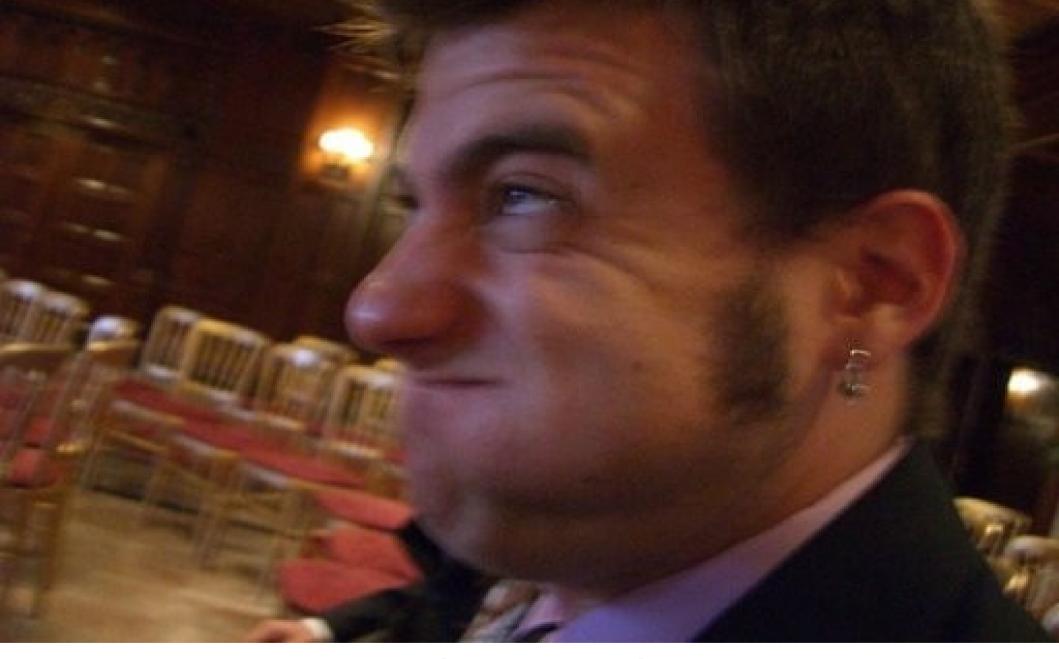


## Introduction to Cloud Computing



# I am here to help buzzetti@us.ibm.com



#### Historic Waves of Economic and Social Transformation



## Industrial Revolution



### Age of Steam and Railways



Age of Steel and Electricity



## Age of Automobiles and Oil



## Age of Communication & Information

If computers of the kind I have advocated become the computers of the future, then computing may someday be organized as a public utility just as the telephone system is a public utility... The computer utility could become the basis of a new and important industry.

