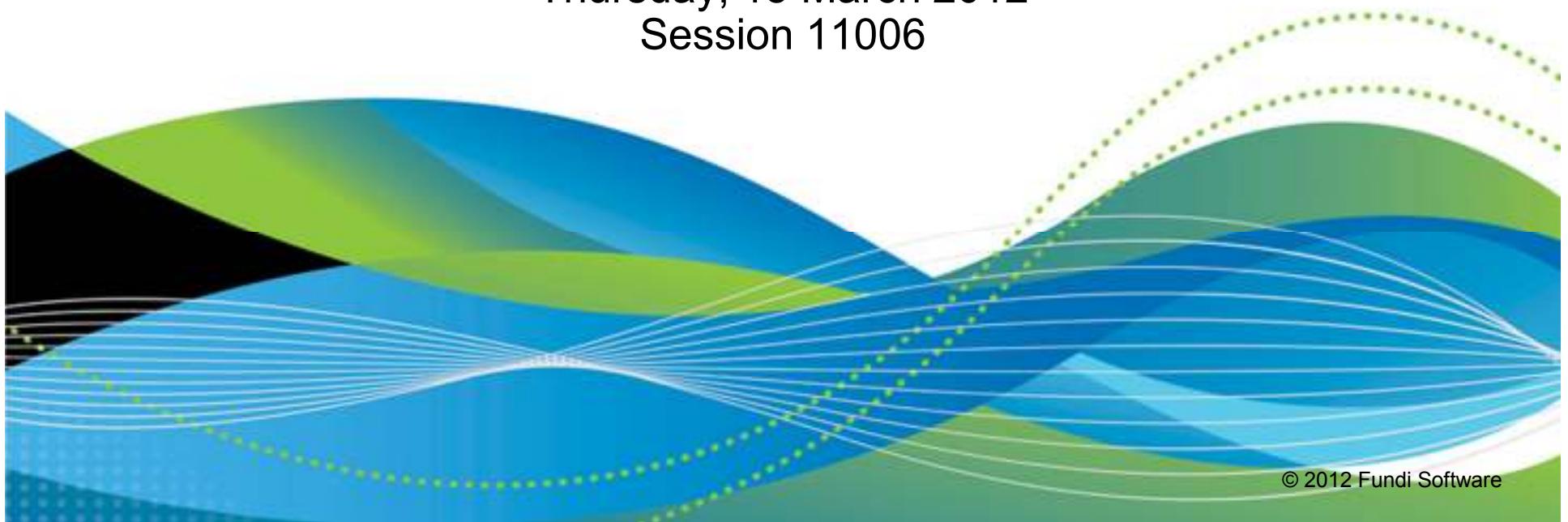


Problem Analysis with IMS Tools

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Fundи Software

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Session 11006





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Agenda



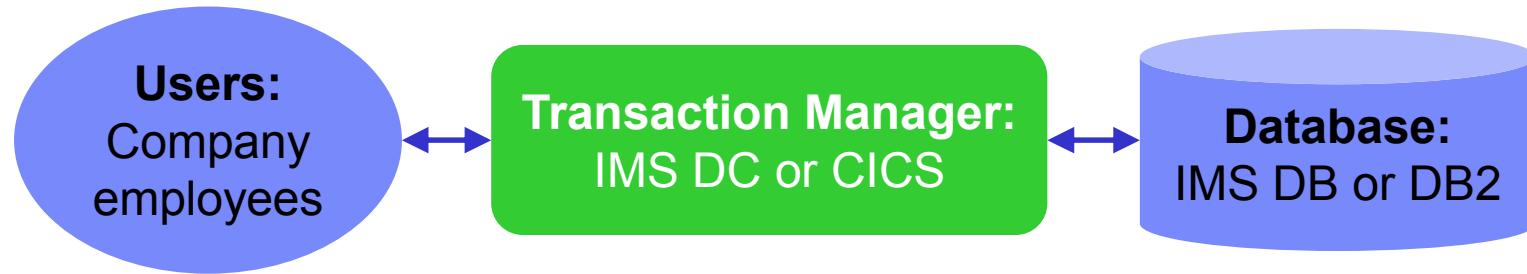
**Introducing
Transaction Analysis Workbench**

