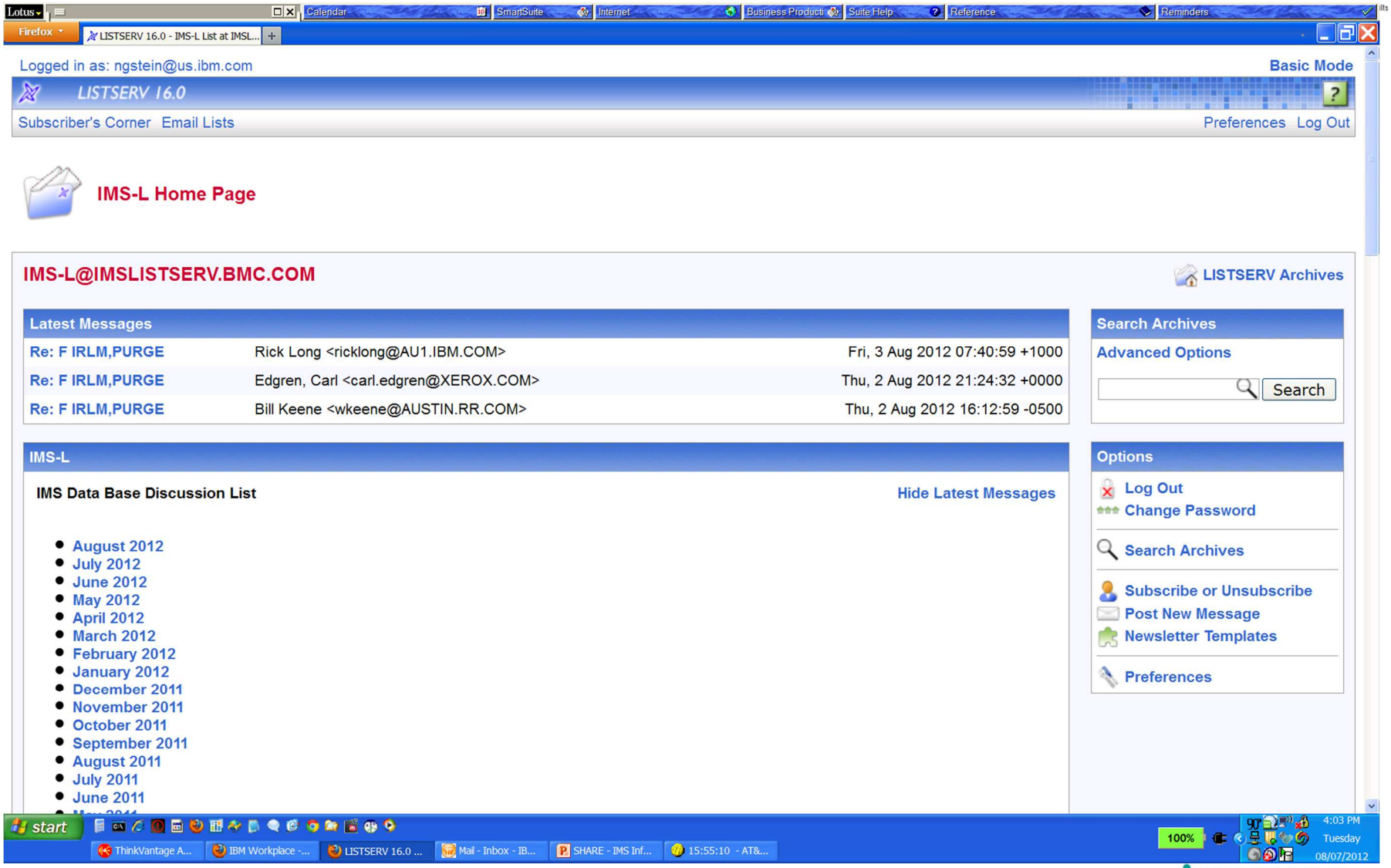
IMS-L LISTSERV Registration

- Register for a LISTSERV id and password
  - http://imslistserv.bmc.com/scripts/wa-BMC.exe?GETPW1=&X=&Y=
- Post questions /answers
  - Other IMS-L LISTSERV members offer suggestions, answers, and recommendations based upon their experience
- Register for a “Digest” email versus individual emails

Complete your sessions evaluation online at SHARE.org/AnaheimEval

© 2012 IBM Corporation

IMS-L LISTSERV Discussion Archive



Complete your sessions evaluation online at SHARE.org/AnaheimEval

© 2012 IBM Corporation

IMS on FaceBook

http://www.facebook.com/IMSFans

Complete your sessions evaluation online at SHARE.org/AnaheimEval

SHARE in Anaheim 2012

© 2012 IBM Corporation

IMS on LinkedIn

http://www.linkedin.com/groups/IBM-IMS-1949922

Complete your sessions evaluation online at SHARE.org/AnaheimEval

© 2012 IBM Corporation

IMS on Twitter

http://twitter.com/#!/IBM_IMS

Follow:

"IBM_IMS"

Complete your sessions evaluation online at SHARE.org/AnaheimEval

© 2012 IBM Corporation

IMS on Twitter

https://twitter.com/IMSTWIT

Follow:

"IMSTWIT"

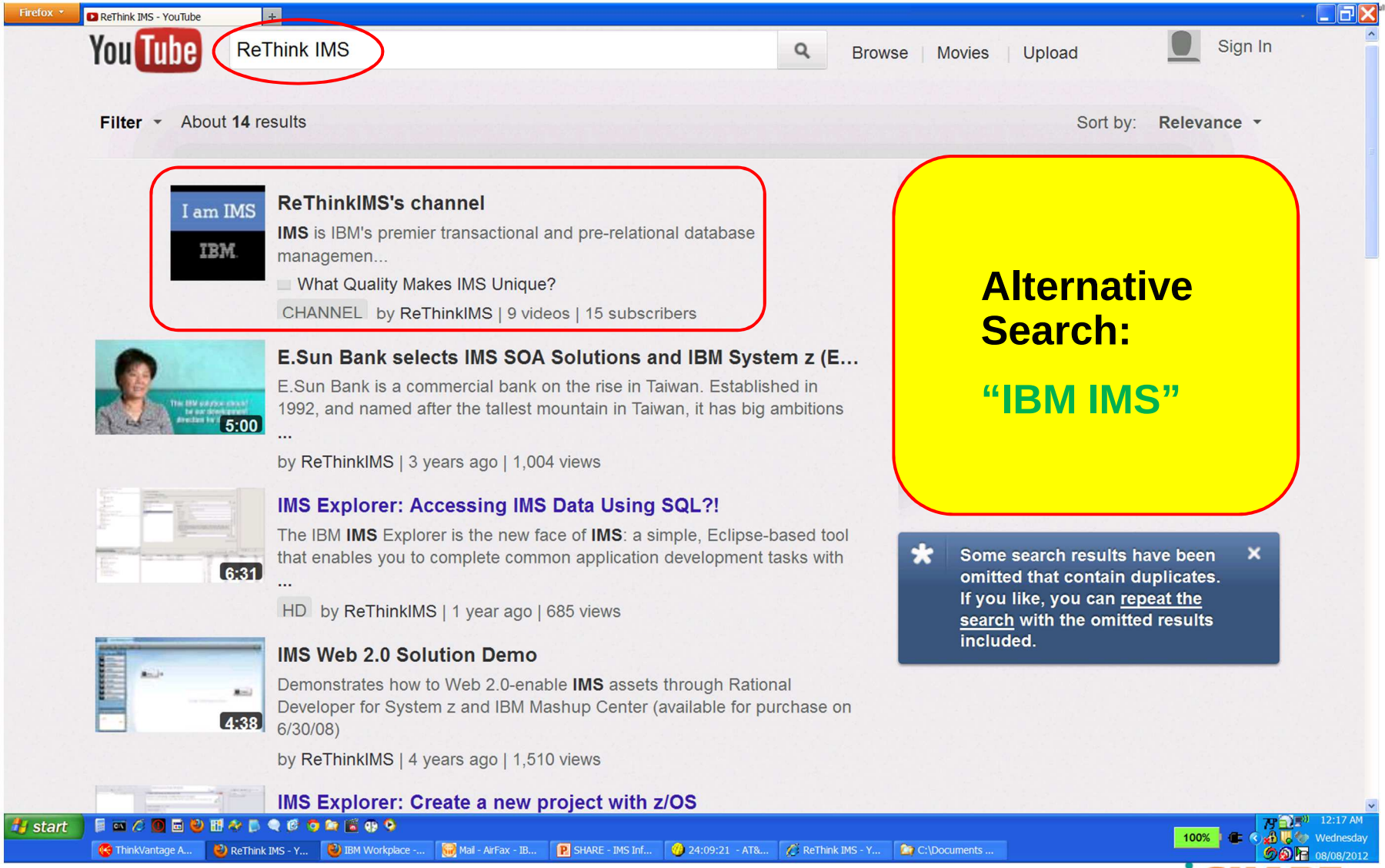
Complete your sessions evaluation online at SHARE.org/AnaheimEval

SHARE in Anaheim 2012

© 2012 IBM Corporation

IMS on YouTube

http://www.youtube.com/results?search_type=videos&search_query=ReThink+IMS

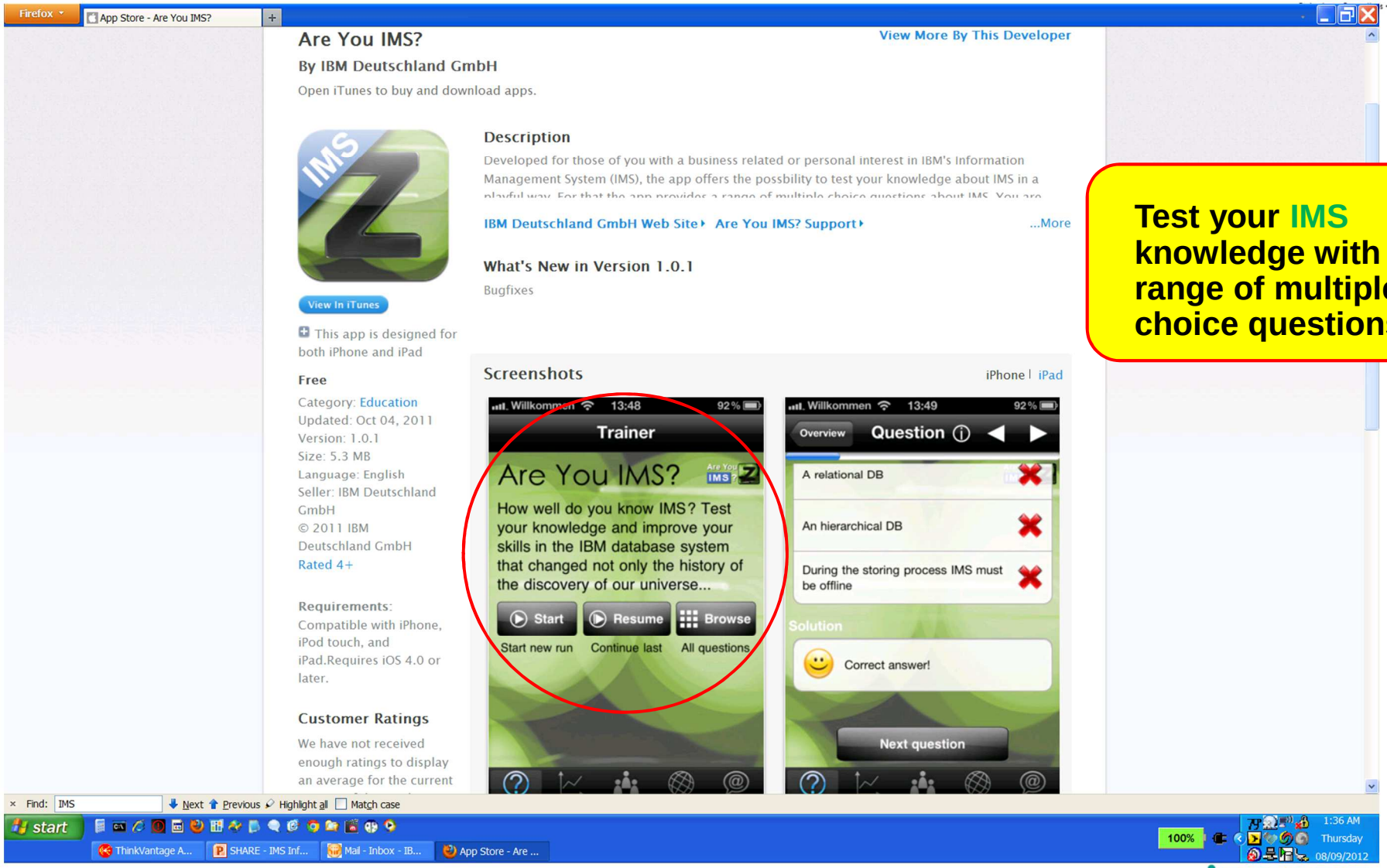


Complete your sessions evaluation online at SHARE.org/AnaheimEval

© 2012 IBM Corporation

IMS App in the APPLE Store

http://bit.ly/qm4n8E



Test your IMS knowledge with a range of multiple choice questions!

