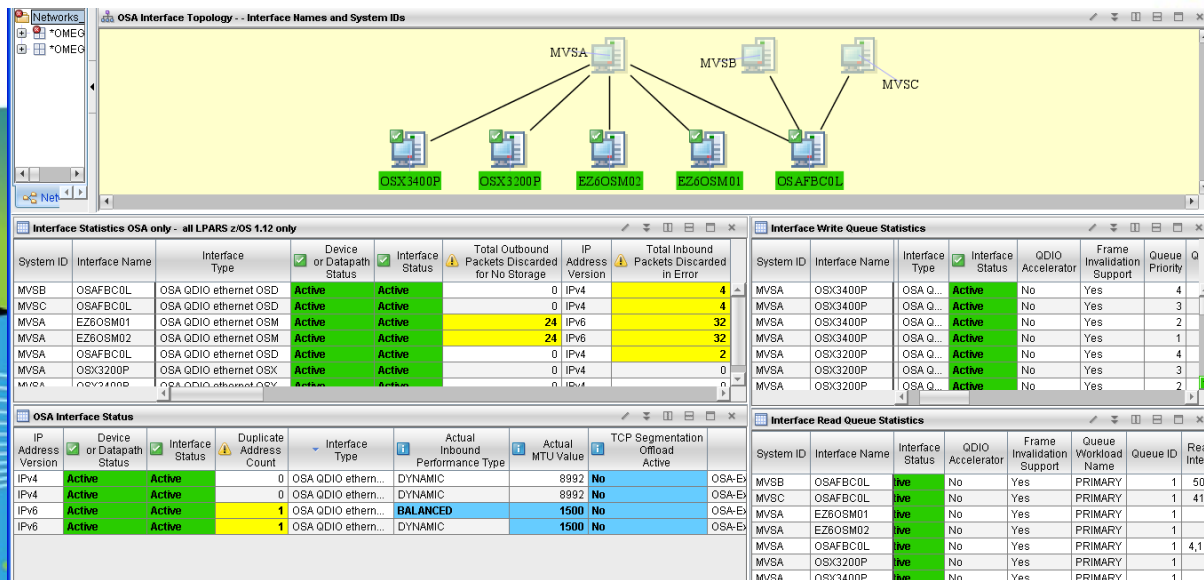


Top 10 Tips for z/OS Network Performance Monitoring with OMEGAMON

Ernie Gilman

IBM Sr Consulting IT Specialist

Session 10723

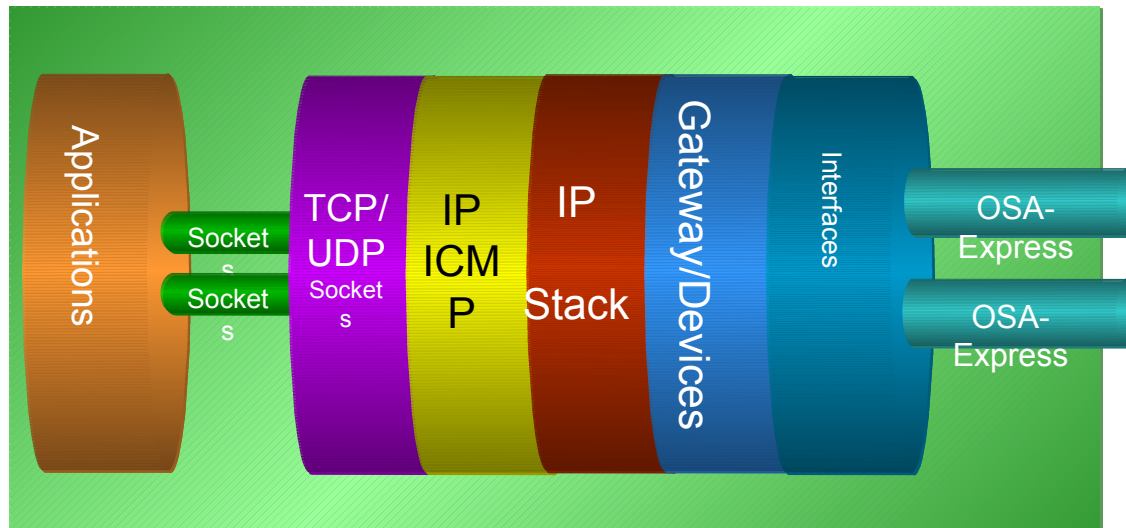


- Overview of OMEGAMON for Mainframe Networks
- FP3 and z/OS 1.12



1. OSA Express and Interface status and utilization
2. Show all IP Stacks in one view
3. TCP/IP Connection backlog and rejections
4. High TCP/IP Connection response times
5. Zombie Connections
6. Single Application Focused Network Monitor
7. Bytes backing up on a connection
8. TN3270 Response time analysis
9. FTP Logon and transfer failures
10. EE and HPR performance issues

- This presentation will highlight best practices from customers who use OMEGAMON XE for Mainframe Network to monitor their z/OS Networking environment.
- Some of these best practices will include hundreds of new metrics that came in with OMEGAMON MFN FP3 and new interface details from IBM Communications Server for z/OS 1.12
- I created a custom DE Navigator view to highlight the best practices discusses in this presentation (Available on OPAL Network_Extended)



- Solutions that Monitors IBM z/OS Network performance
- **IBM OMEGAMON XE for Mainframe Networks V4R2**
 - Performance monitoring
 - FP3 added hundreds of new metrics, see slide at the end for details
- **IBM NetView for z/OS V6R1**
 - TEP Feeds
 - DVIPA – Extensive monitoring
 - TCP/IP Connection awareness
 - Inactive Connections with termination code
 - Real Time Packet and OSA Traces with on the fly analysis

OMEGAMON XE for Mainframe Networks

NLDM API

TCP/IP NMI

VTAM API

SNMP

z/OS Communications Server

- **Collected using the TCP/IP NMI:**
 - Applications, Connections, TCP/IP Memory Statistics, IPsec
 - FTP Sessions and Transfers, TN3270 Server Sessions, Interfaces (z/OS 1.12)
 - **Collected using the VTAM API:**
 - ▶ VTAM Summary, CSM Buffer Pools
 - ▶ Enterprise Extender (EE), High Performance Routing (HPR)
 - **Collected using SNMP:**
 - ▶ Interfaces (z/OS 1.11 or before)
 - ▶ OSA
 - **Collected using the “Session Awareness and trace” API:**
 - ▶ SNA Session Awareness and Trace
-
- ✓ Move from SNMP and NETSTAT COMMANDS to the NMI API
 - ✓ Less overhead
 - ✓ Scalable

Tivoli Enterprise Portal (TEP) Highlights

- **Common user interface**
 - Manage z/OS system and distributed resources - single user interface.
 - Displays real time and historical ,and alerts at the same time
 - All customization and admin through the same interface
 - Define thresholds and generate events
- **Out of the box Best Practices**
 - Workspaces
 - Situations - Problem Signatures and Expert Advice (ALERTS)
- **Create your own views and situations**
 - To match responsibility and skill level

The screenshot displays the Tivoli Enterprise Portal (TEP) interface for monitoring WMQACHIN. The interface is divided into several sections:

- LISTENER for: WMQACHIN**: A table showing listener statistics.
- Active Connections for: WMQACHIN**: A table showing active connections with columns for Remote Port, ASID, Connection Start Time, Connection Duration, Connection State, Response Time, Time Since Last Activity, Duplicate ACKs, Total Segments Retransmitted, and Total Out of Order Segments.
- INACTIVE CONNECTIONS for: WMQACHIN**: A table showing inactive connections with columns for System ID, Resource Name, Remote IP Address, Remote Port String, Termination Reason Code, Total Segments Retransmitted, and Byte Rate.
- Application Connection Topo...**: A diagram showing the application connection topology.
- JOB OVERVIEW**: A table showing job statistics.

At the bottom, there is a summary bar for WMQACHIN.

