zEnterprise eXposed! Experiences with zManager Guest Platform Management Provider

Session 10003

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Agenda



Platform Performance Management

- ◆ Role
- Workloads
- Application Response Measurement
- Guest Platform Management Provider

Reports

- Workloads report
- Virtual servers report
- Hops report
- Topology report

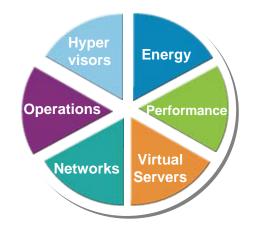
IBM zEnterprise System





IBM zEnterprise 196 (z196)

IBM zEnterprise Unified Resource Manager (zManager)





IBM zEnterprise BladeCenter Extension (zBX)

IBM zEnterprise Unified Resource Manager is firmware that executes on the IBM zEnterprise 196 Support Element (SE) and the Hardware Management Console (HMC).

Platform Performance Management



- zManager component responsible for workload based, goal oriented resource management, monitoring, and reporting
- Scope is the ensemble
- User interface is the ensemble HMC
- Workload goals are specified in workload performance policy
- Workload monitoring to determine if performance goals are being met
- Manage processor resources across AIX virtual servers and z/VM virtual servers
- Optional Guest Platform Management Provider to interface with operating systems

PPM Key Pieces





zManager Workload



A workload is a customer defined collection of virtual servers

- Provides a way to group virtual servers to manage and monitor performance for a business application
- Has one or more performance policies
- Specify workload importance and goals in performance policy

Virtual servers in a workload

- Must be in the same ensemble
- Can be on different blades or nodes
- May reside in more than one workload
- Virtual servers not assigned to a custom workload are in default workload

Performance Policy



Active performance policy is used by zManager to manage platform resources used by the virtual servers

A 'Default' performance policy is provided

Additional policies may be defined, as needed

Only one policy can be active

Change active policy dynamically

Each performance policy has

- A unique name
- Business importance:
 Highest, High, Medium, Low, or Lowest
- One or more service classes

Service Classes



Performance policy has a 'default' service class Additional service classes may be defined Each service class has

- Unique name
- Performance goal type
 Discretionary
 Velocity Fastest, Fast, Moderate, Slow, Slowest
- Business importance for velocity goal
 Highest, High, Medium, Low, or Lowest
- Classification rules to assign incoming work to service class

zManager will assign a PI for every service class

- → PI = 1.0 Service Class Achieving Goal
- PI > 1.0 Service Class Missing Goal
- → PI < 1.0 Service Class Overachieving Goal</p>

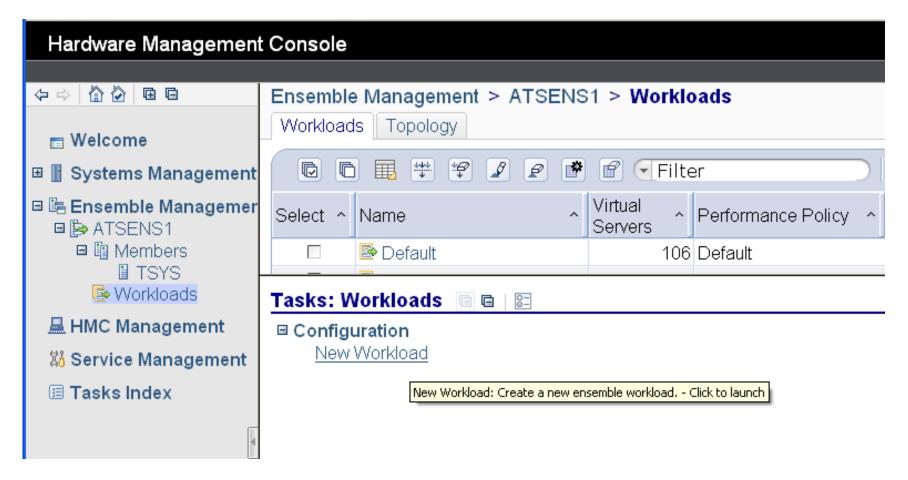


Defining a Workload



New Workload





New Workload Wizard





New Workload - ATSENS1



→ Welcome

Workload Name
Select Virtual Servers
Create Performance Policy
Create Service Class
Service Class Goal
Classification Rule
Manage Service Classes
Manage Performance Policies
Activate Policy
Summary

Welcome

Welcome to the New Workload wizard.

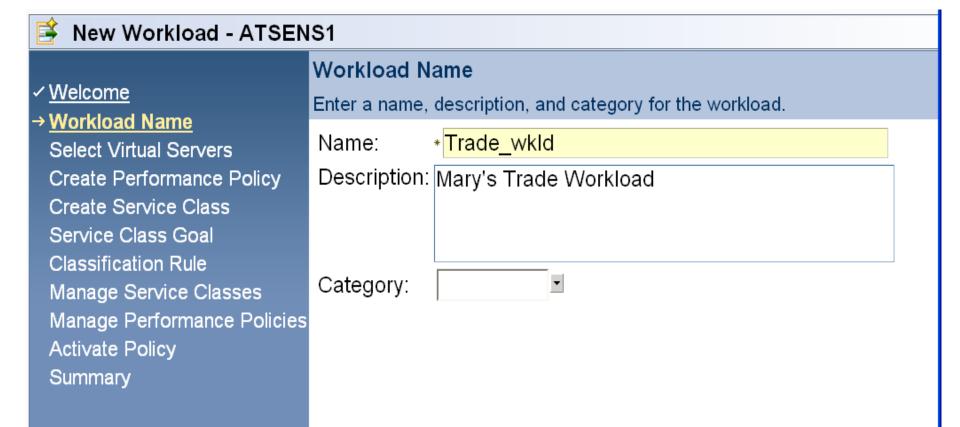
Use this wizard to create a workload. A workload provides you with a resource through which you can manage and monitor the end-to-end work being done by your virtual servers.