Complete your sessions evaluation online at SHARE.org/AnaheimEval

© 2012 IBM Corporation

SHARE Organization

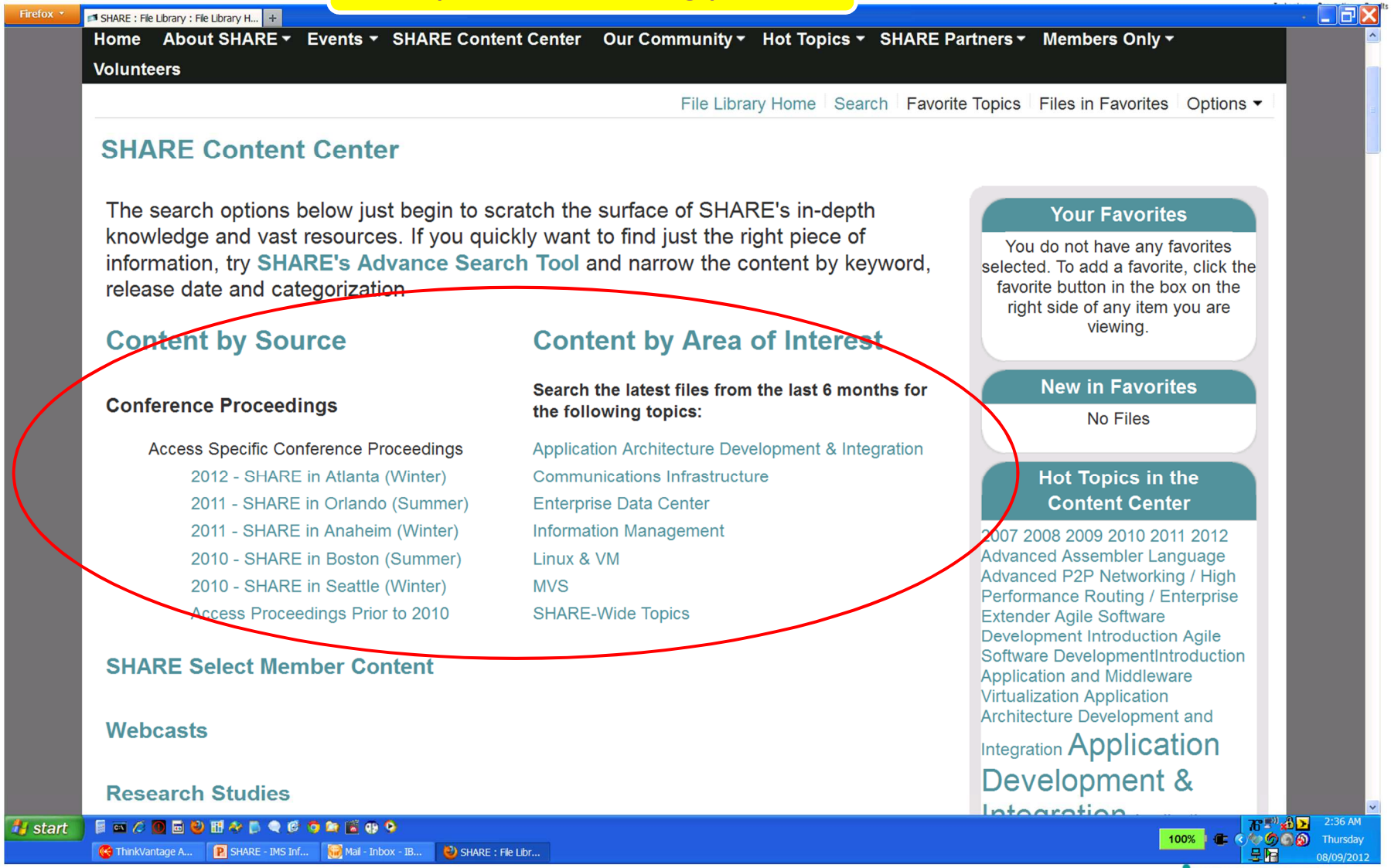
www.share.org

Complete your sessions evaluation online at SHARE.org/AnaheimEval

© 2012 IBM Corporation

SHARE Organization Proceedings

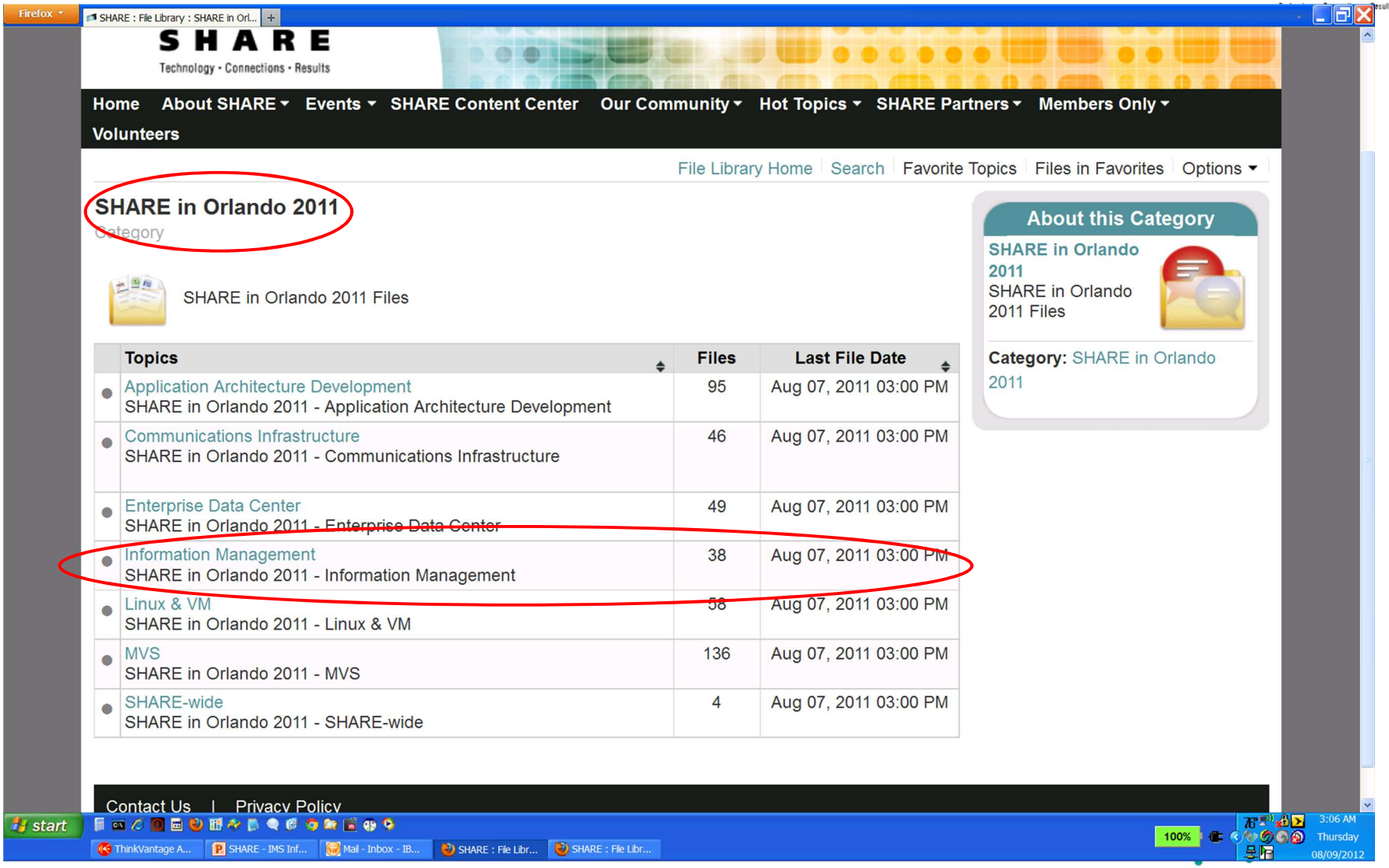
http://www.share.org/p/do/in/



Complete your sessions evaluation online at SHARE.org/AnaheimEval

© 2012 IBM Corporation

IMS Proceedings from a SHARE



Complete your sessions evaluation online at SHARE.org/AnaheimEval

© 2012 IBM Corporation

Guide SHARE Europe / Nordic

http://www.gse-nordic.org/index.php?option=com_content&view=category&id=152&layout=blog&Itemid=106

Oslo, Norway

May 2012

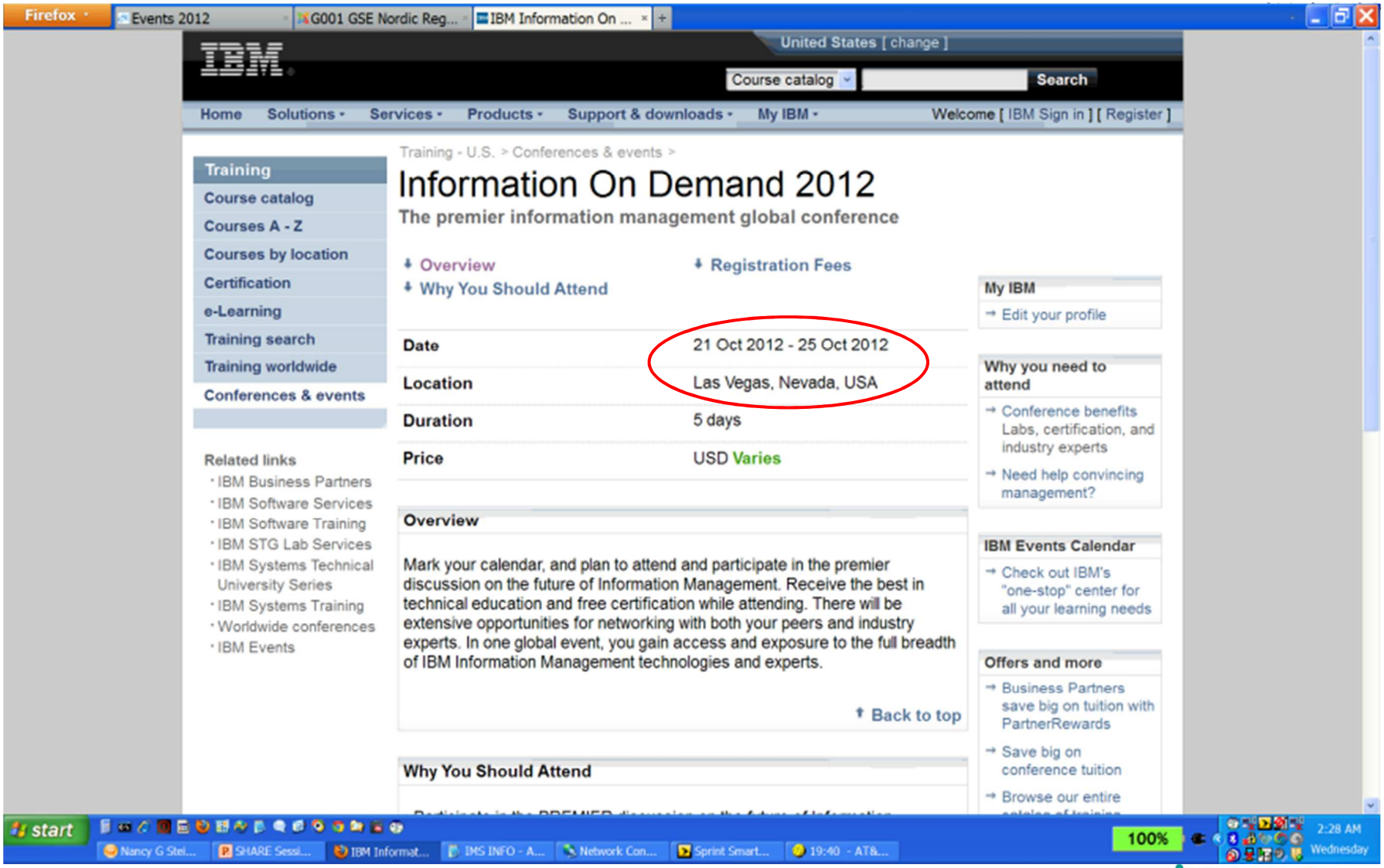
Complete your sessions evaluation online at SHARE.org/AnaheimEval

SHARE in Anaheim

© 2012 IBM Corporation

Information On Demand Conference

http://www-304.ibm.com/jct03001c/services/learning/ites.wss?pageType=page&c=a0008651#-Overview