Application Name	Local Port	Active Connections	Accepted Connections	Connection Rate	Active Connections High Water Mark	Time Stamp for Active Connections High Water Mark	Idle Time Since Last Accept	Server Up Time	Connections in Backlog	Established Connections in Backlog	FRC Connect in Back
WMQACHIN	1414	11	0	0	11	08/05/11 00:33:34	0.08	31.00	0	0	

Remote Port	ASID	Connection Start Time	Connection Duration	Connection State	Response Time	Time Since Last Activity	Duplicate ACKs	Total Segments Retransmitted	Total Out of Order Segments
50331	0X0112	08/04/11 20:37:24	17530	ESTABLISHED	5.72	16,519.56	0	0	0
59953	0X0112	08/03/11 20:53:29	102965	ESTABLISHED	5.35	102,615.32	0	0	0
49405	0X0112	08/04/11 19:30:42	21532	ESTABLISHED	5.63	18,260.51	20	21	0


System ID	Resource Name	Remote IP Address	Remote Port String	Termination Reason Code	Total Segments Retransmitted	Byte Rate
/SA	WMQACHIN	9.76.159.5	52107	Excessive_Retrans	50	1237
/SA	WMQACHIN	9.39.66.103	39940	Client_Sent_Reset	0	0
/SA	WMQACHIN	9.76.133.99	49761	Excessive_Retrans	17	9800
/SA	WMQACHIN	9.39.66.103	34836	Client_Sent_Reset	0	0

Job Name	CPU Percent	Step Name	Proc Step	Type	SvcClass	SvcClass Period	ASID	JESJOBID	TCB Percent	SRB Percent	IFA Percent	IFA on CP Percent	zIIP Percent	zIIP on CP Percent	Independ Enclave C
WMQACHIN	0.0	WMQACHIN	MQ70	STC	OPSDEF	1	0X0112	STC05805	0.0	0.0	0.0	0.0	0.0	0.0	

z/OS Job summary for: WMQACHIN

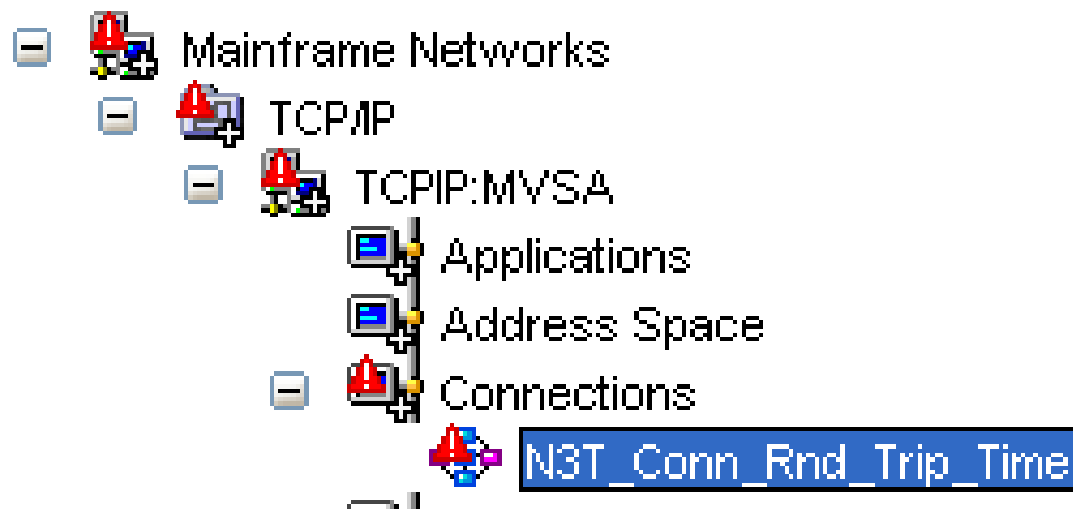
View Thresholds

Highlight metrics in a table you are viewing

 Response Time	Origin Node	System ID
15.19	TCP/IP: MVSA	MVSA
5.67	TCP/IP: MVSA	MVSA
Response Time GE 5.00		

Situations

Notification, though the TEP or OMNIBUS or even an email



Situation Expert Advice

The screenshot displays the Situation Expert interface with the following components:

- Left Panel:** A tree view showing the system hierarchy: TCP/IP > TCPIP:MVSA > Address Space > Applications > Connections > N3T_Conn_Rnd_Trip_Time. Below this are buttons for MFN z/OS CICS Storage, Physical, and zos_and_Storage.
- Initial Situation Values Table:**

Response Time	Application Name	Connection Type	Local Port	Foreign Socket	Connection Number	Connection State	Total Bytes Received	Total Bytes Sent	Total Bytes
6.48	CICSAOR5	TCP_Connection	18085	9.65.243.124:3440	6745433	ESTABLISHED	884	759	1643
16.16									
- Current Situation Values Table:**

Response Time	Application Name	Connection Type	Local Port	Foreign Socket	Connection Number	Connection State	Total Bytes Received	Total Bytes Sent	Total Bytes	E Re
6.48	CICSAOR5	TCP_Connection	18085	9.65.243.124:3440	6745433	ESTABLISHED	884	759	1643	
16.16										
- Expert Advice Panel:**

N3T_Conn_Rnd_Trip_Time

[Situation Description](#) **Connection round trip time**

[Suggested Actions](#)

The response time for the last TCP segment transmitted on the connection. It is the elapsed time, in tenths of a second, starting when the segment was sent and ending when the acknowledgment was received. Round trip time is not end-to-end response time since it does not account for application time. However in conjunction with the round trip variance, it is a good indication of the general health of the route.
- Take Action Panel:**

Action

Name:

Command:

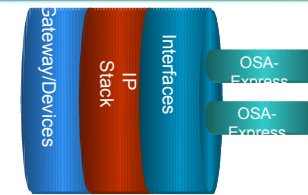
Destination Systems

TCPIP:MVSA

- **Initial Situation Values:** Captures metrics at timed triggers
- **Current Situation Values:** Compare current metrics with initial metrics
- **Expert Advice:** Provides suggested actions
- **Take Action:** Issue commands from TEP
- **Reflex Automation:** Automatically issue commands
- **Event Forwarding:** Can forwards alerts to OMNIBUS



- Interface Status
 - (Enhancement with z/OS 1.12)
- Situation on OSA Interface Status.
- Alert of OSA Interface down.
- Check Microcode level
- Adjust MTU size to reduce fragmentation
- zEnterprise – Monitor new OSA types
- Previously hidden outbound prioritie queues (z/OS 1.12+)



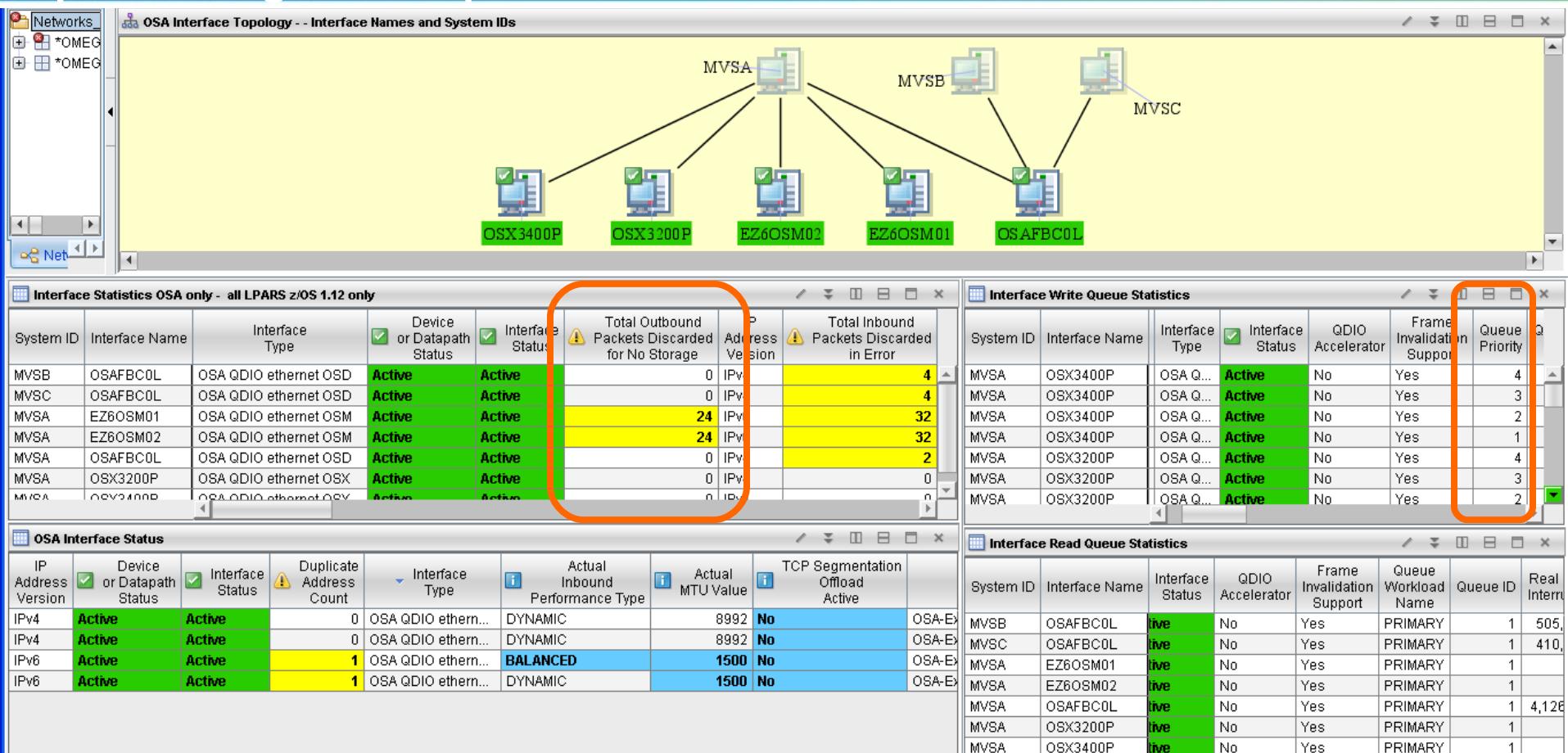
Out of Box Expert Advice **Interfaces**

- Device Inactive
- High bandwidth Utilization
- No traffic
- QDIO is Accelerating Bytes
- Max Staging queue depth
- DLC Read deferrals
- DLC Read Exhausted