This wizard guides you through the following tasks:

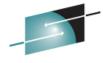
- Naming and categorizing the workload
- Defining the virtual servers which perform work
- Creating performance policies to specify performance goals
- Creating service classes to prioritize and classify work within a policy
- Activating a performance policy

Workload Name





Workload Virtual Servers



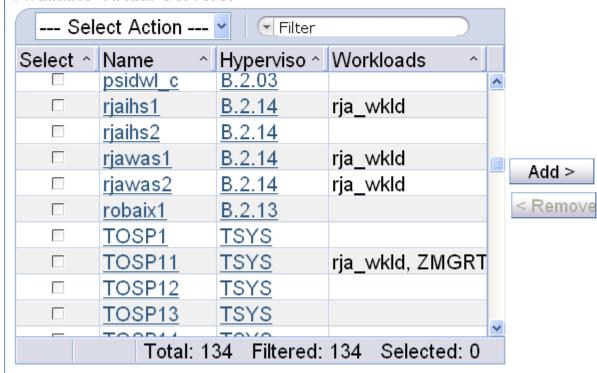




Select virtual servers and custom groups to add into the workload. Adding a custom group into the workload adds all virtual servers in the group.

Show: All virtual servers

Available Virtual Servers:



Selected:

Add >

TOSP11 (TSYS) zmgrt1h (B.2.05) zmgrt2h (B.2.06) zmgrt2w (B.2.06)

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Workload Performance Policy



5	н	A	ĸ	

Create Performance	Policy			
You may create a performant	mance policy for the workload now or use the default performance policy ce policy later.			
*Create Option ○ Default ○ New ○ New based on:	•			
Policy Details				
Workload:	Trade_wkld			
Name:	* Trade_policy			
Description:	Performance policy for Trade application			
Business importance: ∗ High				
	Highest High Medium Low Lowest			

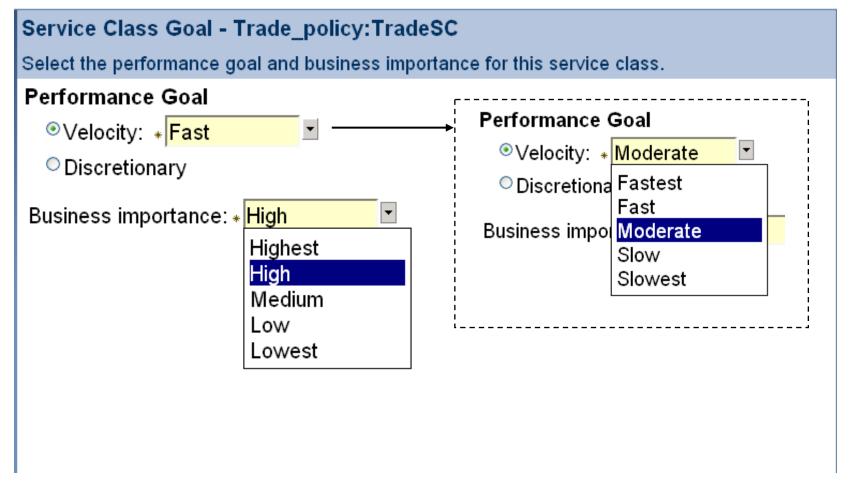
Workload Service Class



Create Service Class	s - Trade_policy				
You may create a service class for the performance policy now or use the default service and create a service class later.					
*Create Option Option Default New New New based on:	▼				
Service Class Detail	s				
Workload:	Trade_wkld				
Performance policy: Trade_policy					
Name:	* TradeSC				
Description:	Service Class for Trade application				

