



# Finding Those Needles in the Haystacks with NetView for z/OS V6.1

Larry Green IBM





#### **Related Sessions**

- Thursday, March 15, 9:30, Session 10713
  - "Problem Solving with Consolidated Logs" (Larry Green (IBM))
- Thursday, March 15, 1:30, Session 10833
  - "Intelligent Load Balancing with IBM MultiSite Workload Lifeline" (Mike Fitzpatrick (IBM))





# **Agenda**

- Timeline
- Smart Packet Collection
- Packet Trace on the fly
- Expanded Log Browse
- NetView Web Application
- Enterprise Integration
- Serviceability
- GDPS Active/Active





## **Timeline**

- NetView for z/OS V6.1
  - Generally available: May 27, 2011
- NetView for z/OS V5.1 and V5.2
  - End of Support announced: February 1, 2011
  - Effective: March 31, 2012





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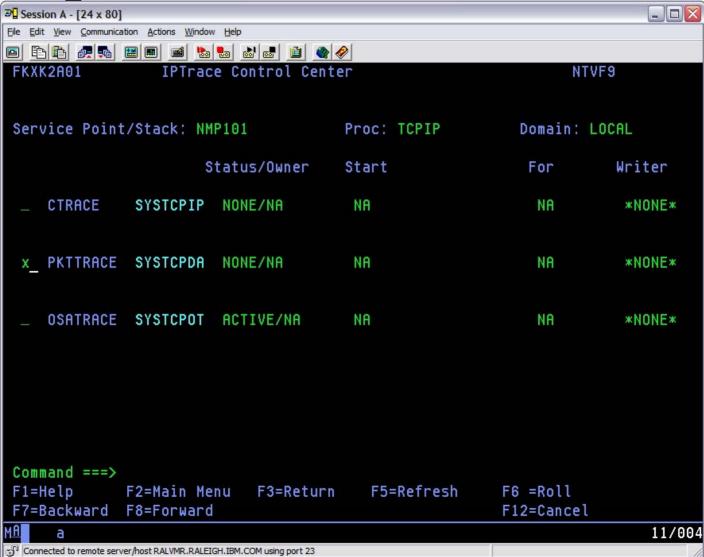
## **Smart Packet Collection**

