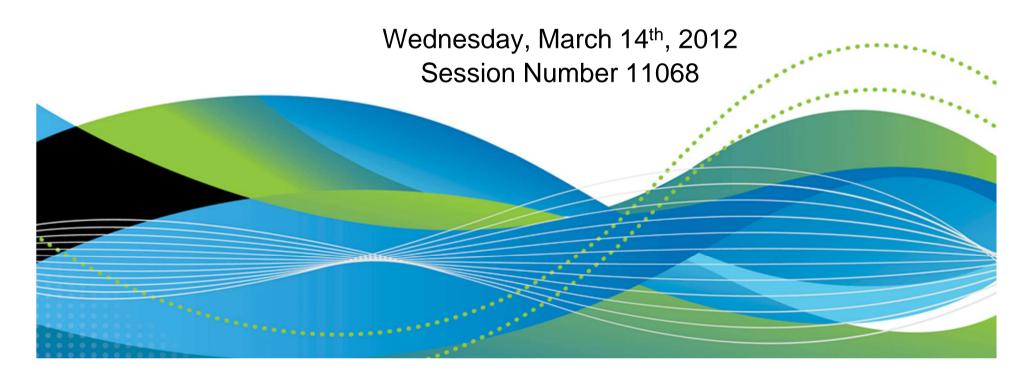




Where and How to Find IMS Information

Nancy Stein
IBM IMS Advanced Technical Skills



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Agenda



- IMS Information Resources
 - IMS Home Page
 - IMS Tech Docs
 - IMS Redbooks
 - IMS Newsletter
 - IMS User Groups
 - IMS Searches on Google
 - IMS-L LISTSERV
 - IBM ServiceLink
 - IMS on Facebook

- IMS on LinkedIn
- IMS on Twitter
- IMS on YouTube
- IMS App in Apple Store
- SHARE Organization
- Guide SHARE Europe
- IOD Conference
- IMS Technical Symposium
- IM Info Center



IMS Home Page

http://www.ibm.com/ims







IMS Home Page



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Current Highlights

- Grow your business, simplify operations, reduce costs
- Enhanced Tools to better manage your IMS environments

Why IMS

– IBM® Information Management System (IMS™) is the premier transaction and hierarchical database management system. The latest capabilities enable SOA exploitation, secure your investment and enable new application development.

What We Offer

Software

IMS 12 Preview
 IMS Enterprise Suite
 IMS Tools
 IMS 50lution Packs

Components

IMS SOA Integration Suite IMS Control Center
 IMS Connect Function IMS Web 2.0 Solutions

IMS Home Page



Featured Webcasts

(links to various webcasts/teleconferences)

- IMS Family (lefthand column)
 - Library
 - Success Stories
 - News
 - How to buy
 - Events
 - Training and Certification
 - Services
 - Support
- Related Links & Software
 - Business Partners
 - (IBM PartnerWorld)
 - Developers
 - (developerWorks for IMS)
 - System z
 - (IBM Software for System z Mainframe)
 - . . .

IMS Resources

(links to various reports/news/doc/books)

- Contact IBM (righthand column)
- Latest Enhancements
- Communities
 - ReThinkIMS
 - Facebook
 - LinkedIn
 - Twitter
 - IMS User Groups
 - IMS Today Blog
- Download Now
 - IMS Version 12 Technical Overview