-John McCarthy, MIT Centennial in 1961

Cloud



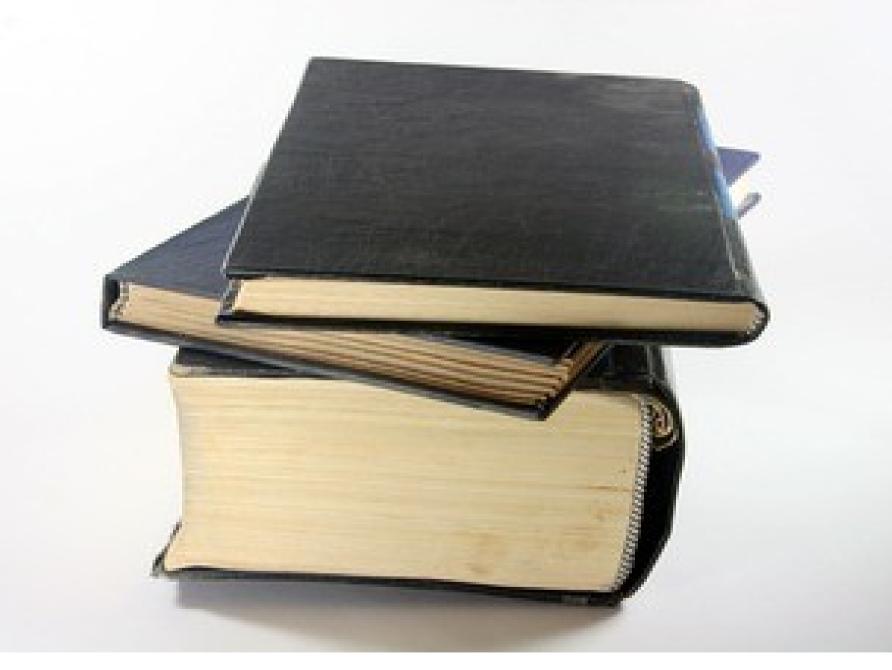
#### Economics



## Risk Management



#### Time to Market

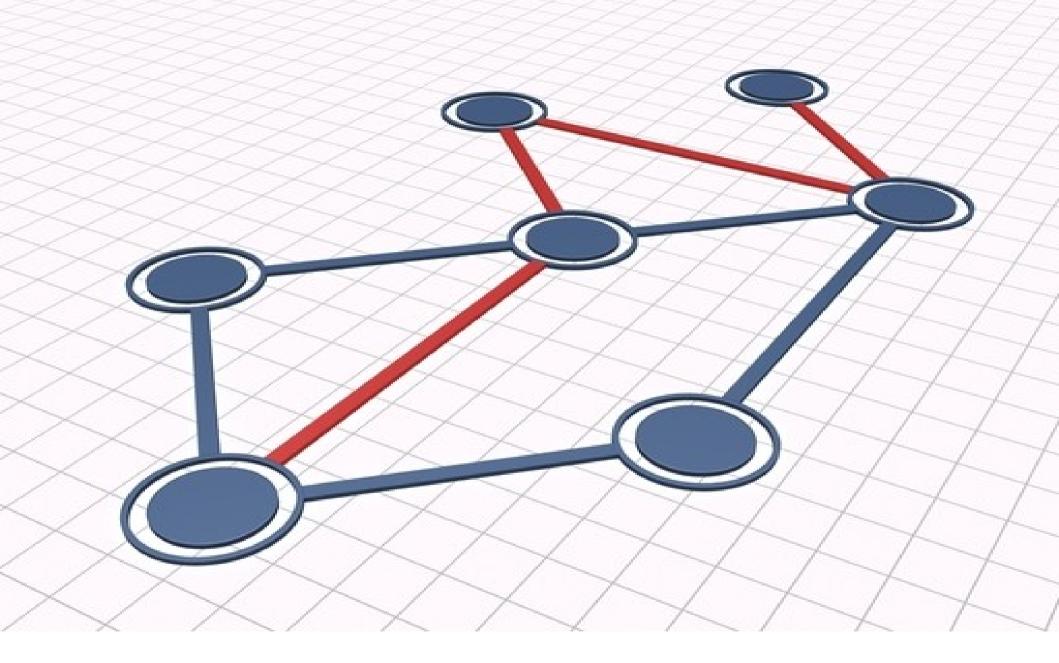


## Information Society



## Ubiquitous Society

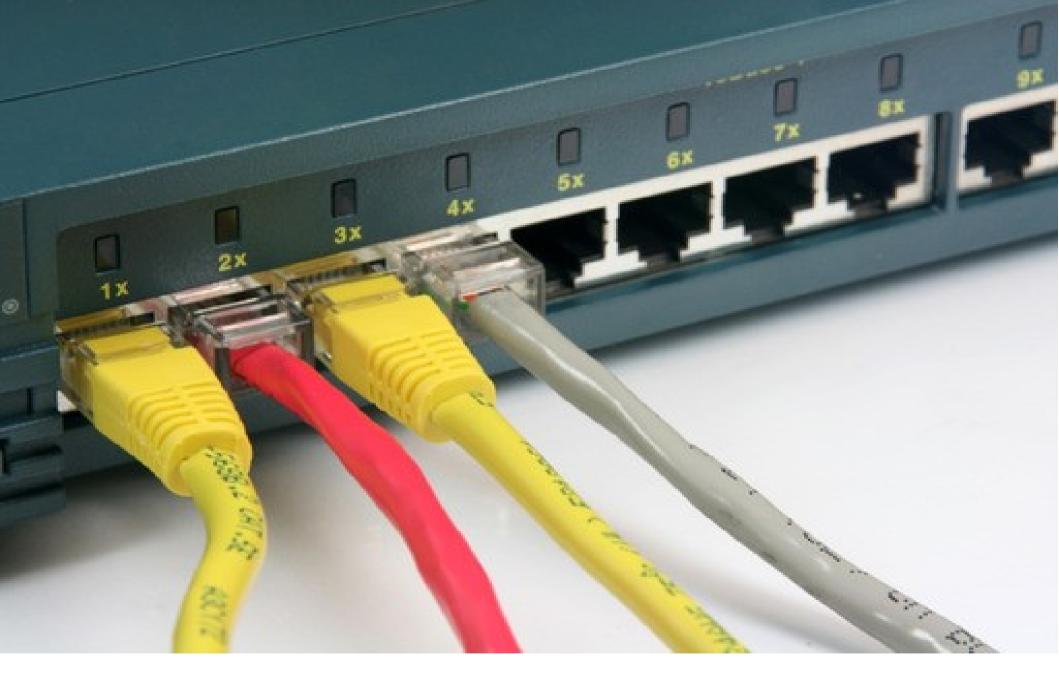




#### Characteristics



## Self Service



#### **Broad Network Access**



#### **Resource** Pooling



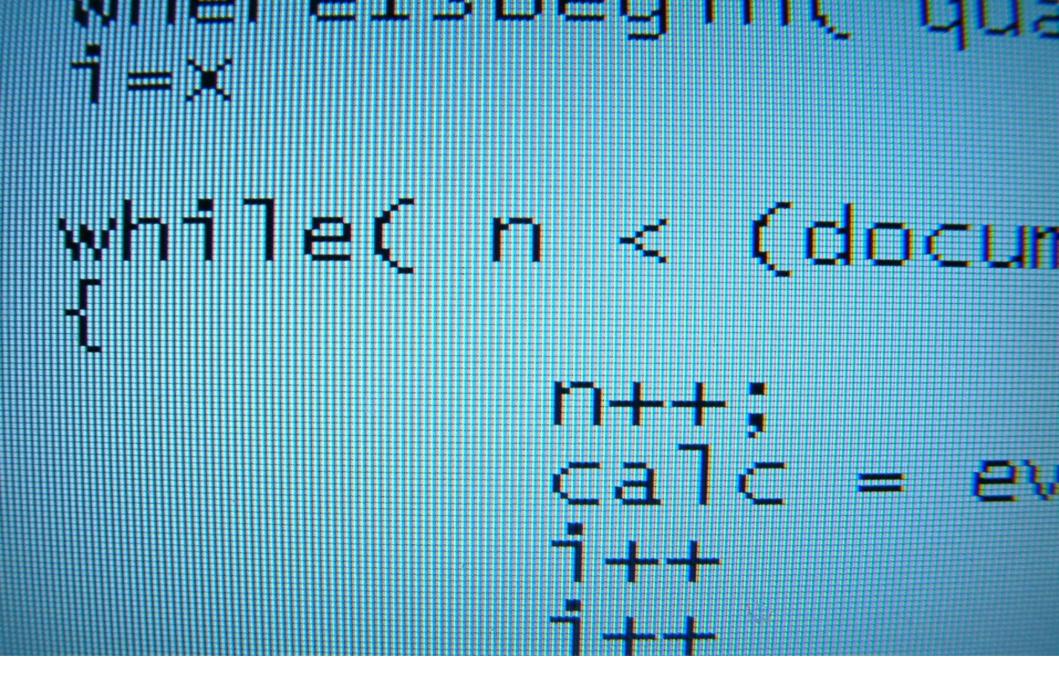
# Rapid Elasticity



#### Measured Service



## Service Models



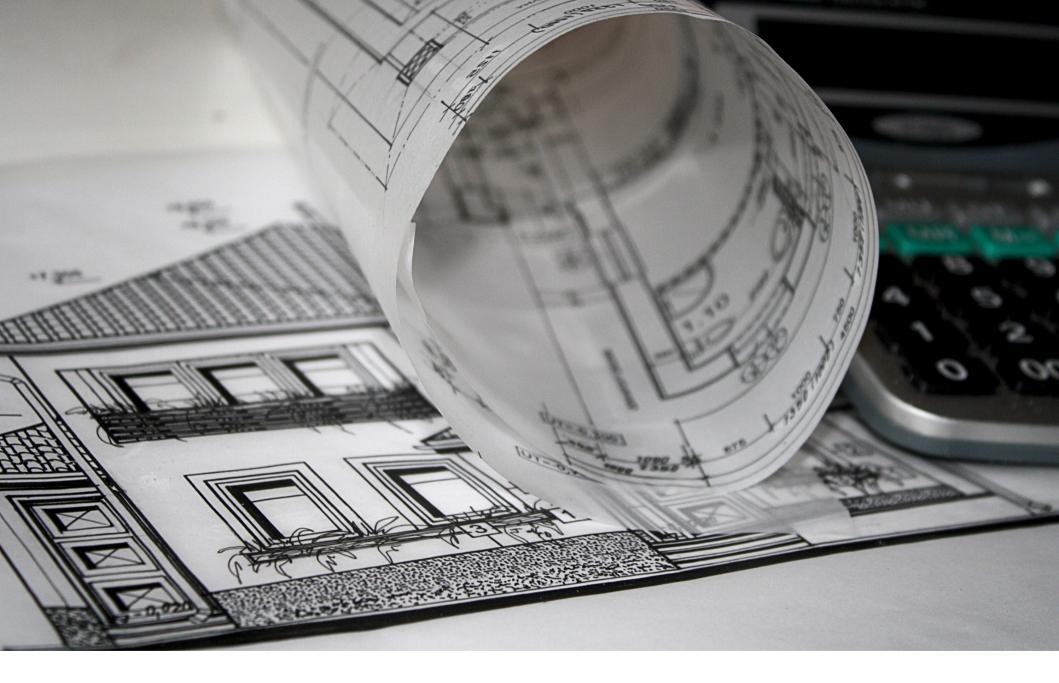
SaaS







laaS



## **Deployment Models**



#### Private Cloud



## Public Cloud



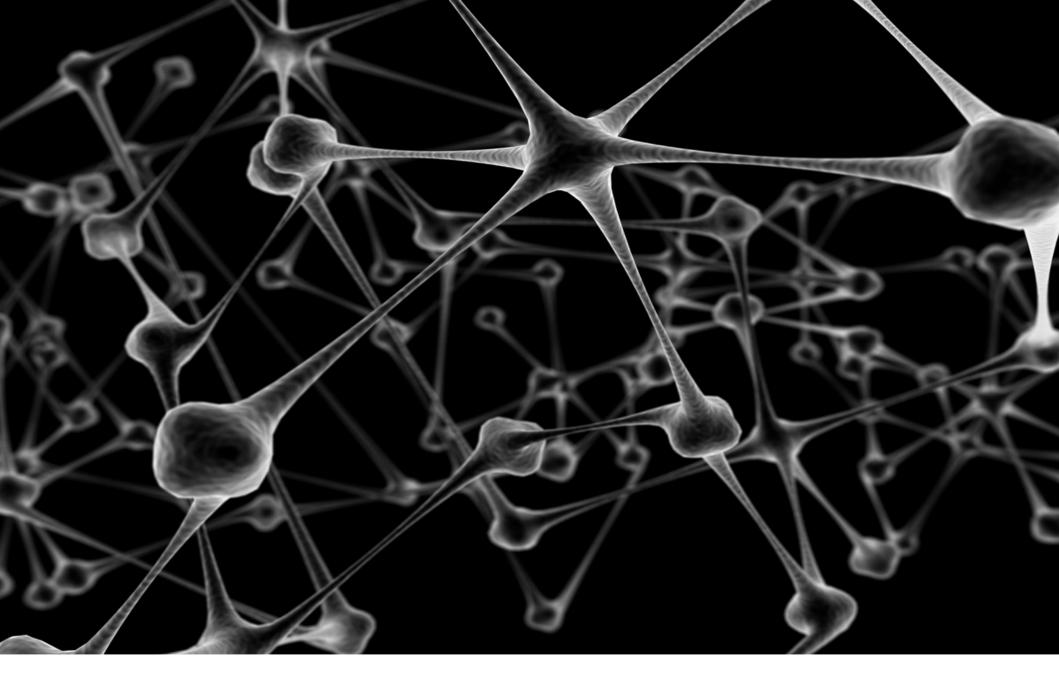