Analyze packet trace data to allow for easier problem determination



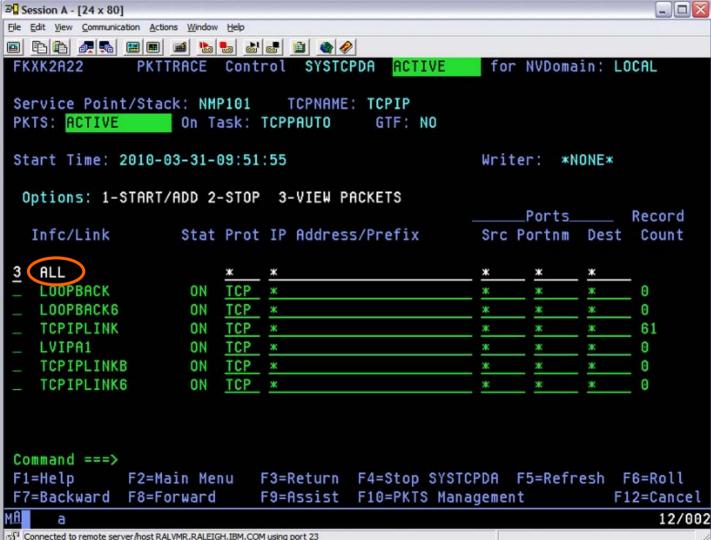


## **Getting Started**



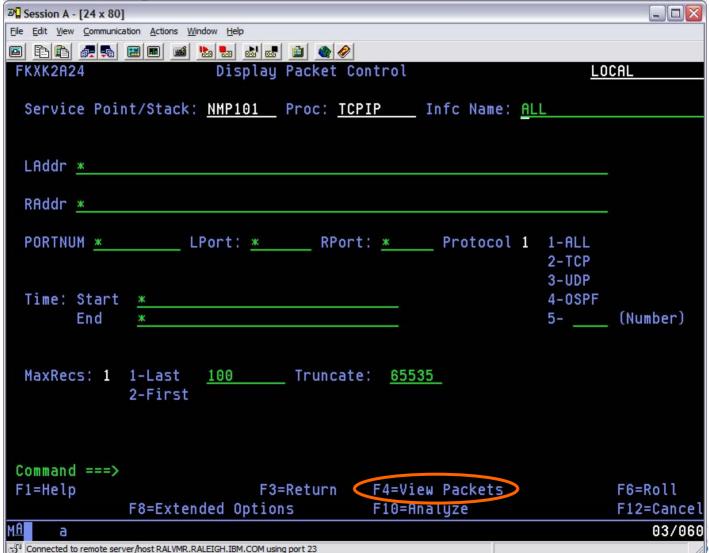


#### Select what to collect



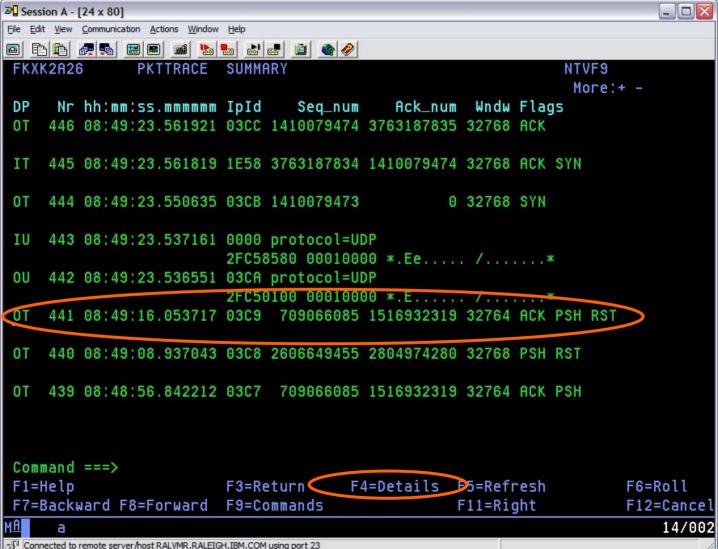


## **Set filter options**



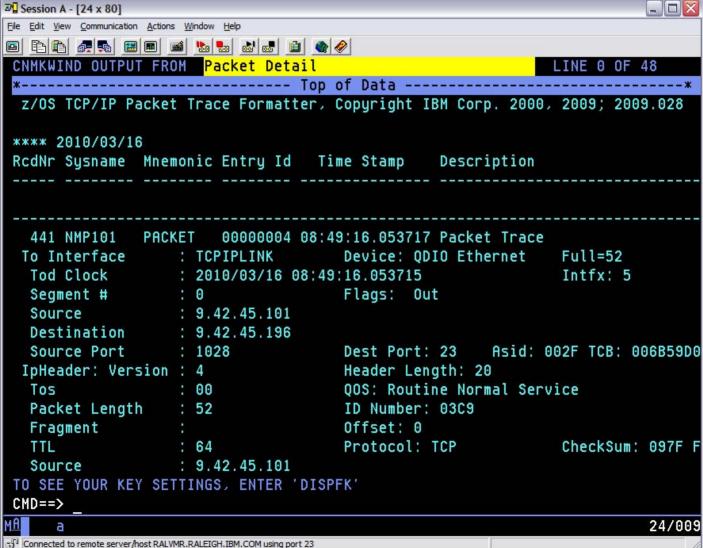


# List of packets meeting filter criteria



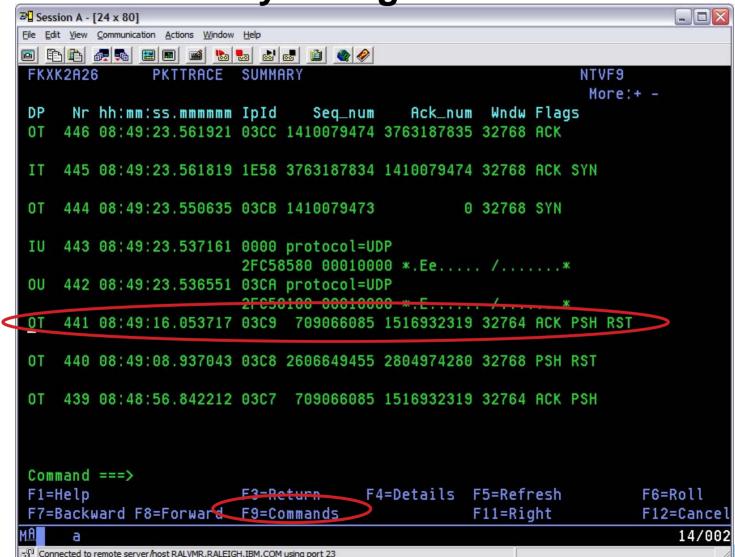


#### Packet detail



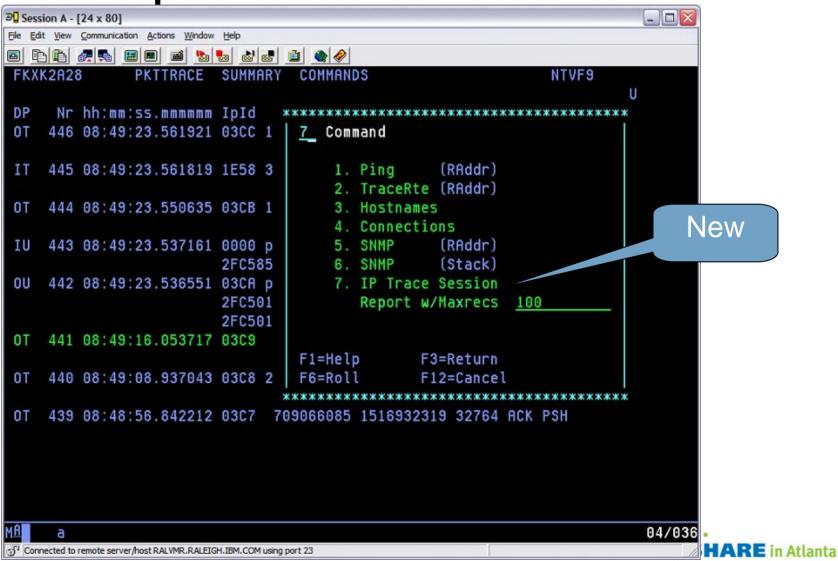


**Back to summary listing** 



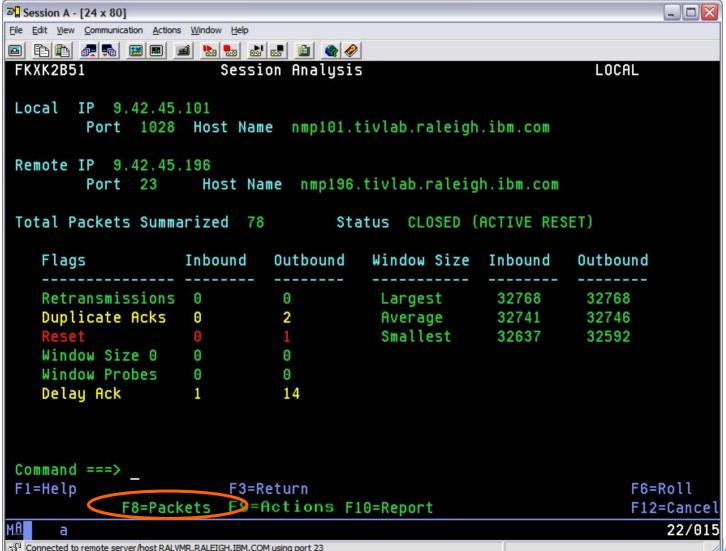


# **Session Report**



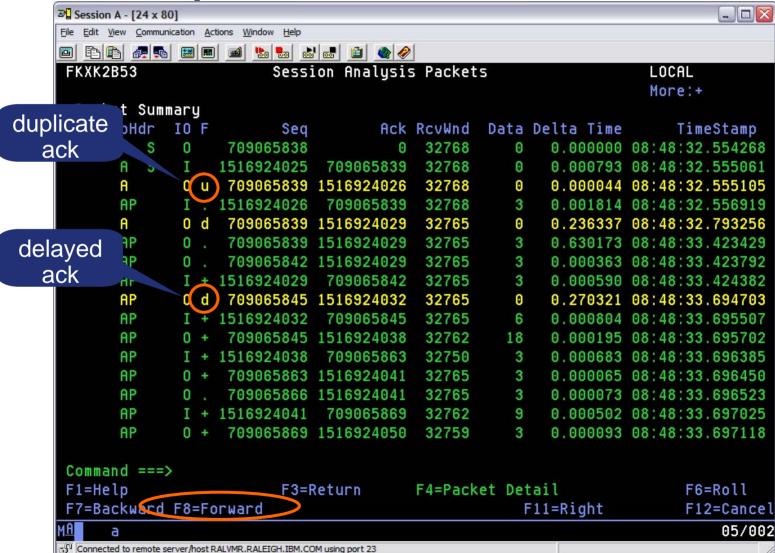


# Summary analysis for that session



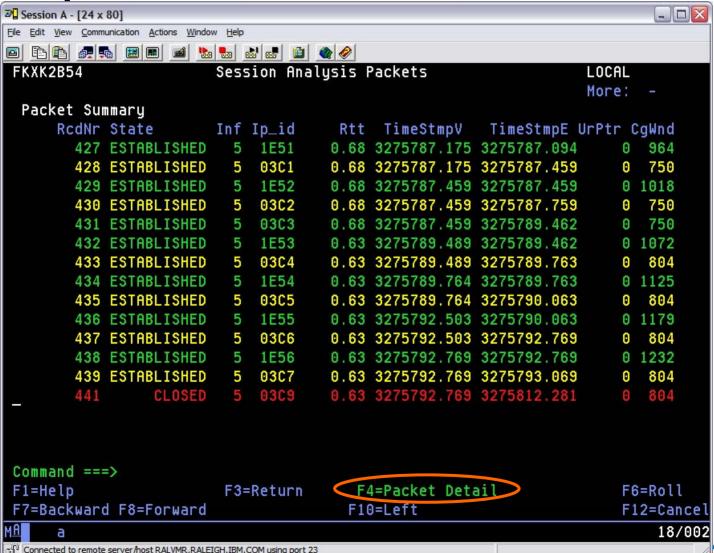


# Individual packets for the session





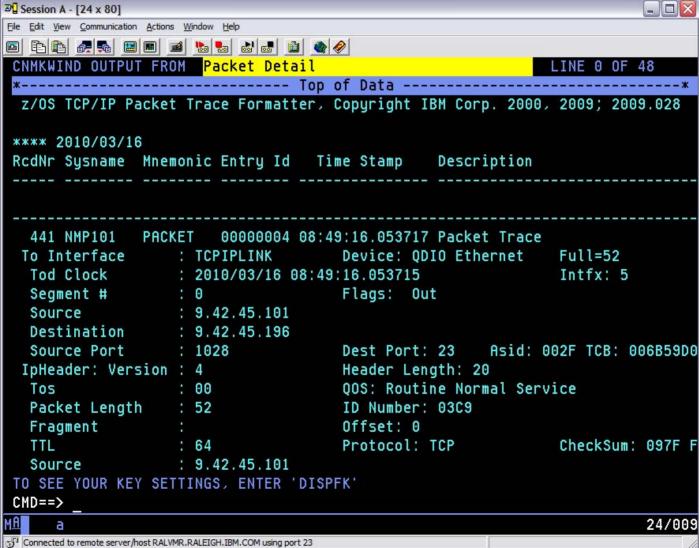