Scenario: IMS DB2 problem

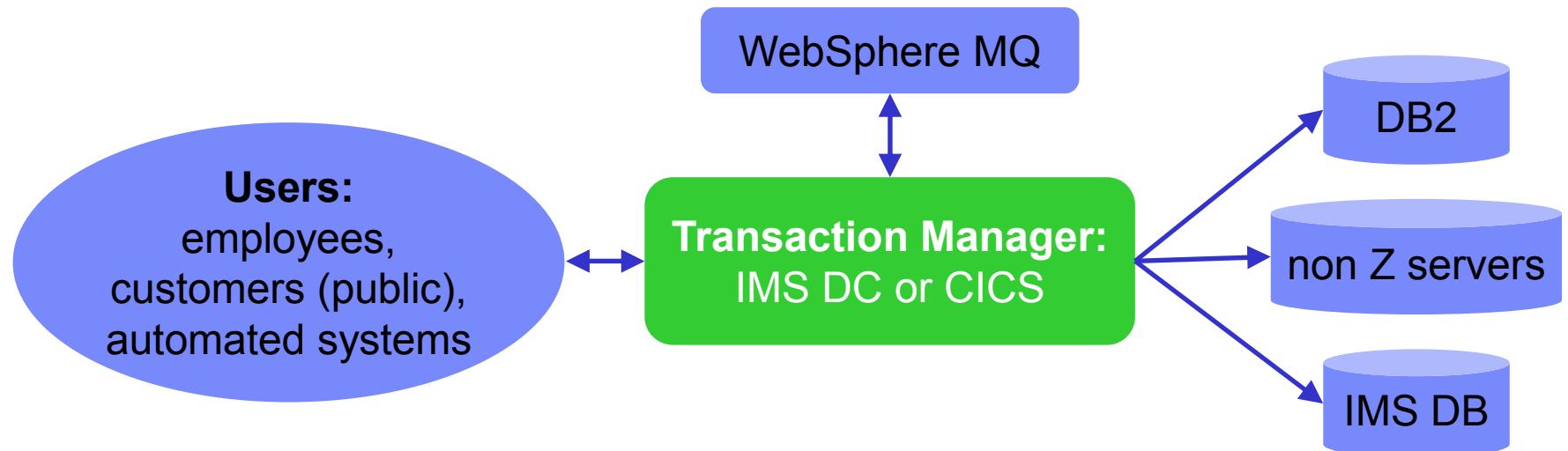
Batch SMF and OPERLOG reports

It's all about evolution

1980: in-house users only; simple data, single data store

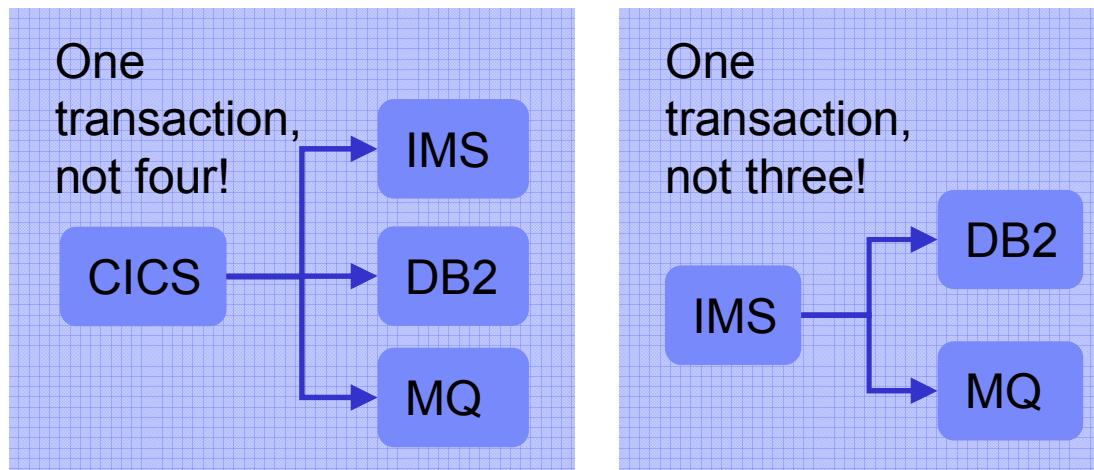
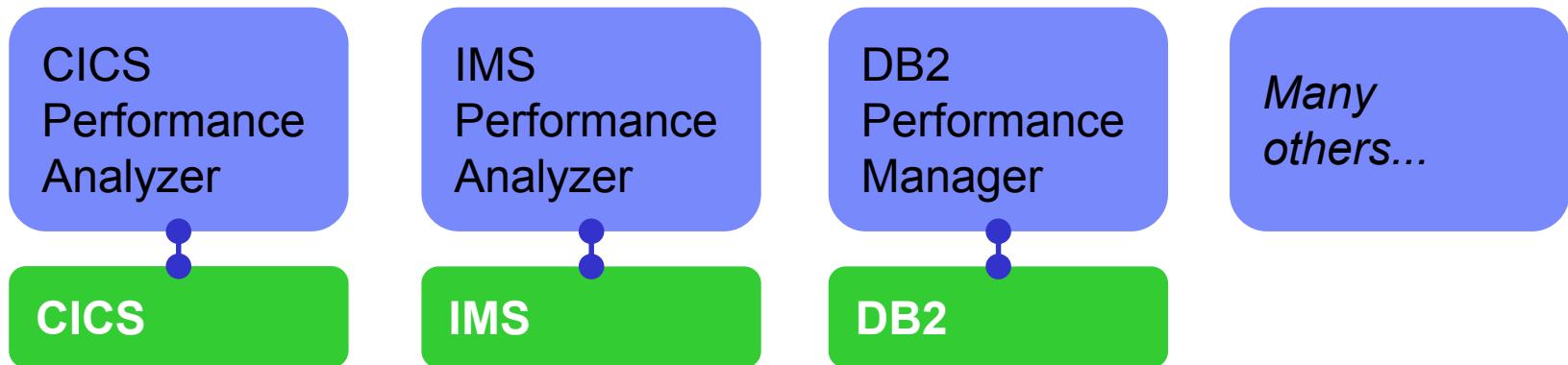


2012: users are customers; data is complex, often distributed



Analysis tools have not kept pace

There are many tools to help analyze *individual* transaction environments on System z:



Each tool is well-suited to its environment, but you often need a subject matter expert to use each tool

Product overview

- A transaction analysis framework for System z
 - Not transaction manager specific
 - Leverages current IBM tools for transaction analysis
- Not IMS or CICS specific, but first release provides more synergy with the existing tools for those transaction managers
- Automates collection of data needed for problem analysis
- Provides a session manager to manage problem analysis through its lifecycle
- In this presentation, it might look like the Workbench is IMS or CICS centric but that is not the case
 - The tools for IMS and CICS are the first to be engaged

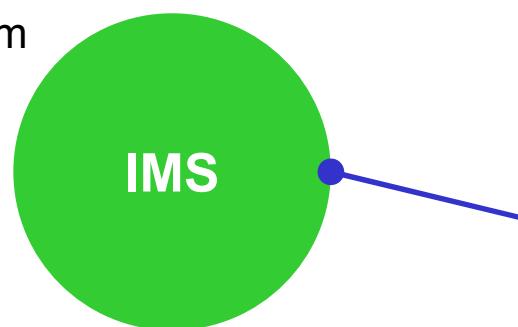
Product goals

- Enable higher productivity by lower skilled staff.
- Automate trivial tasks commonly needed for problem determination.
 - Data acquisition – get the data needed for problem analysis
 - Reporting – basic reporting without tool specific knowledge
 - Autonomics - automated transaction analysis
- Allow the “first responder” to determine the most likely source of the problem.
 - Give the receiving expert confidence in the assignment
- Allow for “deep dive” problem determination via synergy with other IBM tools
 - Create a “common” approach to transaction problem resolution
 - Increase the degree and ease of collaboration in problem resolution

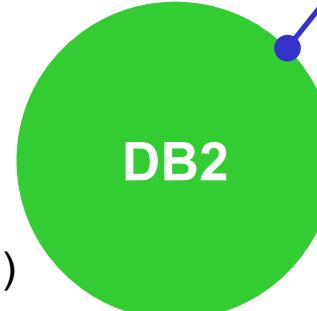


Supported logs

IMS log
IMS transaction index
IMS monitor and DB monitor
IMS Connect event data
CQS log stream

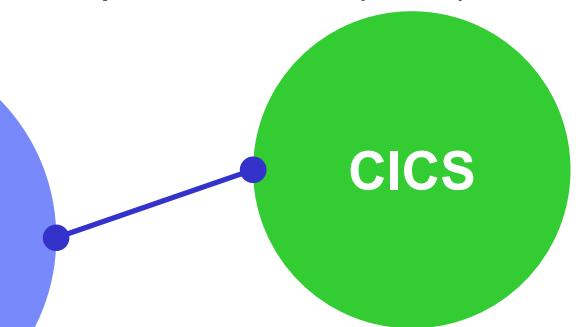


DB2 log
Accounting (SMF)
Performance (SMF)



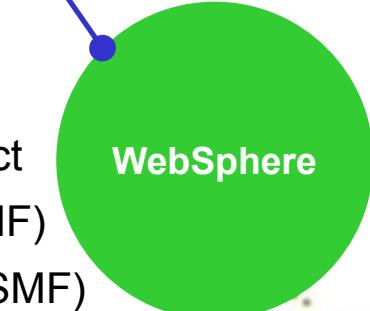
Selected SMF record types (in either log streams or data sets)
OPERLOG (log stream)

CMF performance (SMF)



Transaction Analysis Workbench

WebSphere MQ log extract
Statistics (SMF)
Accounting (SMF)



Session manager (ISPF dialog)

- Session manager approach to problem management:
 - Register the problem
 - Locate the files required to diagnose the problem: IMS, DB2, CICS, SMF, OPERLOG etc.
 - Resume from where you left off, or from a previous save-point
 - Write reminder notes and information as you go
 - Re-assign the problem to the appropriate subject-matter expert
 - Use PI-style interactive analysis to look at related logs and other subsystem events via SMF, OPERLOG etc.
 - Run reports that are specific to the problem

Scenario: IMS DB2 problem

- On the following slides, we present an example scenario:
a user has reported a long transaction response time for
an IMS transaction performing DB2 updates
- The analysis is divided into two parts:
 1. The **first responder** registers the problem in the Workbench
session manager, collects the log files, and then runs some
preliminary batch reports to attempt to identify the cause of
the problem
 2. The **specialist** performs a “deep dive” on the problem:
reviewing the reports, and using interactive analysis to identify
the specific log records for the cause of the problem



IMS DB2 problem: creating a session

File Help

Problem Details

Row 1 to 3 of 3

Command ==> _____

Scroll ==> [PAGE](#)

Key : 00000007

Summary : [IMS DB2 problem](#)

Description...

Severity : -

Reference : — When problem occurred —

Reported by : YYYY-MM-DD HH.MM.SS.TH

Assigned to : From [2010-06-24](#) [15.20.00.00](#)

Status : To [2010-06-24](#) [16.50.00.00](#) Zone . . . [LOCAL](#)

Systems where problem occurred (maximum of 32):

/	System +	Type +
—	IADG	IMS
—	DB3A	DB2
—	FTS1	IMAGE

***** Bottom of data *****

Create a session (main menu ▶ option 1 **Sessions** ▶ **NEW**).