Complete your sessions evaluation online at SHARE.org/AnaheimEval

© 2012 IBM Corporation

IMS Technical Symposium

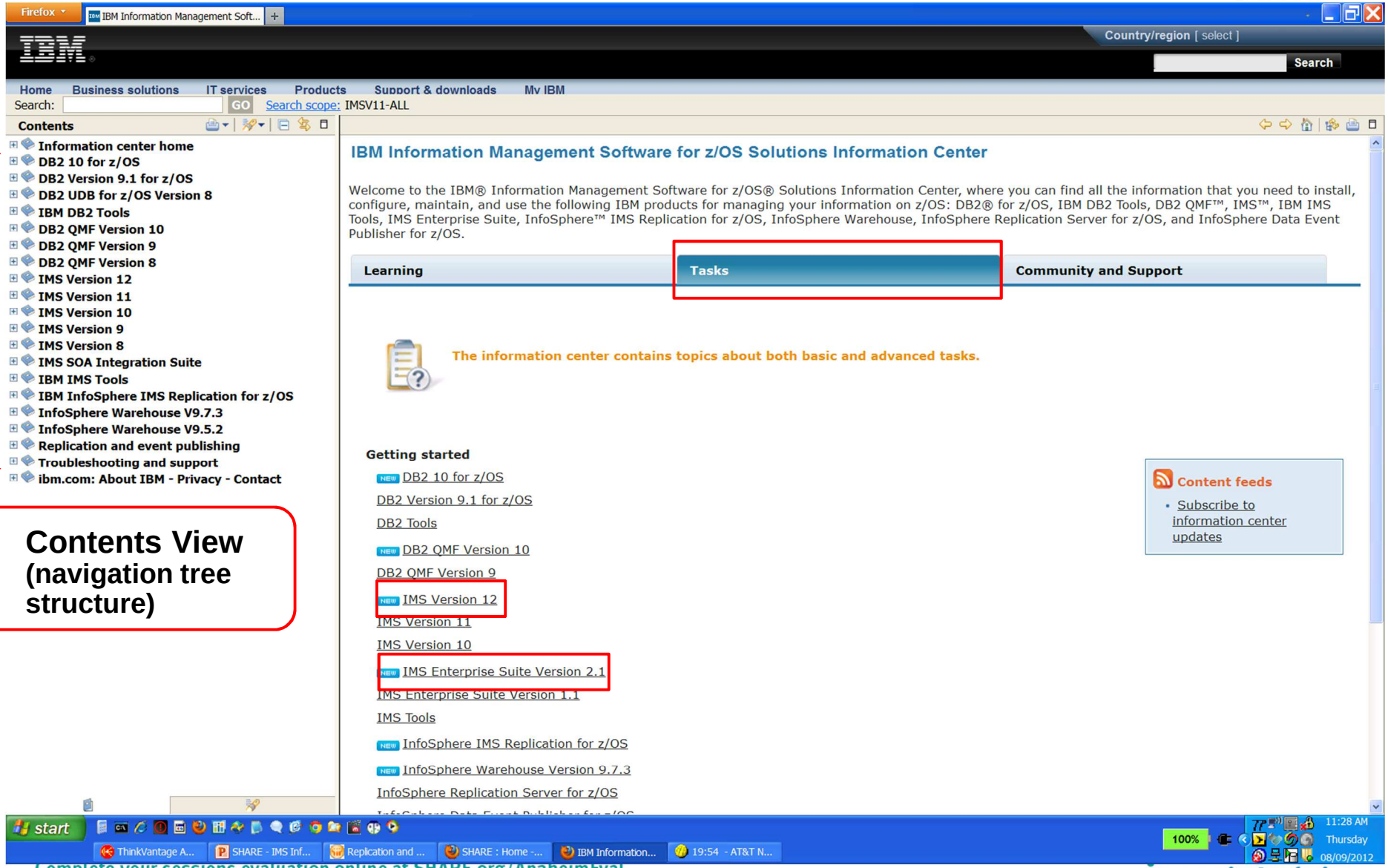
http://www-304.ibm.com/jct03001c/services/learning/ites.wss?pageType=page&c=J343665W59724M14

Complete your sessions evaluation online at SHARE.org/AnaheimEval

© 2012 IBM Corporation

IM Information Center

http://publib.boulder.ibm.com/infocenter/imzic



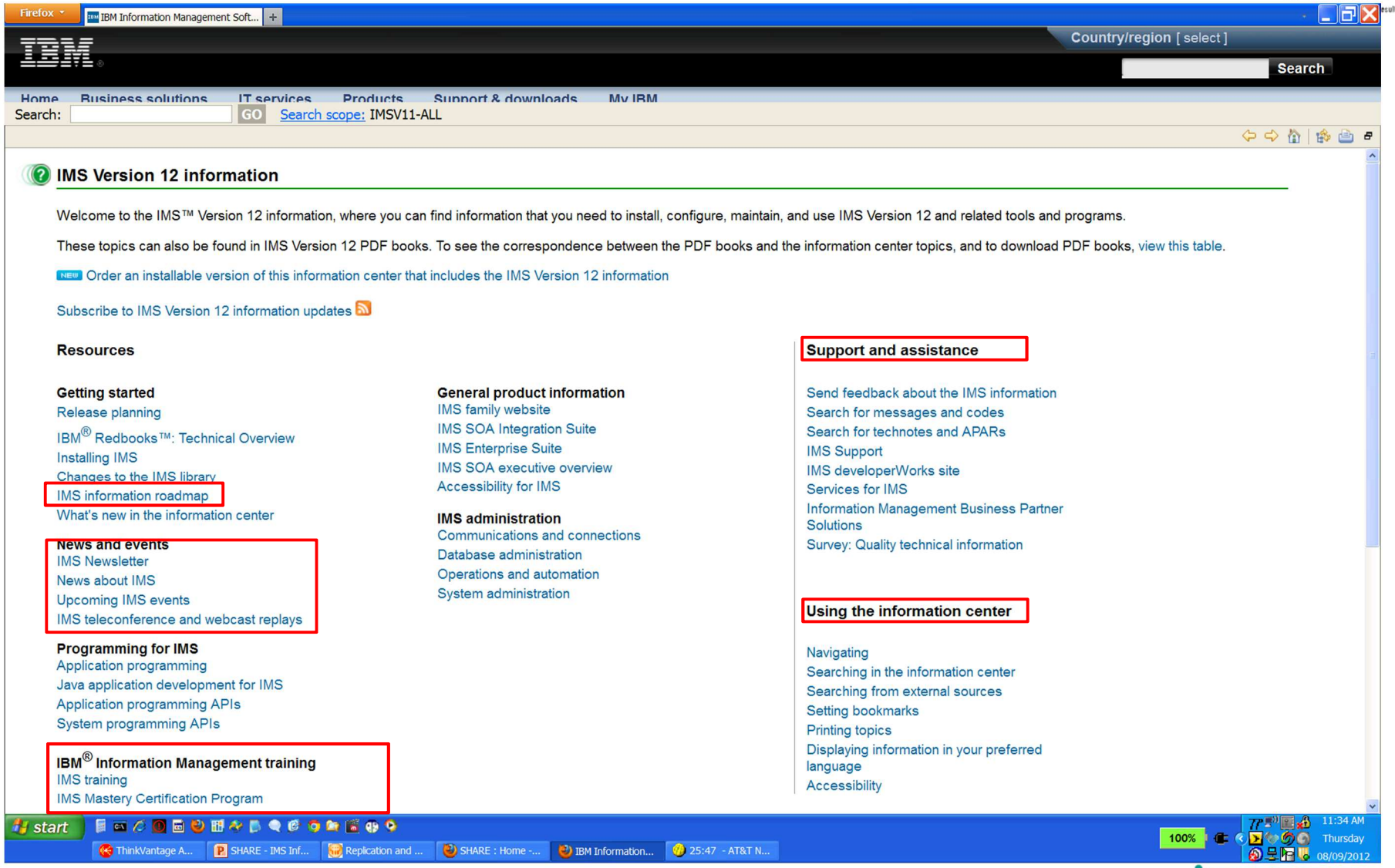
Contents View (navigation tree structure)