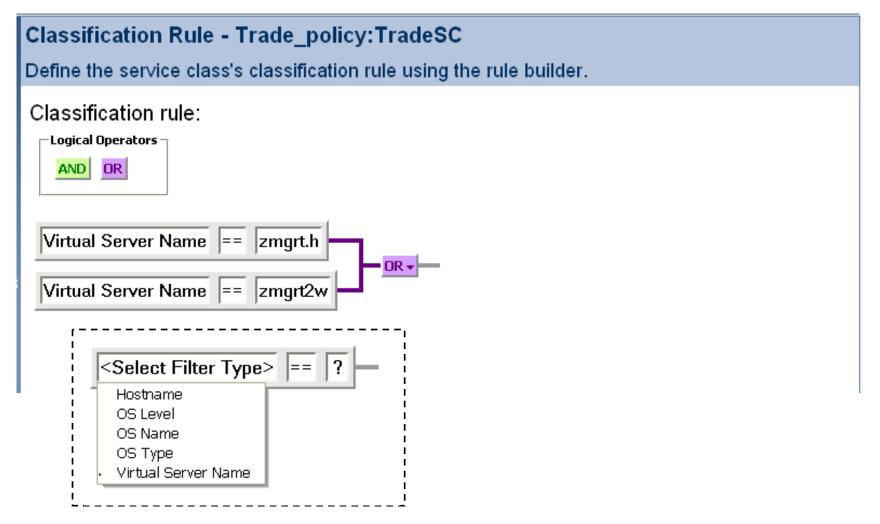
Workload SC Performance Goal





Workload Classification Rule





Workload Service Classes



Manage Service Classes - Trade policy Create, delete, edit, or re-order service classes for this policy. --- Select Action ---Service Performance Business Description Select Class Goal Importance Velocity - Fast TradeSC 0 High Service Class for Trade application Default Velocity - Moderate Medium The default workload performance 0 Total: 2 Selected: 0

Workload Performance Policies



Manage Performance Policies

Use the table below to edit or delete a defined performance policy or create another performance policy.

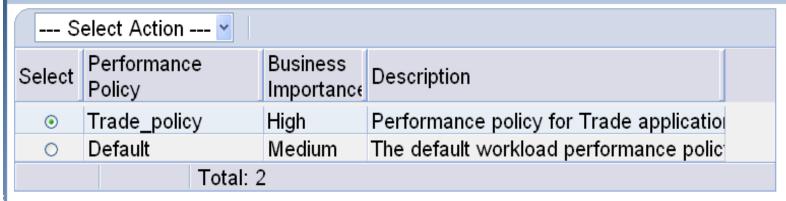
Select Action 💌					
Select	Performance Policy	Business Importance	Description		
0	Trade_policy	High	Performance policy for Trade application		
0	Default	Medium	The default workload performance policy		
Total: 2 Selected: 0					

Workload Activate Performance Policy



Activate Policy

Select the performance policy to activate when the workload is created.



■Launch Customize Scheduled Operations to schedule future performance policy activations.
The task will be launched after the workload has been created.

Workload Summary





New Workload - ATSENS1

✓ Welcome

✓ Workload Name

✓ Select Virtual Servers

✓ Create Performance Policy

✓ Create Service Class

✓ Service Class Goal

✓ Classification Rule

✓ Manage Service Classes

✓ Manage Performance Policies

✓ Activate Policy

→ Summary

Summary

Click Finish to create the workload, its performance policies and their service classes and activate the selected policy.

Workload

Name: Trade_wkld
Active performance policy: Trade_policy

Description: Mary's Trade Workload

Category:

Virtual servers: TSYS.B.2.B.2.05.zmgrt1h

TSYS.B.2.B.2.06.zmgrt2h TSYS.B.2.B.2.06.zmgrt2w

TSYS.TOSP11

Custom groups:

Performance Policies

Workload Summary - Default Policy





New Workload - ATSENS1

- ✓ Welcome
- ✓ Workload Name
- ✓ Select Virtual Servers
- ✓ Create Performance Policy
- ✓ Create Service Class
- ✓ Service Class Goal
- ✓ Classification Rule
- ✓ Manage Service Classes
- ✓ Manage Performance Policies
- ✓ Activate Policy
- → Summary

Summary

Click Finish to create the workload, its performance policies and their service classes and activate the selected policy.

Performance Policies

Default

Description: The default workload performance policy

Business importance: Medium

Service Classes

Default

Description: The default workload performance policy service class.

Performance goal: Velocity - Moderate

Business importance: Medium
Classification rule: .* == ".*"

Workload Summary - Trade_Policy





New Workload - ATSENS1

- ✓ Welcome
- ✓ Workload Name
- ✓ Select Virtual Servers
- ✓ Create Performance Policy
- ✓ Create Service Class
- ✓ Service Class Goal
- Classification Rule
- ✓ Manage Service Classes
- ✓ Manage Performance Policies
- ✓ Activate Policy
- → Summary

Summary

Click Finish to create the workload, its performance policies and their service classes and activate the selected policy.

Trade_policy

Description: Performance policy for Trade application

Business importance: High

Service Classes

TradeSC

Description: Service Class for Trade application

Performance goal: Velocity - Fast

Business importance: High

Classification rule: (Virtual Server Name == "zmgrt.h"

OR Virtual Server Name == "zmgrt2w")

Default

Description: The default workload performance policy service class.

Performance goal: Velocity - Moderate

Business importance: Medium Classification rule: .* == ".*"