Add the names of the relevant IMS, DB2, and MVS ("IMAGE") systems.

IMS DB2 problem: adding log files

File Help

Locate and Manage Log Files

Command ==> _____

Row 1 to 4 of 4

Scroll ==> [PAGE](#)

Select an option to add log files to the session then press Enter

- 1. Manually specify the log files required for analysis
- 2. Run automated file selection to locate the required log files

Automated File Selection:

System . . . : _____ +

— Locate Files Interval —

Type . . . : _____ +

YYYY-MM-DD HH.MM.SS.TH

From 2010-06-24 15.20.00.00

To 2010-06-24 16.50.00.00

Log Files:

/

Data Set Name

_____ IMPOT01.SLDSP.IADG.D10175.T1624488.V25
 _____ IMPOT01.DB3A.ARCLG1.A0000037
 _____ FUNDID.SMF.D100624.TESTING.FULL

System		File
Name	Type	Type
IADG	IMS	LOG
DB3A	DB2	LOG
FTS1	IMAGE	SMF

***** Bottom of data *****

On the session menu, select Files. Either manually add the associated IMS and DB2 logs, or used automated file selection. Manually add the SMF file.

IMS DB2 problem: batch reporting

File Help

Reporting

Option ==> _____

Select a reporting option then press Enter.

- 1 IMS Transaction and system analysis using IMS PA
- 2 CICS Transaction and system analysis using CICS PA
- 3 SMF z/OS and subsystem analysis
- 4 OPERLOG Sysplex operations log (SYSLOG)

On the session menu, select option 3 **Reporting**. Then, on the reporting menu, select option 1 **IMS**.

IMS DB2 problem: IMS PA reporting

File Help

Reporting - IMS Transaction and System Analysis

Command ==> _____

Type of analysis:

- Individual transaction detail
- Transaction statistical summary
- IMS system resources
- Deadlock analysis

Report Interval

From	<u>2010-06-24</u>	<u>15.20.00.00</u>
To	<u>2010-06-24</u>	<u>16.50.00.00</u>

Focus of transaction analysis:

- Response time breakdown and CPU usage
- DLI calls
- Fast Path database and buffers
- Subsystem usage
- CICS DBCTL

Select the IMS system to report against, or specify an IMS log file:

2 1. System . . . +
2. Log File : : 'IMPOT01.SLDSP.IADG.D10175.T1624488.V25' +

Select reports, and the IMS log file. Press Enter to view the generated report JCL, and then enter **SUB** to submit the job.



IMS DB2 problem: IMS PA reporting

LIST0001 Printed at 16:03:44 01Sep2011

Org	IMS Tran	Start
LTERM	Trancode	
FUNTRM15	IVTNV	16.26.06.784315
FUNTRM15	CEXTNONC	16.31.50.839616
FUNTRM15	MQATREQ1	16.33.18.743821
FUNTRM15	MQATREQ1	16.33.26.293602
FUNTRM15	MQATREQ1	16.33.33.575316
FUNTRM15	MQATREQ1	16.33.53.109929
FUNTRM15	MQATREQ1	16.33.59.157802

Tran detail: Response & CPU					
		Data from 16.31.08 24Jun2010			
DB	Call	CPU	Output	InputQ	
Count	Time	Userid	LTERM	Time	
1	0.002527	FUNTRM15	FUNTRM15	0.000257	
5	0.012386	FUNTRM15	FUNTRM15	0.000170	
5	0.026647	FUNTRM15	FUNTRM15	0.004280	
5	0.032212	FUNTRM15	FUNTRM15	0.000553	
5	0.041999	FUNTRM15	FUNTRM15	0.000562	
5	0.032898	FUNTRM15	FUNTRM15	0.000649	
0	0.013980	FUNTRM15	FUNTRM15	0.000543	



The worst-performing transaction. We will take a closer look at this transaction when interactively browsing the logs.

Process	OutputQ	Total	IMS	Resp	ABEND
Time	Time	IMS	Time	Time	Code
0.003702	0.000068	0.004027	0.004027		
0.021937	0.000000	0.022107	0.016131		
0.468912	0.000000	0.473192	0.462459		
0.407164	0.000000	0.407717	0.395793		
0.497229	0.000000	0.497791	0.487811		
0.384754	0.000000	0.385403	0.373700		
0.424378	0.000000	0.424921	0.419555		



IMS DB2 problem: SMF reporting

File Help

Reporting - z/OS and Subsystem Analysis

Command ==> _____

z/OS MVS system analysis:

- CPU, storage and paging
- Address space accounting
- MVS System Logger
- VSAM data set statistics

Report Interval

From 2010-06-24 15.20.00.00
To 2010-06-24 16.50.00.00

Subsystem analysis:

- DB2 thread accounting
- WebSphere MQ thread accounting
- APPC conversations
- IMS IRLM long lock

Select the z/OS system to report against, or specify an SMF file:

- 2 1. System . . . +
2. SMF File . . . 'FUNDID.SMF.D100624.TESTING.FULL' +

Return to the reporting menu, and select option 3 **SMF**. Select all reports, and the SMF file. Press Enter to view the generated report JCL, and then enter SUB to submit the job.

IMS DB2 problem: SMF reporting DB2 accounting



V1R1M0

Transaction Analysis Workbench SMF Type=101 DB2 Accounting Summary

DB2 Plan	Connection		Thread	
SSID Name	Name	Type	Count	
DB3A CEXTPGM	IADG	IMS MPP	68	Start: 2010-06-24 07:27:39 End: 2010-06-24 08:44:00
Class1: Thread Time	Avg:	Elapsed=70.43305	CPU= .011006	Interval: 01:16:20
	Max:	Elapsed=2045.732	CPU= .013724	Rate/sec: < 1
Class2: In-DB2 Time	Avg:	Elapsed= .015108	CPU= .006035	
	Max:	Elapsed= .033537	CPU= .008234	
Class3: Suspend Time	Avg:	Total = .008709	I/O= .000000 Lock/Latch= .002404 Other= .006305	
	Max:	Total = .017377	I/O= .000000 Lock/Latch= .007199 Other= .010178	
Buffer Manager Summary	Avg:	GtPgRq= 7.0	SyPgUp= 3.0	
	Max:	GtPgRq= 7	SyPgUp= 3	
Locking Summary	Avg:	Suspnd= .0	DeadLk= .0 TmeOut= .0	MxPgLk= 1.0
	Max:	Suspnd= 0	DeadLk= 0 TmeOut= 0	MxPgLk= 1
SQL DML Query/Update	Avg:	Sel= .0	Ins= 1.0 Upd= 1.0 Del= 1.0	
	Max:	Sel= 0	Ins= 1 Upd= 1 Del= 1	
SQL DML 'Other'	Avg:	Des= .0	Pre= .0 Ope= 1.0 Fet= 9.0 Clo= 1.0	
	Max:	Des= 0	Pre= 0 Ope= 1 Fet= 9 Clo= 1	



IMS DB2 problem: SMF reporting WebSphere MQ

V1R1M0

Transaction Analysis Workbench SMF Type=116-0 WebSphere MQ Accounting Class 1 Summary

MQ SSID CSQ6	-- Connection --		---- QMGR CPU ----		-- Elapsed Time --		
	Type	Name	Average	Maximum	Average	Maximum	
IMSDEP	IADG		0.000058	0.000085	0.000272	0.000442	
<hr/>							
Thread Count	----- Average GET Counts -----				----- Average PUT Counts -----		
5	<=99	<=999	<=9999	>=10000	<=99	<=999	<=9999
	0.0	0.0	0.0	0.0	0.0	0.0	0.0
MQ SSID CSQ6	-- Connection --		---- QMGR CPU ----		-- Elapsed Time --		
	Type	Name	Average	Maximum	Average	Maximum	
IMSDEP	IADG	PSB MQATPGM	0.001819	0.008076	0.167525	0.425349	
Thread Count	----- Average GET Counts -----				----- Average PUT Counts -----		
44	<=99	<=999	<=9999	>=10000	<=99	<=999	<=9999
	2.0	0.0	0.0	0.0	2.0	0.0	0.0