# Go to packet details



**HARE** in Atlanta

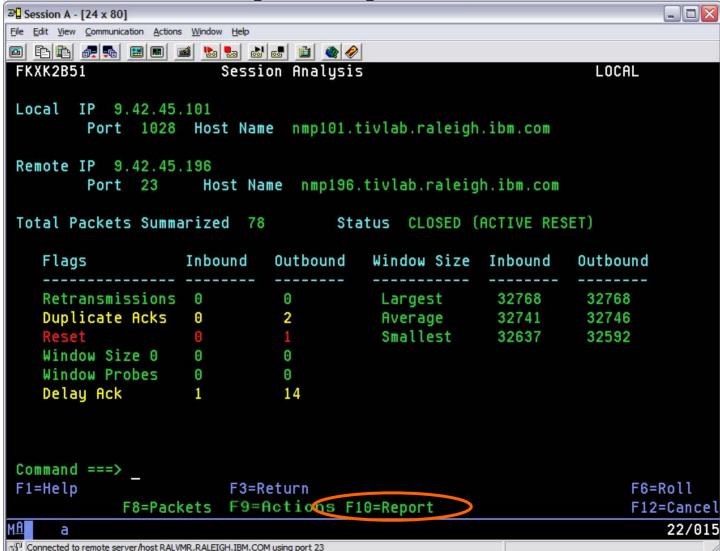


#### **Packet Details**



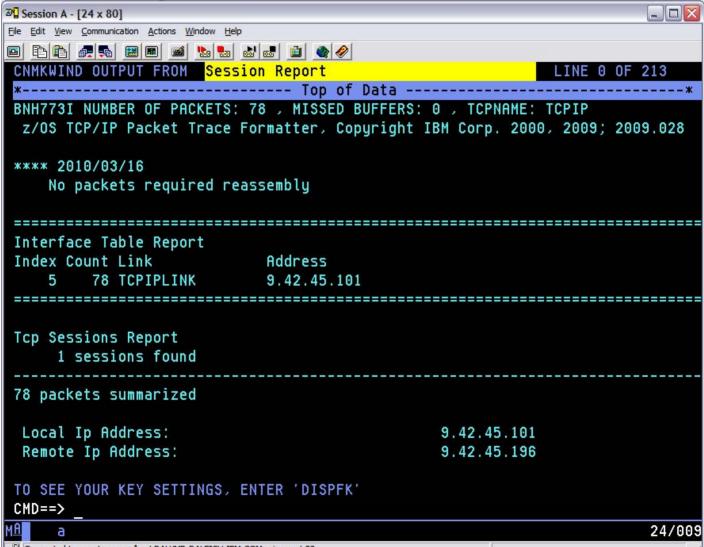


## **Back to Summary Analysis**

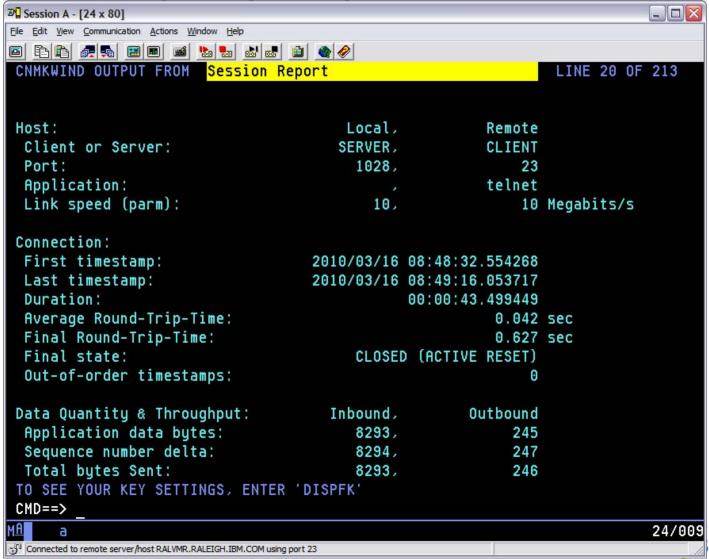




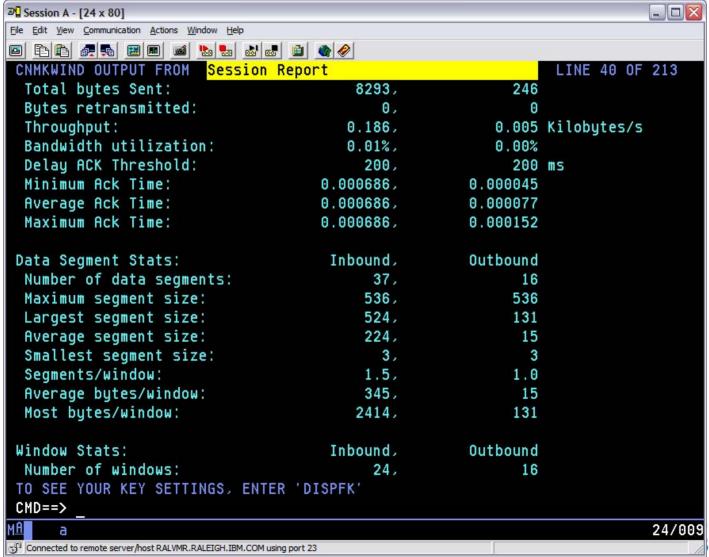
## **Session Report**



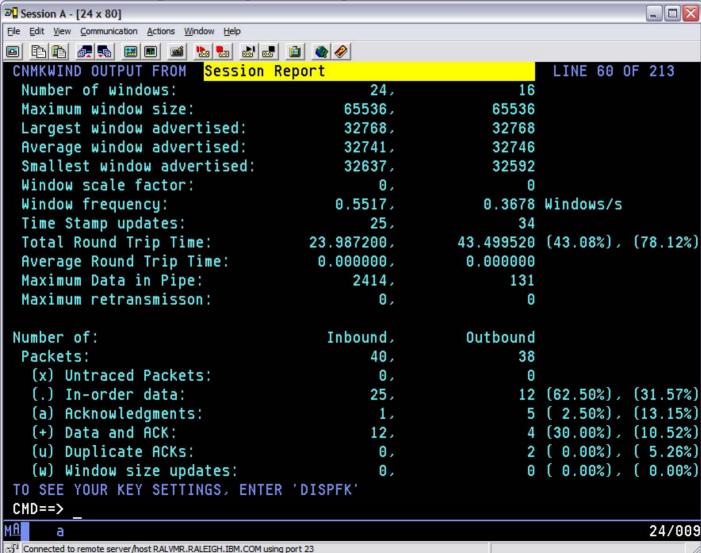




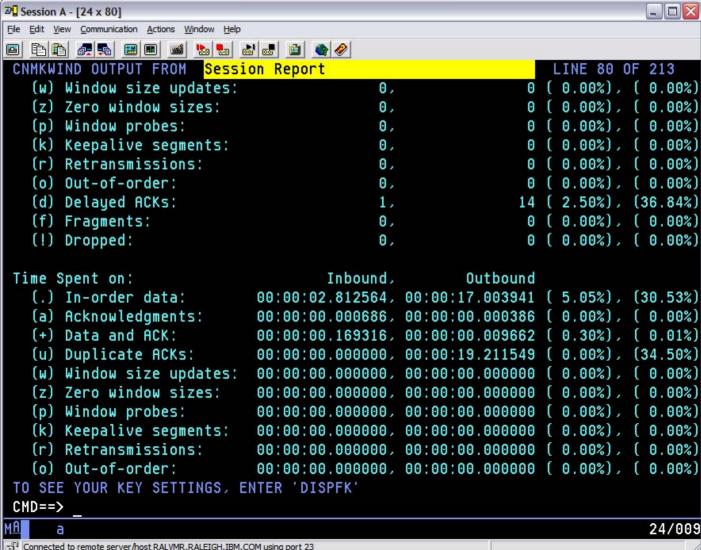




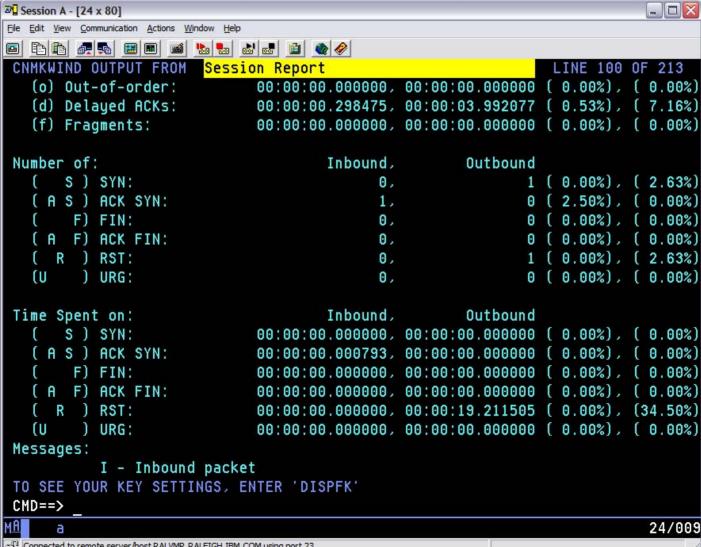




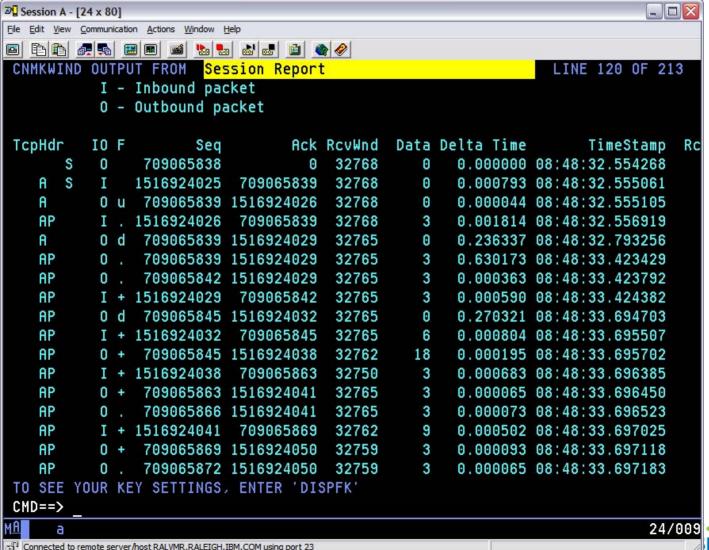




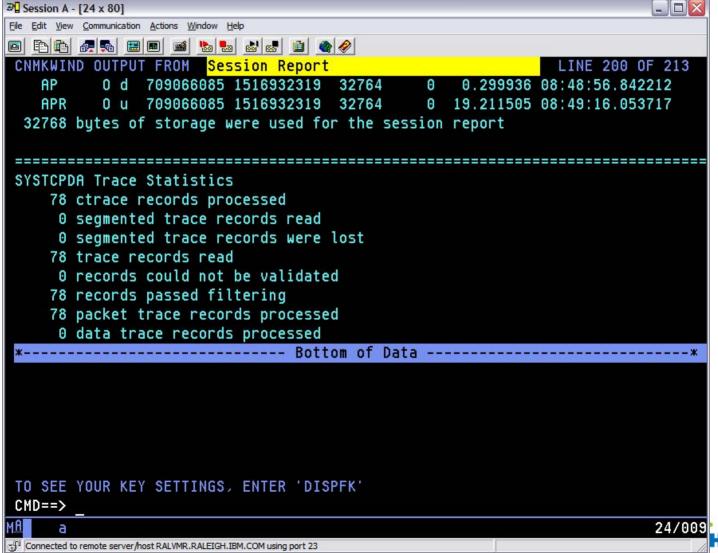






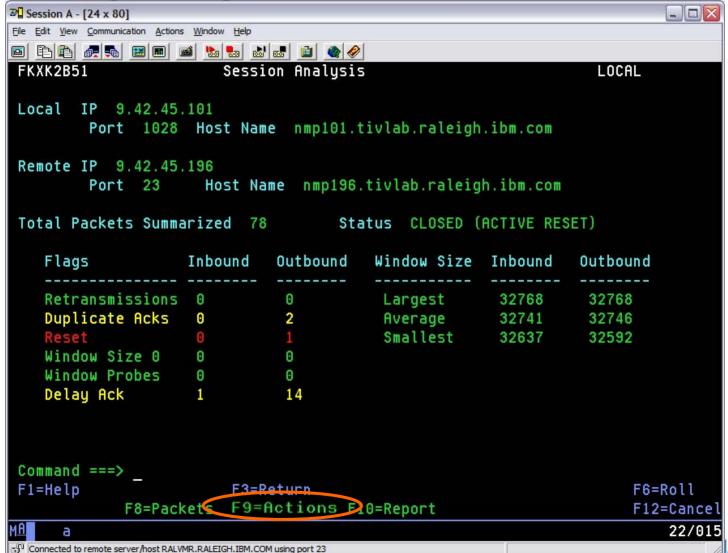






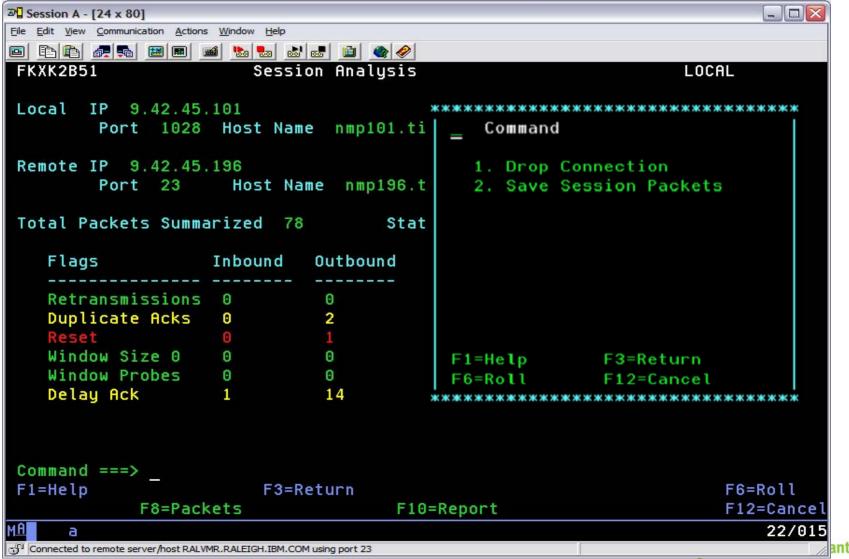


# **Summary Analysis for that session**

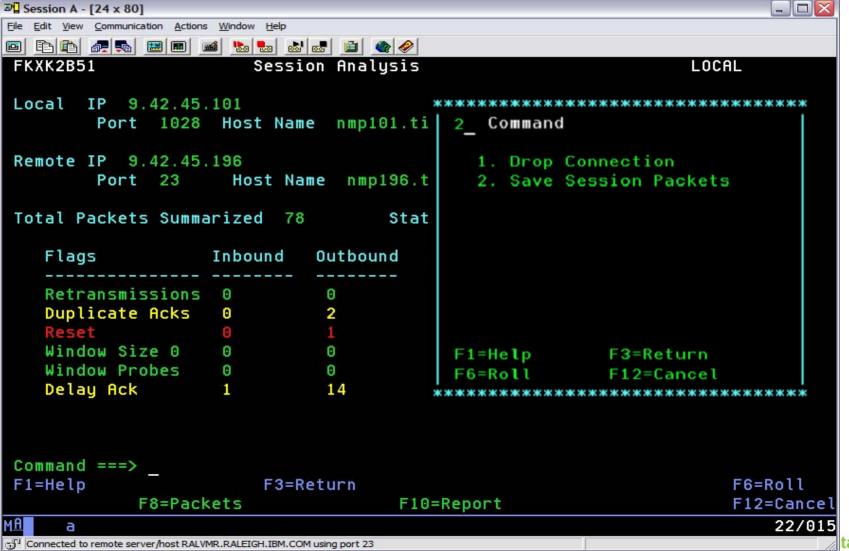




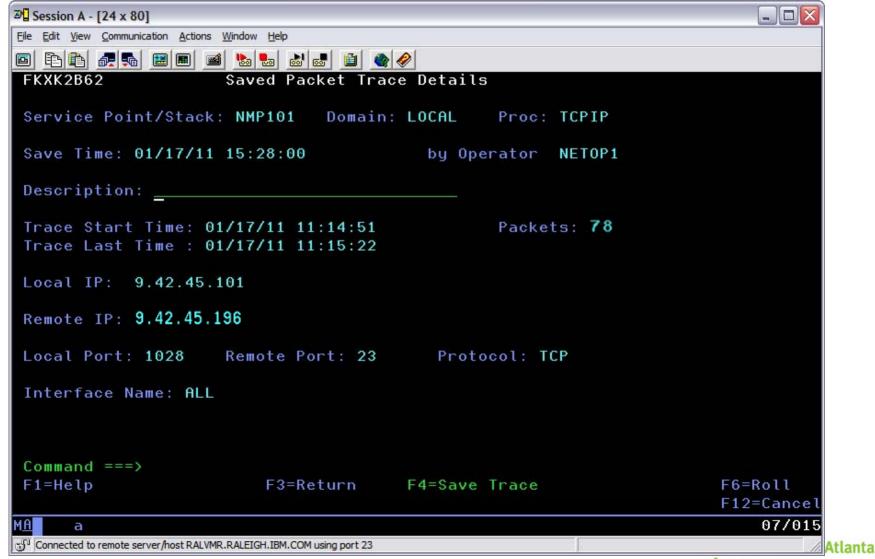
#### Commands Available for this Session