IMS Techdocs

http://www.ibm.com/support/Techdocs

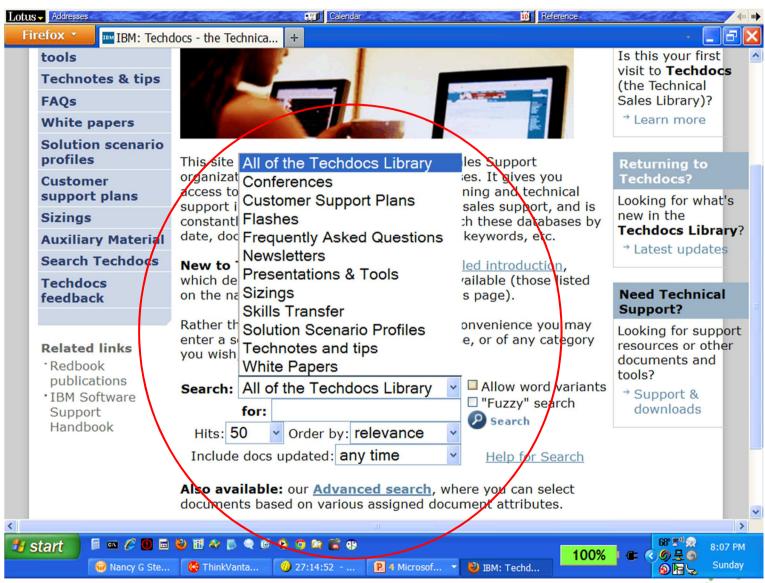






IMS Techdocs





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IBM Redbooks

http://www.redbooks.ibm.com/





IMS Redbooks



Search for IMS Redbooks

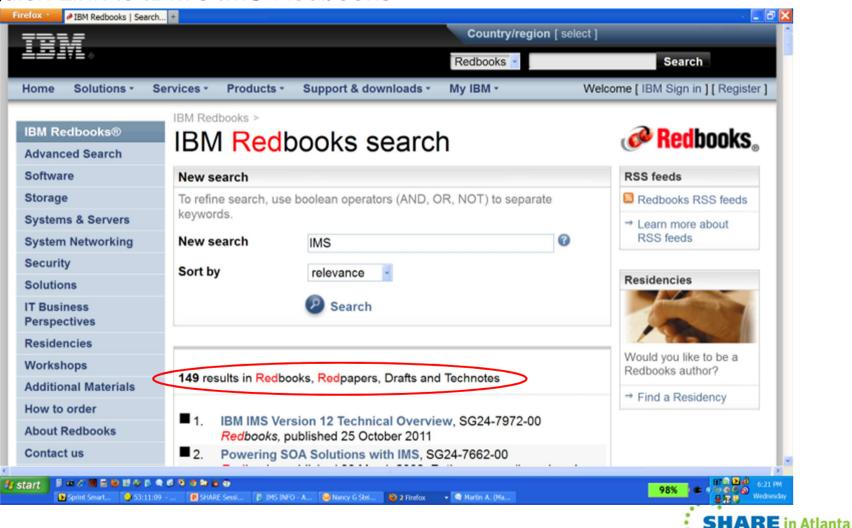


IMS Redbooks



http://www.redbooks.ibm.com/cgi-bin/searchsite.cgi?query=IMS

Quick Link to IBM's IMS Redbooks

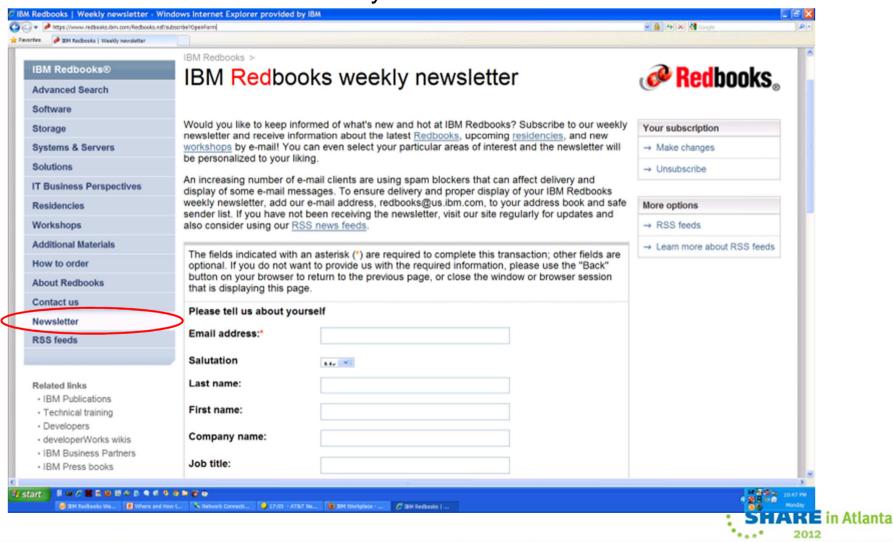


IBM Redbooks Newsletter



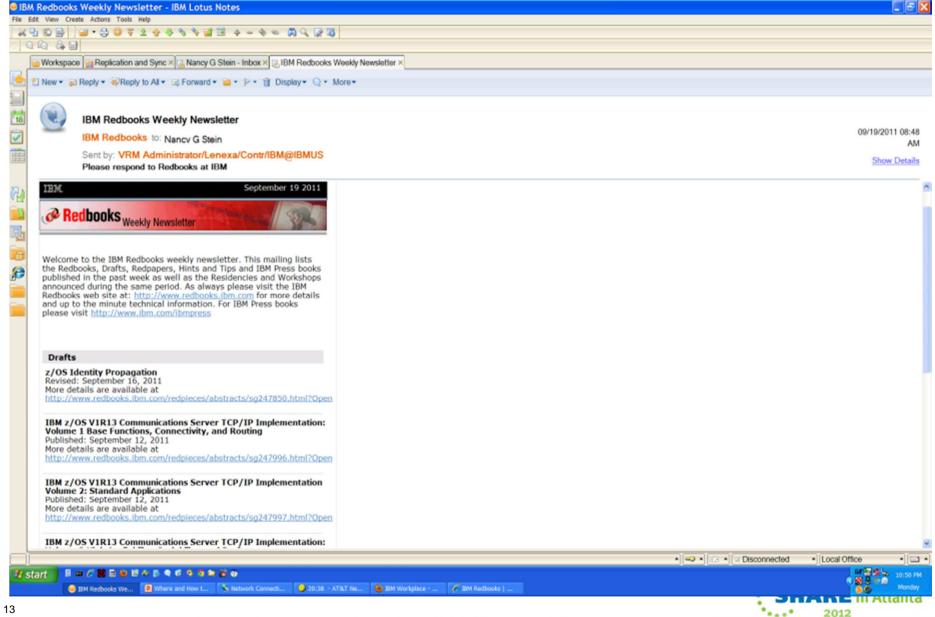
https://www.redbooks.ibm.com/Redbooks.nsf/subscribe?OpenForm

Subscribe to Redbooks weekly newsletter



IBM Redbooks Newsletter email





IMS Redbooks Residencies



- IBM Redbooks are developed through a unique <u>residency</u> program that teams IBM technical professionals with Business Partners, clients, and IBM product development staff. Depending on the market needs of a product or solution, a team of residents is chosen through a competitive nomination process and works at one of the ITSO centers for two to eight weeks, devoted to developing IBM Redbooks. Would you like to join a team writing an IBM Redbooks publication? Find an upcoming residency in the list below and submit an online nomination!
- Note: The ITSO pays authorized travel and living expenses for all residents, but does not compensate for the time or services of its residents. For IBMers, ITSO residency travel is pre-approved. See How Residencies Work for more details.