IMS DB2 problem: creating an IMS transaction index

File Help

Locate and Manage Log Files

Row 1 to 4 of 4

Command ==> _____

Scroll ==> [PAGE](#)

Select an option to add log files to the session then press Enter

- 1. Manually specify the log files required for analysis
- 2. Run automated file selection to locate the required log files

Automated File Selection:

System +

— Locate Files Interval —

YYYY-MM-DD HH.MM.SS.TH

Type +

From 2010-06-24 15.20.00.00

To 2010-06-24 16.50.00.00

Log Files:

/

Data Set Name

IMPOT01.SESSION7.TRANIX

IMPOT01.SLDSP.IADG.D10175.T1624488.V25

IMPOT01.DB3A.ARCLG1.A0000037

FUNDID.SMF.D100624.TESTING.FULL

System		File
Name	Type	Type
IADG	IMS	EXTRACT
IADG	IMS	LOG
DB3A	DB2	LOG
FTS1	IMAGE	SMF

***** Bottom of data *****



We entered X next to the IMS log file: this generated JCL to create an IMS transaction index, which we have added to our list of log files.

IMS DB2 problem: interactive investigation

File Menu Time Slicing Help

Investigate Row 1 of 4 More: < >
Command ==> Scroll ==> PAGE

Time Slice (ON)					
Time	Date	Duration	Zone	Filter +	
HH.MM.SS.thmiju <u>16.31.00.00000</u>	YYYY-MM-DD <u>2010-06-24</u>	HH.MM.SS <u>00.03.00</u>	LOCAL		
S	Type Start Time	Date	Duration	Coverage	
IMS	16.25.44.803974	2010-06-24 Thu	00.09.12	COMPLETE	
IMS	16.24.48.817930	2010-06-24 Thu	01.16.22	COMPLETE	
DB2	15.15.49.963120	2010-06-24 Thu	02.09.59	COMPLETE	
SMF	15.15.00.000000	2010-06-24 Thu	01.44.53	COMPLETE	
***** Bottom of data *****					



Now return to the session menu, and then select option 4 Investigate.
Enter **S** in the top line action field to browse a merged view of all log files.

IMS DB2 problem: interactive investigation



<u>File</u>	<u>Mode</u>	<u>Filter</u>	<u>Time</u>	<u>Labels</u>	<u>Options</u>	<u>Help</u>
BROWSE	IMPOT01.SESSION7.TRANIX +				Record 00000001 More: < >	
Command ===>	filter				Scroll ==>	PAGE
Slice . . Duration	00.03.00		Date	2010-06-24	Time	16.31.00.000000
Code Description	< 00.05.00.00000 >			2010-06-24 Thursday	Time (LOCAL)	
/						
CA01 Transaction	TranCode=IVTNV	Region=0004				16.25.44.803974
CA01 Transaction	TranCode=IVTNV	Region=0004				16.25.54.990783
CA01 Transaction	TranCode=IVTNV	Region=0004				16.25.58.784455
CA01 Transaction	TranCode=IVTNV	Region=0004				16.26.01.792346
CA01 Transaction	TranCode=IVTNV	Region=0004				16.26.03.982323
CA01 Transaction	TranCode=IVTNV	Region=0004				16.26.06.784325
33 Free Message						16.26.06.794415
0010 DB2 System Event	- No Log Activity					16.26.47.937232
0010 DB2 System Event	- No Log Activity					16.26.51.941616
0010 DB2 System Event	- No Log Activity					16.26.55.944464
0010 DB2 System Event	- No Log Activity					16.26.59.947952
0010 DB2 System Event	- No Log Activity					16.27.03.951568
0010 DB2 System Event	- No Log Activity					16.27.07.955376
0010 DB2 System Event	- No Log Activity					16.27.11.958656
0010 DB2 System Event	- No Log Activity					16.27.15.962528
0010 DB2 System Event	- No Log Activity					16.27.19.965472
0010 DB2 System Event	- No Log Activity					16.27.23.969712

Enter FILTER on the command line.

IMS DB2 problem: defining a filter

File Menu View Help
 VIEW Filter Row 1 of 1 More: < >
 Command ==> _____ Scroll ==> PAGE
 Specify filtering criteria then press EXIT (F3) to apply the filter.
 Filter . . . : _____ +
 Description . . . : _____ _ Activate Tracking
 / Log Code + Exc Description
 s IMS CA01
 Level 001 Conditions YES Form _____ + REXX _____
 **** Bottom of data ****



Specify a filter to display only transaction index (IMS CA01) records, and then enter S next to the filter to specify more detailed conditions.

IMS DB2 problem: defining a filter

File Menu Edit Object Lists Help

Conditions

Command ==> _____

Row 1 to 2 of 2

Scroll ==> PAGE

Code: CA01

/ Field Name +	Oper	Value +
TPESAF	GT	0
PROCESS	GT	0.4

***** Bottom of data *****

Specify a filter conditions to display only those CA01 records with TPESAF > 0 and PROCESS > 0.4. Press F3 to apply the filter.

IMS DB2 problem: interactive investigation

```

File Mode Filter Time Labels Options Help
BROWSE IMPOT01.SESSION7.TRANIX +
Record 00004088 More: < >
Command ==> _____ Scroll ==> PAGE
Slice . . Duration 00.00.00 Date 2010-06-24 Time 16.31.00.000000
Code Description < 00.05.00.000000 > 2010-06-24 Thursday Time (LOCAL)
/
-----
CA01 Transaction TranCode=MQATREQ1 Region=0001           16.33.18.743854
CA01 Transaction TranCode=MQATREQ1 Region=0001           16.33.26.293611
tx CA01 Transaction TranCode=MQATREQ1 Region=0004           16.33.33.575325
CA01 Transaction TranCode=MQATREQ1 Region=0004           16.33.59.157812
CA01 Transaction TranCode=MQATREQ1 Region=0004           16.34.30.389305
CA01 Transaction TranCode=MQATREQ1 Region=0004           16.34.57.373527
CA01 Transaction TranCode=MQATREQ1 Region=0002           16.35.37.491478
***** Bottom of Data *****

```



There are a number of transactions with long response times to choose from, but let's investigate the transaction that we identified in the batch reports. Enter **TX** next to it.

IMS DB2 problem: transaction tracking

File Mode Filter Time Labels Options Help						
BROWSE	IMPOT01.SESSION7.TRANIX +					
Command ==>						
	Slice . .	Duration	00.00.00	Date	2010-06-24	Time
	Code	Description	< 00.05.00.000000 >	2010-06-24	Thursday	16.31.00.000000 Time (LOCAL)
/						
r	CA01	Transaction	TranCode=MQATREQ1	Region=0004		16.33.33.575325
	01	Input Message	TranCode=MQATREQ1			16.33.33.575325
	35	Input Message	Enqueue	TranCode=MQATREQ1		16.33.33.575351
	08	Application Start	TranCode=MQATREQ1	Region=0004		16.33.33.575847
	5607	Start of UOR	Program=MQATPGM	Region=0004		16.33.33.575847
	31	DLI GU	TranCode=MQATREQ1	Region=0004		16.33.33.575882
	5616	Start of protected	UOW	Region=0004		16.33.33.576291
	5E	SB Handler requests	Image Capture	Region=0004		16.33.33.584454
	5E	SB Handler requests	Image Capture	Region=0004		16.33.33.584457
	50	Database Update	Database=DI21PART	Region=0004		16.33.33.584721
	50	Database Update	Database=DI21PART	Region=0004		16.33.33.584842
	50	Database Update	Database=DI21PART	Region=0004		16.33.33.584877
	50	Database Update	Database=DI21PART	Region=0004		16.33.33.584960
	50	Database Update	Database=DI21PART	Region=0004		16.33.33.585004
	5600	Sign-on to ESAF	Region=0004	SSID=DB3A		16.33.33.586756
	5600	Thread created for	ESAF	SSID=DB3A		16.33.33.586786
	66	DB2 Performance	072	Create thread entry		16.33.33.586805

Tracking shows records that are related to the same transaction. Enter **R** next to the CA01 to show elapsed times (relative to the CA01 time, which is the IMS transaction start time).

