Monitoring z/VM with SNMP

Session 10053

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Agenda

- SNMP and you
- z/VM SNMP capabilities
- z/VM Setup details
- SNMP Network Monitoring Stations

SNMP and you

- **Simple Network Monitor Protocol**
  - Identifies the host and provides admin contact information
  - Provides port numbers and addresses of network interfaces
  - Sends notifications of link state changes

- **The standard network monitor used by network admins everywhere. Good for getting buy in from network team, it makes VM less foreign.**

- **A good fit for VM: sends notifications when it needs to and uses no CPU when sleeping**

- **Uses a tree data structure:**

The SNMP Tree

A tree of OIDs (Object Identifier)
Dot notation:
    .1.3.6.1.2.1.1.1
ASN notation:
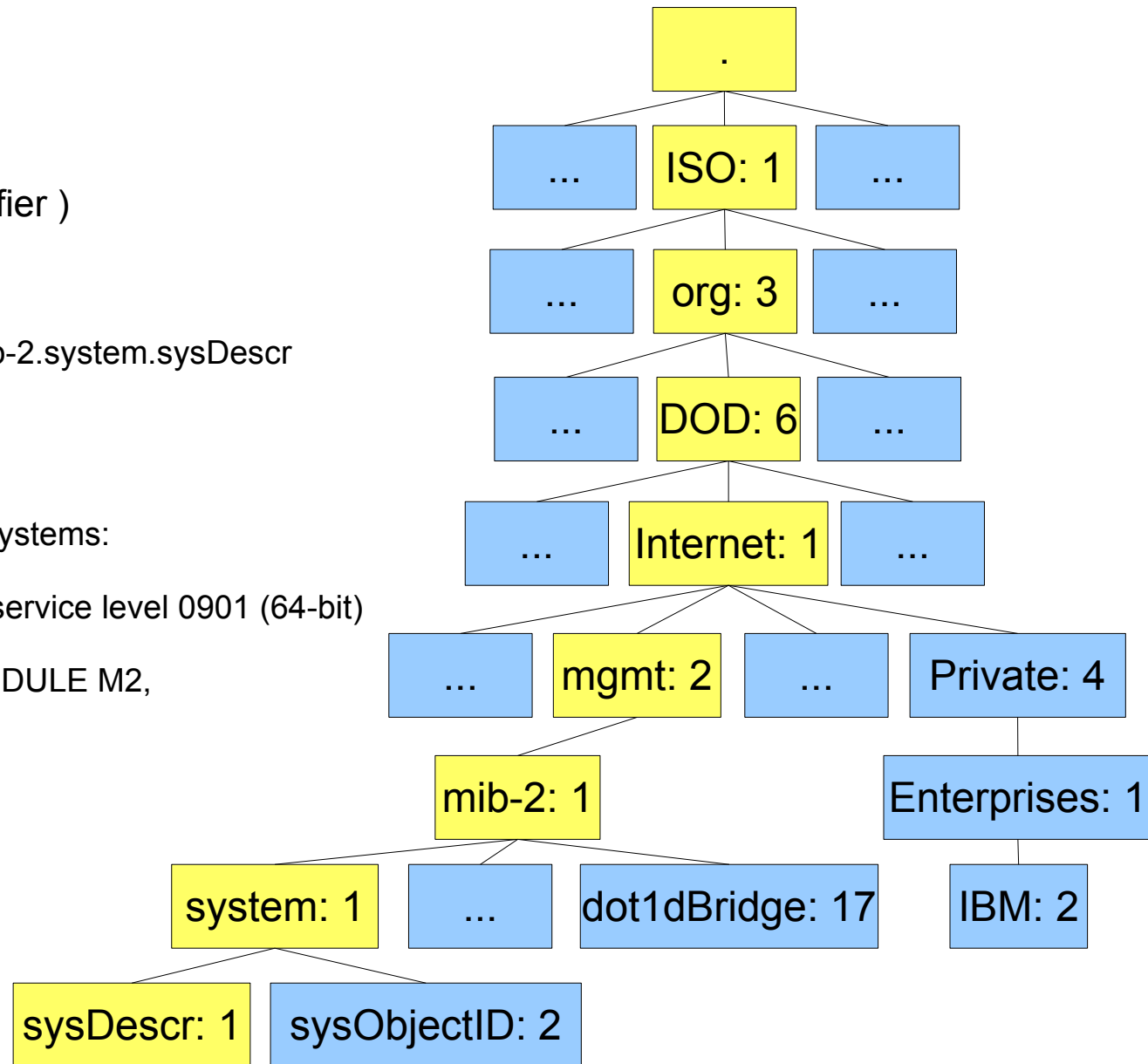   .iso.org.dod.internet.mgmt.mib-2.system.sysDescr