IMS Newsletter

http://www. IMS-Newsletter

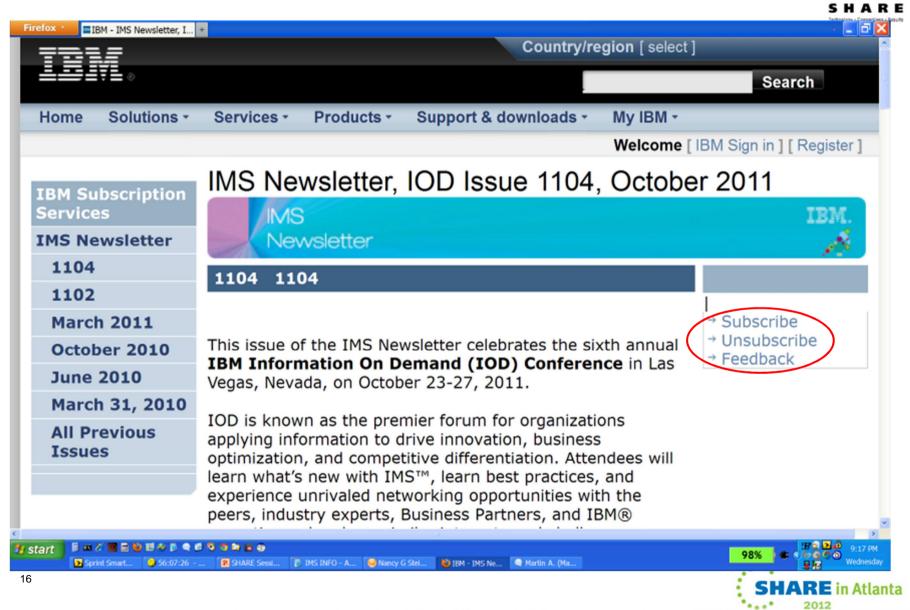


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IMS Newsletter





IMS Regional User Groups

http://www.ims-ug.org/

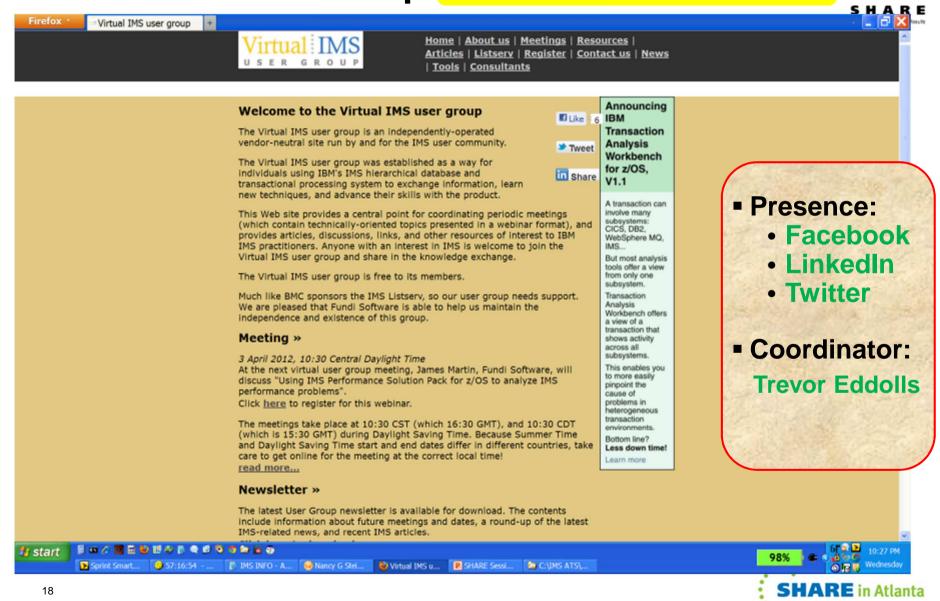




Virtual IMS User Group

http://www.fundi.com/virtualims/



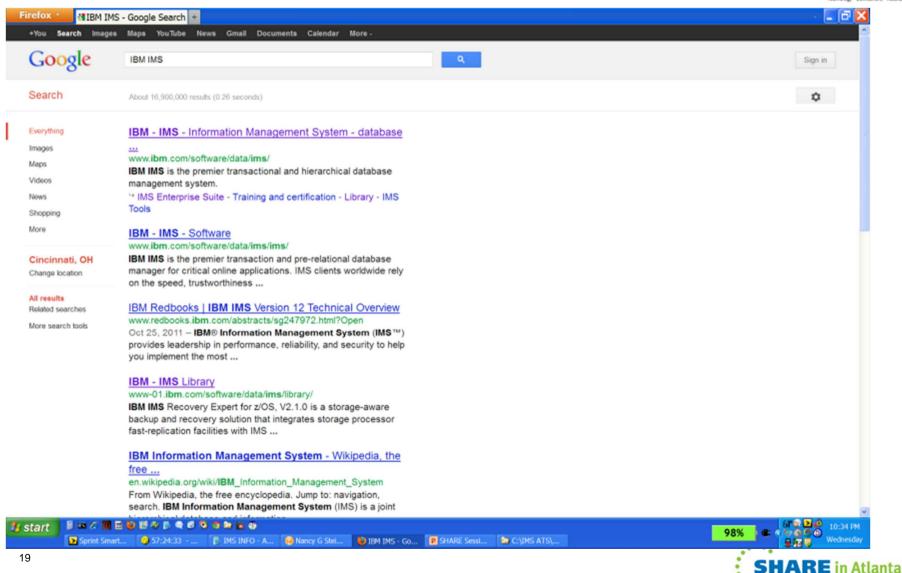


IMS Searches on Google





SHARE

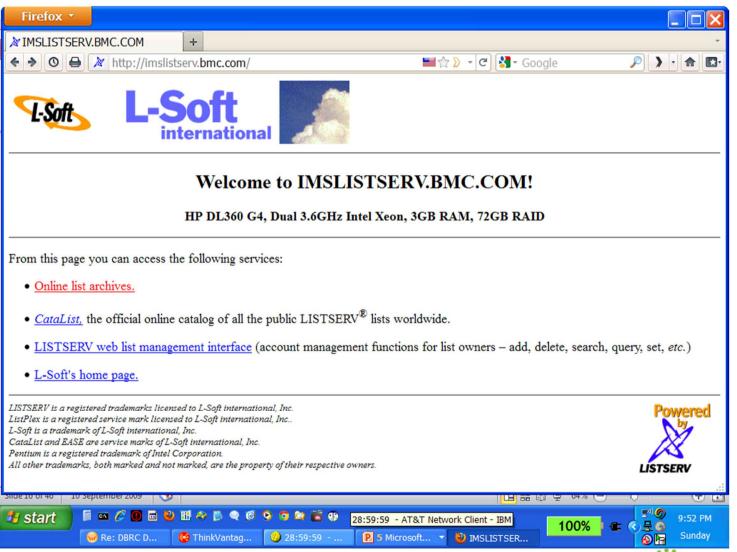


IMS-L LISTSERV

http://imslistserv.bmc.com/



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IMS-L LISTSERV



- Register for a LISTSERV id and password
 - http://imslistserv.bmc.com/scripts/wa-BMC.exe?LOGON
- Post questions /answers
 - Other IMS-L LISTSERV members offer suggestions, answers, and recommendations based upon their experience
- Register for a "Digest" email versus individual emails

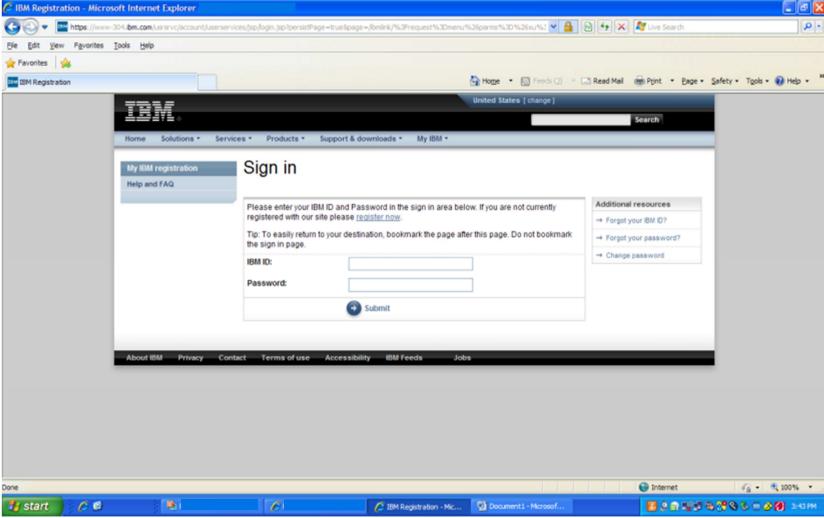


IBM ServiceLink (was IBMLINK)



https://www-304.ibm.com/ibmlink/servicelink





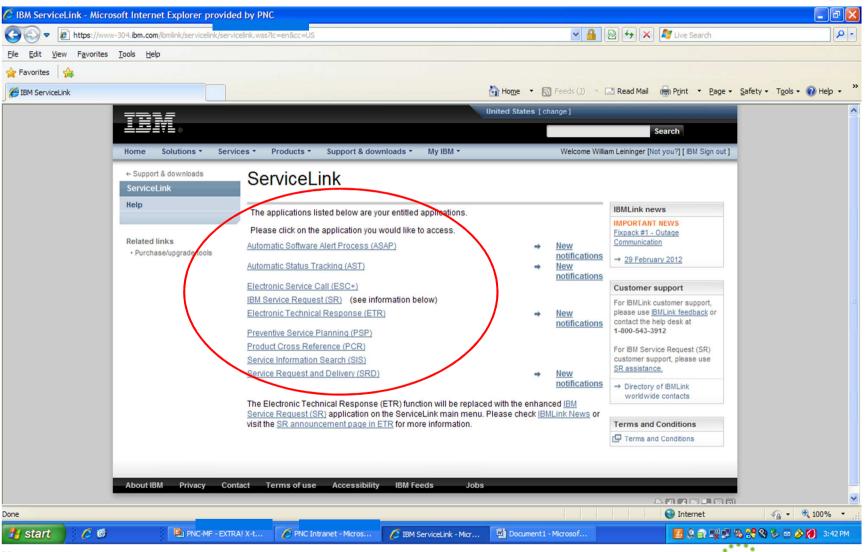


IBM ServiceLink





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IBM ServiceLink



ServiceLink provides the following applications

- ASAP Automatic Software Alert Process
 - receive critical service notifications about your products
- AST Automatic Status Tracking
 - notifies you when APAR/PTF status changes
- ESC Electronic Service Call
- SR Service Request
 - replaces Electronic Technical Response (ETR)
 - open, update, and monitor your service request
 - communicate with IBM support service
 - defects and How-To questions
- PSP Preventive Service Planning information
- PCR Product Cross Reference information
- SIS Service Information Search
 - search for service and support information (ie. APARs/PTFs)
- SRD Service Request and Delivery
 - order corrective, preventative, coexistence, HIPER/PE mtce.
 - customized and non-customized