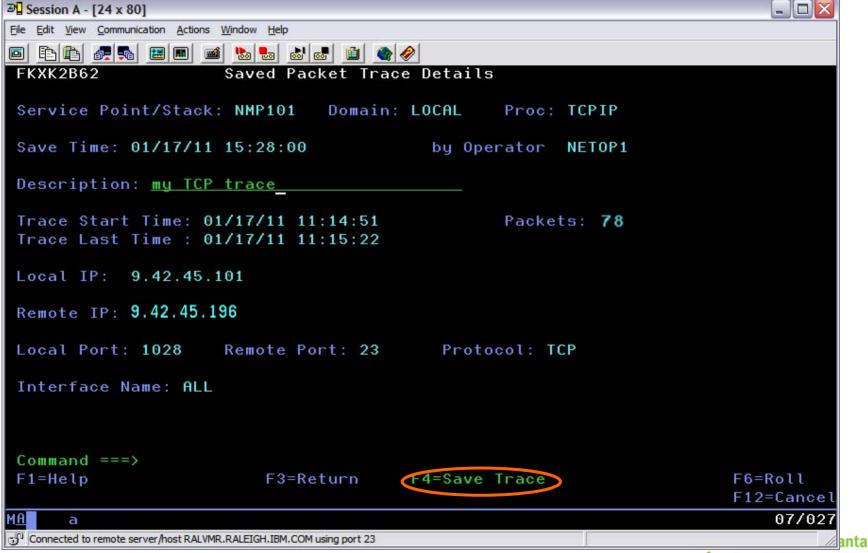




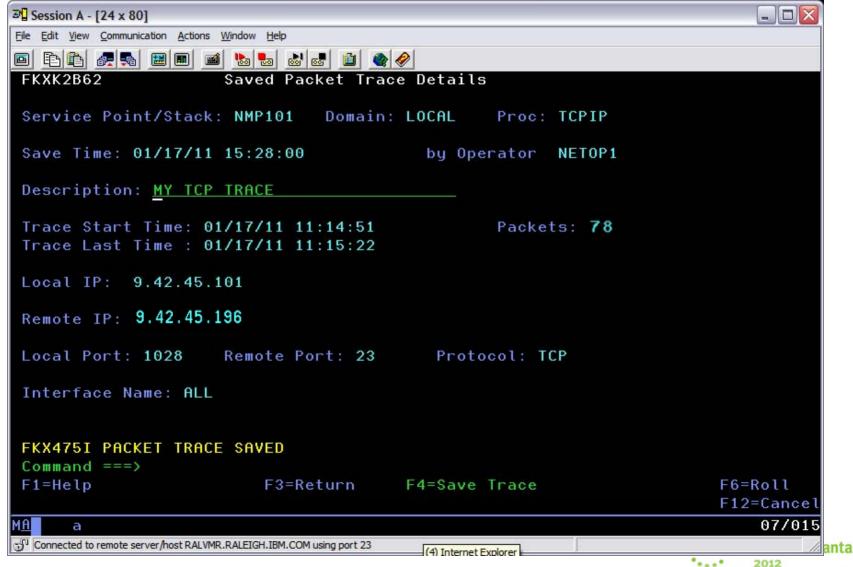






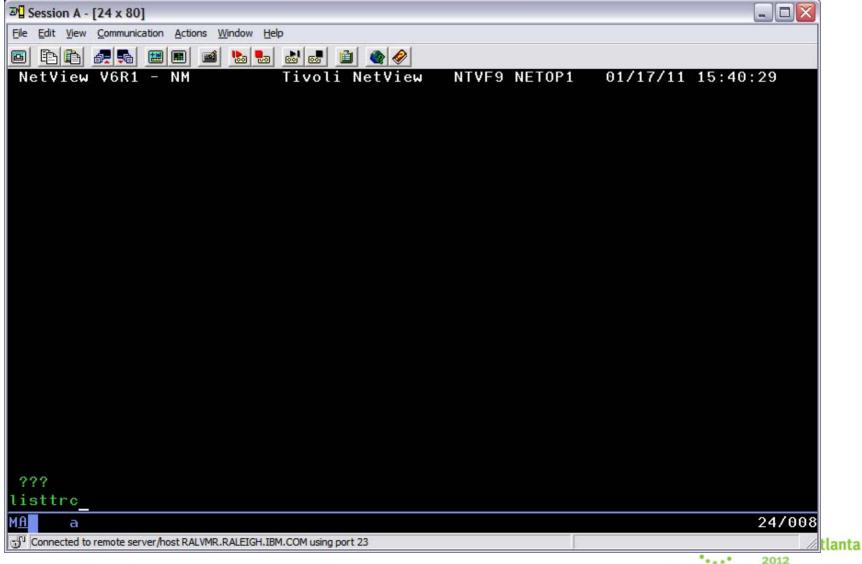






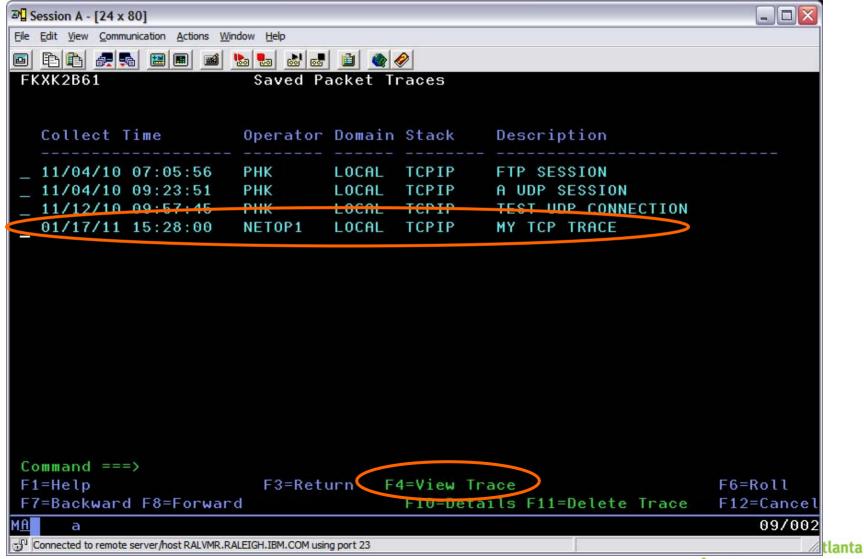


## **Recall Saved Traces**



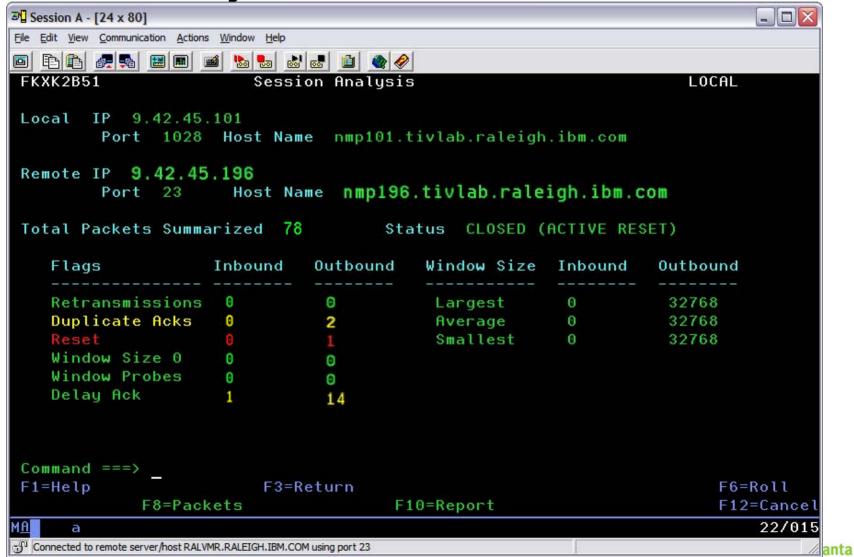


## **Recall Saved Traces**



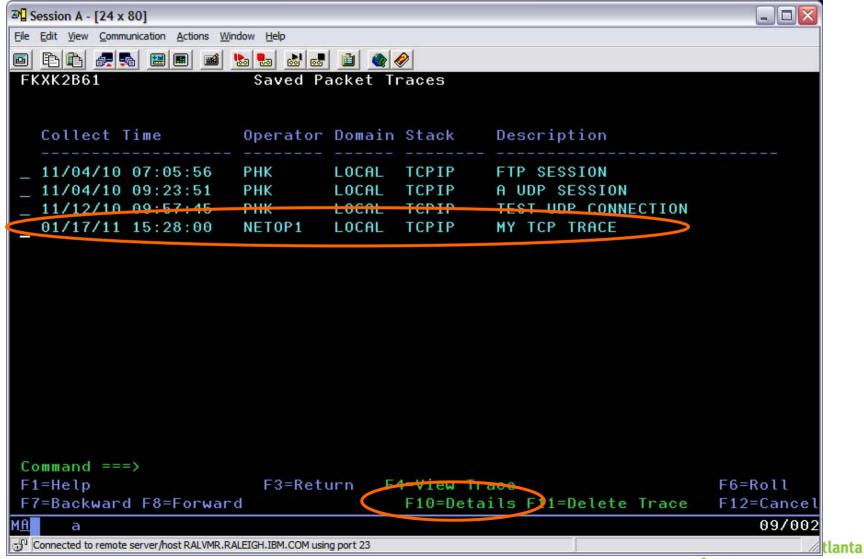


## **Trace Summary**



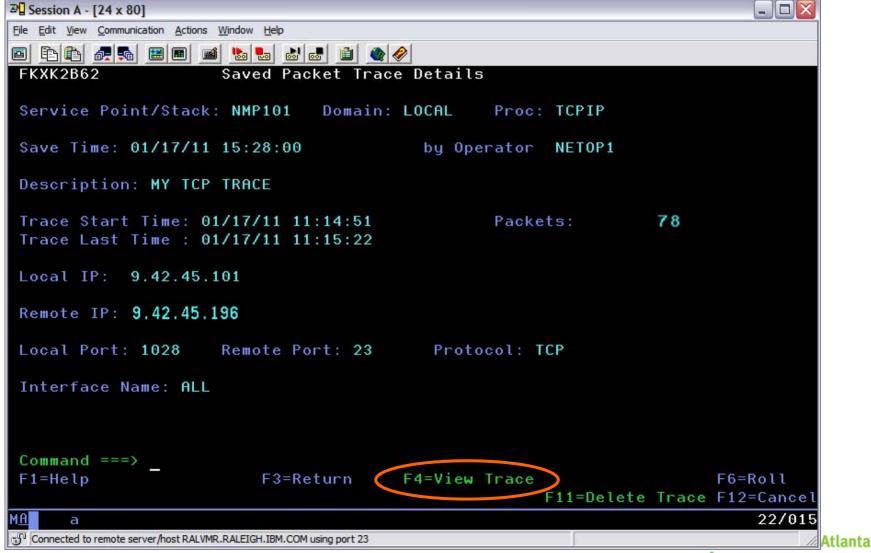


## **Recall Saved Traces**



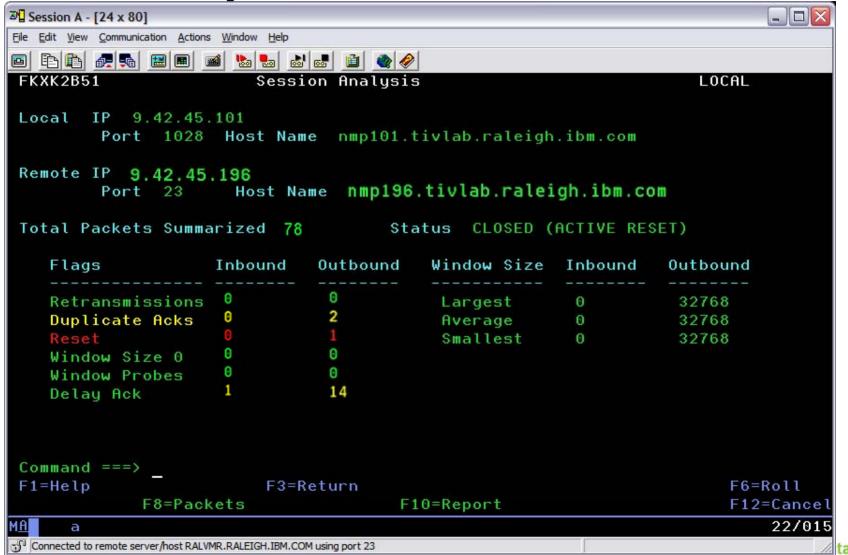


#### **Details About the Trace**





### **Trace Summary**



2012

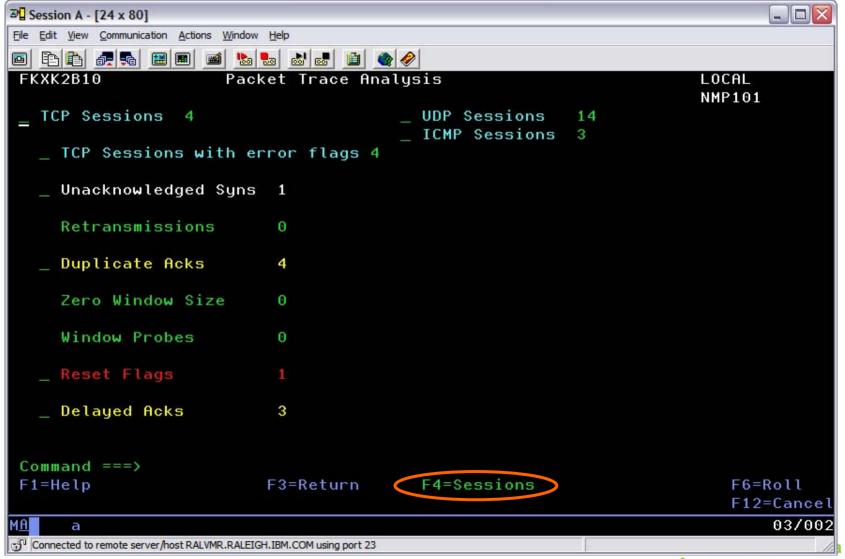


# Returning to Trace Filter Screen

<sup>9</sup> ☐ Session A - [24 x 80]	
<u>File Edit View Communication Actions Window Help</u>	
FKXK2A24 Display Packet Control	LOCAL
Service Point/Stack: NMP101 Proc: TCPIP Infc Name: ALL	
LAddr *	
RAddr *	
niissai	
PORTNUM * LPort: * RPort: * Protocol 1 1-A	11
2-Ti	
3-01	
Time: Start * 4-0	
	(Number)
	(Number)
MaxRecs: 1 1-Last <u>100</u> Truncate: <u>65535</u>	
2-First	
2-11130	
Command ===>	
	F6=Roll
F8=Extended Options F10=Analyze	F12=Cancel
1 <u>A</u> a	03/060