The sysDescr of one of my VM Systems:
    IBM 2097
    z/VM Version 6 Release 1.0, service level 0901 (64-bit)
    VM TCP/IP Level 610
    RSU 0901 running TCPIP MODULE M2,
        dated 10/29/09 at 16:47

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z/VM's SNMP capabilities

- z/VM's SNMP agent is already used by existing management tools

- Link State Changes (traps)
  - Sep 1 11:13:26 litnetm1 snmptrapd[1178]: 2009-09-01 11:13:26 192.168.70.28(via UDP: [192.168.71.15]:161) TRAP, SNMP v1, community LTICVM9   IF-MIB::ifIndex Link Down Trap (0) Uptime: 5 days, 15:36:55.00   IF-MIB::ifIndex = INTEGER: 1

- mib-2 data provided:
  - System: sysDescr, sysObjectID, sysUptime, sysContact, sysName, sysLocation
  - Interfaces: ifNumber, ifTable: ifIndex, ifType, ifDescr, ifMtu, ifSpeed, ifPhysAddress, ifAdminStatus, ifOperStatus, ifLastChange, ifInOctets, ifInUcastPkts, ifInDiscards...
  - IP: ipForwarding, ipInReceives, ipInDiscards, ipOutRequests, ipAddrTable, ipRouteTable...
  - ICMP: icmpInMsgs, icmpOutMsgs, icmpInEchos, icmpOutEchos, icmpOutDestUnreachs...
  - TCP: tcpActiveOpens, tcpPassiveOpens, tcpRetranSegs, tcpInSegs, tcpOutSegs, tcpConnTable...
  - UDP: udpInDatagrams, udpOutDatagrams, udpTable...

Snmptrap command details

snmptrap trape 1.1 number 30 1.2 text "UXZVM001" 1.3 text "ITS BROKE" ent 1.3.6.1.4.1.XXXX.6

- Snmptrap trape   → extended trap allows multiple fields
  - 1.1 number 30   → field 1 is a number which is 30
  - 1.2 text "UXZVM001"   → field 2 is text which is "UXZVM001"
  - 1.3 test "ITS BROKE"   → field 3 is text which is "ITS BROKE"
  - Ent 1.3.6.1.4.1.XXXX.6   → all fields appended to this "Generic Trap" OID

- Watch out for enterprise numbers, pick one not in use
  - Check http://www.iana.org/assignments/enterprise-numbers for availability

- Use the SNMP Monitor in debug mode to fine tune the trap particulars

z/VM's SNMP capabilities

- z/VM 5.4 added support for a SNMP Subagent which provides access to VSWITCH counters.
  - APAR VM64646 required to fix CP's responses to the subagent so that it does not abend

- dot1dBridge data provided:
  - dot1dBase: dot1dBasePortAddress, dot1dBaseNumPorts, dot1dBasePortTable, dot1dBasePortDelayExceededDiscards, dot1dBasePortMTUExceededDiscards...
  - dot1dTp: dot1dTpPortTable: dot1dTpPortMaxInfo, **dot1dTpPortInFrames, dot1dTpPortOutFrames, dot1dTpPortInDiscards**
  - Most useful is likely to be the port counts
    They provide the same data as seen in Q VSWITCH <vswname> USER <userid>

z/VM's SNMP limitations

- **SNMP v1 only**
  - Plain text community names in all requests / responses
  - Data structure limitations in v1 tree prevent some network configurations from being "walkable"
- **Currently no way to tie a Vswitch port number to a guest**
  - Guests couple in to the lowest numbered port starting at port 65
  - Data returned by Q VSWITCH is stale as soon as its returned: a point in time snapshot
  - Some SNMP monitor stations may be able to connect the dots based on MAC addresses
  - Port count values are read only, and cannot be reset.
    Uncouple / Couple zeroes these values, but also changes the port number that the NIC is plugged in to.
  - Ports are ephemeral – they only exist when a guest NIC is coupled to them.