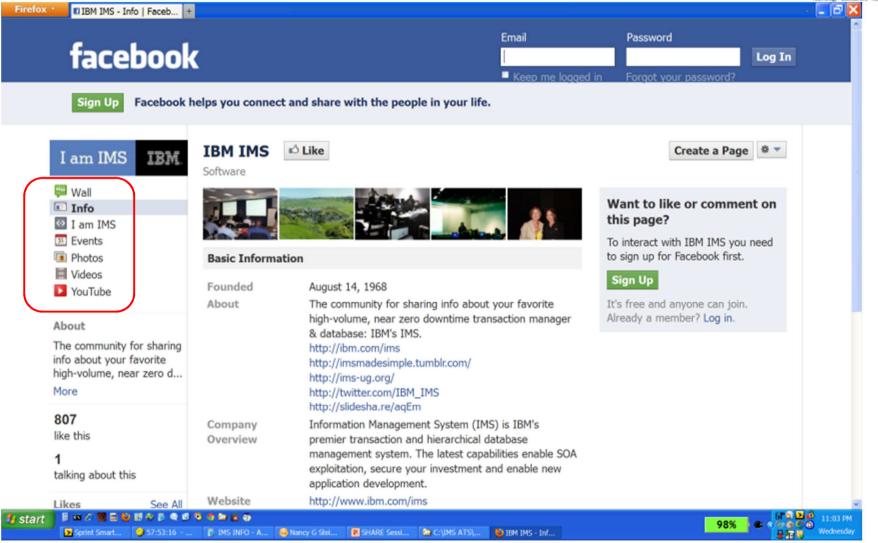


IMS on FaceBook

http://www.facebook.com/IMSFans



SHARE



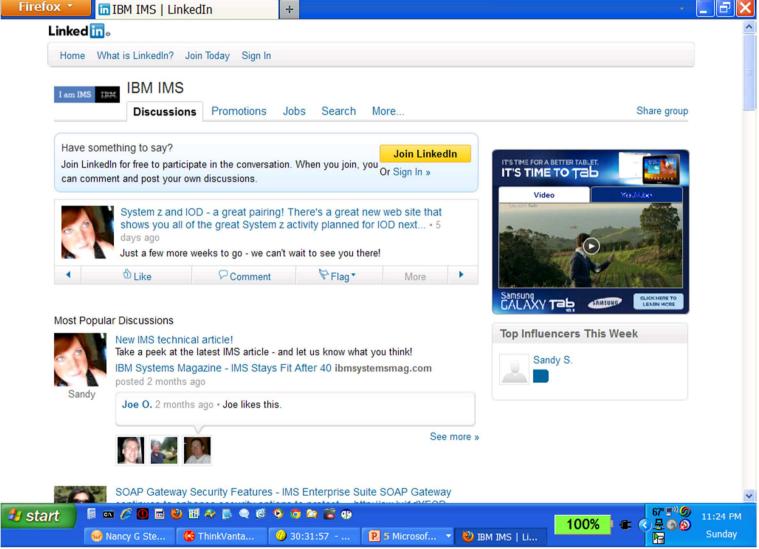


IMS on LinkedIn

http://www.linkedin.com/groups/IBM-IMS-1949922









IMS on Twitter

http://twitter.com/#!/IBM_IMS

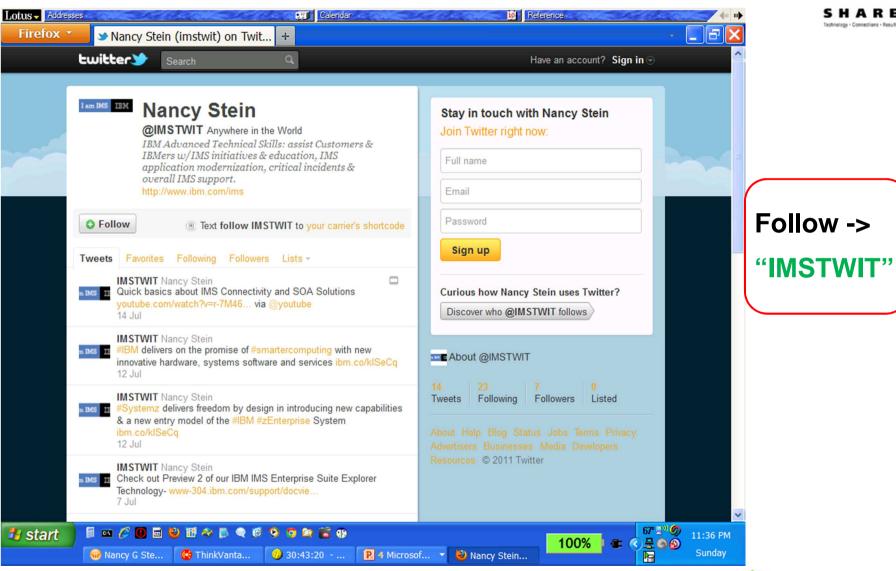




Follow ->
"IBM_IMS"

IMS on Twitter



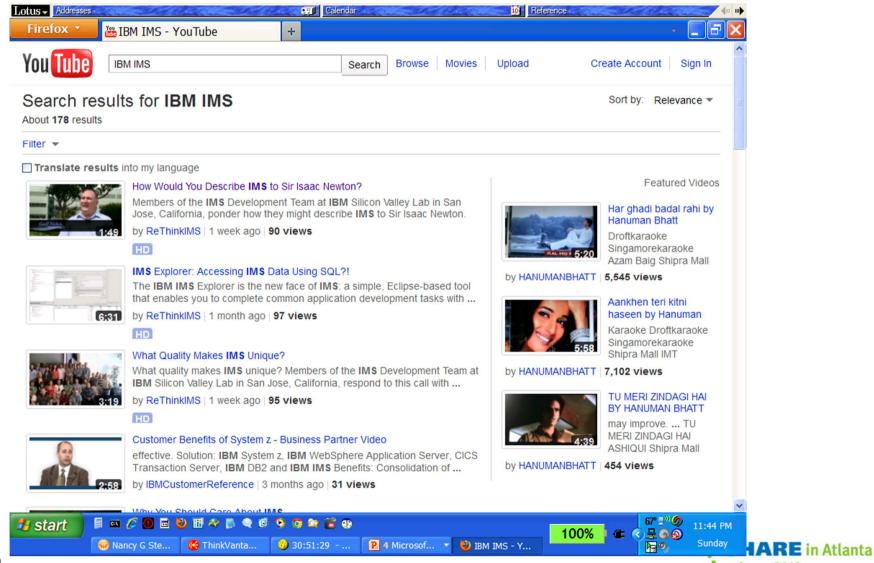




IMS on YouTube



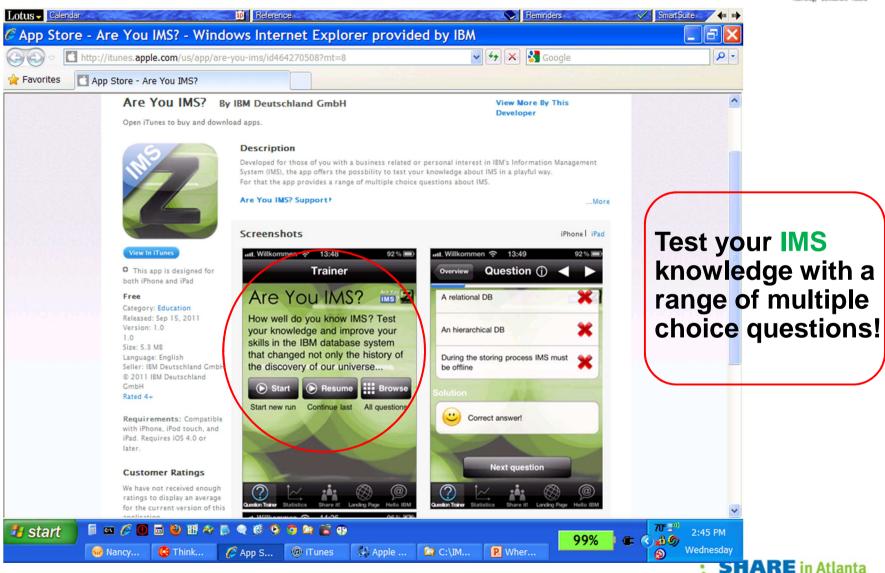
http://www.youtube.com/results?search_query=IBM+IMS&aq=f