# Community Cloud



# Hybrid Cloud



# Building Blocks



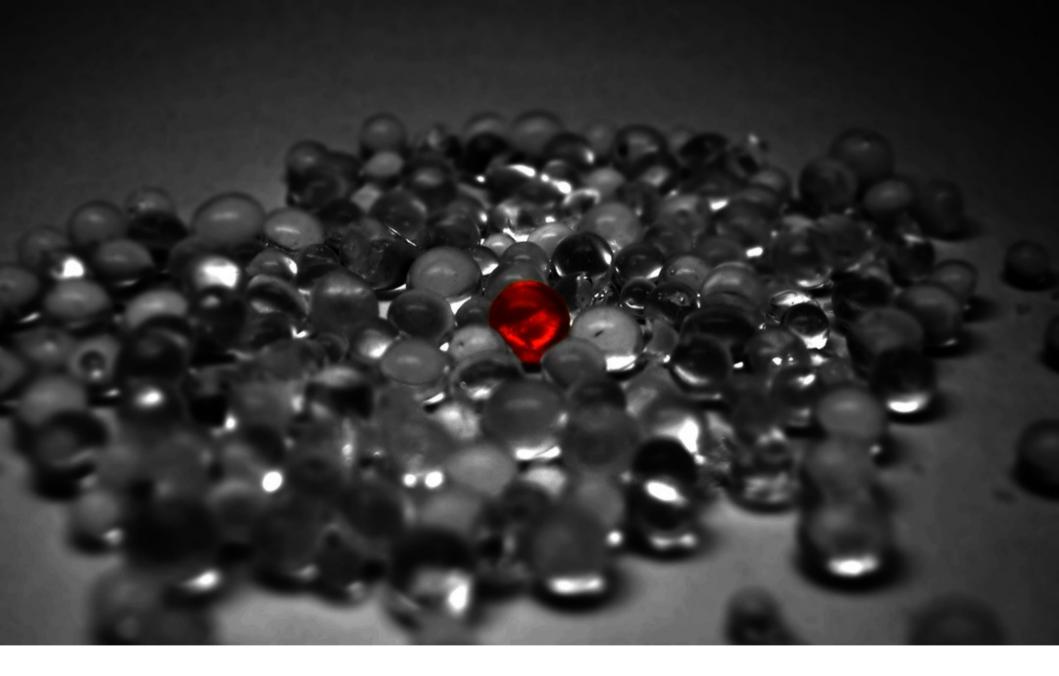
### Virtualization



## Service Management



#### Web 2.0



## How is it different ?



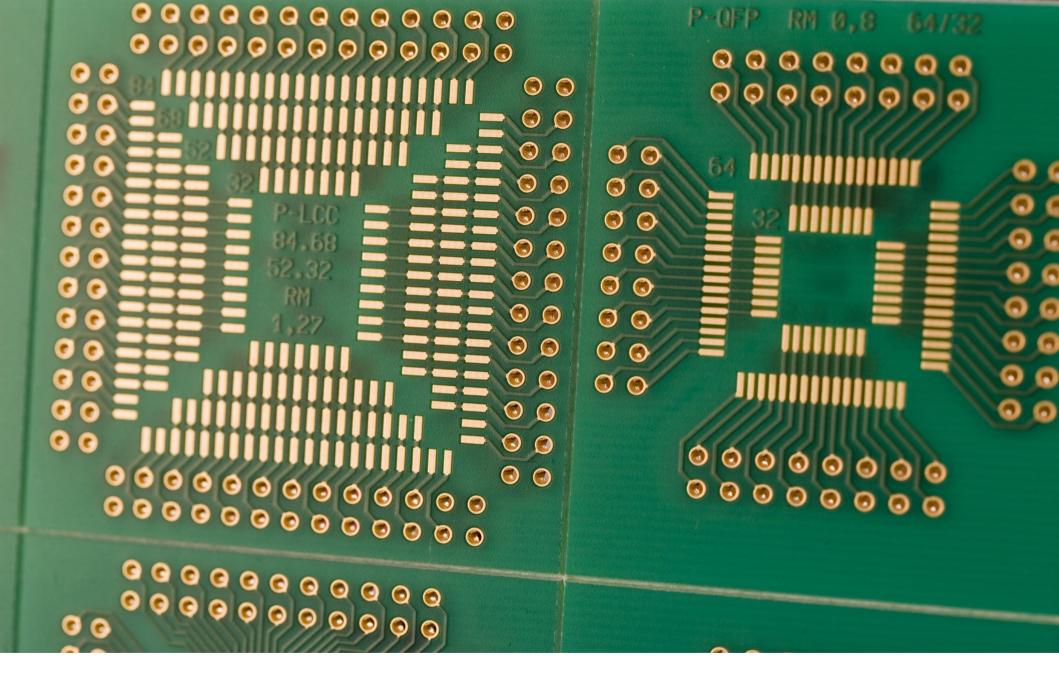
# **Delivery Model**



#### Interface Model



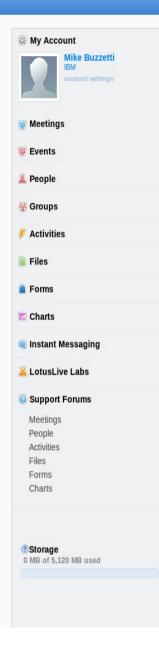
### **Business Model**



#### **Technical Model**

# Examples

#### My Dashboard



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Lotus Live

Gmail Calendar Documents Web Reader more \*

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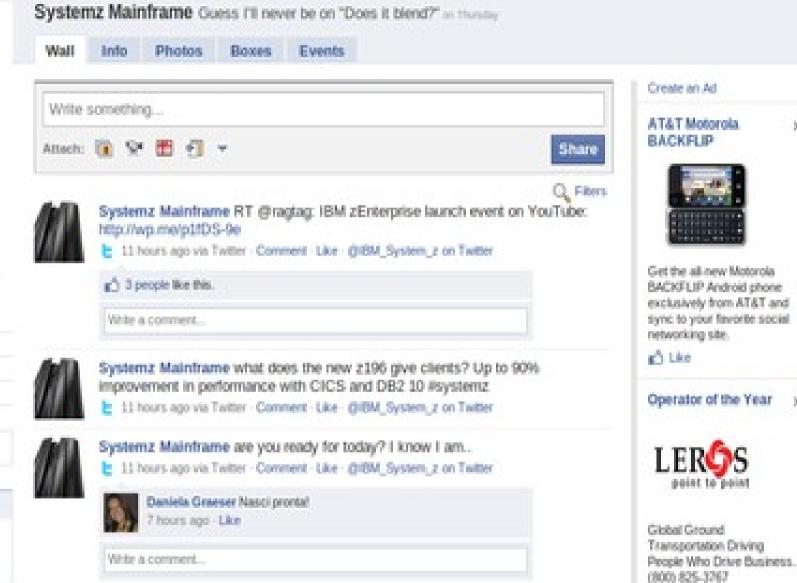


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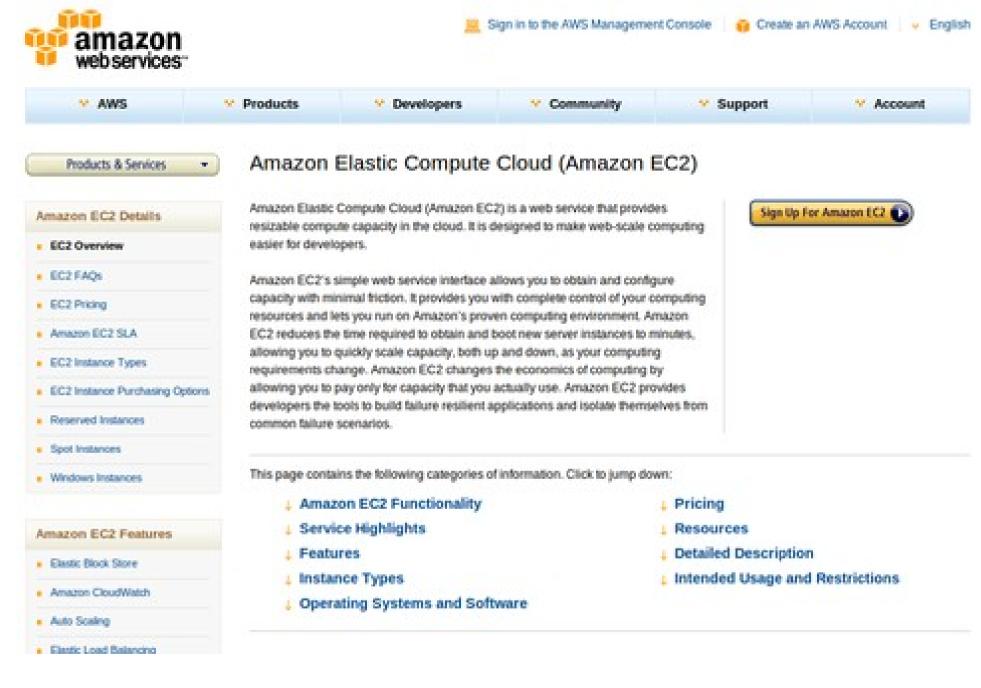
Information