IMS DB2 problem: tracking (with relative elapsed time)



BROWSE IMPOT01.SESSION7.TRANIX +						Record 00004609 More: < >	Scroll ==> CSR
Command ==>		Slice . . Duration	00.00.00	Date	2010-06-24	Time	16.31.00.000000
		Code Description	< 00.05.00.000000 >	2010-06-24	Thursday	Time (Relative)	
<hr/>							
/	CA01	Transaction TranCode=MQATREQ1	Region=0004			16.33.33.575325	
	01	Input Message TranCode=MQATREQ1				+0.000000	
	35	Input Message Enqueue TranCode=MQATREQ1				+0.000025	
	08	Application Start TranCode=MQATREQ1	Region=0004			+0.000521	
	5607	Start of UOR Program=MQATPGM	Region=0004			+0.000522	
	31	DLI GU TranCode=MQATREQ1	Region=0004			+0.000557	
	5616	Start of protected UOW	Region=0004			+0.000965	
	5E	SB Handler requests Image Capture	Region=0004			+0.009128	
	5E	SB Handler requests Image Capture	Region=0004			+0.009131	
	50	Database Update Database=DI21PART	Region=0004			+0.009395	
	50	Database Update Database=DI21PART	Region=0004			+0.009517	
	50	Database Update Database=DI21PART	Region=0004			+0.009551	
	50	Database Update Database=DI21PART	Region=0004			+0.009634	
	50	Database Update Database=DI21PART	Region=0004			+0.009678	
	5600	Sign-on to ESAF	Region=0004 SSID=DB3A			+0.011431	
	5600	Thread created for ESAF	SSID=DB3A			+0.011460	
	66	DB2 Performance 072 Create thread entry				+0.011480	

The Time column now shows relative times. Scroll forward through the related records.

IMS DB2 problem: interactive investigation

<u>File</u>	<u>Mode</u>	<u>Filter</u>	<u>Time</u>	<u>Labels</u>	<u>Options</u>	<u>Help</u>
BROWSE	IMPOT01.SESSION7.TRANIX +				Record 00004631 More: < >	
Command ===>					Scroll ===> CSR	
Slice . . Duration	00.00.00	Date	2010-06-24	Time	16.31.00.000000	
Code Description	< 00.05.00.000000 >	2010-06-24	Thursday	Time (Relative)		
/						
66	DB2 Performance 072 Create thread entry				+0.011480	
66	DB2 Performance 021 Lock detail				+0.011990	
66	DB2 Performance 112 Successful plan allocation(allied)				+0.012351	
66	DB2 Performance 073 Create thread exit				+0.012442	
66	DB2 Performance 122 Thread level exit from DB2				+0.012550	
66	DB2 Performance 121 Thread level entry into DB2				+0.012705	
66	DB2 Performance 065 SQL open cursor				+0.012949	
66	DB2 Performance 058 SQL call completion				+0.013013	
66	DB2 Performance 122 Thread level exit from DB2				+0.013051	
66	DB2 Performance 121 Thread level entry into DB2				+0.013191	
66	DB2 Performance 059 SQL fetch				+0.013259	
66	DB2 Performance 044 IRLM suspend entry				+0.013491	
66	DB2 Performance 093 Suspend				+0.013599	
66	DB2 Performance 094 Resume				+0.017441	
66	DB2 Performance 045 IRLM suspend exit				+0.017513	
66	DB2 Performance 021 Lock detail				+0.017553	
66	DB2 Performance 017 Seq/Workfile scan (RNXT) entry				+0.017615	

Scroll forward some more, past the DB2 performance records.

IMS DB2 problem: interactive investigation

File Mode Filter Time Labels Options Help					
BROWSE	IMPOT01.SESSION7.TRANIX +				
Command	====>				
Slice . .	Duration	00.00.00	Date	2010-06-24	Time 16.31.00.000000
Code Description	< 00.05.00.000000 >	2010-06-24 Thursday			Time (Relative)
/					
66	DB2 Performance 061 SQL del/insert/update				+0.020797
66	DB2 Performance 211 Make/release/change claim request				+0.020919
66	DB2 Performance 021 Lock detail				+0.021017
0020	DB2 Unit of Recovery Control - Begin UR				+0.021122
S 0020	DB2 Update In-Place in a Data Page				+0.021138
66	DB2 Performance 058 SQL call completion				+0.021181
66	DB2 Performance 122 Thread level exit from DB2				+0.021225
66	DB2 Performance 121 Thread level entry into DB2				+0.021370
66	DB2 Performance 066 SQL close cursor				+0.021438
66	DB2 Performance 018 Exit from OSET, SRT1, or RNXT				+0.021481
66	DB2 Performance 058 SQL call completion				+0.021549
66	DB2 Performance 122 Thread level exit from DB2				+0.021586
66	DB2 Performance 121 Thread level entry into DB2				+0.021718
66	DB2 Performance 061 SQL del/insert/update				+0.021790
0010	DB2 Savepoint				+0.021842
66	DB2 Performance 017 Seq/Workfile scan (RNXT) entry				+0.021876
66	DB2 Performance 223 Commit_LSN detail record				+0.021924



Select the 0020 DB2 Update record.

IMS DB2 problem: interactive investigation

File Menu Format Help

```
BROWSE      IMPOT01.SESSION7.TRANIX +
Record 00004690 Line 00000009
Command ===> _____
Form ===> _____ + Use Form in Filter
          Scroll ===> PAGE
          Format ===> STD
+0017 LRHLEN..... 26           LRHUNLSN... 00002A4010EA
+001E LRHTIME.... C62D2CB46CB30002
+001E LRHLRSN.... C62D2CB46CB3           LRHMEMID... 0002

+0026 LRHDBHDR... Database identification
+0027 LRHDBID.... 0105           LRHPSID.... 0002           LRHDFLAG... 01

+0038 LRHUPDTH... Update information
          LRHACTN.... 'Update'
          LRHDDESC... 'Partial user row update'
          LRHVARNO... +2           LRHUFLAG... C0

+0040 LRHUPDTE... Update data
+0040 LRHOSET.... +52
+0042 LRHREDOD... Redo Data
          +0000 F140
+0044 LRHUNDOD... Undo Data
          +0000 F240
***** End of data *****
```



This record shows the actual data affected by the update (in this example, the update changed the value 2 to 1). Press F3 to return to the list of records.