IMS Application in the APPLE Store



http://bit.ly/gm4n8E



SHARE Organization

www.share.org

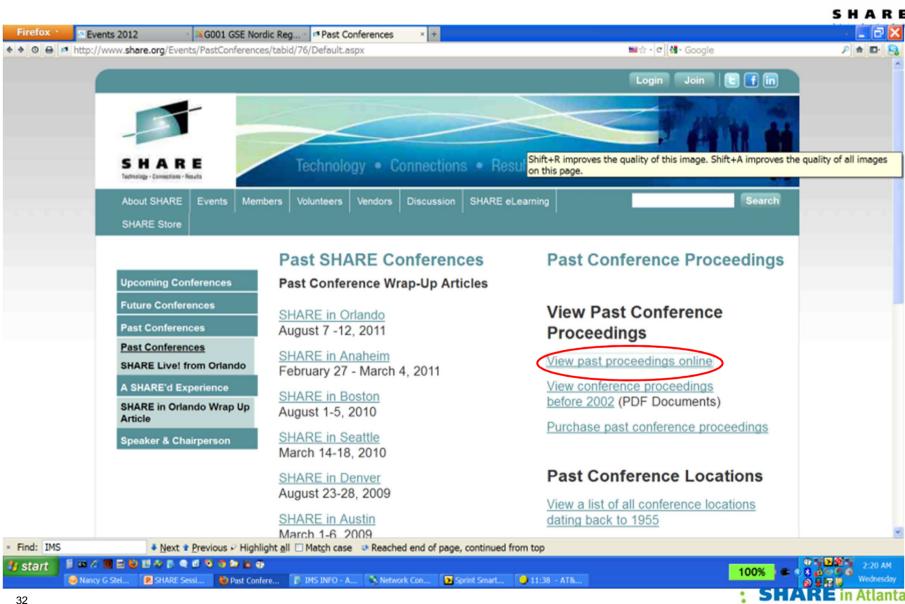






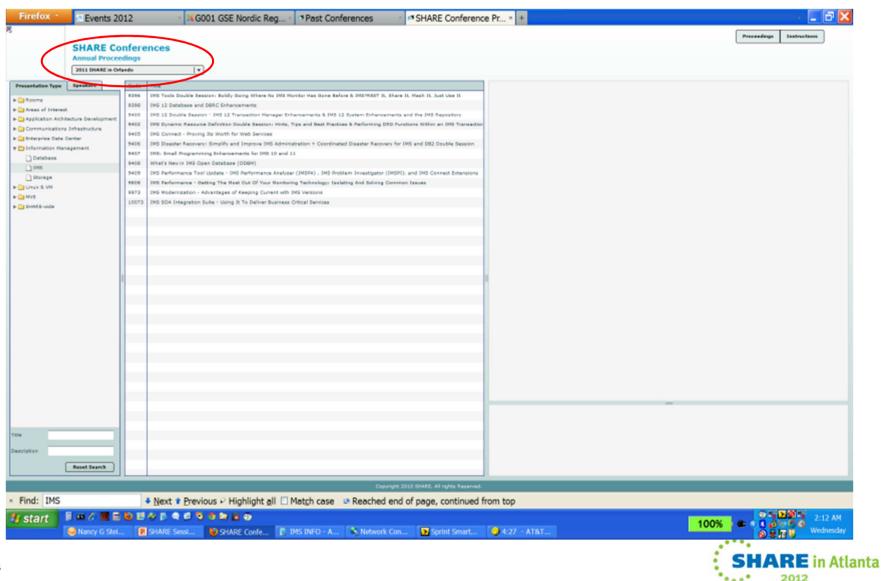
SHARE Organization





IMS Proceedings from SHARE





Guide SHARE Europe / Nordic

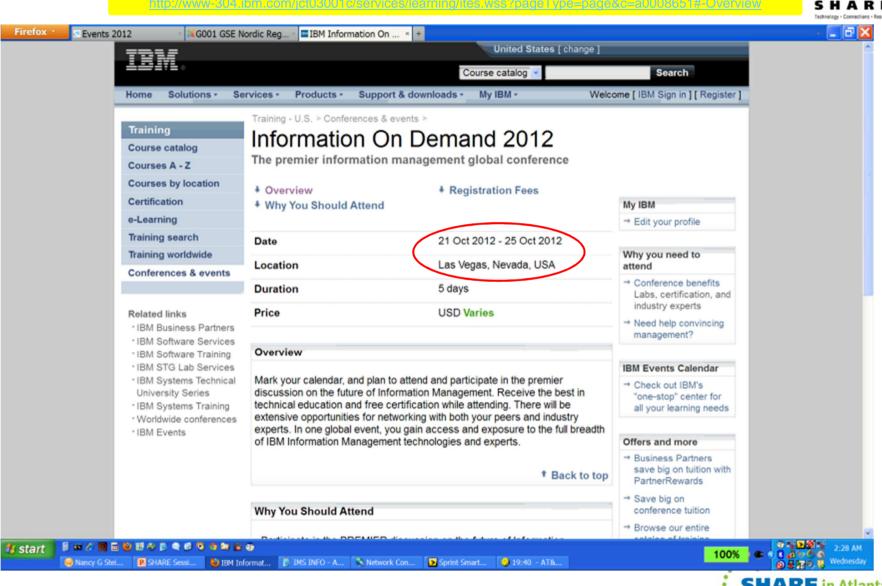






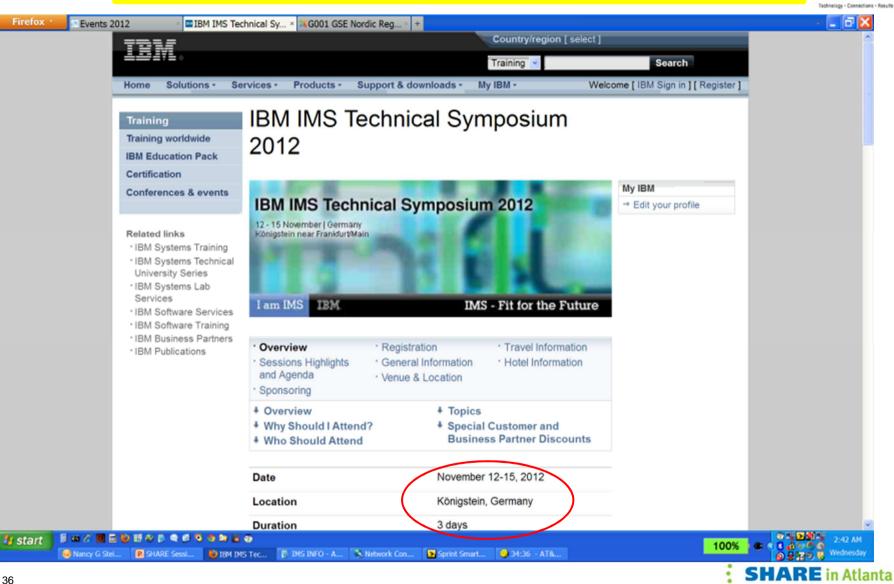
IMS at Information On Demand Conference





IMS Technical Symposium

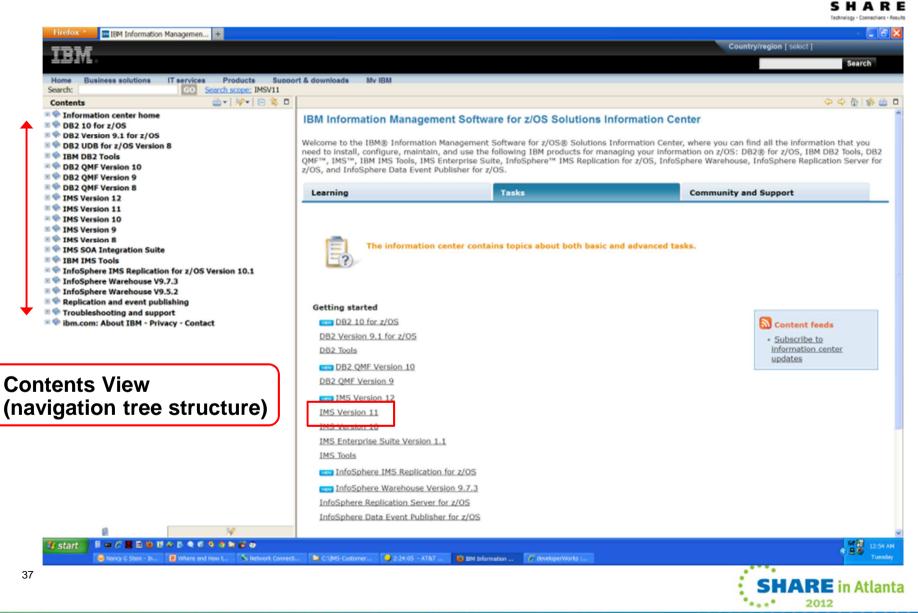




IM Information Center

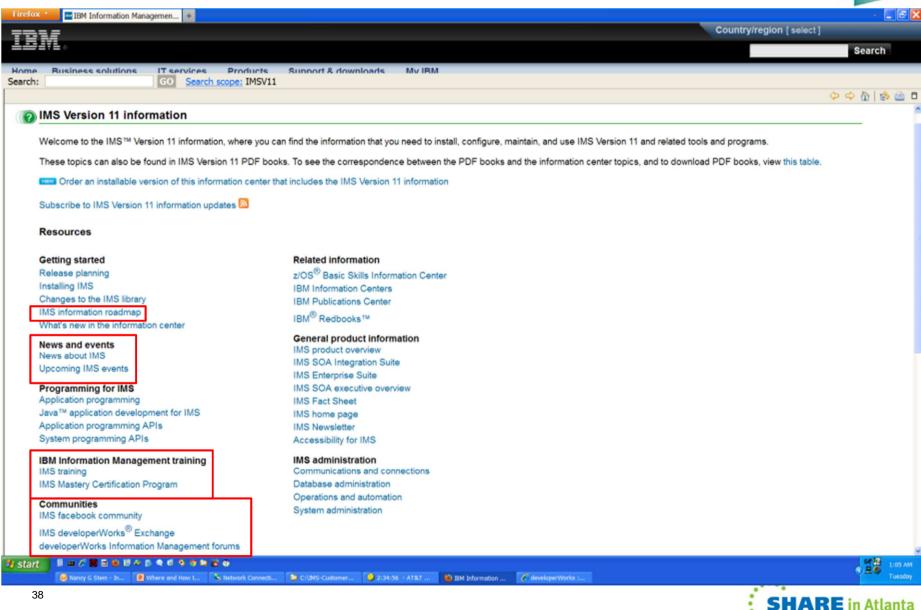
http://publib.boulder.ibm.com/infocenter/imzic