z/VM SNMP setup details

- Apply or verify APAR VM64646
  - CP change: requires an IPL

- Requires one OSA device for each Vswitch to be monitored
  - This should be through a different port than the one which services the Vswitch!

- TCPIP Profile changes:
  - Add a Device & Link for the monitoring OSA if you're not using an existing link
  - Add SYSCONTACT and SYSLOCATION statements to fill in the system mib data
  - Add SNMPD to the AUTOLOG section
  - Add SNMPD to the PORT section
  - Add SNMPD to the OBEY section
  - Add the VSWITCH statement to the HOME definition for the LINK
  - Start the new Device

z/VM SNMP setup details

- Add the following to SYSTEM DTCPARMS:

```
:nick.SNMPD :type.SERVER :class.snmp
   :owner.TCPMAINT
   :parms.-s SNMPSUBA
:nick.SNMPSUBA :type.SERVER :class.snmp_agent
   :owner.TCPMAINT
   :parms.-u SNMPD
```

- Create PW SRC file accessible by SNMPSUBA:

*Community	*network	*netmask
TICLNET	192.168.71.249	255.255.255.255
TICLNET	192.168.71.48	255.255.255.255
TICLNET	192.168.71.49	255.255.255.255

- Create SNMPTRAP DEST file accessible by SNMPSUBA:

*Host	*Protocol
192.168.71.249	UDP
192.168.71.48	UDP
192.168.71.49	UDP

*check the manuals
You may not be able to use comments like this

z/VM SNMP setup details

- Copy MIB_EXIT SDATA from TCPMAINT's 591 disk to MIB_EXIT DATA on TCPMAINT's 198 disk

- Copy MIB_DESC SDATA from TCPMAINT's 591 disk to MIB_DESC DATA on TCPMAINT's 198 disk

- Copy MIBX2DSC SAMPEXEC from TCPMAINT's 592 disk to MIBX2DSC EXEC on TCPMAINT's 592 disk

- Run MIBX2DSC to copy some of the statements from MIB_EXIT DATA to MIB_DESC DATA
  - MIBX2DSC MIB_EXIT DATA L MIB_DESC DATA L

- If you did it right there will be a new section at the bottom of MIB_DESC DATA containing the bridge OIDs: 1.3.6.1.2.1.17