Out of Box Expert Advice **OSA Express**

- High BUS Utilization
- Channel utilization
- Missed packets
- Not Stored Frames

Tip#1 Tuning OSA-Express

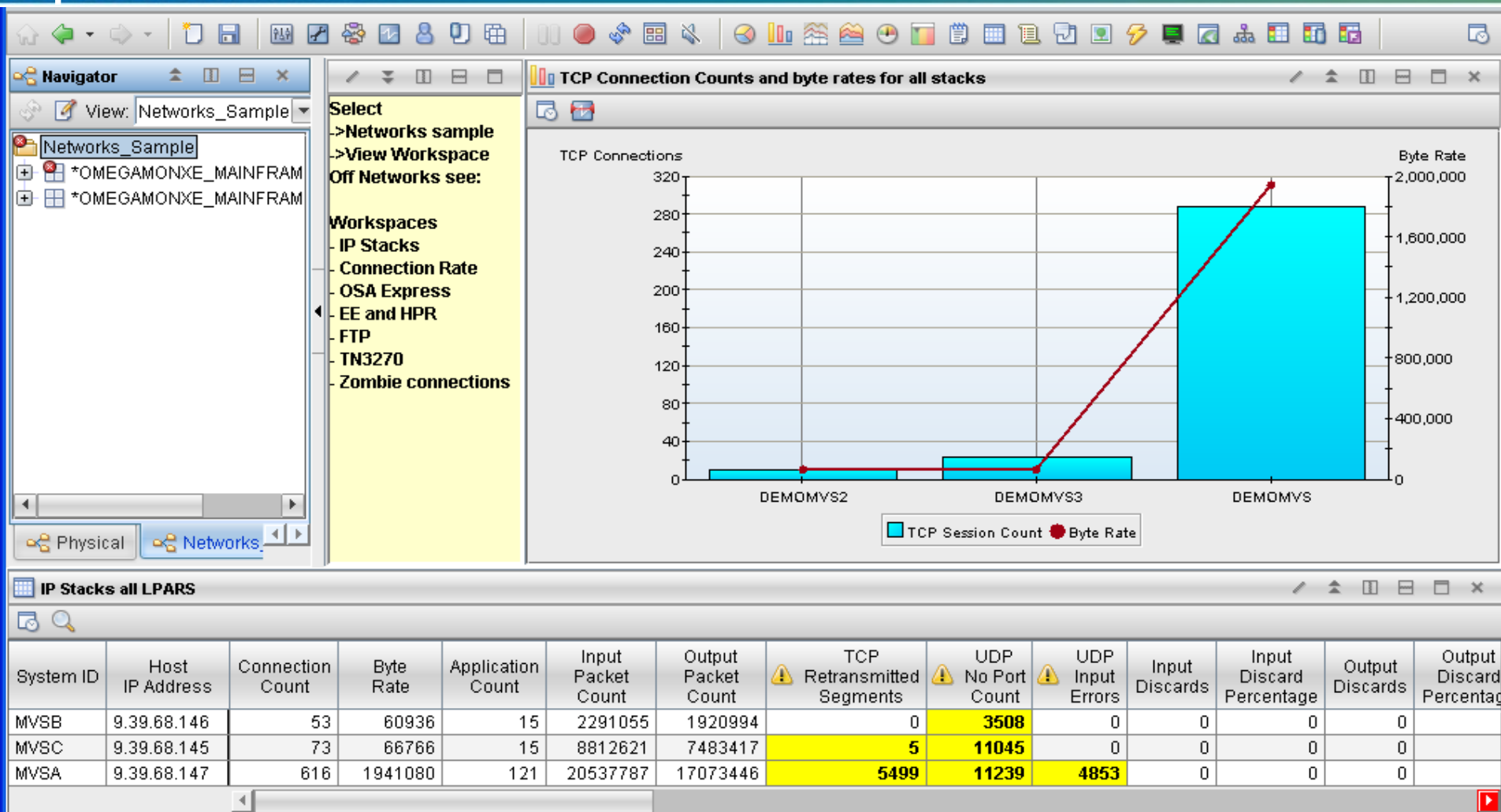


Examples for areas for tuning

- Discards due to no Storage
- Outbound Queue Priorities
- MTU Sizes
- Duplicate Address Count

Next, Monitoring Multiple IP Stacks

Tip#2 Look for Errors IP Stacks



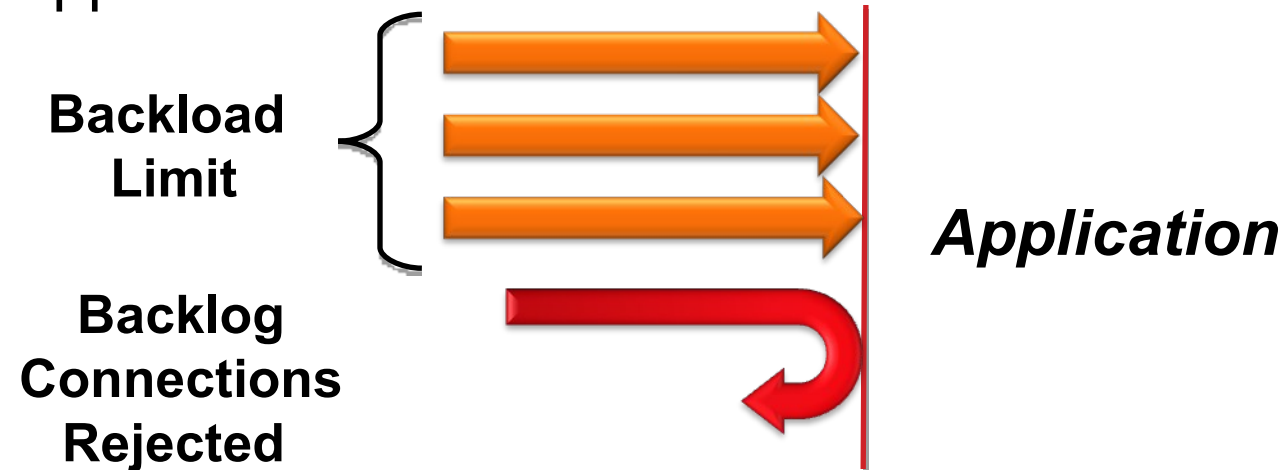
- Number of Connections
- Retransmitted Segments
- UDP No port Count and input errors
- Monitor DVIPA from NetView

Out of Box Expert Advice IP Stack

- Input Discards
- Output Discards

Next a Connection Backlogs

Application will not be aware that connections are being rejected












Out of Box Expert Advice

Application problems

- Backlog Connections Rejected
- Connections backlogged
- Not Accepting Connections
- Rejecting new connections

Tip#3 Monitor Connection Backlog Rejections

Listeners with Connections in Backlog or Rejected

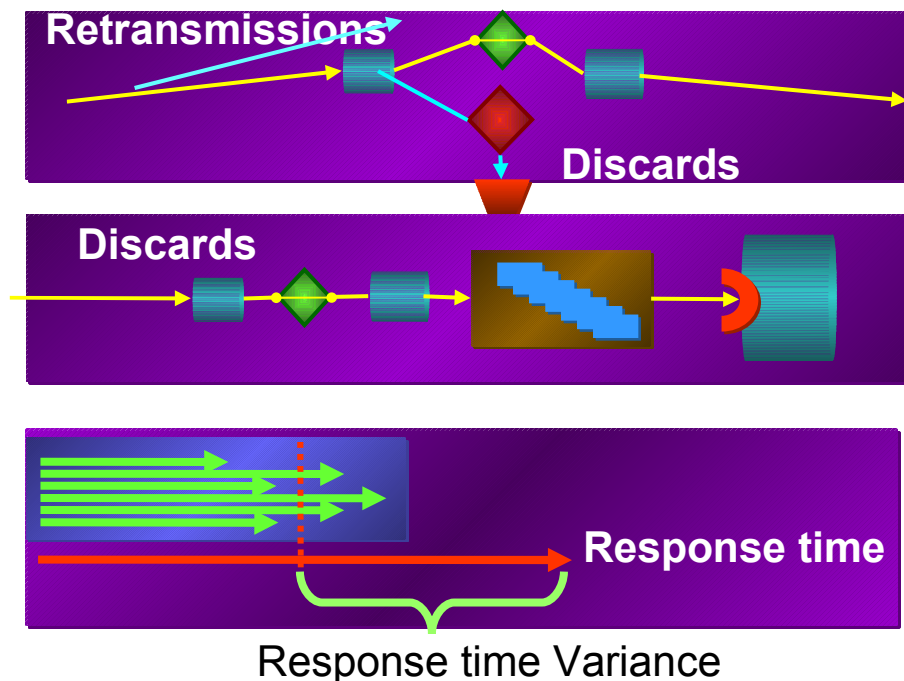
	System ID	Application Name	Local Port	 Connections in Backlog	 Backlog Limit	Backlog Connections Rejected	 Total Backlog Connections Rejected	Backlog Connections Rejected Time Stamp
	MVSB	PORTMAP1	111	0	2	0	6	08/18/11 14:54:40
	MVSB	DB2SDIST	5446	5	10	0	0	
	MVSC	PORTMAP1	111	0	2	0	6	08/18/11 14:11:03
	MVSA	CXEGDSST	1920	0	10	0	7	08/20/11 10:05:35
	MVSA	PORTMAP1	111	0	2	0	6	08/18/11 14:35:27
	MVSA	CXEGDSST	1920	0	10	0	7	08/20/11 10:05:35

Maximum
connection
requests
Queued

Connections
Queued
Exceeded
Backlog Limit

- Increase Backlog Limit (TCP/IP profile or in Application)
- Stagger automatic logons, if possible.