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#### Facebook

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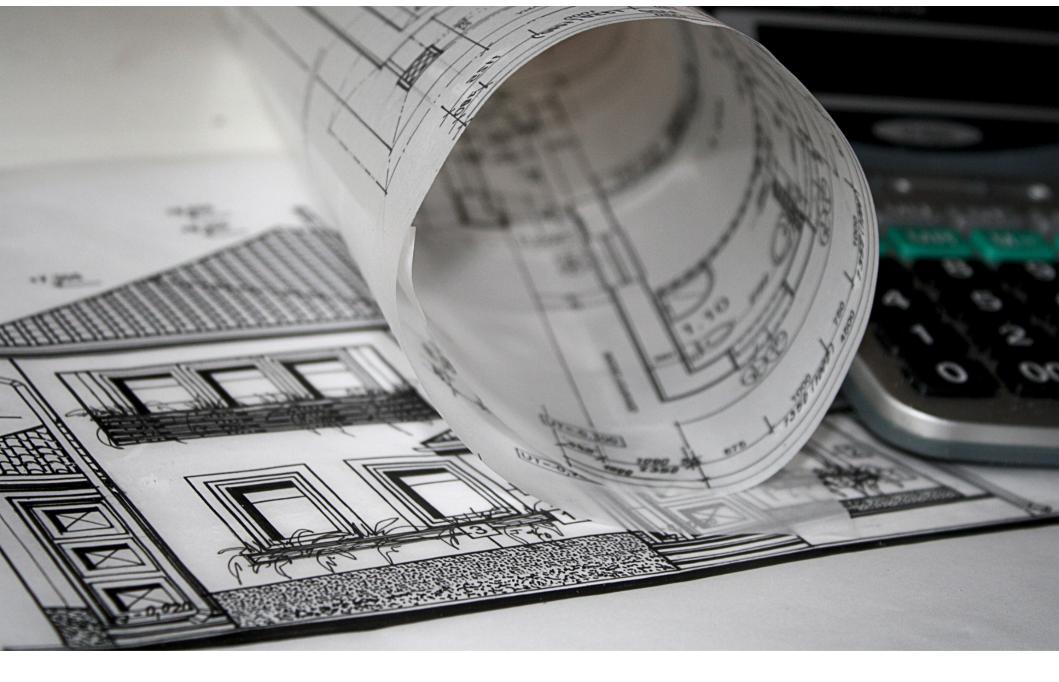
### Amazon EC2



## Getting Started

## Buy or build ?

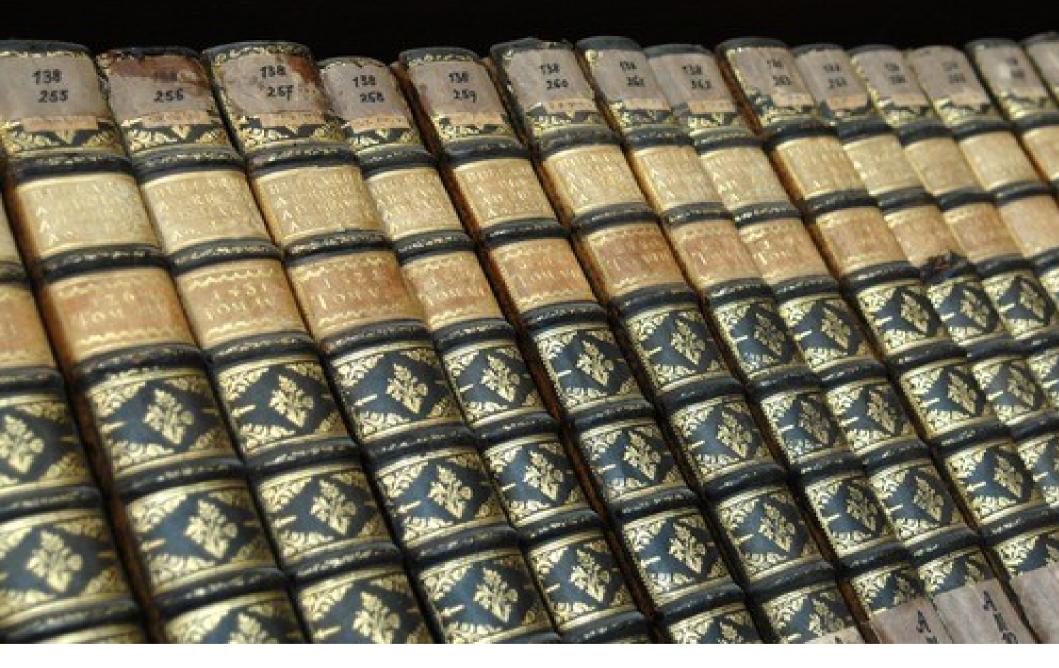




### **Business Plan**



## Know your costs



### **Define Service Catalog**



## Define your SLA



## Barriers to Adoption



Security

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# Compliance



Reliability



# Budgeting



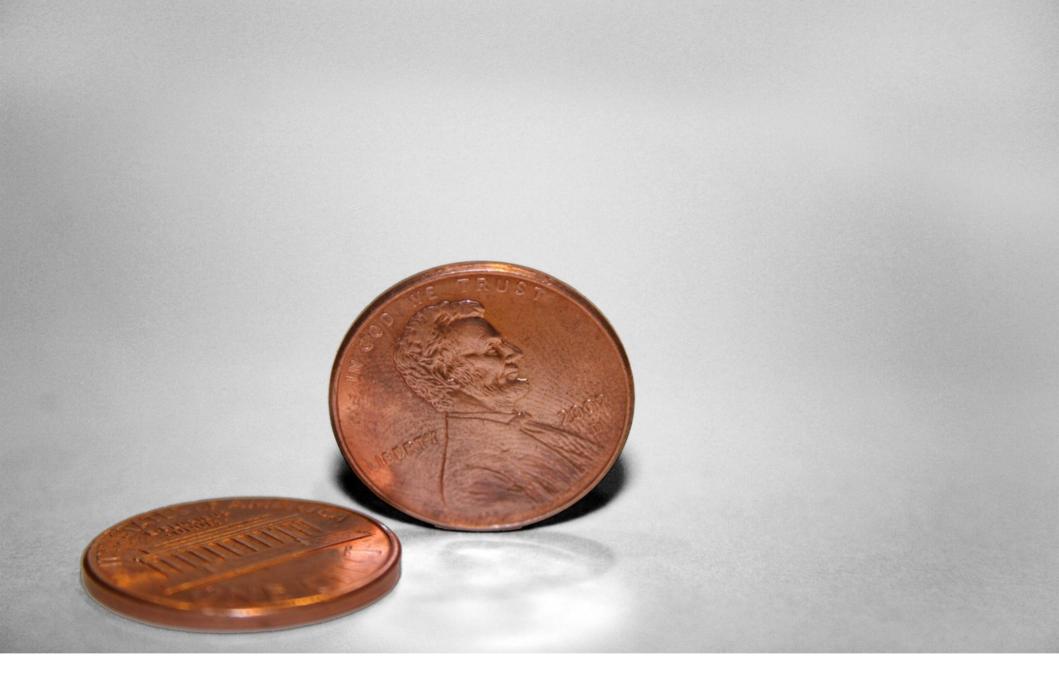
### Customization



It's New



It's Magic



## My two cents



# Backup

#### **Cloud Computing and SaaS**

- SaaS is a software application delivery model where a software vendor develops a web-native software application and hosts and operates (either independently or through a third-party) the application for use by its customers over the Internet. Customers do not pay for owning the software itself but rather for using it.
- Software as a Service has been around for a while now and actually precedes the newer term Cloud Computing.
- Delivering software applications is just one capability of cloud computing. Not all SaaS offerings can be classified as cloud enabled. However, if an SaaS offering is written in such a way that it is "massively scalable," then that SaaS offering could be considered a form of cloud computing. (source: Gartner)
  - Many SaaS vendors are now re-positioning their offerings as 'Cloud' offerings in order to participate in the cloud hype...even if their offering is not "massively scalable"
- Cloud Computing is great for the SaaS model as it can further reduce the costs associated with producing and delivering a SaaS application.
- Examples
  - GMail
  - Salesforce.