Complete your sessions evaluation online at SHARE.org/AnaheimEval

© 2012 IBM Corporation

in Anaheim 2012

The Information Center…more than just product information

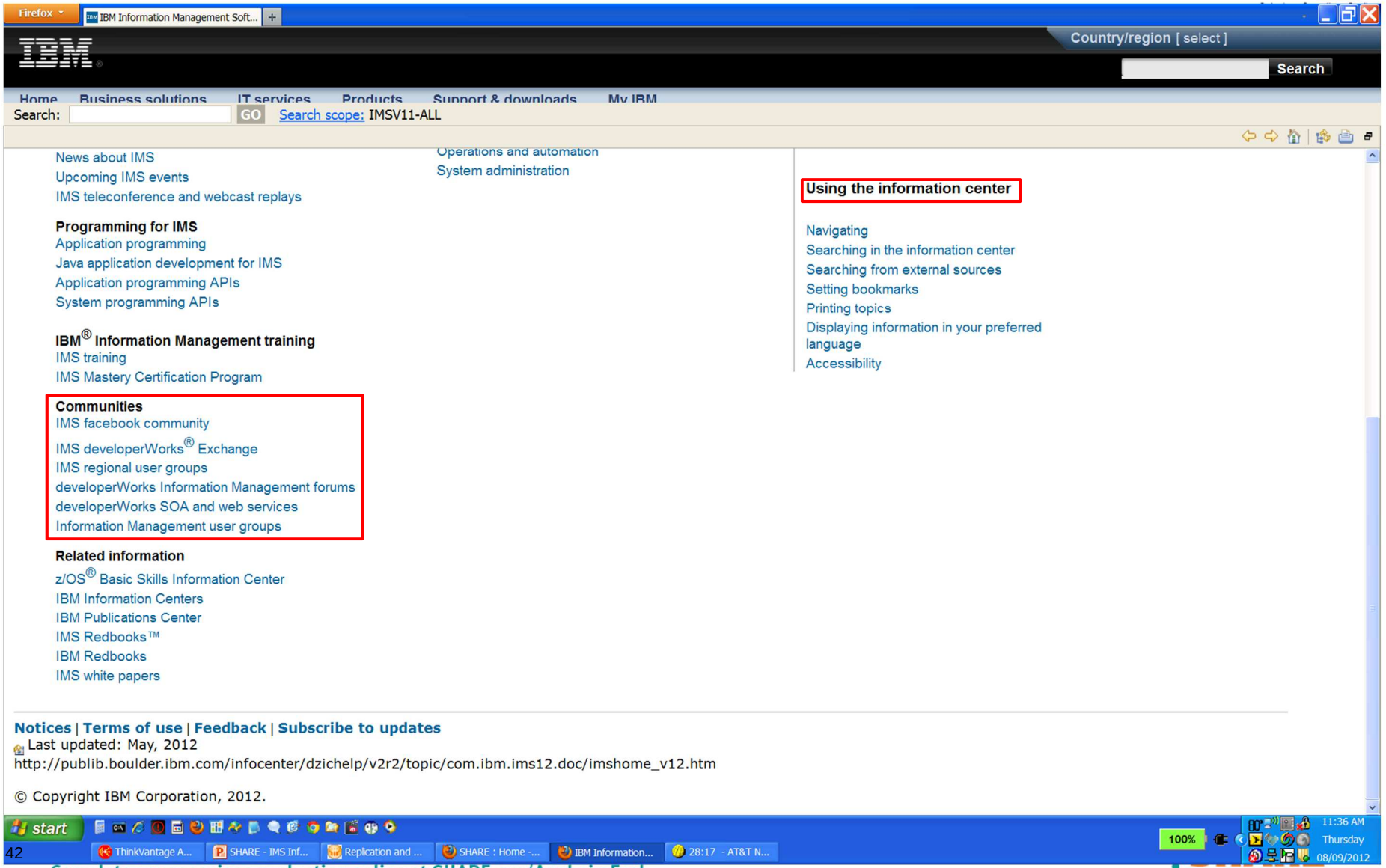


Complete your sessions evaluation online at SHARE.org/AnaheimEval

SHARE in Anaheim 2012

© 2012 IBM Corporation

The Information Center…more than just product information



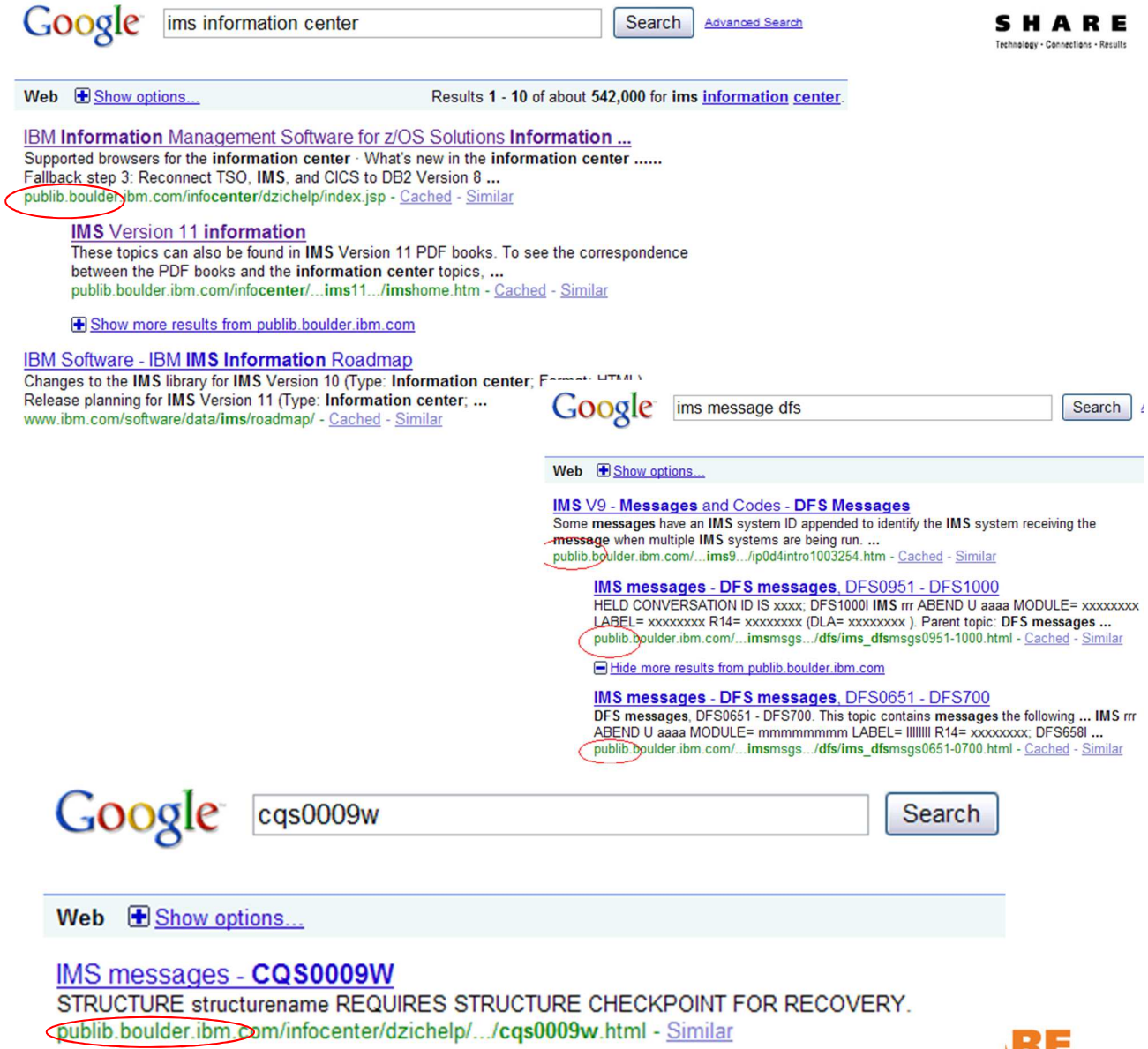
Complete your sessions evaluation online at SHARE.org/AnaheimEval

© 2012 IBM Corporation

Cool features of the Information Center

Optimized for Google Search:

- **Users can easily get to information about IBM IM software products (IMS, DB2, Tools, etc…)**
- **99% of Web searches that lead to Info Center topics come from Google**

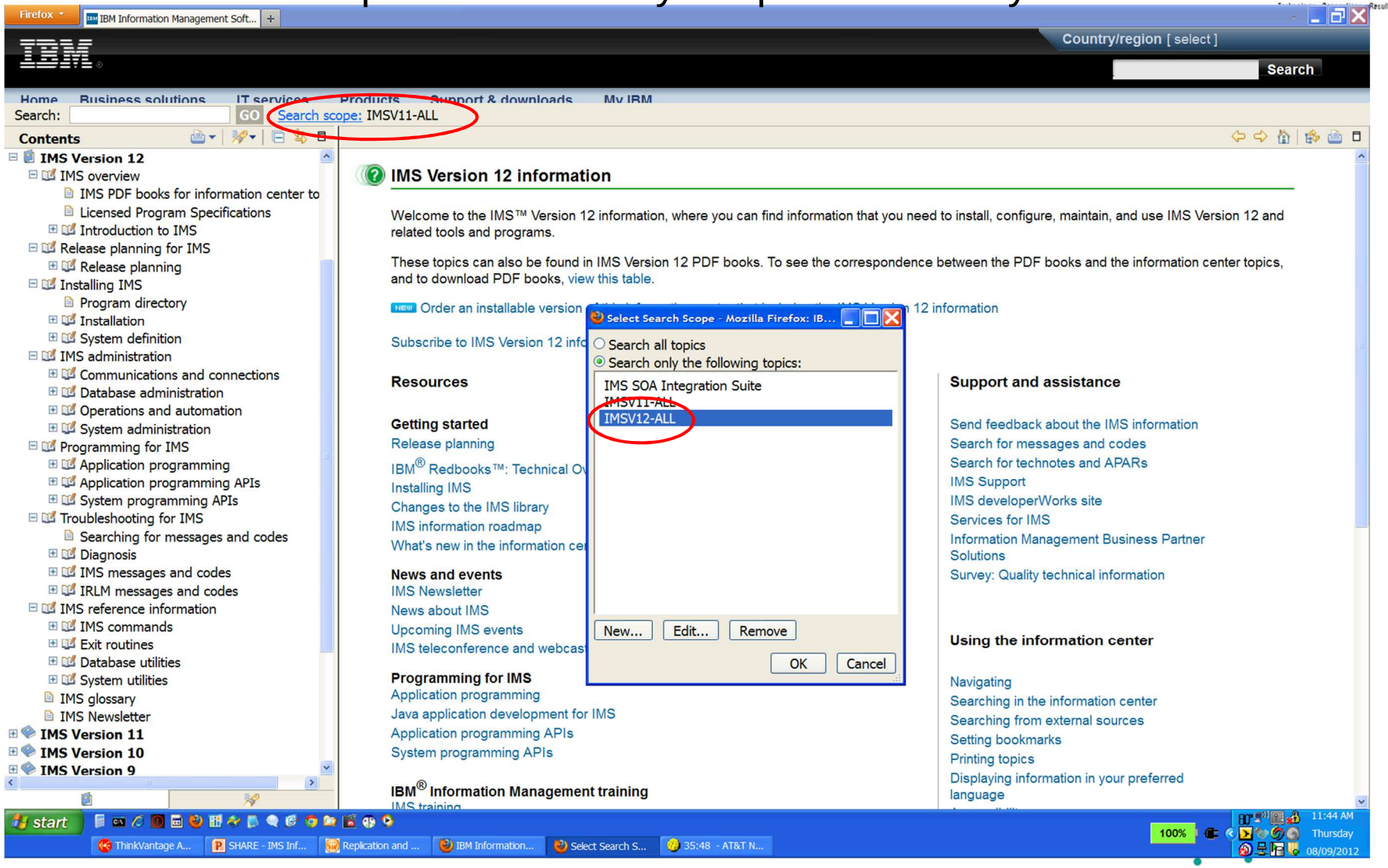


Complete your sessions evaluation online at SHARE.org/AnaheimEval

© 2012 IBM Corporation

Cool features of the Information Center *(cont'd)*

- Set a search scope to search only the products that you use



Complete your sessions evaluation online at SHARE.org/AnaheimEval

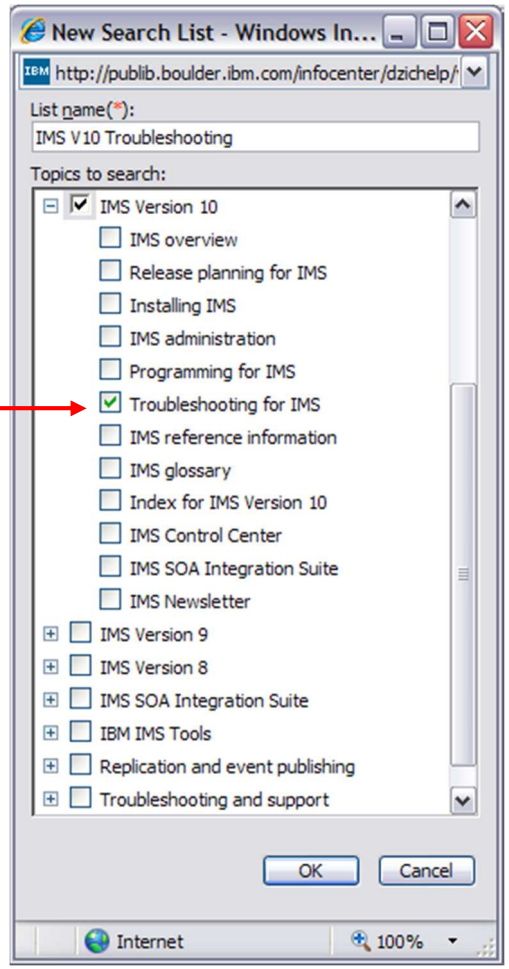
© 2012 IBM Corporation

SHARE in Anaheim 2012

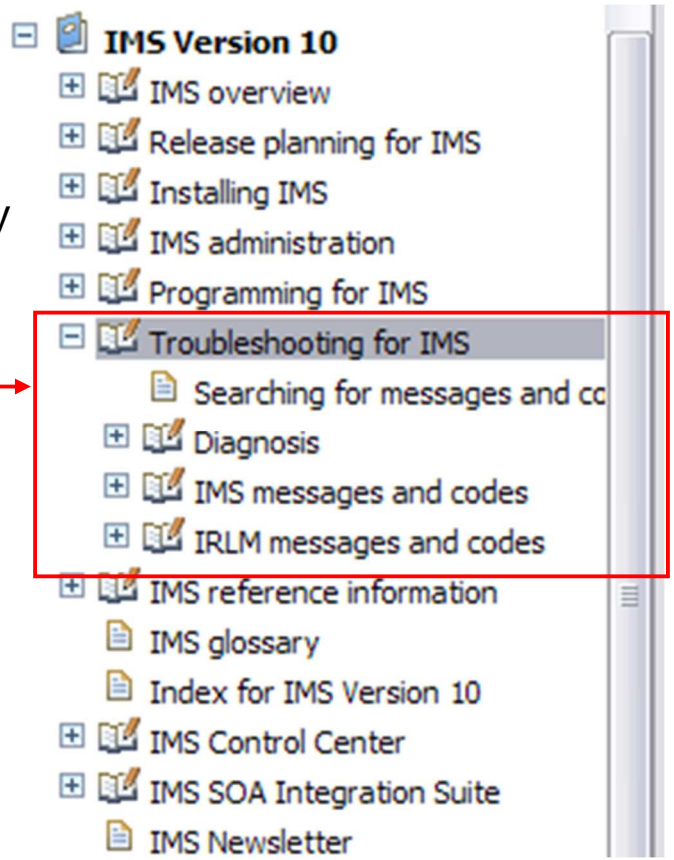
Cool features of the Information Center *(cont'd)*

- Set a search scope to search within a subset of topics

This search scope…



…searches only this subset of the tree



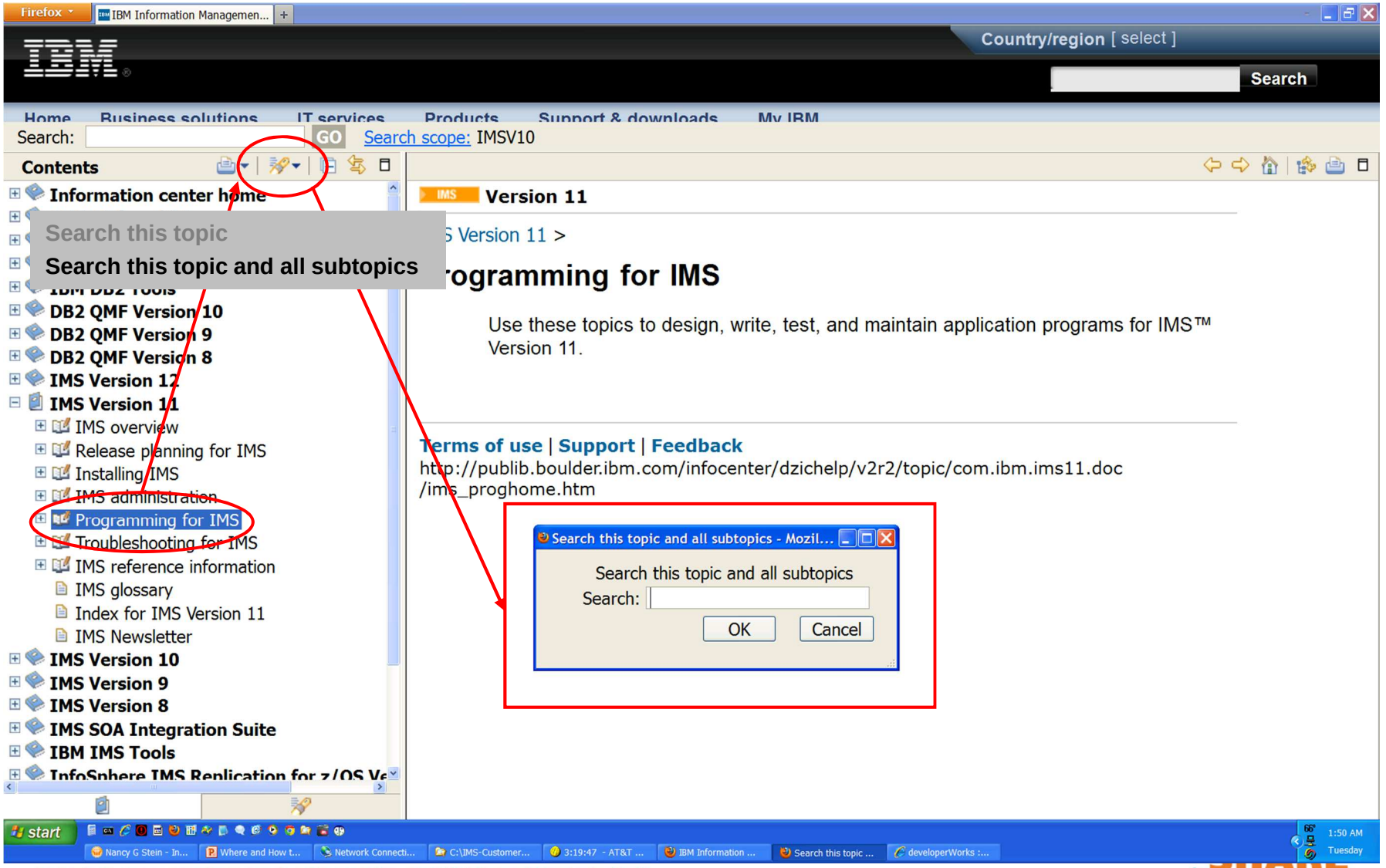
Complete your sessions evaluation online at SHARE.org/AnaheimEval