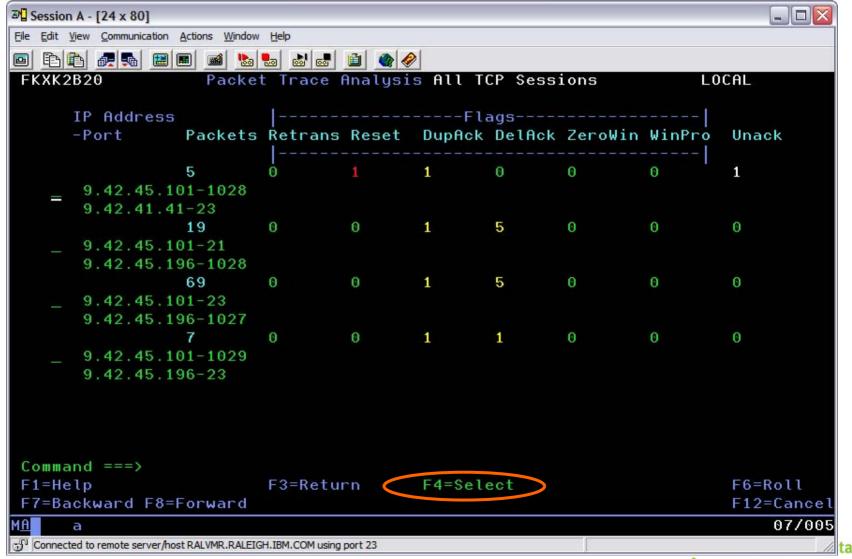


#### Choose sessions to analyze



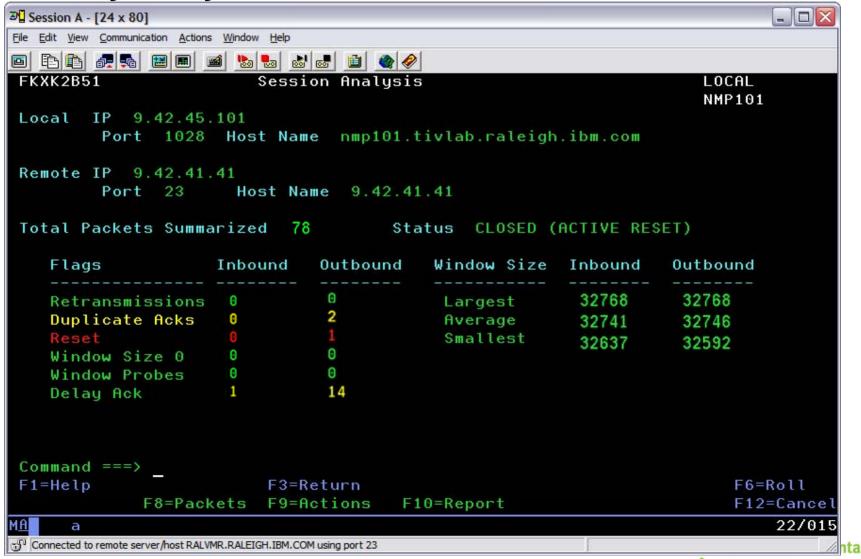


#### Select a session to examine



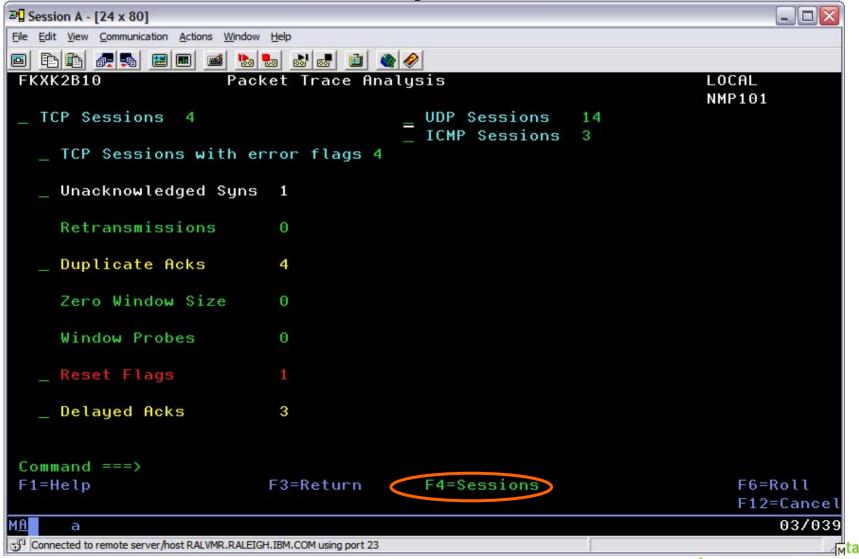


#### Summary analysis of selected session



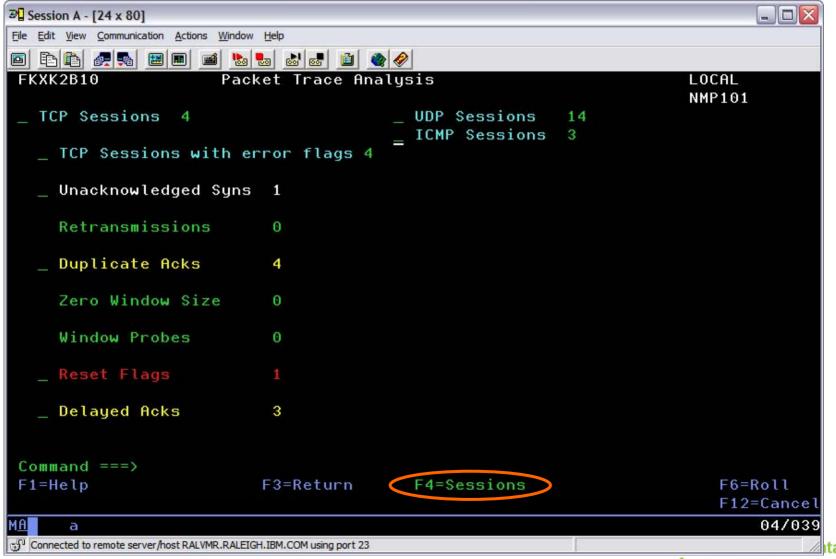


### Choose sessions to analyze – UDP





### Choose sessions to analyze – ICMP





### Scenario: Analyze a Specific TCP Session

#### The problem

A performance problem is reported against an FTP application

#### **Actions**

- The system programmer runs a packet trace against the application.
- He examines the summary packets list in IPTRACE.
- He sees a series of outbound packets, but no inbound packets for this application for a single host.
- The system programmer selects a packet and uses Trace Session Report (command option 7) to analyze the session.
- He sees that there is a large number of retransmissions on the outbound side, indicating a problem with the remote host.





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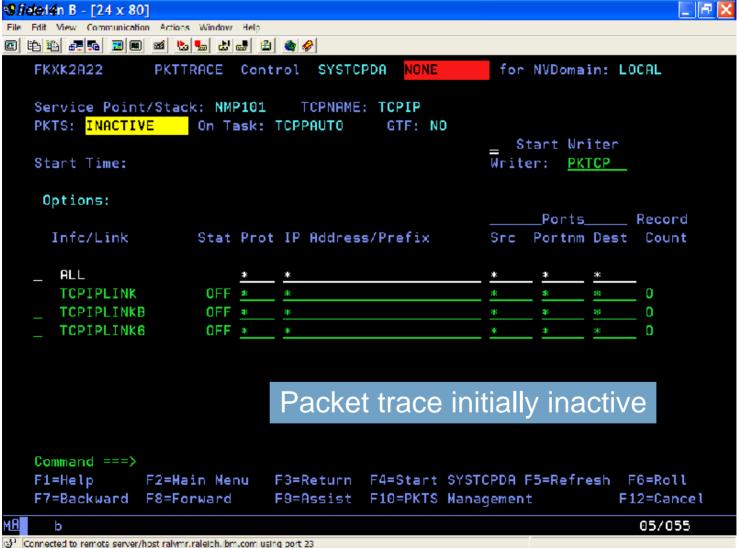
## Packet trace on the fly

- Why?
  - When monitoring a connection, you may find you need to trace the packets flowing on that connection.
- How?
  - IPSTAT function
    - Connection management and debugging capabilities for all connections through a given stack.
    - NEW → You can start the IPTRACE function from the IPSTAT screens. This means you can start the packet trace from an IP connection you've already selected.