IMS DB2 problem: interactive investigation

BROWSE IMPOT01.SESSION7.TRANIX +						Record 00004707 More: < >
Command ==>						Scroll ==> CSR
Slice . .	Duration	00.00.00	Date	2010-06-24	Time	16.31.00.000000
Code Description	<	00.05.00.000000 >	2010-06-24	Thursday	Time (Relative)	
<hr/>						
66	DB2 Performance	058	SQL call completion		+0.022230	
66	DB2 Performance	122	Thread level exit from DB2		+0.022268	
66	DB2 Performance	121	Thread level entry into DB2		+0.022412	
66	DB2 Performance	061	SQL del/insert/update		+0.022496	
66	DB2 Performance	016	First insert (SRT1) entry		+0.022564	
66	DB2 Performance	021	Lock detail		+0.472641	
0020	DB2 Insert into a Data Page				+0.472690	
66	DB2 Performance	058	SQL call completion		+0.472731	
66	DB2 Performance	122	Thread level exit from DB2		+0.472769	
5600	Sign-on to ESAF	Region=0004 SSID=CSQ6			+0.474004	
5600	Thread created for ESAF	SSID=CSQ6			+0.474033	
74	MQ Accounting Class 1	SSID=CSQ6 CONN=IMS.IADG			+0.474674	
5600	Commit Prepare starting	Region=0004 SSID=CSQ6			+0.480774	
66	DB2 Performance	121	Thread level entry into DB2		+0.482382	
66	DB2 Performance	084	Prepare entry		+0.482475	
66	DB2 Performance	018	Exit from OSET, SRT1, or RNXT		+0.482619	
0020	DB2 Unit of Recovery Control - End Commit Phase 1				+0.482722	



Keep scrolling forward until you see the jump in relative time, then scroll forward again to the 65 record.

IMS DB2 problem: interactive investigation

File Mode Filter Time Labels Options Help						
BROWSE	IMPOT01.SESSION7.TRANIX +					
Command	====>					
	Slice . .	Duration	00.00.00	Date	2010-06-24	Time 16.31.00.000000
	Code Description	< 00.05.00.000000 >		2010-06-24	Thursday	Time (Relative)
/						
65	DB2 Accounting	003				+0.497189
	Program=MQATPGM	Userid=FUNTRM15	Region=0004			
	RecToken=IADG/0000003600000000					
	CPU1=00.033593	CPU2=00.005305	I/03=00.000000	Source=IMS_MPP		
	GtPgRq=7	SyPgUp=3	Suspnd=0	DeadLk=0	TimOut=0	MxPgLk=1
	Sel=0	Ins=1	Upd=1	Del=1	LUWID=FTS3/DB3ALU/C62D2CB46A5A/0001	
66	DB2 Performance	046 Synchronous EU switch				+0.497252
	Program=MQATPGM	Userid=FUNTRM15	Region=0004			
	SSID=DB3A	SSID=FTS3	ConType=MPP	Plan=MQATPGM		
	LUWID=FTS3/DB3ALU/C62D2CB46A5A/0001					
66	DB2 Performance	093 Suspend				+0.497298
	Program=MQATPGM	Userid=FUNTRM15	Region=0004			
	SSID=DB3A	SSID=FTS3	ConType=MPP	Plan=MQATPGM		
	LUWID=FTS3/DB3ALU/C62D2CB46A5A/0001					

Scroll right (F5) to show the records in expanded view with relative times.

IMS DB2 problem: interactive investigation

File Mode Filter Time Labels Options Help

BROWSE IMPOT01.SESSION7.TRANIX + Record 00005399 More: < >
 Command ==> Scroll ==> CSR
 Slice . . Duration 00.05.00 Date 2010-06-24 Time 16.25.44.803974
 Code Description < 00.05.00.000000 > 2010-06-24 Thursday Time (Relative)
 / -----
 CA01 Transaction 16.33.33.575325
 UTC=16.33.33.575316 TranCode=MQATREQ1 Program=MQATPGM Userid=FUNTRM15
 LTerm=FUNTRM15 Terminal=SC0TCP15 Region=0004
 OrgUOWID=IADG/C62D2CB467860940 IMSID=IADG IMSRel=101
 RecToken=IADG/0000003600000000
 CPU=0.041999 InputQ=0.000562 Process=0.497229
 TotalTm=0.497791 RegTyp=MPP DBCalls=5

 → G 0020 DB2 Unit of Recovery Control - Begin UR
 Userid=FUNTRM15 IMSID=IADG URID=00002A4010EA
 LUWID=FTS3/DB3ALU/C62D2CB46A5A/0001

 0020 DB2 Update In-Place in a Data Page
 DBID=0105 PSID=0002 URID=00002A4010EA

A DB2 expert can now use the [DB2 Log Analysis Tool](#) to investigate the associated DB2 table updates; based on the transaction's URID

Press F5 (Right) to switch to a view that expands each record onto multiple lines, and then enter FIND LUWID on the command line. Enter **G** to “tag” (bookmark) this DB2 record.

IMS DB2 problem: tagging a specific log record

```

File Mode Filter Time Labels Options Help
BROWSE IMPOT01.SESSION7.TRANIX + Record 00005399 More: < >
Command ==> Scroll ==> CSR
Slice . . Duration 00.05.00 Date 2010-06-24 Time 16.25.44.803974
Code Description < 00.05.00.000000 > 2010-06-24 Thursday Time (Relative)
/
-- CA01 Transaction 16.33.33.575325
  UTC=16.33.33.575316 TranCode=MQATREQ1 Program=MQATPGM Userid=FUNTRM15
  LTerm=FUNTRM15 Terminal=SC0TCP15 Region=0004
  OrgUOWID=IADG/C62D2CB467860940 IMSID=IADG IMSRel=101
  RecToken=IADG/0000003600000000
  CPU=0.041999 InputQ=0.000562 Process=0.497229
  TotalTm=0.497791 RegTyp=MPP DBCalls=5
→ TAG IMS DB2 transaction with long response time +0.021122
  0020 DB2 Unit of Recovery Control - Begin UR +0.021122
    Userid=FUNTRM15 IMSID=IADG URID=00002A4010EA
    LUWID=FTS3/DB3ALU/C62D2CB46A5A/0001
  0020 DB2 Update In-Place in a Data Page +0.021138
    DBID=0105 PSID=0002 URID=00002A4010EA

```

The tag is displayed in the log browser directly above the tagged record (with an identical time stamp).

IMS DB2 problem: DB2 Log Analysis Tool



RECORD IDENTIFIER: 1

ACTION	DATE	TIME	TABLE OWNER	TABLE NAME	URID
INSERT	2011-06-24	16.33.34	JOHN	HR	00002A4010EA
<hr/>					
DATABASE	TABLESPACE	DBID	PSID	OBID	AUTHID
<hr/>					
HR_DB	HR_SPACE	00456	00002	00003	FUNTRM15
<hr/>					
MEMID	CORRID	CONNID	LUW=NETID/LUNAME/UNIQUE/COMMIT		
<hr/>					
00000	0004MQATPGM	IMS	FTS3	/DB3ALU	/C62D2CB46A5A/0001 00000002/02
<hr/>					
ROW	STATUS	EMP_ID	EMP_NAME	EMP_PHONE	EMP_YEAR
<hr/>					
CURRENT	+330	JIM MARTIN	475-712-9508		2009-06-24 +0041000.00
POST-CHANGE	+330	JIM MARTIN	475-712-9508		2009-06-24 +0042000.00



IMS DB2 problem: interactive investigation

File Mode Filter Time Labels Options Help

BROWSE IMPOT01.SESSION7.TRANIX + Tracking is active
 Command ===> Scroll ===> CSR

Slice . .	Duration	Date	Time	Code Description	< 00.05.00.000000 >	2010-06-24 Thursday	Time (Relative)
/							
CA01	Transaction TranCode=MQATREQ1 Region=0004						16.33.33.575325
01	Input Message TranCode=MQATREQ1						+0.000000
35	Input Message Enqueue TranCode=MQATREQ1						+0.000025
08	Application Start TranCode=MQATREQ1 Region=0004						+0.000521
5607	Start of UOR Program=MQATPGM Region=0004						+0.000522
31	DLI GU TranCode=MQATREQ1 Region=0004						+0.000557
5616	Start of protected UOW Region=0004						+0.000965
5E	SB Handler requests Image Capture Region=0004						+0.009128
5E	SB Handler requests Image Capture Region=0004						+0.009131
50	Database Update Database=DI21PART Region=0004						+0.009395
50	Database Update Database=DI21PART Region=0004						+0.009517
50	Database Update Database=DI21PART Region=0004						+0.009551
50	Database Update Database=DI21PART Region=0004						+0.009634
50	Database Update Database=DI21PART Region=0004						+0.009678
5600	Sign-on to ESAF Region=0004 SSID=DB3A						+0.011431
5600	Thread created for ESAF SSID=DB3A						+0.011460



Scroll back to the top of the tracked transaction (type M, then press F7). Select the 01 record.