© 2012 IBM Corporation

SHARE in Anaheim 2012

Cool features of the Information Center *(cont'd)*

- Search topic icon: Search a topic or a topic and all its subtopics

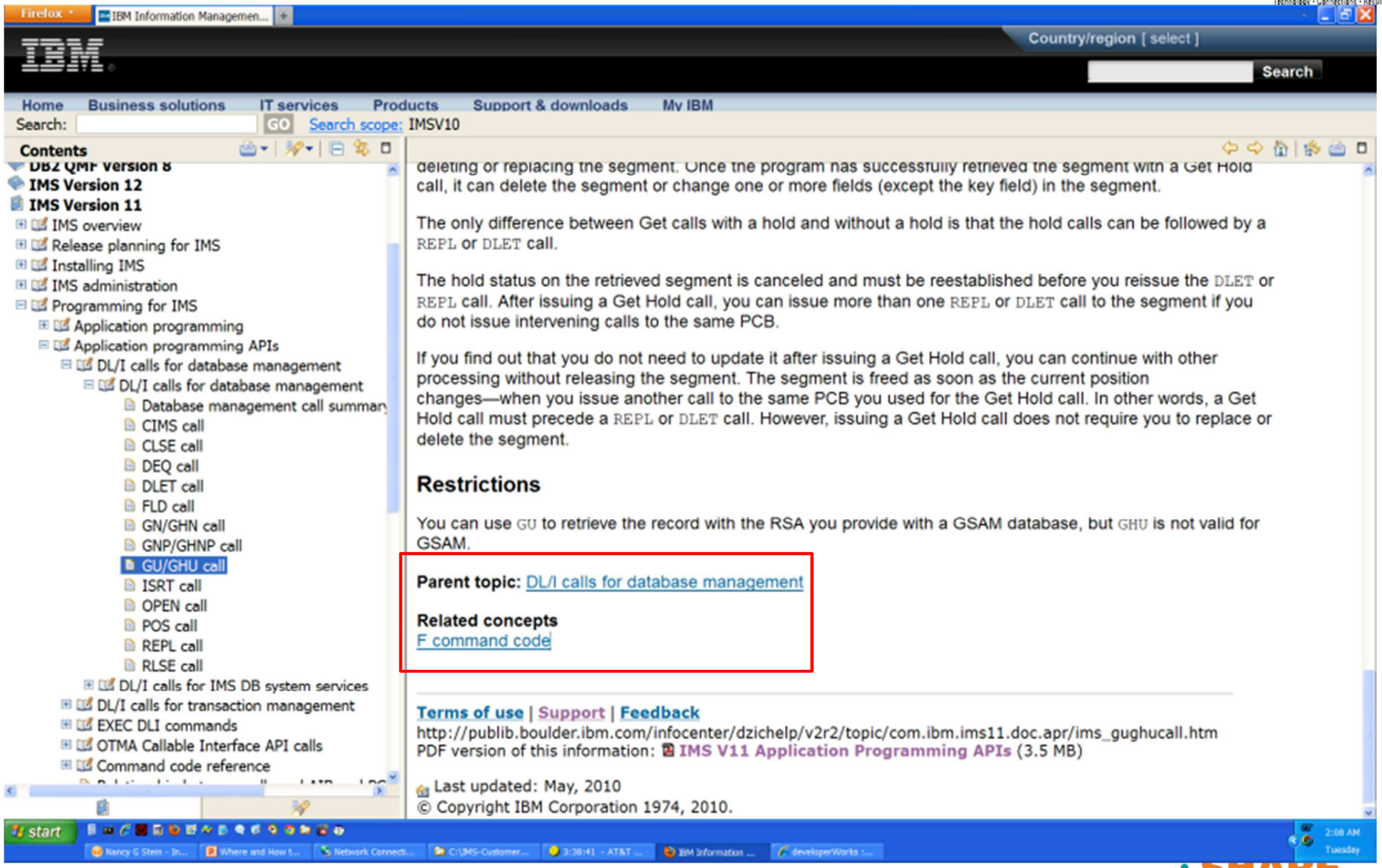


Complete your sessions evaluation online at SHARE.org/AnaheimEval

© 2012 IBM Corporation

Cool features of the Information Center *(cont'd)*

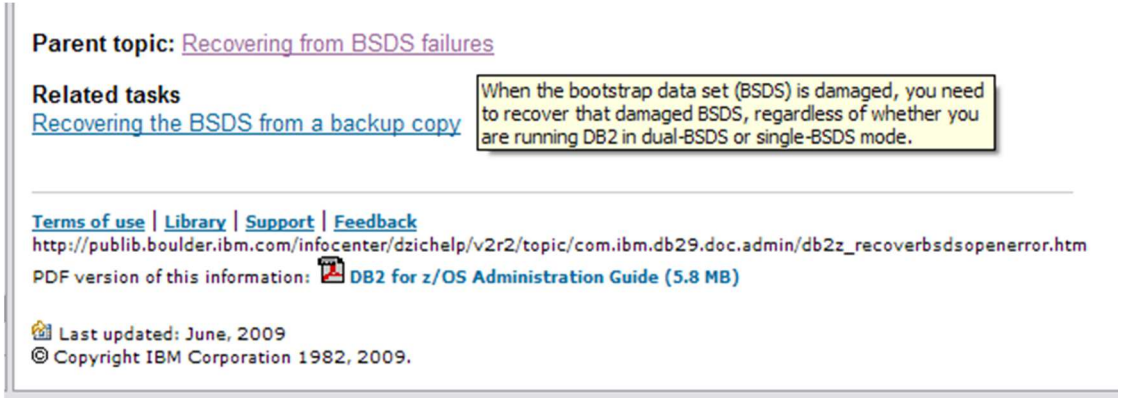
- Parent topic links and links to related product information and other resources

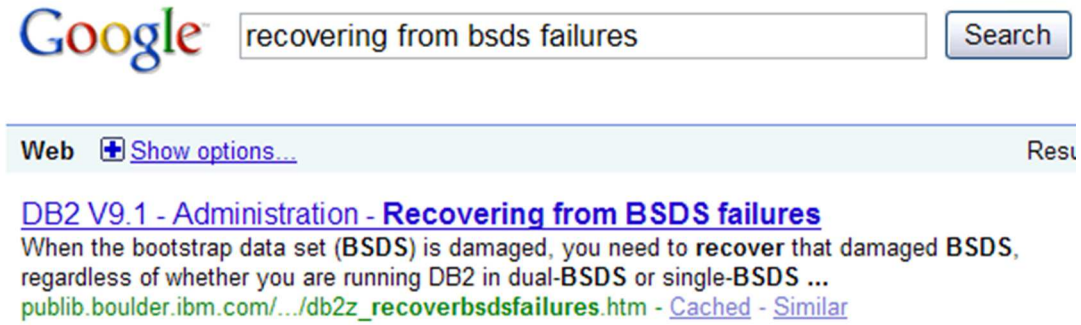


Complete your sessions evaluation online at SHARE.org/AnaheimEval
SHARE in Anaheim 2012
© 2012 IBM Corporation

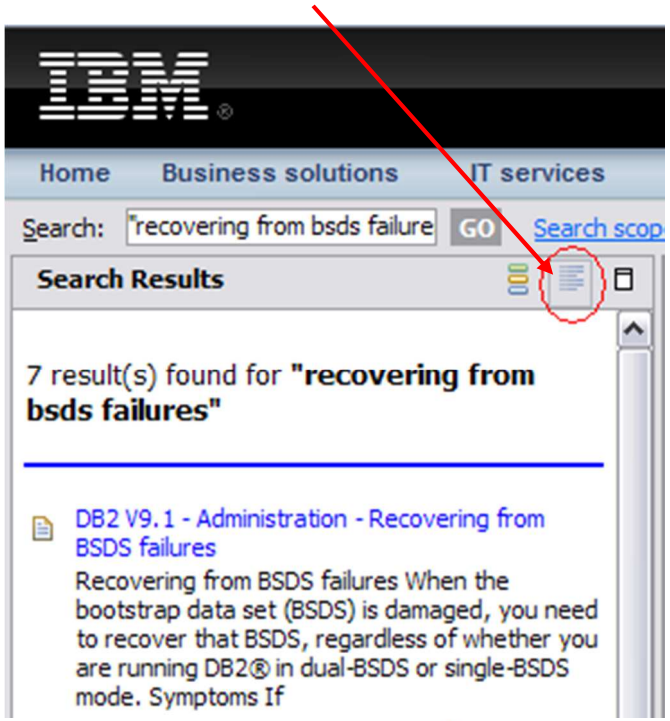
Cool features of the Information Center *(cont'd)*

- Hover over a Parent topic link or a Related task link, and you will see a *short description*, which is the first paragraph of the linked-to topic.
- Short descriptions are a preview to target topic content (and also appear in Google search results).





Toggle between show and hide topic descriptions

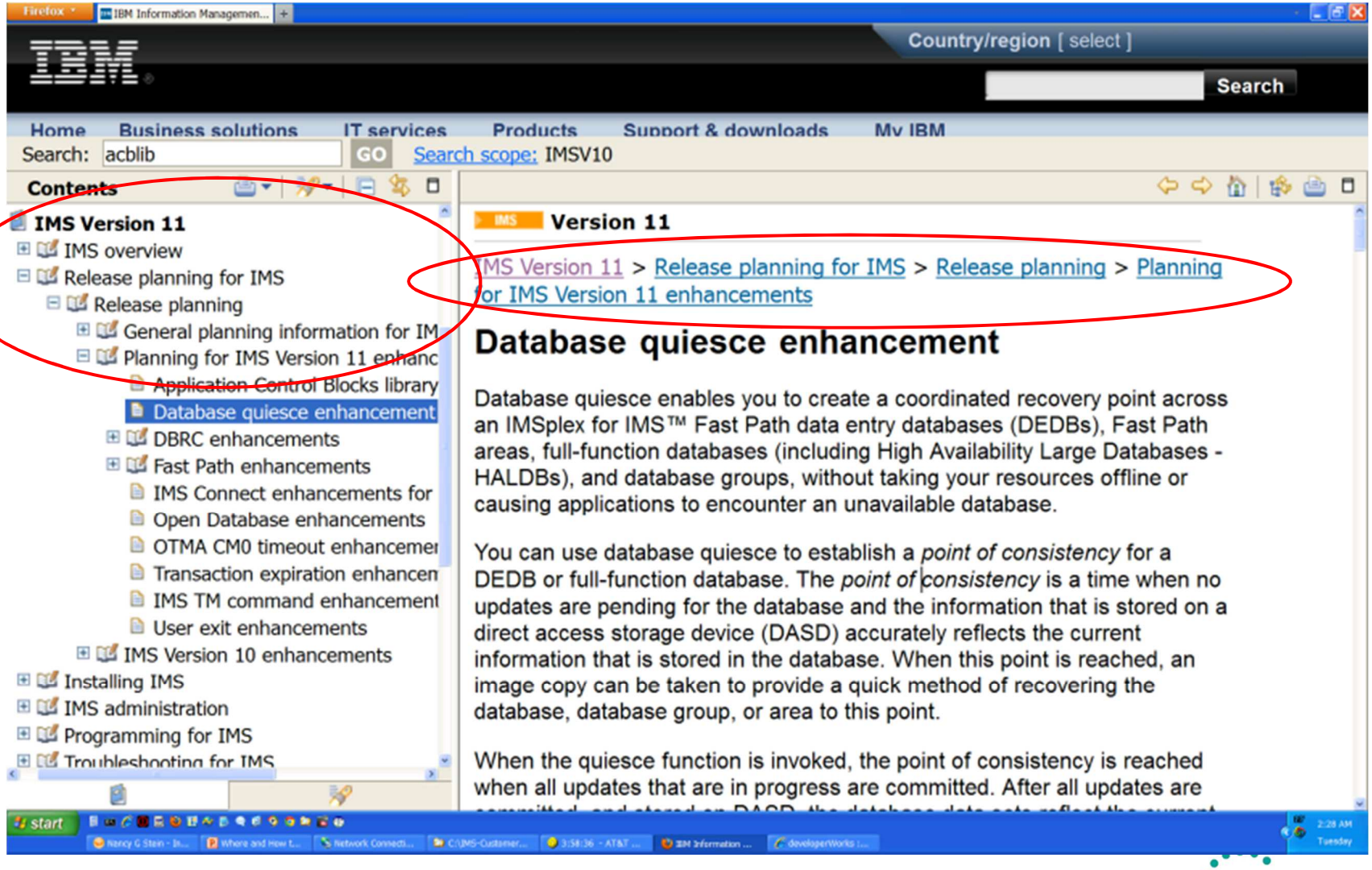


Complete your sessions evaluation online at SHARE.org/AnaheimEval

© 2012 IBM Corporation

Cool features of the Information Center *(cont'd)*

- "Breadcrumbs": active links that show a topic's location within the overall center