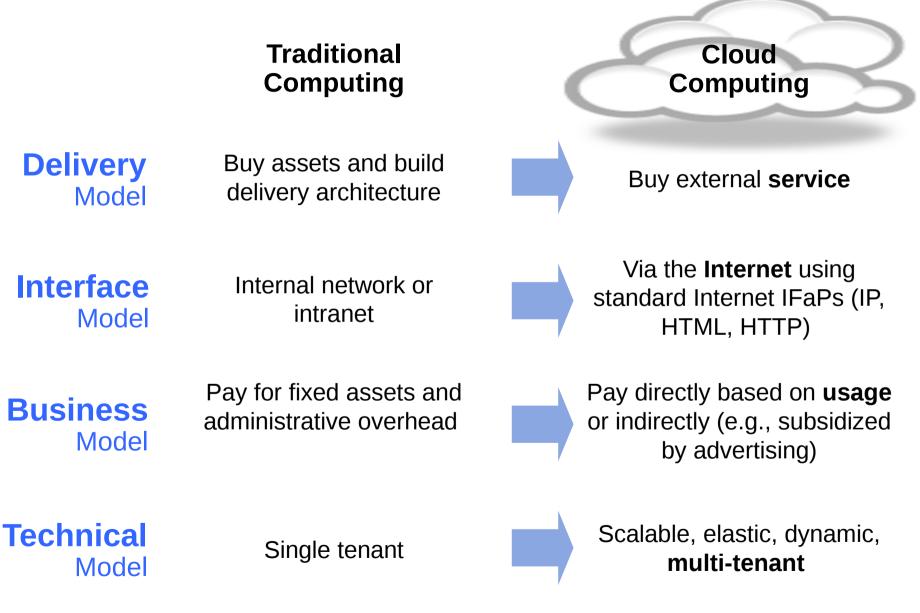
#### Platform as a Service

- Definition: includes all the systems and environments comprising the end-to-end life cycle of developing, testing, deploying and hosting web applications delivered as a service over the Internet.
- Examples include:
  - Mosso, PHP, .NET, Java, Rails, Python, other?
  - Google App Engine, Python
  - SalesForce Proprietary
  - Morph Ruby on Rails
  - Heroku Ruby on Rails
- Benefits: Quickly launch new applications for a relatively low cost. Other benefits include limited scalability and reduced cost of operations (e.g no system administrators needed).
- Disadvantages can include porting development time costs for existing applications as not all applications come straight over.
- Billing for these services varies. It can be by the hour, request, CPU cycle, or other creative ways. Some even help you do pass through billing for your customers; like Mosso. But, the defining factor in pricing of Application Platform Clouds is that they generally strive to be robust, simple, and easy to load your application into when you are ready.

#### Infrastructure as a Service

- Definition: IaaS is a pay-for-what-you-need-when-you-need-it information technology delivery and service model. It is a technology service delivered over the Internet that provisions the resources such as servers, connections, storage, and related tools necessary to build an application environment from scratch on-demand. A common characteristic is a high degree of flexibility in what resources are provisioned.
- Examples of IaaS providers:
  - Amazon Web Services Extremely flexible Build your own w/ many add-ons
  - VMWare Build your own
  - Elastra Up an comer build and manage your own laaS
  - Tera Sexy GUI based IaaS/PaaS building tools
  - Xen Build your own
  - XCalibre Very interesting and can do Linux or Windows
  - Nirvanix All about cloud storage, very interesting subset similar to Amazon S3
  - EngineYard Rails only Build your own
  - Joyent Build your own on Solaris w/ Java/PHP/Rails/Python
- Benefit: Rapid provisioning of computing resources All the details of provisioning, racking, stacking, cabling, and more are completely abstracted away from you.
- Disadvantage: Difficult to move from one cloud to another in some cases.
- Billing for these services is usually incremental by use and can get complex with tiered on-demand pricing that can be difficult to track in real time. Pricing is usually well defined but can be rather difficult to forecast in some cases. It can vary to the minute depending on levels of use, tiers of service, and other interesting combinations.

#### So What Is Different About Cloud Computing?



Source: Gartner

#### What Trends Are Driving The Cloud Computing?

**Infrastructure Technologies:** Virtualization, Automation, SLAs

Application Technologies: Grid, MapReduce, Hadoop, SOA, Web 2.0

Data Intensive Applications: From massively parallel (e.g. Google) to large data files (e.g. You Tube)

#### **Computing & Network Appliances:**

Special servers designed to handle specific tasks are blurring the lines between Network and Data Center

**Open IT**: Open Technologies, APIs, protocols, data formats, software platforms / data (e.g. Creative Commons, Open Data License) Business Agility:Enter new markets,Industrialization of IT:Deploy new application services.Stay Standardization, and commoditization<br/>ahead of competition.(e.g email).Falling costs of storage.

**Broadband:** Growth in Internet bandwidth enabling ubiquitous connectivity. Increased reliability and functionality embedded in the network.

**Mobility:** Explosion of form factors, cell phones/connected devices, Proliferation of sensors

**Network Cloud** 

#### **Computing Cloud**

Utility Computing: Get as much computing power as you need when you need it, pay for only what you use. New Business Models: Advertising, Services, Subscription

Web Applications and Platforms: Mashable applications and services built on Web Oriented Architecture (e.g. REST, RSS/ATOM)

Data Center Pressures: Growing costs of power and space, server sprawl

Source: Gartner, Thomas Weisel Partners, Merrill Lynch, IBM MI

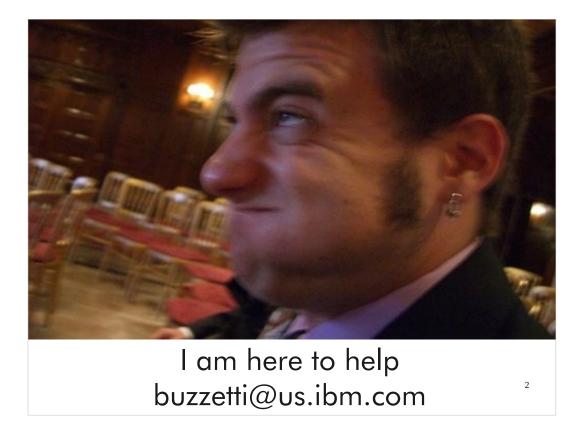
#### **Barriers To Adoptions**

- Security & Privacy Many companies and governments are uncomfortable with the idea of their information be located on systems that they do not control. Authentication and access right technologies will become increasingly important.
- Compliance Issues Complying with Sarbanes-Oxley, HIPPA and other regulations may prohibit the use of clouds for some applications.
- Reliability High availability will be a key concern. IT departments will worry about a loss of control should outages occur. Thus mission critical applications for large enterprises will probably not be run in the cloud.
- Cloud Management Service Monitoring / Reporting / Management Technologies immature
- Costs Economies of Scale only go so far, unless customer is willing to trade data or advertising views for services
- Customization May Be Difficult Large Enterprises are used to fully customizable environments. Some clouds may not offer that capability.
- It's Something New As with anything new, conservative oriented companies will hesitate to adopt clouds. Issues of security, trust, chargeback, & sharing will limit adoption by these types of companies
- Organization / Culture Clouds have the potential to significantly reduce IT labor costs. IT
  organizations may be reluctant to encourage their companies to move to the new cloud computing model
- Budgeting Clouds will have a significant impact in how companies budget for and spend money on Information Technology.

The Histo From Historica Stacks to.	handle client needs for specific on	Compute Clouds. Compute Clouds: provide a high performance infrastructure that delivers simplified services
Services	Everything as a Service: Using SOA and SaaS businesses will have an opportunity create more dynamic services that enrich our everyday lives and improve how we do business. Platform As A	through innovative business models Clouds for Startups & Public Clouds SMBs
Software	SaaS - Software as a Service:Service On demand web- based operating systems and application for use by its customers over the Internet.Service On demand web- based operating systems and applications, such as SaaS, for 3rd party developers	Enterprise Clour' Capital Market Clouds Language Translation Clouds Shopping Mall
Hardware	<ul> <li>Hardware as a Service: provides computing capacity and storage delivered online</li> <li>Storage as A Service: combines a computing interface with online storage over the network as a service</li> </ul>	Governm ent Clouds Research Clouds Clouds Gaming / Metaverse Clouds



#### Introduction to Cloud Computing



- This is me. I am here to help. I include this chart so that people can have my email.
- The reason I created this presentation is based on the past few years working with customers. Helping them understand that there is a lot of virtualization out there.
- Although I might look young, I have been in the IT field for almost 15 years. Virtualization has been a core technology for me for most of it.



#### **Five Historical Waves**

The global economy has now entered the deployment phase of the fifth technology investment cycle of the past 250 years.