z/VM SNMP setup details

- Verify that SNMPSUBA has class E privleges

- FORCE and XAUTOLOG SNMPD to verify that it brings up SNMPSUBA automatically

- Run snmpwalk from one of the PW SRC network monitor stations
  - snmpwalk -t 10 -c TICLNET -v 1 192.168.70.24 .1.3.6.1.2.1.1
  - snmpwalk -t 10 -c TICLNET -v 1 192.168.70.24 .1.3.6.1.2.1.17

```
SNMPv2-MIB::sysDescr.0 = STRING: IBM 2097; z/VM Version 5
Release 4.0, service level 0901 (64-bit), VM TCP/IP Level 540; RSU
0901 running TCPIP MODULE M2 dated 05/28/09 at 11:41
SNMPv2-MIB::sysObjectID.0 = OID: SNMPv2-
SMI::enterprises.2.2.1.2.3
DISMAN-EVENT-MIB::sysUpTimeInstance = Timeticks: (180428500)
20 days, 21:11:25.00
SNMPv2-MIB::sysContact.0 = STRING:  BOB ADMIN (TL 555-1122)
GARY SYSPROG (TL 555-1133) DEPARTMENT OF REDUNDANCY
DEPARTMENT
SNMPv2-MIB::sysName.0 = STRING: LTICVM9.PDL.POK.IBM.COM
SNMPv2-MIB::sysLocation.0 = STRING:  BUILDINGA 123 FAKE
STREET POUGHKEEPSIE, NY 12601
SNMPv2-MIB::sysServices.0 = INTEGER: 76
```

```
BRIDGE-MIB::dot1dBaseBridgeAddress.0 = Hex-STRING: 02 09 00 00 00 03
BRIDGE-MIB::dot1dBaseNumPorts.0 = INTEGER: 24
BRIDGE-MIB::dot1dBaseType.0 = INTEGER: transparent-only(2)
BRIDGE-MIB::dot1dTpPort.1 = INTEGER: 1
BRIDGE-MIB::dot1dTpPort.65 = INTEGER: 65
BRIDGE-MIB::dot1dTpPort.66 = INTEGER: 66
BRIDGE-MIB::dot1dTpPort.67 = INTEGER: 67
BRIDGE-MIB::dot1dTpPortMaxInfo.1 = INTEGER: 9152
BRIDGE-MIB::dot1dTpPortMaxInfo.65 = INTEGER: 65472
BRIDGE-MIB::dot1dTpPortMaxInfo.66 = INTEGER: 65472
BRIDGE-MIB::dot1dTpPortMaxInfo.67 = INTEGER: 65472