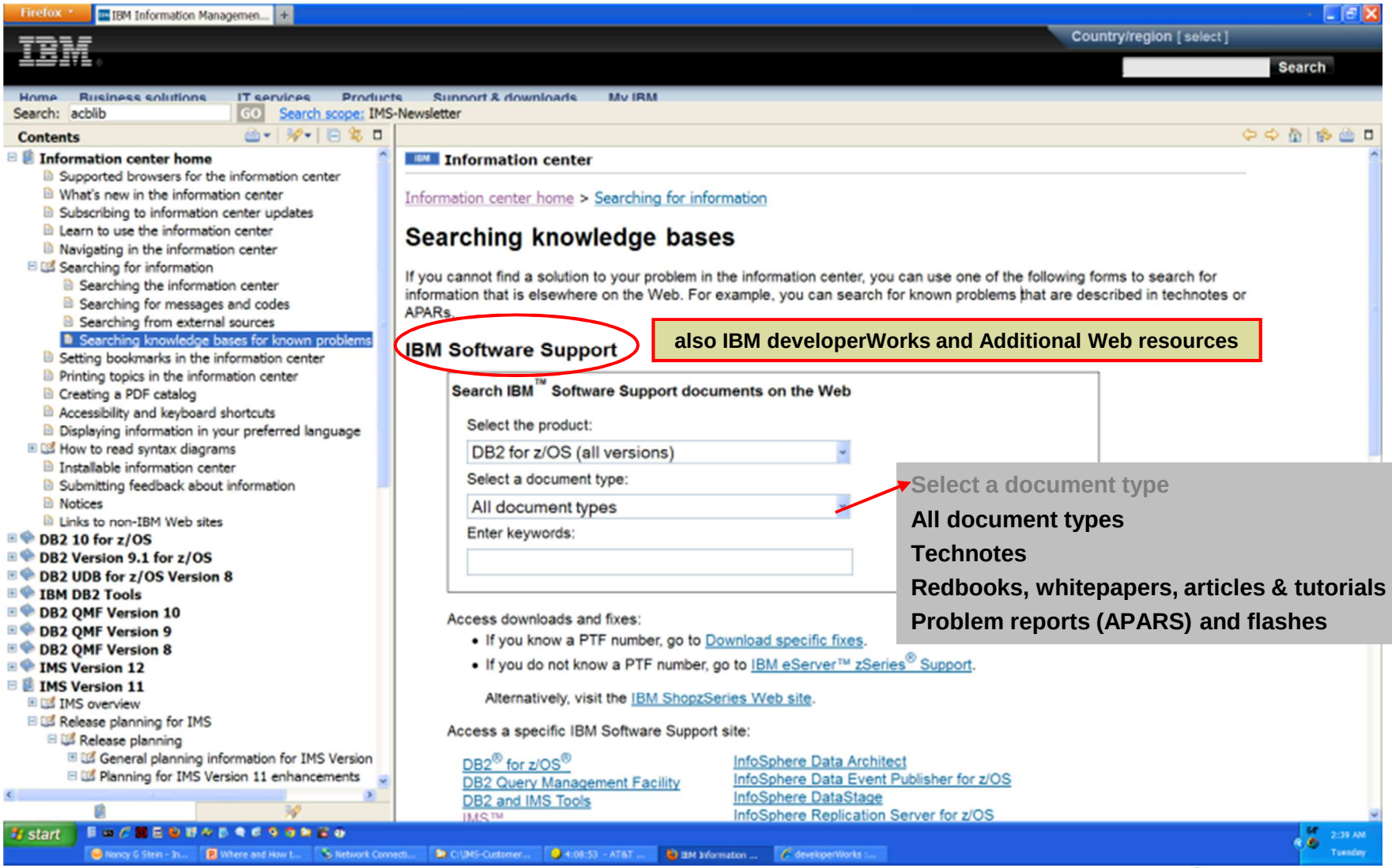


Complete your sessions evaluation online at SHARE.org/AnaheimEval

© 2012 IBM Corporation

Cool features of the Information Center *(cont'd)*

- Integrated search: Technotes, APARs, Redbooks, whitepapers, articles, tutorials

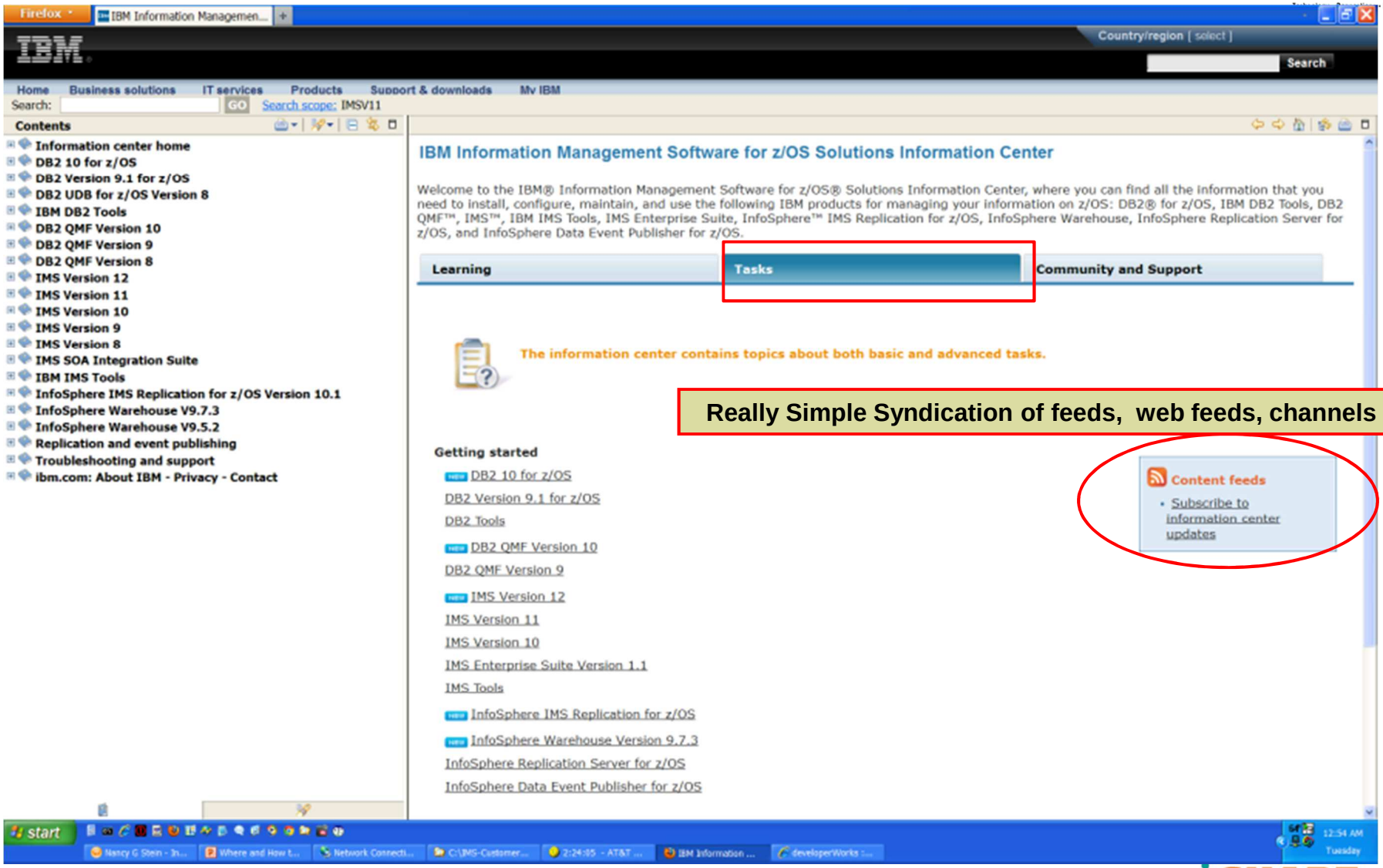


Complete your sessions evaluation online at SHARE.org/AnaheimEval

© 2012 IBM Corporation

Cool features of the Information Center *(cont'd)*

- RSS feeds for automatic notification about updates



Complete your sessions evaluation online at SHARE.org/AnaheimEval

© 2012 IBM Corporation

Cool features of the Information Center *(cont'd)*

- Run through Info Center education at your own pace

- Three animated Flash tours describe how to use the IC

- Click the "Tour the information center" link on the IC home page

Learn how to use the information center

Tours of the Information Management Software for z/OS® Solutions Information Center show you how to get the most out of using the information center.

The following three tours show you the most efficient ways to navigate, search, filter, and print the most current information that you need.

You can control the speed of a tour by using the toolbar at the bottom of your browser. Use the Pause button on the toolbar to study particular sections of a tour. Use the scroll bars on your browser window to better view certain sections of a tour.

How to get started with the information center
- A 7- to 8-minute tour that includes the following lessons:
  - How to navigate the information center
  - How to bookmark a topic
  - How to do a simple search in the information center
  - How to switch between Search Results and the Contents view
  - How to print a topic from the Contents view

How to find what you need in the information center
- A 7- to 8-minute tour that includes the following lessons:
  - How to limit the scope of a search
  - How to limit the scope from the Quick Menu
  - How to search for exact words or phrases
  - How to use Boolean operators in search strings
  - How to search for Technotes, APARs, and PTFs

How to identify what's been added or updated to the information center
- A 4- to 5-minute tour that includes the following lessons:
  - What is in the "What's new in the information center" topic
  - How to locate the new information in a topic
  - How to subscribe to updates by using RSS feeds
  - How to order the installable information center
  - How to send feedback

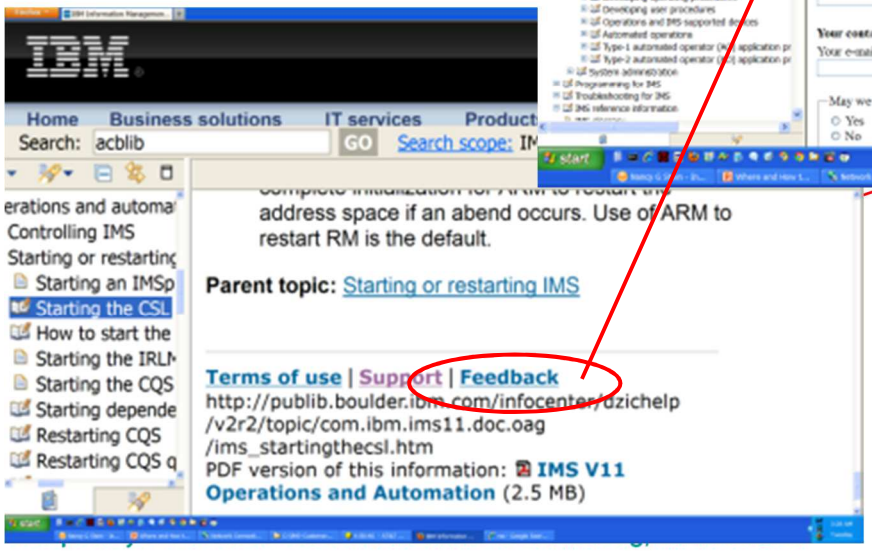
Complete your sessions evaluation online at SHARE.org/AnaheimEval