Next a high TCP/IP Connection response times

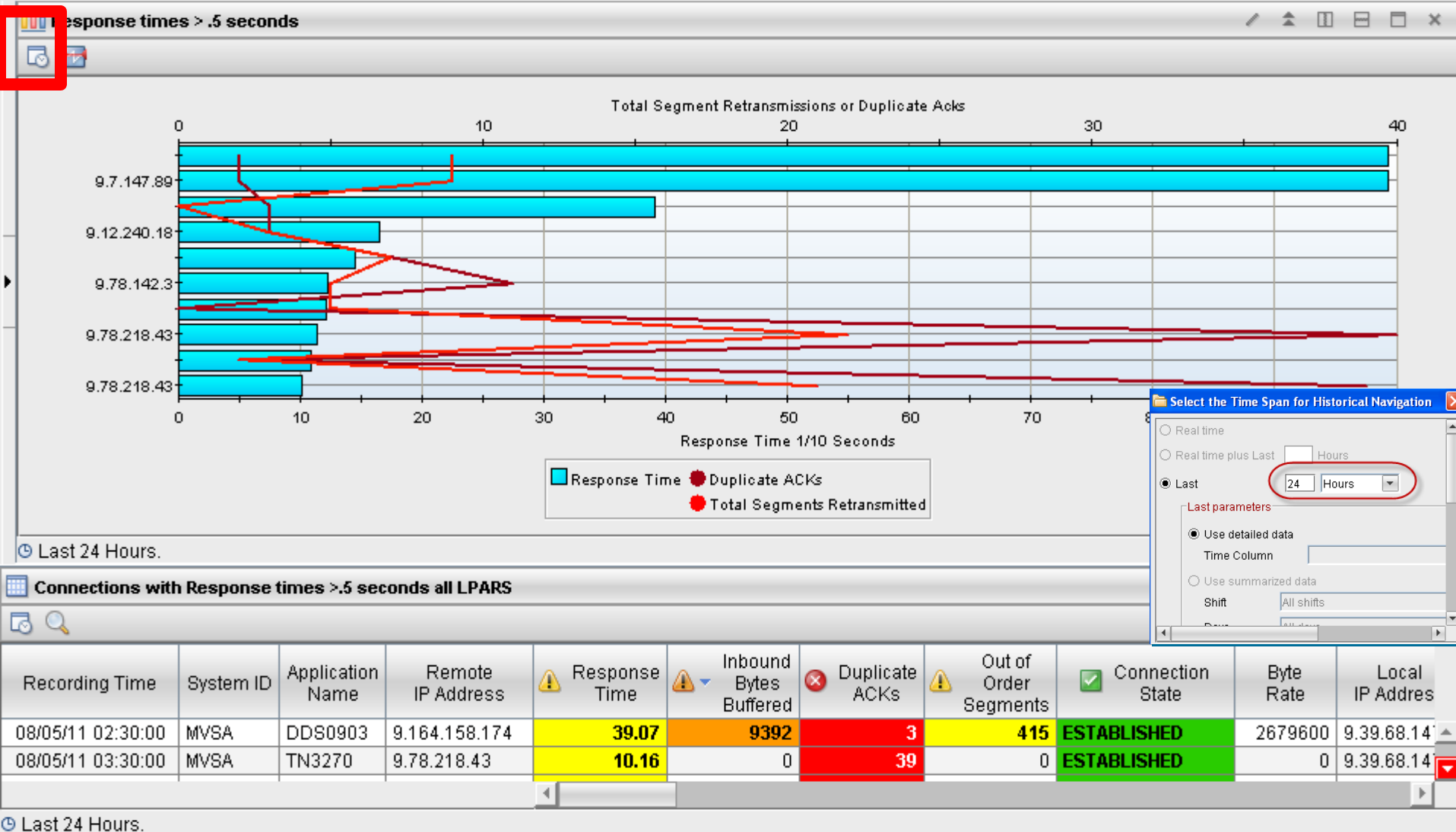


Out of Box Expert Advice Connections

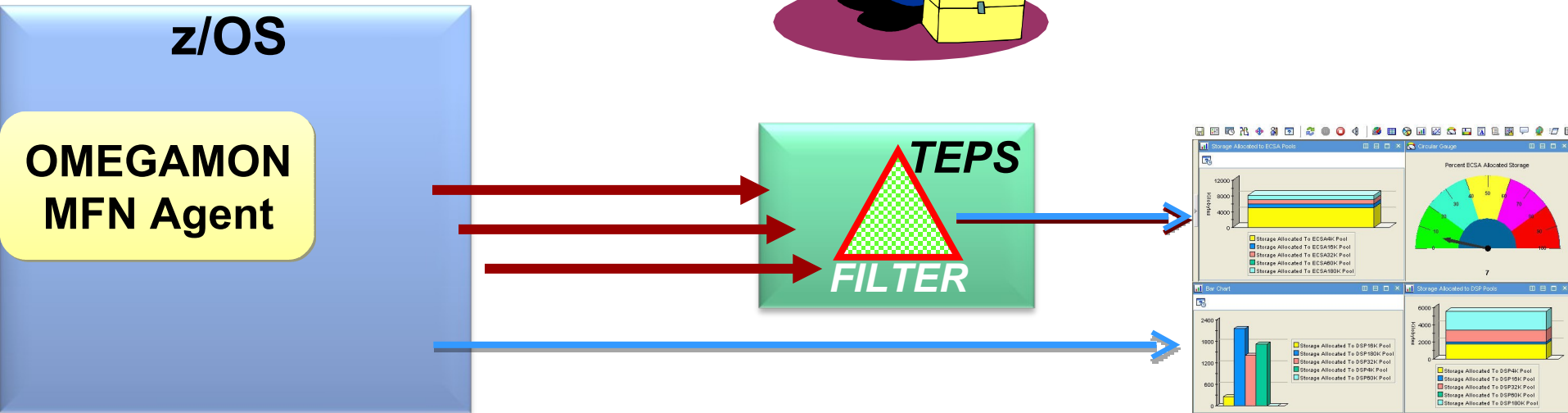
- Retransmissions
- Discards
- Out of order segments
- Round trip time
- Round trip time variance

Retransmissions, discards and out of order segments

Tip#4 Correlate Response Times with Errors



- See if poor response time correlates with any errors.
- Duplicate ACKs, out of Order Segments, Segments Retransmitted
- Turn on history to see when problems are occurring



- *Filter can be at TEPS Server or z/OS Agent*
- *Filtered Query is dynamically pushed to z/OS Agents*
- *Performance gain is dramatic and immediate*

Where are my Connections?



- OMEGAMON for MFN default filters can hide problems
- It is simple is to override these filters.