•As Carlota Perez has shown, global economic activity since the advent of the industrial revolution has been dominated by five 40-60 year cycles or waves that are characterized by alternating periods of invention, when investment spending slows and periods of deployment, when investment spending and productivity growth is more rapid. Much like the period between 1945 and 1971, the current deployment phase is likely to be a long period of sustained growth and real value creation. This will be a period of adjustment when novel business models will exploit the new tPinirastructure that is now being put in place that enable more porous, open, collaborative approaches that seek the sector of global sourcing.

•Enterprises of all sizes will drive a shift toward the application of technology in new and fundamentally transformed business models, processes and operations. An increased need for infrastructure simplification will slow IT spending rates, consolidate key IT sectors, and permit the emergence of new services competitors. However, the shift will create entirely new opportunities to access client spending that will grow rapidly.5 IBM has labeled the new market opportunity Business Performance Transformation Services (BPTS).

•This will be a period of adjustment when novel business models will exploit the new IT infrastructure that is now being put in place that enable more porous, open, collaborative approaches that seek to leverage the economics and flexibility of global sourcing. Enterprises of all sizes will drive a shift toward the application of technology in new and fundamentally transformed business models, processes and operations. This shift will create entirely new opportunities to access client spending that will grow rapidly.

•Transitioning to the deployment phase is not without risk, however. Clients must gain confidence in the profit generating ability of the new approaches. The timing of the decisions to shift spending priorities is uncertain as perceptions of effectiveness will require time. New entrants, with "net native" business designs, free of any legacy transformation burden will challenge incumbents. By 2008, spending on solutions is expected to account for 70% of all IT spend. These solutions are often primarily focused on IT requirements of business decision makers and do not necessarily drive the same fundamental change to client business models, processes and operations as will be apparent over the longer term.

Source: Perez, C., "Technological Revolutions and Financial Capital", 2002



#### 1771 – 1829 Caused the Panic of 1797

Formation of Mfg. industry Repeal of Corn Laws opening trade



1873 -1892 Caused the panic of 1847

Standards on gauge, time Catalog sales companies Economies of scale



1875 – 1920 Cause the Depression of 1893 Urban development Support for interventionism



1908 – 1974 Cause the great depresstion Build-out of Interstate Highways IMF, World Bank



## 1971 – Now Cause the .com collapse of 2001

## The coming period of Institutional Adjustment

This period will be impacted by many significant forces currently at play in the now economy.

The economy is now truly global, with significant input from across the globe. The available resource pool that businesses can pull from has doubled - a shift that has the potential to have a significant impact on all businesses.

Social and political tension is mounting over these trends. Businesses must acknowledge these tensions and work to address them going forward.

Open standards and modularization provide significant opportunities for businesses of all shapes and sizes, but demand adherence to common standards across countries and industries.

With a new global workforce and evolving modular business models, collaborative tools and organizational models will be more and more important to ensure work gets done in an effective and efficient manner.

Given these trends the individual holds more power than ever. Each person can make choices on where they work, how they work, and what information they choose to access. Enabling, harnessing, and eventually profiting from this power will be key for businesses across the globe.

If computers of the kind I have advocated become the computers of the future, then computing may someday be organized as a public utility just as the telephone system is a public utility... The computer utility could become the basis of a new and important industry.

—John McCarthy, MIT Centennial in 1961

## Cloud

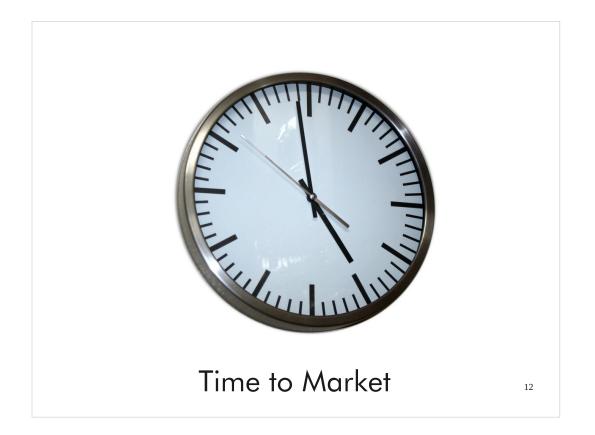
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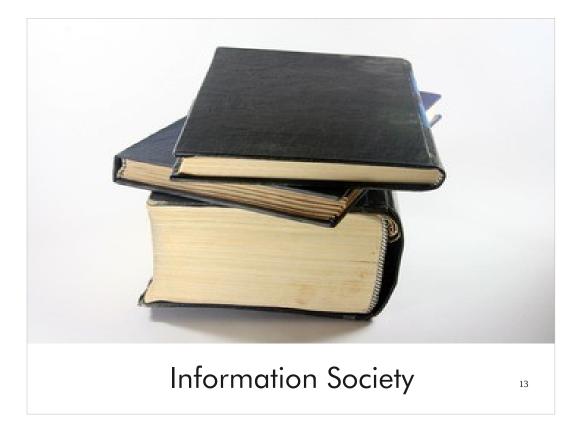
Small up front investment and can be billed by consumption. Reduction of TCO allows clients to pursue operational efficiency and productivity.



Small up front commitment allows clients to try many new services faster and choose. This reduces big failure risks and allows clients to be innovative.



Adopt new services quickly for pilot usages and scale quickly to global scale.

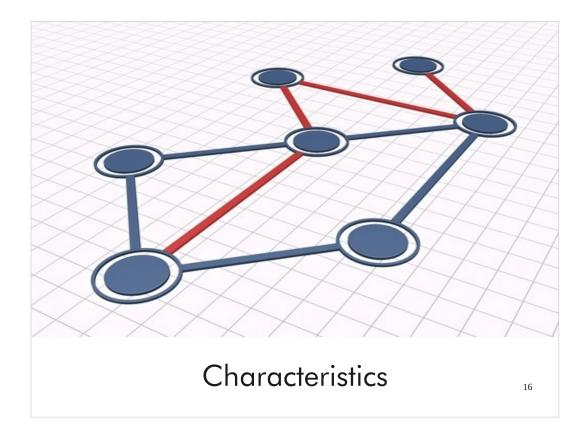


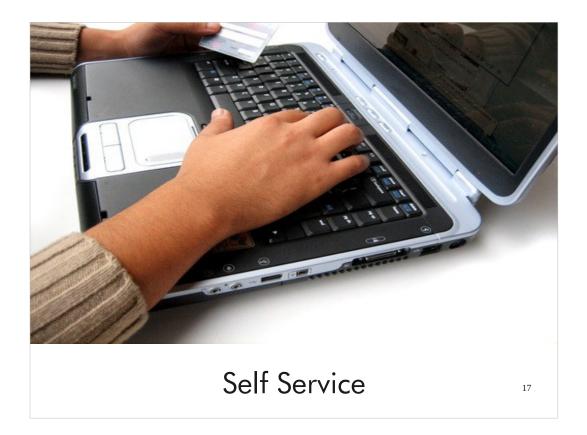
Value-added information generated by collection and analysis of massive amounts of unstructured data.



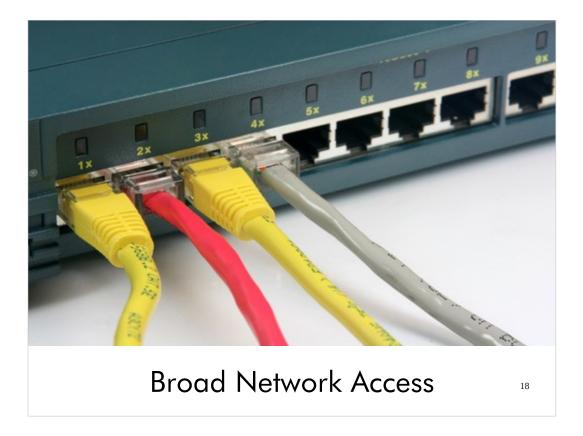
Accessible via a heterogeneous set of devices (PC, phone, telematics..)







A consumer can unilaterally provision computing capabilities, such as server time and network storage, as needed automatically without requiring human interaction with each service's provider.