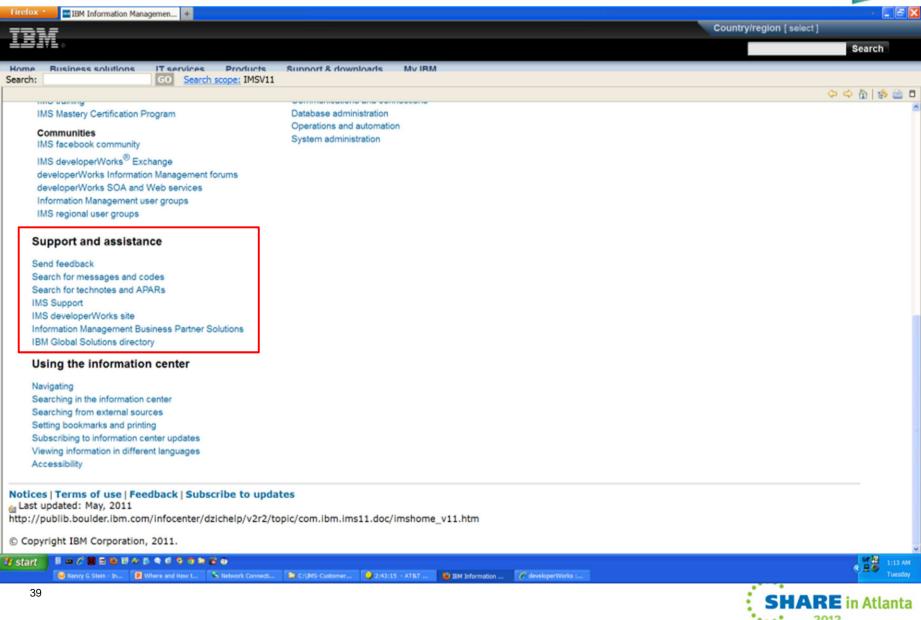
The Information Center...more than just product information





The Information Center...more than just product information



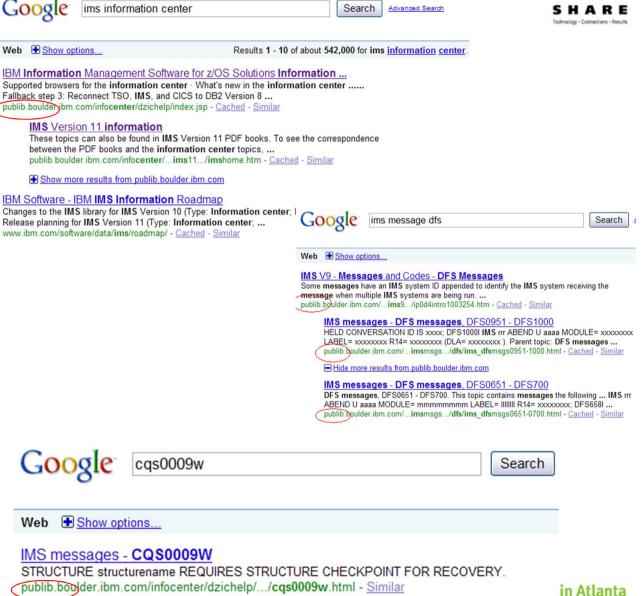


Cool features of the Information Center



Optimized for Google search:

- Users can easily get to information about IBM IM software products (DB2, IMS, Tools, etc...)
- 99% of Web searches that lead to Info Center topics come from Google

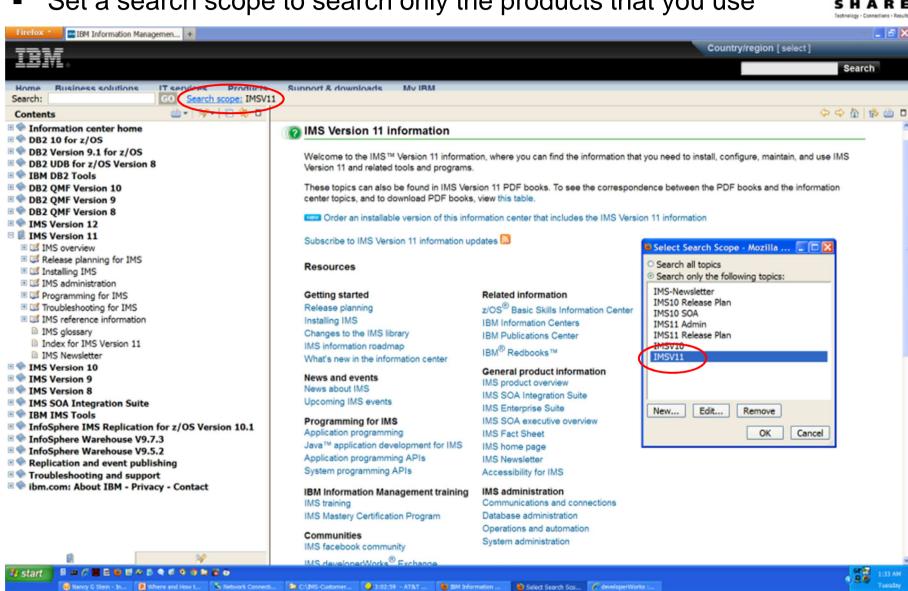


2012



2012

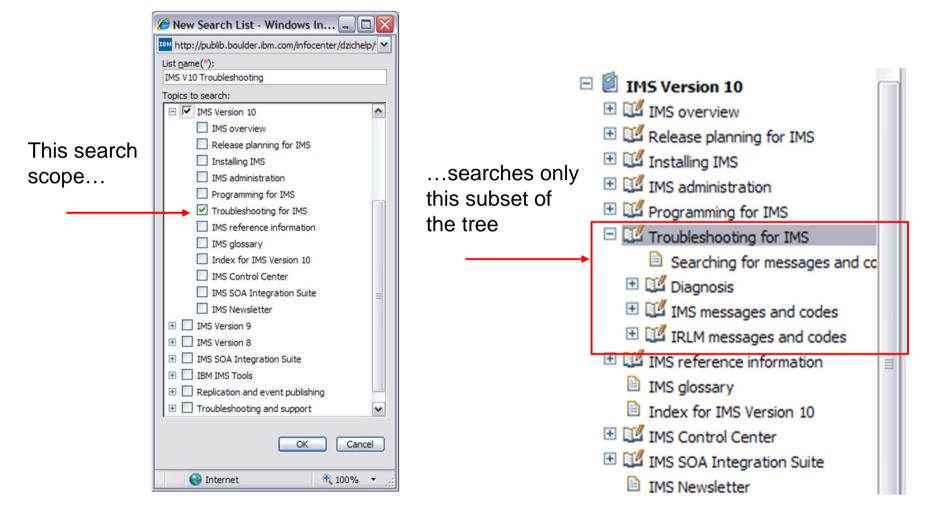
Set a search scope to search only the products that you use



41



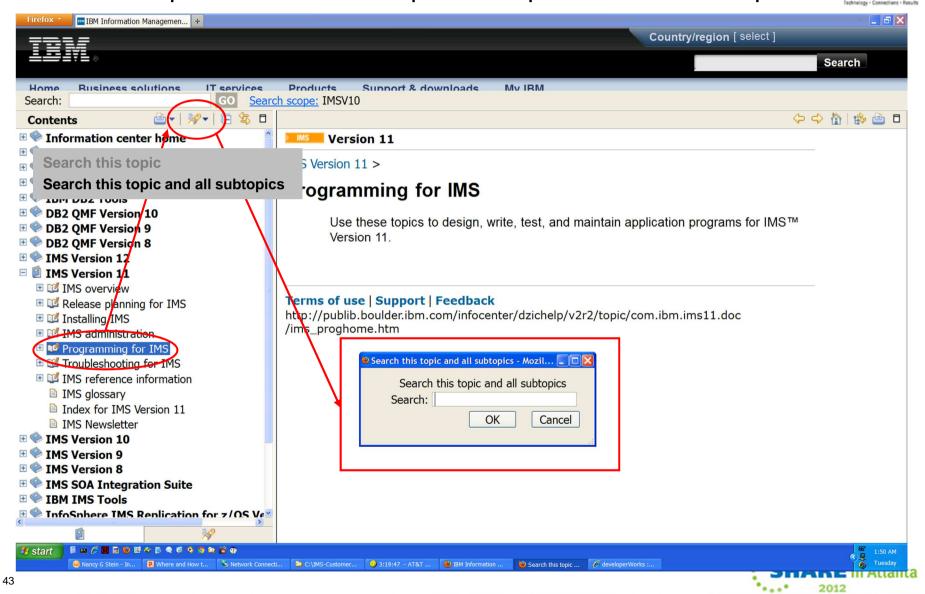
Set a search scope to search within a subset of topics