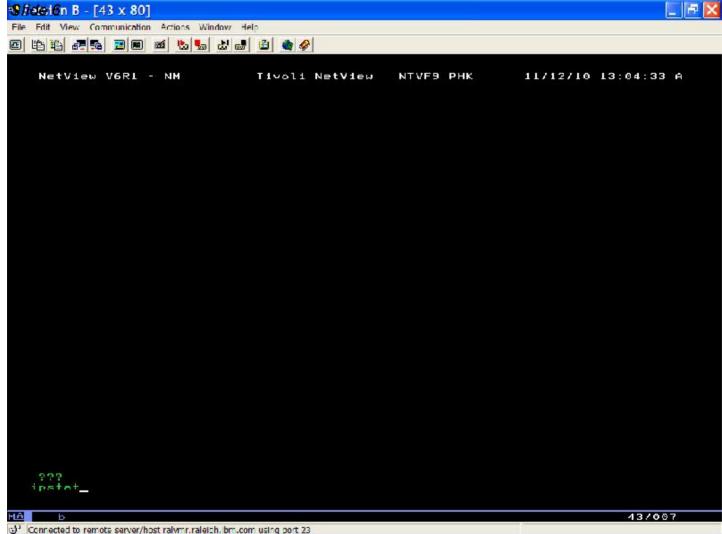


### Packet trace on the fly



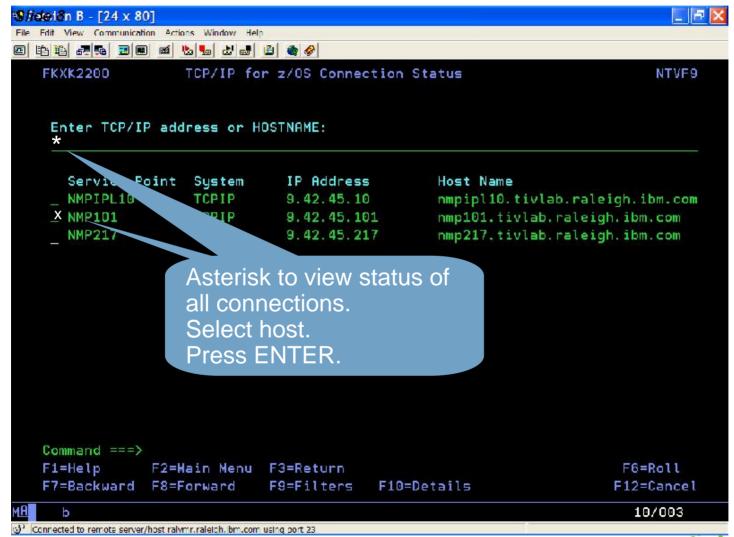


# **Start Connection Monitoring (IPSTAT)**





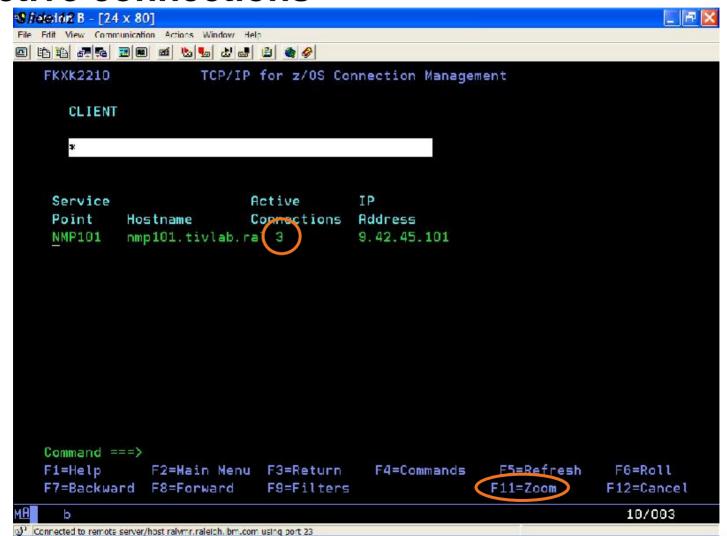
#### Select host and connections







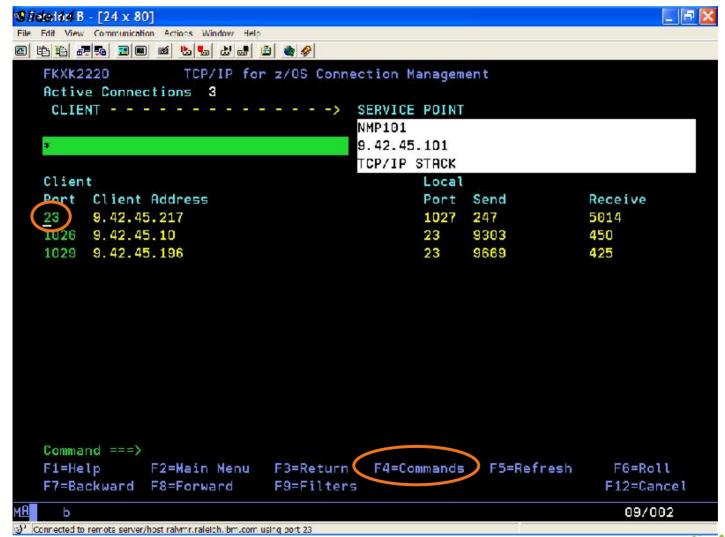
#### **Active connections**





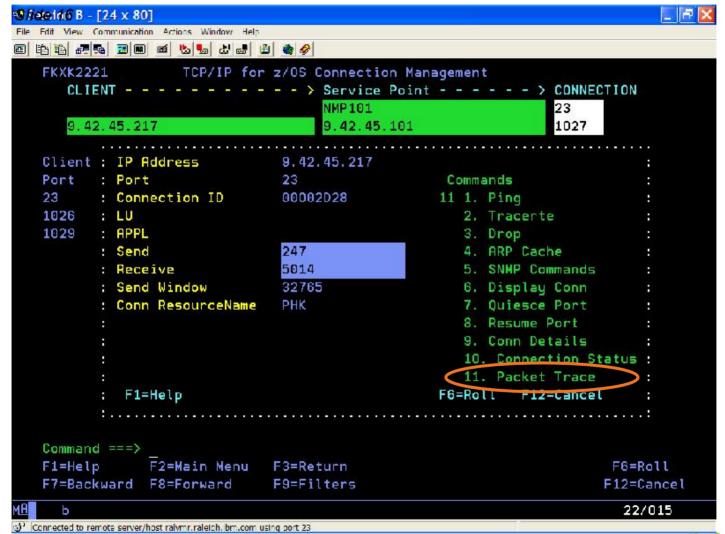


#### List of active connections



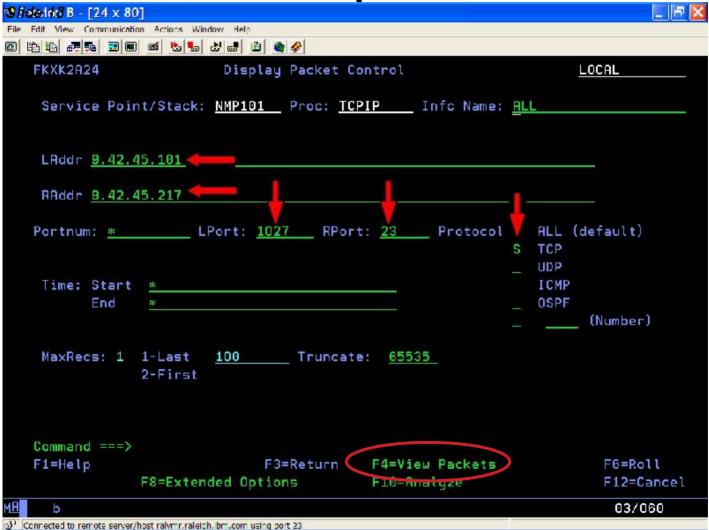


#### **Available commands**



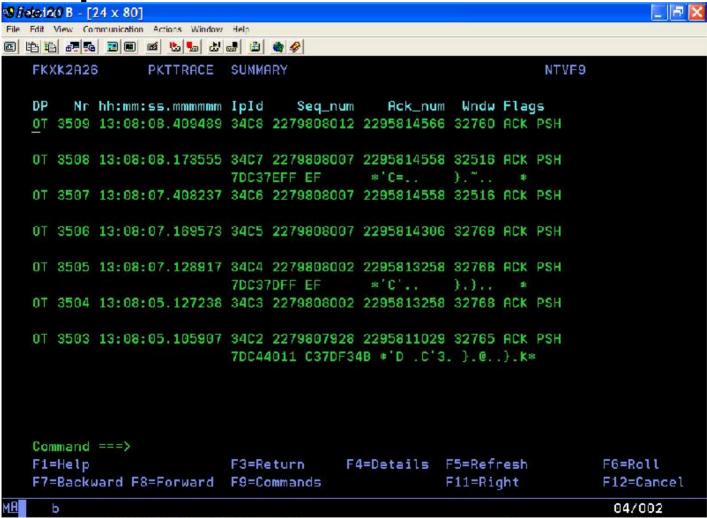


### Control selections for packet trace





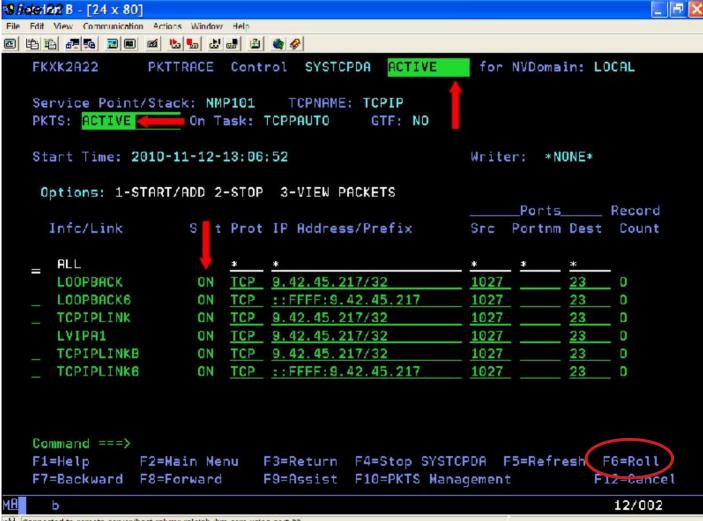
### List of packets



Connected to remote server/host ralymr.raleigh.ibm.com using port 23



Trace components started on the fly

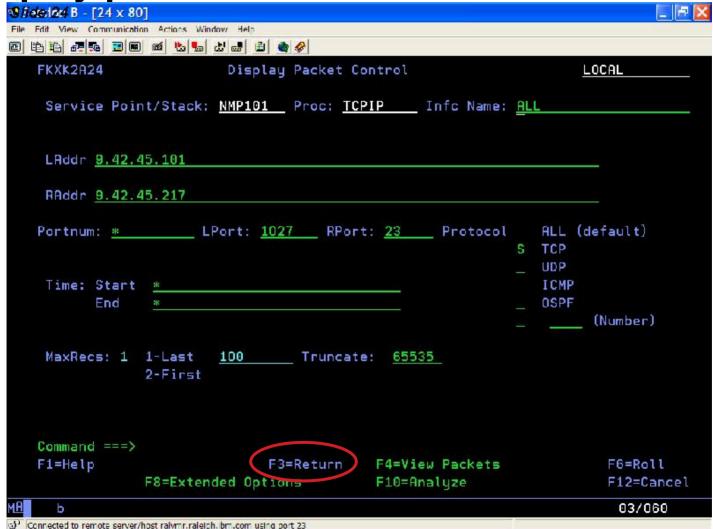








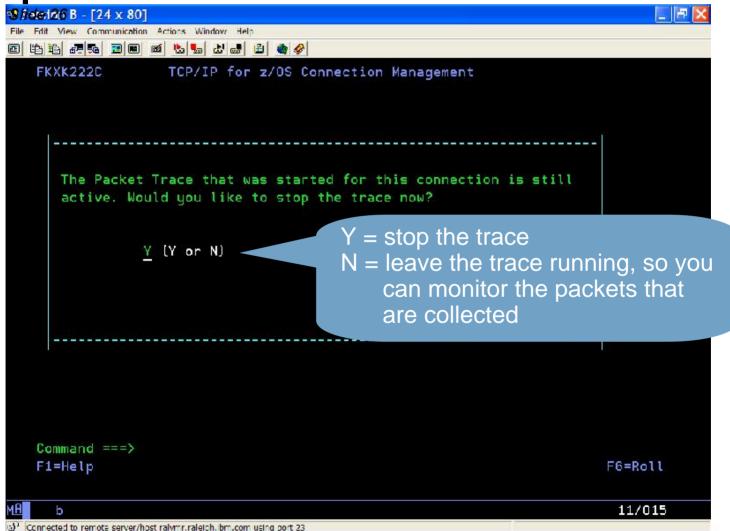
### Display packet control





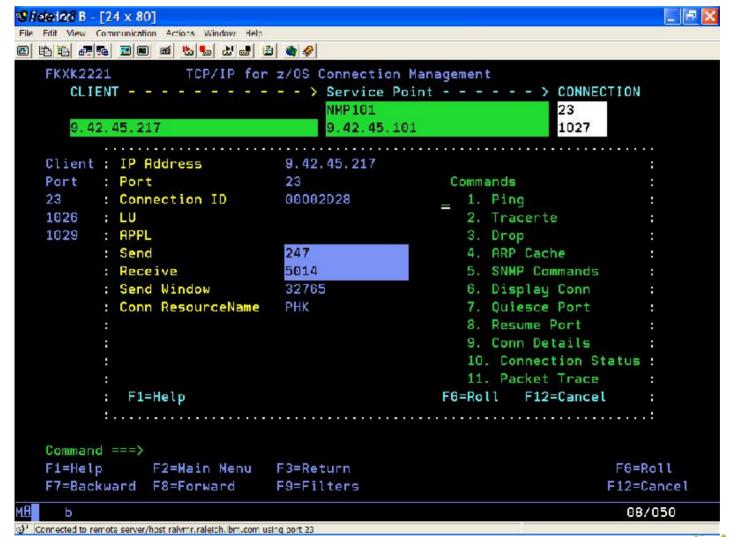


### **Stop trace?**





#### Choose another connection or exit





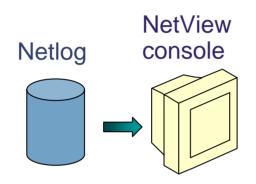
# Agenda

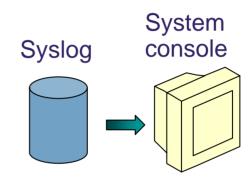
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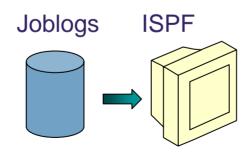




## **Browsing Logs Prior to NetView V6.1**



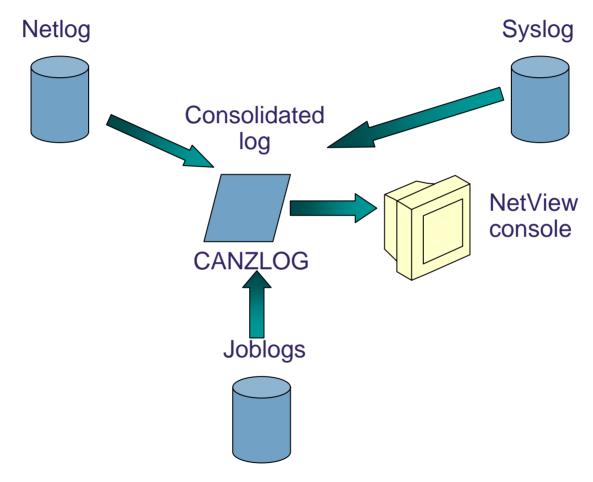








### Log Browse with NetView V6.1



CANZLOG = Consolidated Audit, NetView and z/OS Log



# **Highlights**

- Existing netlog and all its UIs are preserved unchanged
- New, shared data space to capture messages
  - Includes normal NetView messages
  - Provides basis for browsing
  - All messages are available to automation
- Browse consolidated log
  - Filter by any message attribute or combination: msgID, jobname, route code, etc.
  - Define your own message attributes
  - Define and save sets of filter criteria, per operator or installation-wide
- Seamless archiving
- Export to Service



### **Some Message Attributes**



- All messages
  - Tags: 8 user-defined tags (set in MRT or Automation Table)
  - · Origin time: store clock value indicating when the message was created
  - Auto time: how long after the origin this message completed automation
  - DOM time: how long after the origin this message was matched by a DOM
  - ACTIONDL: type of DOM (if any) that matched this message
- MVS messages
  - ASID: Address Space ID
  - ASTYPE: type of address space issuing the message (started task, TSO user, USS procedure, etc.)
  - Job name: job name of originating address space
  - SYSID: system name of originating LPAR
  - DescCodes: descriptor codes
  - CHKEY: started task ID or (for batch) jobname
  - Cons Name: destination console name
  - Reply ID: for WTORs only, the ID used with the REPLY command
  - MCSFLAGS: MVS multiple console support flag field
- NetView messages
  - Domain: 1-to-5-character identifier of NetView instance that generated the message
  - HDRMTYPE: 1-character value indicating NetView message type
  - Sender ID: 8-character value indicating NetView OPID of originator of the message
- Customization attributes
  - UserChar: 16-character field; can be set in various installation exits or by MRT
  - UserFlag: 16-bit field; can be set in various installation exits or by MRT
  - AutoToken: 8-character field; can be set in MPF, in MRT, or various installation exits...
- And more ...



# **Robust filtering**

- Any message attribute or combination
  - "What happened over the weekend?"
  - "Show me all the IEF123 messages."
  - "I need to see all the ABC\* and DEF\* messages from jobs JOB1 and JOB2 during first shift last Tuesday with descriptor code 2."