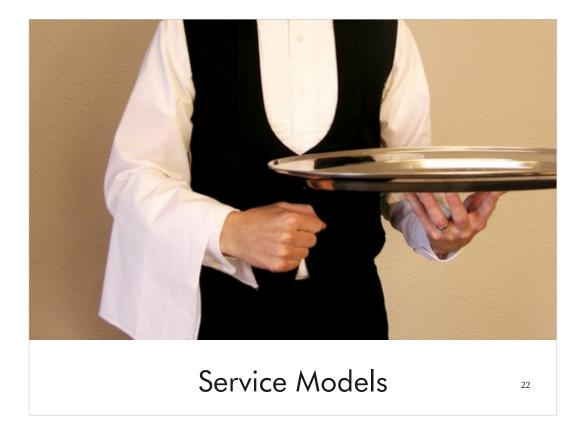


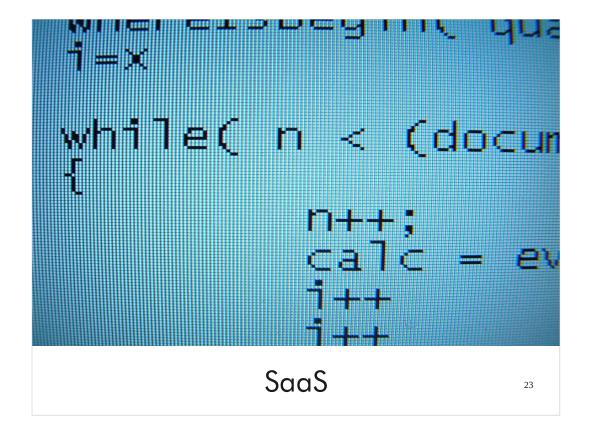


- The provider's computing resources are pooled to serve multiple consumers using a multi-tenant model, with different physical and virtual resources dynamically assigned and reassigned according to consumer demand.
- There is a sense of location independence in that the customer generally has no control or knowledge over the exact location of the provided resources but may be able to specify location at a higher level of abstraction (e.g., country, state, or datacenter).
- Examples of resources include storage, processing, memory, network bandwidth, and virtual machines.



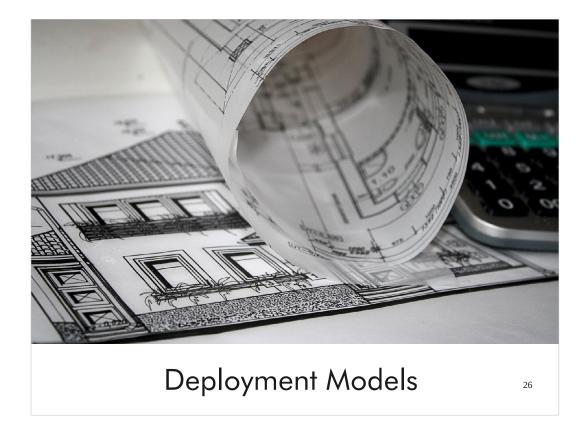


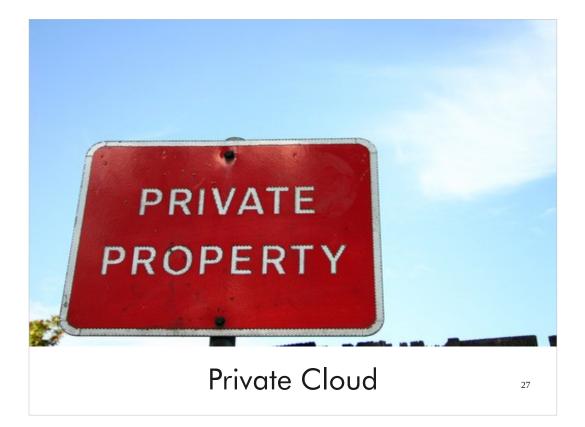










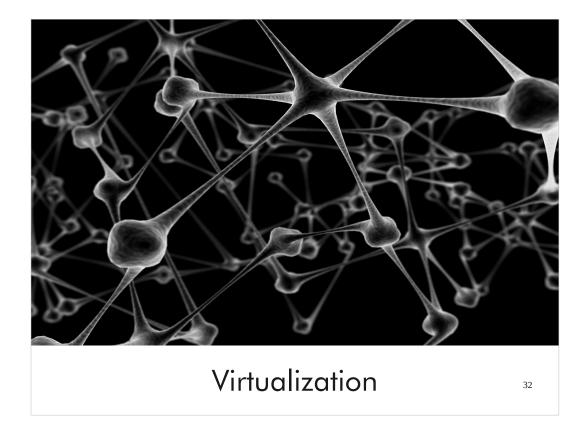


















The next few charts describe how cloud computing differs from how services are delivered today.



You no longer have to buy assets and build delivery architecture

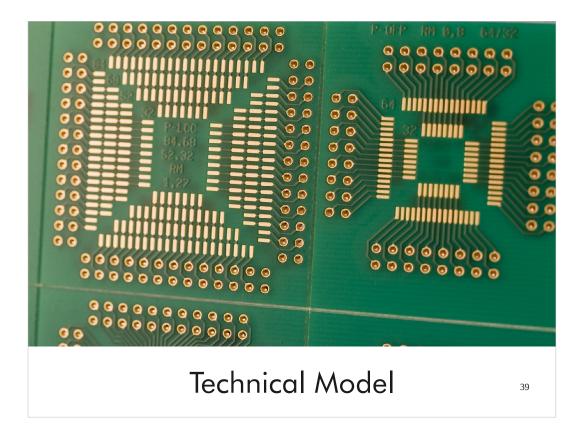
You just buy an external service



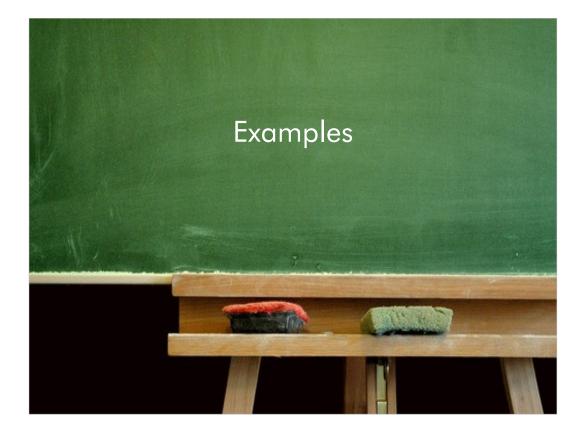
Instead of using an internal network and home grown connections, now you can interface using the internet and normal standards like HTML HTTP ReST etc



Instead of paying for fixed assets and administration overhead, you pay for usage or some other mechanism



Service can be scalable, elastic, dynamic and mulit tenant



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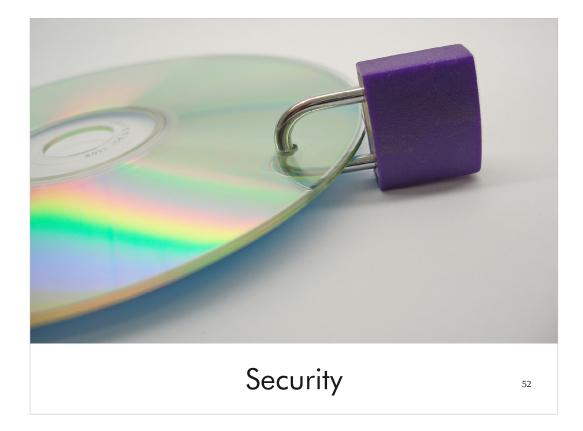


Define Service Catalog

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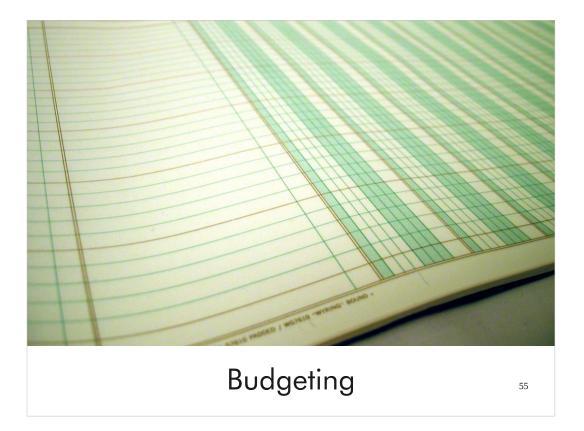