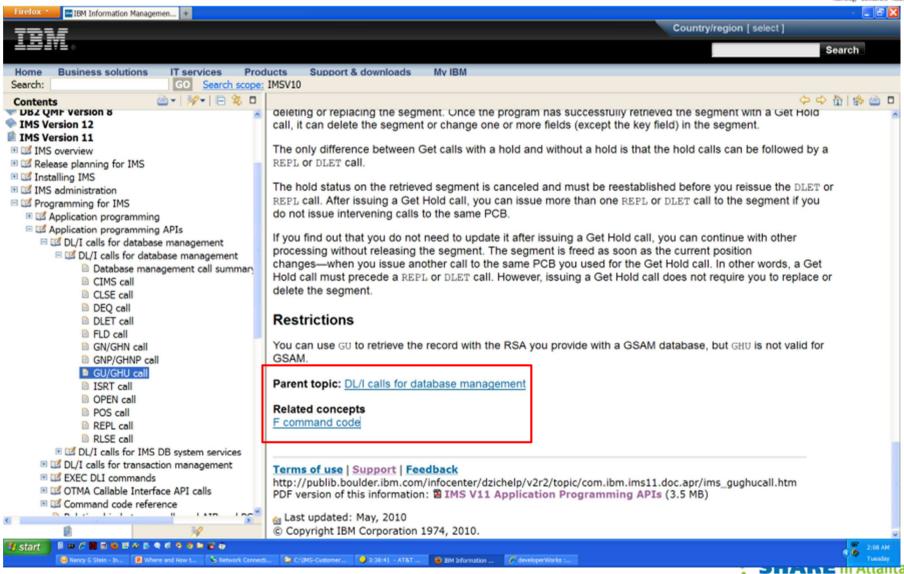


Search topic icon: Search a topic or a topic and all its subtopics



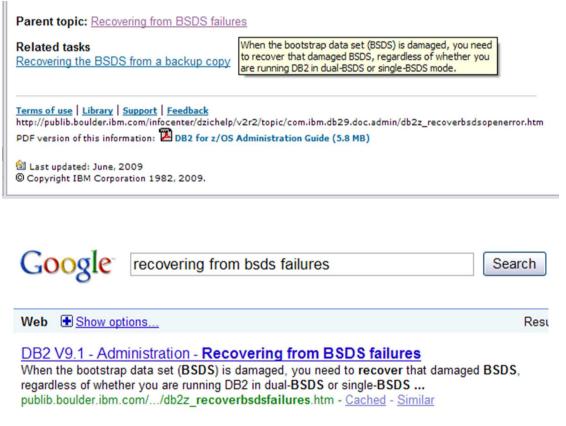


■ Parent topic links and links to related product information and other resources S H A R E

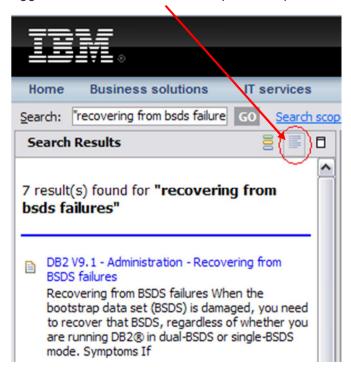




- Hover over a Parent topic link or a Related task link, and you will see a short description, which is the first paragraph of the linked-to topic.
- Short descriptions are a preview to target topic content (and also appear in Google search results).



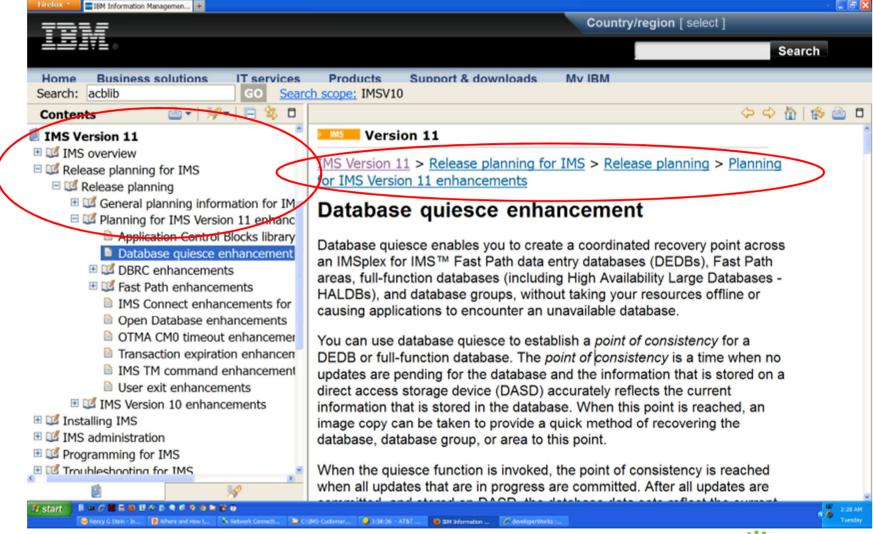
Toggle between show and hide topic descriptions





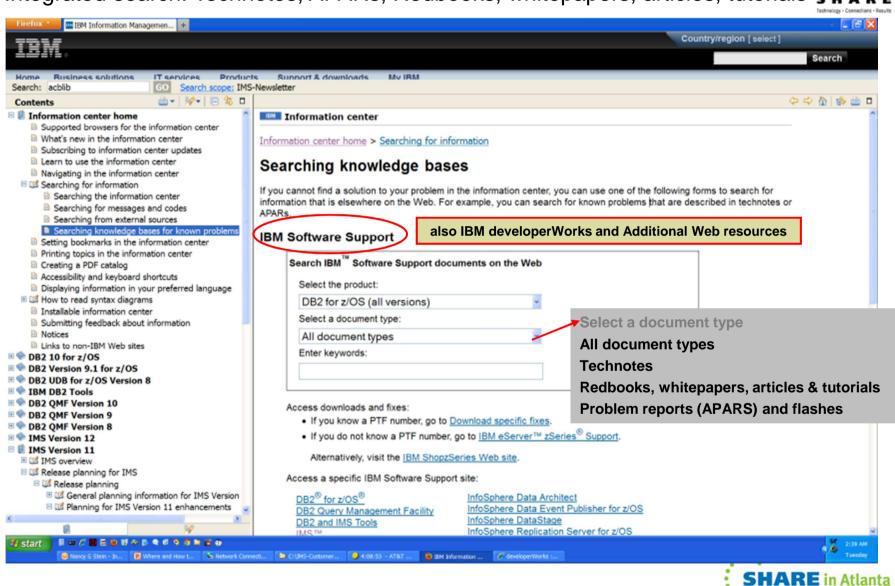


■"Breadcrumbs": active links that show a topic's location within the overall centers HARE



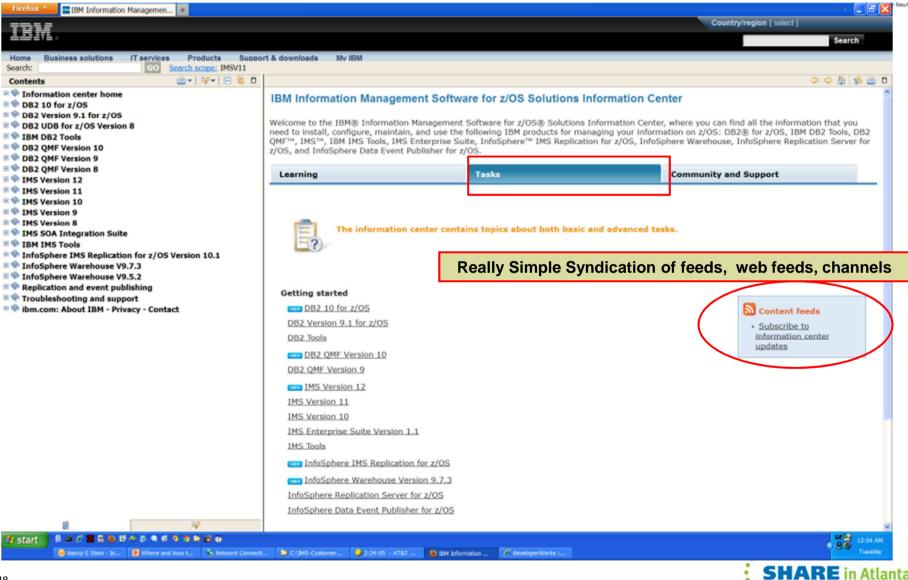


■ Integrated search: Technotes, APARs, Redbooks, whitepapers, articles, tutorials





RSS feeds for automatic notification about updates





Run through Info Center education at your own pace

SHARE

 Three animated Flash tours describe how to use the IC

 Click the "Tour the information center" link on the IC home page



Learn how to use the information center

Tours of the Information Management Software for z/OS[®] Solutions Information Center show you how to get the most out of using the information center.