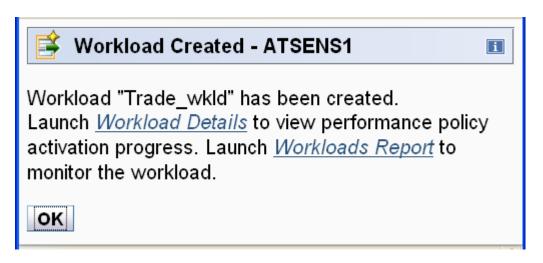
Finish

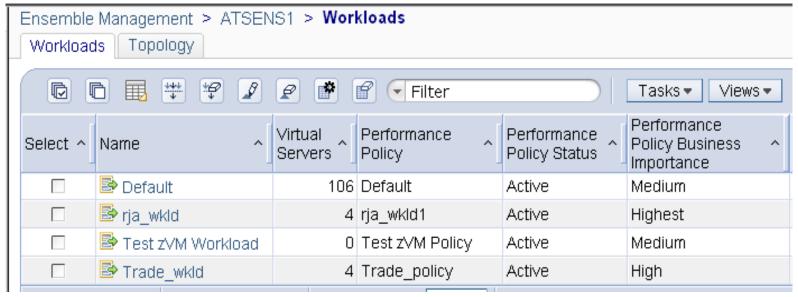
Cancel

Help

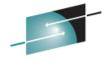
Workload Created





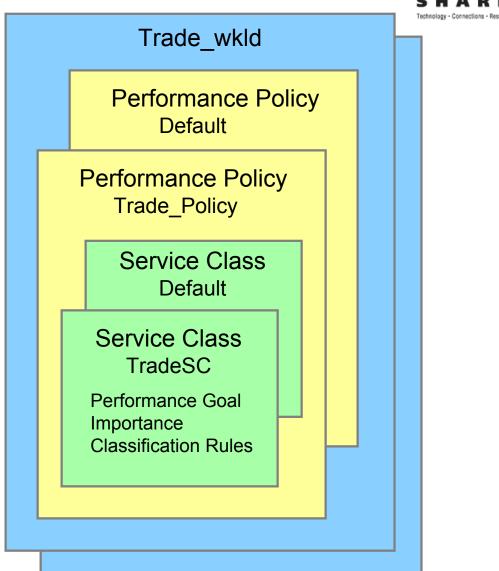


Trade Workload Performance Policy



Workload contains:

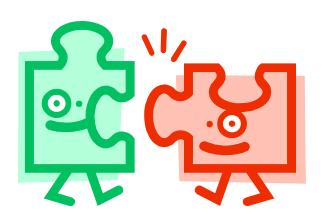
- Virtual servers
- ◆ Performance policies
- ◆ Each performance policy has service classes and classification rules



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ARM and GPMP



Application Response Measurement



Standards Based Application Instrumentation

ARM V4.0 is an approved standard of *The Open Group*

A method to monitor the performance and availability of applications

- Measure end-to-end transaction response time
- A correlator is passed to secondary applications and other managed servers that process the application

zManager uses information to determine

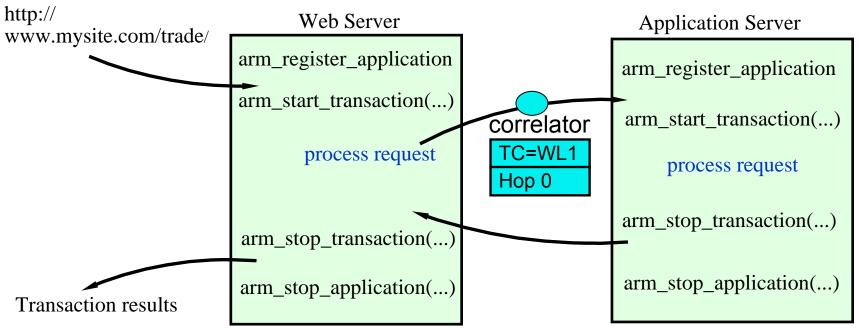
- Amount of time each application or server used to process trans.
- Name of the application or server that processed the transaction
- Transaction flow as it moves from one application or server to next

Movement of work request from one application or server to another is considered a 'HOP'

For accurate data, all applications and servers processing a work request must be ARM enabled

Workflow Example with ARM Services





Standards Based Application Instrumentation

- Process registration, deregistration
- Work request classification, start, and stop

Work request correlator

ARM Instrumented Middleware



Web Server support provided by WebSphere plugin

- IHS/Apache
- + IIS
- Domino
- iPlanet

WebSphere Application Server V6, V7
DB2 Universal Database – including z/OS DB2

Guest Platform Management Provider



GPMP – Link between operating system and zManager

Lightweight component of PPM that collects performance data for work running on a virtual server and passes it to zManager

With ARM instrumented middleware support, GPMP provides metrics that allows detailed transaction topology as transaction hops through virtual servers

- ARM-instrumented middleware applications required
- Middleware that calls ARM APIs while servicing work requests

Benefits of GPMP



GPMP provides additional monitoring data

Additional classification rule filters to classify a virtual server

- ♦ HostName
- ◆ SystemName
- OS Level
- OS Type

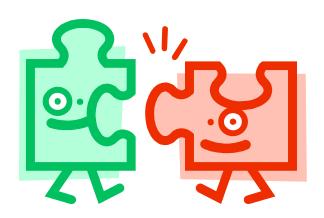
Option of mapping zManager service classes to z/OS WLM service classes

With ARM instrumented middleware support, GPMP provides

- ◆ End-to-end transaction response times
- ♦ Virtual Server Topology report and Hops Report



Enabling GPMP on z/OS



Enable GPMP on z/OS



Sample job in SYS1.SAMPLIB(HVEENV)