#### Types

- Common: available to all operators (subject to authorization check)
- Task: available only to the operator who defined them

#### Actions

- Save: save filter to storage and on disk
- Replace: replace an existing filter in storage and on disk
- Delete: delete filter from storage and disk



Canzlog display

**Filters** 

Time covered by records displayed on this page

```
3 Session A - [24 x 80]
                                                                     - D X
File Edit View Communication Actions Window Help
Canzlog FROM='2/11/11 00:00:00'.T0='2/14/11 23:5 02/14/11 09:43:03 -- 09:59:56
09:43:03 LOGON
09:43:04 $HASP100 USER1
                         ON TSOINEDR
09:43:04 $HASP373 USER1
                         STARTED
09:43:04 IEF125I USER1 - LOGGED ON - TIME=09.43.04
09:43:04 IOS000I 0404,93, WRI, E7, 0200, ,00000001, COMN01, CATALOG ,
          09:43:04 IOS000I 0404,93,WRI,E7,0200,,00000001,COMN01,CATALOG ,
          09:43:04 IEC331I 050-018(00201110, COMN01), USER1, GENERAL, VMMC, IGGOCLE2
09:43:05 IEW4009I FETCH FAILED FOR MODULE ISPCFIGU FROM DDNAME -LNKLST- BECAUSE
09:43:05 CSV031I LIBRARY SEARCH FAILED FOR MODULE ISPCFIGU, RETURN CODE 24, REA
09:59:11 IST819I CDRM NTB5MVS COMMUNICATION LOST - RECOVERY IN PROGRESS
09:59:11 IST521I GBIND OUEUED FOR COS ISTVTCOS FROM NT7EMVS TO NTB5MVS
         IST528I VIRTUAL ROUTE NUMBER
         IST523I REASON = NO ROUTES OPERATIVE
09:59:11 IST093I NTB5MVS
                         ACTIVE
09:59:41 IST2180I DYNLU = YES FOR USIBMNT.NTB5MVS
                                                  SET FROM NMP130
09:59:41 IST590I CONNECTIN ESTABLISHED FOR PU NMP130
                                                     ON LINE EELOOO
09:59:52 BROWSE LOG
09:59:56 IST1086I
                  APPN CONNECTION FOR USIBMNT.NTB5MVS IS ACTIVE - TGN =
09:59:56 IST1488T
                  ACTIVATION
                              OF RTP CNROODS AS ACTIVE TO USIRMNT NTREMVS
CMD==>
                                                                     24/009
Connected to remote server/host RALVMR.RALEIGH.IBM.COM using port 23
                                                                          ltlanta
```



#### **Related Session**

- Session 10713
  - "Problem Solving with Consolidated Logs" (Larry Green (IBM))
  - Thursday, March 15, 9:30





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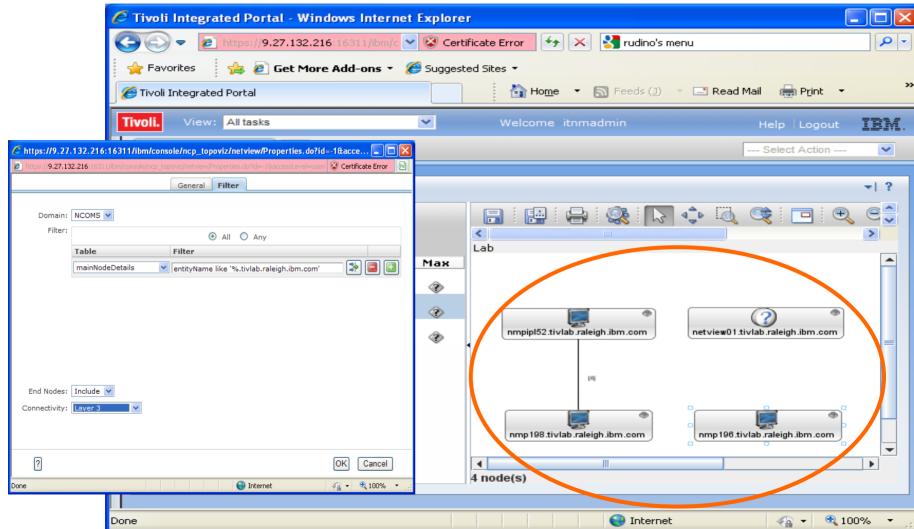
## MultiSystem Manager updates

- MultiSystem Manager Tivoli Management Regions (TMR) agent is retired.
- MultiSystem Manager IP agent is retired.
  - NetView for Unix/Windows replaced by IBM Tivoli Network Manager
- MultiSystem Manager IBM Tivoli Network Manager (ITNM) agent is updated.