- + OSA-Express LPARS
- + OSA-Express Ports
- + TCPIP Address Space
- + TCPIP Applications
- TCPIP Connections
 - All Connections no Filter
 - All connections V4201 no filter
 - All Connections with All Attributes no fi
 - Connection by IP address:
 - Ernie Application Connections No Filter
 - EW_All_Conn
 - All Connections with All Attributes
 - All Connections with All Attributes
 - All Connections with All Attributes
 - All Connections with All Attributes
 - All Connections with All Attributes
 - All Connections with All Attributes
 - All Connections with All Attributes

Specification

Query Results Source

Specification

fx

	fx Origin Node	fx Byte Rate	fx
1	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
2	== \$NODE\$	>= 2048	
3			
4			

◀

Next: Let's see filters can find zombie connections

Tip#5 zombie connections

- Connection that do not get dropped
- Connections could start to backlog
- Connections with no traffic for a long time
- Connection may be hung(not established)

ie connections - XPBASE - Ernie Gilman *ADMIN MODE*

Help



How to issue POPUP commands

How to issue POPUP commands

Right Click anywhere on a connection and select: DROP PING TRACETE NSLOOKUP or EXPORT

TCP connections with no activity for >10 Mins - all LPARS

System ID	Application Name	Remote IP Address	Remote Port	Local IP Address	Local Port	ASID	Byte Rate	Time Since Last Activity	Connection State	Inbound Bytes Buffered	Hex Connection Number
MVSA	BBOS002S	9.39.68.147	9558	9.39.68.147	13452	0X019F	0	11,884.23	CLOSE_WAIT	23	0X00061D5C
MVSA	BBOS002S	9.39.68.147	9558	9.39.68.147	1835						
MVSA	BBOS002S	9.39.68.147	9558	9.39.68.147	1835						
MVSA	IBMSMV31	9.65.252.47	2546	9.39.68.147	999						
MVSA	CXEG12	9.39.68.147			1393						
MVSA	1072	9.39.68.147			4241						
MVSA	ADM9F07C	9.39.68.147			1205		0	11,884.23	CLOSE_WAIT	23	
MVSA	ADM9E110	9.39.68.147			4230		0	700.34	CLOSE_WAIT	23	
							0	700.34	CLOSE_WAIT	23	
							0	17,322.36	ESTABLISHED	0	

Drop Connection
Ping IP Address
Tracerte IP Address
NSLookup IP Address

Tracerte IP Address

Command Input

Hostname or IP Address: 9.48.42.1

Packet Size:

Interface: TCP Stack:

Source IP Address: 9.39.68.147 Port: 33434

Max (hops): 30 Try: 3

TOS: 0 Wait: 5

Debug: ☐ NoName: ☐

Verbose: ☐ NoRoute: ☐

LimDisp: ☐ Addrtype: ☐ IPv4 ☐ IPv6

Command Output

08/05/11 22:03:24 TRACERTE 9.48.42.1

08/05/11 22:03:24 CS V1R12: Traceroute to 9.48.42.1 (9.48.42.1)

08/05/11 22:03:24 1 net68router.demopkg.ibm.com (9.39.68.1) 0 ms 0 ms 0 ms

08/05/11 22:03:24 2 aus-pd-9a-v794.austin.ibm.com (9.3.53.195) 1 ms 1 ms 1 ms

08/05/11 22:03:24 3 aus-co-b-v638.austin.ibm.com (9.41.2.153) 0 ms 0 ms 0 ms

08/05/11 22:03:24 4 aus-bd-b-ge5.austin.ibm.com (9.41.2.14) 1 ms 1 ms 2 ms

08/05/11 22:03:24 5 aus-sc-a-v256.austin.ibm.com (9.41.1.6) 0 ms 0 ms 0 ms

08/05/11 22:03:24 6 aus-p9-b.austin.ibm.com (9.41.4.14) 1 ms 1 ms 3 ms

08/05/11 22:03:24 7 9.64.65.226 (9.64.65.226) 4 ms 3 ms 4 ms

OK Cancel Help

Next: Filter for zombies



Specification

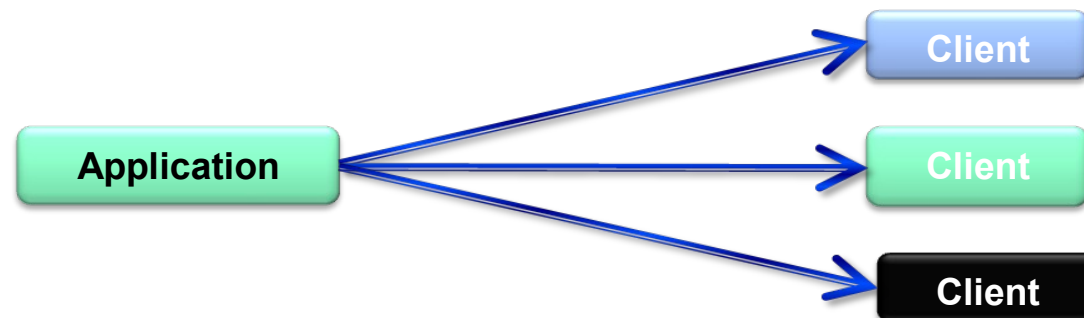
Query Results Source

Specification

fx					
	fx Origin Node	fx Time Since Last Activity	fx Remote IP Address	fx Remote IP Address	fx By Ra
1	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
2	== \$NODE\$	> 600.00	= '127.0.0.1'	!= '::1'	
3					

Connections with no activity for > 10 Mins (600 seconds)
Filter out addresses such as loopback
Filter will automatically be pushed out to the MFN Agents

Tip#6 Create Application Network Filtered Views



Examples:

- Connect:Direct
- MQ
- CICS
- WebSphere

Address Space

- CPU
- Storage
- Priority

Application Listener

- Connection Rejections
- Backlog limit
- Number of Connections
- Connection Rate

TCP/IP Connections

- Response times
- Buffers queued
- Connection hangs
- Congestion
 - Reset windows
 - Retries,
 - Out of order

- Listener and connection feeds from OMEGAMON MFN
- Inactive connections feeds from NetView for Termination reasons
- Address Space feeds from OMEGAMON on z/OS

Next: Create filtered view on application

Application Monitor View

Here is one filtered on MQ

LISTENER for: WMQACHIN

Application Name	Local Port	Active Connections	Accepted Connections	Connection Rate	Active Connections High Water Mark	Time Stamp for Active Connections High Water Mark	Idle Time Since Last Accept	Server Up Time	Connections in Backlog	Established Connections in Backlog	FRC/ Connect in Back
WMQACHIN	1414	11	0	0	11	08/05/11 00:33:34	0.08	31.00	0	0	

Active Connections for: WMQACHIN

Remote Port	ASID	Connection Start Time	Connection Duration	Connection State	Response Time	Time Since Last Activity	Duplicate ACKs	Total Segments Retransmitted	Total Out of Order Segments
50331	0X0112	08/04/11 20:37:24	17530	ESTABLISHED	5.72	16,519.56	0	0	0
59953	0X0112	08/03/11 20:53:29	102965	ESTABLISHED	5.35	102,615.32	0	0	0
49405	0X0112	08/04/11 19:30:42	21532	ESTABLISHED	5.63	18,260.51	20	21	0

INACTIVE CONNECTIONS for: WMQACHIN

System ID	Resource Name	Remote IP Address	Remote Port String	Termination Reason Code	Total Segments Retransmitted	Byte Rate
/SA	WMQACHIN	9.76.159.5	52107	Excessive_Retrans	50	1237
/SA	WMQACHIN	9.39.66.103	39940	Client_Sent_Reset	0	0
/SA	WMQACHIN	9.76.133.99	49761	Excessive_Retrans	17	9800
/SA	WMQACHIN	9.39.66.103	34836	Client_Sent_Reset	0	0

Application Connection Topo...

Total: 11 Selected: 0 Last refreshed: 0

JOB OVERVIEW

Job Name	CPU Percent	Step Name	Proc Step	Type	SvcClass	SvcClass Period	ASID	JESJOBID	TCB Percent	SRB Percent	IFA Percent	IFA on CP Percent	zIIP Percent	zIIP on CP Percent	Indepen Enclave C
WMQACHIN	0.0	WMQACHIN	MQ70	STC	OPSDEF	1	0X0112	STC05805	0.0	0.0	0.0	0.0	0.0	0.0	

z/OS Job summary for: WMQACHIN

Next: Monitoring Connect:Direct (NDM)

Monitoring Connect:Direct (NDM)



- We see the status of the C:D Listeners (Default Ports 1363 & 1364)
- Notice we have bytes backing up for one of them
- Check the Dataset response time (MSR)
- C:D address space CPU utilization with drill down to the current WLM.

TCP Listener

Origin Node	Application Name	Local Port	System ID	Collection Time	ASID	Hex Connection Number	Local IP Address	Active Connections	Accepted Connections	Connection Rate	Active Connections High Water Mark	Time Stamp for Active Connections High Water Mark
TCPIP:MVSA	CDCONN	1363	MVSA	01/23/12 08:37:58	0X0033	0X2A2AF92A	9.39.68.147	1	0	0	1	01/18/12 16:41:57
TCPIP:MVSA	CDCONN	1364	MVSA	01/23/12 08:37:58	0X0033	0X2A2AF929	9.39.68.147	1	5	5	1	01/18/12 16:41:57

Active connections

	System ID	Application Name	Local IP Address	Remote IP Address	Local Port	Inbound Bytes Buffered	Inbound Queued Data Time Stamp	Hex Connection Number	Byte Rate	Collection Time	Remote Port	ASID	Connection Start Time	Connection Duration
	MVSA	CDCONN	9.39.68.147	9.39.68.147	1363	0		0X308BA4AD	34760	01/23/12 08:37:58	7712	0X...	01/23/12 ...	489
	MVSA	CDCONN	9.39.68.147	9.39.68.147	1364	4116	01/23/12 08...	0X308DBBEB	2147483647	01/23/12 08:37:58	16481	0X...	01/23/12 ...	9