Procedure to implement GPMP on z/OS includes

- Defining the RACF security environment
 Create user and group ids group HVEMCA, user HVEMCA1
 Authorize access to INMN
 RDEFINE SERVAUTH EZB.OSM.sysname.tcpname
- Specifying parameters for run-time environment
 Provide location of Java 2 1.5 or 1.6 runtime environment
 Create UNIX file system directories
 Specify parameters for GPMP
- ♦ Verifying HVEMCA procedure is in SYS1.PROCLIB
- Starting the GPMP address space
 z/OS R12 WLM can be setup to automatically start GPMP
 z/OS R11, R10 GPMP must be started manually

Start GPMP Address Space



Verify ARM is enabled

◆ D WLM,AM if not F WLM,AM=ENABLE

Start GPMP

• F WLM, START, GPMP

```
F WLM,GPMP,START

$HASP100 HVEMCA ON STCINRDR

IEF695I START HVEMCA WITH JOBNAME HVEMCA IS ASSIGNED TO USER

HVEMCA1 , GROUP HVEMCA

HASP373 HVEMCA STARTED

$HASP100 BPXAS ON STCINRDR

$HASP373 BPXAS STARTED

BPXP024I BPXAS INITIATOR STARTED ON BEHALF OF JOB HVEMCA RUNNING

IN ASID 0018

$HASP100 BPXAS ON STCINRDR

$HASP373 BPXAS STARTED

FEW0600I GPMP started.

IWM070I GPMP POLICY HAS BEEN ACTIVATED
```

Display GPMP Status

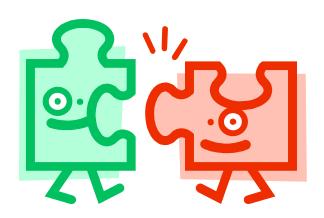


Display Status of GPMP with D WLM, AM, ALL

```
IWM075I 17.49.20 WLM DISPLAY 433
 ARM SERVICES ARE ENABLED
 GUEST PLATFORM MANAGEMENT PROVIDER JOBNAME=HVEMCA ASID=0018
 GPMP POLICY IS ACTIVE
 NUMBER OF REGISTERED PROCESSES=1, APPLICATIONS=1
 ADDRESS SPACES CURRENTLY REGISTERED WITH ARM:
    JOBNAME=DSNADIST ASID=004D
      APPLICATION=DDF
        IDENTITY PROPERTIES=0 CONTEXT NAMES=0
        STARTED APPLICATION INSTANCES:
          DSN9
            TRAN=0 GROUP=DSN9WSC
        REGISTERED TRANSACTIONS:
          SYS_DefaultZWLMTransactionName
```



Enabling GPMP on AIX



Enable GPMP on AIX Virtual Server



Enable GPMP on the virtual server

♦ Virtual Server Details -> Options -> Enable GPMP support

Delivered as rpm package

- ◆ Upload through Mount Virtual Media task in the HMC
- ♦ Select GPMP package to make available to virtual server

Enable EWLM services on AIX virtual server

- ♦ With smitty ewlm or command ewlmcfg —c
- ◆ Confirm EWLM services enabled with command: ewlmcfg –q

Install GPMP rpm package

- ◆ Mount GPMP package on a directory mount point
- ♦ Change to directory and install rpm -ivh <gpmp package>
- ◆ Default group is ibmgpmp
- ◆ Default user is ibmgpmp user may not be uid 0

Start GPMP on AIX Virtual Server



GPMP command

- Used to start and stop GPMP
- ◆ Turn autostart option on or off
- Query status of GPMP
- Cannot issue GPMP command from ROOT

Start GPMP

- gpmp start
- ◆ From ROOT: su ibmgpmp -c "/opt/ibm/gpmp/gpmp start"

su ibmgpmp -c "/opt/ibm/gpmp/gpmp start"

FEW6101I The guest platform management provider is starting.

GPMP Status



su ibmgpmp -c "/opt/ibm/gpmp/gpmp"

FEW6030I Persistent storage settings for the guest platform management provider:

FEW6034I Autostart flag is on

FEW6036I Shared memory ID is 4

FEW6037I The guest platform management provider is not running

su ibmgpmp -c "/opt/ibm/gpmp/gpmp"

FEW6030I Persistent storage settings for the guest platform management provider:

FEW6034I Autostart flag is on

FEW6036I Shared memory ID is 4

FEW6038I Main process ID is 7995420



Performance Monitoring and Reporting





Workload Monitoring and Reporting



Report virtual server resource usage in a Workload User interface for reports is the ensemble HMC Reports current data and fairly recent history

- Interval of data displayed is user selectable
- Granularity of data kept changes over time
 1 minute granularity kept for most recent hour
 15 minute interval data kept after first hour
- History of 36 hours

Report data can be downloaded to local workstation

- Uses CSV format
- Can only download data currently represented on screen

Navigating the Reports



Workloads report lists all workloads

These reports are for a specific workload

- Service Classes Report
- Virtual Servers Report
- Resource Adjustment Report
- Virtual Server Topology Report
- Hops Report