IMS DB2 problem: interactive investigation

File Menu Format Help

```
BROWSE      IMPOT01.SESSION7.TRANIX +
Record 00004610 Line 00000000
Command ===> _____
Form ===> _____ + Use Form in Filter
***** Top of data *****
Record 00004610 Line 00000000
Scroll ===> PAGE
Format ===> STD
+0004  Code... 01 Input Message
+0195  STCK... C62D2CB46789D940      LSN.... 00000000000177D
      Date... 2010-06-24 Thursday    Time... 16.33.33.575325.578
+0000  MSGLRL... 01A5      MSGLRZZ... 0000      MSGLCODE... 01
+0005  MSGFLAGS... C1       MSGDFLG2... 81      MSGFPADL... 94
+0008  MSGMDRRN... 08000054     MSGRDRRN... 08000054      MSGPRFL... 0166
+0012  MSGCSW.... 80       MSGDFLG3... 00
+0014  MSGUOW.... Unit of Work (UOW) - Tracking
+0014  MSGORGID... 'IADG      MSGORTK... C62D2CB467860940
+0024  MSGPROID... 'IADG      MSGPROTK... C62D2CB467860940
+0034  MSGUFLG1... 00       MSGUFLG2... 00
+0036  MSGRSQTY... 00       MSGDOFS... 0000      MSGDRBN.... 00000000
+0040  MSGSSEGM... Message Prefix System Segment; Item ID = 81
+0040  MSGSILL... 0040       MSGSIID... 81       MSGCFLG1... 00
+0044  MSGCFLG2... 88       MSGCFLG3... 00       MSGCQSF1... 00
+0047  MSGCQSF2... 00
```



To “zoom” on a field, move your cursor to the field, and then press Enter.

IMS DB2 problem: interactive investigation

File Menu Help

BROWSE IMPOT01.SESSION7.TRANIX + Line 00000000
Command ===> _____ Scroll ===> PAGE
***** Top of data *****
+0006 MSGDFLG2... 81 Flags from QDFLG2 of QDEST

On QDF2PRM.... 80 This Destination is permanent and implies that
fields exist for
1. Average Msg length
2. Enqueue and Dequeue counts
3. Name field If the above bit is off, the
fields are assumed to be absent
Off QDF2BKR.... 40 Backup queue is required, either for Resend or
Conversational process
Off QDF2QMOV... 20 QMOVE in Process : XRF
Off QDF2LQUE... 10 Local QPOOL in Use : XRF
Off QDF2CLNR... 08 Cleanup Check Request Flag : XRF
Off QDF2MDEL... 04 Message Deletion in Progress Flag : XRF
Off QDF2BTYP... 03 Destination Type bits
On QDF2SMB.... 81 Generated SMB - Transaction
Off QDF2CNT.... 82 Generated CNT - Logical Terminal
***** End of data *****

IMS DB2 problem: interactive investigation



File Menu Format Help

```
BROWSE      JCH.SESSION7.TRANIX +
Record 00001878 Line 00000000
Command ===>                               Scroll ===> CSR
Form ===> TRANS01 + Use Form in Filter    Format ===> FORM
***** Top of data *****
+0004  Code... 01   Input Message
+0195  STCK... C62D2CB46789D940          LSN.... 00000000000177D
        Date... 2010-06-24 Thursday       Time... 16.33.33.575325.578

+0048  MSGINODE... 'SC0TCP15'  MSGODSTN... 'MQATREQ1'
+0094  MSGRACUS... 'FUNTRM15'
+00C2  MSGUTC..... Coordinated Universal Time (UTC)
+016A  MSGXSTXT... Message Text
        +0000  D4D8C1E3 D9C5D8F1 40D3C5D5 C7E3C84D  *MQATREQ1 LENGTH(*
        +0010  F0F0F4F8 5D40C3D6 E4D5E34D F0F0F1F0  *0048) COUNT(0010*
        +0020  5D40C4C2 C3C1D3D3 E27EE8            *) DBCALLS=Y  *
***** End of data *****
```

To reduce “noise”, and show only the fields that are of interest to you, use a form.

End of scenario

- The cause of the IMS transaction problem has been narrowed down to a slowdown in DB2
- Sufficient information about the DB2 update activity has been collected and can be passed on to the DB2 DBA for further investigation

[Return to agenda](#)

[Restart this scenario](#)



OPERLOG report: JCL

Note the LOGSTREAM command in the SYSIN data set, identifying the input log stream. The COND statements filter the reported OPERLOG records.

OPERLOG report: output

FTS3	2011096 08.41.42.57	STC36951	DFS2484I	JOBNAME=IBB1#ARC GENERATED BY LOG AUTOMATIC ARCHIVING IBB1
FTS2	2011096 08.41.48.71	STC37128	DFS058I	08:41:48 START COMMAND IN PROGRESS ICDZ
FTS2	2011096 08.41.49.80	STC37128	DFS551I	IFP REGION ICDZIFP1 STARTED ID=00001 TIME=0841 ICDZ
FTS2	2011096 08.41.49.89	STC37128	DFS551I	MESSAGE REGION ICDZMPP1 STARTED ID=00002 TIME=0841 CLASS=001,000,000,000 ICDZ
FTS2	2011096 08.41.52.04	STC37128	DFS551I	IFP REGION ICDZIFP3 STARTED ID=00003 TIME=0841 ICDZ
FTS3	2011096 08.47.36.05	STC36951	DFS554A	FUWTCIC 00002 FUWTCIC DFHTWM04(3) 000,0777 2011/096 8:47:36 RTKN=FUWTCIC C79459EA853EFB03 IBB1
FTS3	2011096 08.47.51.05	STC36951	DFS968I	DBD=DI21PART WITHIN PSB=DFHTWM04 SUCCESSFULLY BACKED OUT IBB1
FTS3	2011096 08.47.51.05	STC36951	DFS980I	BACKOUT PROCESSING HAS ENDED FOR DFHTWM04 IBB1

From the previous JCL request, it is simple to identify the IMS subsystem messages associated with the transaction failure.

SMF 33-2: APPC/MVS Conversation List report

Start Time	Local LU Name	Direction	Partner UserId	Job Name	SyncLvl
18:16:47.624543	MVSLU02	Outbound ** Partner ** TPname=IADGEXP_PROFILE		TWM#RBAT	Syncpt
18:16:47.796620	IADGAPPC	Inbound *** Local *** TPname=IADGEXP_PROFILE		IADGMPPA	Syncpt

APPC requests processed on z/OS are logged to SMF. These requests may end up being processed by an IMS or CICS transaction.

A breakdown of processing inside MVS can identify bottlenecks and other performance related issues.

InputQ	Time		Bytes	
	Process	Total	Received	Sent
	.324737	.324737	68	83
	.166232	.154551	83	68

SMF 79-15: IRLM Long Lock Detection report

Time	Cycle Number	Entry Type	IMS ID	Trancode	PSBname	PST	Reg Typ	Duration	Max Locks
08:51:47.440	25853771	Wait	ISA2	CI1CSAC3	PCM0F0	49		11.534336	0
08:51:47.440	25853771	Block	ISA3	CI1ESAE1	PCM0F0	127		111.149056	44
08:54:36.250	25854107	Wait	ISA3	CI1ESAE5	PCM0F0	102		11.534336	0
08:54:36.250	25854107	Block	ISA4	CI1FSAF3	PCM0F0	40		98.566144	44
15:25:31.580	25900783	Wait	ISA1	CI1ASAA2	PRE0F0	90		11.534336	26
15:25:31.580	25900783	Block	ISA1	CI1ASAA1	PSA0F0	60		11.534336	2

IMS database locks that are held by transactions for an extended period (several seconds) are logged to SMF; and can be analyzed to determine if there is an application problem.