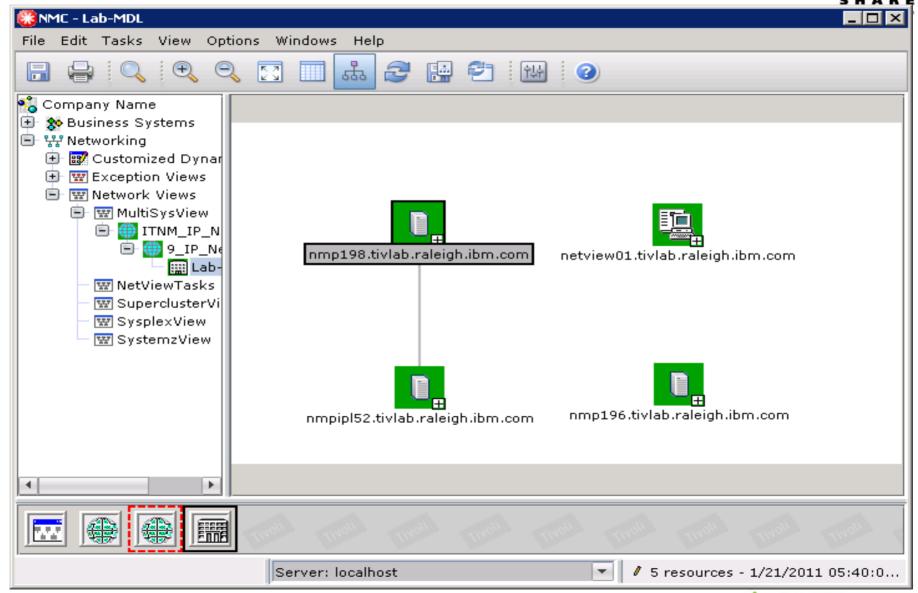


#### **Views in ITNM**



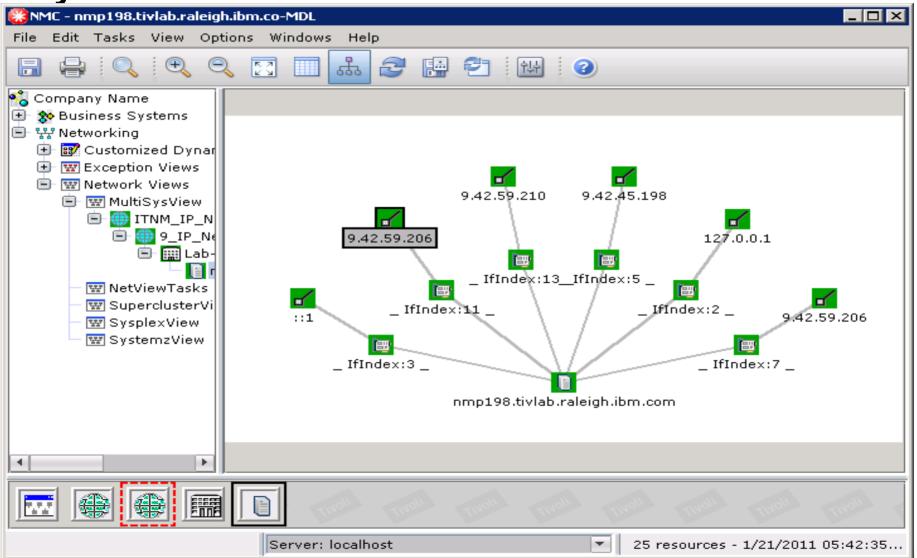
#### **Views in NMC**





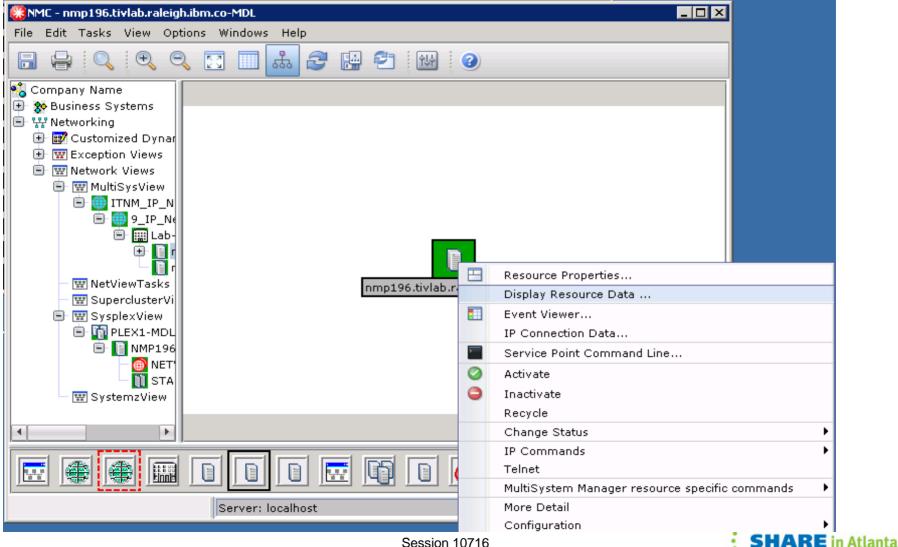


### **System Details Views**



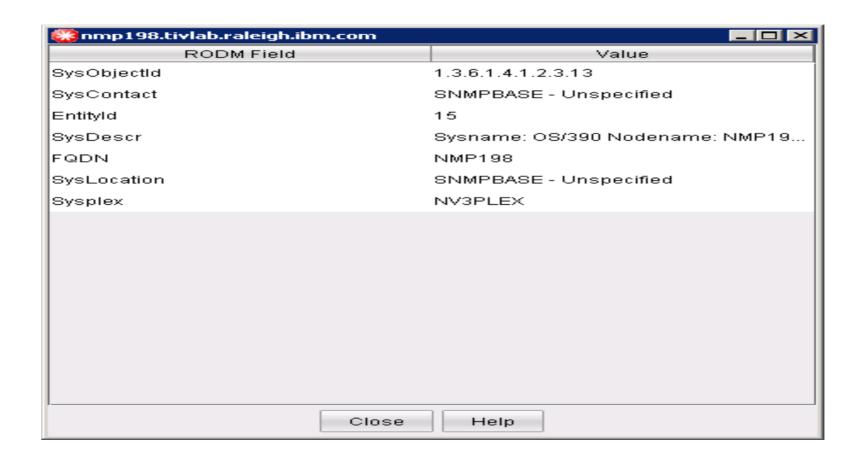


#### **Display Resource Details**



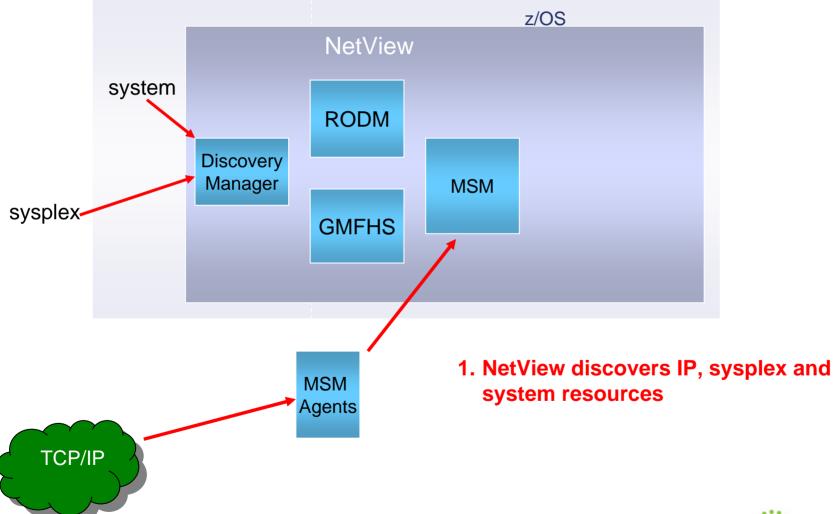


### **NMC** Display Details

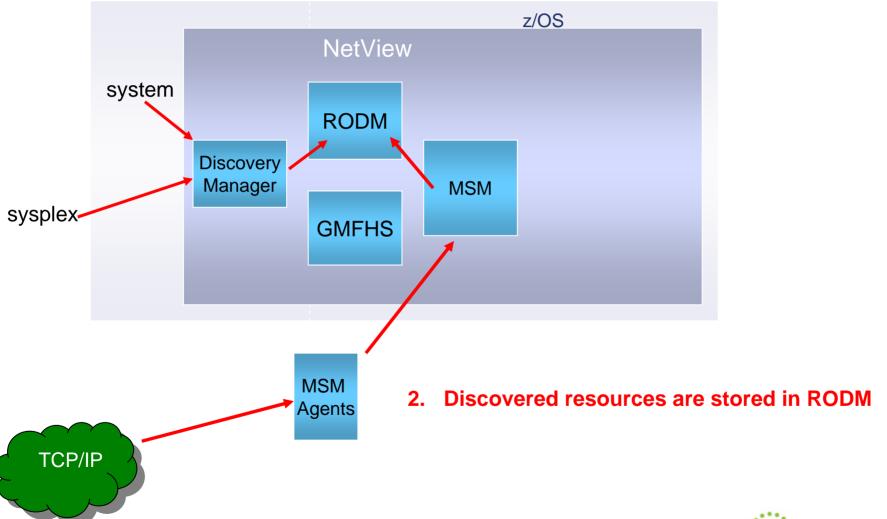




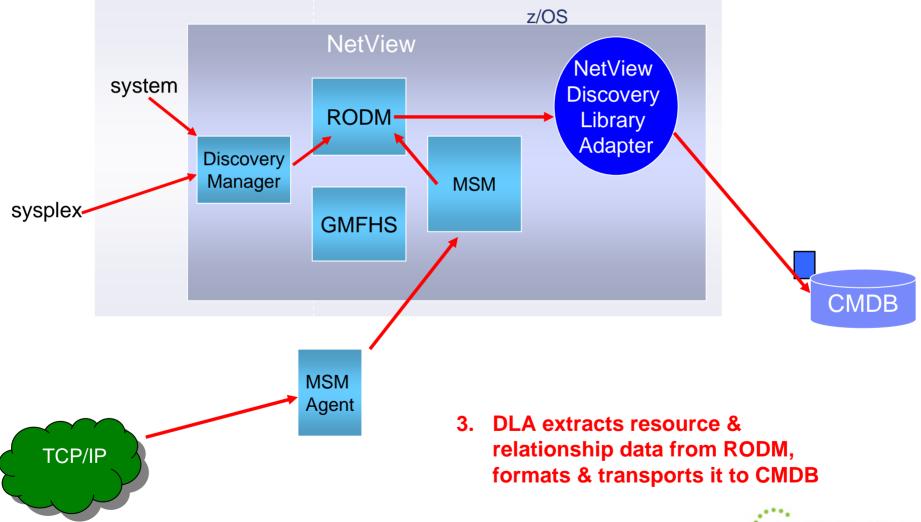




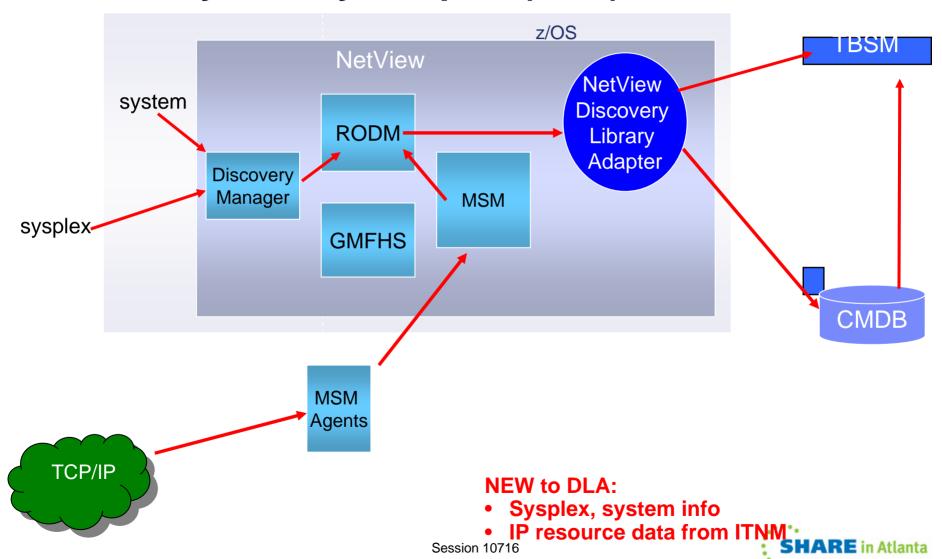














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### **Serviceability**

- Trace changes in global variable values
  - Results in a message written to netlog, with variable's name, value, and info about what program changed it
  - Message available for automation
  - GLOBALV command





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### GDPS Active/Active Continuous Availability solution

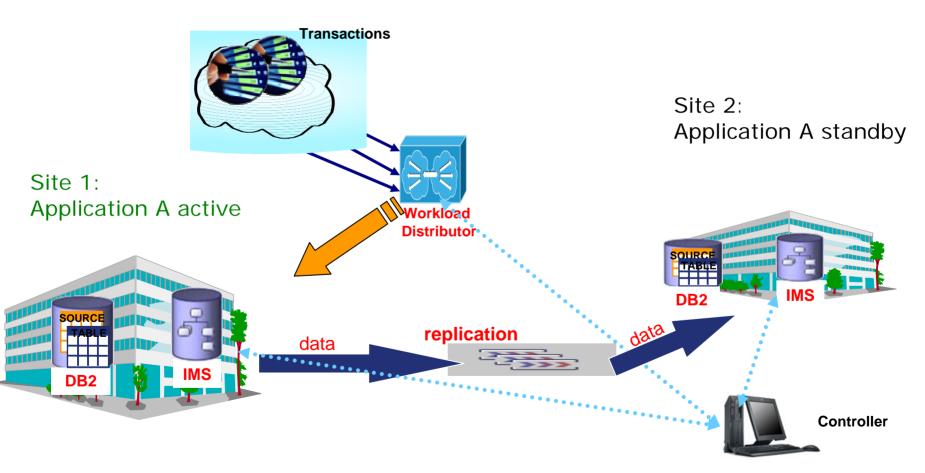


- Environment
  - Two or more sites, separated by unlimited distances, running the same applications and having the same data to provide cross-site workload balancing and Continuous Availability / Disaster Recovery
- Paradigm shift
  - Failover model → near continuous availability model
- Significantly increases site / system / workload resiliency
- Granularity down to the workload level
- Reduces time to recovery in disaster situations



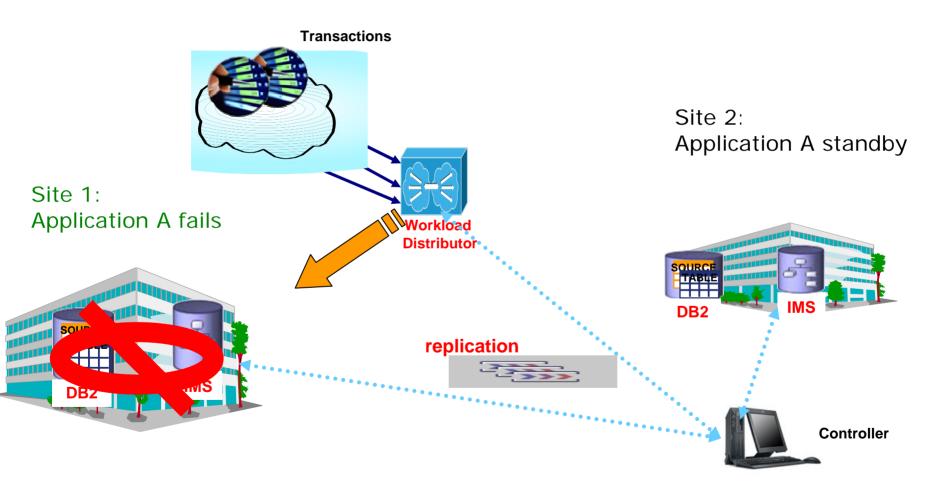


### **Example: Initial Setup**





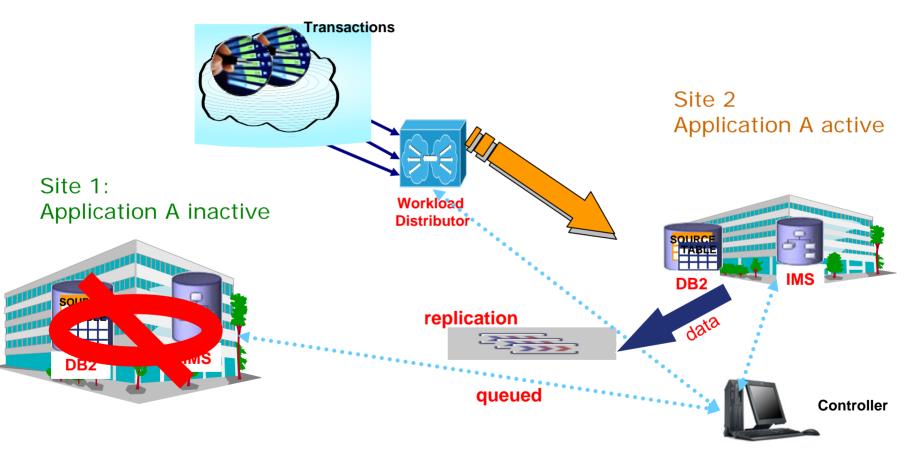
### **Example (cont.): "Active" Application Fails**



### Example (cont.): "Standby" Application Becomes "Active"



Automatic workload switchover





### GDPS Active/Active Continuous Availability solution

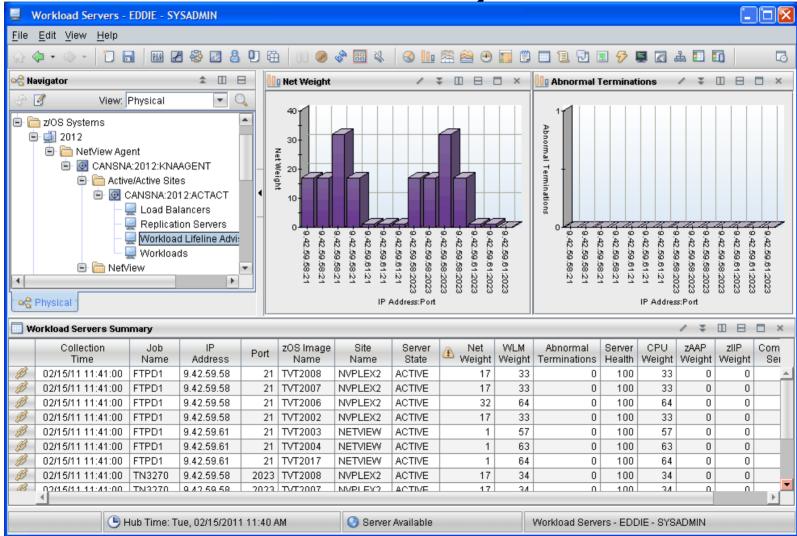


- Participating products
  - GDPS
  - NetView for z/OS
  - System Automation for z/OS
  - DB2
  - InfoSphere DB2 Replication Server
  - IMS
  - InfoSphere IMS Replication for z/OS
  - Multi-Site Workload Lifeline Advisor
- NetView monitors
  - Workload status
  - Workload servers
  - Workload replication
  - Load balancers
  - Other managed elements
  - Associations among them





**Workload Servers Summary** 





#### Related Session on GDPS Active/Active

- Session 10833
  - "Intelligent Load Balancing with IBM Multi-Site Workload Lifeline" (Mike Fitzpatrick (IBM))
  - Thursday, March 15, 1:30





## Questions?





#### **More Information**

NetView website

http://www.ibm.com/software/tivoli/products/netview-zos/

NetView customer forum

http://tech.groups.yahoo.com/group/NetView/

NetView wiki

https://www.ibm.com/developerworks/wikis/display/tivolidoccentral/Tivoli+NetView+for+zOS

NetView media gallery

http://www.ibm.com/developerworks/wikis/display/tivolimediagallery/ Tivoli+NetView+for+zOS





# Thank you!