Workloads Report



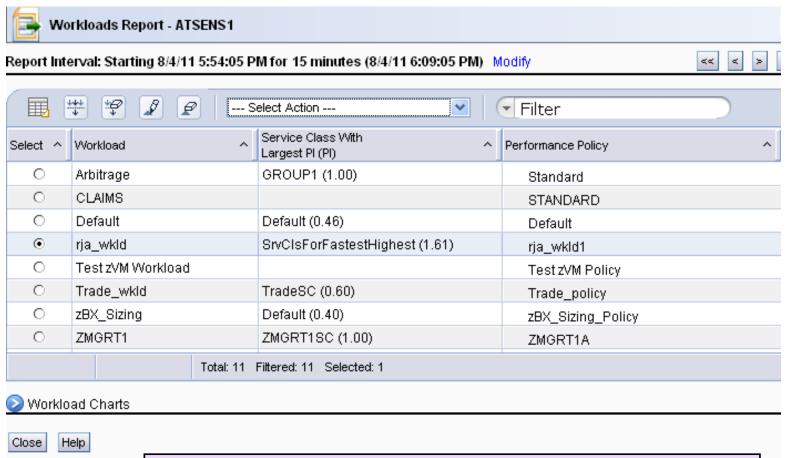
List of workloads

High level view of "performance health" of each workload

- Indication if workload service class is missing goals
- ◆ Locate worst performing service class / performance index (PI)
- Details for a specific workload
 - Bar graph of virtual server utilization distribution
 - Graph of service class PI

Workloads Report Example

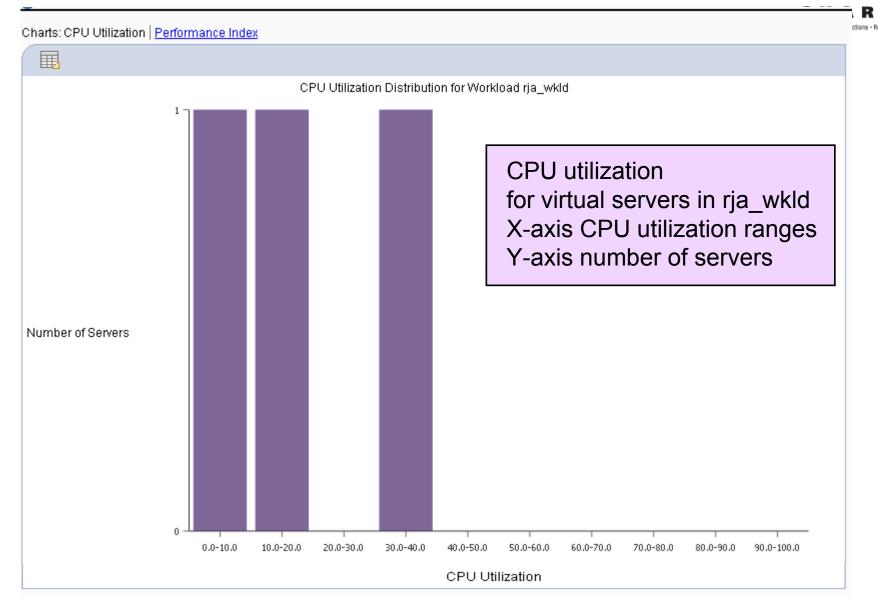




Service class with largest PI is rja_wkld with 1.61 View workload information for rja_wkld

Workloads Report - CPU Utilization





Workloads Report - PI





Virtual Servers



Virtual Servers report

- ◆ List of virtual servers
- ♦ Resource information for each virtual server

Virtual processors

Service class and PI

Allocated memory

Physical CPU utilization

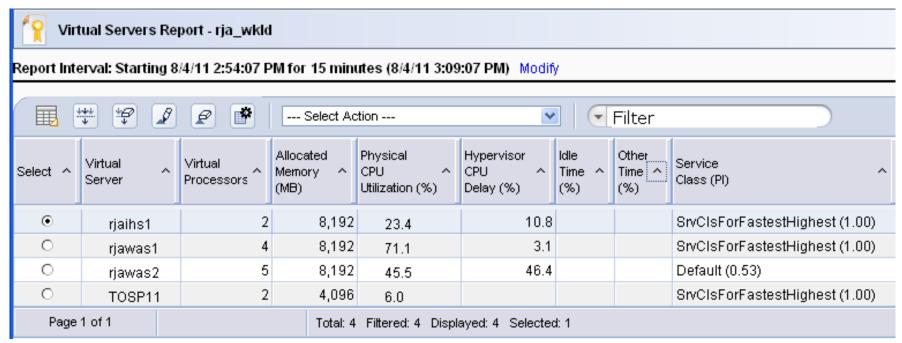
OS view of CPU utilization

Resource adjustment report

- ♦ Resource adjustment actions taken over report interval
- Donor and receiver virtual servers