Connect Direct Datasets

	Dataset with Largest Allocation	Percent Used	Highest MSR	Total Datasets	Latency
	CONDIR.USER.XFER.OUT	99.75	2.1	2	A

z/OS Address Space Utilization

	Job Name	Type	SvcClass	SvcClass Period	CPU Percent	TCB Percent	SRE Percent
	CDCONN	Batch	BATMED	2	90.4	72.2	18

Application Active TCP Connection Topology by Remote IP Address only

CDCONN

9.39.68.147

Last refreshed: 01/23/2012 09:38 AM

Next: Traffic backing up

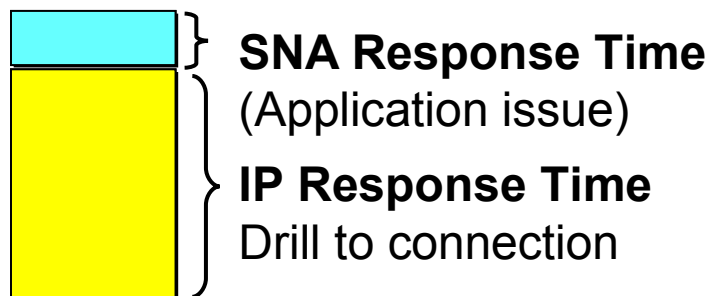
Bytes backing up for a connection



- Check connection status connections with bytes backing up inbound or outbound
- Notice some of these may be zombies connections.
- Remote endpoint unable to keep up.
- Check for Segment retransmissions .
- Backup can cause significant CSM storage usage Issues
- **Recommendations:**
- Create warning situations based on Bytes Buffered.
- Trigger Critical Situations if number of Bytes Buffered continues to increase
- In severe cases, consider automatically dropping the connection in Situation action tab.

Connections with Bytes Buffered														
	System ID	Application Name and Port	Inbound Bytes Buffered	Inbound Queued Data Time Stamp	Outbound Bytes Buffered	Outbound Queued Data Time Stamp	Byte Rate	Connection State	Remote IP Address	Remote Port	Time Since Last Activity	Percent Segments Retransmitted	Total Segments Retransmitted	Duplicate ACKs
	MVSA	ADHCDS...	209621	09/16/11 08...	0		819	ESTABLISHED	9.39.66.103	16016	0.23	2	112	96
	MVSA	RD4ZRS...	84	09/16/11 13...	0		0	CLOSE_WAIT	9.39.68.147	6715	41,976.91	0	0	1
	MVSA	RD4ZRS...	84	09/08/11 05...	0		0	CLOSE_WAIT	9.39.68.147	6715	761,977.05	0	0	1
	MVSA	RD4ZRS...	84	09/08/11 05...	0		0	CLOSE_WAIT	9.39.68.147	6715	761,977.05	0	0	1
	MVSA	RD4ZRS...	84	09/16/11 15...	0		0	CLOSE_WAIT	9.39.68.147	6715	34,776.94	0	0	1
	MVSA	RD4ZRS...	84	09/08/11 06...	0		0	CLOSE_WAIT	9.39.68.147	6715	759,577.01	0	0	1
	MVSA	RD4ZRS...	84	09/08/11 06...	0		0	CLOSE_WAIT	9.39.68.147	6715	759,577.01	0	0	1

- **TN3270 Response time**
 - SNA time is application
 - IP time is the network
 - Drill down to TCP connection to see errors
 - Response time distribution by buckets
 - Sliding window buckets set in Comm Server
- **TN3270 Server status from NetView**

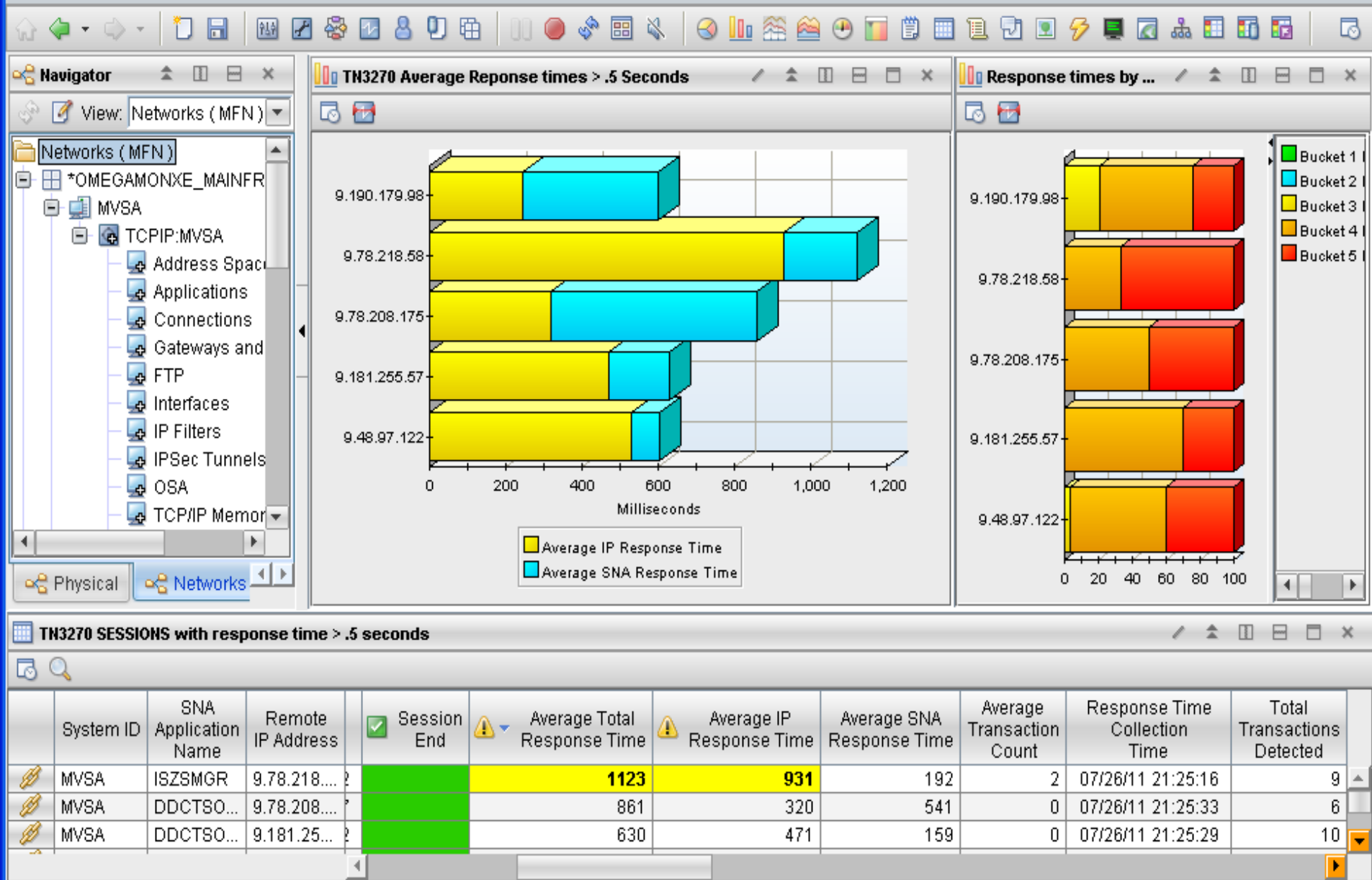


Out of Box Expert Advice

TN3270 Response times

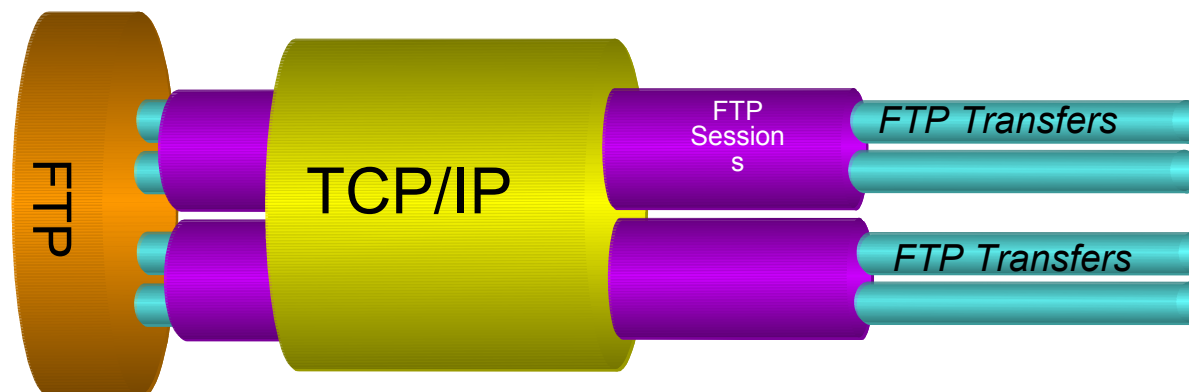
- Average IP response times
- Average SNA response times
- Average total response times
- High number of long responses