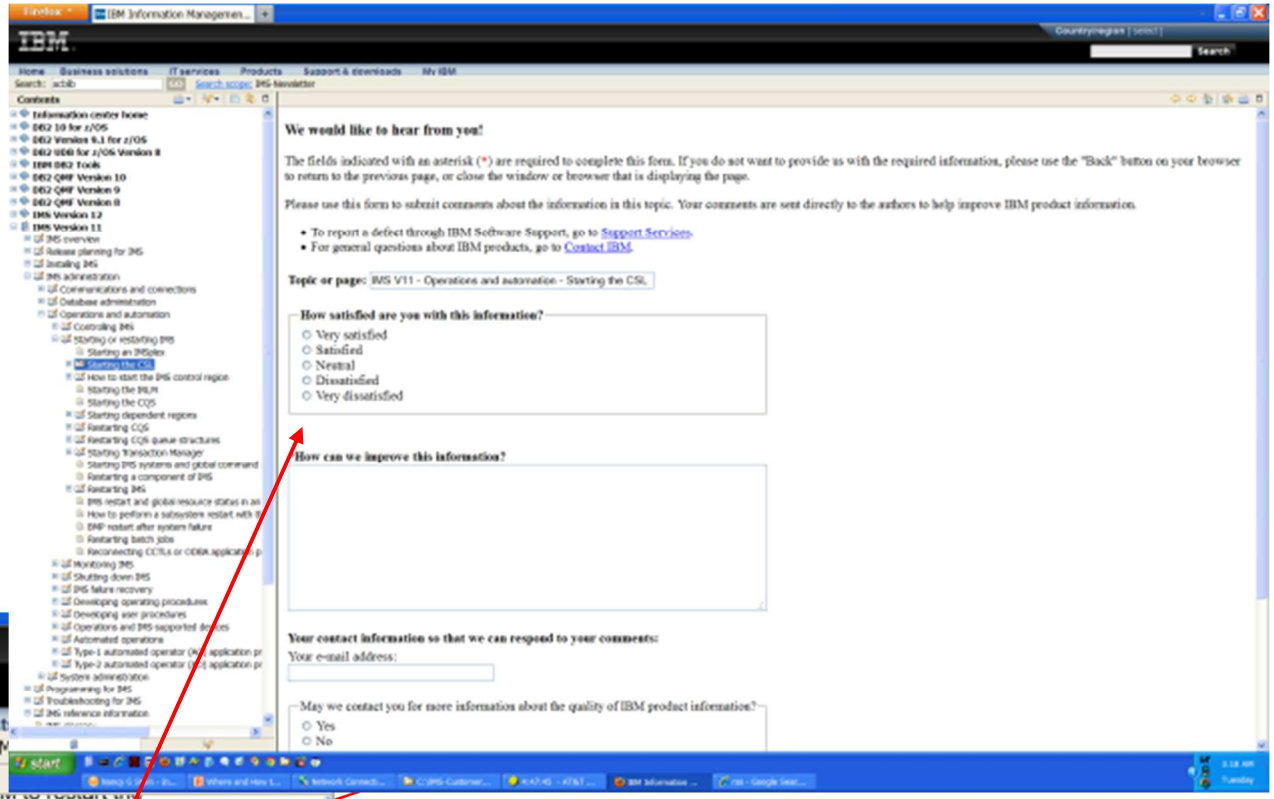
© 2012 IBM Corporation

Cool features of the Information Center *(cont'd)*

- An easy way to send us feedback

1. Click **Feedback** in the bottom of any topic.
2. A form opens that is prepopulated with topic information.
3. Type your comments and click **Submit**.

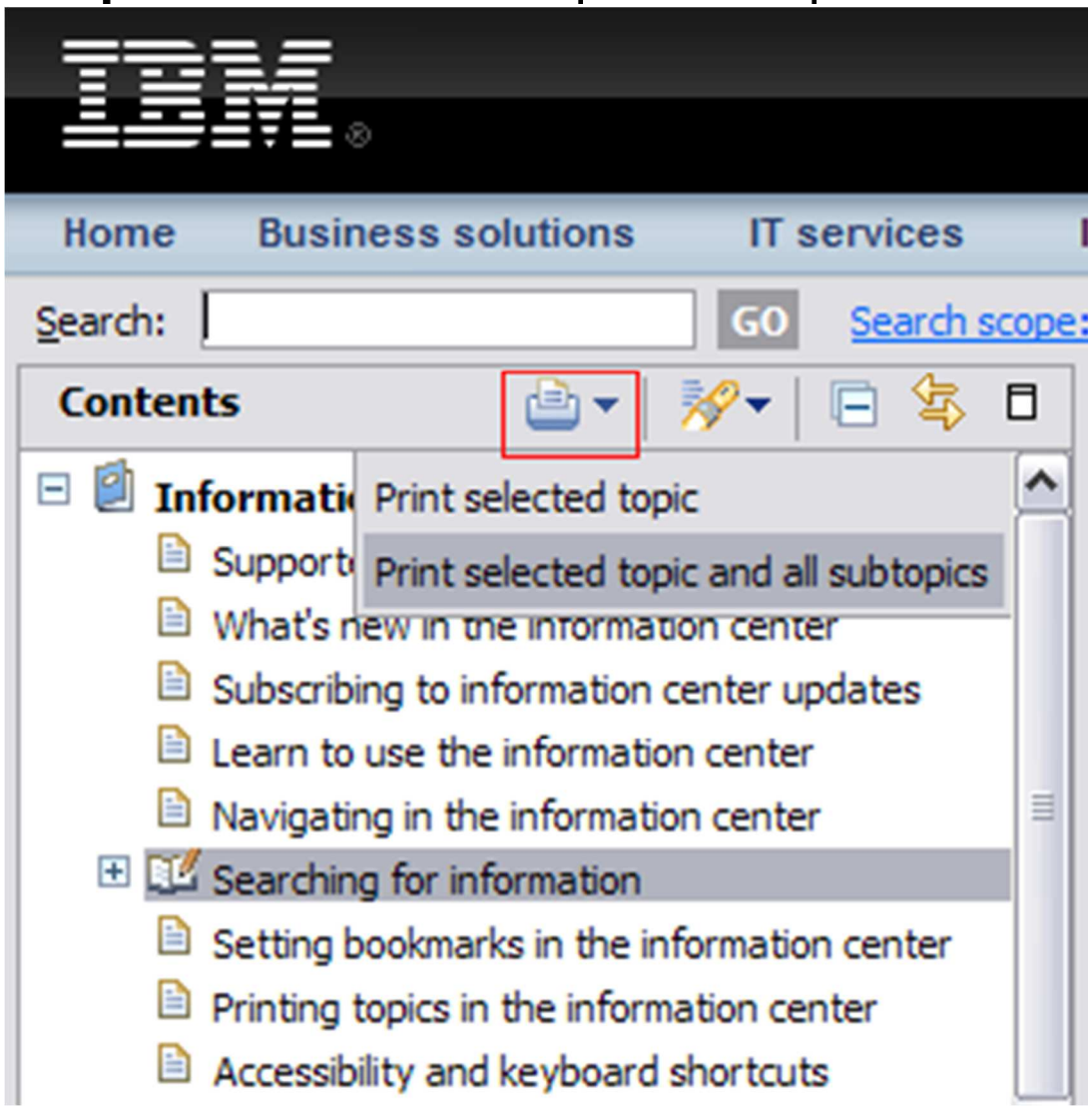




© 2012 IBM Corporation

Cool features of the Information Center *(cont'd)*

- **Print topics icon:** Print a topic or a topic and all of its subtopics

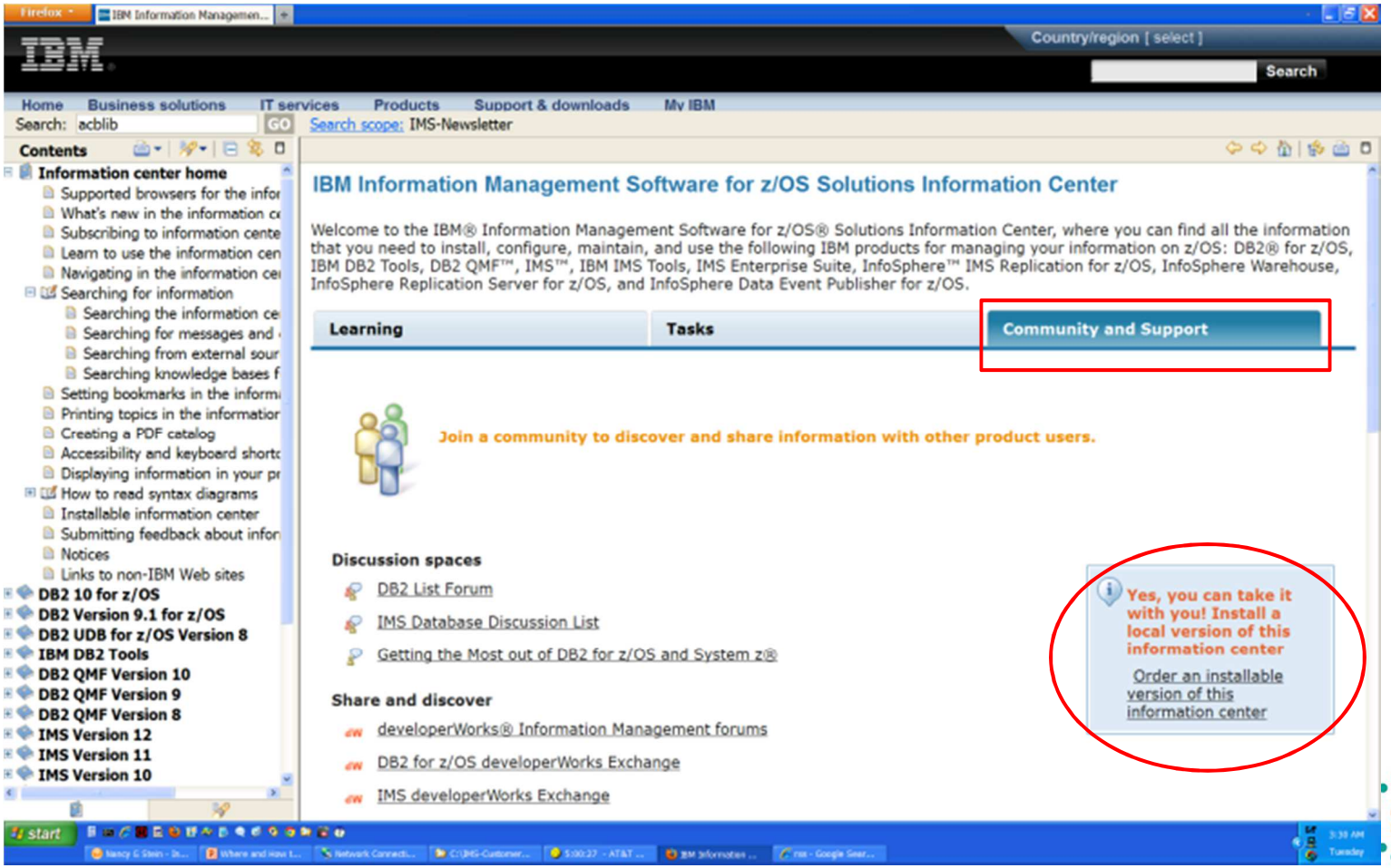


Complete your sessions evaluation online at SHARE.org/AnaheimEval

© 2012 IBM Corporation

Yes, you *can* take Information Center with you

- A locally installable version is available
  - Meets the needs customers who don't have Internet access
  - Install on a computer or intranet server
  - Install only the products and versions you need



© 2012 IBM Corporation

…A Free Portable Information Center !

- The installable InfoCenter is available for downloading
  - All you need is an IBM ID

    https://www.ibm.com/services/forms/preLogin.do?source=swg-insinfozOS

- If you use this installable InfoCenter, we strongly recommend that you replace the old one with this new one.