Virtual Servers Report

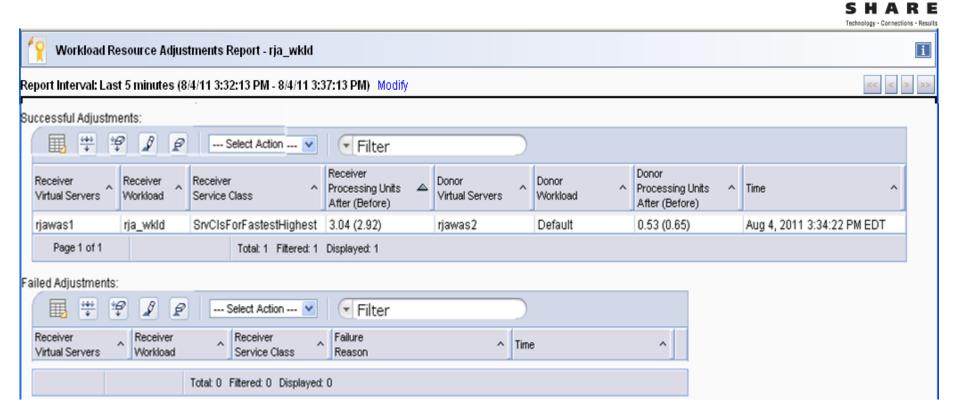




Four virtual servers in rja_wkld rjawas2 server in default service class

Resource Adjustment Report





Receiver rjawas1 before 2.92 after 3.04 processing units Donor was rjawas2 before 0.65 after 0.53 processing units

Hops and Topology Reports



Information from ARM and GPMP used to create reports

Hops report

- ♦ Shows each hop for application in a specific service class
- ◆ For each hop provides

Name, hop number

Transaction information

Average response times

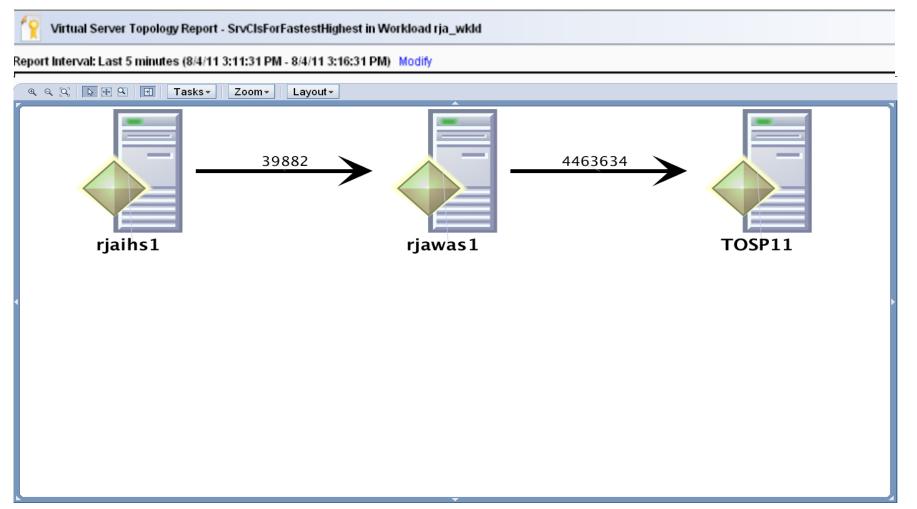
Virtual Server Topology Report

- ◆ Relationship of virtual servers running a workload
- ◆ Graphical representation of virtual servers