Tip#8 TN3270 High Response Time Exception View





Next: FTPs

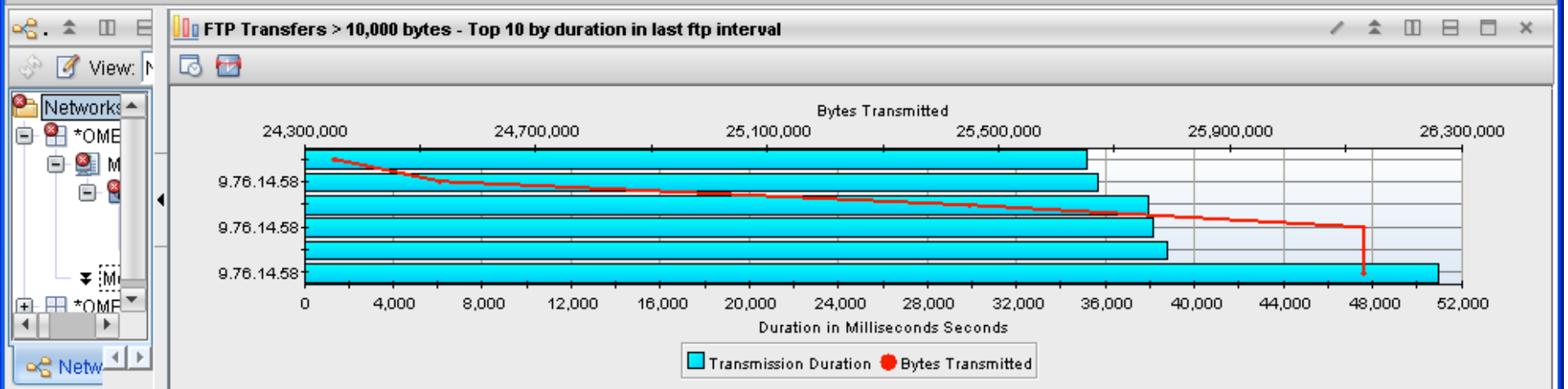
Tip#9 FTP View of Logon and Transfer Problems



- FTP Session logon failure reason codes
- FTP Transfers, How long it took
- Drill down to connection for performance issues

User ID on Server	Session Start	Session End	Login Failure Reason Description
MS519	02/17/08 09:07:03	02/17/08 09:07:03	Password_not_valid
MS519	02/17/08 09:07:52		

User ID on Server	Last Reply to Client	 Transmission Duration	 Bytes Transmitted	Command	Last Reply to Client Description	Dataset Name
MS519	250	1140	1965120	RETRIEVE	Requested_file...	MS519.ELVIS...
MS519	250	490	429056	RETRIEVE	Requested_file...	MS519.ELVIS...
MS519	250	1140	1965120	RETRIEVE	Requested_file...	MS519.ELVIS...
MS519	250	500	429056	RETRIEVE	Requested_file...	MS519.ELVIS...
MS519	250	1160	1965120	RETRIEVE	Requested_file...	MS519.ELVIS...



FTP Transfers - Active

ote IP

ort

Local IP Address

Local IP Port

User ID on Server

User ID on Server Extended

Client User ID

Role

Transmissi

Start

85374

9.39.68.147

35399

NETOP2

NETOP2

Server

08/25/11 16:3

FTP session logon errors

System ID

Application Name

Login Failure

Reason Description

FTP Type

Remote IP Address

Remo Port

MVSA

FTPD2

Password_not_valid

Server

9.39.66.103

446

MVSA

FTPD8

Password_not_valid

Server

9.39.66.103

3448

MVSA

FTPD2

Password_not_valid

Server

9.39.66.103

3449

MVSA

FTPD4

Server

9.39.66.103

4236

FTP Transfers - Completed at least 10,000 bytes 10 longe...