BRIDGE-MIB::dot1dTpPortInFrames.1 = Counter32: 180755120
BRIDGE-MIB::dot1dTpPortInFrames.65 = Counter32: 17395512
BRIDGE-MIB::dot1dTpPortInFrames.66 = Counter32: 17238306
BRIDGE-MIB::dot1dTpPortInFrames.67 = Counter32: 22867486
BRIDGE-MIB::dot1dTpPortOutFrames.1 = Counter32: 228351243
BRIDGE-MIB::dot1dTpPortOutFrames.65 = Counter32: 6487738
BRIDGE-MIB::dot1dTpPortOutFrames.66 = Counter32: 2554372
BRIDGE-MIB::dot1dTpPortOutFrames.67 = Counter32: 13075687
```

PROFILE TCPIP (partial) example

```
SYSCONTACT
  Bob Admin   (TL 555-1122)
  Gary Sysprog (TL 555-1133)
  Department of Redundancy Department
ENDSYSCONTACT

SYSLOCATION
  BUILDINGA Floor 2 Red 11 Blue 48
  123 Fake Street
  Poughkeepsie, NY 12601
ENDSYSLOCATION

AUTOLOG ( trimmed )
  SNMPD    password    ; SNMP VM Agent Virtual Machine

PORT ( trimmed )
  161  UDP SNMPD           ; SNMP Agent

OBEY
   SNMPD
ENDOBEY

  DEVICE  DEVETH4   OSD     0800
  LINK    LNKETH4   QDIOETHERNET  DEVETH4

HOME
  192.168.70.24              VSWITCH DT70TAG  LNKETH4

  START DEVETH4
```
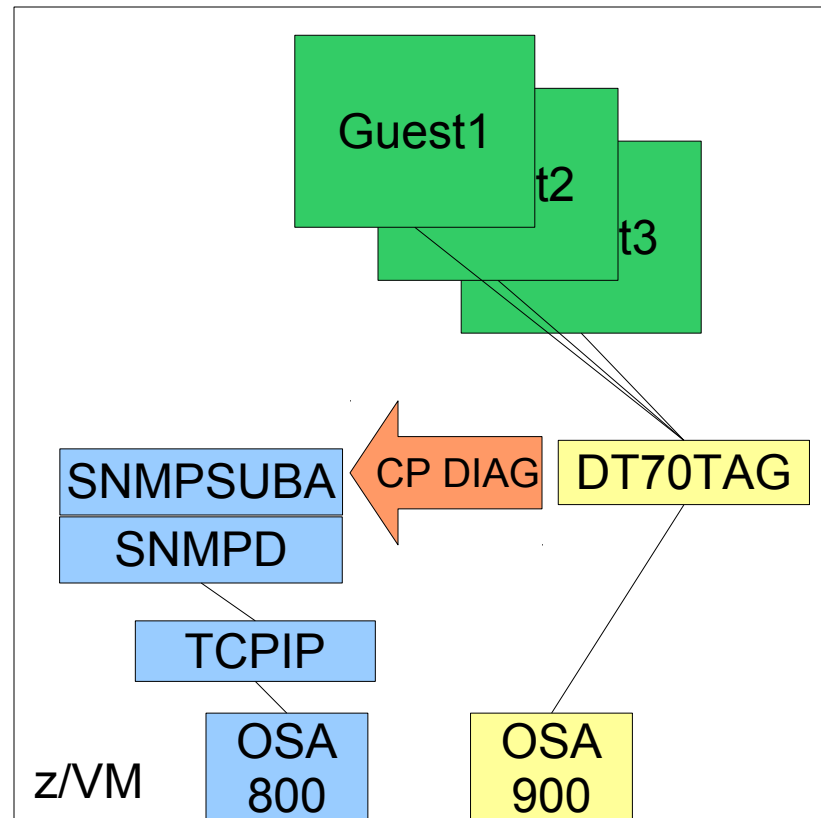
PROFILE TCPIP (partial) example: more vswitches!

```
DEVICE  DEVETH4   OSD     0800
LINK    LNKETH4   QDIOETHERNET  DEVETH4

DEVICE  DEVETH5   OSD     0804
LINK    LNKETH5   QDIOETHERNET  DEVETH5

DEVICE  DEVETH6   OSD     0808
LINK    LNKETH6   QDIOETHERNET  DEVETH6

HOME
 192.168.70.24            VSWITCH DT70TAG  LNKETH4
 192.168.70.25            VSWITCH PRVV68     LNKETH5
 192.168.70.26            VSWITCH PRVV71L2 LNKETH6

START DEVETH4
START DEVETH5
START DEVETH6
```