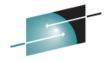
Virtual Server Topology Report



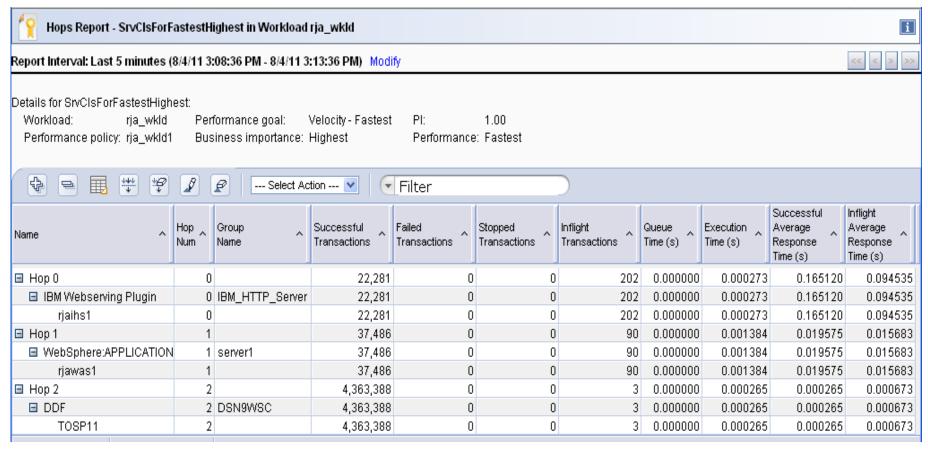




Hops Report



S H A R E
Technology - Connections - Results



GPMP Stopped

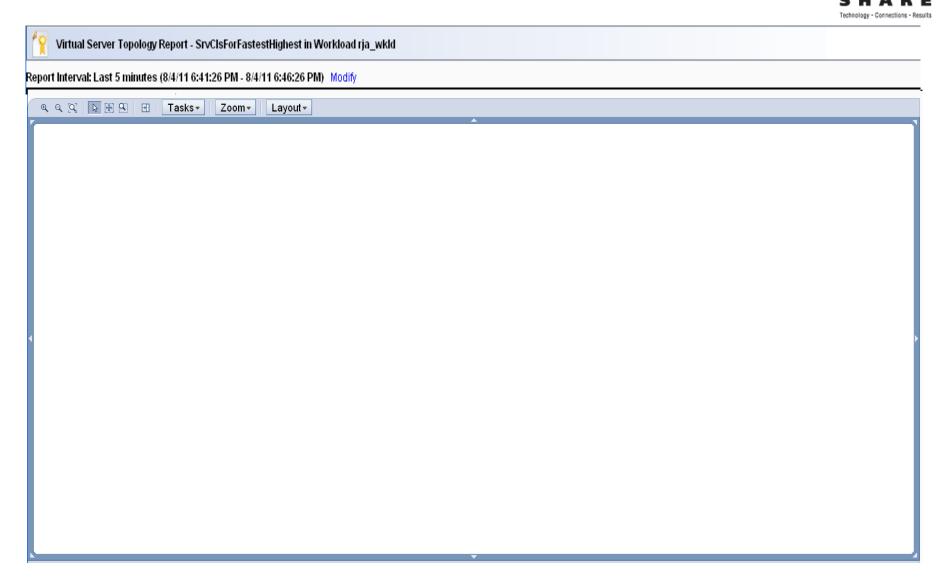


Test with GPMP stopped on AIX virtual servers and z/OS Reports affected

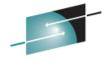
- Hops report
- ♦ Virtual server topology report
- ♦ Virtual server report

Topology Report - GPMP Stopped

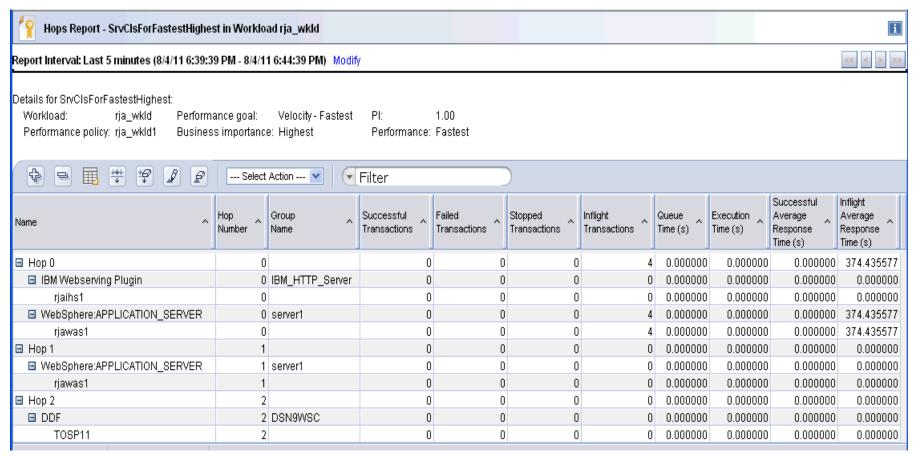




Hops Report - GPMP Stopped







Virtual Server Report - GPMP Started

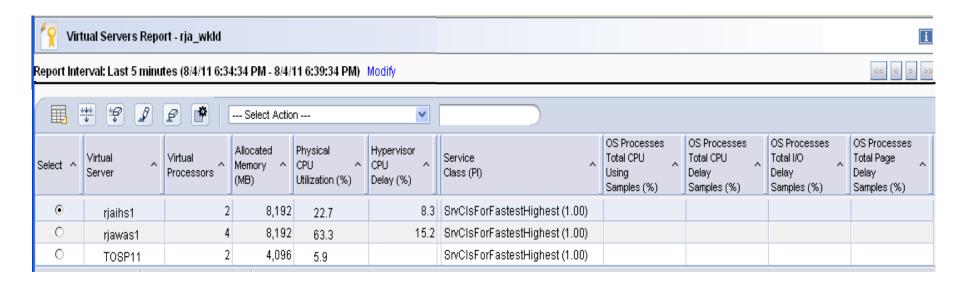


Virtual Servers Report - rja_wkld										i
Report Interval: Starting 8/4/11 2:54:07 PM for 15 minutes (8/4/11 3:09:07 PM) Modify										<< < > >>
Select Action										
Select ^	Virtual ^ Server	Virtual Processors	Allocated Memory ^ (MB)	Physical CPU ^ Utilization (%)	Hypervisor CPU ^ Delay (%)	Service ^	OS Processes Total CPU Using Samples (%)	OS Processes Total CPU Delay Samples (%)	Total I/O Delay	OS Processes Total Page Delay Samples (%)
•	rjaihs1	2	8,192	23.4	10.8	SrvClsForFastestHighest (1.00)	13.5	20.9	0.0	65.6
0	rjawas1	4	8,192	71.1	3.1	SrvClsForFastestHighest (1.00)	3.4	1.8	0.0	94.8
0	rjawas2	5	8,192	45.5	46.4	Default (0.53)	2.9	0.3	0.0	96.7
0	TOSP11	2	4,096	6.0		SrvClsForFastestHighest (1.00)	1.0	40.3	0.4	0.0

Virtual server report for rja_wkld
OS Processes columns contain data provided by GPMP

Virtual Server Report - GPMP Stopped





OS Processes columns are blank

Summary



Platform Performance Manager function of zManager provides tools to manage workloads running in the ensemble

Resources are directed to virtual servers based on the goals and importance levels of the workload

HMC is user interface to create workloads and view reports

ARM enabled middleware and GPMP allow for end-to-end monitoring of application performance

Manage workloads in multi-tier application environment