Complete your sessions evaluation online at SHARE.org/AnaheimEval

© 2012 IBM Corporation

IMS Manual PDFs on developerWorks

- Includes zipped files containing IMS V10, V11 and V12 manuals
  - imsv10pdfs.zip
  - imsv11pdfs.zip
  - imsv12pdfs.zip
- You can download all the Manual PDFs at one time
- Zip files will be updated when an IMS library-wide refresh is done
- You can find these in the 'Files' section of developerWorks - https://www.ibm.com/developerworks/community/files/?lang=en
- You can also find them with specific web links:
  - IMS V11 - https://www.ibm.com/developerworks/mydeveloperworks/files/app?lang=en#/person/120000B661/file/95017932-310b-41f7-86ce-ff456e8a069b
  - IMS V12 - https://www.ibm.com/developerworks/mydeveloperworks/files/app?lang=en#/person/120000B661/file/529167ff-bead-407b-a9f0-3b72b2610f25

Complete your sessions evaluation online at SHARE.org/AnaheimEval
© 2012 IBM Corporation

Top 10 reasons to use the IMS Information Center

1. Contains more than just IMS product information (ie. Tools, DB2, CICS, z/OS)
2. The Manual PDF files are available there. No need to go to the IBM Publications Center (unless you want to buy a hardcopy book)
3. It's current (Promise!)
4. We'll tell *you* when it's been updated (nudge, nudge)
5. You *can* take it with you (installable version)
6. Search-ability and Google-ability
7. Plays well with others (no additional software is required to use it)
8. Free tours are available (animated viewlets)
9. It's very easy to complain or to compliment (**Feedback**)
10. More than 23 million hits from over 63,000 users per month

IBM's #1 accessed Information Center out of 150+ Information Centers

Complete your sessions evaluation online at SHARE.org/AnaheimEval

© 2012 IBM Corporation

Links to Information Center Resources

- External IM Information Center:
  - http://publib.boulder.ibm.com/infocenter/imzic
- InfoCenter URL for IMS V12 documentation:
  - http://publib.boulder.ibm.com/infocenter/dzichelp/v2r2/topic/com.ibm.ims12.doc/imshome_v12.htm
- InfoCenter URL for IMS Enterprise Suite V2.1 and the IMS Enterprise Suite Explorer for Development:
  - http://publib.boulder.ibm.com/infocenter/dzichelp/v2r2/topic/com.ibm.ims.es21.doc/ies_home.htm
- Launch page for the Flash animated tours:
  - http://publib.boulder.ibm.com/infocenter/imzic/topic/com.ibm.dzic.doc/dzicviewlet.htm
- Search for APARs and PTFs from the Information Center:
  - http://publib.boulder.ibm.com/infocenter/imzic/topic/com.ibm.support.dzic.doc/html/search.html

Complete your sessions evaluation online at SHARE.org/AnaheimEval

© 2012 IBM Corporation

Miscellaneous IMS Doc

- The second edition of the book, 'An Introduction to IMS‘, can be ordered
  - http://www.amazon.com/Introduction-IMS-Complete-Information-Management/dp/0132886871

Complete your sessions evaluation online at SHARE.org/AnaheimEval
© 2012 IBM Corporation

Additional Data Management Communities for IMS

- **Data Management Community** – share and interact on all Data Management topics with peers around the world
  - www.ibm.com/software/data/management/community.html
  - Links to Blogs, Twitter, Facebook, YouTube, LinkedIn, Communities, Forums
- **IMS developerWorks**
  - https://www.ibm.com/developerworks/data/products/ims/
- **IMS Application Development Forum**
  - www.ibm.com/developerworks/forums/forum.jspa?forumID=1632
- **Rational Cafes** – for host application programming languages
  - www.ibm.com/software/rational/cafe/index.jspa
- **Information Champions** – recognized individuals who have made outstanding contributions to the Information Management community
  - www.ibm.com/software/data/champion

Complete your sessions evaluation online at SHARE.org/AnaheimEval

© 2012 IBM Corporation

www.youtube.com/user/ReThinkIMS

twitter.com/IBM_IMS

imsmadesimple.tumblr.com

www.share.org

IMS Users Groups

www.ims-ug.org

IMSLISTSERV.BMC.COM

imslistserv.bmc.com

Find us on Facebook

facebook.com/IMSFans

My developerWorks

www.ibm.com/developerworks/mydeveloperworks/blogs/IMS

linkedin.com/groups?mostPopular=&gid=1949922

IMS Newsletter

ibm.com/vrm/newsletter/11069

COBOL Café
Tried. Trusted. True.

www.ibm.com/software/rational/cafe/community/cobol/ims?view=overview

slideshare
present yourself

www.slideshare.net/ibmims

Twitter, Facebook, YouTube, LinkedIn, SlideShare, Tumblr and their respective logos may be trademarks or registered trademarks of Twitter Inc., Facebook Inc., Google Inc., LinkedIn Corp., SlideShare Inc. & Tumblr Inc., respectively.

Complete your sessions evaluation online at SHARE.org/AnaheimEval

© 2012 IBM Corporation

#SHAREorg

SHARE
Technology · Connections · Results

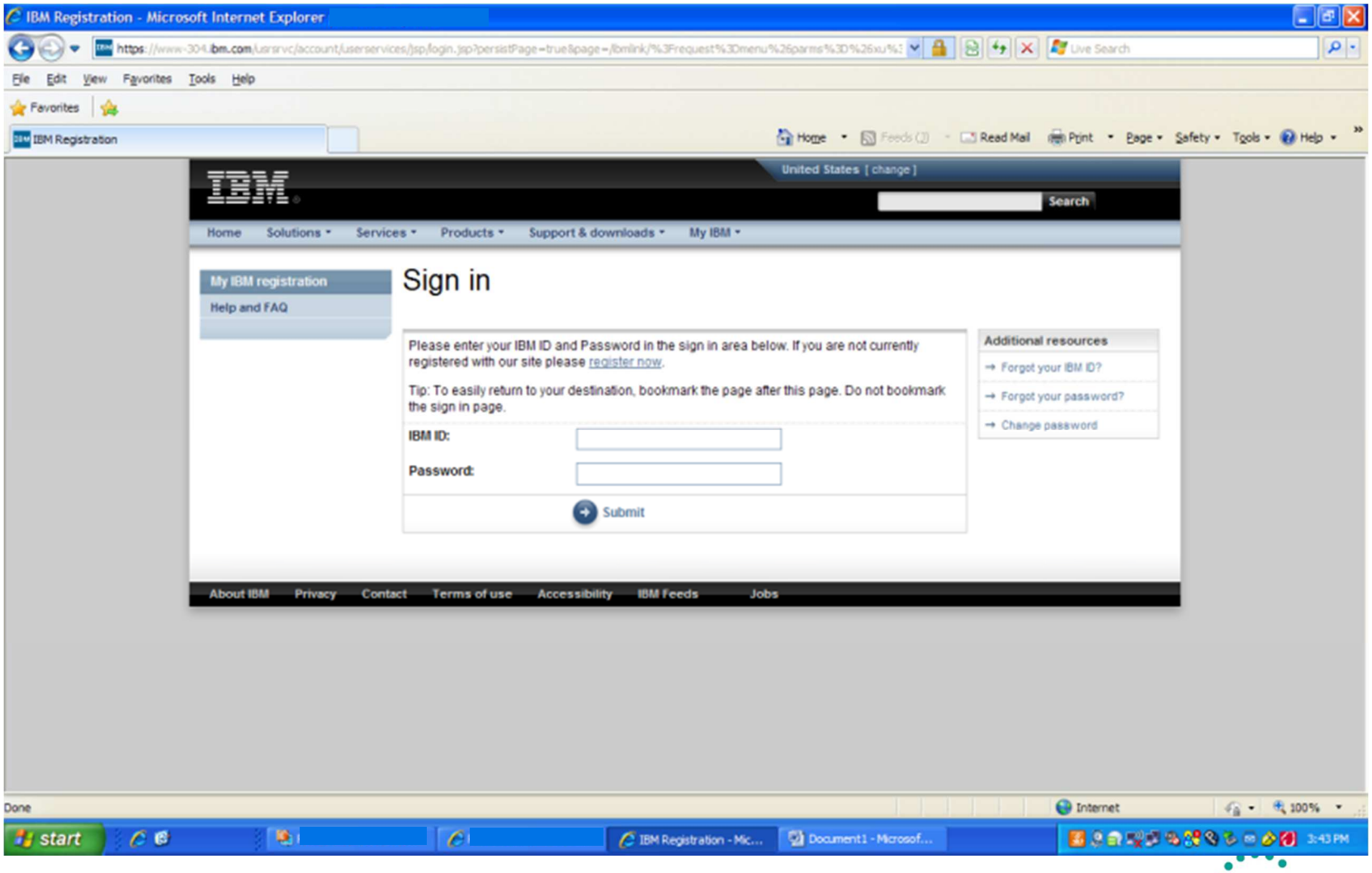
SHARE SESSION #11236
BONUS SLIDES

Nancy Stein
IBM IMS Advanced Technical Skills
ngstein@us.ibm.com

SHARE in Anaheim 2012

IBM ServiceLink (was IBMLINK)

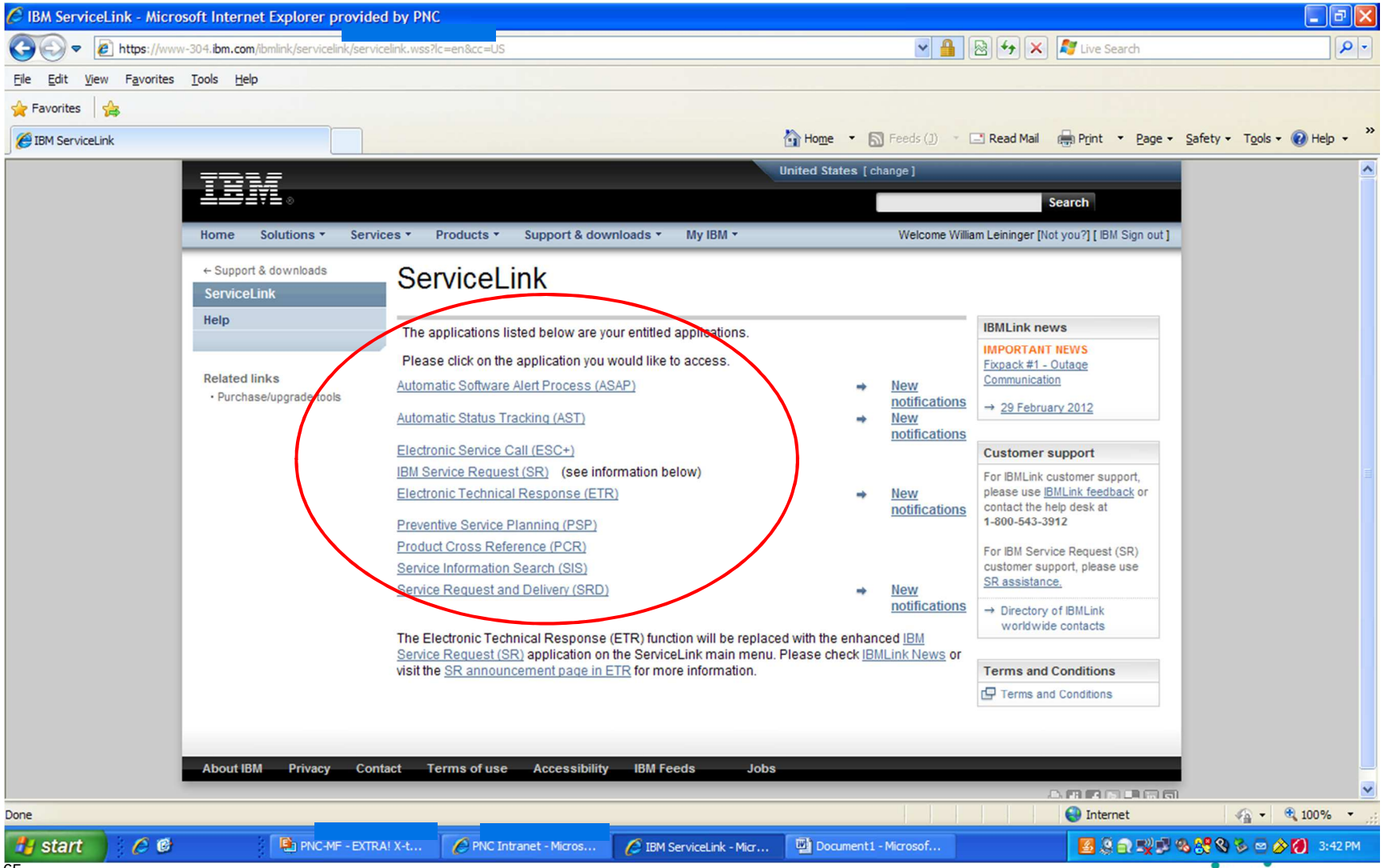
https://www-304.ibm.com/ibmlink/servicelink



Complete your sessions evaluation online at SHARE.org/AnaheimEval

© 2012 IBM Corporation

IBM ServiceLink



Complete your sessions evaluation online at SHARE.org/AnaheimEval

© 2012 IBM Corporation

SHARE in Anaheim 2012

IBM ServiceLink

- **ServiceLink provides the following applications**
  - ASAP – Automatic Software Alert Process
    - receive critical service notifications about your products
  - AST – Automatic Status Tracking
    - notifies you when APAR/PTF status changes
  - ESC – Electronic Service Call
  - SR – Service Request
    - replaces Electronic Technical Response (ETR)
    - open, update, and monitor your service request
    - communicate with IBM support service
    - defects and How-To questions
  - PSP – Preventive Service Planning information
  - PCR – Product Cross Reference information
  - SIS – Service Information Search
    - search for service and support information (ie. APARs/PTFs)
  - SRD – Service Request and Delivery
    - order corrective, preventative, coexistence, HIPER/PE mtce.
    - customized and non-customized

Complete your sessions evaluation online at SHARE.org/AnaheimEval
© 2012 IBM Corporation