- This appears as a single device to the SNMP Monitor station!

- Security implications if the three Vswitches are in different security zones?
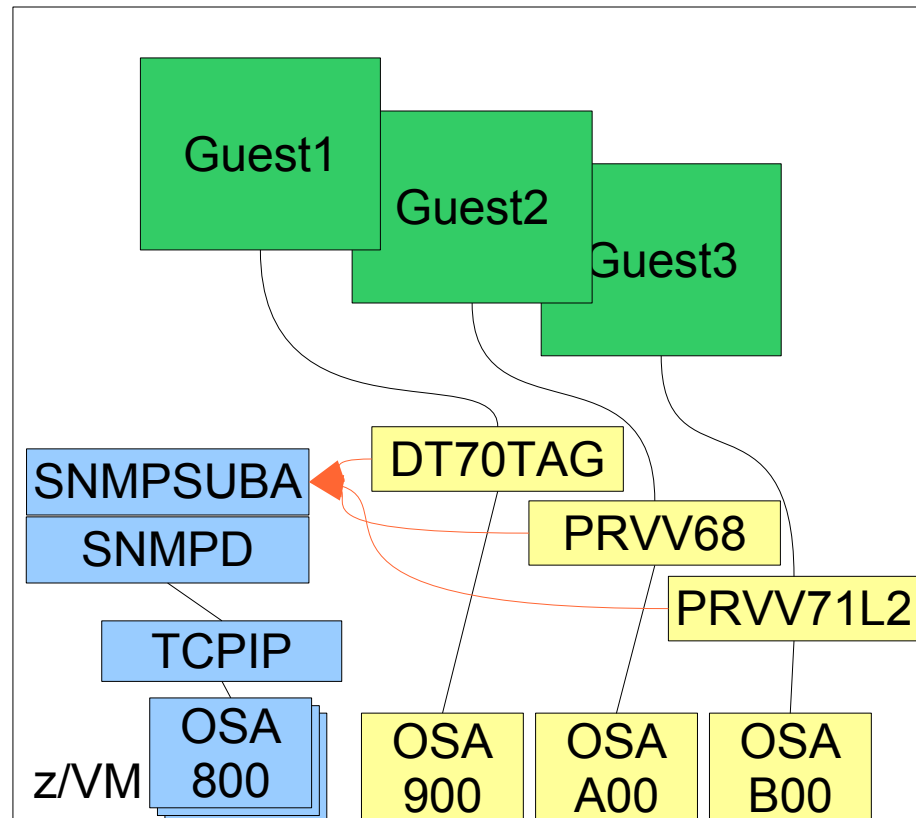
Example: more vswitches and more security!
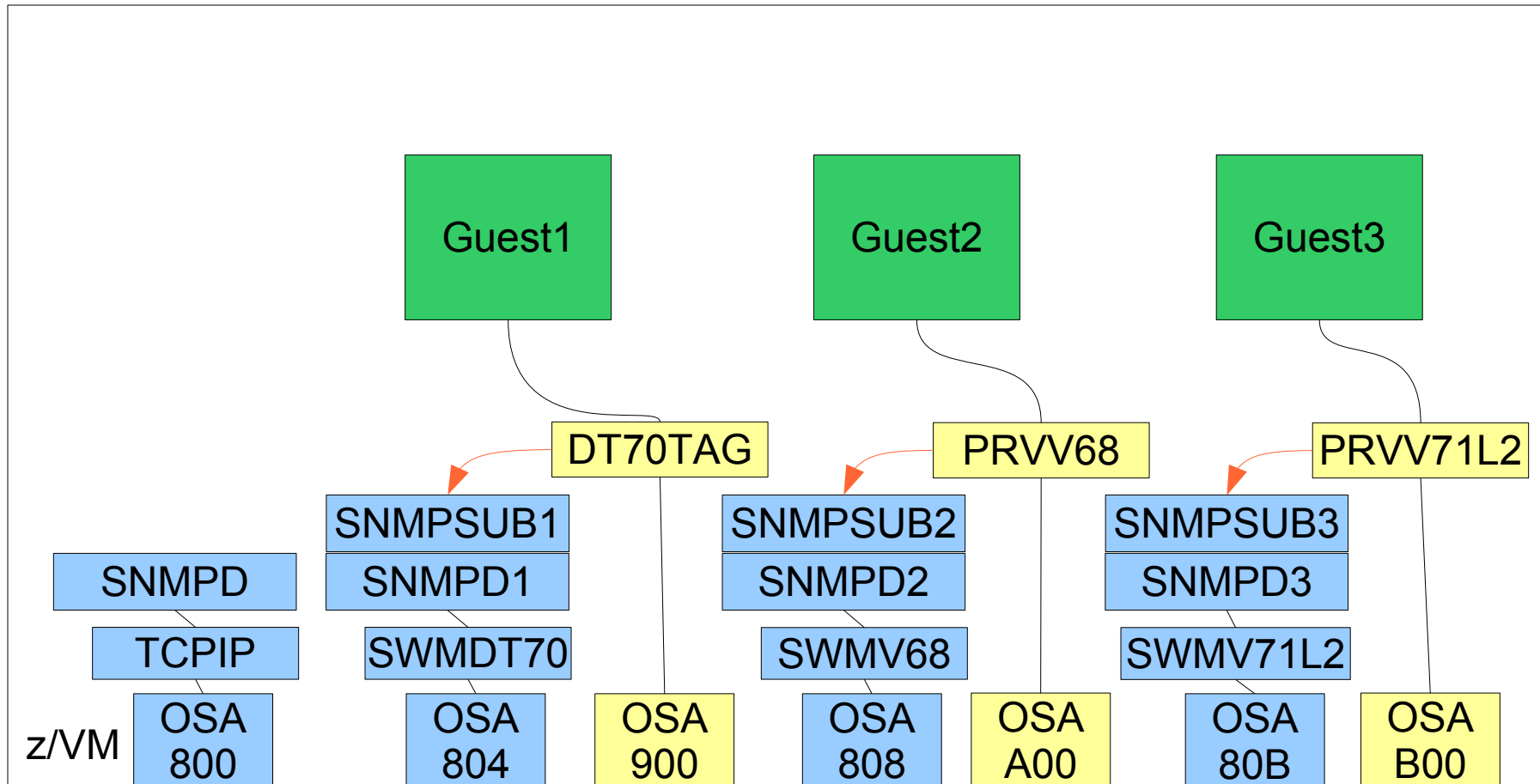
SNMP Network Monitor Stations

- Snmptrapd & (Nagios | Xymon)
- OpenNMS

- NetView
- IBM Tivoli Network Manager IP Edition
  - formerly Netcool Precision IP

SNMPtrapd and Nagios / Xymon

- Xymon is the new name for the Hobbit Monitor

- Both Nagios and Xymon are poller / pinger frameworks that come with built in scripts to verify service availability.