The following three tours show you the most efficient ways to navigate, search, filter, and print the most current information that you need.

You can control the speed of a tour by using the toolbar at the bottom of your browser. Use the Pause button on the toolbar to study particular sections of a tour. Use the scroll bars on your browser window to better view certain sections of a tour.

How to get started with the information center

- . A 7- to 8-minute tour that includes the following lessons:
 - o How to navigate the information center
 - o How to bookmark a topic
 - o How to do a simple search in the information center
 - How to switch between Search Results and the Contents view
 - o How to print a topic from the Contents view

How to find what you need in the information center

- . A 7- to 8-minute tour that includes the following lessons:
 - o How to limit the scope of a search
 - o How to limit the scope from the Quick Menu
 - o How to search for exact words or phrases
 - o How to use Boolean operators in search strings
 - o How to search for Technotes, APARs, and PTFs

How to identify what's been added or updated to the information center

- . A 4- to 5-minute tour that includes the following lessons:
 - o What is in the "What's new in the information center" topic
 - o How to locate the new information in a topic
 - o How to subscribe to updates by using RSS feeds
 - o How to order the installable information center
 - o How to send feedback





An easy way to send us feedback



- Click Feedback in the bottom of any topic.
- 2. A form opens that is prepopulated with topic information.
- Type your comments and click Submit.

IT services

/ims_startingthecsl.htm

Business solutions

Search: acblib

Controlling IMS

- 🎀 - 🗀 % 🗖 erations and automa

Starting or restarting Starting an IMSp

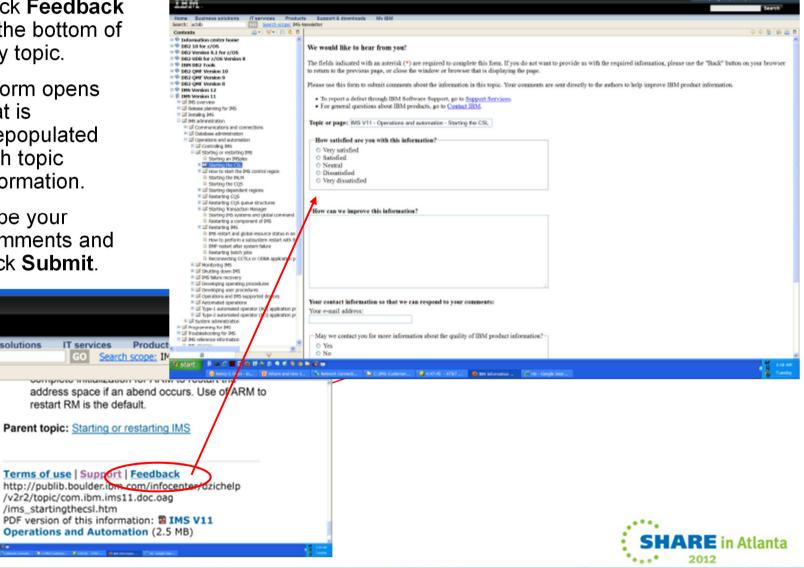
Starting the CSL Mow to start the Starting the IRLN

Starting the CQS

Starting depende

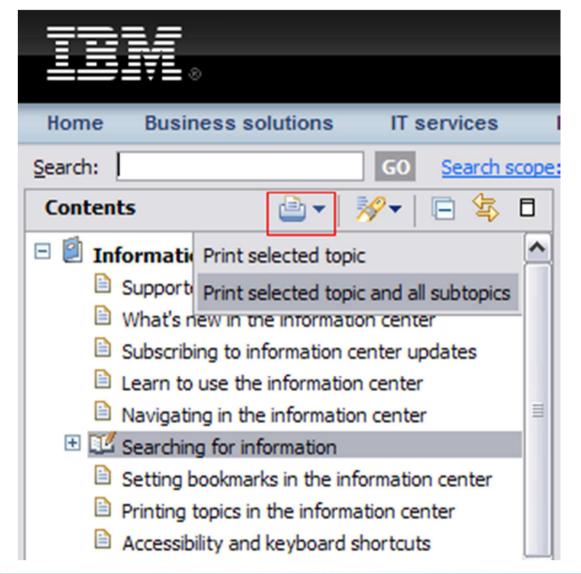
Restarting CQS q

Restarting CQS





Print topics icon: Print a topic or a topic and all of its subtopics

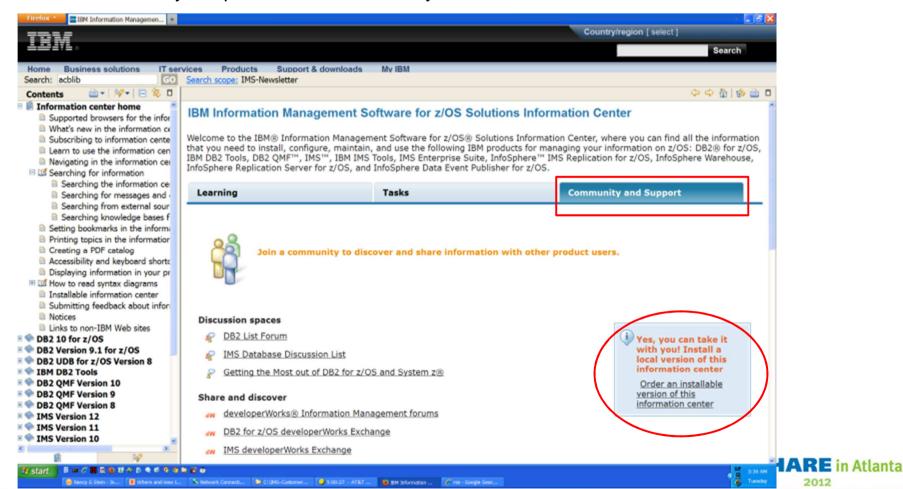




Yes, you can take Information Center with you



- A locally installable version is available (small charge)
 - Meets the needs customers who don't have Internet access
 - Install on a computer or intranet server
 - Install only the products and versions you need



Top 10 reasons to use the IMS Information Center



- 1. Contains more than just IMS product information (ie. DB2, CICS, z/OS)
- 2. The PDF files are available there too. No need to go to IBM Publications Center (unless you want to buy a hardcopy book)
- 3. It's current (Promise!)
- 4. We'll tell *you* when it's been updated (nudge, nudge)
- 5. You can take it with you (installable version)
- 6. Search-ability and Google-ability
- 7. Plays well with others (no additional software is required to use it)
- 8. Free tours are available (animated viewlets)
- 9. It's very easy to complain or to compliment (**Feedback**)
- 10. More than 23 million hits from over 63,000 users per month

IBM's #1 accessed Information Center out of 150+ Information Centers



Links to Information Center Resources



- External IM Information Center (GA up thru IMS V12):
 - http://publib.boulder.ibm.com/infocenter/imzic
- Launch page for the Flash animated tours:
 - http://publib.boulder.ibm.com/infocenter/imzic/topic/com.ibm.dzic.doc/dzicviewlet.htm
- Search for APARs and PTFs from the Information Center:
 - http://publib.boulder.ibm.com/infocenter/imzic/topic/com.ibm.support.dzic.doc/html/search.html
- Order the installable Information Center from the IBM Publications Center:
 - http://www.elink.ibmlink.ibm.com/publications/servlet/pbi.wss?CTY=US&FNC=SRX&PBL=SK5T7377



Additional Data Management Communities for IMS



- Data Management Community share and interact on all Data Management topics with peers around the world
 - www.ibm.com/software/data/management/community.html
 - Links to Blogs, Twitter, Facebook, YouTube, LinkedIn, Communities, Forums
- IMS developerWorks
 - https://www.ibm.com/developerworks/data/products/ims/
- IMS Application Development Forum
 - <u>www.ibm.com/developerworks/forums/forum.jspa?forumID=1632</u>
- Rational Cafes for host application programming languages
 - www.ibm.com/software/rational/cafe/index.jspa
- Information Champions recognized individuals who have made outstanding contributions to the Information Management community
 - www.ibm.com/software/data/champion





www.youtube.com/user/ReThinkIMS









www.ims-ug.org





facebook.com/IMSFans



slistserv.bmc.com





linkedin.com/groups?mostPopular=&gid=1949922



ibm.com/vrm/newsletter/11069



www.ibm.com/software/rational/cafe/community/cobol/ims?view=overview

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