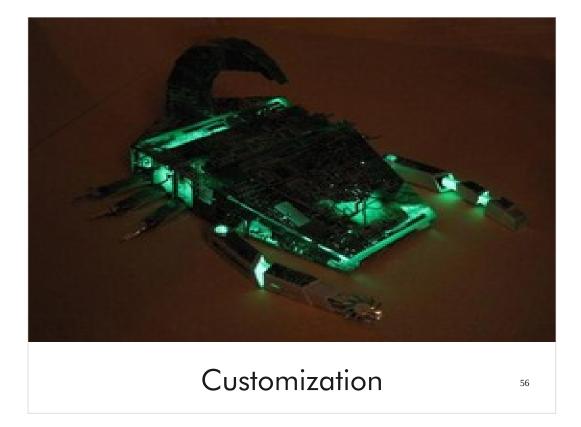


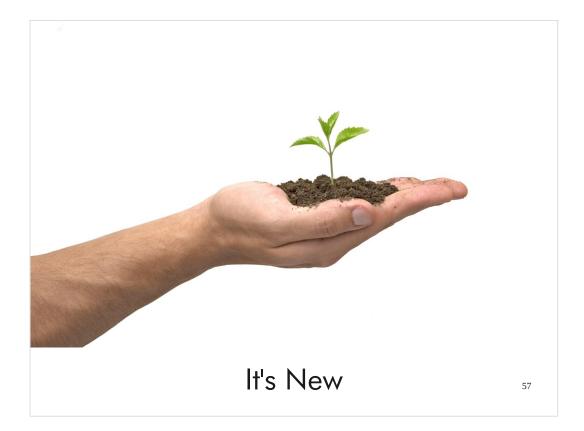
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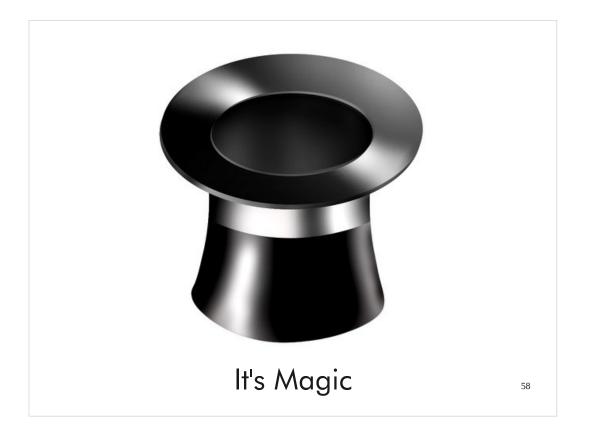




•Clouds will have a significant impact in how companies budget for and spend money on Information Technology.







http://en.wikipedia.org/wiki/Clarke%E2%80%99s\_three\_laws

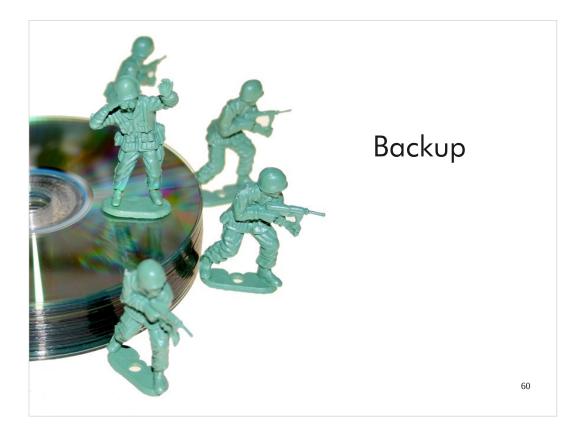
Any sufficiently advanced technology is indistinguishable from magic.



Cloud computing lets companies focus in on what is core to them making money.

Example:

- Does running an email server make you money ?
  - If not why not let some one else do it ?



## Cloud Computing and SaaS

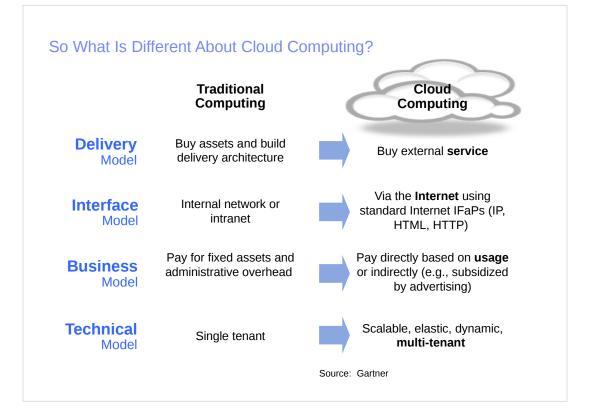
- SaaS is a software application delivery model where a software vendor develops a web-native software application and hosts and operates (either independently or through a third-party) the application for use by its customers over the Internet. Customers do not pay for owning the software itself but rather for using it.
- Software as a Service has been around for a while now and actually precedes the newer term Cloud Computing.
- Delivering software applications is just one capability of cloud computing. Not all SaaS offerings can be classified as cloud enabled. However, if an SaaS offering is written in such a way that it is "massively scalable," then that SaaS offering could be considered a form of cloud computing. (source: Gartner)
  - Many SaaS vendors are now re-positioning their offerings as 'Cloud' offerings in order to participate in the cloud hype...even if their offering is not "massively scalable"
- Cloud Computing is great for the SaaS model as it can further reduce the costs associated with producing and delivering a SaaS application.
- Examples
- GMail
  - Salesforce.

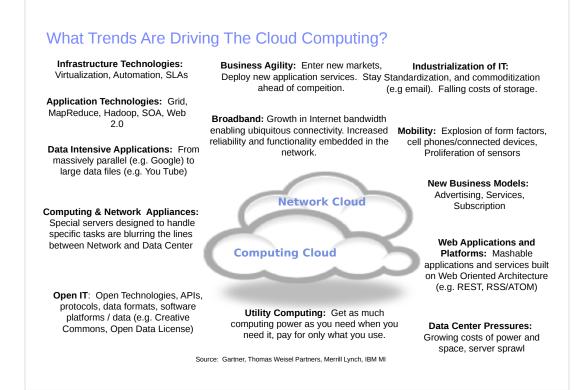
## Platform as a Service

- Definition: includes all the systems and environments comprising the end-to-end life cycle of developing, testing, deploying and hosting web applications delivered as a service over the Internet.
- Examples include:
  - Mosso, PHP, .NET, Java, Rails, Python, other?
  - Google App Engine, Python
  - SalesForce Proprietary
  - Morph Ruby on Rails
  - Heroku Ruby on Rails
- Benefits: Quickly launch new applications for a relatively low cost. Other benefits include limited scalability and reduced cost of operations (e.g no system administrators needed).
- Disadvantages can include porting development time costs for existing applications as not all applications come straight over.
- Billing for these services varies. It can be by the hour, request, CPU cycle, or other creative ways. Some even help you do pass through billing for your customers; like Mosso. But, the defining factor in pricing of Application Platform Clouds is that they generally strive to be robust, simple, and easy to load your application into when you are ready.

## Infrastructure as a Service

- Definition: laaS is a pay-for-what-you-need-when-you-need-it information technology delivery and service model. It is a technology service delivered over the Internet that provisions the resources such as servers, connections, storage, and related tools necessary to build an application environment from scratch on-demand. A common characteristic is a high degree of flexibility in what resources are provisioned.
- Examples of IaaS providers:
  - Amazon Web Services Extremely flexible Build your own w/ many add-ons
  - VMWare Build your own
  - Elastra Up an comer build and manage your own IaaS
  - Tera Sexy GUI based IaaS/PaaS building tools
  - · Xen Build your own
  - XCalibre Very interesting and can do Linux or Windows
  - Nirvanix All about cloud storage, very interesting subset similar to Amazon S3
  - EngineYard Rails only Build your own
  - Joyent Build your own on Solaris w/ Java/PHP/Rails/Python
- Benefit: Rapid provisioning of computing resources All the details of provisioning, racking, stacking, cabling, and more are completely abstracted away from you.
- Disadvantage: Difficult to move from one cloud to another in some cases.
- Billing for these services is usually incremental by use and can get complex with tiered on-demand pricing that can be difficult to track in real time. Pricing is usually well defined but can be rather difficult to forecast in some cases. It can vary to the minute depending on levels of use, tiers of service, and other interesting combinations.





## **Barriers To Adoptions**

- Security & Privacy Many companies and governments are uncomfortable with the idea of their information be located on systems that they do not control. Authentication and access right technologies will become increasingly important.
- Compliance Issues Complying with Sarbanes-Oxley, HIPPA and other regulations may prohibit the use of clouds for some applications.
- Reliability High availability will be a key concern. IT departments will worry about a loss of control should outages occur. Thus mission critical applications for large enterprises will probably not be run in the cloud.
- Cloud Management Service Monitoring / Reporting / Management Technologies immature
- Costs Economies of Scale only go so far, unless customer is willing to trade data or advertising views for services
- Customization May Be Difficult Large Enterprises are used to fully customizable environments. Some clouds may not offer that capability.
- It's Something New As with anything new, conservative oriented companies will hesitate to adopt clouds. Issues of security, trust, chargeback, & sharing will limit adoption by these types of companies
- Organization / Culture Clouds have the potential to significantly reduce IT labor costs. IT
  organizations may be reluctant to encourage their companies to move to the new cloud computing model
- Budgeting Clouds will have a significant impact in how companies budget for and spend money on Information Technology.

Source: Gartner, Forrester, CHQ MI