- Snmptrapd running on Linux receives and logs traps to /var/log/messages or whatever

- SNMPTT (SNMP Trap Translator) processes the logs and sends events to either Nagios or Xymon

- http://www.snmptt.org/about.shtml

- http://www.nagios.org/
  http://snmptt.sourceforge.net/docs/snmptt.shtml#Nagios-Netsaint

- http://www.xymon.com/
  http://cerebro.victoriacollege.edu/hobbit-trap.html

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OpenNMS

- Open Network Monitor System

- Java based native SNMP monitor
  - Bit of a resource hog, but rich functionality makes up for it

- Native Trap processing and notification functions

- http://opennms.org/

Port Traffic Counts

■ In	Frames Avg	:	11.5	Min :	8.1	Max :	15.5
■ Out	Frames Avg	:	16.1	Min :	11.7	Max :	22.3
■ Disc	Frames Avg	:	0.0	Min :	0.0	Max :	0.0
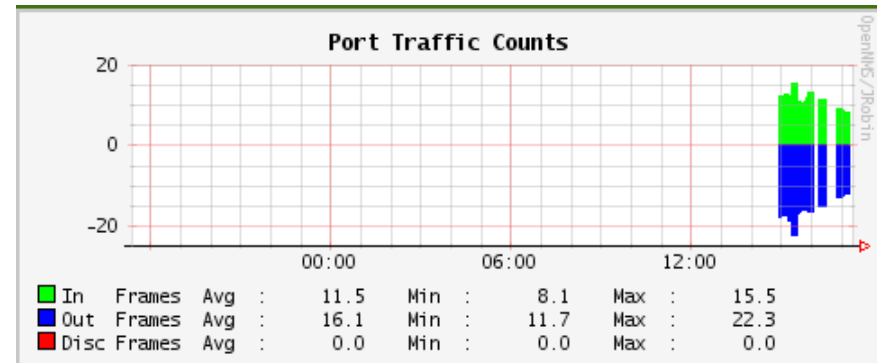
⌄ ID	Event ID	Severity	Sent Time	Responder	Respond Time	Node	Interface	Service
☐ 1690	662902	Minor	11/6/09 12:42:12 PM			LTICVM9_PRVV71L2	192.168.70.26 [+]	
			LTICVM9_PRVV71L2 snmp link down trap received at Friday, November 6, 2009 12:42:08 PM EST Port number 78 ... I think. Maybe.					
☐ 1666	648832	Normal	11/5/09 4:57:15 PM			LTICVM9_PRVV71L2	192.168.70.26 [+]	
			LTICVM9_PRVV71L2 link came up at Thursday, November 5, 2009 4:57:12 PM EST Port number ... I think. Maybe.					

IBM offerings

- Tivoli NetView
  - http://www.ibm.com/developerworks/wikis/display/tivolidoccentral/Tivoli+NetView

- Tivoli Network Manager IP Edition
  - http://www.ibm.com/developerworks/wikis/display/tivolidoccentral/Tivoli+Network+Manager+IP+Edition

IBM

ITNM-IP

- Integrates with Omnibus for event correlation
- Pulls real time performance counters and compares to historical averages
- Can also generate topology maps for root cause

For more information

- System Z Platform Test library:
  - http://www-03.ibm.com/systems/services/platformtest/servers/systemz_library.html

- The SNMP Paper this presentation is based on:
  - http://www-03.ibm.com/systems/resources/snmp-whitepaper-legal.pdf

- Another Excellent paper with descriptions of ITNM-IP setup:
  - http://www-03.ibm.com/support/techdocs/atsmastr.nsf/WebIndex/WP101492

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