Dataset Name

System ID

TCP/IP STC Name

TCP Data Connection ID

Server Logging Session ID

NETOP2.MUSIC.MP3

MVSA

TCPIP

0X097408A7

FTPD106226

NETOP2.MUSIC.MP3

MVSA

TCPIP

0X0971E6F5

FTPD106221

NETOP2.MUSIC.MP3

MVSA

TCPIP

0X09704554

FTPD106215

NETOP2.MUSIC.MP3

MVSA

TCPIP

0X0970241E

FTPD106215

FTP Transfers - Completed in error

Last Reply to Client

Last Reply to Client Description

Trans Dur

226

Closing_data_connection_-_requested_file_action_successful

226

Closing_data_connection_-_requested_file_action_successful

451

Requested_action_aborted_-_local_error_in_processing

451

Requested_action_aborted_-_local_error_in_processing

Hub Time: Thu, 08/25/2011 04:37 PM

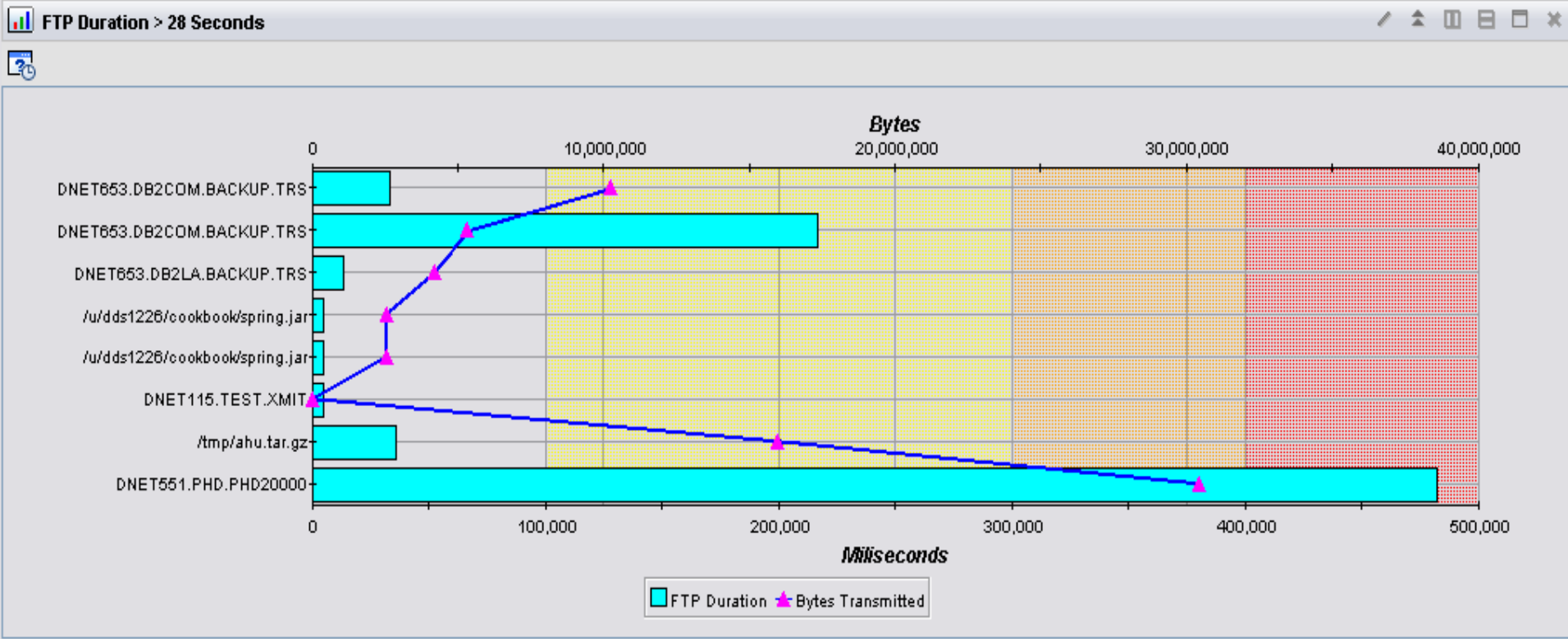
Server Available

FTP

XPBASE - Ernie Gilman

ADMIN MODE

Correlate FTP duration with bytes transmitted



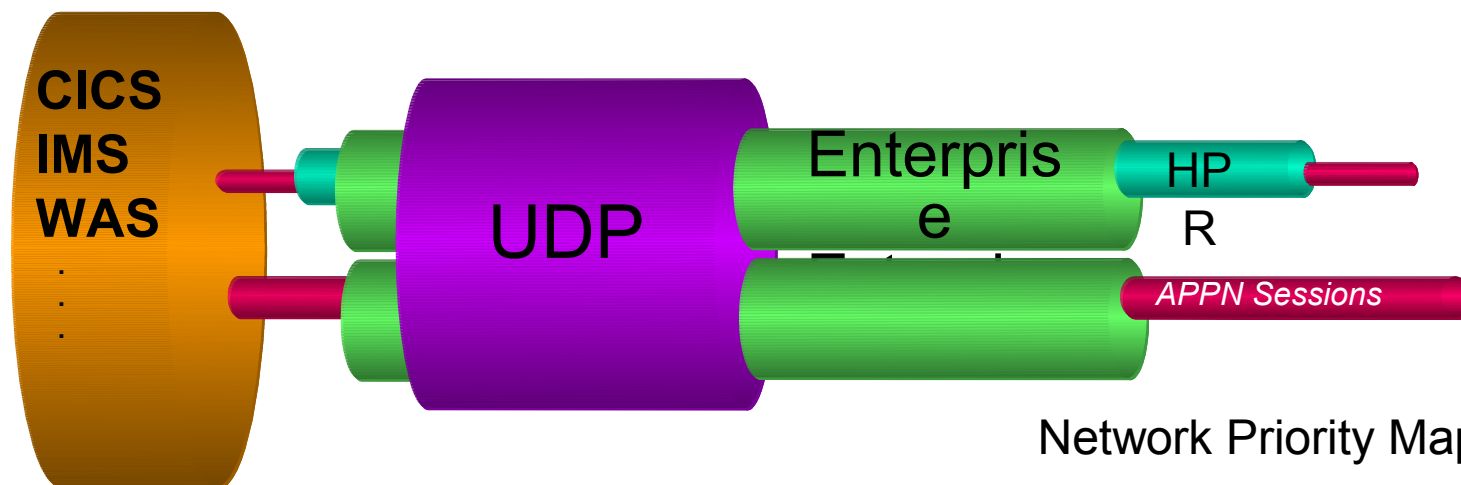
Out of Box Expert Advice

FTP Session Errors:

- Network or socket errors
- Error reply from server
- Invalid sequence from client
- Resource shortage (storage...)

FTP Transfer Errors

- File, system or network errors



Expert Advice

HPR

- Low initial throughput rate
- Path Switches
- ARB Mode Red, Persistent*

EE

- High retransmissions
- Out of Sequence buffers

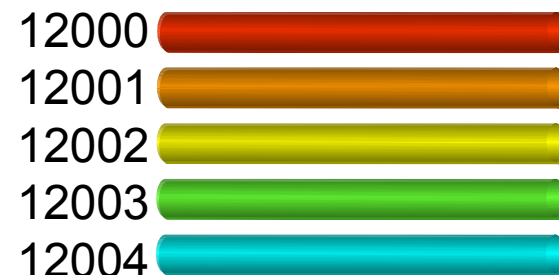
UDP

- High Discard Rates
- Long Queues exceeding Queue Limit*

*Simple to create

Network Priority Mappings

UDP Ports



SNA	Path Switch Timeout
LL2	(LIVTIME 10 Seconds)
Network	1 Minute
High	TP(2) 2 Minutes
Medium	TP(1) 3 Minutes
Low	TP(0) 8 Minutes

Tip#10 Show EE and HPR on one View for all LPARs

The screenshot displays the HPR application interface with two main panels. The left panel, titled 'HPR all LPARS', contains a table with the following data:

Recording Time	System ID	Remote CP Name	Sessions	ARB Mode	Local RTP Name
08/05/11 21:00:00	MVSA	USIBMNR.NDCMVSB	11	Yellow	CNRC
08/05/11 18:00:00	MVSA	USIBMNR.NDCMVSB	11	Yellow	CNRC
08/05/11 19:00:00	MVSA	USIBMNR.NDCMVSB	11	Red	CNRC
08/05/11 18:00:00	MVSA	USIBMNR.NDCMVSC	6	Red	CNRC
08/05/11 20:00:00	MVSA	USIBMNR.NDCMVSB	11	Red	CNRC
08/05/11 19:00:00	MVSA	USIBMNR.NDCMVSC	2	Green	CNRC
08/05/11 19:00:00	MVSA	USIBMNR.NDCMVSB	1	Green	CNRC
08/05/11 19:00:00	MVSA	USIBMNR.NDCMVSB	1	Green	CNRC
08/05/11 20:00:00	MVSA	USIBMNR.NDCMVSC	6	Green	CNRC

The right panel, titled 'HPR Topology', shows a network diagram with four nodes representing systems: US IBMNR.NDCMVSC, US IBMNR.NDCMVSB, US IBMNR.NDCMVSA, and US IBMNR.T499. The nodes are interconnected, showing a mesh-like topology. The status bar at the bottom indicates 'Total: 4 Selected: 0' and 'Last refreshed: 08/06/11'.

Origin Node	System ID	PU Name	Local IP Address	Remote IP Address	RTP Pipes	Sessions	Packets Retransmitted	Percent of Packets Retransmitted	Packet Retransmission Rate	Transmit Byte Rate	Receive Byte Rate	Bytes Sent	Bytes Received
VTAM:MVSA	MVSA	EX000012	9.39.68.12	9.65.189.66	1	2	0	0	0	33	33	33	33

Out of Box Expert Advice VTAM and TCP Address Space



- CSA%, ECSA %, CPU % , Paging Rate, and Buffer Pool shortage

View:

Networks

*OMEG

*OMEG

TCPIP Address Space all LPARS

System ID	Host IP Address	zOS Release	CPU Percentage	Paging Rate	CSA Usage Below 16MB	CSA Percent Below 16MB	Total CSA Usage	Total CSA Percentage	Connection Count	Byte Rate	Application Count
MVSB	9.39.68.146	zOS_1.12	0	0	136	0	26032	0	53	67999	15
MVSC	9.39.68.145	zOS_1.12	0	0	136	0	26032	0	73	118353	15
MVSA	9.39.68.147	zOS_1.12	0	0	136	0	34392	0	587	1299346	121

TCPIP Memory Statistics all LPARS

System ID	IP Address	ECSA Storage In Use	ECSA Storage Free	Percent ECSA Storage In Use	Authorized Private Storage In Use	Authorized Private Storage Free	Percent Authorized Private Storage In Use	64bit Common Storage In Use	64bit Common Storage Free
MVSB	9.39.68.146	3,071,680	0	100	8,917,608	9,456	100	151,120	897,120
MVSC	9.39.68.145	3,070,848	0	100	9,040,392	9,808	100	157,504	891,120
MVSA	9.39.68.147	6,361,080	61,608	99	11,197,544	24,208	100	333,568	715,120

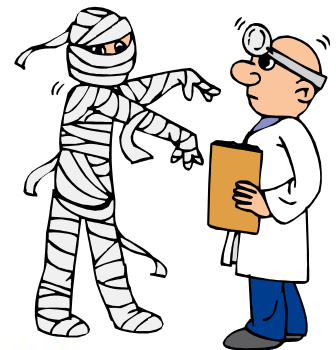
VTAM Address Space all LPARS

System ID	CPU Percentage	Paging Rate	CSA Below	CSA Percent	CSA	CSA Percentage	DASD SIO Per Sec	NCP SIO Per Sec	CTC SIO Per Sec	Local SNA SIO Per Sec	Local Non-SNA SIO Per Sec	Other SIO Per Sec	SIO Rate Pct of System
MVSC	0				9228	2	0	0	0	0	0	0	0
MVSA	0	0	84541	2	10213686	3	0	0	0	0	0	0	0

CSM Storage Statistics all LPARS

System ID	Percent ECSA In Use Storage	Percent ECSA Allocated Storage	Storage In Use Across ECSA Pools	Storage Free Across ECSA Pools	Storage Allocated Across ECSA Pools	Maximum ECSA Storage Allowed	Storage In Use Across DSP Pools	Storage Free Across DSP Pools	Storage Allocated Across DSP Pools	Storage In Use Across Pools
MVSC	0	2	248	1800	2383	122880	5208	1616	6824	5456
MVSA	1	3	812	2340	4160	122880	23008	5648	28656	23820

- Overview of OMEGAMON for Mainframe Networks
 - FP3 and z/OS 1.12
1. OSA Express and Interface status and utilization
 2. Show all IP Stacks in one view
 3. TCP/IP Connection backlog and rejections
 4. High TCP/IP Connection response times
 5. Zombie Connections
 6. Single Application Focused Network Monitor
 7. Bytes backing up on a connection
 8. TN3270 Response time analysis
 9. FTP Logon and transfer failures
 10. EE and HPR performance issues





- OMEGAMON Recommended Maintenance:
- <https://www-304.ibm.com/support/docview.wss?uid=swg21290883>
 - **OMEGAMON XE for MFN V4R2 Fix pack 3** [4.2.0.3-TIV-KN3-IF0001](#)
 - **Matching PTFs** UA58835, UA59029, UA59138 , UA59709
 - **IBM Tivoli Monitoring V6.2.2 Fix Pack** [6.2.2-TIV-ITM-FP0005](#)
 - OMEGAMON for DE licence
 - **Matching PTFs** UA60941, UA60942 ,UA60943, UA60944
 - Download **Network_Extended** DE Navigator View from OPAL
 - Watch Demo: <http://www.youtube.com/watch?v=jVjonG6Zfrw>

Pulse 2011 Session 1254: Solving Application and Network issues using IBM's OMEGAMON Mainframe Networks
by James T Sherpey II

Top 10 Tips for z/OS Network Performance Monitoring with OMEGAMON

Ernie Gilman
IBM

Session 10723