Recovery Token	Resource	CICS Task
CI1CSAC3/C5BF632F08B62783	HNMTRM01	00088603
CI1ESAE1/C5BF62D0456F8085		00036462
CI1ESAE5/C5BF63D077B36503	HNMTRM01	00088040
CI1FSAF3/C5BF637DEF1A2001		00032398
CI1ASAA2/C5BFBB316C472003	SHSECN08	00013029
CI1ASAA1/C5BFBB3166E1F584		00048273



SMF 101: DB2 Thread Accounting Summary report

DB2 SSID	Plan Name	Connection		Thread Count
		Name	Type	
DB3A	CEXTPGM	IADG	IMS MPP	68

All transactions that use DB2 cut accounting records that show how DB2 performed in the application and across into DB2.

Class1: Thread Time	Avg: Elapsed=70.43305	CPU= .011006	Start: 2010-06-24 15:27:39
	Max: Elapsed=2045.732	CPU= .013724	End: 2010-06-24 16:44:00
Class2: In-DB2 Time	Avg: Elapsed= .015108	CPU= .006035	Interval: 01:16:20
	Max: Elapsed= .033537	CPU= .008234	Rate/sec: < 1
Class3: Suspend Time	Avg: Total = .008709	I/O= .000000 Lock/Latch= .002404 Other= .006305	
	Max: Total = .017377	I/O= .000000 Lock/Latch= .007199 Other= .010178	
Buffer Manager Summary	Avg: GtPgRq= 7.0	SyPgUp= 3.0	
	Max: GtPgRq= 7	SyPgUp= 3	
Locking Summary	Avg: Suspnd= .0	DeadLk= .0 TmeOut= .0 MxPgLk= 1.0	
	Max: Suspnd= 0	DeadLk= 0 TmeOut= 0 MxPgLk= 1	
SQL DML Query/Update	Avg: Sel= .0	Ins= 1.0 Upd= 1.0 Del= 1.0	
	Max: Sel= 0	Ins= 1 Upd= 1 Del= 1	
SQL DML 'Other'	Avg: Des= .0	Pre= .0 Ope= 1.0 Fet= 9.0 Clo= 1.0	
	Max: Des= 0	Pre= 0 Ope= 1 Fet= 9 Clo= 1	



SMF 116: WebSphere MQ Accounting reports

MQACCT4 Printed at 10:50:30 2/03/2011 Data from 09:00:40 03/03/2010 to 09:59:52 03/03/2010

SSID: SYSB	Type: CICS	Name: CICSSYSP	Tran: TRTI	Threads:	2
Other	Avg Count	6.0	Avg Elapsed	0.000116	Avg CPU 0.000112

In-MQ Time (Total)	Elapsed: 0.000233	CPU: 0.000224
In-MQ Time (Average)	Elapsed: 0.000116	CPU: 0.000112

SSID: SYSB	Type: CICS	Name: CICSSYSP	Tran: TRTL	Threads:	4
------------	------------	----------------	------------	----------	---

In-MQ Time (Total)	Elapsed: 0	CPU: 0
In-MQ Time (Average)	Elapsed: 0	CPU: 0

Queue: APPLICATION_A_REQUEST

QType: LOCAL	IType: NONE	GDisp: Q_MGR	QCount: 4
--------------	-------------	--------------	-----------

	Count	Elapsed	CPU	Susp	Elp	JnlWrt	Elp	PS	Req's	PS	Rd	Elp	Ex
OPEN	15.0	0.000019	0.000009										
CLOSE	15.0	0.000002	0.000002										
INQ	15.0	0.000009	0.000008										
In-MQ Time (Total)		Elapsed: 0.001861	CPU: 0.001222										
In-MQ Time (Average)		Elapsed: 0.000465	CPU: 0.000305										

Detailed MQ accounting can be requested to show the impact of MQ on transaction performance.



SMF 30: Address Space Activity report

-----Interval-----			System			CPU		
Start Date/Time	Duration	Type	Name	Jobname	Comp	TCB	SRB	%CPU
2011-03-04 15:37:01	00:01	STE	MVS1	IMSCTL1	0004	0.445357	0.023205	15.1
2011-03-04 15:37:01	00:01	STT	MVS1	IMSCTL2	0004	0.445357	0.023205	15.0
2011-03-04 15:37:06	00:01	STE	MVS1	IMSCTL3	0004	0.404175	0.011985	19.3
2011-03-04 15:37:06	00:01	STT	MVS1	IMSCTL4	0004	0.404175	0.011985	19.2
2011-03-04 15:43:24	00:01	STE	MVS1	IMSCTL5	0004	0.904357	0.046920	18.9
2011-03-04 15:43:24	00:01	STT	MVS1	IMSVTL6	0004	0.904357	0.046920	18.9
2011-03-04 15:44:05	00:01	INT	MVS2	CICSPR1	0000	7.966200	0.241357	15.2
2011-03-04 15:44:58	00:01	INT	MVS2	CICSPR2	0000	0.141780	0.004335	11.2

At regular intervals, every address space can be monitored for unusual spikes (or lulls) in system-related resource consumption including CPU and I/O.

EXCPs /Sec	-----Storage-----			-Paging/Sec-		
	<16M	>16M	64bit	In	Out	Swap
477	1M	11M	0M	0	0	0
476	1M	11M	0M	0	0	0
309	1M	11M	0M	0	0	0
309	1M	11M	0M	0	0	0
590	1M	11M	0M	0	0	0
589	1M	11M	0M	0	0	0
140	4M	1366M	0M	0	0	0
100	0M	12M	0M	0	0	0

SMF 70-1: RMF Processor Activity report

- Interval Date	Start Time	-- System Name	- %CPU LPAR	Busy MVS	- IO Rate
2010-08-17	23:45:00	FTS1	68.75	87.42	2282.4
		FTS2	4.07	4.50	9.4
		FTS3	4.03	4.39	12.6
2010-08-18	00:00:00	FTS1	61.15	72.16	1934.8
		FTS2	4.15	4.72	8.4
		FTS3	3.88	4.41	11.7

CPU constraints are one of the most common causes of a slowdown in performance, and often has flow-on effects including contention.

CPU Busy and **IO Rate** are the classical system performance indicators.
Look for spikes that might indicate a slowdown.

Number of Address Spaces							
---- In ---		-In Ready-		-Out Ready-		-Out Wait-	
Avg	Max	Avg	Max	Avg	Max	Avg	Max
151	156	7	86	0	1	0	0
77	80	1	15	0	0	0	0
69	72	1	9	0	0	0	0

Out Ready identifies the number of address spaces waiting for dispatching on the CPU

Summary: Transaction Analysis Workbench

- Companion to the popular IMS and CICS Performance Analyzer tools, allowing systems programmers to look outside of IMS and CICS for the source of problems
- Exploits the wealth of system performance and activity information available in SMF, OPERLOG, and event traces
- Allows medium-skilled analysts to perform expert analysis of their enterprise

More information

- IBM DB2 and IMS Tools website:
www.ibm.com/software/data/db2imstools/
- IBM Transaction Analysis Workbench for z/OS:
www.ibm.com/software/data/db2imstools/imstools/trans-analysis/
- Jim Martin, US Representative, Fundi Software:
jim_martin@fundi.com.au

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Your feedback is important to us.
Please complete the evaluation.